

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 15 May 2019 10:47 AM
To: Veron Chen (LKKAUTO); SUR; 'Claims'
Cc: motorsurvey@sompo.com.sg
Subject: LOD - Survey Arrangement for SKR 1369E-DOA: 14/1/2019
Attachments: SAftersales19051510250.pdf

Dear Claims team,

Above attachment is for your perusal. We will be posting the LOD to Sompo Ins shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, 22 January 2019 2:46 PM
To: Claims <claims@premiumauto.com.sg>; 'NORA ' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: Survey Arrangement for SKR 1369E-DOA: 14/1/2019

Dear Sheila,

As instructed by our client, please proceed to repair the **insured vehicle SKR 1369E (Excess \$400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 22 January 2019 8:46 AM

To: 'Claims' <claims@premiumauto.com.sg>; 'NORA ' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: Survey Arrangement for SKR 1369E

Dear Sheila,

Pending approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 22 January 2019 8:05 AM

To: 'Claims Dept' <claims@premiumauto.com.sg>; 'NORA ' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: Survey Arrangement for SKR 1369E

Dear all,

Kindly assist on OD claim approval for the above mentioned case soonest.

Thank You.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 18 January 2019 1:30 PM

To: 'NORA '; 'SUR'

Cc: 'Claims Dept'

Subject: RE: Survey Arrangement for SKR 1369E

Dear all,

Kindly assist on OD claim approval for above mention case. Vehicle survey by Adrian earlier just now.

Best Regards,
Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: NORA [<mailto:nora.khai@premiumauto.com.sg>]
Sent: Wednesday, 16 January 2019 7:26 PM
To: 'Admin-D (LKKAUTO)'; 'Claims'
Subject: RE: Survey Arrangement for SKR 1369E

Hi All,

Attached is the repair estimate for your kind reference.

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 16 January 2019 3:51 PM
To: 'Claims'
Subject: RE: Survey Arrangement for SKR 1369E

Dear Tony,

Noted, with thanks.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 16 January 2019 3:48 PM
To: 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: Survey Arrangement for SKR 1369E

Dear all,

We will arrange survey on morning.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 16 January, 2019 3:18 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: Survey Arrangement for SKR 1369E

Dear Tony,

As spoken, may we arrange SKR 1369E on 18/01/2019 morning?

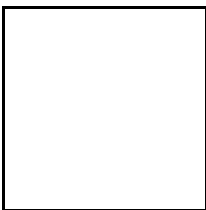
BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.
www.avg.com