

ASS. REC. BY:

REF:

CS/TM/19000932/Nvd302

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

Telma Gomez

of

TM

Date/Time:

15/1/2019

Estimated Cost:

815,225.42

Bill to:

~~OD/TP~~/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SH 9999S

Insured:

STQ 5010E

at Workshop m/s

Comfort Delgma Engineering

Tel:

of

59 Loyang Drive

Policy No:

MU012989

Claim No:

M1900307

Sum Insured:

Excess:

Make of Veh:

D.O.A.

14/1/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SH9999S-X

STQ 5010E-X



### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 Jan 2019 Sendback Est	14 Jan 2019 17:13 S\$15,225.42	15 Jan 2019 14:47 Edit Adj Rpt				<b>Pending for Survey Report</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	TAN OI YONG, ID: S0066016G								
Main Claimant:	CTPL								
Vehicle Reg. No.:	SH9999S	Date of Loss:	14/01/2019 07:00 - :59 [17 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / M1900307	Policy/Cover Note No.:	MU012989 (Comprehensive) Coverage: 18/12/2017 - 13/05/2019						
Vehicle Reg. No. (Insured):	SJQ5010E	Policy No. (Claimant):							
		Excess:	S\$600.00						
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by Telma Gomez - 65926402]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 24/01/2019]								
Adj Asg. Remarks:	OUR INSD HAVE NOT RPT THE ACCIDENT.								
<b>ASSOCIATED MAIL RECEIVED</b>									
View All   Compose Case Mail									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>									
View All   Search Tasks   Create New Task   Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	14/01/2019 14:11
Date Of Accident	14/01/2019 07:45
Exact Location Of Accident	YISHUN AVE 7 X YISHUN INDUSTRIAL PARK A
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SH9999S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088936MFSH
Cover Note Number	

### Driver

Name of Driver	TAN YOKE MENG
NRIC No	S6844132C
Date Of Birth	19/10/1968
Occupation	OUTDOOR
Date Of Driving Pass	28/12/1992
Driving Experience	26 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96436918
Fax Number	
Contact Number	
EMail Address	BIESSEEDDY@GMAIL.COM

Address	BLK 715 WOODLANDS DRIVE 70 #07-162
Postcode	730715
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : - GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLS REFER TO ATTACHED / Type Of Accident: HEAD TO SIDE

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJQ5010E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	TOKIO MARINE INSURANCE SINGAPORE LTD
Nature Of Damage	LEFT REAR

No. Of Passenger (Including Driver)

#### DETAILS OF INJURED PERSON 1

Name	3P DRIVER
Approximate Age	
Injuries Sustain	WAIST PAIN
Injured person in which vehicle?	SJQ5010E
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	YES
Address	
Postcode	

#### DETAILS OF INJURED PERSON 2

Name	TAN YOKE MENG
Approximate Age	51
Injuries Sustain	NECK PAIN
Injured person in which vehicle?	SJQ5010E
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

SKETCH PLAN

IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

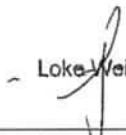
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

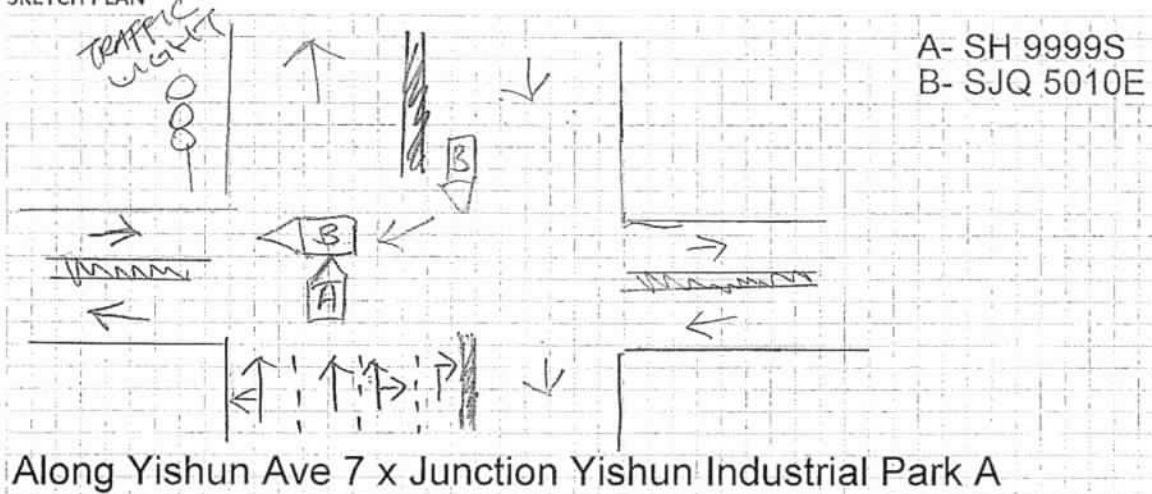
COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 14.01.2019@1030HRS

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.: 141119

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 14.01.2019@0725HRS I was travelling along Yishun AVE 7 X Junction Yishun Industrial Park A with one male passenger onboard.

On the traffic junction I was travelling straight and the traffic light was green. I proceeded straight, upon crossing the Junction traffic light turns amber and I could not stop in time. Veh (B) SJQ 5010E did not gave way to my taxi(A) and collided onto my taxi entire front portion.
--

I have company video and photos at scene to support my claims .

I suffered neck pain after the accident and will consult a doctor later.

Veh(B) SJQ 5010E Male ~~passenger~~ driver

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

CO. REG. NO. 199303821R

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)

Date & Time: 14.01.2019@1030HRS

---

Reporting Centre Personnel's Signature

Name: \_\_\_\_\_

NRIC/FIN No.: \_\_\_\_\_

Lok Wei Yiang



Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305260031

MER  
COMFORT TRANSPORTATION PTE LTD  
7010045  
MER NO. 383 SIN MING DRIVE  
SS Singapore SINGAPORE 575717  
65508755 (O)

REGN NO.: SH 9999S	MILEAGE
MAKE: TOYOTA	FUEL E.....1/2.....F
MODEL PRIUS HYBRID(G4)	DATE/TIME IN 14.01.2019 09:55
YR OF MANU. 19.07.2017	TARGET DATE
CHASSIS CODE JTDKB3FU103561448	COMPLETION DATE/TIME

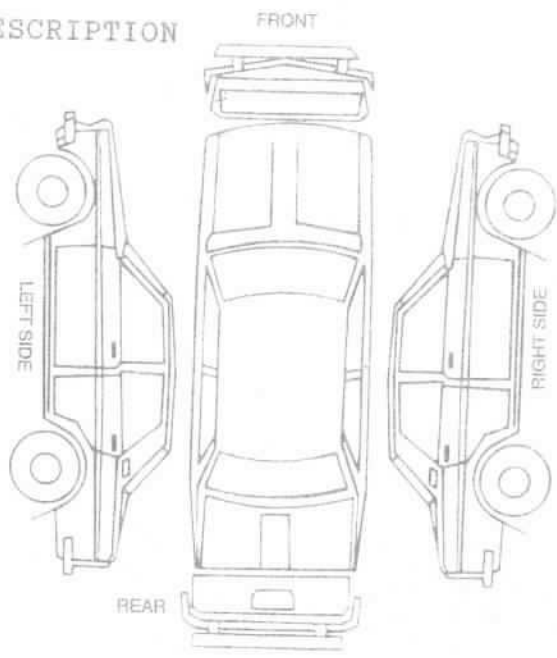
INT CARD NO.

Accident Date: 14.01.2019  
NATURE: 3P 14.01.19

JOB DESCRIPTION

/NO LABOR CODE

DESCRIPTION



& PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

ment Slip

Exit Pass

SH 9999S

LIMITS

Vehicle No.:

SH 9999S

ice Advisor

Signature/Date

Name of Service Advisor

Date

to Service Reception upon collection

To be kept by Security Guard

## ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

59 Loyang Drive  
Singapore 508969  
Tel: 6214 8300



**TP INSURER:** Tokio Marine Insurance Singapore Ltd (HQ)  
**CTPL**

Singapore

CP/P)  
LKK-

**PARTICULARS OF CLAIM**

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	14/01/2019
Vehicle Reg. No.:	SH9999S	Driveable?	NO
Party At Fault:	UNKNOWN		
Make/Model:	TOYOTA PRIUS HYBRID, 1.8 (A)	Vehicle Reg. Date:	19/07/2017
Vehicle Colour:	BLUE	Gen Condition:	GOOD
Engine No:	2ZRS048503	Chassis No:	JTDKB3FU103561448
Odometer:	0 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	10		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

COST OF CLAIMS		Amount
Parts		12,705.42
Miscellaneous Items		10.00
Labour		2,510.00
Paintwork Labour		0.00
Towing		0.00
	15,754.09	
Gross Total (S\$)		15,225.42
+ GST 7.00% (S\$)		1,065.78
Nett Amount (S\$)		16,291.20

This claim is handled by: LIM TIEN SIONG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

@ 1715

**REPAIR DETAILS****Reference**

**Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 14 Jan 2019)

**Parts:** 144 TOYOTA PRIUS HYBRID 1.8 (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's (Price-denominated Standard List)

**Print Code:** ComfortDelGro Engineering Pte Ltd/SH9999S/14/01/2019 17:13

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*BONNET	20.00	0.00	*950.50 FL	DEF
2	2		*BONNET HINGE RH/LH	20.00	0.00	*115.40 FL	BT
3	1		*BONNET LOCK	20.00	0.00	*132.60 FL	BT
4	1		*BONNET HOOD CATCH	20.00	0.00	*8.60 FL	BT
5	1		*RADIATOR GRILLE	20.00	0.00	*438.00 FL	CRK
6	1		*RADIATOR GRILLE EMBLEM	20.00	0.00	*88.00 FL	CRK
7	2		*FOGLAMP RH/LH 920	20.00	0.00	*1,840.00 FL	DEF
8	1		*FRT BUMPER	20.00	0.00	*499.90 FL	CRK
9	1		*FRT BUMPER REINFORCEMENT	20.00	0.00	*696.40 FL	DEF
10	1		*FRT BUMPER REINFORCEMENT ABSORBER	20.00	0.00	*115.70 FL	DEF
11	1		*FRT BUMPER SPONGE	20.00	0.00	*78.80 FL	CRK
12	1		*FRT BUMPER CENTRE GRILLE	20.00	0.00	*301.90 FL	CRK
13	1		*FRT BUMPER LOWER GRILLE	20.00	0.00	*166.90 FL	DEF
14	10		*FRT BUMPER CLIPS	20.00	0.00	*22.00 FL	DEF
15	2		*FRT BUMPER SIDE RETAINER RH/LH	20.00	0.00	*154.00 FL	DEF
16	1		*FRT UNDER COVER	20.00	0.00	*180.80 FL	CRK
17	2		*FRT BUMPER HOLE COVER RH/LH	20.00	0.00	*56.80 FL	MIS
18	1		*FRT BUMPER EXTENTION BRACKET MOUNTING	20.00	0.00	*110.40 FL	XSVL
19	2		*FRT BUMPER SUPPORT RH/LH 81-70	20.00	0.00	*163.40 FL	BT
20	2		*HEADLAMP RH/LH	20.00	0.00	*6,910.00 FL	CRK
21	2		*HEADLAMP PANEL RH/LH	20.00	0.00	*480.20 FL	XSVL
22	1		*FRT BUMPER LOWER SUB REINFORCEMENT	20.00	0.00	*241.40 FL	BT
23	1		*TOP PANEL CENTRE	20.00	0.00	*364.90 FL	DEF
24	2		*TOP PANEL SIDE RH/LH	20.00	0.00	*138.40 FL	?
25	1		*BRACE PANEL	20.00	0.00	*75.20 FL	BT
26	2		*HEADLAMP BRACKET MOUNTING RH/LH	20.00	0.00	*51.00 FL	XSVL
27	1		*FRT FENDER SHIELD LH	20.00	0.00	*196.60 FL	XSVL
28	1		*FRT FENDER SHIELD CLIPS LH	20.00	0.00	*3.80 FL	RVN
29	1		*FRT FENDER HYBRID EMBLEM	20.00	0.00	*53.50 FL	NEC
30	1		*FRT FENDER LH	20.00	0.00	*945.30 FL	DEF
31	1		*FRT NO.PLATE	0.00	0.00	*25.00 F	DD
32	1		*FRT NO.PLATE TRIM COVER	0.00	0.00	*30.00 F	CRK
33	1		*FRT NO.PLATE GARNISH	0.00	0.00	*99.00 F	CRK
34	1		*FRT BUMPER LOGO	0.00	0.00	*87.10 F	MIS

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	15,821.50
- List Item Discount on L Items (\$\$)	3,116.08
Total Parts (\$\$)	12,705.42

ComfortDelGro Engineering Pte Ltd/SH9999S/14/01/2019 17:13. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<b>Miscellaneous Items</b>			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	PANEL BEATING	New	1,200.00 600
2	SPRAY PAINTING	New	1,000.00 600
3	WIRING CHECK	New	60.00 30
4	TUFF KOTE	New	100.00 50
5	R/I AIR CON CONDENSER ETC	New	150.00 X 22
Gross Labour Cost (S\$)			2,510.00

ComfortDelGro Engineering Pte Ltd/SH9999S/14/01/2019 17:13. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

NA2 LKK

15/1/19 1600

P/E

6 DAYS

CHECK ITEMS & HOTOS

ALL BEFORE/ANT PHOTOS

**LKK Auto Consultant** hereby certify  
the Repairer of this vehicle as follows:

- To resurvey before commencing any work
- To display damaged parts for resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplemental work must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer:

Signature:

Date:

# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

Our Job Ref No : 305260031

Date : 24/01/19

## FINALIZATION FORM

To : LKK

Fax :

Attn : NAZ

Vehicle Reg No. : SH 9999S

Date of Accident : 14-Jan-19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: TOKIO MARINE --- SJQ5010E

2. The finalized amount shall be:

(a) Spare Parts after List discount \$10,648.80

(b) Labour Charges \$1,290.00

Total for Part-By-Part Repair Cost \$11,938.80

(c) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

Final Lumpsum Repair cost

3. Estimated normal period for repairs: 6 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : LIM T S

Tel : 62148398

Fax : 65468156

Signature : 

Name : NAZ

Date : 25/1/19

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE

Date: 23.01.2019

Time: 09:11:55

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305260031  
 REGN NO : SH 9999S  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID(G4)  
 DATE OF REGN : 19.07.2017  
 DATE/TIME IN : 14.01.2019 09:55  
 ACCIDENT DATE : 14.01.2019

## JOB / PARTS DESCRIPTION

## QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0302-0572-G	BONNET	1	950.50	25.00	712.87	DEF
0002 04-01-0302-2972-G	BONNET HINGE RH	1	57.70	25.00	43.27	BT
0003 04-01-0302-2872-G	BONNET HINGE LH	1	57.70	25.00	43.27	BT
0004 04-01-0302-2402-G	BONNET LOCK	1	132.60	25.00	99.45	BT
0005 04-01-0302-2164-G	RADIATOR GRILLE	1	438.00	25.00	328.50	CRK
0006 04-01-0302-0988-G	RADIATOR GRILLE EMBLEM	1	88.00	25.00	66.00	MIS
0007 04-01-0302-2292-G	FRONT BUMPER	1	499.90	25.00	374.92	CRK
0008 04-01-0302-0635-G	FRONT BUMPER SPONGE	1	78.80	25.00	59.10	CUT
0009 04-01-0302-2062-G	RADIATOR LOWER GRILLE	1	166.90	25.00	125.17	DEF
0010 04-01-0302-2915-G	HEADLAMP RH	1	3,455.00	25.00	2,591.25	SR
0011 04-01-0302-2815-G	HEADLAMP LH	1	3,455.00	25.00	2,591.25	CRK
0012 04-01-0302-2297-G	FRT FENDER (HYBRID) LH	1	53.50	25.00	40.12	NEL
0013 FNPS	NO PLATE(S)W/TRIM COVER	1 N	55.00	<del>2.50</del>	55.00	DD/CRK

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE

Date: 23.01.2019

Time: 09:11:55

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305260031  
 REGN NO : SH 9999S  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID(C  
 DATE OF REGN : 19.07.2017  
 DATE/TIME IN : 14.01.2019 09:55  
 ACCIDENT DATE : 14.01.2019

## JOB / PARTS DESCRIPTION

## QTY IND UNIT-PRICE DISC% AMOUNT

0014	04-01-0302-2170-G	FRT NO.PLATE GARNISH	1	99.00	<del>0.23</del>	99.00	✓ CRK
0015	04-01-0302-0632-G	FRT BUMPER HOLE COVER LH	1	28.40	25.00	21.30	✓ MIS
0016	04-01-0302-0633-G	FRT BUMPER HOLE COVER RH	1	28.40	25.00	21.30	✓ MIS
✓ 0017	04-01-0302-4891-G	FOGLAMP LH	1	920.00	25.00	690.00	✓ DEF
0018	04-01-0302-2298-G	FRT BUMPER REINFORCEMENT	1	696.40	25.00	522.30	✓ DEF
0019	04-01-0302-2267-G	FRT BUMPER CLIPS	10	22.00	25.00	16.50	✓ NEC
0020	04-01-0302-2871-G	FRT BUMPER SUPPORT LH	1	81.70	25.00	61.27	✓ BT
0021	04-01-0302-2308-G	ENGINE UNDER NO.1**	1	452.80	25.00	339.60	✓ TN (A)
0022	04-01-0302-2975-G	F/BUMPER LWR REINFORCEMEN	1	241.40	25.00	181.05	✓ BT
0023	04-01-0302-2277-G	TOP PANEL CENTRE	1	364.90	25.00	273.67	✓ BT
0024	04-01-0302-3801-G	FRT BUMPER RETAINER LH	1	77.00	25.00	57.75	✓ DEF
✓ 0025	04-01-0302-3901-G	FRT BUMPER RETAINER RH	1	77.00	25.00	57.75	✓ DEF

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE

Date: 23.01.2019

Time: 09:11:55

Page: 3

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305260031  
 REGN NO : SH 9999S  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID(C  
 DATE OF REGN : 19.07.2017  
 DATE/TIME IN : 14.01.2019 09:55  
 ACCIDENT DATE : 14.01.2019

## JOB / PARTS DESCRIPTION

## QTY IND UNIT-PRICE DISC% AMOUNT

0026 04-01-0302-0574-A	FRT FENDER LH	1	945.30	25.00	708.97	DEF
0027 21-01-0302-2013-A	BATTERY METADOR**	1	252.10	25.00	189.07	DEF (A)
0028 04-01-0302-2349-G	BRACE PANEL	1	75.20	25.00	56.40	BT
0029 04-01-0302-2307-G	FRT UNDER COVER	1	180.80	25.00	135.60	DEF
0030 28-01-0103-2013-A	BONNET APPS LOGO	1	87.10	<del>25.00</del>	87.10	NEC

SUB-TOTAL : 10,648.80

## JOB NATURE

0000 L	PANEL BEATING	600.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	600.00
0002 17-01	CHECK ALL LIGHTING	30.00
0003 20-00	TUFF COAT ON AFFECTED PARTS.	50.00

1,280



## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE

Date: 23.01.2019

Time: 09:11:55

Page: 4

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305260031  
REGN NO : SH 9999S  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(C  
DATE OF REGN : 19.07.2017  
DATE/TIME IN : 14.01.2019 09:55  
ACCIDENT DATE : 14.01.2019

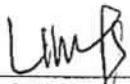
## JOB / PARTS DESCRIPTION

## QTY IND UNIT-PRICE DISC% AMOUNT

0004 20-05 TP MERIMEN 10.00

SUB-TOTAL : 1,290.00

TOTAL : 11,938.80

  
MVA NAME & SIGNATURE  
DATE :

\_\_\_\_\_  
SURVEYOR NAME & SIGNATURE  
DATE :  
AUTHORISED : YES / NO

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 Jan 2019 <a href="#">Sendback Est</a>	22 Jan 2019 14:26 <b>S\$14,975.07</b>	15 Jan 2019 14:47 <a href="#">Edit Adj Rpt</a>	<b>S\$11,938.85</b> <a href="#">Edit Estimates</a>	<b>S\$11,938.85</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>





































  

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured: <b>TAN OI YONG</b> , ID: S0066016G									
Main Claimant: <b>CTPL</b>									
Vehicle Reg. No.: <b>SH9999S</b>		Date of Loss:	14/01/2019 07:00 - :59 [17 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type: <b>TP / M1900307</b>		Policy/Cover Note No.:	MU012989 (Comprehensive) Coverage: 18/12/2017 - 13/05/2019						
Vehicle Reg. No. (Insured): <b>SJQ5010E</b>		Policy No. (Claimant):							
		Excess:	S\$600.00						
Repairer: <b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: <b>Tokio Marine Insurance Singapore Ltd (HQ)</b> - Tel: 6221 6111 ... [Handled by <b>Telma Gomez</b> - 65926402]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Muhammad Nazril Bin Abdullah</b> ] ... [Final Rpt due 24/01/2019]									
Adj Asg. Remarks: OUR INSD HAVE NOT RPT THE ACCIDENT.									
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

SH9999S (M1900307)  
[SJQ5010E]  
TP  
CTPL  
Jan 14 2019 7:00AM  
[TAN OI YONG]  
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser		
Assessment Reports							1 per page		<input checked="" type="checkbox"/>		
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Photos/Images							3 per page		<input checked="" type="checkbox"/>		
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Assessment Reports				1 per page	<input checked="" type="checkbox"/>
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1	29/01/19 16:10	Supplementary		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST				Reset	Save	Print

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**



**Show Remarks To:** ☐ Repairer ☐ Handling Insurer  
Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/TMI19000932/NVD3E2

Date: 29/01/2019

## REFERENCE

Handling Insurer: Tokio Marine Insurance Singapore Ltd

Policy No: MU012989

Claimant Vehicle No : SH9999S

Insured Vehicle No : SJQ5010E

Date of Loss: 14/01/2019

Nature of Claim: TP

Claim No: M1900307

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SH9999S

Make &amp; Model: TOYOTA PRIUS HYBRID, 1.8 (A)

Engine No: 1NMS048503

Reg. Date: 19/07/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU103561448

Colour: Blue

Odometer: 242174 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	Good

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: West Lake 6 mm

Rear Left Side: West Lake 6 mm

Front Right Side: West Lake 6 mm

Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,455.07	10,648.85	1,806.22	14.50
Miscellaneous Items	10.00	10.00	0.00	0.00
Labour	2,510.00	1,280.00	1,230.00	49.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>14,975.07</b>	<b>11,938.85</b>	<b>3,036.22</b>	<b>20.28</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,048.25</b>	<b>835.72</b>	<b>212.53</b>	<b>20.27</b>
<b>Nett Amount (S\$)</b>	<b>16,023.32</b>	<b>12,774.57</b>	<b>3,248.75</b>	<b>20.28</b>

## INSPECTION

Date of Assignment: 15/01/2019 Present Location:

ComfortDelGro Engineering Pte Ltd (Loyang)

Date Inspected: 15/01/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd (Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 6.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 29 Jan 2019)
<b>Parts:</b>	144	TOYOTA PRIUS HYBRID 1.8 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SH9999S)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Deformed	950.50 FL	*950.50 FL
2	2		*BONNET HINGE RH/LH	Bent	115.40 FL	*115.40 FL
3	1		*BONNET LOCK	Bent	132.60 FL	*132.60 FL
4	1		*BONNET HOOD CATCH	Serviceable	8.60 FL	*- FL
5	1		*RADIATOR GRILLE	Cracked	438.00 FL	*438.00 FL
6	1		*RADIATOR GRILLE EMBLEM	Missing	88.00 FL	*88.00 FL
7	1		*FOGLAMP RH/LH	N/S Deformed	1,840.00 FL	*920.00 FL
8	1		*FRT BUMPER	Cracked	499.90 FL	*499.90 FL
9	1		*FRT BUMPER REINFORCEMENT	Deformed	696.40 FL	*696.40 FL
10	1		*FRT BUMPER REINFORCEMENT ABSORBER	Serviceable	115.70 FL	*- FL
11	1		*FRT BUMPER SPONGE	Cut	78.80 FL	*78.80 FL
12	1		*FRT BUMPER CENTRE GRILLE	Serviceable	301.90 FL	*- FL
13	1		*FRT BUMPER LOWER GRILLE	Deformed	166.90 FL	*166.90 FL
14	10		*FRT BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
15	2		*FRT BUMPER SIDE RETAINER RH/LH	Deformed	154.00 FL	*154.00 FL
16	1		*FRT UNDER COVER	Cracked	180.80 FL	*180.80 FL
17	2		*FRT BUMPER HOLE COVER RH/LH	Missing	56.80 FL	*56.80 FL
18	1		*FRT BUMPER EXTENTION BRACKET MOUNTING	Serviceable	110.40 FL	*- FL
19	1		*FRT BUMPER SUPPORT RH/LH	N/S Bent	163.40 FL	*81.70 FL
20	2		*HEADLAMP RH/LH	N/S Cracked / O/S Scratched	6,910.00 FL	*6,910.00 FL
21	2		*HEADLAMP PANEL RH/LH	Serviceable	480.20 FL	*- FL
22	1		*FRT BUMPER LOWER SUB REINFORCEMENT	Bent	241.40 FL	*241.40 FL
23	1		*TOP PANEL CENTRE	Deformed	364.90 FL	*364.90 FL
24	2		*TOP PANEL SIDE RH/LH	Serviceable	138.40 FL	*- FL
25	1		*BRACE PANEL	Bent	75.20 FL	*75.20 FL
26	2		*HEADLAMP BRACKET MOUNTING RH/LH	Serviceable	51.00 FL	*- FL
27	1		*FRT FENDER SHIELD LH	Serviceable	196.60 FL	*- FL
28	1		*FRT FENDER SHIELD CLIPS LH	Not Necessary	3.80 FL	*- FL
29	1		*FRT FENDER HYBRID EMBLEM	Necessary	53.50 FL	*53.50 FL
30	1		*FRT FENDER LH	Deformed	945.30 FL	*945.30 FL
31	1		*FRT NO.PLATE	Dented	25.00 F	*25.00 F
32	1		*FRT NO.PLATE TRIM COVER	Cracked	30.00 F	*30.00 F
33	1		*FRT NO.PLATE GARNISH	Cracked	99.00 F	*99.00 F
34	1		*FRT BUMPER LOGO	Missing	87.10 F	*87.10 F
35	1		*ENGINE UNDER COVER - NO.1	Torn	452.80 FL	*452.80 FL
36	1		*BATTERY METADOR	Deformed	252.10 FL	*252.10 FL

Report was unsubmitted during this print-out.



No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
F=Franchise part. L=ListItemDisc.						
					Sub Total (S\$)	16,526.40
						14,118.10
					- List Item Discount on L Items 25.00/25.00% (S\$)	4,071.33
						3,469.25
					Total Parts (S\$)	12,455.07
						10,648.85

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.00	10.00
Sub Total (S\$)			10.00	10.00

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	1,200.00	600.00
2	SPRAY PAINTING	New	1,000.00	600.00
3	WIRING CHECK	New	60.00	30.00
4	TUFF KOTE	New	100.00	50.00
5	R/I AIR CON CONDENSER ETC	New	150.00	0.00
Gross Labour Cost (S\$)			2,510.00	1,280.00

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;