

INSURANCE

INS. CASE OWNER:

CC 4/III1900 0981, KUB39.

LKK:

IDAC:

Surveyor:

Kenneth.

DOI:

ASSIGNMENT

15/1/19

Date / Time:

15/1/19

Registered in Merimen:

16/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

CLG 146

Name of Insured:

GOM SIOK UN UNDA

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

12/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

mismpromisue.

Hermon

LTB two's SW

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

CLG 98884



INSRS:
WSP:
Tel:
Liability:
RMKS:

Lai Huat



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

17/1/19
VC

CLG 146 - 01 INVOLVED IN A 3
Veh. C.C.; 01 2ND CAR.

24/1/19 - FILE -> type mandale
20/1/19 - FILE -> Su Li to send DV.
4/11/19 - File pass to LSP to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):
Non-Reporting ltr (2nd):
Non-Reporting ltr (Final):
Notification ltr (if non-pickup):
Call OI:
After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):
After call ltr to OI:
Authorisation To Act:
Release Voucher:
Final Repair Bill:
Car Rental Invoice:
Towing Invoice:
LTA / GIA:
Medical Bill:
PIR:
Mandate/Reject Instruction:
LOD:
Payment Breakdown Form:
Post-Repair Photos:
Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirms with:

Confirms with:

Email

Call

Final Liability:

%

(Agreed / assessed) BOLA S/N No.

28

If NO or B 28, Ass. Lia.

0%

Repair Cost:

CLG 146

SS

8451.29

(3 Veh. C.C.; 01 2ND)

Loss of Rental (LOR):

SS

days)

Loss of Use (LOU):

SS

1040.00

80

13

days)

Loss of Income (LOI):

SS

(5

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

JP
A350W

Total:

SS

8498.24

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Email

Call

Payee 1:

SS

8498.24

Name 1:

Lai Huat (Mong Kee) Moha Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASS. REC. BY:

REF: TH /Benneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s Link

of _____

Insured: _____

Policy No. _____

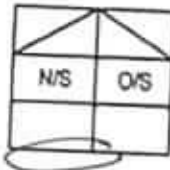
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 11 days Res.: Yes or NoLum Sum: 1.81 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time Action / Instruction

16/1 File pass to Col11 #7898.40 (Reel B 120) (1340)11 + 2500 + 11K5 = 14 dayVeh No: SLC 78876 Yr Regn: 02.17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or Ax WagonMake: Subaru Outback c.c. 2498Colour: M. P. White AC: Insured / Std / NI / NASp. Reading: 34728 T/Radio: Insured / Std / NI / NA

Eng No: _____

C/No: JF 2BS9KC2GG 046695

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD / RIM or

Tyre Size: F: 225/60R18

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal: 6 mmL/Bal: 6 mmD.O.A. 13/1/19

Survey held at

Rear

R/Bal: 6 mmL/Bal: 6 mmD.O.A. 15/1/19

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

Prell. Report

1)

Date/Time, File Return to?

☐

Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S - RS - SI

F. P. 100

Others

TOTAL

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech Invs (\$☐ Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III19000981/Khb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 16-01-2019	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLG 14G	Veh. Inspected	SLL 7887G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	16/01/2019	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	13/01/2019	Inspection Date	15/01/2019	
Survey held at	LAI HUAT (MENG KEE) MOTOR PTE LTD 160 SIN MING DRIVE #04-01/02 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

来發 (明記) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267

GST No: M2-0128609-3

UEN: 199407592C

ESTIMATE

EST. No EST0021290

Nguyen Thi Thiet Cheryl

Page 1 of 3

Your ref TP-SLG 14G India

Job No. 70157

Our ref 19.01.18

Payment

Date 15/1/2019

Attn

Vehicle No SLL 7887G

Vehicle Model Subaru Outback 2.5

Accident on 13/1/2019

*Not with work
Running B4 paint*

11 days

Quantity	Unit	Description	Unit price	Disc. pct.	Amount
Supply of Parts - Nett Item					
1.00	Pc	Rear tailgate	1,072.80		<i>R 1,072.80 ✓</i>
1.00	Pc	Rear tailgate Subaru AWD emblem	72.00		<i>re 72.00 ✓</i>
1.00	Pc	Rear tailgate Outback emblem	50.40		<i>re 50.40 ✓</i>
1.00	Set	Rear windscreen mouldings	40.50		<i>re 40.50 ✓</i>
1.00	Pc	Rear bumper	694.00		<i>R 694.00 ✓</i>
1.00	Pc	Rear bumper tow hook cover	10.80		<i>nt 10.80 ✓</i>
1.00	Pc	Rear bumper diffuser cover	180.00		<i>R 180.00 ✓</i>
1.00	Pc	Rear bumper reflector LH	61.20		<i>Br 61.20 ✓</i>
1.00	Pc	Rear bumper top protector cover	280.00		<i>re 280.00 ✓</i>
1.00	Pc	Rear bumper reinforcement	496.00		<i>R 496.00 ✓</i>
8.00	Pcs	Rear bumper clips	3.50		<i>re 28.00 ✓</i>
1.00	Pc	Rear bumper side inner retainer LH	46.00		<i>nt 46.00 ✓</i>
1.00	Pc	Rear bumper corner clip LH	3.50		<i>re 3.50 ✓</i>
1.00	Pc	Rear end panel	359.20		<i>R 359.20 ✓</i>
1.00	Pc	Rear exhaust box	640.00		<i>BT 640.00 ✓</i>
1.00	Pc	Rear exhaust box heat shield	64.00		<i>SM 64.00 ✓</i>
1.00	Pc	Rear exhaust centre pipe	820.00		<i>BT 820.00 ✓</i>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

本公司拥有最先进的 CAROLINER MARK IV 机械，可提供给多种款式的车身及给于快速与准确的测量方式和 大铁修理。除外，还有先进的 SAICO Deluxe 喷漆烘炉。

"Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

來發 (明記) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267
GST No: M2-0128609-3
UEN: 199407592C

ESTIMATE

EST No EST0021290
Nguyen Thi Thiet Cheryl

Page 2 of 3
Your ref TP-SLG 14G India
Job No 70157
Our ref 19.01.18
Payment
Date 15/1/2019

Attn

Vehicle No SLL 7887G
Vehicle Model Subaru Outback 2.5
Accident on 13/1/2019

Quantity	Unit	Description	Unit price	Disc. pct.	Amount
		Special nett item			
1.00	Set	Rear reversing sensor with installation	200.00		<i>200.00 ✓</i>
		Labour & Misc			
1.00		To dismantle and refix rear windscreen	160.00		<i>160.00 12d</i>
1.00		To supply sealant	40.00		<i>40.00 ✓</i>
1.00		To dismantle and refix rear fender inner trim garnish (x2)	200.00		<i>200.00 15d</i>
1.00		To dismantle and renew rear exhaust box + centre pipe etc	140.00		<i>140.00 100</i>
1.00		To apply underbody undercoating (tuff coat)	280.00		<i>280.00 120</i>
1.00		To check/erase fault codes	60.00		<i>60.00 ✓</i>

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来發 (明記) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267

GST No: M2-0128609-3

UEN: 199407592C

ESTIMATE

EST No EST0021290

Nguyen Thi Thiet Cheryl

Page 3 of 3
Your ref TP-SLG 14G India
Job No 70157
Our ref 19 01 18
Payment
Date 15/1/2019

Attn

Vehicle No SLL 7887G

Vehicle Model Subaru Outback 2.5

Accident on 13/1/2019

Quantity	Unit	Description	Unit price	Disc. pct	Amount
1.00		To straighten rear body including cutting and welding, to knock dents on rear luggage panel and renew of parts	1,500.00		1,500.00 <i>1350</i>
1.00		To spray paint (Pearl white)	1,600.00		1,600.00 <i>1400</i>

Sub-Total 9,098.40
GST 7.00% 636.89
Total S\$ 9,735.29

本公司拥有最先进的 CAROLINER MARK IV 机械，可提供给多种款式的车身及给予快速与准确的测量方式和大铁修理。除外，还有先进的 SAICO Deluxe 喷漆烘炉。

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Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 15 January 2019 5:26 PM
To: Jenny Lim; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: C Meenachi - III
Subject: RE: Request for Survey - Your Ref: SLG 14G / Our Ref: SLL 7887G (Date of Accident: 13.01.2019)
Attachments: 15012019113348.pdf

10:10am @ 16/1/19
vehicle in
Jenny
supo kenneth.

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLL7887G and let us have your report urgently.

This claim will be handled by Ms Meena.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Jenny Lim [mailto:jenny.lim@laihuat.com.sg]
Sent: 15 January, 2019 1:38 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: Request for Survey - Your Ref: SLG 14G / Our Ref: SLL 7887G (Date of Accident: 13.01.2019)

Dear Sir

Please arrange LKK to survey.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Tuesday, 15 January, 2019 1:34 PM

To: Jenny Lim

Subject: RE: Request for Survey - Your Ref: SLG 14G / Our Ref: SLL 7887G (Date of Accident: 13.01.2019)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

From: Jenny Lim [<mailto:jenny.lim@laihuat.com.sg>]

Sent: 15 January, 2019 11:40 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Request for Survey - Your Ref: SLG 14G / Our Ref: SLL 7887G (Date of Accident: 13.01.2019)

Importance: High

Dear Sir

We refer to the above matter.

Please can you arrange for survey of our client's vehicle no. SLL 7887G on today?

The vehicle is in workshop and supporting documents are enclose for your reference.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Jan 2019 15:34	Clim Veh Model Changed	(205017) SUBARU OUTBACK 2.5 I-S CVT AWD SR (A).	[A] Lau Shu Pei
2	16 Jan 2019 15:34	Clim Created	Reg No: SLL7887G, Acct Date: 2019/01/13, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Lionpac Insurance Bhd (HQ), Workshop: Lai Hua t (Meng Kee) Motor Pte Ltd (Sin Ming)	[A] Lau Shu Pei
3	16 Jan 2019 15:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	16 Jan 2019 15:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/25	[A] Lau Shu Pei
5	16 Jan 2019 15:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	16 Jan 2019 15:34	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	16 Jan 2019 15:34	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	21 Jan 2019 10:21	Clim Dtl Modified	Insured Name: -> GOH SIOK LIN,LINDA.	[A] Lau Shu Pei
9	21 Jan 2019 10:21	Clim Dtl Modified	Claimant's Name: -> GOH SIOK LIN,LINDA.	[A] Lau Shu Pei
10	23 Jan 2019 18:03	Adj Mandate Request	Cur,Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA 28 - 3 veh.c.c.; OI 2nd car	[A] VIC ALPEH
11	24 Jan 2019 14:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/25. Mandate Remarks: WE ARE KEEN ON DIRECT SETTLEMENT	[I] C. Meenachi
12	24 Jan 2019 14:53	Adj Mandate Set	Approved:0.00:WE ARE KEEN ON DIRECT SETTLEMENT	[I] C. Meenachi
13	23 Sep 2019 12:15	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	23 Sep 2019 12:15	Clim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
15	23 Sep 2019 12:15	Clim Dtl Modified	JPJ Reg. Date: -> 2017/02/20.	[A] JOANNE LEE KHANG MIN
16	23 Sep 2019 12:15	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	28 Sep 2019 14:25	Adj Mandate Request	Cur,Req:9858.78:PODS Liability: 100% *Quantum: (a)CORw/GST: \$8,451.29+ (b)LOU (14days x \$100.00): \$1,400.00 + (c)LTA/GIA search fee: \$7.49 = Total: \$9,858.78 *Vehicle Model: Subaru Outback (2498cc) *11 recommendation repair days + 2Sunday + 1PRS =	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

[28/01/2019 19:48] VIC ALPEH:

Alert - Adj Mandate Approved (\$0.00) - SLL7887G - Claim Handler: C. Meenachi

Approved:0.00:WE ARE KEEN ON DIRECT SETTLEMENT

[23/01/2019 18:03] VIC ALPEH:

Adj Mandate Request Cur,Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA 28 - 3 veh.c.c.; OI 2nd car

[23/01/2019 18:02] VIC ALPEH:

FILE REVIEWED. OI Ms Goh Siok Lin Linda reported that she was involved in a 3 veh.c.c. and was the 2nd car and was pushed forward from behind. Seek liability mandate to III by merimen

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Cs Name (Branch)	Ref 1	Ref 2	Amount
2288166	23 Sep 2019 12:15:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLL7887G	SLG14G	11.77

Print Received Message

This mail is associated with :

***SLL7887G (MPC2019D0000049)**
[SLG14G]
TP
NGUYEN THIA THIET CHERYL
Jan 13 2019 12:00PM
[GOH SIOK LIN,LINDA]
Lai Huat (Meng Kee) Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 30/09/2019 09:26 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9498.78) - SLL7887G - Claim Handler: C. Meenachi

Approved:9498.78:OUR RECOMMENDATION IS AS FOLLOWS : COR INCL GST \$8,451.29 LOSS OF
USE(\$80x13DAYS) 1,040.00 SEARCH FEE 7.49 TOTAL

Hsiao Tong (LKKAuto)

From: Jenny Lim <jenny.lim@laihuat.com.sg>
Sent: Thursday, 17 October 2019 5:58 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your Ref: SLL 7887G - 2019/JL *Our Ref: CC4/III19000981/Kpb3 [ACCIDENT INVOLVING SLG 14G(III)/ SLL 7887G/ OTHERS ON 13/01/2019]

Dear Hsiao Tong

We refer to the above matter.

We are agreeable to your offer to settle our client's claim as provided therein.

Please let us have the discharge voucher.

Thank you.

Kind regards.

Jenny Lim
for LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 5 October 2019 8:55 am
To: Jenny Lim <jenny.lim@laihuat.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Your Ref: SLL 7887G – 2019/JL *Our Ref: CC4/III19000981/Kpb3 [ACCIDENT INVOLVING SLG 14G(III)/ SLL 7887G/ OTHERS ON 13/01/2019]

Your Ref: **SLL 7887G – 2019/JL**
Our Ref: CC4/III19000981/Kpb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLG 14G(III)/ SLL 7887G/ OTHERS ON 13/01/2019

We refer to the above matter & your LOD dated 02 Sept 2019.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 8,451.29
2. Loss of Use (13days x \$80.00)	\$ 1,040.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 9,498.74

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

cc4/111/19000981/1Cpb3

Hsiao Tang

來發(明記)摩多有限公司
LAI HUAT (MENG KEE) MOTOR PTE LTD

Sin Ming Autocity
160 Sin Ming Drive #04-01/#04-02/#07-03 Singapore 575722
Tel: 64538110 Fax: 64596267
UEN: 199407592C

Your Ref: SLG 14G
Our Ref: SLL 7887G – 2019/JL

2 September 2019

India International Insurance Pte Ltd
64 Cecil Street
#04-#05
IOB Building
Singapore 049711
Attention: Motor Claims

WITHOUT PREJUDICE

Dear Sirs

ACCIDENT INVOLVING VEHICLE NOS. SLL 7887G AND SLG 14G ON 13/01/2019 AT CENTRAL EXPRESSWAY

We refer to the above matter wherein your insured's vehicle no. SLG 14G was involved in an accident with our client's vehicle no. SLL 7887G.

As the accident was caused by your insured's negligence, our client is now claiming for the following losses:

- Repair cost: \$8,451.29 (include of GST)
- Loss of use: \$1,400.00 (14 days x \$100 per day)
- LTA search fee: \$ 7.49
- Total: \$9,858.78

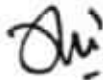
Relevant documents in support of our client's claim are enclosed for your kind attention.

Please do not hesitate to contact Jenny Lim at telephone 64538110 or email jenny.lim@laihuat.com.sg should you need any additional information.

Meanwhile, we look forward to receiving your affirmative response soon enough.

Thank you.

Yours faithfully,



LAI HUAT (MENG KEE) MOTOR PTE LTD

encs

LETTER OF AUTHORITY

To: Lai Huat (Meng Kee) Motor Pte Ltd
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722

Dear Sirs

ACCIDENT INVOLVING VEHICLE NOS: SLL 7887G & SLG 14G ON 13/01/2019
AT CENTRAL EXPRESSWAY

This is to confirm that on 14/01/2019, I / We gave you instructions to repair my / our vehicle no. SLL 7887G which was damaged in the above accident.

In consideration of your agreement to repair my vehicle no. SLL 7887G, pay for my other expenses and to defer demanding for payment of the costs of repair which was damaged as a result of the above accident, I / We hereby authorise you and/or your solicitors as my / our representative to write, negotiate and settle the accident claim on my / our behalf against any part involved in the abovementioned accident.

I / We hereby undertake to co-operate with you and render you all the assistance (including having my / our vehicle re-inspected and being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use to my / our vehicle. I / We further undertake to keep you informed at all times of any communication received from any party involved in the abovementioned accident.

I / We hereby confirm that by signing this Letter of Authority, I / We are not entitled in law to receive any payment. If a cheque is sent to me, I / We shall return the same to the sender as I am precluded in law from accepting any payment.

In the event of my / our claim against any party involved in the abovementioned accident being unsuccessful for any reason whatsoever, I / We shall bear the repair / excess cost payable to Lai Huat (Meng Kee) Motor Pte Ltd either by cash / cheque or claim against my / our insurance policy.

I / We hereby authorise the payment of my / our claim (including any or all medical related invoices / receipts) to be made directly to my / our representative, Lai Huat (Meng Kee) Motor Pte Ltd accordingly.

In relation to the personal and vehicle information collected or otherwise provided during the course of the claim process (including by way of recordings), I agree and consent that Lai Huat (Meng Kee) Motor Pte Ltd may use, disclose and process my personal data for the purpose of responding and administering all activities related to my insurance claim.

Yours faithfully

Signature:



Name:

Nguyen Thi Thiet Cheryl

NRIC No:

S8324545Z

INDIA INTERNATIONAL INSURANCE PTE LTD

來發 (明記) 摩哆有限公司 LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267
GST No: M2-0128609-3
UEN: 199407592C

TAX INVOICE



EST No. EST0021290

India International Insurance Pte Ltd
64 Cecil Street
#05-00
IOB Building
Singapore 049711
Attention: Motor Claims

GST Reg No M2-0128609-3
Page 1 of 2
Number INV0022919
Your ref. TP-SLG 14G India
Job No. 70157
Our ref 19.01.18
Payment
Date 17/8/2019

Vehicle No SLL 7887G
Vehicle Model : Subaru Outback 2.5
Accident on ... 13/1/2019

Quantity	Unit	Description	Unit price	Disc. pct.	Amount
Supply of Parts - Nett item:					
1.00	Pc	Rear tailgate	1,072.80		1,072.80
1.00	Pc	Rear tailgate Subaru AWD emblem	72.00		72.00
1.00	Pc	Rear tailgate Outback emblem	50.40		50.40
1.00	Set	Rear windscreen mouldings	40.50		40.50
1.00	Pc	Rear bumper	694.00		694.00
1.00	Pc	Rear bumper tow hook cover	10.80		10.80
1.00	Pc	Rear bumper diffuser cover	180.00		180.00
1.00	Pc	Rear bumper reflector LH	61.20		61.20
1.00	Pc	Rear bumper top protector cover	280.00		280.00
8.00	Pcs	Rear bumper clips	3.50		28.00
1.00	Pc	Rear bumper side inner retainer LH	46.00		46.00
1.00	Pc	Rear bumper corner clip LH	3.50		3.50
1.00	Pc	Rear end panel	359.20		359.20
1.00	Pc	Rear exhaust box	640.00		640.00
1.00	Pc	Rear exhaust centre pipe	820.00		820.00
Special nett item:					
1.00	Set	Rear reversing sensor with installation	200.00		200.00
Labour & Misc:					

本公司拥有最先进的 CAROLINER MARK IV 机械，可提供给多种款式的车身及给予快速与准确的测量方式和大铁修理。除外，还有先进的 SAICO Deluxe 喷漆烘炉。

"Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

来發 (明 記) 摩 哆 有 限 公 司
LAI HUAT (MENG KEE) MOTOR PTE LTD

160 Sin Ming Drive #04-01, #04-02 & #07-03 Singapore 575722 Tel: 6453 8110 Fax: 6459 6267
GST No: M2-0128609-3
UEN: 199407592C

TAX INVOICE

EST No. EST0021290
India International Insurance Pte Ltd
64 Cecil Street
#05-00
IOB Building
Singapore 049711
Attention: Motor Claims



GST Reg No M2-0128609-3
Page 2 of 2
Number INV0022919
Your ref. TP-SLG 14G India
Job No. 70157
Our ref 19.01.18
Payment
Date 17/8/2019

Vehicle No ... SLL 7887G
Vehicle Model : Subaru Outback 2.5
Accident on ... 13/1/2019

Quantity	Unit	Description	Unit price	Disc. pct.	Amount
1.00		To dismantle and refix rear windscreen	120.00		120.00
1.00		To supply sealant	40.00		40.00
1.00		To dismantle and refix rear fender inner trim garnish (x2)	150.00		150.00
1.00		To dismantle and renew rear exhaust box + centre pipe, etc	100.00		100.00
1.00		To apply underbody undercoating (tuff coat)	120.00		120.00
1.00		To check/erase fault codes	60.00		60.00
1.00		To straighten rear body including cutting and welding, to knock dents on rear luggage panel and renew of parts	1,350.00		1,350.00
1.00		To spray paint (Pearl white)	1,400.00		1,400.00
Sub-Total					7,898.40
GST 7.00%					552.89
Total					S\$ 8,451.29

本公司拥有最先进的 CAROLINER MARK IV 机械，可提供给多种款式的车身及给予快速与准确的测量方式和大铁修理。除外，还有先进的 SAICO Deluxe 喷漆烘炉。

"Our services include the latest and reliable CAROLINER MARK IV repair bench, draw-aligner and the support dolly system to provide accurate re-alignment and speedy repairs. We also provide the new and advanced SAICO Deluxe oven heater for re-spraying all motor vehicles."

Enquire Vehicle Insurer

Vehicle No	Enquired	Status	Make/Model/Year	Enquired by/Company
PNR	Enquiry Time	Status	Make	Enquiry
SLG14G	13 Jan 2019 / 12:25:00	Successful	I05	INDIA INT'L INS PTE LTD

Previous

OK



Lai Mei Ling Deborah has successfully logged out.

Your last login date and time was 14 Jan 2019, 10:36:52.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No. 	Asset Type	Asset ID	Asset Owner ID	Transaction Type
1	Vehicle	SLG14G	-	18.32 Insurance Enquiry (GIRO Payment)
• Log Date/Time 14 Jan 2019 / 10:37:23				

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Jan 2019 Edit Reg		15 Jan 2019 00:00 Edit Adj Rpt	S\$7,898.40 Edit Estimates	S\$7,898.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: GOH SIOK LIN, LINDA , ID: -									
Main Claimant: NGUYEN THI THIET CHERYL , ID: S8324545Z									
Vehicle Reg. No.:	SLL7887G	Date of Loss:	13/01/2019 12:00 - :59 [22 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MPC2019D0000049	Policy/Cover Note No.:	D18MPC0001504						
Vehicle Reg. No. (Insured):	SLG14G	Policy No. (Claimant):	SD17V02926						
		Excess:							
Repairer: Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming) 160 Sin Ming Drive #04-01, Sin Ming AutoCity, 575722 Sin Ming - Tel: 64538110									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by C. Meenachi - 6347 6073]									
Claimant's Insurer: Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 6611									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 25/01/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (30/09/2019): Alert - Adj Mandate Approved (S\$9498.78) - SLL7887G - Claim Handler: C. Meenachi III_SG (24/01/2019): Alert - Adj Mandate Approved (S\$0.00) - SLL7887G - Claim Handler: C. Meenachi 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLL7887G (MPC2019D0000049)
[SLG14G]
TP
NGUYEN THI THIET CHERYL
Jan 13 2019 12:00PM
[GOH SIOK LIN,LINDA]
Lai Huat (Meng Kee) Motor Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/08/19 12:31	General View		Load JPG	
2	08/08/19 12:31	General View		Load JPG	
3	08/08/19 12:31	General View		Load JPG	
4	08/08/19 12:31	General View		Load JPG	
5	08/08/19 12:31	General View		Load JPG	
6	08/08/19 12:31	General View		Load JPG	
7	08/08/19 12:31	General View		Load JPG	
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20	08/08/19 12:31	General View		Load JPG	
21	08/08/19 12:31	General View		Load JPG	
22	08/08/19 12:31	General View		Load JPG	
23	20/09/19 11:16	Reinspection Photo		Load JPG	
24	20/09/19 11:16	Reinspection Photo		Load JPG	
25	20/09/19 11:16	Reinspection Photo		Load JPG	
26	20/09/19 11:16	Reinspection Photo		Load JPG	
27	20/09/19 11:16	Reinspection Photo		Load JPG	
28	20/09/19 11:16	Reinspection Photo		Load JPG	
29	20/09/19 11:16	Reinspection Photo		Load JPG	
30	20/09/19 11:16	Reinspection Photo		Load JPG	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	16/01/19 15:36	EMAIL FROM III DD 16012019		Load PDF	
2	16/01/19 15:36	TP EST & GIA REPORT		Load PDF	
3	17/01/19 09:16	TP ESTIMATE- MARKED		Load PDF	
4	23/09/19 14:08	LTA SEARCH		Load PDF	
5	23/09/19 14:08	LOD		Load PDF	
6	08/11/19 11:00	WORKSHOP INVOICE		Load PDF	
7	08/11/19 11:00	AUTHORISATION TO ACT FORM		Load PDF	
8	08/11/19 11:00	DISCHARGE VOUCHER		Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	17/01/19 09:01	Singapore Accident Statement		Load PDF	
2	25/01/19 18:50	Singapore Accident Statement TP SLL7887G		Load PDF	
3	25/01/19 18:50	Singapore Accident Statement		Load PDF	

Photos/Images			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
		TP SHC2926X		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
<div></div>	
Show Remarks To: <input type="checkbox"/> Handling Insurer	
<small>Note: Remarks are private unless you show it to other parties.</small>	

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19000981/KPB3Q2

Date: 08/11/2019

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	D18MPC0001504
Claimant Vehicle No :	SLL7887G	Insured Vehicle No :	SLG14G
Date of Loss:	13/01/2019	Nature of Claim:	TP
		Claim No:	MPC2019D0000049

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLL7887G		
Make & Model:	SUBARU OUTBACK, 2.5 I-S CVT AWD SR (A)	Engine No:	FB25Y529573
Reg. Date:	20/02/2017 (Man. Year: 2016)	Chassis No:	JF2BS9KC2GG046695
Colour:	Metallic Pearl White	Odometer:	34728 km
Engine Capacity:	2498 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/60 R18	Rear Tyre Size:	225/60 R18
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,118.40	4,558.40	560.00	10.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,980.00	3,340.00	640.00	16.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	9,098.40	7,898.40	1,200.00	13.19
+ GST 7.00/7.00% (\$\$)	636.89	552.89	84.00	13.19
Nett Amount (\$\$)	9,735.29	8,451.29	1,284.00	13.19
+ Loss of Use (13.0 x S\$80.00/day) (\$\$)		1,040.00		
+ Doc/Search Fee (\$\$)		7.45		
Nett Liability (\$\$)		9,498.74		

INSPECTION

Date of Assignment:	15/01/2019	
Date Inspected:	15/01/2019 Inspected At:	Lai Huat (Meng Kee) Motor Pte Ltd (Sin Ming) 160 Sin Ming Drive #04-01, Sin Ming AutoCity Singapore 575722
Estimated Period of Repair:	11.0 days	

Adjuster: KENNETH KONG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 23 Sep 2019)	
Parts:	N/A	SUBARU OUTBACK 2.5 I-S CVT AWD SR (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLL7887G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR TAILGATE	Bent	1,072.80 F	*1,072.80 F
2	1	*REAR TAILGATE SUBARU AWD EMBLEM	Necessary	72.00 F	*72.00 F
3	1	*REAR TAILGATE OUTBACK EMBLEM	Necessary	50.40 F	*50.40 F
4	1	*SET REAR WINDSCREEN MOULDINGS	Necessary	40.50 F	*40.50 F
5	1	*REAR BUMPER	Bent	694.00 F	*694.00 F
6	1	*REAR BUMPER TOW HOOK COVER	Missing	10.80 F	*10.80 F
7	1	*REAR BUMPER DIFFUSER COVER	Bent	180.00 F	*180.00 F
8	1	*REAR BUMPER REFLECTOR LH	Broken	61.20 F	*61.20 F
9	1	*REAR BUMPER TOP PROTECTOR COVER	Dented	280.00 F	*280.00 F
10	1	*REAR BUMPER REINFORCEMENT	Repair	496.00 F	*- F
11	8	*REAR BUMPER CLIPS	Necessary	28.00 F	*28.00 F
12	1	*REAR BUMPER SIDE INNER RETAINER LH	Distorted	46.00 F	*46.00 F
13	1	*REAR BUMPER CORNER CLIP LH	Necessary	3.50 F	*3.50 F
14	1	*REAR END PANEL	Bent	359.20 F	*359.20 F
15	1	*REAR EXHAUST BOX	Bent	640.00 F	*640.00 F
16	1	*REAR EXHAUST BOX HEAT SHIELD	Serviceable	64.00 F	*- F
17	1	*REAR EXHAUST CENTRE PIPE	Bent	820.00 F	*820.00 F
18	1	*SET REAR REVERSING SENSOR WITH INSTALLATION	Dented	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 5,118.40 4,558.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO DISMANTLE AND REFIX REAR WINDSCREEN	New	160.00	120.00
2	TO SUPPLY SEALANT	New	40.00	40.00
3	TO DISMANTLE AND REFIX REAR FENDER INNER TRIM GARNISH	New	200.00	150.00
4	TO DISMANTLE AND RENEW REAR EXHAUST BOX +CENTRE PIPE ,ETC	New	140.00	100.00
5	TO APPLY UNDERBODY UNDERCOATING (TUFF COAT)	New	280.00	120.00
6	TO CHECK /ERASE FAULT CODES	New	60.00	60.00
7	TO STRAIGHTEN REAR BODY INCLUDING CUTTING AND WELDING ,TO KNOCK DENTS ON REAR LUGGAGE PANEL AND RENEW OF PARTS	New	1,500.00	1,350.00
8	TO SPRAY PAINT (PEARL WHITE)	New	1,600.00	1,400.00
Gross Labour Cost (S\$)			3,980.00	3,340.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >