

INS. CASE OWNER:

SUNDARA

CC

4, III 1900 0984, ha3

LKK:

IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

16/1/19  
16/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : Site 8923 Z

Claim No. : MCT1900314

Name of Insured : CTR

Policy No. :

Insured Tel No. : HP:

Make / Model :

Excess Sec II :SS D.O.A: 12/1/19

Place of Accident :

Is driver the owner? ( YES / NO ) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : (V/L) YES / NO

Insured Liability : % Final ? Yes / No

YP 8286J



INSRS: WSP: Hua Hong. Tel: Liability: RMKS:



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Date/ Time		STAGE	DATE / PIC
12/1/19	YP8286J- X ; SAC8923Z. 04/10/17 0944.7 / M/p2357: 009: 14/17	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
23/01/19	MUS TAKWUP. BOTH TURNING. OI GOT VIDEO. SEEK LIABILITY TO III. REQUEST OI VIDEO FOOTAGE. OI VIDEO FOOTAGE IN. V /VIC/CHC 8923E UPLOADED BY II IN SUBMISSION TP ACONE PHOTOS IN	Documentation Check List: Handler Typist	
15/05/19	SEEK PROSECUTION APPROVAL III APPROVED PROSECUTION.	Notification ltr (if non-pickup) After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice LTA / GIA : Medical Bill: PIR: Mandate/Reject Instruction: LOD Payment Breakdown Form:	
16-05-19	BUKUK TO TP TO RESORT CLAIM. CANCEL CASE SINCE NO SURVEY CONDUCTED.	Post-Repair Photos: Others:	

<b>PRELIMINARY ADVICE</b>	Date/Time:	Sent By:	
<b>FINALIZATION</b>	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	S\$	( days) Reduction:	% Email <input type="checkbox"/> Call <input type="checkbox"/>
<b>FINAL SETTLEMENT</b>	Date/Time:	Confirm with	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No. :	NIL
Repair Cost:	S\$ -		
Loss of Rental (LOR):	S\$ -	( days)	
Loss of Use (LOU):	S\$ -	(\$ x days)	
Loss of Income (LOI):	S\$ -	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	S\$ -		
Medical:	S\$ -		
Disbursement:	S\$ -	(e.g. Tow/ Independent )	1) Claim status: Normal/Reject/Private Settle
Legal Cost	S\$ -		2) Report Format:
<b>Total:</b>	S\$	<b>Global Sum S\$:</b>	3) Survey fee:
<b>FINAL PAYMENT</b>	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	S\$ -	Name 1:	-
Payee 2: (Strike if N.A.)	S\$ -	Name 2:	-
Payee 3: (Strike if N.A.)	S\$ -	Name 3:	-

CANCELLED  
NO SURVEY DONE

**Nivitha (LKK Auto)**

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, 16 January 2019 1:44 PM  
**To:** Jerleen Tang; 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** yvonne@huahong.com.sg; Sundari Nagarajan - III  
**Subject:** RE: Accident Involving YP 8286 J & SHC 8923 Z on 12/1/2019 along Scotts Road  
**Attachments:** GIA REPORT - TP.PDF

2:30pm @ 16/1/2019  
person @ Jerleen  
vehicle not in

Dear Sir / Mdm,

Please conduct a survey on TP vehicle YP8286J and let us have your report urgently.

This claim will be handled by Ms Sundari.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

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**From:** Jerleen Tang [mailto:jerleen@huahong.com.sg]  
**Sent:** 16 January, 2019 10:41 AM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** yvonne@huahong.com.sg  
**Subject:** RE: Accident Involving YP 8286 J & SHC 8923 Z on 12/1/2019 along Scotts Road

Hi Gabriel

We choose LKK Auto Consultants Pte Ltd.  
Kindly advise liability before survey

Thank you.

Regards  
*Jerleen Tang*  
Claims Department



**HUA HONG PRIVATE LIMITED**  
25D SUNGEI KADUT STREET 1 SINGAPORE 729332  
T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg



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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Wednesday, 16 January 2019 9:41 AM  
**To:** Jerleen Tang <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>  
**Cc:** [yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg)  
**Subject:** RE: Accident Involving YP 8286 J & SHC 8923 Z on 12/1/2019 along Scotts Road

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Jerleen Tang [<mailto:jerleen@huahong.com.sg>]  
**Sent:** 16 January, 2019 9:28 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** [yvonne@huahong.com.sg](mailto:yvonne@huahong.com.sg)  
**Subject:** Accident Involving YP 8286 J & SHC 8923 Z on 12/1/2019 along Scotts Road

Dear Sir/Mdm

Kindly advise liability for this accident case.

Our insured claiming third party. GIA report as per attached.

Should you have any clarification, please contact us @ 6661 9688.

Thank you.

Regards,  
*Jerleen Tang*  
Claims Department



**HUA HONG PRIVATE LIMITED**  
25D SUNGEI KADUT STREET 1 SINGAPORE 729332  
T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

# Print Received Message

This mail is associated with :

**\*YP8286J (MCT19010314)**  
**[SHC8923Z]**  
TP  
MONZONE AIR-CONDITIONING PTE LTD  
Jan 12 2019 12:00PM  
Hua Hong Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 15/05/2019 10:19 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - YP8286J - Claim Handler: Sundari Nagarajan

Approved:0.00.

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Thursday, 16 May, 2019 4:58 PM  
**To:** Yvonne Toh  
**Cc:** Admin A; 'HH Jerleen Tang'; Vic (LKKAuto)  
**Subject:** RE: Accident Involving YP 8286 J & SHC 8923 Z on 12/1/2019 along Scotts Road LKK REF CC4/III19000984/ha3  
**Attachments:** SHC 8923Z 120119.MP4

Without Prejudice

Dear Yvonne,

We refer further to our below email.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of this accident.

Our Insured had provided a copy of the video footage that shows the entire accident. Based on the attached footage, our Principal is in the view that your client had encroached into our Insured's lane while turning.

As such, we have our principal's instruction that we are unable to look into your client's claim.

We will now cancel/close file in our end.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK  
Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 15 May, 2019 9:54 AM  
**To:** Yvonne Toh  
**Cc:** Admin A; 'HH Jerleen Tang'; Vic (LKKAuto)  
**Subject:** RE: Accident Involving YP 8286 J & SHC 8923 Z on 12/1/2019 along Scotts Road LKK REF CC4/III19000984/ha3

Without Prejudice

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Thursday, 16 May, 2019 5:16 PM  
**To:** Sundari Nagarajan - III  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** Your Ref: MCT19010314\_ACCIDENT INVOLVING VEHICLES SHC 8923Z AND YP 8286J ON 16.05.19 LKK REF CC4/III19000984/ha3  
**Attachments:** RE: Accident Involving YP 8286 J & SHC 8923 Z on 12/1/2019 along Scotts Road LKK REF CC4/III19000984/ha3

Dear Sundari,

We refer to the subject matter and to your instructions in merimen dated 15/05/2019.

As instructed, we had rejected the TP claim.

Since no survey has been conducted to the TP vehicle, we will cancel and close file in our end.

Thank you.

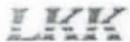
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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