

## Vic (LKKAuto)

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**From:** Torque 5 Claims <claims@torque5.com>  
**Sent:** Wednesday, 9 October, 2019 9:53 AM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; claims@torque5.com  
**Subject:** RE: Accident Involving SKR 2372 M & SLB 5041 X on 15/01/2019. Our Ref: SKR2372M - LKK REF CC4/AIG19000973/Bha3  
**Attachments:** SKR 2372M - TAX INVOICE N SIGNED DV.pdf

WITHOUT PREJUDICE

Dear Vic,

We accept the settlement for property matter at \$8,991.00 .

Attached tax invoice and signed DV.

Kindly process the payment.

Thank you

**The settlement herein is in respect of our client's claim for damages pertaining to his motor**



**vehicle and any settlement following or subsequent to this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.**

*Warmest Regards,*

*Rachel Wu*

Claims Officer | Motor Claims Department

**Hotline** (65) 6452 4457 EXT 112 | **Fax** (65) 6452 4584

**Address** 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54  
Premier @ KB, Singapore 415875

[www.torque5.com](http://www.torque5.com)



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**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>

**Sent:** 09 October, 2019 8:44 AM

**To:** Torque 5 Claims <claims@torque5.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

**Subject:** RE: Accident Involving SKR 2372 M & SLB 5041 X on 15/01/2019. Our Ref: SKR2372M - LKK REF CC4/AIG19000973/Bha3

Without Prejudice

Dear Rachel,

We refer further to the below email.

Purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer of **\$8,991.00** (all in).

Kindly chop and sign the attached DV and forward a copy to us together with the Final Repair Invoice for payment processing.

The above amount is to be made payable to **TORQUE 5 PTE LTD.**



Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Tuesday, 8 October, 2019 2:57 PM

**To:** Torque 5 Claims

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Accident Involving SKR 2372 M & SLB 5041 X on 15/01/2019. Our Ref: SKR2372M - LKK REF CC4/AIG19000973/Bha3

Without Prejudice

Dear Rachel,

We refer to your below email.

Please be informed that we are pending for mandate approval from our principal.

We will follow up and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Torque 5 Claims [<mailto:claims@torque5.com>]

**Sent:** Tuesday, 8 October, 2019 11:01 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A; [claims@torque5.com](mailto:claims@torque5.com)

**Subject:** RE: Accident Involving SKR 2372 M & SLB 5041 X on 15/01/2019. Our Ref: SKR2372M - LKK REF CC4/AIG19000973/Bha3

WITHOUT PREJUDICE

Dear Vic,

Our LOD submission was on 13/09/2019.

Kindly let us have your offer soon.

Look forward to hear from you.



Thank you

*Warmest Regards,*

*Rachel Wu*

Claims Officer | **Motor Claims Department**

**Hotline** (65) 6452 4457 **EXT 112** | **Fax** (65) 6452 4584

**Address** 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54  
Premier @ KB, Singapore 415875

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**From:** Torque 5 Claims  
<[claims@torque5.com](mailto:claims@torque5.com)>

Sent: 27 September, 2019 4:48 PM

To: 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

Cc: 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@torque5.com](mailto:claims@torque5.com)

Subject: RE: Accident Involving SKR 2372 M & SLB 5041 X on 15/01/2019. Our Ref: SKR2372M - LKK REF CC4/AIG19000973/Bha3

WITHOUT PREJUDICE

Dear Vic,

Our LOD submission was on 13/09/2019.

Kindly let us have your offer soon.

Look forward to hear from you.

Thank you



**The settlement herein is in respect of our client's claim for damages pertaining to his motor vehicle and any settlement following or subsequent to this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.**

*Warmest Regards,*

*Rachel Wu*

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 EXT 112 | Fax (65) 6452 4584

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Premier @ KB, Singapore 415875

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**From:** Torque 5 Claims <[claims@torque5.com](mailto:claims@torque5.com)>

**Sent:** 13 September, 2019 1:12 PM

**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@torque5.com](mailto:claims@torque5.com)

**Subject:** RE: Accident Involving SKR 2372 M & SLB 5041 X on 15/01/2019. Our Ref: SKR2372M - LKK REF CC4/AIG19000973/Bha3

WITHOUT PREJUDICE

Dear Vic,

Kindly ignore the previous email.  
Amended LOD as per below.

Attached is the Final repair bill, Rental agreement, LTA fee & GIA fee of the above mentioned vehicle.

Claim amount as per below:-

1. Repair Cost	\$	8,560.00
2. Loss of Rental for 04 Days x \$100/- per day	\$	400.00
3. LTA/GIA fee	\$	31.00



**TOTAL:** \$ 8,991.00

The above settlement is in respect of our client's claim for damages pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation of his personal injuries.

Kindly acknowledge by replying to this email and let us have your offer soon.

Your assistance is greatly appreciated.



Thank you.

**Warmest Regards,**

*Rachel Wu*

Claims Officer | Motor Claims Department

**Hotline** (65) 6452 4457 EXT 112 | **Fax** (65) 6452 4584

**Address** 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54  
Premier @ KB, Singapore 415875

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**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** 13 September, 2019 11:27 AM

**To:** Torque 5 Claims <[claims@torque5.com](mailto:claims@torque5.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Accident Involving SKR 2372 M & SLB 5041 X on 15/01/2019. Our Ref: SKR2372M - LKK REF CC4/AIG19000973/Bha3

Without Prejudice

Dear Rachel,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.



Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Torque 5 Claims [<mailto:claims@torque5.com>]

**Sent:** Friday, 13 September, 2019 11:03 AM

**To:** Asher Sng (LKKAuto); Vivian Lau (LKKAuto); Poh Kin (LKKAuto); Hsiao Tong (LKKAuto); Vic (LKKAuto)

**Cc:** [claims@torque5.com](mailto:claims@torque5.com); Admin A

**Subject:** Accident Involving SKR 2372 M & SLB 5041 X on 15/01/2019. Our Ref: SKR2372M

WITHOUT PREJUDICE

Dear Sir/Mdm,

Attached is the Final repair bill, Rental agreement, LTA fee & GIA fee of the above mentioned vehicle.

Claim amount as per below:-

1. Repair Cost	\$ 8,560.00
2. Loss of Rental for 08 Days x \$180/- per day	\$ 400.00
3. LTA/GIA fee	\$ 31.00
<b>TOTAL:</b>	<b>\$ 8,991.00</b>

The above settlement is in respect of our client's claim for damages pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation of his personal injuries.

Kindly acknowledge by replying to this email and let us have your offer soon.

Your assistance is greatly appreciated.



Thank you.

*Warmest Regards,*

*Rachel Wu*

Claims Officer | **Motor Claims Department**



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