

Signature: Hwee Jie

REF: NT UC NS/INC19000943/Jvd3ez

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD TP WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: FBN 7533K
 Policy No: 5106120446 06/12/18 - 05/12/19
 Claims No: MT/1027495-002
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

N/S	O/S
	X

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Veh No: SHB559A Yr Regn: 23/7/14
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Toyota Prius c.c. 1797
 Colour: maroon A/C: _____ Insured / Std / NI / NA
 Sp. Reading: 585600 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JTDKN36U505747313
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Knock / Jammed / Leaked / Burnt or
 Brake: Knock / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 195/65 R15
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Achilles
 Front: _____ Rear: _____
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 11/1/19 D.O.I. 15/1/19
 Survey held at Smyt
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
SHB 559A - NJA/INC08033189/k1 DOA: 19122008 01/19/2060
FBN 7533K - X
28/2/19 IS \$1600 confirmed by email (Recd 5084.40, 769)
FBN7533K

RECEIVED 01 MAR 2019

Date/Time, File Pass to? ☐ : Preli. Report
☐ : Final Report
 1) _____
 Date/Time, File Return to? _____
 2) 28/2 - typist
 Report Format : TP
 Lump Sum / I.B.L. / S 1600/2
 Days Of Repair: 4
 Resurvey No. of Trip: 1
 Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech Invs (\$)
☐ Weekend (\$)
 Survey Fee: 160
 Transportation: _____
 Photos: _____
 Other: _____
 TOTAL: 160

Veron Chen (LKKAUTO)

From: mtreg <mtreg@income.com.sg>
Sent: Thursday, 28 February 2019 2:18 PM
To: Veron Chen (LKKAUTO)
Subject: FW: REQUEST FOR CLAIM NUMBER

Hi,

All claims created.

With Regards

Samsia
Senior Admin Assistant,
Motor Insurance
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at Income.com.sg/careers

in with you

'With effect from 1 Mar 2019, we will be discontinuing mailbox, mtreg@income.com.sg. Please forward all motor claims related correspondences to mtcl@income.com.sg so that we can attend to it accordingly.'

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 28 February 2019 10:30 AM
To: mtreg <mtreg@income.com.sg>
Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us the claim number

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.
1	MT/1027495-002	SMRT TAXIS PTE LTD	SHB 559A	FBN 7533K
2	MT/1029233-003	SMRT TAXIS PTE LTD	SHB 5188D	PA 6765S

D.O.A	Time of Accident	Estimate	Tentative repair cost
11/1/2019	18:40	\$6,684.40	\$1,600.00
21/1/2019	07:45	\$2,419.50	\$520.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

eBaoTech

General Claim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No. Date of Accident
Vehicle No. (For Motor) Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5106120446		YANG JIAHUI	S8336943D	GMC	Third Party, Fire & Theft	FBN7533K	FBN7533K	06/12/2018	05/12/2019

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHB559A
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Jan 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR6102076
Chassis No.:	JTDKN36U505747313
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,920.00
Original Registration Date:	23 Jul 2014
First Registration Date:	23 Jul 2014
Transfer Count:	0
Actual ARF Paid:	\$8,088.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Jul 2022
PARF Rebate Amount:	\$6,066.00
Intended COE Rebate Details	
COE Expiry Date:	22 Jul 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$53,269.00
COE Rebate Amount:	\$23,412.00
Total Rebate Amount:	\$29,478.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 16 Jan 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/01/2019 12:05
Date Of Accident	11/01/2019 18:40
Exact Location Of Accident	BALESTIER ROAD TOWARDS TAN TOCK SENG HOSPITAL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB559A
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

Driver

Name of Driver	GOH GIM HUA
NRIC No	S1290052Z
Date Of Birth	11/09/1958
Occupation	OUTDOOR
Date Of Driving Pass	12/05/1978
Driving Experience	40 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING ALONG BALESTIER ROAD TOWARDS TTSH. I WAS TRAVELLING IN THE EXTREME RIGHT LANE. I SIGNALLLED MY INTENTION TO FILTER TO THE LEFT. TRAFFIC WAS HEAVY AT THE POINT OF TIME. WHEN THE TRAFFIC WAS CLEAR, I PROCEEDED. WHILST FILTERING TO THE LEFT A VEHICLE INFRONT IN THE LEFT LANE JAMMED BRAKED. I APPLIED MY BRAKE TO STOP AS WELL AFTER WHICH I FELT AN IMPACT AT THE REAR PORTION OF MY TAXI. A MOTORCYCLE WHICH WAS ON THE RIGHT LANE FAILED TO KEEP A PROPER LOOK OUT AND COLLIDED ONTO THE REAR RIGHT PORTION OF MY TAXI. AMBULANCE AND POLICE WERE AT THE SCENE BUT NO ONE WAS CONVEYED TO HOSPITAL.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBN7533K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name UNKNOWN

Approximate Age

Injuries Sustain

Injured person in which vehicle? FBN7533K

Were seat belts worn?

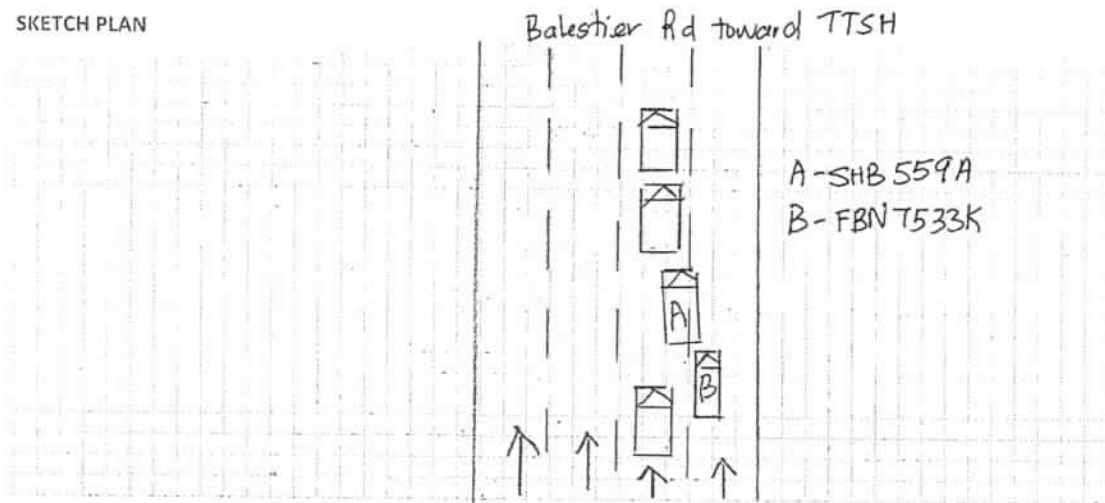
Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

Sketch Plan Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

DECLARATION
I/We declare the foregoing

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: _____


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Case Details

Case Reference Number :

TAX/01/19/2060

Type of Repair : Accident Repair

Vehicle Registration Number : SHB559A

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-5349-ID

Assigned By : Taxi Claims Manager Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd

Accident Date and Time : 11/01/2019 10:40 AM

Vehicle Age(In Months) : 54

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.95	Replace	DEF
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	Replace	NEL
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	NEL
One Time Key In	Main			BUMPER SEAL, RR RH	1	65.70	65.70	25.00	49.28	Replace	1	49.28	Replace	MIS
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	0	0	Not Give	nn
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Not Give	nn
One Time Key In	Main			ARM SUB-ASSY, FR BUMPER RH	1	250.40	250.40	25.00	187.80	Replace	0	0	Not Give	nn
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	0	0	Not Give	nn
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	Not Give	nn
Total Spare Part Cost									3,132.83	Surveyor Total 1,056.73				
Lump Sum Discount (%)									20.00	Lump Sum Dis (%) 20				
Final Spare Part Cost									2,506.26	Final Sur Total 845.38				

SMRT Recommendation

Surveyor Approval

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			END PANEL	1	602.10	602.10	25.00	451.58	Replace	0	0	Not Give <i>nn</i>
One Time Key In	Main			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Not Give <i>nn</i>
One Time Key In	Main			TAIL LAMP RH	1	557.80	557.80	10.00	502.02	Replace	1	502.02	Replace <i>CRA</i>
One Time Key In	Main			TAIL LAMP BRACKET, RH	1	30.70	30.70	25.00	23.02	Replace	0	0	Check <i>nn</i>
One Time Key In	Main			TROUGH, BACK DOOR	1	110.90	110.90	25.00	83.18	Replace	0	0	Check <i>nn</i>
One Time Key In	Main			FENDER RR/RH	1	766.80	766.80	25.00	575.10	Replace	1	0	Repair <i>Repair</i>
One Time Key In	Main			STICKER DECAL SMRT	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace <i>NEC</i>
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace <i>NEC</i>
One Time Key In	Main			DUCT ASSY, QUARTER	1	70.40	70.40	25.00	52.80	Replace	0	0	Not Give <i>nn</i>
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Not Give <i>nn</i>
Total Spare Part Cost									3,132.83		Surveyor Total	1,056.73	
Lump Sum Discount (%)									20.00		Lump Sum Dis (%)	20	
Final Spare Part Cost									2,506.26		Final Sur Total	845.38	

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR RH PORTION REAR	845.00	400	
Total:		845.00	400.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY REAR BUMPER	378.00	200	
Total:		1,296.00	400.00	

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
2	TO RESPRAY BUMPER BEAM	180.00	0	
3	TO RESPRAY REAR PANEL	180.00	0	
4	TO RESPRAY REAR FENDER RH	378.00	200	
5	TO RESPRAY TROUGH BACK DOOR RH	180.00	0	
Total:		1,296.00	400.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	
3	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	40	
4	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	40	
5	TO WASH AND VACUUM	60.00	0	
6	TO REPLACE SUNDRY PARTS	100.00	0	
Total:		600.00	120.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	2,506.26	845.38
Total Labour Cost	845.00	400.00
Total Spray Painting	1,296.00	400.00
Other	600.00	120.00
Overall Total	5,247.26	1,765.38
Lump Sum Repair Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Lump Sum Total	5,250.00	1,750.00
Surveyor Approved Amount		1,750.00
No of Repair Days*	6	4

Estimator Assessment(\$)

Surveyor Assessment(\$)

Remarks

L/S repair, photo after paint.

Surveyor Name

Hwee jie

Signature


16/1/19

Save

Clear

Survey Date

15/01/2019

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

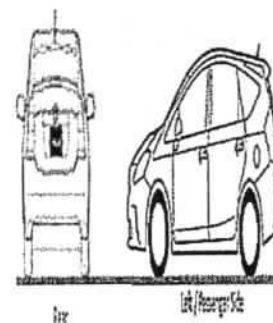
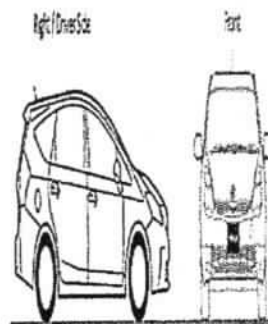
Acknowledged by Repairer

Signature:

Date:

Section A - Accident Details

Registration Number	SHB559A
Case Reference Number	TAX/01/19/2060
Registration Date	23/7/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	GOH GIM HUA
Type of Accident	Head to Rear
Accident Date and Time	11/1/2019 6:40 PM
Accident Reported Date and Time	14/1/2019 11:38 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24099669
Special Instruction to ARC, if any	TP
Prepared Date and Time	15/1/2019 7:31 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$400.00
Total Spray Cost	\$1,296.00	\$400.00
Total Spare Part Cost	\$2,506.26	\$1,056.73
Total Other Cost	\$600.00	(\$256.73)
TOTAL COST	\$5,247.26	\$1,600.00 (L/S)
Lump Sum Total	\$5,250.00	\$0.00
Number of Repair Days	6.0	4.0
Prepared / Adjusted By	Kim Ming Chin	Hwee Jie (LKK) / NTUC
ARC / Surveyor Sign Off Date	15/01/2019 5:02 PM	15/01/2019 3:29 PM
Signature		
Remarks		L/S repair, photo after paint.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1902-0330	Invoice Number	
Quotation Date	22.02.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION REAR	\$845.00	\$400.00
Total Labour	\$845.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR FENDER RH	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY TROUGH BACK DOOR RH	\$180.00	\$0.00
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY REAR PANEL	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$1,296.00	\$400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Lump Sum Adjustment by Surveyor	\$0.00	(\$376.73)
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	\$120.00	\$40.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	\$120.00	\$40.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$600.00	(\$256.73)

Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52575-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given X
		62940-16060	DUCT ASSY, QUARTER	0.00	\$70.40	0.00	\$0.00	Replace	Not Given X
			STICKER DECAL 5555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace ✓
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Not Given X
		61621-47030	TROUGH, BACK DOOR	0.00	\$110.90	0.00	\$0.00	Replace	Check X
		61604-47090	FENDER RR/RH	1.00	\$766.80	100.00	\$0.00	Replace	Repair ✓
		57013-47030	ARM SUB-ASSY, FR BUMPER RH	0.00	\$250.40	0.00	\$0.00	Replace	Not Given X
			STICKER DECAL SMRT	1.00	\$7.80	0.00	\$7.80	Replace	Replace ✓
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given X
		52161-16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace ✓

nn
nn
NEC
nn
nn
Repair
nn
NEC
nn
NEC

58307-47080	END PANEL	0.00	\$602.10	0.00	\$0.00	Replace	Not Given	X	nn
76891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given	X	nn
52159-47905	BUMPER REAR	1.00	\$458.80	25.00	\$343.95	Replace	Replace	/	DEF
	SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	X	nn
81551-47180	TAIL LAMP RH	1.00	\$557.80	10.00	\$502.02	Replace	Replace	/	CRA
52562-47010	TAIL LAMP BRACKET, RH	0.00	\$30.70	0.00	\$0.00	Replace	Check	X	nn
76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given	X	nn
52591-47021	BUMPER SEAL, RR RH	1.00	\$65.70	25.00	\$49.28	Replace	Replace	/	MS
	PIXEL STICKER	2.00	\$80.00 120	0.00	\$120.00	Replace	Replace	/	HEC
Total			\$3,868.91		\$1,056.73				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

1056.73
 + 400.00
 + 520.00

1976.73
 - 202

1581.38

45 \$1600/-

28/2/19 - Finalized L/s \$1,600/- 4 days.

Veron Chen (LKKAUTO)

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>
Sent: Thursday, 28 February 2019 9:38 AM
To: Hwee Jie (LKK Auto)
Cc: Veron Chen (LKKAUTO)
Subject: RE: SHB559A

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

-----Original Message-----

From: Hwee Jie (LKK Auto) [mailto:hweejie@lkkauto.com]
Sent: Thursday, 28 February 2019 9:30 AM
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Cc: Veron Chen (LKKAUTO)
Subject: RE: SHB559A

Hi poh suan,

Finalized L/S \$1,600/- 4days.

Best Regards,
Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: Hweejie@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Wednesday, 27 February, 2019 5:33 PM
To: Hwee Jie (LKK Auto)
Cc: SUR; CS A Team
Subject: SHB559A

Hi Hwee Jie,

Attached herewith the repair estimate of SHB 559A having Case No: TAX/01/19/2060.

There is no change to the approved amount of \$1,600 @ 4 working days under lump sum repair.

* Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Sent: Wednesday, 27 February 2019 5:00 PM

To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Subject: Scan Data from FX-D421D6



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19000945/Jvd3e2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Date: 01-03-2019



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBN 7533K	Veh. Inspected	SHB 559A
Policy No.	5106120446	Coverage (\$)	0.00
Claim No.	MT/1027495-002	Excess (\$)	0.00
Assign From		Assign Date	15/01/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTDKN36U505747313	Colour	MAROON
Odometer	585600	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	ACHILLES	6 mm
L/H Front Tyre	195/65 R15	ACHILLES	6 mm
R/H Rear Tyre	195/65 R15	ACHILLES	6 mm
L/H Rear Tyre	195/65 R15	ACHILLES	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	11/01/2019	Inspection Date	15/01/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
-------------------------------------	----------------

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 559A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	BUMPER REAR (DISC 25%)	DEFORMED	458.60	343.95
1	BUMPER SEAL, RR RH (DISC 25%)	MISSING	65.70	49.28
1	TAIL LAMP RH (DISC 10%)	CRACKED	557.80	502.02
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	STICKER DECAL SMRT (SN)	NECESSARY	7.80	7.80
10	BUMPER CLIPS @\$1.61 (SN)	NECESSARY	16.10	12.08
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	BUMPER SIDE RETAINER RR/RH	NOT NECESSARY	94.80	-
1	DUCT ASSY. QUARTER	NOT NECESSARY	70.40	-
1	BUMPER REINFORCEMENT REAR	NOT NECESSARY	205.70	-
1	THROUGH, BACK DOOR	NOT NECESSARY	110.90	-
1	ARM SUB-ASSY, FR BUMPER RH	NOT NECESSARY	250.40	-
1	SENSOR REVERSE	NOT NECESSARY	180.00	-
1	END PANEL	NOT NECESSARY	602.10	-
1	BUMPER LIP REAR	NOT NECESSARY	228.90	-
1	SEALANT SIKAFLEX	NOT NECESSARY	37.00	-
1	TAIL LAMP BRACKET, RH	NOT NECESSARY	30.70	-
1	BUMPER LIP COVER RR/RH	NOT NECESSARY	118.10	-
1	FENDER RR/RH	TO REPAIR SEE LABOUR	766.80	-
			3,943.40	1,056.73
<u>LABOUR</u>				
PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF FENDER RR/RH.			845.00	400.00
SPRAY PAINT.			1,296.00	400.00
TO CHECK WIRING AND SYSTEM FUNCTION.			80.00	20.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE.			120.00	40.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.			120.00	40.00
TO REPLACE SUNDRY PARTS.			100.00	-

Report Ref No. NS/INC19000945/Jvd3e2



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO TEST AND REFIX REVERSE SENSOR SYSTEM. TO WASH AND VACUUM.	NOT NECESSARY	120.00 60.00 2,741.00	20.00 - 920.00
GRAND TOTAL			6,684.40	1,976.73
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				1,600.00

Report Ref No. NS/INC19000945/Jvd3e2

ONG HWEE JIE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.