

Surveyor:

Mr. Lim

DOI:

ASSIGNMENT

16/1/19

Date / Time:

16/1/19

Registered in Meridian:

16/1/19

Pre-assign / CCU / FTE

SUBSIDY



Insured Vehicle No.:

SUBSIDY

Claim No.:

806289950396

Name of Insured:

LAW WONG

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

15/1/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKR 2372M



INSRS:

WSP:

Tel:

Liability:

RMKS:

TURNS



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

23/1

jy

SKR 2372M X; SUB 5041 X X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 19/04/19 - VIC

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

19/04/19

- MUG PROVIDED. OI RATE-ENDED TP.
- SEND LETTER TO OI TO NOTIFY TP CLAIM
- W/ NO ISSUES.- FINISHED
- TP LOD IN BY EMAIL

13/04/19

- TYPE REPORT FOR WARRANT APPROVAL
- REPORT DONE

08/10/19

- SEND WARRANT APPROVAL TO MG

08/10/19

- MG APPROVED WARRANT.

09/10/19

- SEND ACCEPTANCE EMAIL TO TP

- ALL DONE IN ORBITL

- TO CLOSE.

PRELIMINARY ADVICE Date/Time:

Sent By:

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

L9

S\$ 8,000.00 (7 days) Reduction: 19 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

09/10/19

Confirm with:

RACHOL

Email ☐ Call ☐

Final Liability:

% 100 (Assessed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost: (w/650)

S\$ 8,560.00

COI RATE-ENDED TP)

Loss of Rental (LOR):

S\$ 100.00 (4 days) x \$100

Loss of Use (LOU):

S\$ - (\$ x days)

Loss of Income (LOI):

S\$ - (\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$ 31.00

Medical:

S\$ -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

S\$ -

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost

S\$ -

3) Survey fee:

\$620.00

Total:

S\$ 8,991.00

Global Sum S\$: -

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 8,991.00

Name 1:

TORQUE 5 PTE LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

-

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

-

REF: AIG

ASSIGNMENT

From: Date: 16/01/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKR 2372M

at Workshop m/s:

of 8 kaki Bukit Ave 4 #01-49

Insured:

Policy No:

Claims No:

Sum Insured:

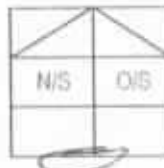
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est Repairs: 7 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS 1up

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKR 2372M Yr Began: 26/1/2015

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: VOLKSWAGEN JETTA CC 1390

Colour: BLACK A/C: Insured / Std / NI / NA

Sp. Reading: 105:2.60 Tilt/Radio: Insured / Std / NI / NA

Eng/No: CAXE89425

ChNo: WVNZZE16ZEM068579

Gen. Cond: Good / ☒ Fair / ☐ Poor / ☐ BurntSteering: ☒ Interfer / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Interfer / ☐ Jammed / ☐ Leaked / ☐ Burnt orMod: Nil / ☒ S/Rim / ☐ STD A/Rim or

Tyre Size F: 205/55/16

R: 205/55/16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ RIB / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A: 15/1/19

D.O.I: 16/1/19

Survey held at TORQUE 5

Des. of Damages: Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: Action / Instruction:

L/s \$8,000.00
Comp: \$7,913.00 (49%)MV - 58,000/2
PV - 45,944/2
NV - 12,056Total m
time 17/1/19

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair:

to

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

Survey Fee:

Transportation:

to

Add Fee: ☐ Site Insp \$

1 - 3 - RS \$

☐ Interview \$

1 Photo

☐ Tech. invs \$

1 Check

☐ Weekend \$

1

Report Format:

Lump Sum / LB \$

Total

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9462D
Vehicle Details	
Vehicle No.:	SKR2372M
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Jan 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA 1.4 TSI A/T ABS D/AIRBAG 2WD
Primary Colour:	Black
Manufacturing Year:	2014
Engine No.:	CAXE89425
Chassis No.:	WVWZZZ16ZEM068579
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$19,177.00
Original Registration Date:	26 Jan 2015
First Registration Date:	26 Jan 2015
Transfer Count:	2
Actual ARF Paid:	\$9,177.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Jan 2025
PARF Rebate Amount:	\$6,882.00
Intended COE Rebate Details	
COE Expiry Date:	25 Jan 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$64,900.00
COE Rebate Amount:	\$39,062.00
Total Rebate Amount:	\$45,944.00

The information contained herein is correct as at 16 Jan 2019

OK

Dep 9,150/yr

MV 58,000 / 2
PV 45,944 / 2
NU 12,056 / 2

TGim
17/1/18

Jetta, jetta, Used Volkswagen


Volkswagen Jetta GP 1.4A TSI **\$59,900** \$7,490 /yr 29-Sep-2015 1,390 cc Sedan Available

Elegant Grey, One Owner Only, High Arf Value, Accident Free, Serviced By Agent, Very Well Maintained, High Paper Rebate Value, Flexible In-house Loan Packages Available.

Prime Motor & Leasing

Posted: 09-Jan-2019

Tags: 2015 Volkswagen Jetta, 2015 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, jetta, Used Volkswagen


Volkswagen Jetta GP 1.4A TSI **\$57,000** \$7,250 /yr 01-Sep-2015 1,390 cc 29,000 km Sedan Available

Lowest Depreciating Unit In Market! Well Maintained And Timely Serviced With Available Records. Spotless And Greiff Upkeep. Easy 80% Loan Available At Attractive Interest Rates. Trade-In Welcome. Conta...

Bavarian Marquis Pte Ltd

Posted: 07-Jan-2019

Tags: 2015 Volkswagen Jetta, 2015 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, jetta, Used Volkswagen


Volkswagen Jetta GP 1.4A TSI **\$54,500** \$7,880 /yr 24-Jun-2015 1,390 cc 29,000 km Sedan Available

1 Owner Only With Low Mileage Done At 29000KM. Flexible Loan Package And Low Insurance Payment.

Ka-Hup Vehicles Trading

Posted: 06-Jan-2019

Tags: 2015 Volkswagen Jetta, 2015 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, jetta, Used Volkswagen



Free Valuation by sgCarMart Quotz

Trading-in your Car? Make a better informed decision by getting your Car accurately valued with Quotz, based on SG's largest car database, sgCarMart. Get notified via Phone, SMS, Email. Sell your Car for more - Get your Free Valuation Today.

Find out more!


Volkswagen Jetta 1.4A TSI **\$59,800** \$9,150 /yr 27-Jan-2015 1,390 cc 80,000 km Sedan Available

Price Negotiable, New Megatronic Unit Done By Agent Volkswagen Singapore With 2 Years Warranty, New Brakes, Tyres And Battery All Changed, No Repair Required, Accident Free. No Dealers Please.

Posted: 31-Dec-2018

Tags: 2015 Volkswagen Jetta, 2015 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, jetta, Used Volkswagen


Volkswagen Jetta 1.4A TSI **\$58,000** \$8,860 /yr 27-Jan-2015 1,390 cc 43,000 km Sedan Available

One Of The Most Popular Sedan With Great Fuel Efficiency And Great Power! Maintained Meticulously By Fervent Owner Only With Agent. Well Kept Interior, Always Parked Under Shelter! Low Depreciation! L...

Posted: 29-Dec-2018

Tags: 2015 Volkswagen Jetta, 2015 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, jetta, Used Volkswagen


Volkswagen Jetta GP 1.4A TSI Highline **\$61,666** \$7,700 /yr 18-Oct-2015 1,390 cc 70,000 km Sedan Available

\$0 Down Available From 1.98%. Maintained By Volkswagen. 100% Genuine Mileage. Well Maintained.

Privilege Motors Pte Ltd

Posted: 26-Dec-2018

Tags: 2015 Volkswagen Jetta, 2015 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, jetta, Used Volkswagen


Volkswagen Jetta GP 1.4A TSI Highline **\$58,800** \$8,460 /yr 10-Jun-2015 1,390 cc 35,568 km Sedan Available

Rare Deal! HighLine Model Selling Cheap! Genuine Agent Verified Low Mileage. High COE With High Paper Value! Selling Near Export Value! 1 VW Enthusiast With Full VGS Maintained Records! Extended Warr...

Posted: 19-Dec-2018

Tags: 2015 Volkswagen Jetta, 2015 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, jetta, Used Volkswagen


Volkswagen Jetta GP 1.4A TSI **\$65,000** \$9,520 /yr 15-Jun-2015 1,390 cc 22,900 km Sedan Available

Only 1 Lady Driver. Non Smoker Pristine/New And Well Maintained Blue Jetta 1.4L Only Lightly Used, With Mileage 23,000 Kms. Well Maintained And Impeccable Condition. No Eating/Drinking In Car. Regula...

Posted: 15-Dec-2018

Tags: 2015 Volkswagen Jetta, 2015 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, jetta, Used Volkswagen


Volkswagen Jetta 1.4A TSI **\$61,888** \$9,120 /yr 28-Apr-2015 1,390 cc 51,900 km Sedan Available

Fully Serviced And Maintained By VW Singapore. Pristine Condition With No Repairs Needed. Drive With Ease Of Mind For Many Years Ahead. 100% In House Financing Available. Do Call Our Passionate Consul...

Yes Motoring

Posted: 27-Nov-2018

Tags: 2015 Volkswagen Jetta, 2015 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, jetta, Used Volkswagen


Volkswagen Jetta 1.4A TSI **\$58,888** \$8,650 /yr 27-Apr-2015 1,390 cc 41,000 km Sedan Available

Up To 90% Used! From \$910/Month. German Superbrand, Glossy Oak Brown Exterior On White. Diligently Maintained, Spanking New! Selling Due To Relocation. 100% Accident Free, Non Abused. Non Smoking Car...

Posted: 21-Nov-2018

Tags: 2015 Volkswagen Jetta, 2015 volkswagen jetta, Volkswagen Jetta, volkswagen jetta, Volkswagen Jetta, jetta, jetta, Used Volkswagen

[Compare](#)
Volkswagen Jetta GP 1.4A TSI **\$9,000 /yr** 31-Mar-2015 1,390 cc 49,000 km Sedan Available



Torque 5 Pte Ltd
No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SKR2372M
Make & Model : VOLKSWAGEN JETTA 1.4 TSI A/T ABS D/AIRBAG 2WD, WVVZZZ16ZEM068579
Year of Manufacture : 2014
Estimation No. : E19010015
DOA : 15/01/0201

No	Description	Qty	U/P	Amt
<u>Section: List Items</u>				
1	REAR BUMPER	1.00	0.00 890.00	0.00 CRU ✓
2	REAR BUMPER UNDER COVER (lower lid)	1.00	0.00 350.00	0.00 TN ✓
3	REAR BUMPER SIDE CORE (LH+RH) (BRACKET)	2.00	85.00 0.00 170.00	0.00 NEC ✓
4	REAR BUMPER CENTRE BRACKET	1.00	0.00 165.00	0.00 BR ✓
5	REAR BUMPER SPONGE	1.00	0.00 68.00	0.00 NN ✓
6	REAR BUMPER REINFORCEMENT	1.00	0.00 410.00	0.00 BT ✓
7	REAR BUMPER REINFORCEMENT BRACKET (LH+RH)	2.00	90.00 0.00 180.00	0.00 NN ✓
8	REAR BUMPER REFLECTOR (LH+RH)	2.00	58.00 0.00 116.00	0.00 BR ✓
9	REAR BUMPER LOWER GARNISH	1.00	26.30 0.00 390.00	0.00 CR ✓
10	BOOT LID	1.00	0.00 1050.00	0.00 BT ✓
11	BOOT LID LOCK	1.00	0.00 125.00	0.00 BR ✓
12	BOOT LID LOCK CATCH	1.00	0.00	0.00 NN ✓
13	BOOT LID LOCK SENSOR	1.00	0.00	0.00 NN ✓
14	BOOT LID LOCK SWITCH	1.00	0.00 160.00	0.00 CR ✓
15	BOOT LID EMBLEM - LOGO	1.00	0.00 95.00	0.00 }
16	BOOT LID EMBLEM - JETTA	1.00	65.00 0.00 75.00	0.00 } NEC ✓
17	BOOT LID EMBLEM - TSI	1.00	68.00 0.00 75.00	0.00 }
18	BOOT LID LAMP (LH+RH)	2.00	245.00 0.00 590.00	0.00 BR ✓
19	LICENSE LAMP (LH+RH)	2.00	68.00 0.00 136.00	0.00 NN ✓
20	BOOT LID INSULATOR	1.00	0.00	0.00 NN ✓
21	BOOT LID HINGES	2.00	128.00 0.00 256.00	0.00 NN ✓
22	BOOT LID HINGE GARNISH	2.00	0.00	0.00 NN ✓
23	BOOT LID RUBBER BEADING	1.00	156.00 0.00 240.00	0.00 CR ✓
24	TAIL LAMP (LH+RH)	2.00	368.00 0.00 736.00	0.00 CR ✓

Parts = 9238 - 10 % AAA
= 8314.20

S/N = 650

Labour = 2120

P+S+L = 11084.20 - 20% L/S
= 8850

Limit 8k.

Continue on next page...

5396.30



Torque 5 Pte Ltd
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Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SKR2372M

Estimation No. : E19010015

Make & Model : VOLKSWAGEN JETTA 1.4 TSI A/T ABS D/AIRBAG DOA

: 15/01/2021

Year of Manufacture : 2014

No	Description	Qty	U/P	Amt
25	TAIL LAMP GASKET (LH+RH)	2.00	0.00	0.00 N N X
26	TAIL LAMP INNER PANEL (LH)	1.00	0.00 350.00	0.00 DDV ✓
27	REAR END PANEL	1.00	320.00 0.00 1100.00	0.00 DDV ✓ R X
28	REAR END PANEL TOP GARNISH	1.00	235.00 0.00 295.00	0.00 BE ✓
29	SPARE TYRE TOP BOARD	1.00	0.00	0.00 N N X
30	SPARE TYRE PANEL	1.00	0.00	0.00 N N X
31	REAR FENDER (LH)	1.00	0.00	0.00 R X
32	REAR FENDER INNER SHIELD (LH)	1.00	125.00 0.00 142.00	0.00 TN ✓
33	REAR WINDSCREEN	1.00	0.00	0.00 N N
34	REAR EXHAUST MUFFLER	1.00	1019.00 0.00 1200.00	0.00 BT ✓
35	REAR EXHAUST MID PIPE	1.00	0.00	0.00 N N X

+500P

8143.54
814.35
7329.19

Amt S\$ 0.00
Discount (10.00%) S\$ 0.00
Subtotal S\$ 0.00

Section: Special Nett Items

36	REVERSE SENSOR SET	1.00	250.00	200.00 250.00
37	REAR NUMBER PLATE & CASING	1.00	45.00	25.00 45.00 N N X
38	REAR BUMPER CLIP SET	1.00	50.00	40.00 50.00 NE C
39	BOOT LID INSULATOR CLIP SET	1.00	50.00	30.00 50.00 } NE CV
40	REAR END PANEL TOP GARNISH CLIP SET	1.00	50.00	30.00 50.00 } NE CV
41	REAR BUMPER UNDERCOVER CLIP SET	1.00	40.00	30.00 40.00 NE CV
42	REAR FENDER INNER SHIELD CLIP SET	1.00	50.00	20.00 50.00 NE CV
43	EXHAUST MOUNTING SET	1.00	160.00	84.00 160.00 NE CV
44	REAR END PANEL SEALANT	1.00	50.00	30.00 50.00 NE CV
45	REAR WINDSCREEN SEALANT	1.00	50.00	50.00 N N X

Continue on next page...

489.00



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Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SKR2372M Estimation No. : E19010015
Make & Model : VOLKSWAGEN JETTA 1.4 TSI A/T ABS D/AIRBAG DOA : 15/01/0201
2WD, WVWZZZ16ZEM068579
Year of Manufacture : 2014

No	Description	Qty	U/P	Amt
46	REAR WINDSCREEN TINTED	1.00	250.00	250.00 NX
47	SPARE TYRE PANEL INSULATOR MATT	1.00	250.00	250.00 NX

Amt S\$ 1,295.00
Discount (0.00%) S\$ 0.00
Subtotal S\$ 1,295.00

Section: Labour Items

48	TO R&R REAR BUMPER REVERSE SENSOR	1.00	80.00	80.00 ✓
49	TO SUPPLY & RESPRAY UNDERCOATING/PUTTY ON PARTS REPLACED	1.00	80.00	80.00 ✓
50	TO PERFORM ANTI-RUST TREATMENT ON AFFECTED AREAS	1.00	60.00	60.00 ✓
51	TO CHECK WIRING & LIGHTING SYSTEM	1.00	80.00	80.00 ✓
52	TO R&R REAR TRIMS, GARNISH ASSY	1.00	200.00	200.00 100.00
53	TO R&R REAR EXHAUST ASSY	1.00	280.00	280.00 150.00
54	TO R&R REAR WINDSCREEN	1.00	260.00	260.00 NX
55	TO R&R FUEL TANK TO CUT & WELD	1.00	300.00	300.00 NX
56	TO REPAIR, REPLACE & REALIGN DAMAGED AREAS	1.00	1,500.00	1,500.00 700.00
57	TO SPRAY PAINTING ON AFFECTED AREAS	1.00	1,200.00	1,200.00 800.00
58	TO PERFORM WATER SEEPAGE TEST AFTER REPAIR	1.00	150.00	150.00 60.00
59	SUNDRIES	1.00	50.00	50.00 NX

+SUPP

Amt S\$ 4,240.00 2070.00
Discount (0.00%) S\$ 0.00
Subtotal S\$ 4,240.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Survey 16/1/19
1500 hr
TGL m lin

15,935.00

Lump Sum Repair

Acknowledged by Repairer
Signature:
Date:

List Items Subtotal S\$ 0.00
Special Nett Items S\$
Subtotal 1,295.00
Labour Items Subtotal S\$
4,240.00
Total S\$
5,535.00



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Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

SUPPLEMENTARY REPORT

Vehicle No : SKR2372M Estimation No. : E19010017
Make & Model : VOLKSWAGEN JETTA 1.4 TSI A/T ABS D/AIRBAG DOA : 15/01/2019
2WD, WVVZZZ16ZEM068579
Year of Manufacture : 2014

No	Description	Qty	U/P	Amt
----	-------------	-----	-----	-----

Section: List Items

1	Tail lamp bracket (RH+LH)	1.00	0.00	69.00 0.00 NECLV
2	Exhaust Heat shield	CRU ✓	110.00 ✓	
			Amt	S\$ 0.00
			Discount (10.00%)	S\$ 0.00
			Subtotal	S\$ 0.00

Section: Labour Items

2	To R&R rear undercarriage to replace rear exhaust muffler	1.00	400.00	150.00 150.00 400.00
3	To conduct 4 wheel alignment	1.00	100.00	100.00 60.00
			Amt	S\$ 500.00
			Discount (0.00%)	S\$ 0.00
			Subtotal	S\$ 500.00

321.10

Total 10210.00

20% 2042.00
8168.00

? Photograph

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- To display damaged part(s) during resurvey
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- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Resurvey

17/1/19

1345

Terim Min

Workshop agreed with offer 4/5 8.000/2

Min

Days of repair 7

List Items Subtotal S\$ 0.00
Labour Items Subtotal S\$ 500.00
Total S\$ 500.00

MOTORCAR (Rear)

(1) Replace (✓) (2) Repair (3) Check (4) Not Confirmed (5) Not Working

Vehicle No: SK2372M

Rear Portion

NAC	INC	Item	CON	ACQ	QTY
1137	993626	Rear Number Plate	CRU	✓	
1138	993627	Rear Number Plate Base			
1139	993630	Rear Number Plate Garnish			
1140	993632	Rear Number Plate Lamp			
1141	992958	Rear Bumper			
1142	993085	Rear Bumper Upper			
1143	993017	Rear Bumper Lower	GLT	✓	
1144	993054	Rear Bumper Side			
1145	993103	Rear Bumper Tow Cover			
1146	992341	Rear Bumper Clips			
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer			
1149	993045	Rear Bumper Reinforcement	BT	✓	
1150	992970	Rear Bumper Beam			
1151	993077	Rear Bumper Sponge			
1152	992999	Rear Bumper Damper			
1153	993040	Rear Bumper Protector			
1154	993036	Rear Bumper Pad			
1155	993026	Rear Bumper Moulding			
1156	993044	Rear Bumper Reflector	BR	✓	2
1157	993023	Rear Bumper Lower Spoiler			
1158	994023	Rear Sensor	GLT	✓	
1159	993327	Rear End Panel	DD	✓	
1160	993339	Rear End Panel Top Garnish	BR	✓	
1161	993333	Rear End Panel Inner Trim			
1162	990333	Boot Compartment Inner Trim			
1163	993851	Rear LH Taillamp	BR	✓	
1164	993853	Rear LH Taillamp Garnish			
1165	993859	Rear LH Taillamp Panel	DD	✓	
1166	995116	Rear RH Taillamp	BR	✓	
1167	993853	Rear RH Taillamp Garnish			
1168	993859	Rear RH Taillamp Panel			
1169	993554	Rear Apron Panel			
1170	992895	Bootlid	DD	✓	
1171	991328	Bootlid Emblem	NEG		
1172	990356	Bootlid Handle			
1173	995250	Bootlid Moulding			
1174	990376	Bootlid Reflector			
1175	995222	Bootlid Lamp LH	BR	✓	
1176	992899	Bootlid Lamp RH	BR	✓	
1177	995243	Bootlid Lock			
1178	990377	Bootlid Rubber	GLT	✓	
1179	990382	Bootlid Hinge			
1180	993877	Bootlid Spoiler			
1181	994543	Tailgate			
1182	991328	Tailgate Emblem			
1183	994643	Tailgate Outer Handle			
1184	994640	Tailgate Moulding			
1185	994545	Tailgate Garnish			
1186	994648	Tailgate Reflector			
1187	994549	Tailgate Lamp			
1188	994646	Tailgate Protector			
1189	994676	Tailgate Wiper Arm			
1190	994677	Tailgate Wiper Blade			
1191	994679	Tailgate Wiper Nozzle			
1192	994555	Tailgate Wiper Motor			
1193	994602	Tailgate Glass			
1194	994606	Tailgate Glass Rubber			
1195	994604	Tailgate Glass Moulding			
1196	994607	Tailgate Glass Sealant			
1197	994629	Tailgate Lock			
1198	994651	Tailgate Rubber			
1199	994611	Tailgate Hinge			
1200	994594	Tailgate Damper			
1201	994613	Tailgate Inner Board			

NAC	INC	Item	CON	ACQ	QTY
1202	993784	Spare Tyre Board			
1203	994328	Spare Tyre Panel			
1204	995065	Spare Tyre			
1205	994326	Spare Tyre Lock Screw			
1206	993787	Spare Tyre Cover			
1207	995323	Triangle Breakdown Sign			
1208	990507	CD Changer Assy			
1209	990164	Antenna			
1210	990534	Centre Exhaust Pipe Assy			
1211	990532	Centre Exhaust Mounting			
1212	993364	Rear Exhaust Pipe			
1213	993357	Rear Exhaust Chrome Pipe			
1214	993361	Rear Exhaust Mounting			
1215	993358	Rear Exhaust Heat Shield			
1216	995223	Rear LH Chassis Member			
1217	993165	Rear RH Chassis Member			
1218	993436	Rear LH Fender	R	X	
1219	993449	Rear LH Fender Protector			
1220	993420	Rear LH Fender Inner Panel			
1221	993431	Rear LH Fender Inner Trim			
1222	993415	Rear LH Fender Inner Garnish			
1223	993425	Rear LH Fender Inner Shield			
1224	993621	Rear LH Mudflap			
1225	993933	Rear LH Wheel Rim			
1226	994025	Rear LH Rim Cover			
1227	995065	Rear LH Tyre			
1228	993456	Rear RH Fender			
1229	993450	Rear RH Fender Protector			
1230	993420	Rear RH Fender Inner Panel			
1231	993431	Rear RH Fender Inner Trim			
1232	993415	Rear RH Fender Inner Garnish			
1233	993425	Rear RH Fender Inner Shield			
1234	993622	Rear RH Mudflap			
1235	993934	Rear RH Wheel Rim			
1236	994025	Rear RH Rim Cover			
1237	995065	Rear RH Tyre			
1238	995162	Rear Fender Extension Panel LH			
1239	993401	Rear Fender Extension Panel RH			
1240	993430	Rear Fender Inner Top Garnish			
1241	993673	Rear Fender 1/4 Glass			
1242	993452	Rear Fender 1/4 Glass Rubber			
1243	993453	Rear Fender 1/4 Glass Sealant			
1244	993949	Rear Windscreen Glass			
1245	993976	Rear Windscreen Rubber			
1246	993961	Rear Windscreen Moulding			
1247	993955	Rear Windscreen Sealant			
1248	994729	Third Brake Light			
1249	993385	Rear Fender Air Grille			
1250	992167	Fuel Lid			
1251	992168	Fuel Neck			
1252	992179	Fuel Tank			
1253	992184	Fuel Tank Bracket			
1254	992191	Fuel Tank Float			
1255	990247	Sticker			

No of Items: 15

Assessor: Teow

7/1/10



Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SKR2372M
Make & Model : VOLKSWAGEN, JETTA 1.4 TSI A/T ABS D/AIRBAG DOA
Year of Manufacture : 2014
Estimation No. : E19010015
15/01/0201

No	Description	Qty	U/P	Amt
Section: List Items				
1	REAR BUMPER	1.00	0.00	0.00 CRU ✓
2	REAR BUMPER UNDER COVER	1.00	0.00	0.00 TN ✓
3	REAR BUMPER SIDE CORE (LH+RH)	2.00	0.00	0.00 NEC ✓
4	REAR BUMPER CENTRE BRACKET	1.00	0.00	0.00 BR ✓
5	REAR BUMPER SPONGE	1.00	0.00	0.00 NN ✓
6	REAR BUMPER REINFORCEMENT	1.00	0.00	0.00 BT ✓
7	REAR BUMPER REINFORCEMENT BRACKET (LH+RH)	2.00	0.00	0.00 NN ✓
8	REAR BUMPER REFLECTOR (LH+RH)	2.00	0.00	0.00 BR ✓
9	REAR BUMPER LOWER GARNISH	1.00	0.00	0.00 CUT ✓
10	BOOT LID	1.00	0.00	0.00 BT ✓
11	BOOT LID LOCK	1.00	0.00	0.00 BR ✓
12	BOOT LID LOCK CATCH	1.00	0.00	0.00 NN ✓
13	BOOT LID LOCK SENSOR	1.00	0.00	0.00 NN ✓
14	BOOT LID LOCK SWITCH	1.00	0.00	0.00 CRA ✓
15	BOOT LID EMBLEM - LOGO	1.00	0.00	0.00
16	BOOT LID EMBLEM - JETTA	1.00	0.00	0.00
17	BOOT LID EMBLEM - TSI	1.00	0.00	0.00
18	BOOT LID LAMP (LH+RH)	2.00	0.00	0.00 BR ✓
19	LICENSE LAMP (LH+RH)	2.00	0.00	0.00 NN ✓
20	BOOT LID INSULATOR	1.00	0.00	0.00 NN ✓
21	BOOT LID HINGES	2.00	0.00	0.00 NN ✓
22	BOOT LID HINGE GARNISH	2.00	0.00	0.00 NN ✓
23	BOOT LID RUBBER BEADING	1.00	0.00	0.00 CUT ✓
24	TAIL LAMP (LH+RH)	2.00	0.00	0.00 CRA ✓

Continue on next page...



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Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SKR2372M

Estimation No. : E19010015

Make & Model : VOLKSWAGEN JETTA 1.4 TSI A/T ABS D/AIRBAG DOA

: 15/01/0201

Year of Manufacture : 2014

No	Description	Qty	U/P	Amt
25	TAIL LAMP GASKET (LH+RH)	2.00	0.00	0.00 N N X
26	TAIL LAMP INNER PANEL (LH)	1.00	0.00	0.00 DD ✓
27	REAR END PANEL	1.00	0.00	0.00 DD ✓
28	REAR END PANEL TOP GARNISH	1.00	0.00	0.00 BR ✓
29	SPARE TYRE TOP BOARD	1.00	0.00	0.00 N N X
30	SPARE TYRE PANEL	1.00	0.00	0.00 N N X
31	REAR FENDER (LH)	1.00	0.00	0.00 R X
32	REAR FENDER INNER SHIELD (LH)	1.00	0.00	0.00 TN ✓
33	REAR WINDSCREEN	1.00	0.00	0.00 N N
34	REAR EXHAUST MUFFLER	1.00	0.00	0.00 BT ✓
35	REAR EXHAUST MID PIPE	1.00	0.00	0.00 N N X

Amt S\$ 0.00
Discount (10.00%) S\$ 0.00
Subtotal S\$ 0.00

Section: Special Nett Items

36	REVERSE SENSOR SET	1.00	250.00	250.00 200.00
37	REAR NUMBER PLATE & CASING	1.00	45.00	45.00 N N X
38	REAR BUMPER CLIP SET	1.00	50.00	50.00 NE ✓
39	BOOT LID INSULATOR CLIP SET	1.00	50.00	50.00 } NE ✓
40	REAR END PANEL TOP GARNISH CLIP SET	1.00	50.00	50.00 } NE ✓
41	REAR BUMPER UNDERCOVER CLIP SET	1.00	40.00	40.00 NE ✓
42	REAR FENDER INNER SHIELD CLIP SET	1.00	50.00	50.00 NE ✓
43	EXHAUST MOUNTING SET	1.00	160.00	160.00 NE ✓
44	REAR END PANEL SEALANT	1.00	50.00	50.00 N N NE ✓
45	REAR WINDSCREEN SEALANT	1.00	50.00	50.00 N N X

Continue on next page...



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Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SKR2372M

Make & Model : VOLKSWAGEN JETTA 1.4 TSI A/T ABS D/AIRBAG 2WD.VVVZZZ16ZEM068579

Year of Manufacture : 2014

Estimation No. : E19010015

DOA : 15/01/2021

No	Description	Qty	U/P	Amt
46	REAR WINDSCREEN TINTED	1.00	250.00	250.00 NNX
47	SPARE TYRE PANEL INSULATOR MATT	1.00	250.00	250.00 NNX

Amt S\$ 1,295.00

Discount (0.00%) S\$ 0.00

Subtotal S\$ 1,295.00

Section: Labour Items

48	TO R&R REAR BUMPER REVERSE SENSOR	1.00	80.00	60.00 ✓ 80.00
49	TO SUPPLY & RESPRAY UNDERCOATING/PUTTY ON PARTS REPLACED	1.00	80.00	60.00 ✓ 80.00
50	TO PERFORM ANTI-RUST TREATMENT ON AFFECTED AREAS	1.00	60.00	60.00 ✓
51	TO CHECK WIRING & LIGHTING SYSTEM	1.00	80.00	80.00 ✓
52	TO R&R REAR TRIMS, GARNISH ASSY	1.00	200.00	200.00 100.00
53	TO R&R REAR EXHAUST ASSY	1.00	280.00	280.00 150.00
54	TO R&R REAR WINDSCREEN	1.00	260.00	260.00 NNX
55	TO R&R FUEL TANK TO CUT & WELD	1.00	300.00	300.00 NNX
56	TO REPAIR, REPLACE & REALIGN DAMAGED AREAS	1.00	1,500.00	1,500.00 700.00
57	TO SPRAY PAINTING ON AFFECTED AREAS	1.00	1,200.00	1,200.00 800.00
58	TO PERFORM WATER SEEPAGE TEST AFTER REPAIR	1.00	150.00	150.00 60.00
59	SUNDRIES	1.00	50.00	50.00 NECV

Amt S\$ 4,240.00

Discount (0.00%) S\$ 0.00

Subtotal S\$ 4,240.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Survey 16/1/19
1500 hr

T. Lim

Lump Sum Repair

List Items Subtotal S\$ 0.00

Special Nett Items S\$

Subtotal 1,295.00

Labour Items Subtotal S\$

4,240.00

Total S\$

5,535.00



Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No: 201313221G

SUPPLEMENTARY REPORT

Vehicle No : SKR2372M

Estimation No. : E19010017

Make & Model : VOLKSWAGEN JETTA 1.4 TSI A/T ABS D/AIRBAG DOA

: 15/01/2019

Year of Manufacture : 2014

No	Description	Qty	U/P	Amt
Section: List Items				
1	Tail lamp bracket (RH+LH)	1.00	0.00	0.00 <i>NECV</i>
2	Exhaust Heat shield <i>CRU ✓</i>			
			Amt	S\$ 0.00
			Discount (10.00%)	S\$ 0.00
			Subtotal	S\$ 0.00
Section: Labour Items				
2	To R&R rear undercarriage to replace rear exhaust muffler	1.00	400.00	<i>150.00</i> 400.00
3	To conduct 4 wheel alignment	1.00	100.00	100.00 <i>60.00</i>
			Amt	S\$ 500.00
			Discount (0.00%)	S\$ 0.00
			Subtotal	S\$ 500.00

? Photograph

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Resurvey

17/1/19

1345

TG Lim

Days of repair 7

List Items Subtotal S\$ 0.00
Labour Items Subtotal S\$ 500.00
Total S\$ 500.00

Pre repair inspection request - SKR2372M VS SLB5041X (OI) DOA: 15/01/2019

From: Hor, Yinnul
To: Admin A (admin-a@lkkauto.com), 'assignments@lkkauto.com'
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Md Ishak, Mohd Imran, Mithoosingh, Aashweenjeetkaur
Sent: 15/1/2019 11:32:17 AM
Attachments:  image011.png  SKR2372 M - SIA REPORT.PDF

Hi,

Please refer to the enclosed request from **TORQUE 5**
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.
Kindly assist to assign **MARCUS CHUA** as Single Joint Expert as requested.

Thanks & Regards,

Yin Rul, Hor (Viviane)
AIG
Claim Adjuster II, Singapore FNCI, Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

Yinnul.hor@aig.com | www.aig.ae

From: assessment@torque5.com [mailto:assessment@torque5.com]
Sent: Wednesday, January 16, 2019 11:10 AM
To: Hor, Yinnul
Cc: assessment@torque5.com
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLB5041X AND SKR2372M ON 15/01/2019

Hi Yinnul,

We are agreeable LKK Auto Consultants Pte Ltd Marcus Chua to PRS this vehicle.
Please kindly arrange.

Thank you.

Lucas Chow

From: Hor, Yinnul
Sent: Wed, 16 Jan 2019 02:26:41 +0000
To: 'assessment@torque5.com'
Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Md Ishak, Mohd Imran, Mithoosingh, Aashweenjeetkaur
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLB5041X AND SKR2372M ON 15/01/2019

Without Prejudice

Your Reference : SKR2372M
Our Reference : SLB5041X

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

11.50am @ 16/1/19
persono luas
vehicle in
sule @ Mr Jim

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOI, Claims Operations - Asia
Shared Services - Malaysia | Global Business Services

YinR.Hor@aig.com | www.aig.ae

From: Torque 5 Assessment [mailto:assessment@torque5.com]

Sent: Wednesday, January 16, 2019 10:04 AM

To: AIG SGP, Claims-Survey

Cc: sam.chang@torque5.com; claims@torque5.com; "Torque 5 Assessment"

Subject: BLOKED ATTACHMENT: Accident involving SKR2372M & SLB5041X on 15/01/2019 (PRE-REPAIR SURVEY REQUEST)

This email contained an attachment that is potentially malicious. To protect the AIG network and users, the attachment named image001.emz.gz,image001.emz.em,image002.png,image003.png,image004.jpg,image005.jpg,image006.jpg,image007.png,image008.png,image009.png,image010.png was removed from the email. If you believe that this is a legitimate email from a trusted source, please contact either the sender or your helpdesk to have the message resent in compliance with the corporate electronic messaging standard.

Please be aware that SPAM and other malicious email often have a forged sender to make it appear to be sent from someone on your contact list or otherwise trust.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Tai Seng Meng, to notify you of the aforesaid accident involving our client's vehicle SKR 2372 M and your insured's vehicle SLB 5041 X on 15/01/2019.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SLB 5041 X for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: Lucas (8131 6518)

Contact Email: assessment@torque5.com

VEH IN (Date & Time) : 16/01/2019 10:03AM

PRS ARRANGEMENT (Date & Time) : 16/01/2019 10:03AM

PRS ACKNOWLEDGEMENT

Appointed Surveyor
(Name & Signature)

Date & Time of Inspection

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Warmest Regards,

Stephanie Teo

Assessor | Motor Claims Department



Hollins



(81) 6452 4457 | Fax: (81) 6452 4594

Address

8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54

Premier @ RB, Singapore 415675

www.torque5.com



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- FASHION -

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Print Received Message

This mail is associated with :

***SKR2372M (8062899503SG)**
[SLB5041X]
TP
TAN SENG MENG
Jan 15 2019 3:00PM
[Tan Cheng Lay (Chen JingLi)]
Torque 5 Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 08/10/2019 18:07 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8991.00) - SKR2372M - Claim Handler: Loh, Chee-Heng

Approved:8991.00.



No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

Torque 5 Pte Ltd

AIG Asia Pacific Insurance Pte Ltd

7B Shenton Way
#07-16 AIG Building
Singapore 079120
Tel: 6419 1000

Proforma Invoice

Inv No. : PF51909002

Date : 13 Sep 2019

Ref : 15/01/2019

Currency : SGD

Terms : 30 Days

Veh No. : SKR2372M

#	Description	Qty	UOM	U/P	Disc	Amt
1	TO SUPPLY SPARE PARTS AND LABOUR FOR ACCIDENT REPAIR PARTS LUMP SUM AMOUNT	1.00		8,000.00	0.00	8,000.00

I agree to the price as listed above and
affirm that the goods are received in good
condition.

(Customer's Signature and Company Stamp)

Subtotal : S\$ 8,000.00
GST 7.0% : S\$ 560.00
Total : S\$ 8,560.00

For **TORQUE 5 PTE. LTD.**



(Authorised Signature)

Vic (LKKAuto)

From: Torque 5 Claims <claims@torque5.com>
Sent: Friday, 13 September, 2019 1:12 PM
To: Vic (LKKAuto)
Cc: Admin A; claims@torque5.com
Subject: RE: Accident Involving SKR 2372 M & SLB 5041 X on 15/01/2019. Our Ref: SKR2372M - LKK REF CC4/AIG19000973/Bha3
Attachments: SKR 2372M - 15012019 LOD.PDF

WITHOUT PREJUDICE

Dear Vic,

Kindly ignore the previous email.
Amended LOD as per below.

Attached is the Final repair bill, Rental agreement, LTA fee & GIA fee of the above mentioned vehicle.

Claim amount as per below:-

1. Repair Cost	\$ 8,560.00
2. Loss of Rental for 04 Days x \$100/- per day	\$ 400.00
3. LTA/GIA fee	\$ 31.00
TOTAL:	\$ 8,991.00

The above settlement is in respect of our client's claim for damages pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation of his personal injuries.

Kindly acknowledge by replying to this email and let us have your offer soon.

Your assistance is greatly appreciated.



Thank you.

Warmest Regards,
Rachel Wu
Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 EXT 112 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

19 JULY 2019

TAN CHENG LAY

BLK 267 BUKIT BATOK EAST AVE 4
#09-206
SINGAPORE 650267

Dear Sir/Madam,

OUR REF : CC4/AIG19000973/Bha3
YOUR REF : SLB 5041X

ACCIDENT INVOLVING SLB 5041X AND SKR 2372M ALONG BUKIT BATOK EAST AVE 4 ON 15.01.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKR 2372M against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SKR 2372M from the rear. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. Reg. No.: 201313221G

LETTER OF AUTHORISATION

Accident on 15/1/19 along Bukit Barisan East Ave 4
Involving vehicles SKR 2372M & SLB 3041X

In consideration of Torque 5 Pte Ltd, 8 Kaki Bukit Ave 4, Premier @ Kaki Bukit #01-50 Singapore 415875, repairing my/our motor vehicle no SKR 2372M at my request, I/We, Tan Seng Meng ("the claimant") of 529 #07-537 Chen Zhu Kang St (address) bearing NRIC No S16294620 the owner of motor vehicle no SKR 2372M, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings related to this accident that are necessary to prosecute the claims maintained by **Torque 5 Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful due to untruthful statements from me/us, I/we undertake to pay to **Torque 5 Pte Ltd** the cost of repairs to my/our vehicle.

In the event that the settlement/payment cheque is being made in my/our favour, I/we hereby undertake to return the full amount to **Torque 5 Pte Ltd** account, within 7 days from receiving and clearance of the said settlement/payment cheque. Failing which, **Torque 5 Pte Ltd** will have the legal rights to take legal proceedings against me/us to recover the said sum, with further costs and disbursements to be incurred by me/us.

I/We further authorize **Torque 5 Pte Ltd** to settle the aforesaid claim in a manner that you deem fit and to utilize the monies to pay your charges without further reference to me/us. The payment to **Torque 5 Pte Ltd** shall amount to a good discharge of **Torque 5 Pte Ltd** obligation to me/us in respect of the settlement monies. This authorisation shall remain in force until revoked by me/us in writing to you, subject to terms and condition being agreed by both parties. I/We further understand that revocation is not allowed once your workshop has commenced on the repair of my/our vehicle.

Dated this 15 day of 1 (month) 20 19 (year)

Signed by "the claimant"

Name: Tan Seng Meng

NRIC No: 316294620

Signed by Torque 5 Pte Ltd

Name: Alekh Ay



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, TORQUE 5 PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$8,560.00 (Repair Cost), S\$400.00 (Loss of Rental/Use), S\$31.00 (Disbursement), for vehicle no. SKR 2372M that was damaged pursuant to the accident which occurred on 15/01/2019 (date) along BUKIT BATOK EAST AVENUE 4 (location) involving vehicle no/s SLB 5041X. This is pursuant to the inspection conducted on 16/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN SENG MENG ("the third party claimant") of vehicle no. SKR 2372M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKR 2372M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of October (month) 2019 (year)

 TAL

Signed by appointed surveyor





Signed by "the workshop" (with chop)

my execution of this Discharge Voucher is only
for any claim for property damage and not proportion
to any other claims arising from the same accident.



No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

Torque 5 Pte Ltd

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120
Tel: 6419 1000

Tax Invoice
Inv. No. : T51910008
Inv. Date : 09 Oct 2019
Ref : 15/01/2019
Terms : 30 Days
Veh. No. : SKR2372M
Make & Model : VOLKSWAGEN JETTA
1.4 TSI A/T ABS
D/AIRBAG 2WD

#	Description	Qty	UOM	Unit Price	Disc	Amt
1	TO SUPPLY SPARE PARTS AND LABOUR FOR ACCIDENT REPAIR PARTS LUMP SUM AMOUNT	1.00		8,000.00	0.00	8,000.00

I agree to the price as listed above and
affirm that the goods are received in good
condition.

(Customer's Signature and Company Stamp)

Subtotal : S\$ 8,000.00
GST 7.0% : S\$ 560.00
Total : S\$ 8,560.00

For **TORQUE 5 PTE. LTD.**

(Authorised Signature)





WIN WIN RENT-A-CAR PTE LTD

X
upline

Invoice

SKR2372M
TAN SENG MENG
BLK 529 CHOA CHU KANG ST 51
#07-337
S(680529)

Invoice No : WPLIN0002693
Invoice Date : 21/1/2019
Due Date : 21/1/2019
VHA No : 3201
Referral ID : T012

Description :	Amount
Rental for 4 Day/s @ \$130 per Day \$	520.00

Vehicle No : SKT 5785 A

Vehicle Description : Toyota Altis 1.6 A

Rental Period : 15/01/2019 to 19/01/2019

Total Amount Payable : \$ 520.00

WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875

Tel: 6315 8479 H/P: 9833 0807

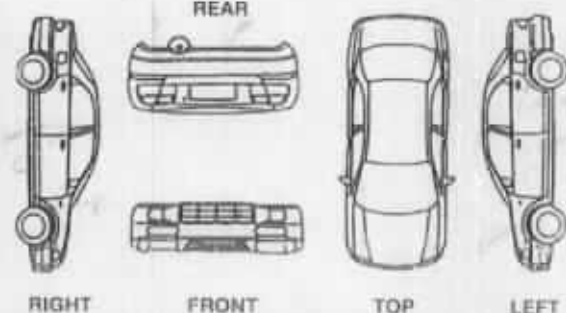
VHA No: 3201

Invoice No: 3201

Hirer's Vehicle No:

UEN: 201505115E

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS		Vehicle No: 3201		Replace Veh No:	
Name: (as in I/C)		Mileage Out: 100		Mileage Out:	
NRIC / FIN No:		Make & Model: Honda Civic		Auto / Manual	
Address (Res):		Out : Date 15/01/2019		Time: 10/10	
Name & Address of Employer:		HIRE / PERIOD EXPIRY		Time:	
Occupation: Driving Exp:		NON-WAIVER EXCESS=\$ 3000			
Singapore Driving Licence No:		CHARGES			
Issue Date: Date of Birth:		Daily 4 @ \$ 10 per day		1570	
Tel: (O) (F) HP:		Weekly @ \$ per week			
ADDITIONAL DRIVER'S PARTICULARS		Monthly @ \$ per month			
Name: (as in I/C)		Hours @ \$ per hour			
NRIC / FIN No:		Extension @ \$			
Address (Res):		Delivery/Collection Service			
Occupation: Driving Exp:		SUB-TOTAL \$			
Singapore Driving Licence No:		PETROL LEVEL			
Issue Date: Date of Birth:		Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			
Tel: (O) (F) H/P:		In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			
VEHICLE CHECK LIST		Fuel			
INDICATE: D - DENTS A - ACCIDENTS S - SCRATCHES		Traffic / Parking Fines			
		TOTAL CHARGES \$			
MISSING / FAULTY ACCESSORIES / PARTS		Hirer's Signature			
REMARKS:		Additional Driver's Signature			

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	 SIGNATURE OF HIRER/DRIVER



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-008719

Date of Request: 16/01/2019

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Enquiry Date: 16/01/2019
Enquiry By: Stephanie Teo Wan Ting
TP Vehicle No.: SLB5041X
Accident Date: 15/01/2019

*OUR VEHICLE:
SKR 3372M*

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLB5041X	AIG Asia Pacific Insurance Pte. Ltd.	12/04/2018-11/04/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-19-008719

Date of Request: 16/01/2019

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Enquiry Date 16/01/2019
Enquiry By Stephanie Teo Wan Ting
TP Vehicle No. SLB5041X
Accident Date 15/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

SEARCH RESULTS

Our Ref No: GR-19-008750

Date of Request: 16/01/2019

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 15/01/2019

Place of Accident: BUKIT BATOK EAST AVE 4

Client Vehicle No: SKR2372M

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SLB5041X	BUKIT BATOK EAST AVE 4 OUTSIDE CC	15/01/2019 15:20

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

TAX INVOICE

Our Ref No: GR-19-008750

Date of Request: 16/01/2019

Your Ref No: Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 15/01/2019

Place of Accident: BUKIT BATOK EAST AVE 4

Client Vehicle No: SKR2372M

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-008779

Date of Request: 16/01/2019

Your Ref No: Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Date of Accident: 15/01/2019

Vehicle No: SKR2372M

Place of Accident: BUKIT BATOK EAST AVE 4 OUTSIDE POLICE STATION

Involving Vehicle No: SLB5041X

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLB5041X	BUKIT BATOK EAST AVE 4 OUTSIDE POLICE STATION	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Jan 2019 Edit Reg		16 Jan 2019 00:00 Edit Adj Rpt	S\$8,000.00 Edit Estimates	S\$8,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Tan Cheng Lay (Chen JingLi), ID: S7600739Z								
Main Claimant:	TAN SENG MENG, ID: S1629462D								
Vehicle Reg. No.:	SKR2372M	Date of Loss:	15/01/2019 15:00 - :59 [47 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8062899503SG	Policy/Cover Note No.:	2100460219 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLB5041X	Policy No. (Claimant):	S106084025						
		Excess:							
Repairer:	Torque S Pte Ltd (Kaki Bukit) No. 8 Kaki Bukit Ave 4, #01-50, 415875 Kaki Bukit - Tel: 64524457								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Lim Teow Guan] ... [Final Rpt due 25/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_SG_EXPRESS (08/10/2019): Alert - Adj Mandate Approved (S\$8991.00) - SKR2372M - Claim Handler: Loh, Chee-H...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKR2372M (8062899503SG)
[SLB5041X]

TP

TAN SENG MENG

Jan 15 2019 3:00PM

[Tan Cheng Lay (Chen JingLi)]

Torque 5 Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio View View in Browser

Letters/Correspondences 1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit

Photos/Images 3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/09/19 11:29	Chassis Number		Load JPG
2	13/09/19 11:29	Odometer Reading		Load JPG
3	13/09/19 11:30	General View		Load JPG
4	13/09/19 11:30	General View		Load JPG
5	13/09/19 11:30	General View		Load JPG
6	13/09/19 11:30	General View		Load JPG
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37	13/09/19 11:30	General View		Load JPG
38	13/09/19 11:30	General View		Load JPG
39	13/09/19 11:30	General View		Load JPG
40	13/09/19 11:30	General View		Load JPG

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				☒
41	13/09/19 11:30	General View	 Load JPG	☒
42	13/09/19 11:30	General View	 Load JPG	☒
43	13/09/19 11:30	General View	 Load JPG	☒
44	13/09/19 11:30	General View	 Load JPG	☒
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59	13/09/19 11:30	General View	 Load JPG	☒
60	13/09/19 11:30	General View	 Load JPG	☒
61	13/09/19 11:30	Reinspection Photo	 Load JPG	☒
62	13/09/19 11:30	Reinspection Photo	 Load JPG	☒
63	13/09/19 11:30	Reinspection Photo	 Load JPG	☒
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70	13/09/19 11:30	Reinspection Photo	 Load JPG	☒
71	13/09/19 11:30	Reinspection Photo	 Load JPG	☒
72	13/09/19 11:30	Reinspection Photo	 Load JPG	☒
73	13/09/19 11:30	Reinspection Photo	 Load JPG	☒
74	13/09/19 11:30	Reinspection Photo	 Load JPG	☒
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80	13/09/19 11:30	Reinspection Photo	 Load JPG	☒
81	13/09/19 11:30	Reinspection Photo	 Load JPG	☒
82	13/09/19 11:30	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/01/19 15:04	ACKNOWLEDGEMENT EMAIL TO AIG DD 16.01.19	 Load PDF	
2	16/01/19 15:04	EMAIL FROM AIG DD 16.01.19	 Load PDF	
3	16/01/19 15:04	TP GIA REPORT	 Load PDF	
4	22/01/19 09:32	TP ESTIMATE - MARKED	 Load PDF	
5	19/07/19 18:19	LETTER TO OI	 Load PDF	
6	04/10/19 16:03	LOD	 Load PDF	
7	04/10/19 16:03	GIA SEARCH	 Load PDF	
8	10/10/19 18:56	AUTHORISATION TO ACT	 Load PDF	
9	10/10/19 18:56	WORKSHOP INVOICE	 Load PDF	
10	10/10/19 18:56	RENTAL RECEIPT	 Load PDF	
11	17/10/19 11:54	Release Voucher	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	17/01/19 14:02	OI GIA REPORT	 Load PDF	

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
2	18/01/19 14:12	OI GIA addendum #1		Load PDF	
3	18/01/19 14:12	TP GIA		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLB5041X (Insd veh)	Model:	VOLKSWAGEN JETTA 1.4
	SKR2372M (TP veh)		TSI (A)
Date of Accident:	15/01/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	17,026.91
Final Repair Cost	:	\$	8,560.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	400.00 4 days
LTA / GIA Search Fee	:	\$	31.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	8,991.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Torque 5 Pte Ltd	:	\$ 8,991.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

17 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19000973/BHA3Q2

Date: 17/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100460219
Claimant
Vehicle No : SKR2372M **Insured Vehicle No :** SLB5041X
Date of Loss: 15/01/2019 **Nature of Claim:** TP **Claim No:** 8062899503SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKR2372M**
 Make & Model: VOLKSWAGEN JETTA, 1.4 TSI (A) Engine No: CAXE89425
 Reg. Date: 26/01/2015 (Man. Year: 2014) Chassis No: WWWZZZ16ZEM068579
 Colour: Black Odometer: 105260 km
 Engine Capacity: 1390 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,223.00	7,136.53	4,086.47	36.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,690.00	2,230.00	2,460.00	52.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,913.00	9,366.53	6,546.47	41.14
Approved Total (Overridden) (S\$)		8,000.00		
(S\$)	15,913.00	8,000.00	7,913.00	49.73
+ GST 7.00/7.00% (S\$)	1,113.91	560.00	553.91	49.73
Nett Amount (S\$)	17,026.91	8,560.00	8,466.91	49.73
+ Car Rental (4.0 x S\$100.00/day) (S\$)		400.00		
+ Doc/Search Fee (S\$)		31.00		
Nett Liability (S\$)		8,991.00		

INSPECTION

Date of Assignment: 16/01/2019
 Date Inspected: 16/01/2019 Inspected At: Torque 5 Pte Ltd (Kaki Bukit)
 No. 8 Kaki Bukit Ave 4, #01-50
 Singapore 415875

Estimated Period of Repair: 7.0 days

Adjuster: Lim Teow Guan**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Crushed	890.00 F	*890.00 FL
2	1		*REAR BUMPER LOWER LID	Torn	550.00 F	*550.00 FL
3	2		*REAR BUMPER SIDE CORE (LH+RH) (BRACKET)	Necessary	170.00 F	*170.00 FL
4	1		*REAR BUMPER CENTRE BRACKET	Broken	200.00 F	*165.00 FL
5	1		*REAR BUMPER SPONGE	Not Necessary	68.00 F	*- FL
6	1		*REAR BUMPER REINFORCEMENT	Bent	410.00 F	*410.00 FL
7	2		*REAR BUMPER REINFORCEMENT BRACKET (LH+RH)	Not Necessary	180.00 F	*- FL
8	2		*REAR BUMPER REFLECTOR (LH+RH)	Broken	116.00 F	*116.00 FL
9	1		*REAR BUMPER LOWER GARNISH	Cut	390.00 F	*266.30 FL
10	1		*BOOT LID	Bent	1,050.00 F	*1,050.00 FL
11	1		*BOOT LID LOCK	Broken	125.00 F	*125.00 FL
12	1		*BOOT LID LOCK CATCH (NPA)	Not Necessary	0.00 F	*- FL
13	1		*BOOT LID LOCK SENSOR (NPA)	Not Necessary	0.00 F	*- FL
14	1		*BOOT LID LOCK SWITCH	Cracked	160.00 F	*160.00 FL
15	1		*BOOT LID EMBLEM -LOGO	Necessary	95.00 F	*95.00 FL
16	1		*BOOT LID EMBLEM -JETTA	Necessary	75.00 F	*65.00 FL
17	1		*BOOT LID EMBLEM -TSI	Necessary	75.00 F	*68.00 FL
18	2		*BOOT LID LAMP (LH+RH)	Broken	590.00 F	*484.00 FL
19	2		*LICENSE LAMP (LH+RH)	Not fitted	136.00 F	*- FL
20	1		*BOOT LID INSULATOR (NPA)	Not Necessary	0.00 F	*- FL
21	2		*BOOT LID HINGES	Not Necessary	256.00 F	*- FL
22	2		*BOOT LID HINGE GARNISH (NPA)	Not Necessary	0.00 F	*- FL
23	1		*BOOT LID RUBBER BEADING	Cut	290.00 F	*156.00 FL
24	2		*TAIL LAMP (LH+RH)	Cracked	736.00 F	*736.00 FL
25	2		*TAIL LAMP GASKET (LH+RH) (NPA)	Not Necessary	0.00 F	*- FL
26	1		*TAIL LAMP INNER PANEL (LH)	Dented	350.00 F	*350.00 FL
27	1		*REAR END PANEL	Repair	1,100.00 F	*- FL
28	1		*REAR END PANEL TOP GARNISH	Broken	295.00 F	*235.00 FL
29	1		*SPARE TYRE TOP BOARD (NPA)	Not Necessary	0.00 F	*- FL
30	1		*SPARE TYRE PANEL (NPA)	Not Necessary	0.00 F	*- FL
31	1		*REAR FENDER (LH) (NPA)	Repair	0.00 F	*- FL
32	1		*REAR FENDER INNER SHIELD (LH)	Torn	192.00 F	*125.00 FL
33	1		*REAR WINDSCREEN (NPA)	Not Necessary	0.00 F	*- FL
34	1		*REAR EXHAUST MUFFLER	Bent	1,200.00 F	*1,018.62 FL
35	1		*REAR EXHAUST MID PIPE (NPA)	Not Necessary	0.00 F	*- FL
36	1		*TAIL LAMP BRACKET (RH+LH)	Necessary	69.00 F	*69.00 FL
37	1		*EXHAUST HEAT SHIELD	Crushed	110.00 F	*110.00 FL
38	1		*SET REVERSE SENSOR	Damaged	250.00 FS	*200.00 FS
39	1		*REAR NUMBER PLATE & CASING	Not Necessary	45.00 FS	*- FS
40	1		*SET REAR BUMPER CLIP	Necessary	50.00 FS	*30.00 FS
41	1		*SET BOOT LID INSULATOR CLIP	Necessary	50.00 FS	*30.00 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
42	1		*SET REAR END PANEL TOP GARNISH CLIP	Necessary	50.00 FS	*30.00 FS
43	1		*SET REAR BUMPER UNDERCOVER CLIP	Necessary	40.00 FS	*30.00 FS
44	1		*SET REAR FENDER INNER SHIELD CLIP	Necessary	50.00 FS	*30.00 FS
45	1		*SET EXHAUST MOUNTING	Necessary	160.00 FS	*84.00 FS
46	1		*REAR END PANEL SEALANT	Necessary	50.00 FS	*30.00 FS
47	1		*REAR WINDSCREEN SEALANT	Not Necessary	50.00 FS	*- FS
48	1		*REAR WINDSCREEN TINTED	Not Necessary	250.00 FS	*- FS
49	1		*SPARE TYRE PANEL INSULATOR MAT	Not Necessary	250.00 FS	*- FS
50	1		*SUNDRIES	Not Necessary	50.00 FS	*- FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (\$\$)	11,223.00	7,877.92
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	741.39
Total Parts (\$\$)	11,223.00	7,136.53

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO R&R REAR UNDERCARRIAGE TO REPLACE REAR EXHAUST MUFFLER	New	400.00	100.00
2	TO CONDUCT 4 WHEEL ALIGNMENT	New	100.00	60.00
3	TO R&R REAR BUMPER REVERSE SENSOR	New	80.00	60.00
4	TO SUPPLY & RESPRAY UNDERCOATING /PUTTY ON PARTS REPLACED	New	80.00	60.00
5	TO PERFORM ANTI-RUST TREATMENT ON AFFECTED AREAS	New	60.00	60.00
6	TO CHECK WIRING & LIGHTING SYSTEM	New	80.00	80.00
7	TO R&R REAR TRIMS ,GARNISH ASSY	New	200.00	100.00
8	TO R&R REAR EXHAUST ASSY	New	280.00	150.00
9	TO R&R REAR WINDSCREEN	New	260.00	0.00
10	TO R&R FUEL TANK TO CUT & WELD	New	300.00	0.00
11	TO REPAIR ,REPLACE & REALIGN DAMAGED AREAS	New	1,500.00	700.00
12	TO SPRAY PAINTING ON AFFECTED AREAS	New	1,200.00	800.00
13	TO PERFORM WATER SEEPAGE TEST AFTER REPAIR	New	150.00	60.00
Gross Labour Cost (S\$)			4,690.00	2,230.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >