India International Insurance Pte Ltd 64 Cecil Street #04-00/#05-00 IOB Building Singapore 049711

Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO GBG1695C AND GW5853T ALONG SLE TWDS CHANGI NEAR WOODLAND AVE 12/EXIT 9 ON 14/01/2019

We understand that you are the insurer of GW5853T vehicle.

We are instructed by the owner of <u>motor vehicle GBG1695C</u> to write, negotiate and settle the claim on their behalf for the abovementioned accident. We therefore propose to claim from you as follows: -

1.	Cost of repair		S\$ 21	,850.00
2.	Loss of Use (30days x \$80.00)		S\$ 2,	,400.00
3.	LTA/GIA Search fee		S\$	7.49
4.	Towing Fee		S\$	
	TC	TAL	S\$ 24	,257.49

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

Signed by the workshop

with chop)
SINGAPORE

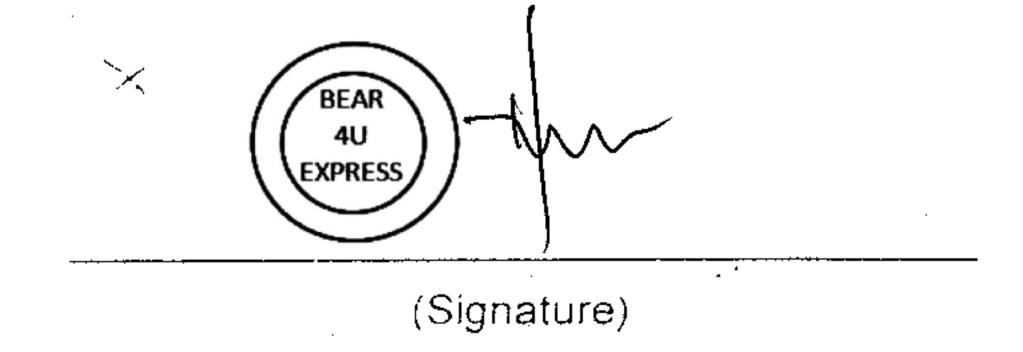
In	the	matter	of	an	accident	involving	motor	vehicles	
GBO	G 1695	Cand	GNS	5853T	along 5	SLE TNDS	CHANGI	NEAR	
h/26	DLAND	> AVE 2	. 12/	EX/T9	on 14	101/2019			

1. WARRANT TO ACT

1 / V of	Ve, BEAR AU EXPRESS (NRIC No.)	······································
	eby authorise M/s GUAN MOTOR WORKS	to act on my/our
beh	alf in respect of the above matter.	
	2. AUTHORITY	
a)	I/We hereby authorise you to commence legal proceeding and to take instructions from my car-repairers who I/we my/our agent(s) in respect of my/our claim.	•
b)	I/We hereby authorise you to pay to yourselves all Party and at any time receive in connection with the above matter a will be no need to pay the same into the Client(s)'s Account	nd confirm that there
c)	I/We hereby further authorise you to release all proceeds received by you (after deducting of your legal costs) to my M/s GUAN MOTOR WORKS my outstanding bill/account with them.	
d)	I/We only wish to be informed of my/our case when it is new I/We hereby direct you to keep my car-repairers informed of my claim, as and when it is necessary to do so.	

- received by you and made in my/our firm's name.
- f) I/We have read and understood the above.

e)



I/We hereby authorise you to deposit in your Firms' client's account any cheques



We/I,

INDIA INTERNATIONAL INSURANCE PTE LTD

Co. Reg. No. 198703792k | GST. Reg. No. M2-0078806-X 64 | Cecil Street | #04 | #05 | #06-02 | 10B Building | Singapore 049711

Office (65) 63476100 Email insure@iii.com.sg Fax (65) 62244174 Website www.iii.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2019D0000017 Claimant Ref : GBG1695C

Guan Motor Works

	Construction of the Constr	t we/I have reached an agreement
with the appointed Surveyor of India International Insurance Pte L	Ltd LKK Auto Co	onsultants Pte Ltd (name
of Surveyor) with respect to the amount claimed for S\$ 20,0		
t oolrontal), 9\$ (country fo e), vehicle no.GBG1695C th		
on 14/01/2019 (date) at SLE Twds Changi Near Woodland Ave		ving vehicle no. GW5853T (insured
vehicle). This is pursuant to the inspection conducted on15/01/2019	9 (date) at "the worksho	p".
	DEAD ALLEYDDE	
We/I confirm that we/I are/am authorized by the owner	BEAR 4U EXPRE	(the third party
claimant") of vehicle no. GBG1695C to make the claim as set out		
the matter on his/her behalf in a manner that we/l deem fit. We	e/I enclose herein the le	etter of authority given by "the third
party claimant".		
We/I further confirm that we/I will indemnify India International In		
they will or have already incurred in the event that "the third further claim against the former for any loss and expenses suff		
of use pursuant to the damage to GBG1695C (vehicle no.) as a		of repairs and/or rental and/or loss
or woo paroualit to the damage to(remote no.) as a	roodit of the decident.	
We/I confirm that the agreement reached above is in full and	final settlement of all	claims of "the third party claimant"
pursuant to the accident and that further this settlement is reach		THE SECTION ASSESSMENT OF THE SECTION ASSESS
basis.		
This agreement is subject to the application of Singapore law and	d the Singapore Courts h	nave exclusive jurisdiction over any
dispute arising out of the same.		
	0	A /
We/I authorize you to pay the total amount of S\$ 20,000.00 to	_o Guan Motor V	Vorks
17 06		
Dated this		
7.0		
CLAIMANT:	WITNESS:	((LKK))
Signature: MOTOR WO	Signature:	KSC
Signed by "the workshop" (with chop)		Signed by appointed Surveyor
Name: (Name:	LKK Auto Consultants Pte Ltd
NRIC:		Entrate Consultanto F to Eta
SINITERE	NRIC:	199607198R
	NRIC:	199607198R
Address:	NRIC: Address:	199607198R 51 Ubi Avenue 1
Address:		199607198R
Nationality:		199607198R 51 Ubi Avenue 1
	Address:	199607198R 51 Ubi Avenue 1

源摩哆廠

GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

lessrs:India	International Insurance Pte Ltd	Invoice No: 5192		
		Date :	09-04-2019	
	TOYOTA HIACE – GBG 1695 C			
	Lump sum for total repair cost inclusive o parts and labour charges.	f spare	\$21,850.00	
	Dollars Twenty one thousand Eight hundred And Fifty only.	d		
	(guant MOTOR MORICE) (guant MOTOR MORICE)			

E.&O.E.

Enquire Vehicle & Owner Information (Vehicle No. GW5853T As At 14 Jan 2019 / 11:05:00

Law Firm Search Details

Search Reason:

Insurance claim in relation to traffic accident

Law Firm Case No.:

TCKWITLTA2019 GM

Current Owner Details

Owner ID Type:

Company

Owner ID:

198703198H

Owner Name:

CHEW'S AGRICULTURE PTELTD

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House

Registered Street Name: MURAI FARMWAY

Registered Unit No:

Registered Bullding Name: -

Registered Postal Code: 709153

Current Vehicle Details

Vehicle No.:

GW5853T

Make Description/Model: ISUZU / TFR69H-29(T) Insurance Company Name: INDIA INT'L INS PTE LTD

GEG 1613 C

Claim Audit

	AUDIT .	TRAIL		
No	On	Audit	Remarks	Ву
1	2019 15:11	Clm Veh Model Changed	(202029) TOYOTA HIACE 2.0 (M).	[A] Lau Shu Pei
2	16 Jan 2019 15:11	Clm Created	Reg No: GBG1695C. Acct Date: 2019/01/14. Claim Type: TP. Insurer: India International Insurance Pte Lt d (HQ). TP Insurer: EQ Insurance Company Ltd (HQ). Workshop: Guan Motor Works (HQ)	[A] Lau Shu Pei
3	16 Jan 2019 15:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	2019	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/25	[A] Lau Shu Pei
5	16 Jan 2019 15:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	16 Jan 2019 15:12	Label Added	(30653): Direct Settlement.	[A] Lau Shu Pei
7	16 Jan 2019 15:12	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	21 Jan 2019 10:18	Clm Dtl Modified	Insured Name: -> CHEW'S AGRICULTURE PTE LTD.	[A] Lau Shu Pei
9	21 Jan 2019 10:18	Clm Dtl Modified	Claimant's Name: -> CHEW'S AGRICULTURE PTE LTD.	[A] Lau Shu Pei
10	26 Jan 2019 21:08	Mandate Request	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: B:28 4VEH CC OID LAST	[A] Asher Sng Rong Yi
11	2019 11:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/25	[I] C. Meenachi
12	28 Jan 2019 11:22	Adj Mandate Set	Approved:0.00.	[I] C. Meenachi
13	21 Aug 2019 15:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	21 Aug 2019 15:09	Clm Dtl Modified	Insured ID: ->	[A] JOANNE LEE KHANG MIN
15	21 Aug 2019 15:09	Clm Dtl Modified	JPJ Reg. Date: -> 2017/06/21.	[A] JOANNE LEE KHANG MIN
16	21 Aug 2019 15:09	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	22 Aug 2019 10:44	Adj Mandate Request	Cur.Req: 24557.45: PODS Liability: 100% Quantum: (a)COR: $$21,850.00 + (b)LOU(30days x $90.00)$: $$2,700.00 + (c)LTA/GIA$ search fee: $$7.45 = Total$: $$24,557.45$ Vehicle Model: Toyota Hiace (2982cc) 24 recommendation repair days $+ 2PH + 4Sunday = 30days$	[A] CHEW HSIAO TONG
18	2019 15:48	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/01/25. Mandate Remarks: Please work out a settlement for repairs at \$15,850.00	[I] Lalitha Krishnan
19	18 Oct 2019 15:48		Maintained:Please work out a settlement for repairs at \$15,850.00	[I] Lalitha Krishnan
20	19 Oct 2019 09:39	Adj Mandate Request	Cur.Req:18557.45:PODS Liability: 100% Quantum: (a)COR: $$15,850.00$ (as per III) + (b)LOU(30days x $$90.00$): $$2,700.00$ + (c)LTA/GIA search fee: $$7.45$ = Total: $$18,557.45$	[A] CHEW HSIAO TONG
21	2019 09:18	Kpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/01/25. Mandate Remarks: OUR RECOMMENDATION IS AS FOLLOW S: COR \$15,850.00 LOSS OF USE(24DAYSX\$80) 1,920.00 SEARCH FEE	[I] C. Meenachi
22	29 Nov 2019 09:18	Mandate Set	Approved:17777.45:OUR RECOMMENDATION IS AS FOLLOWS : COR \$15,850.00 LOSS OF USE(24DAYSX \$80) 1,920.00 SEARCH FEE 7.45 TOTAL	[I] C. Meenachi
23	28 Dec 2019 12:07	Adj Mandate Request	Cur.Req:24377.45:3rd party rejected our offer at \$17,777.45(all-in) and proposed \$24,377.45(all-in). Pls advise further mandate. Thanks.	[A] CHEW HSIAO TONG

6/18/2021 Merimen e-Claims

	1		Merimen e-Claims	
= A	UDIT	TRAIL		
No.	On	Audit	Remarks	Ву
	29 Jan	Adj Next		[1] C
	2020	Rpt	Cur Rpt:Final Rpt. Cur Due Date:2019/01/25. Mandate Remarks: WILL REVIEW AND REVERT	[I] C. Meenach
	09:12	Changed		меенасі
	29 Jan	Adi		[I] C.
	2020	Mandate Set	Approved:0.00:WILL REVIEW AND REVERT	Meenach
	09:12			
	14 Feb		Cur.Req:24377.45:3rd party rejected our offer at \$17,777.45(all-in) and proposed \$24,377.45(all-in). Pls	[A] CHEV
	2020	Mandate	advise further mandate. Thanks.	HSIAO
	11:27	Request		TONG
		Adj Next	Cur Participal Part Cur Pure Perte 2010/01/25 Mandata Personica OFFER CLORAL #10 500 00	[I] C.
	2020	Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/01/25. Mandate Remarks: OFFER GLOBAL \$18,500.00	Meenach
	12:28	_		
	04 Mar 2020	Adj	Approved:18500.00:OFFER GLOBAL \$18.500.00	[I] C.
	12:28	Mandate Set	Approved:18500.00:OFFER GLOBAL \$18,500.00	Meenach
		۸di		[A] CHE\
	14 Apr 2020	Mandate	Cur.Req:24250.00:3rd party rejected our offer at \$18,500.00(all-in) and proposed g/s \$24,250.00(all-in).	HSIAO
	14:05	Request	Pls advise further mandate. Thanks.	TONG
	21 Apr	•		
	2020	Adj	Approved:20000.00.	[I] C.
	23:20	Mandate Set		Meenacl
	08 Jul	Adi	C - D - 23700 00 UT	[A] CHE
	2020	Mandate	Cur.Req:23500.00:HI, we have offered up to \$20K(all-in) as per mandate. However 3rd party proposed g/	HSIAO
	12:59	Request	s \$23,500.00(all-in). Pls advise further mandate. Thanks.	TONG
	21 Jul	Adj Next		[1] C
	2020	Rpt	Cur Rpt:Final Rpt. Cur Due Date:2019/01/25. Mandate Remarks: WILL CHECK AND REVERT	[I] C.
	08:19	Changed		Meenac
	21 Jul	A 41:		[1] C
3	2020	Adj Mandato Sot	Approved:0.00:WILL CHECK AND REVERT	[I] C. Meenac
	08:19	Manuale Set		Meenac
	03 Aug	Adj	Cur.Req:23500.00:HI, we have offered up to \$20K(all-in) as per mandate. However 3rd party proposed g/	[A] CHE
4	2020	Mandate	s \$23,500.00(all-in). Pls advise further mandate. Thanks.	HSIAC
	10:47	Request	3 \$25,500.00(aii iii). Tis advise further mandate. Thanks.	TONG
	21 Aug	Adj Next		[I] Sunda
5	2020	Rpt	Cur Rpt:Final Rpt. Cur Due Date:2019/01/25. Mandate Remarks: unable to revise further	Nagaraja
	10:53	Changed		Nagaraje
	21 Aug	Δdi		[I] Sund
О	2020	Mandate Set	Maintained:unable to revise further	Nagaraja
	10:53			
	22 Oct		Cur.Reg:20000.00:Hi, Kindly assist to confirm the max mandate is \$20K(all-in). If so, we will maintain off	[A] CHE
	2020	Mandate	er at \$20K all the way. Thanks.	HSIAC
	08:07	Request		TONG
	06 Nov	Adj	A	[I] C.
	2020 17:50	Mandate Set	Approved:20000.00.	Meenac
				[A] CHE
	18 Dec	-	lem:cur.Req:22000.00:Hi, we have maintained offer at \$20 K. However 3 rd party proposed \$22 K. Otherwise, 3	[A] CHE
	2020 16·57	Mandate Request	rd party will pass to lawyer for further handling.	HSIAC TONG
		Adj Next		
	02 Mar 2021	Adj Next Rpt	Cur Rpt:Final Rpt. Cur Due Date:2019/01/25. Mandate Remarks: damage to item (5) head lamp not clear.	
	08:23	Changed	Items 37, 38 repairable Item 41 can be reused.	Nagaraj
	02 Mar	-		
	2021	Auj	Approved:20000.00:damage to item (5) head lamp not clear. Items 37, 38 repairable Item 41 can be reus	
	08:23	Mandate Set	ed.	Nagaraj
	03 Jun	Adi		[A] CHE
	2021	Mandate	Cur.Req:21000.00:Hi, 3rd party counter propose g/s \$21K(all-in) to settle the matter as it has been long o	HSIAC
	10:14	Request	utstanding case since 2019. Pls advise if we may proceed to settle at \$21K(all-in). Thanks.	TONG
		Adj Next		
	2021	Rpt	Cur Rpt:Final Rpt. Cur Due Date:2019/01/25. Mandate Remarks: unable to revise	[I] Sund
	16:06	Changed		Nagaraj
	03 Jun			[]]
	2021	Adj	Approved:20000.00:unable to revise	[I] Sund
	16:06	Mandate Set		Nagaraja
	16 Jun	Vide-		
		Video	Downloaded Video - Accident-GBG 1695C	ETT Date
	2021	Downland	Downloaded video - Accident-GDG 1695C	[I] Priya

Date From Date To Audit Type None **✓** Go

ACTIVITY

No record

Merimen Billi	Merimen Billing for this case - Transaction History										
Bill Ref No	Bill Date	Bill Type	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount			
2252740	21 Aug 2019 15:09:37	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBG1695C	GW5853T	11.77			