

REF:

cc3/AIG19000937 / Avd3 qv

Merimen

ASSIGNMENT

From:

Date:

Estimated Cost:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No.

1800152805

Claims No.

Sum Insured:

Excess:

1600

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

160K.

IDAC Accident Report:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

4 days

Res.: Yes or No

Lump Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

STJ1838P.

Yr Regn:

2018 Dec.

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4.

cc 1984

Colour:

Bronze.

A/C:

Insured / Std / NI / NA

Sp. Reading

1782

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU222F44KN000484

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16

R:

205/60R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

8/1/19

D.O.I.

15/01/19.

Survey held at

Premium.

Des. of Damages: Frt / Rear / ☒ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD AIG.

STJ1838P-X

8/1/19 Final fig \$ 6714.96 (Real 4619.04, 419 confirmed by email)

RECEIVED 08 MAR 2019

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

8/3 - typst

Days Of Repair:

4

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

\$ + RE \$

Photos

Others

TOTAL

Report Format :

merimen

Lump Sum / I.B.I. (\$

6714.96

View Received Message

This mail is associated with :

***SJU1838P (0734176094SG)**

OD

Jan 8 2019 4:00PM

[BHVVANESVARAN S/O MUTHU]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 25/01/2019 16:05 PM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SJU1838P - Claim Handler: Mohd Zawaye, Norsazani

Maintained: REAR DOOR CATCH - Damage photos, TO DISMANTLE RHS FRONT DOOR PANEL TRIM, TO REMOVE AND REINSTALL RHS WING MIRROR ASSY - Why is this labour being charge since the labour to transfer door is given? To amend labour 3 to \$500 since rear door

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Mohd Zawaye, Norsazani	Date:	23 Jan 2019

Preliminary Advice

Vehicle No	: SJU1838P	Accident Date	: 08/01/2019
Make	: AUDI A4	Policy No.	:
Assignment Date	: 16/01/2019	Excess	: S\$1,600.00
Date of Inspection	: 15/01/2019	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	11,334.00
Revised Amount	:S\$	8,207.00
Check Items (Estimated)	:S\$	477.00
Total	:S\$	8,684.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	160,000.00
COE / PARF Rebate	:S\$	60,206.00
Salvage Value	:S\$	
Margin for Repair	:S\$	99,794.00

Remarks

☒ (X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
☐ ()	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
☐ ()	Other comments :

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 17 January 2019 2:25 PM
To: Claims; SUR
Subject: RE: OD / 0734176094SG / SJU1838P - Incomplete doc

Dear Tony,

Vehicle excess \$1600/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 16 January 2019 9:20 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD / 0734176094SG / SJU1838P - Incomplete doc

Dear Veron,

Attached document as requested.

Thank you.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, 16 January, 2019 5:43 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: FW: OD / 0734176094SG / SJU1838P - Incomplete doc

Dear Tony,

Re-forward.

Please forward us the documents as stated below.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 16 January 2019 2:19 PM
To: 'Zawaye, Norsazani' <Norsazani.Zawaye@aig.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD / 0734176094SG / SJU1838P - Incomplete doc

Dear Tony,

Please forward us the documents as stated below.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zawaye, Norsazani <Norsazani.Zawaye@aig.com>
Sent: Wednesday, 16 January 2019 2:16 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: OD / 0734176094SG / SJU1838P - Incomplete doc

Hi Veron,

Kindly assist to upload OI NRIC, Driving license and COI in merimen.

Your assistance is much appreciated.

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 17 January 2019 7:44 AM
To: 'Zawaye, Norsazani'; SUR
Subject: RE: OD / 0734176094SG / SJU1838P - Incomplete doc

Dear Norsazani Zawaye,

Relevant documents uploaded in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zawaye, Norsazani <Norsazani.Zawaye@aig.com>
Sent: Wednesday, 16 January 2019 2:16 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: OD / 0734176094SG / SJU1838P - Incomplete doc

Hi Veron,

Kindly assist to upload OI NRIC, Driving license and COI in merimen.

Your assistance is much appreciated.

Thanks & Regards,

Norsazani Zawaye
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9154J
Vehicle Details	
Vehicle No.:	SJU1838P
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Jan 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Brown
Manufacturing Year:	2018
Engine No.:	CVK070636
Chassis No.:	WAUZZZF44KN000484
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,752.00
Original Registration Date:	20 Dec 2018
First Registration Date:	20 Dec 2018
Transfer Count:	0
Actual ARF Paid:	\$39,253.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Dec 2028
PARF Rebate Amount:	\$29,439.00
Intended COE Rebate Details	
COE Expiry Date:	19 Dec 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,001.00
COE Rebate Amount:	\$30,767.00
Total Rebate Amount:	\$60,206.00

The information contained herein is correct as at 16 Jan 2019

OK



COVER NOTE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

The following risk described on this Cover Note is hereby HELD COVERED on the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : BHUVANESVARAN S/O MUTHU
Period of Insurance : 26 Dec 2018 to 19 Dec 2019
Engine No. : CVK 070638
Chassis No. : WAUZZZF44KN000484

Vehicle No. : SJU1838P
Cover Note No. : 1800152805
Endorsement No. :
Issued Date : 19 Dec 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2018
Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes
Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$1,600 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 22 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 180) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)
BHUVANESVARAN S/O MUTHU - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Centre Add: 55 Ubi Road 1 Singapore 408089 63062222

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour excellent emergency hotline at +65 6328 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately.
We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 180), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia). For Corporate Policies, this Cover Note is valid for 60 days from the commencement date of the period of insurance.

0504125284

PREMIUM LEASING - TGL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Sanjay Loh

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1459154J



Name

BHVANESVARAN S/O MUTHU

Race

INDIAN

Date of birth

04-03-1961

Sex

M

S1459154J

Country/Place of birth

SINGAPORE



5941999



NRIC No. S1459154J



Date of issue

21-05-2018

Address

APT BLK 752 JURONG WEST STREET 74
#06-18
SINGAPORE 640752

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

License Number: **S1459154J**

BHUVANESVARAN SO MUTHU

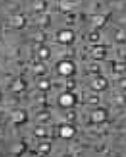
Birth Date: **04 Mar 1961**
Issue Date: **19 Dec 2003**



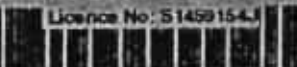
 **001057397C**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

CLASS	VEHICLE CLASS	EXPIRY DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	16 May 1965



NP 428A

 License No: **S1459154J**

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/01/2019 16:37
Date Of Accident	08/01/2019 16:00
Exact Location Of Accident	SLIP ROAD TO THOMSON ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJU1838P
Insured/Policyholder	
Name Of Registered Owner	BHVVANESVARAN S/O MUTHU
NRIC No	S1459154J
Email Address	M.BHVVANESVARAN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91120099
Alternative Phone No	OFFICE-91120099

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800152805
Cover Note Number	

Driver

Name of Driver	BHVVANESVARAN S/O MUTHU
NRIC No	S1459154J
Date Of Birth	04/03/1961
Occupation	INDOOR
Date Of Driving Pass	16/05/1988
Driving Experience	30 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91120099
Fax Number	
Contact Number	OFFICE-91120099
EMail Address	M.BHVVANESVARAN@GMAIL.COM

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

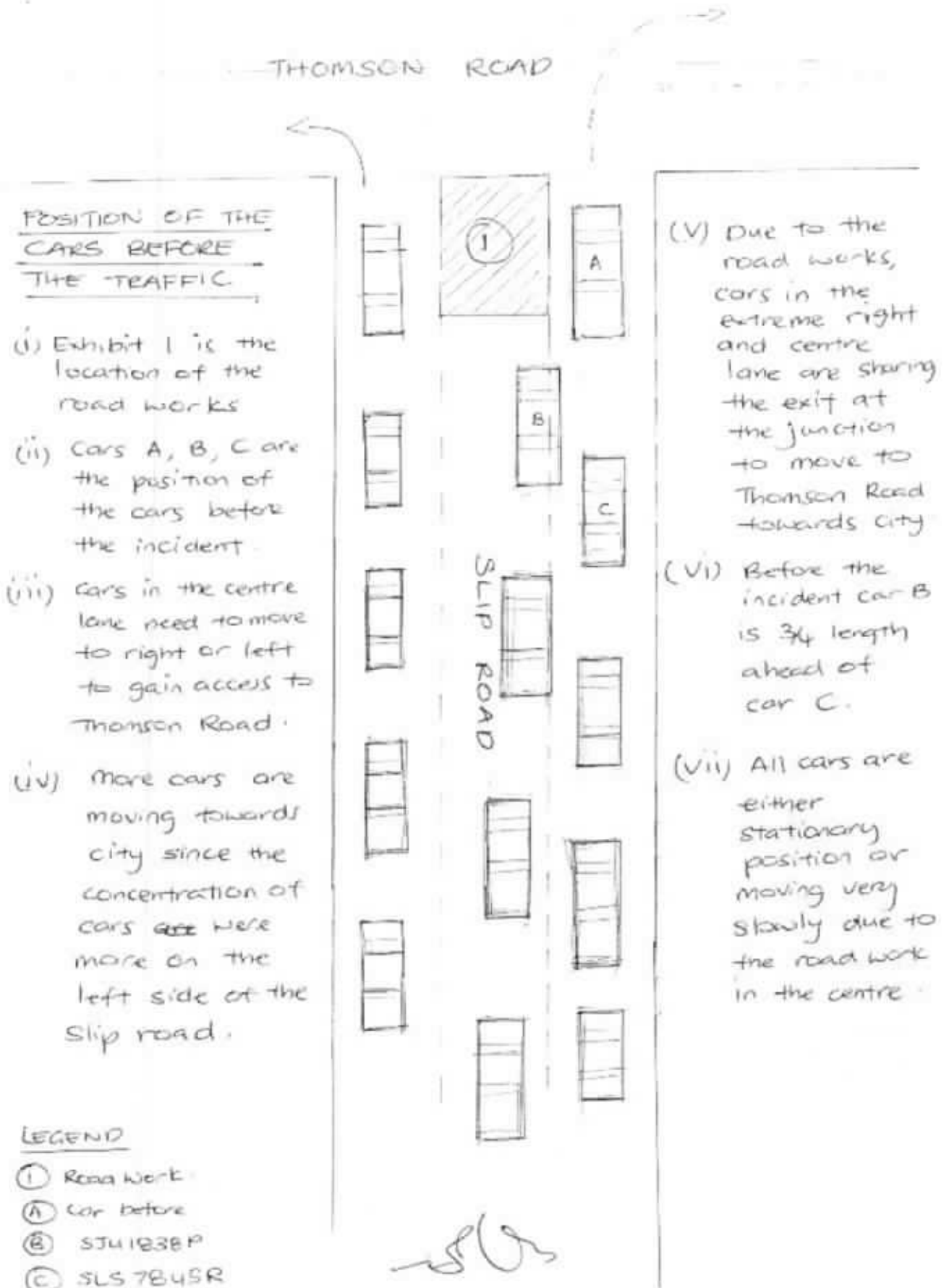
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Wong L. HONG SEH
NRIC/IN No.: 720987632

Sketch Plan #3



Annex 1

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0058/2019/GW
Date	:	14-Jan-19

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle : **SLS 7845 R**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Bhuvanavarman S/O Muthu
Address	:	Apt Blk 752 Jurong West Street 74
	:	#06-18
	:	Singapore 640752
Telephone	:	HP +65 91120099
Type of Claim	:	Own Damage Claims
Policy No.	:	1800152805
Vehicle No	:	SJU 1838 P
Model Code	:	Audi A4 Sedan 1.4 TFSI
Model / Year	:	
Engine No	:	
Chassis No	:	
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	8-Jan-19
Place of Accident	:	Slip road to Thomson Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJU 1838 P

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rhs ^{front} rear door's multi lock system and power window devices. Inspect for damages.	S/N \$	280.00	✓ ✓
2	To dismantle rhs front door panel trim. To remove and reinstall rhs wing mirror assy.	S/N \$	300.00	✓ ✗
3 <i>Rest</i>	To dismantle and renew rhs ^{front} rear door. To repair rhs front door. Re-organize crash management components. Reinstall all parts removed.	\$	1,200.00 750 + 1000	
4	To respray rhs front door, door handle and rhs rear door.	\$	1,600.00 1100	✓
5	To carry out diagnostic check.	S/N \$	192.00	✓ ✓
TOTAL LABOUR CHARGES		:	<u>\$ 3,572.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJU 1838 P

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT DOOR-RH <i>rested</i>	\$ 2,152.00 ✓	1721-60
2	FRONT DOOR OUTER DOOR SEAL-RH <i>new</i>	\$ 185.00 ✓	1147-60
3	BONDING AGENT <i>new</i>	\$ 45.00 ?	✗
4	CLEANING SOLUTION <i>new</i>	\$ 65.00 ?	✗
5	APPLICATOR <i>new</i>	\$ 7.00 ?	✗
6	SEALING STRIP <i>new</i>	\$ 15.00 ?	✗
7	FRONT DOOR ATTACHMENT PART-RH <i>new</i>	\$ 1,179.00 ✗	
8	FRONT DOOR CATCH-RH <i>new</i>	\$ 109.00 ✗	
9	FRONT DOOR CATCH COVER-RH	\$ 12.00 ✗	
10	SUNDRIES ? <i>new</i>	\$ 300.00 ?	1142
TOTAL SPARE PARTS CHARGES		\$ 4,069.00	
TOTAL LABOUR CHARGES		\$ 3,572.00	
GRAND TOTAL		\$ 7,641.00	11,334

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian Lj

Surveyed Date

: 15/01/19

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Authorised Repairs, 04 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: glory.tan@premiumauto.com.sg
Sent: Wednesday, 23 January 2019 1:46 PM
To: SUR
Cc: 'Claims'
Subject: Check item photos for SJU 1838 P
Attachments: WhatsApp Image 2019-01-23 at 1.25.30 PM.jpeg; WhatsApp Image 2019-01-23 at 1.25.32 PM.jpeg; WhatsApp Image 2019-01-23 at 1.25.33 PM.jpeg

Dear all,

Please refer to the attached for SJU 1838 P check item photos.

Item number in marked estimate,
8. Front door catch -RH

Thank you.

Glory Tan
Bodyworks Department

Premium Automobiles Pte Ltd (Reg No 199903271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 f. +65 6841 1183

e. glory.tan@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0058/2019/GW 21-Jan-19 GW 1 SJU 1838 P Audi A4 Sedan 1.4 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	REAR DOOR-RH <i>2x2x2</i>	\$ 2,152.00	✓ 1726.60
2	REAR OUTER DOOR SEAL-RH <i>m</i>	\$ 185.00	✓ 147.60
3	BONDING AGENT <i>NN</i>	\$ 45.00	✓ 45.00
4	REAR DOOR CATCH-RH <i>2x2</i>	\$ 96.00	✓ 87.30
5	FRONT DOOR DATA PLATE FOR TYRE PRESSURE-RH <i>m</i>	\$ 35.00	✓ 37.36
		\$ 2,513.00	
<u>LABORS</u>			
1	To remove and transfer rhs rear door's multi-lock system and power window devices.	\$ 280.00	✓ ✓
2	To renew rhs rear door	\$ 900.00	✓ 500.00 X
TOTAL		\$ 3,693.00	

For Premium Automobiles Pte Ltd

Adrian Ling
23/01/19.

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0058/2019/GW
Date : 14-Jan-19

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle : **SLS 7845 R**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

4 days -ok - jb - 20 Feb 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Bhvvanesvaran S/O Muthu
Address : Apt Blk 752 Jurong West Street 74
#06-18
Singapore 640752
Telephone : HP +65 91120099
Type of Claim : Own Damage Claims
Policy No. : 1800152805
Vehicle No : **SJU 1838 P**
Model Code : Audi A4 Sedan 1.4 TFSI
Model / Year :
Engine No :
Chassis No :
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 8-Jan-19
Place of Accident : Slip road to Thomson Rd

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJU 1838 P

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rhs FRONT door's multi lock system and power window devices. Inspect for damages.	S/N \$	280.00	\$ 280.00
2	To dismantle rhs front door panel trim. To remove and reinstall rhs wing mirror assy.	S/N \$	300.00	DELETED
3	To dismantle and renew rhs rear door. To repair rhs front door. Re-organize crash management components. Reinstall all parts removed.	\$	1,200.00	\$ 1,000.00
4	To respray rhs front door, door handle and rhs rear door.	\$	1,600.00	\$ 1,100.00
5	Added labour - see attached	\$	1,208.00	\$ 280.00
6	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 4,780.00</u>	<u>\$ 2,852.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJU 1838 P

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT DOOR-RH	\$ 2,152.00	\$ 1,721.60
2	FRONT DOOR OUTER DOOR SEAL-RH	\$ 185.00	\$ 147.60
3	BONDING AGENT	\$ 45.00	
4	CLEANING SOLUTION	\$ 65.00	
5	APPLICATOR	\$ 7.00	
6	SEALING STRIP	\$ 15.00	
7	FRONT DOOR ATTACHMENT PART-RH	\$ 1,179.00	
8	FRONT DOOR CATCH-RH	\$ 109.00	
9	FRONT DOOR CATCH COVER-RH	\$ 12.00	
10	Added parts - see attached	\$ 2,513.00	\$ 1,983.76
11	SUNDRIES	\$ 300.00	\$ 10.00
TOTAL SPARE PARTS CHARGES		\$ 6,582.00	\$ 3,862.96
TOTAL LABOUR CHARGES		\$ 4,780.00	\$ 2,852.00
GRAND TOTAL		\$ 11,362.00	\$ 6,714.96

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-8902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0058/2019/GW 21-Jan-19 GW 1 SJU 1838 P Audi A4 Sedan 1.4 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	REAR DOOR-RH	\$ 2,152.00	\$ 1,721.60
2	REAR OUTER DOOR SEAL-RH	\$ 185.00	\$ 147.60
3	BONDING AGENT	\$ 45.00	
4	REAR DOOR CATCH-RH	\$ 96.00	\$ 87.20
5	FRONT DOOR DATA PLATE FOR TYRE PRESSURE-RH	\$ 35.00	\$ 27.36
		\$ 2,513.00	\$ 1,983.76
<u>LABORS</u>			
1	To remove and transfer rhs rear door's multi-lock system and power window developees.	\$ 280.00	\$ 280.00
2	To renew rhs rear door	\$ 900.00	<i>repeated</i>
TOTAL		\$ 3,693.00	\$ 2,763.76

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 26 February 2019 10:30 AM
To: 'Boo seng yak'; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SJU1838P - OD AIG - SURVEYED 15 JAN 19

Dear Mr Boo,

Confirm repair cost of \$6714.96 before excess \$1600/- @ 4 days

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Wednesday, 20 February 2019 4:45 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SJU1838P - OD AIG - SURVEYED 15 JAN 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$6714.96 @ 4 days

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJU 1838 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0058/2018/MAS

6 March 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SJU 1838 P, Audi A4 Sedan 2.0 TFSI

With reference to the above-mentioned vehicle, no. **SJU 1838 P**, claimant, **Mr. Bhvvaesvaran S/o Muthu**, please find the related document per attached.

1. A copy of the Original invoice no. 85013518 – S\$5,473.01
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SJU 1838 P

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1459154J



 Name
BHUVANESVARAN S/O MUTHU

 Race
INDIAN

Date of birth
04-03-1961

Sex
M

Country/Place of birth
SINGAPORE

S1459154J

3041999



NRIC NO. S1459154J

 Date of issue
21-05-2018

Address
**APT BLK 752 JURONG WEST STREET 74
#06-18
SINGAPORE 640752**

REPUBLIC OF SINGAPORE DRIVING LICENCE

Portrait photo of a man

License Number: S1459154J

Holder: BHUVANESWARAN DO MUTHU

Birth Date: 04 Mar 1961

Issue Date: 19 Dec 2003

Barcode: 001857367C

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

Valid Until: 16 May 2005

License No: S1459154J

Barcode

NP 425A

AIG

COVER NOTE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

The following risk described on this Cover Note is hereby **NOT COVERED** on the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : BHUVANESVARAN S/O MUTHU
 Period of Insurance : 20 Dec 2018 to 19 Dec 2019
 Engine No. : CVK 070636
 Chassis No. : WAUZZZF44KN000484

Vehicle No. : SJU1838P
 Cover Note No. : 1800152806
 Endorsement No. :
 Issued Date : 19 Dec 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
 Engine Capacity/Tonnage : 1,984.00 CC
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2018
 Insuring with COE/PARF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition

You have to pay an additional sum of \$1,000 as "Young and Inexperienced Driver Excess" ("YIDR") if You are at Your/Yourward Driver (named or unnamed) is under the age of 22 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving whilst, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations mentioned hereinafter by Section 2 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under Waiver headings.

EXCESS

Section 1
 Fire - \$8 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)
 BHUVANESVARAN S/O MUTHU - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Centre Add. 88 Ubi Road 1 Singapore 408699 63942323

For other Approved Reporting Centres/Audited Repairers, please contact our 24-hour accident emergency hotline at +65 8328 8300. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately. We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia). For Corporate Policies, this Cover Note is valid for 90 days from the commencement date of the period of insurance.

0504 125284

PREMIUM LEASING - TGL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 119638

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Boharyan



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6475 1023

Ubi Service Centre
15 Ubi Road 1
Singapore 408697
Telephone: 6386 2223

Customer Service
Service Appointment
Your Breakdown Service
Email: customers.care@premiumauto.com.sg

6366 2223
9628 1233

Page 1 16:56

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013518 Date: 26/02/2019 Order: SJU1838P Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SJU1838P (V 40465) Model: AA SEDAN 2.0 TFSI 8W2ADG VSB No.: You have been assisted by :- UB-Jiayee (33)	Regn Date: 20/12/2018 Chassis: WAUZZZF44H000484	Mileage: 2420 Engine: CWK 070636	WIP No.: 39527 Dept: U
--	--	-------------------------------------	---------------------------

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1600.00	1.00	-1,600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS FRONT DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS FRONT AND REAR DOOR. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY RHS FRONT DOOR AND REAR DOOR	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES	280.00	1.00	280.00
X	AW5833052C	(SK)DOOR Less 020%	1.00	2152.00	1,721.60

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159928
Main Telephone: 6386 2223
Main Tollfree: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159928
Telephone: 6386 2223
Tollfree: 6471 3733

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone: 6386 2223
Tollfree: 6471 3733

Customer Service
Service Appointment
Your breakdown Service
Tollfree: 1688 2223
customers.care@premiumauto.com.sg

6386 2223
6386 2223

Page 2 16:56

INSURANCE TAX INVOICE

Company Reg. No. 899902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013518 Date : 26/02/2019 Order : SJU1838P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SJU1838P (V 40465)	Regn Date: 20/12/2018	Mileage: 2420	WIP No.: 39527
Model: A4 SEDAN 2.0 TFSI 8W2ADG	Chassis: WAUZZZF44KN000484	Engine: CVK 070636	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee (33)			

		Details	Qty	Unit Price	Amount
X	ABW0831052D	DOOR	Less 020%	1.00	2152.00
X	ABW0810502D	(V) (G) LABEL 22/01/19	Less 020%	1.00	34.20
X	ABW0837199	CLIP	Less 020%	12.00	0.70
X	ABW0837912R	SEAL	Less 020%	1.00	184.50
X	ABW0839249	CHECK ROD	Less 020%	1.00	109.00
X	ABW5839912R	(SK) SEAL	Less 020%	1.00	184.50
X	AWHT083497	BOLT	Less 020%	1.00	2.10
X	AWHT083237	BOLT	Less 020%	2.00	1.00

Parts	3,652.96	Sub-Total	5,114.96
Labour	0.00	7% GST	358.05
Sublet	2,652.00	Grand Total	5,473.01
Menus	0.00		
Lubricant	0.00		



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJU 1838 P

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0058/2019/GW
25 January 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A4 Sedan 2.0 TFSI
Vehicle Chassis No. : WAUZZZF4KN000484
Vehicle Regn No. : **SJU 1838 P**
Vehicle Mileage : 2420 Km
Vehicle Owner : Mr. Bhvvanesvaran S/O Muthu
Certificate No : 1800152805
Own Damage Excess : \$1712.00 (inclusive of 7% GST)
Accident Date : 08/01/2019
Place : SLIP ROAD TO THOMPSON ROAD
Repair Cost : \$ 5,473-01
WIP No. : **39527**
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


10:50am
26/1/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Jan 2019		16 Jan 2019 09:18 Edit Adj Rpt	\$46,714.96 Edit Estimates	\$46,714.96 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	BHVANESVARAN S/O MUTHU, ID: S1459154J, Tel: +6591120099, Email: M.BHVANESVARAN@GMAIL.COM								
Vehicle Reg. No.:	SJU1838P	Date of Loss:	08/01/2019 16:00 - :59 [19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 0734176094SG	Policy/Cover Note No.:	1800152805 (Comprehensive)						
		Excess:	S\$1,600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 25/01/2019]								
Driver/Custodian:	BHVANESVARAN S/O MUTHU (57 / Male), NRIC: S1459154J, Tel: +6591120099 Email: M.BHVANESVARAN@GMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (25/01/2019): Alert - Adj Mandate Maintained - SJU1838P - Claim Handler: Mohd Zawaye, Norsazan... - AIG_SG (17/01/2019): SJU1838P / OD / 08/01/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJU1838P (0734176094SG)
OD
Jan 8 2019 4:00PM
[BHVVANESVARAN S/O MUTHU]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/01/19 16:28	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/01/19 11:29	General View	 Load JPG	☒
2	16/01/19 11:29	General View	 Load JPG	☒
3	16/01/19 11:29	General View	 Load JPG	☒
4	16/01/19 11:29	General View	 Load JPG	☒
5	16/01/19 11:29	General View	 Load JPG	☒
6	16/01/19 11:29	General View	 Load JPG	☒
7	16/01/19 11:29	General View	 Load JPG	☒
8	16/01/19 11:29	General View	 Load JPG	☒
9	16/01/19 11:29	General View	 Load JPG	☒
10	16/01/19 11:29	General View	 Load JPG	☒
11	16/01/19 11:29	General View	 Load JPG	☒
12	16/01/19 11:29	General View	 Load JPG	☒
13	16/01/19 11:29	General View	 Load JPG	☒
14	16/01/19 11:29	General View	 Load JPG	☒
15	16/01/19 11:29	General View	 Load JPG	☒
16	16/01/19 11:29	General View	 Load JPG	☒
17	16/01/19 11:29	General View	 Load JPG	☒
18	16/01/19 11:29	General View	 Load JPG	☒
19	16/01/19 11:29	General View	 Load JPG	☒
20	16/01/19 11:29	General View	 Load JPG	☒
21	16/01/19 11:29	General View	 Load JPG	☒
22	16/01/19 11:29	General View	 Load JPG	☒
23	16/01/19 11:29	General View	 Load JPG	☒
24	25/02/19 19:17	Reinspection Photo	 Load JPG	☒
25	25/02/19 19:17	Reinspection Photo	 Load JPG	☒
26	25/02/19 19:17	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/01/19 11:33	Singapore Accident Statement	 Load PDF	
2	16/01/19 11:34	MARK ESTIMATE	 Load PDF	
3	17/01/19 07:42	Certificate of Insurance	 Load PDF	
4	17/01/19 07:42	Driver's Driving License	 Load PDF	
5	11/03/19 11:44	WORKSHOP INVOICE	 Load PDF	
6	11/03/19 11:44	DISCHARGE VOUCHER	 Load PDF	
7	11/03/19 11:44	SUPPLEMENTARY PART	 Load PDF	

Linked Accident Report Documents

				View	View in Browser
Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	09/01/19 18:55	Accident Statement	1	Load HTM	
2	11/01/19 09:05	Addendum Sheet	1	Load JPG	☒
3	11/01/19 09:06	Accident Statement Addm. #1	1	Load HTM	
4	16/01/19 13:29	Addendum Sheet	1	Load JPG	☒
5	16/01/19 13:31	Accident Statement Addm. #2	1	Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	09/01/19 16:52	Accident Photo	1	Load JPG	☒
2	09/01/19 16:52	Accident Photo	1	Load JPG	☒
3	09/01/19 16:52	Accident Photo	1	Load JPG	☒
4	11/01/19 09:00	Accident Photo	1	Load JPG	☒
5	11/01/19 09:00	Accident Photo	1	Load JPG	☒
6	11/01/19 09:00	Accident Photo	1	Load JPG	☒
7	11/01/19 09:00	Accident Photo	1	Load JPG	☒
8	11/01/19 09:00	Accident Photo	1	Load JPG	☒
9	11/01/19 09:00	Accident Photo	1	Load JPG	☒
10	11/01/19 09:00	Accident Photo	1	Load JPG	☒
11	11/01/19 09:00	Accident Photo	1	Load JPG	☒
12	11/01/19 09:00	Accident Photo	1	Load JPG	☒
13	11/01/19 09:00	Accident Photo	1	Load JPG	☒
14	11/01/19 09:00	Accident Photo	1	Load JPG	☒
15	11/01/19 09:00	Accident Photo	1	Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	11/01/19 08:55	Sketch Plan	1	Load JPG	☒
2	11/01/19 08:55	Sketch Plan #2	1	Load JPG	☒
3	11/01/19 08:55	Sketch Plan #3	1	Load JPG	☒
4	11/01/19 08:55	Sketch Plan #4	1	Load JPG	☒
5	16/01/19 13:30	Individual Statement	1	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Handling Insurer. Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19000937/AVD3Q2

Date: 11/03/2019

REFERENCE

Insured/Claimant: BHVVANESVARAN S/O MUTHU

Policy No: 1800152805

Date of Loss: 08/01/2019

Nature of Claim: OD

Claim No: 0734176094SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJU1838P**

Make & Model: AUDI A4, 2.0 TFSI QU S-TRONIC (A)

Engine No: CVK070636

Reg. Date: 20/12/2018 (Man. Year: 2018)

Chassis No: WAUZZZF44KN000484

Colour: Bronze

Odometer: 1782 km

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$160,000.00

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,097.76	3,862.96	2,234.80	36.65
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,752.00	2,852.00	1,900.00	39.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,849.76	6,714.96	4,134.80	38.11
- Excess (S\$)	1,600.00	1,600.00	0.00	0.00
(S\$)	9,249.76	5,114.96	4,134.80	44.70
+ GST 7.00/7.00% (S\$)	647.48	358.05	289.43	44.70
Nett Amount (S\$)	9,897.24	5,473.01	4,424.23	44.70

INSPECTION

Date of Assignment: 16/01/2019

Date Inspected: 15/01/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR-RH	Dented	2,152.00 FS	*1,721.60 FS
2	1		*FRONT DOOR OUTER DOOR SEAL-RH	Necessary	185.00 FS	*147.60 FS
3	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
5	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
6	1		*SEALING STRIP	Not Necessary	15.00 FS	*- FS
7	1		*FRONT DOOR ATTACHMENT PART-RH	Not Necessary	1,179.00 FS	*- FS
8	1		*FRONT DOOR CATCH-RH	Not Necessary	109.00 FS	*- FS
9	1		*FRONT DOOR CATCH COVER-RH	Not Necessary	12.00 FS	*- FS
10	1		*SUNDRIES	Necessary	300.00 FS	*10.00 FS
11	1		*REAR DOOR-RH	Dented	1,721.60 FS	*1,721.60 FS
12	1		*REAR OUTER DOOR SEAL-RH	Necessary	147.60 FS	*147.60 FS
13	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
14	1		*REAR DOOR CATCH-RH	Damaged	87.20 FS	*87.20 FS
15	1		*FRONT DOOR DATA PLATE FOR TYRE PRESSURE-RH	Necessary	27.36 FS	*27.36 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **6,097.76** **3,862.96**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER RHS FRONT DOORS MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES.	New	280.00	280.00
2	TO DISMANTLE RHS FRONT DOOR PANEL TRIM. TO REMOVE AND REINSTALL RHS WING MIRROR ASSY.	New	300.00	0.00
3	TO DISMANTLE AND RENEW RHS FRONT DOOR.TO REPAIR RHS REAR DOOR. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	1,200.00	1,000.00
4	TO RESPRAY RHS FRONT DOOR,DOOR HANDLE AND RHS REAR DOOR.	New	1,600.00	1,100.00
5	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
6	TO REMOVE AND TRANSFER RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVEICES.	New	280.00	280.00
7	TO RENEW RHS REAR DOOR.	New	900.00	0.00
Gross Labour Cost (S\$)			4,752.00	2,852.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >