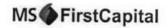
CWS From (Person) Estimated Cost	PCI Date/Time: IS/II/19@ 5.23pm
To Inspect Vehicle No: SLU 9132R at Workshop m/s Alls well M	ofor Tel: 9147 8545
Policy No: Sum Insured: Make of Veh: (Client's Record) CA / REV / REP. / REV 24 HRS Date/Time: 10.040MQ16/119 Person Contacted	Claim No: DIQ 0000431MFSH Excess: D.O.A. 131119 18/1190 Apm H.O.D. Endorsement:
Date/Time Action/Instruction () Estimate SHU9132 R- X 8+1A 91847-C8/QW07004 21/11902.08/M MUTSED TO SHERMA	1013/Rof . 2010/2007



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sg

MOTOR SURVEY ASSIGNMENT

Date

15-01-2019

Our Ref No. D19000431MFSH

Accident Date

13-01-2019

Claim Type. Third Party

Insured Vehicle

SHA9184T

Third Party Vehicle. SLU9132R

Survey Location

25 DEFU LANE 9

Contact Person.

MR BEN OOI

Contact No.

66791146/ 91478545

Fax No. 0

Survey Type

WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:

Appointed

Surveyor

LKK AUTO CONSULTANTS PTE LTD

Contact Person

NA

Fax No. 68416315

Contact Number.

NA

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc: Workshop

ALLSWELL MOTOR

Attention. NIL

Cc: TP Solicitor

NA

TP Solicitor Fax No. NA

Officer Incharge

SITHARA

TRADERS

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Monday, 21 January 2019 2:08 PM 'CWS Motor Claims'; assignments

To: Cc:

'Sithara': SUR

Subject:

RE: SURVEY ASSESSMENT - D19000431MFSH/1

Attachments:

CSFCI19000961Gqd3.pdf

Dear Sithara,

Enclosed herewith preliminary advice of SLU 9132R.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 16 January 2019 10:07 AM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Sithara' <Sithara@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19000431MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Tuesday, 15 January 2019 5:23 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg >; Sithara < Sithara@msfirstcapital.com.sg >

Subject: PRI: SURVEY ASSESSMENT - D19000431MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: <u>D19000431MFSH</u> Our Ref: <u>CS/FCI19000961/Gqd3</u> Date: 21 January 2019

The Motor Claims Department First Capital Insurance Ltd

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SLU 9132R .

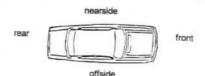
Please be informed that we had conducted the inspection of the abovementioned vehicle on $\underline{18/01/2019}$ at the premises of M/s $\underline{ALLSWELL\ MOTOR}$, and have the following to report:-

Workshop Estimate Amount	: S \$	3,012.10	
Revised Estimate Amount	: <u>S</u> \$	1,949.53	
"Check" Items Amount	: <u>S</u> \$	-	
Market Value	: <u>S</u> \$	Ē	
LTA Reimbursement Value	: <u>S</u> \$	-	
Nett Value	: <u>S\$</u>	-	- 5

Pending for parts prices.

Description of Damage:

The vehicle sustained damages
at the n/s front portion.



Yours faithfully

Guo Qiang Automotive Assessor

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Business
Owner ID:	2889J
Vehicle Details	
Vehicle No.:	SLU9132R
Vehicle to be Exported:	No
ntended Deregistration Date:	21 Jan 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS ALPHA HYBRID 1.85 CVT
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	2ZR0A23417
Chassis No.:	ZVW400027147
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$29,354.00
Original Registration Date:	18 Dec 2017
First Registration Date:	18 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$18,096.00
ntended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Dec 2027
PARF Rebate Amount:	\$13,572.00
ntended COE Rebate Details	国际企业、发现的联系的 企业、企业、企业、企业、企业、企业、企业、企业、企业、企业、企业、企业、企业、企
COE Expiry Date:	17 Dec 2027
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$57,000.00
COE Rebate Amount:	\$50,752.00
otal Rebate Amount:	\$64,324.00

The information contained herein is correct as at 21 Jan 2019

ОК

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	to the didning of the report at the control and to explice at the report seeing made of children
	ACCIDENT STATEMENT
Date Of Report	14/01/2019 17:05
Date Of Accident	13/01/2019 23:30
Exact Location Of Accident	ENTRANCE OF GOLDEN MILE TOWER DRIVEWAY
Country/State of Loss	SINGAPORE
C	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SLU9132R
Insured/Policyholder	
Name Of Registered Owner	ALLSWELL MOTOR TRADERS
Co Reg No	53192889J
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-66791146
Vehicle Particulars	
Manufacturer	ТОУОТА
Model	PRIUS ALPHA HYBRID-1.8 S CVT (A)
Exact Purpose for which vehicle was being used at time of accident	GRAB
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	999994368
Cover Note Number	
Driver	
Name of Driver	MOHAMED ZAKIR BIN MOHAMED ALI
NRIC No	S1747195C

 NRIC No
 \$1747195C

 Date Of Birth
 01/11/1966

 Occupation
 OUTDOOR

 Date Of Driving Pass
 20/12/2008

Driving Experience 10 YEARS AND 0 MONTHS

Gender MALE

Mobile Number +65-87876059

Fax Number

Contact Number OFFICE-66791146

EMail Address NOEMAIL

Address

SRI MULIA CONDO, JLN ABD SAMAD, KOLAM AYER 05-02. JB JOHOR

MALAYSIA

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - HIRER & LEASEE

Vehicle Registration Number of Driver's Own

Vehicle

OTTLER - TIINLIN & ELAGER

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

COLLISION - OPENING DOOR OF VEHICLE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

NO

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

6

Passenger 1

NAME:

: PASSENGER

GENDER:

: MALE

Passenger 2

NAME:

: PASSENGER

GENDER:

: MALE

Passenger 3

NAME:

: PASSENGER

GENDER:

: MALE

Passenger 4

NAME:

: PASSENGER

GENDER:

: MALE

Passenger 5

NAME:

: PASSENGER

GENDER:

: MALE

Details of Police Action

Was the accident reported to the police?

YES

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

refer to attached police report T/20190114/2002

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of misterial facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5 Any false reporting may be referred to the Police for investigation.
- fi. The report will be lorwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the ledgment of this report to the insurers, you hereby consumt to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8 Consent under the Personal Data Protection Act (POPA)

Lunderstand, acknowledge, agree and consent that

- [2] My injures, my workshop and the General linurance Association of Segapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/presonal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers", the Insurers (swyers/law firms, the Monettary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (6) carrying out and/or dealing with my instructions or responding to any enquines by me:
 - I/v) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of involves/mail packages), and/or
 - (v) complying with applicable law in admirestering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Posposes; and
- (t) my Personal information may/can be disclosed by any of the lesurers and/or GIA to their third party service providers or ligents/including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) imy Personal information will also be expected and used to compile claims history for the purpose of fraud detection investigation and management in present and all future claims.
- In) the information so collected under (d) above may be shared / disclosed.
 - to all insurers and/or any other thind parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyhelder's Signatura Date & Time Debute's Signature

(if driver is not the policyticider)
Date & Time: 14 | p.1 | >01 | 7

13.3a HR C

Heaverling Committee Personnel's Signature

NAME OF THE ROW

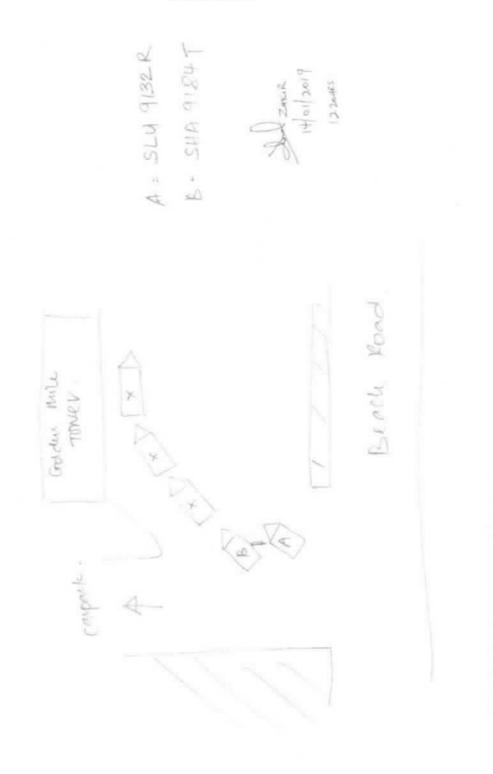
Sketch Plan #2

SKETCH PLAN

		rose from		ACHLD	a Kulen
					J. Ik
RIBE CIRCUMSTA	INCES OF THE A	CCIDENT			
PLEASE	REFER	Police Re	ART -	1 20190	114/2002
				7-0,7-	
RATION					
eclare the foregoips	pertibulars are to	ur in everyThomas			
poly (July			Belly 19.12
older's Signature	Britis Peri	er safranere		Yes.	
Time	\$15.40	twee is not the policytols	(ert)	Name	tre Personnel's Signature
	Chame	&Tone 4 C1	2017	NRIC/FIN NO.	

1220182

Sketch Plan #3







Police Station Of Origin: Jurong East N.P.C 92 Boon Lay Way SINGAPORE 509962 Tol No. 1800-8098999 1 of 3 Report No. 7/2019/0114/2082

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 14/01/2019 03:03			Vide Report No A/20190113/0187	Station Diary No.	
Intoma	nt's Partice	ulare			
Name of Informant: MOHAMED ZAKIR BIN MOHAMED ALL ID Typs / ID No. NRIC NO / \$1747195C			Address: SR: M ULIA*CONDC, JLN ABD SAMAD, KOLAM AYER 05-02 JB JOHOR MALAYS;A Contact No: Home/Office. Mobile: 87876059		
Sex Age: Date of Birth: Male 52 D1/11/1965			Type of Informant Rider		
Rece. Boyanese			Language Institution / School Name		
Occupation. GRAB DRIVER			Driving License Informal Class:	Date of Expiry	

Type of Accident:	Non-Injury Alterided by Police	Drink Drives No	Date/Time of Accident 13/01/2019 23:30	Type of Location Straight Road
Location Along Road 1 SEACH ROA Entrance of C		Road Surface.		Road Spead Limit
2 / CONT 18 (CT)		1.1309/38 DC-801/384694		
		Dry		their openic three
Clear Traffic Flow: Two Way		Dry Traffic Control: Not Controlled		Traffic Volume.

Vehicle No.	Type	Make	Model	Golor	Condition	No of Passenger
SH49184T	Taxi	HYUNDAL	Latio	Yellow	Stightly Damaged	2
SLU9132R	Car	TOYOTA	Prus	Black	Slightly	5



1201901-47022

Poice Station Of Origin.
Jurong East N P C
92 Boon Lay Way SINGAPORE 609962
Lei Nn. 1800-8999999

2 013 Report No. 1720190114/2002

CONTINUATION OF REPORT

Brief Detaits.

On the 13/01/2019 at about 2330hrs, I went to drop off my passenger at Golden Mile Tower Entrance I am a Grab Driver and I was drying my black colour Toyota Prius Vehicle Nor SLUB 132R. I then stopped my vehicle at the right side of the entrance. There was another Yellow Cab tax bearing Vehicle No. SHA9184T at my left side. All of a sudden, the passenger of the said taxi flung opened widely the right side door of the taxi home there were damages to the left side of my vehicle. I did not know that the taxi was stopping as I did not see any hazard light and he was not stopping at the crop off point of Golden. Wile Tower to drop off the passenger. There were CCTV camera at Golden Mile Tower. I am lodging this report for insurance claim purposes.





Police Station Of Organ Jurong East N.P.C 92 Boon Lay Way S/NGAPORE 509962 Tel No. 1800-8999999 3 of 3 Report No. Tx20190114/2002

CONTINUATION OF REPORT

Sketch Plan informant is not able to provide sketch plan

IMPORTANT: Please stach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please tax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: D / Sgt 2 B KAARTHIKA	Signature Of Informatic
Signature Of Interpreter: Not applicable	Date/Time: 14/01/2019 03:03
Officer in Charge Of Case: TP / GIT / Start Sgt MCHAMED HUSNUL TAUFIQ BIN MD YUSOF Contact No : 65478358 Authoritization Stamp	Classification Of Case:

Allswell Motor Traders List Auto Consultants hence notify the Repairer of the following: 25 Defu Lane 9. Singapore 539266 Tel: +65 6679 1146 email:ben@allswellmotor.com@sgvey before after spray painting o display damaged part(s) during resurvey · Parts orces are subject to confirmation (3rd party claim against Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Estimate repair Submitted by Vehicle No. Make & Model 2-202 COE expiry Chassis No. Engine No. Date of survey

S/No	Part Description	Qty	Unit Price	Price	Disposition by
ė.	5.1.1	95.7	#0/0 ID		
02	Front bownet 187	10	#631.60	435	
03	Lif retainer X NN , Cut	01	# 67.40	X	
04	LY front smarler nindscreen	01	T V T I G M		
05	in fort headlamp - ser	DI	\$1479	/	
	Special net				
0	Clips / netarner shids \$ 24/pact	01	\$24-00	/	
	/ KC		25%	2783.1	
			05/0	708/136	
	Cabair Description				
10	Dosmantle / Assembly of affected	0(\$ 260.00	150	
	parls			150	
07	Spray pand of all affected	DI	\$80.00	400	
03	panel knocking of support	01	#360-00	250	
	- Committee of the comm	•		800	
	Claus.	10			
	2	1			
	part by put.				E .
	before paint photos				
	(1)	-	-		

Note: If any of the quoted parts are recommended to be repaired, then an additional labour cost will be charged accordingly under supplementary.

Guo Qianp 18/1/19

4491.10



5b.

ESTIMATED NORMAL PERIOD FOR REPAIR:

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Reg.	No: 199607198R GST Reg. No. 19-96	607198-R
17.18		Affiliated to Federation I	nternationale Des Experts En Autom	obile
MS	FIRST CAPITAL IN	SURANCE LTD	Ref : CS/FCI1900096	1/Gqd3e2
	ROBINSON ROAD 01 CITY HOUSES	INGAPORE 068877	Date: 12-03-2020 Code: FCI2	
1.		Policy Parti	culars :- THIRD PARTY CLAIR	M
	Insured Veh.	SHA 9184T	Veh. Inspected	SLU 9132R
	Policy No.		Coverage (\$)	0.00
	Claim No.	D19000431MFSH	Excess (\$)	0.00
	Assign From	SITHARA	Assign Date	15/01/2019
2.		Vehicl	e Particulars & Condition	
	Make & Model	TOYOTA PRIUS	c.c	1797
	Engine No.	HIDDEN	Year of Reg.	2017
	Chassis No.	ZVW400027147	Colour	BLACK
	Odometer	114687	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.		E-AC	Conditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	205/60 R16	KAPSEN	6 mm
	L/H Front Tyre	205/60 R16	KAPSEN	6 mm
	R/H Rear Tyre	205/60 R16	KAPSEN	6 mm
	L/H Rear Tyre	205/60 R16	KAPSEN	6 mm
4.		De	scription of Damages	建筑的研究 及1995年
	THE VEHICLE SU	STAINED DAMAGES AT	THE N/S FRONT PORTION.	
	DAMAGES SEE D			
5.			General Information	
	Accident Date	13/01/2019	Inspection Date	18/01/2019
	Survey held at	25 DEFU LANE 9		
_	Repairer	ALLSWELL MOTOR TR		
5a.			Remarks	
	B)THE INSPECTION		REPORT. N A"WITHOUT PREJUDICE" BAS ONS, WE HAVE NOT AUTHORIS	

Estimate Days of Repair

4 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLU 9132R

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BONNET	BENT	869.10	869.10
1	LH FENDER	BUCKLED	631.60	435.00
1	LH RETAINER	NOT NECESSARY	67.40	-
1	LH FRONT SMALLER WINDSCREEN (NPA)	CUT	-	-
1	LH FRONT HEADLAMP	SCRATCHED	1,479.00	1,479.00
	LESS 25% DISCOUNT		-	-695.78
			3,047.10	2,087.32
	SPECIAL NETT ITEMS			
1	CLIPS / RETAINER SHIELDS (SN)	NECESSARY	24.00	24.00
			24.00	24.00
	LABOUR			
	DISMANTLE / ASSEMBLY OF AFFECTED PARTS.		260.00	150.00
	SPRAY PAINT OF ALL AFFECTED PARTS.		800.00	400.00
	PANEL KNOCKING OF SUPPORT PANEL.		360.00	250.00
			1,420.00	800.00
	GRAND TOTAL		4,491.10	2,911.32

RECOMMENDED COST OF REPAIRS	2.911.32
RECOMMENDED COOL OF INEL AND	2,011.02

Report Ref No. CS/FCI19000961/Gqd3e2

7

XING GUO QIANG

M.MATAI, AMSAE-A

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.