ASS, REC, BY:	,	REE ON SMI	019000989/AV	danz in hamelo	
Surveyor .	Adna	h ASSI	NMENT (Office)	*!	
Prom (Person)	Nao sau Wei	shawn	SM0	Date/Time	16/11/19 1-49 pm
Fetimated Cos	J•		Bill to:		
(od) tp/ws	STTP RESTOR	RES / EVA / INV /	MV / C8		
To Inspect Vel	hicle No:	SKR 1	369E	Insured: 1	
at Workshop n	n/s	premium	1 Automobile	Tel. 6769	8686
of		1 55 ub	i Road 1		
Policy No. D	18 MTPVO	CF000012	Claim No:	CM7D1900	349
Sum Insured		3		78A H	
Make of Veh		20		4	4/01/0019
(Client's Record				18/01/2010	Malana Markana Markana
	REP. / REV 2		7	H.O.D. En	
Date/Time/3.	100 mo 16/1	Person Cont	acted 7ony	Vehicle IN	(out)
Date/Time	Action/Instructi	ion (V) Est	imate		
	SKR136	The second secon	2./00.005		
	1 200	15-2	1		
21/1/19	Royant	via merin	00.4		
والادد			594 from Sh	03.34 10.1 1000	2Cup2.a
22/1/9	Informer	Slacile -	A ex \$400	hi mail	TIME .
8419	Final fig	of GC22	IN ex 9 HOO	mail (Red	2361. 20%
-111	indi did	\$ 156F @	ordinated by en	Will Ched	2361, 20%

3.0

1. 1	25531	GNMEST	75
	Date 18/01/2019	Vehille SKRIBG9E VEREGOE 2	2015 Jan
Estimated Cost	0000 101-11-0	Type (Ca) M.Cycle / Bus / Van / Lorry / Taxi / Prime	Mover /
OD TP / WS / TP RES /	OD RES / EVA / INV / MV	Truck / Trailer or	, a
To Inspect Vehicle No.	SKR 1369E	Make And A A Sedan	
at Workshop m/s	premium	colour While. A/C Insure	ed / Std / NI / NA
	55 ubi Road 1	Sp.Reading 81982 T/Radio: Insur	ed / Std / NI / NA
Insured	J9 ((P)) (4(C))	Eng/No:	
Policy No.		C/No: WAUZZZ 8V8 F1070 85	U
Claims No.		Gen Cond Good / Fair / Poor / Burnt	
Sum Insured.	Excess: 780	Steering: Inerder / Jammed / Leaked / Burnt or	•
(Client's Record)		Brake: Inorder / Jammed / Leaked / Burnt or	
Make of Veh:	loam	Modi: Nil / S/Bim / STD A/Rim or	
		Tyre Size F: 205/55R16-	
(Policy Condition)		R: 205/55 RLC.	
Remark: The veh had co	ommenced its N/S O/S nee of inspection.	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / F	PIR / SUMI /
Bal, or Market Value:	70K.	Front Rear	,
IDAC Accident Rport:	Consistent?: Yes or No	R/Bal. 06 mm R/Bal.	06 mm
GIA / PR Seen:	Consistent? : Yes or No	L/Bal. 06 mm L/Bal. 0	6 mm
Est Repairs.	days Res.: Yes or No	D.O.A. D.O.I. 18	01/19
Lum Sum:	% 3 Val. Yes or No	Survey held at Premium.	
CA (REV) / REP.	/ 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S i U/C / R	ooftop or
Date: P	Vehicle: IN / OUT	The U/C / Chassis frame / Body Structure affect	ted due to collision
Date / Time Action	/ Instruction		
0	D Sompo.		
	1		Y
	RECEIV	ED 0 8 APR 2019	
Date/Time. File Pass to?	: Preli. Report	Days Of Repair: 7	
0	: Final Report	Resurvey No. of Trip: Survey Fee	
Date/Time_File Return to?		Transportation	350
8 H- typis	₹ Add Fe	Forestery	SI 10
- 01	Merimen	Interview (\$) Frotes	
Report Format :	ANALYSIA MACCOLLANDON I	Tech Inva (\$) (mai)	
Lump Sum / I.B.I:	9532/2	Westend (\$	212
	07	TOTAL	360

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

From: LKK Auto Consultants Pte Ltd Sompo Insurance Singapore Pte. Ltd. To: 51 Ubi Ave 1 #01-25 50 Raffles Place Paya Ubi Industrial Park #05-01/06, Singapore Land Tower Singapore 408933 Singapore 048623 21 Jan 2019 Date: NGO SAU WEI SHAWN Attn: **Preliminary Advice** : 14/01/2019 Accident Date : SKR1369E Vehicle No Policy No. : AUDI A3 Make D18MTPV01000072 : S\$0.00 Excess : 16/01/2019 Assignment Date Est. Duration of Repair : 6.00 Date of Inspection : 18/01/2019 PREMIUM AUTOMOBILES PTE LTD (UBI) Inspection At 55 UBI ROAD 1 SINGAPORE 408699 Point of Impact / General Description of Damages The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident. 11,893.00 :S\$ Repairer's Estimate (Gross) 9,532.00 :S\$ Revised Amount 1,062.00 :S\$ Check Items (Estimated) 10,594.00 :S\$ Total :S\$ Lump Sum Repair **Total Loss Consideration** :S\$ New for Old Value 70.000.00 :S\$ Pre-Accident Value :S\$ 50,936.00 COE / PARF Rebate :S\$ Salvage Value 19,064.00 :S\$ Margin for Repair Remarks The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy (X) coverage. Kindly let us have your authorisation. The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments:

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUB	FOLDER TRA	CKING										
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adi Sut	mitted	Ins Authred	Televisia.				
Main	15 Jan 2019		16 Jan 2019 13:49 Assign			1100000	INS PAGE EU	New Assignment Cancel Case		ent		
	Main	Re	ference		Claim Details		Documen	ts	7	Show All		
CLAIM SU	BFOLDER DE	TATIS	NAME OF TAXABLE PARTY.			Table	CONTRACTOR STREET		Market State of the State of th	SHOW All		
Insured:	The second secon	SERN [CHEN JIS	HENG1 ID: S	7703707A	Tel: (EE020CO		ed by insurer]					
Vehicle Reg No.:	SKR136			7703707A,	Date of Loss:	100000000000000000000000000000000000000	nail: kiat_sern@yah 2019 17:00 - ;59	ioo.com				
Claim Type:	OD / CM	DD / CMTD1900349			Policy/Cover Note No.:	D18MTPV01000072 (Comprehensive)				D18MTPV01000072 (Comprehensi		
Repairer:	Premium	Automobiles Dte	Lad (UDY) or u		Excess:							
Handling Insurer:		Automobiles Pte surance Singapo					28/9827/9911 IGO SAU WEI SHA	WN - 63	20 52021			
Adjuster:	LKK Auto	Consultants Pte	Ltd (HO) - Tel:	6256-3561	[Final Pnt	due 25	(01/2010)		29 3202]			
Driver/Custo dian:	TAN KIAT S	ERN [CHEN JISHE	NG] (41 / Male),	NRIC: S7	703707A, Tel:	+65938	60257					
Adj Asg. Remarks:	- NO ESTIM	MATE SUBMITTED -	FOR EXCESS &	AUTHORISA	TION, PLEASE R	EFER TO	THE HANDLER					
ASSOCIAT	ED MAIL REC	CEIVED					1000		PER STATE OF			
There are no	mail for this	case.						/iew All	Compos	e Case Mai		
ALL ASSO	CIATED TASK	⟨S⊟				7	1					
Due Date	Priority	Type Task G	roup Subje	ect Hand	Her Assign	View A ed By	Search Tasks Completed On	Create N	ew Task ated On	Complet		

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Monday, 8 April 2019 9:28 AM

To:

Boo seng yak; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR

Subject:

RE: FINAL REVISION - SKR1369E - OD SOMPO - SURVEYED 18 JAN 19

Dear Mr Boo,

Confirm repair cost of \$9532.00 before excess \$400 and GST @ 7 days of repairs.

Kindly send Final invoice and all supporting documents direct to SOMPO INSURANCE

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 8 April 2019 8:29 AM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang

Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SKR1369E - OD SOMPO - SURVEYED 18 JAN 19

Hi Adrian and all,

Revised estimate and B4 paint photographs is attached.

Please confirm repair cost of \$9532.00 @ 7 days of repairs.

Your early closure is appreciated.

Best regards - jb

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Tuesday, 22 January 2019 2:46 PM

To:

'Claims'; 'NORA '; SUR

Subject:

RE: Survey Arrangement for SKR 1369E-DOA: 14/1/2019

Dear Sheila.

As instructed by our client, please proceed to repair the insured vehicle SKR 1369E (Excess \$400/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 22 January 2019 8:46 AM

To: 'Claims' <claims@premiumauto.com.sg>; 'NORA ' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: Survey Arrangement for SKR 1369E

Dear Sheila,

Pending approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg> Sent: Tuesday, 22 January 2019 8:05 AM

To: 'Claims Dept' < claims@premiumauto.com.sg >; 'NORA ' < nora.khai@premiumauto.com.sg >; SUR

<sur@lkkauto.com>

Subject: RE: Survey Arrangement for SKR 1369E

Dear all,

Kindly assist on OD claim approval for the above mentioned case soonest.

Thank You.

Best Regards, Sheila M Ismail Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi promotions/promotions/car promotions/new-audi-q2-2017.html

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From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Friday, 18 January 2019 1:30 PM

To: 'NORA '; 'SUR' Cc: 'Claims Dept'

Subject: RE: Survey Arrangement for SKR 1369E

Dear all,

Kindly assist on OD claim approval for above mention case. Vehicle survey by Adrian earlier just now.

Best Regards, Kee Siang Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: NORA [mailto:nora.khai@premiumauto.com.sg]

Sent: Wednesday, 16 January 2019 7:26 PM

To: 'Admin-D (LKKAuto)'; 'Claims'

Subject: RE: Survey Arrangement for SKR 1369E

Hi All,

Attached is the repair estimate for your kind reference.

Thank you.

Best Regards,

Norah Khai Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e, claims@premiumauto.com.sg w. www.audi.com.sg



http://www.audi.com.sg/sea/brand/sg/audi promotions/promotions/car promotions/new-audi-q2-2017.html

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From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Wednesday, 16 January 2019 3:51 PM

To: 'Claims'

Subject: RE: Survey Arrangement for SKR 1369E

Dear Tony,

Noted, with thanks.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, 16 January 2019 3:48 PM

To: 'Admin-D (LKKAuto)' <a drawn-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: Survey Arrangement for SKR 1369E

Dear all,

We will arrange survey on morning.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Wednesday, 16 January, 2019 3:18 PM
To: 'Claims Dept' < <u>claims@premiumauto.com.sg</u>>
Subject: Survey Arrangement for SKR 1369E

Dear Tony,

As spoken, may we arrange SKR 1369E on 18/01/2019 morning?

BEST REGARDS, G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been checked for viruses by AVG antivirus software.
www.avg.com

View Received Message

This mail is associated with :

*SKR1369E (CMTD1900349)
OD
Jan 14 2019 5:00PM
[TAN KIAT SERN [CHEN JISHENG]] Premium Automobiles Pte Ltd

I SHAWN

There are no documents,

Nivitha (LKK Auto)

From:

Teo, Grace <grace.teo@sompo.com.sg>

Sent:

Wednesday, 16 January 2019 1:48 PM

To:

Claims; admin-d@lkkauto.com; assignments@lkkauto.com

Cc:

Ngo, Sau Wei Shawn; Ye, Yong Kang Melvin; Henry, Irene James

Subject:

CMTD1900349/NSW - SUV(LKK)/ OD SKR1369E ACC ON 14.01.19

Our Claim Reference: CMTD1900349/NSW

Hi Tony,

We acknowledged receipt of your claim documents.

Please let us have a copy of the estimate once available.

Please be informed that Mr. Shawn Ngo is the handler of this case.

Please be informed, we have appointed LKK AUTO to survey the above vehicle.

Authorisation and excess (if applicable) will be further advised upon survey.

Aside to LKK AUTO,

Please assist to conduct motor survey on **Own Damage** basis.

Please <u>revert</u> with your preliminary report via Merimen upon completion of survey to my colleague, Mr. Shawn for authorisation.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623 Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Tuesday, January 15, 2019 6:29 PM

To: Claims - Motor Survey
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SKR 1369 E

Dear all,

Kindly register OD claim above mention case and arrange survey on 18/1/2019@2.30pm.

Thank you.

Best Regards, Tony Foong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg



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ack to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	ie .
Owner ID Type:	Ciarana Marc
Owner ID:	Singapore NRIC
Vehicle Details	3707A
Vehicle No.:	SKR1369E
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Jan 2019
Vehicle Make:	AUDI
Vehicle Model:	
Primary Colour:	A3 SEDAN 1.4 TFSI AMBIENTE MY 15
Manufacturing Year:	White
Engine No.:	2014
Chassis No.:	CZC224384
Maximum Power Output:	WAUZZZ8V8F1070850
Open Market Value:	92.0 kW (123 bhp)
Original Registration Date:	\$27,186.00
First Registration Date:	19 Jan 2015
Transfer Count:	19 Jan 2015
Actual ARF Paid:	0
Intended PARF Rebate Details	\$15,061.00
PARF Eligibility:	
PARF Eligibility Expiry Date:	Yes
PARF Rebate Amount:	18 Jan 2025
Intended COE Rebate Details	\$11,295.00
COE Expiry Date:	10 1 2005
COE Category:	18 Jan 2025
COE Period(Years):	A - Car up to 1600cc & 97kW (130bhp)
QP Paid:	10
COE Rebate Amount:	\$66,010.00
Total Rebate Amount:	\$39,641.00
he information contained herein is correct as at 16 Jan 2019	\$50,936.00

The information contained herein is correct as at 16 Jan 2019



Sompo Insurance Singapore Pte. Ltd.

Sq. Repressions, and the services of the following street services of the serv

Certificate of Insurance

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER189) MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA) MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

Cert No./Policy No.

: D18MTPV01000072

Insured

: TAN KIAT SERN [CHEN JISHENG]

Motor Car (Registration No.) : SKR1369E

: Comprehensive - ExcelDrive PRESTIGE

Policy Commencement Date : 19 JANUARY 2018 00:00

Policy Expiry Date

: 18 JANUARY 2019 23:59

Maximum Liability (Section I): Market value at time of loss

Excess*

: \$400 - Section I

(Waived up to S\$1,000 if accident repair is done at ExcelDrive Workshops for the first claim

per policy year)

Voluntary Excess*

: N.A

Windscreen Excess*

: S\$100.00 - Waived if Repair at ExcelDrive Workshop

Loss of Use

: Per Policy Schedule

Persons or Classes of Persons entitled to drive*

The Insured.

Any other person who is driving on the Insured's order or with his permission.

3. In the event of the death of the insured,

a. any member of the insured's family, or a paid driver who has been driving the Motor Car during the life of the insured and permission to drive had not been withdrawn prior to the death of the insured; and

b. any other person who has been given permission to drive the Motor Car prior to the death and such permission had not been

withdrawn by the Insured.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Car or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Car. And provided further that the Motor Car is registered under the Road Traffic Act (Chapter 276) and its registration under the Road Traffic Act (Chapter 276) has not been cancelled at the time of the accident, loss or damage.

Limitations As To Use

Use only for social, domestic and pleasure purpose and for the Insured's business. The Policy does not cover use for hire or reward, racing, pace-making, speed testing, reliability trial, the carriage of goods other than samples in connection with any trade or business or use for any purposes in connection with the Motor Trade.

ExcelDrive Workshops and Accident Reporting

It is a condition precedent to liability that the Insured shall call at the Company's Accident Reporting Center with the Motor Car within 24 hours of the accident or by the next working day thereof.

All accident repairs to the Motor Car must be carried out at ExcelDrive Workshops, otherwise the claim is not payable under the Policy. For ExcelDrive Prestige Plan, accident repairs to the Motor Car can be carried out at any workshop other than ExcelDrive Workshops.

For the list of Accident Reporting Centres and ExcelDrive Workshops, please visit our website at www.sompo.com.sg or call our Emergency Hotline: (65) 6226 3323.

I/We HEREBY CERTIFY that the policy to which this Certificate relates is issued in accordance with (1), the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia); and (2) the Policy terms, conditions and exceptions of the Private Car Policy ref MTP.27

Sompo Insurance Singapore Pte. Ltd.

Authorised Signatory

Date/Time of Issue: 22 NOVEMBER 2017 15:47

IMPORTANT NOTICE

Keep the Certificate in your Motor Car;
Under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189), it shall be unlawful for any person to use or cause to permit any other person to use a motor vehicle without a valid policy of insurance under the Act;
On the sale of the Motor Car or if for any reason the Insurance is terminated during its currency, the Insured must surrender the Certificate of Insurance and the Policy to the Insurance company. If the Certificate of Insurance has been lost or destroyed, a statutory declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189);
This Policy will cease to be valid once the Motor Car has been sold to another person. The Policy is not transferable to the new owner of the Motor Car.

Subject to GST wherever applicable



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Closs 3

Motor cars =< 3000 kg with =< 7 passengers, exclusive of the driver; and motor tractors /vehicles =< 2500 kg

03 Jan 1995

NP 428A

Licence No: \$7703707A

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the ladgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid

ACC	DENT	STAT	田田林	IHANI
ACC	DEN	CHA	-	

Date Of Report

15/01/2019 13:01

Date Of Accident

14/01/2019 17:00

Exact Location Of Accident

EUNOS INDUSTRIAL ESTATE

Country/State of Loss

SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number

SKR1369E

Insured/Policyholder

Name Of Registered Owner

TAN KIAT SERN [CHEN JISHENG]

NRIC No.

S7703707A

Email Address

KIAT SERN@YAHOO.COM

Mobile Phone No.

(LOCAL) +65-93860257

Alternative Phone No.

OFFICE-93860257

Vehicle Particulars

Manufacturer

AUDI

Model

A3 SEDAN 1.4 TFSI AMBIENTE MY 15

Exact Purpose for which vehicle was being used at PRIVATE

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company

SOMPO INSURANCE SINGAPORE PTE. LTD.

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

D18MTPV01000072

Cover Note Number

Driver

Name of Driver

TAN KIAT SERN [CHEN JISHENG]

NRIC No Date Of Birth S7703707A

Occupation

04/02/1977 INDOOR

Date Of Driving Pass

04/02/1977

Driving Experience

41 YEARS AND 11 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-93860257

Fax Number

Contact Number

OFFICE-93860257

EMail Address

KIAT_SERN@YAHOO.COM

Page 1 of 18

Address

NIL

Postcode

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

COLLIDED INTO PROPERTY

Weather Conditions

CLEAR

Road Surface

WET

Other Information

ambulance?

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

1

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I (SKR1369E) was turning left into Euros industrial estate when the left side of my car make contact with a low wall. No injuries involved.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

Vehicle Make/Model/Colour

LOW WALL

Details Of Properties

NA/UNKNOWN

Vehicle Category Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

Sketc (in corroying with applicable lew in ediministering, processing, handling angler dealing with my claims.

(in corroying with applicable lew in ediministering, processing, handling angler dealing with my claims.

(b) all neutrons who have insured vehicle(a) involved in this applicant and the insurers lawyers/lew forms, maylars permitted to select, use, it is insured a whole have insured vehicle(a) involved in this applicable and the hard chird party service providers or aggests.

(a) In Parama index process my Paramal information by any of the insurers and/or GIA to their chird party service providers.

(becausing their teasyers/lew forms), which may be alted outside of dispators, for one or more of the above Purposes. VERIFIED BY AJAX MARS REPORTING OFFICER MCHAMMAD SULHANDI BIN MOHD AFFANDI Witnessed by Reporting Centra Policyholder's Signature / Date & Time Circus: a Signature (if driver is not the policyholder) / Date & Time Personnel Sketch Plan S. K. B. Y. por at at

Common Statement Pg. 1

(SKR1369E) was turning left into Euno make contact with a low wall. No injuries	s industrial estate when the left side of my car s involved.
Taxi Voucher No.:	
DECLARATION	
We declare that the above particulars & information provi	ided above are true in every aspect
VERIFIED BY AJAX MARS REPORTING OFFICER - MOHAMMAD SULHANDI BIN MOH AFFANDI	
MARS Officer	Registered Ovings or Dever's Signature
Job Complete Date/Time	Date/Time:
15 January 2019 at 10:48 AM	15 January 2019 at 10:48 AM

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Accident Repairs Estimate Ubi Road 1 Workshop : 6366 2323 Contact No 6841 1183 Fax No

PA/OD/0068/2018/GW Reference

16-Jan-19 Date

Vehicle not in workshop. Kindly arrange for survey.

SOMPO INSURANCE SINGAPORE PTE LTD

50 Raffles Place #05-01/06 Singapore Land Tower Singapore 048623

Attn: Motor Claims Dept Tel: 6461 6555 Fax 6221 3147

Mr. Tan Kiat Sern (Chen Jisheng) Owner's Name :

518 C Tampines Central 7 Address

#15-60

Singapore 523518 HP +65 93860257

A3 SEDAN 1.4 TFSI

Telephone Own Damaged Claims Type of Claim D18MTPV01000072 Policy No. **SKR 1369 E** Vehicle No

Model / Year Jan-15 CZC 224384 **Engine No**

WAUZZZ8V8F1070850 Chassis No

:

Mileage Date In Liability **Excess Cost**

Model Code

Johnny Boo / Allan Wu Estimated By

14-lan-19 **Accident Date**

Eunos Industrial Estate Place of Accident

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKR 1369 E

S/n	Nature of Jobs		 Estimated Charges	
1	To remove and transfer lhs front and rear door's multi-lock system and power window devices. Inspect for damages.	S/N	\$ 560.00	
2	To dismantle and renew lhs front and lhs rear door. To repair lhs sill panel. Re-organize crash management components. Reinstall all parts removed.		\$ 2,100.00 /800.	
3	To respray lhs front door, door handle, lhs rear door and lhs sill panel.		\$ 1950 600 x 3 = 180 2,500.00 Hadle = 150	0
4	To carry out diagnostic check.	S/N	\$ 192.00	
	TOTAL LABOUR CHARGES	:	\$ 5,352.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKR 1369 E

S/N	Parts Description		Damaged Parts & Prices S/Nett
1	FRONT DOOR-LH Device	\$	2,279.00 - 0079
2	FRONT OUTER DOOR SEAL-LH Nec	s	146.00
3	BONDING AGENT	\$	45.00 7
4	CLEANING SOLUTION THEM	\$	65.00 7 X
5	FRONT DOOR ATTACHMENT PARTS-LH	\$	218.00
6	FRONT DOOR CATCH-LH	\$	96.00 *
7	FRONT DOOR CATCH COVER-LH	\$	13.00 *
8	FRONT WINDOW REGULATOR WITHOUT MOTOR-LH	\$	241.00 *
9	REAR DOOR-LH Rested	\$	2,279.00 - 2279
10	REAR OUTER DOOR SEAL-LH	\$	146.00 - 146
11	BONDING AGENT	\$	45.00
12	CLEANING SOLUTION RM M	\$	65.00 ? X
13	APPLICATOR	\$	7.00 ?
14	RAER DOOR ATTACHMENT PARTS-LH	\$	117.00
15	REAR DOOR CATCH	\$	85.00 F
16	REAR DOOR CATCH COVER	\$	14.00 +
17	STONE CHIP ALL S	/N \$	180.00
18	SUNDRIES Mr.	\$	500.00 . ×
	TOTAL SPARE PARTS CHARGES	\$	6,541.00
	TOTAL LABOUR CHARGES	\$	5,352.00
	GRAND TOTAL	\$	11,893.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

All Athorised, 06 Pays.

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate

Accident Repairs

Workshop

Ubi Road 1

Contact No

6366 2323

Fax No

6841 1183

Reference

PA/OD/0068/2018/GW

Date

16-Jan-19

Vehicle not in workshop. Kindly arrange for survey.

SOMPO INSURANCE SINGAPORE PTE LTD

50 Raffles Place

#05-01/06 Singapore Land Tower

Singapore 048623

Attn: Motor Claims Dept

Tel: 6461 6555 Fax 6221 3147

Owner's Name

Mr. Tan Kiat Sern (Chen Jisheng)

Address

518 C Tampines Central 7

#15-60

Singapore 523518

Telephone

HP +65 93860257

Type of Claim

Own Damaged Claims

Policy No.

D18MTPV01000072

Vehicle No

SKR 1369 E

Model Code

A3 SEDAN 1.4 TFSI

Model / Year

Jan-15

Engine No

CZC 224384

Chassis No

WAUZZZ8V8F1070850

Mileage

Date In Liability

Excess Cost

Estimated By

Johnny Boo / Allan Wu

Accident Date

14-Jan-19

Place of Accident

Eunos Industrial Estate

HI Adrian

You recommended 6 days We took 7 days - ok - lb - 7 Apr 19

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKR 1369 E

S/n	Nature of Jobs		 Estimated Charges	_	
1	To remove and transfer lhs front and rear door's multi- lock system and power window devices. Inspect for damages.	S/N	\$ 560.00	\$	560.00
2	To dismantle and renew lhs front and lhs rear door. To repair lhs sill panel. Re-organize crash management components. Reinstall all parts removed.		\$ 2,100.00	\$	1,800.00
3	To respray lhs front door, door handle, lhs rear door and lhs sill panel.		\$ 2,500.00	\$	1,950.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$	192.00
	TOTAL LABOUR CHARGES	:	\$ 5,352.00	\$	4,502.00

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKR 1369 E

S/N	Parts Description		Damaged Parts & Prices S/Nett					
1	FRONT DOOR-LH		\$	2,279.00	\$	2,279.00		
2	FRONT OUTER DOOR SEAL-LH		\$	146.00	\$	146.00		
3	BONDING AGENT		\$	45.00				
4	CLEANING SOLUTION		\$	65.00				
5	FRONT DOOR ATTACHMENT PARTS-LH		\$	218.00				
6	FRONT DOOR CATCH-LH		\$	96.00				
7	FRONT DOOR CATCH COVER-LH		\$	13.00				
8	FRONT WINDOW REGULATOR WITHOUT MOTOR-LH		\$	241.00				
9	REAR DOOR-LH		\$	2,279.00	\$	2,279.00		
10	REAR OUTER DOOR SEAL-LH		\$	146.00	\$	146.00		
11	BONDING AGENT		\$	45.00				
12	CLEANING SOLUTION		\$	65.00				
13	APPLICATOR		\$	7.00				
14	RAER DOOR ATTACHMENT PARTS-LH		\$	117.00				
15	REAR DOOR CATCH		\$	85.00				
16	REAR DOOR CATCH COVER		\$	14.00				
17	STONE CHIP	S/N	\$	180.00	\$	180.00		
18	SUNDRIES		\$	500.00				
1.74	TOTAL SPARE PARTS CHARGES	:	\$	6,541.00	\$	5,030.00		
	TOTAL LABOUR CHARGES	:	\$	5,352.00	\$	4,502.00		
	GRAND TOTAL	:	\$	11,893.00	\$	9,532.00		

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

Please Note

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo Body Repair Manager Allan Wu Claims Consultant

I KK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06, Singapore Land Tower

Singapore 048623

Our File No:

CS/SMO19000989/AVD3N2

12/04/2019

REFERENCE

Insured/Claimant: TAN KIAT SERN [CHEN JISHENG] Policy No:

D18MTPV01000072

14/01/2019 Date of Loss:

Nature of Claim: OD

Claim No: CMTD1900349

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKR1369E

Make & Model:

AUDI A3, 1.4 TFSI AMBIENTE (NAV) MY 15 (A) 19/01/2015 (Man. Year: 2014)

Engine No: Chassis No: CZC224384

Reg. Date: Colour:

White

Odometer:

WAUZZZ8V8F1070850 81982 km

Engine Capacity:

Market Value/New Car

1395 cc

Price:

S\$70,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side:

Continental 6 mm Continental 6 mm Rear Left Side: Rear Right Side:

Continental 6 mm Continental 6 mm

Front Right Side: The above values represent the remaining tyre treads depth

COST OF CLAIMS	3	Repairer's	Adjuster's	Difference	Diff %
Parts		6,541.00	5,030.00	1,511.00	23.10
Miscellaneous Item	s	0.00	0.00	0.00	
Labour	TO THE PARTY OF TH	5,352.00	4,502.00	850.00	15.88
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	11,893.00	9,532.00	2,361.00	19.85
	- Excess (S\$)	400.00	400.00	0.00	0.00
	(S\$)	11,493.00	9,132.00	2,361.00	20.54
	+ GST 7.00/7.00% (S\$)	804.51	639.24	165.27	20.54
	Nett Amount (S\$)	12,297.51	9,771.24	2,526.27	20.54

INSPECTION

Date of Assignment:

16/01/2019

Date Inspected:

18/01/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair:

7.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 12 Apr 2019)	
Parts:	143	AUDI A3 1.4 TFSI AMBIENTE (NAV) MY 15 (A) (Catalogue:Merimen Singapore 1.0)	
Labour:	Repairer's	(Price-denominated Standard List)	
Print Code:	no and the state of the state o		
Validity:			
Funther Info		not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR -LH	Dented	2,279.00 FS*	
2	1		*FRONT OUTER DOOR SEAL -LH	Necessary	146.00 FS	*146.00 FS
3	1		*BONDING AGENT	Not Necessary	45.00 FS	*-FS
4	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*-FS
5	1		*FRONT DOOR ATTACHMENT PARTS-LH	Not Necessary	218.00 FS	*-FS
6	1		*FRONT DOOR CATCH -LH	Not Necessary	96.00 FS	*-FS
7	1		*FRONT DOOR CATCH COVER-LH	Not Necessary	13.00 FS	*-FS
8	1		*FRONT WINDOW REGULATOR WITHOUT MOTOR -	Not Necessary	241.00 FS	*-FS
9	1		*REAR DOOR -LH	Dented	2,279.00 FS	*2,279.00 FS
10	1		*REAR OUTER DOOR SEAL -LH	Necessary	146.00 FS	*146.00 FS
11	1		*BONDING AGENT	Not Necessary	45.00 FS	*-FS
12	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*-FS
13	1		*APPLICATOR	Not Necessary	7.00 FS	
14	1		*REAR DOOR ATTACHMENT PARTS-LH	Not Necessary	117.00 FS	*-FS
15	1		*REAR DOOR CATCH	Not Necessary	85.00 FS	*-FS
16	1		*REAR DOOR CATCH COVER	Not Necessary	14.00 FS	*-FS
17	1		*STONE CHIP	Necessary	180.00 FS	
18	1		*SUNDRIES	Not Necessary	500.00 FS	*-FS
F=Fr	anchise	e part. S=	SpcNett.	Total Parts (S\$	6,541.00	5,030.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	TO REMOVE AND TRANSFER LHS FRONT AND REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES INSPECT FOR DAMAGES	New	560.00	560.00
2	TO DISMANTLE AND RENEW LHS FRONT AND LHS REAR DOOR.TO REPAIR LHS SILL PANEL.RE-ORGANIZE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New E	2,100.00	1,800.00
3	TO RESPRAY LHS FRONT DOOR ,DOOR HANDLE ,LHS REAR DOOR AND LHS SILL PANEL	New	2,500.00	1,950.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
	Gross Labou	r Cost (S\$)	5,352.00	4,502.00
	Report was unsubmitted duri	ng this print-out.		

< END OF ESTIMATES >