

ASS. REC. BY:

REF:

CE3/ASM19000919/Grds<sup>SP</sup>

Special Instruction:

Surveyor: Que Qung

ASSIGNMENT (Office)

From (Person): Cynthia Loh (Smart) of AXA

Date/Time: 15/1/2019

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

**OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS**

To Inspect Vehicle No: SKN 1828T

Insured: FBK5334Y

at Workshop m/s Felipae Auto

Tel: 81288789

of 155 Kaki Bukit Ave 1

Policy No: \_\_\_\_\_

Claim No: 89MO1A84

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_  
(Client's Record)

D.O.A. 10/1/19

CA / REV / REP. / REV 24 HRS

16/1/2019 10-12pm.

H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 15/1

Person Contacted: \_\_\_\_\_

Vehicle IN / OUT

Date/Time	Action/Instruction ( X ) Estimate
	SKN 1828T-X
	FBK 5334Y-X
	Dismantle: 16/1/2019



## ◀ Service Request Details

### Claim

S9M01A84

### Reference

None 

### Loss Date

10 January 2019

### Request Date

15 January 2019

### Due Date

15 January 2020

### Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

### Type of Loss

Incident Only

### Services

Pending verification - Direct Settlement

### Actions

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#### Next Step

Finish the work

Complete Work

More ▾

### Vehicle Information

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#### Incident Vehicle Registration #

SKN1828T

#### Make

TPVD TOYOTA

Service Address

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...

Primary Contact/Insured

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SANJAYVITA MARTIN RUBIN  
123 RIVERVALE DRIVE, #17-123, 540123, Singapore  
81612493  
SANJAVITAMR@OUTLOOK.COM

Claim Handler

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LOH Cynthia  
6568804843  
cynthia.loh@axa.com.sg

Additional Instructions

[Messages](#)   [Invoices](#)   [History](#)   [Documents](#)   [Assessment](#)   [Metrics](#)   [Notes](#)

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[New Message](#)

VEHICLE CLAIMS SPECIALIST PTE LTD  
UEN 201802773H

Date: 15th January 2019

Your ref: FBK 5334Y

BY EMAIL ONLY

Our ref: VCS/SKN 1828T/EA/PD

**To: AXA INSURANCE PTE LTD**

Attn: Motor Claims Dept

Dear Sirs,

**CORRESPONDANCE PURSUANT TO PARAGRAPH 2.9 OF THE PRE-ACTION  
PROTOCOL FOR NIMA CASES.**

We refer to your email dated 15th January 2019.

Please note that the said vehicle can be inspected at:

ECLIPSE AUTO PTE LTD

155 KAKI BUKIT AVE 1

LEVEL 1

SINGAPORE 416012

Contact No: 81288789

**Please call for to arrange for an appointment before conducting the pre-repair  
inspection.**

Please note that the vehicle will be available for pre-repair inspection within the next 2 days excluding any  
intervening Saturday, Sunday and/or Public Holiday, the said workshop will commence repairs thereafter  
without further notice or reference to you. All our client's right are expressly reserved.

**PLEASE REPLY BY EMAIL ONLY : VCSSG01@GMAIL.COM**

**DO NOT REPLY BY FAX**

Yours faithfully

VCS

Vehicle Claims Specialist Pte Ltd

AXA

16/1/19 10am - 12pm

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	12/01/2019 11:42
Date Of Accident	10/01/2019 19:45
Exact Location Of Accident	UPP PAYA LEBAR ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKN1828T
Name Of Registered Owner	WEI ZHAOSHENG WILSON
NRIC No	S8136539C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96412097
Alternative Phone No	OTHERS-81216993

Manufacturer	TOYOTA
Model	ESTIMA WELCAB 2.4 A
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA209789/1
Cover Note Number	

Name of Driver	GUI SIEW SOO
NRIC No	S2001566G
Date Of Birth	02/02/1953
Occupation	INDOOR
Date Of Driving Pass	11/04/1975
Driving Experience	43 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81216993
Fax Number	
Contact Number	
Email Address	GSSHILL@GMAIL.COM

Address 53 HOW SUN WALK  
Postcode 538467  
Was driver an employee of the Insured's Company NO  
If No, Relationship of the Driver with the Insured PARENT  
Vehicle Registration Number of Driver's Own Vehicle -  
Vehicle -  
Insurance Company of Driver's Own Vehicle -  
-

Type Of Accident COLLISION - MAJOR/MINOR RD  
Weather Conditions CLEAR  
Road Surface DRY

Was any foreign vehicle involved in this accident? NO  
Number of vehicles (including own vehicle) involved in the accident 2  
Was any body injured in the Accident? NO  
Was any injured conveyed to hospital by ambulance? NO  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 5  
Passenger 1 NAME: : LUI IRENE  
GENDER: : FEMALE  
Passenger 2 NAME: : WEI SUXIAN MAE  
GENDER: : FEMALE  
Passenger 3 NAME: : WEI SUYING MABEL  
GENDER: : FEMALE  
Passenger 4 NAME: : KAELA KHIE  
GENDER: : FEMALE

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

PLEASE REFER TO ATTACHED.

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? NO  
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number FBK5334Y  
Vehicle Make/Model/Colour  
Details Of Properties  
Vehicle Category MOTORCYCLE

Name of Driver	SANJAYVITI MARTIN RUBIN
NRIC/Passport Number	S9607310J
Contact Number	81612493
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN

Please refer to attachment 1

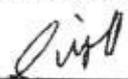
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer to attachment 2

DECLARATION

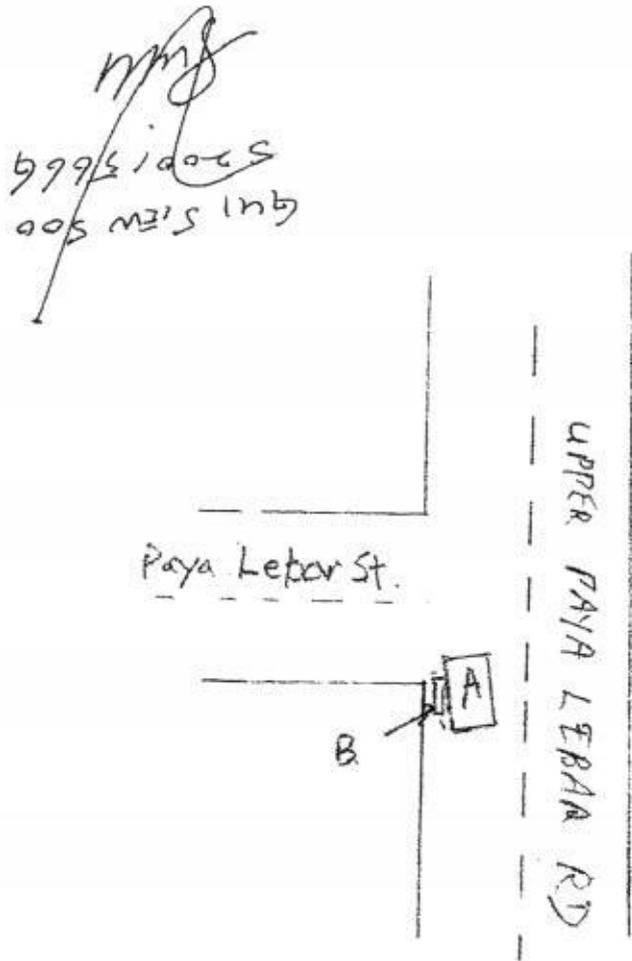
I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Attachment 1



Legend

- A: SKN1828T
- B: FBK5334Y

Gul Siew Soo  
S20015666  
Gul

Attachment 2

On the evening of 10<sup>th</sup> January 2019 at about 7.45 p.m., I was travelling along the Upper Paya Lebar slip road and kept to the left lane in preparation for turning into Paya Lebar St. About 20 meters from Paya Lebar St, I signalled to turn left. I slowed down my car and prepared to turn into Paya Lebar St. After checking that there were no pedestrians and passing vehicles in front of my car, and also turning my head slightly to the left to check that there were no pedestrians and cyclists through the front passenger window, I started to turn left very slowly. Suddenly, I heard the roaring of a motorcycle and felt a jolt, as if my car had been hit by something. I then saw a motorcyclist stop about 10 meters ahead. The motorcyclist did not fall off the motorcycle, and had her head turned back to look at my car. I immediately realised that my car was hit by the motorcyclist, and stopped the car. If my car had hit the motorcycle instead, the mass force would have toppled the motorcycle.

I got down from my car and saw that the whole front bumper was ripped off from my car and that my number plate fell out (please refer to exhibit A), which under the circumstances, would only be possible where such dislodge was caused by the strong force and speed of the motorcycle. I then approached the motorcyclist to exchange personal information. She told me that she was going straight. She appeared to be in a state of shock but there were no visible injuries. There was also no visible damage to the motorcycle, save for a piece of the motorcycle stand/peddle that I later found on the road (please refer to exhibit B). We then proceeded to take photos of the scene. Shortly after, a passing Certis Cisco staff, Mr Shankar, approached us to mediate and assist parties with the steps going forward, as well as restored the flow of traffic. Mr Shankar had also clarified with the motorcyclist whether she was injured and if she needed to go to the hospital. The motorcyclist replied firmly that she did not need to go to the hospital. She was more concerned about the amount she would have to pay for repairing the damage to my car.

During the course of our interaction after the accident, the motorcyclist admitted that the accident was her fault. The motorcyclist overtook my car on the left despite my car being on the left lane of a two-lane carriage-way, and my car's blinking left-turn signal.

GU SIEW SOO

S2001566 G

Quill

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6539C
Vehicle Details	
Vehicle No.:	SKN1828T
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Jan 2019
Vehicle Make:	TOYOTA
Vehicle Model:	ESTIMA WELCAB 2.4 A
Primary Colour:	Blue
Manufacturing Year:	2006
Engine No.:	2AZC030708
Chassis No.:	ACR507015886
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$38,406.00
Original Registration Date:	02 Jun 2006
First Registration Date:	02 Jun 2006
Transfer Count:	1
Actual ARF Paid:	\$42,247.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 May 2026
COE Category:	E - Open Category
COE Period(Years):	10
PQP Paid:	\$46,048.00
COE Rebate Amount:	\$33,941.00
<b>Total Rebate Amount:</b>	<b>\$33,941.00</b>

The information contained herein is correct as at 17 Jan 2019

OK



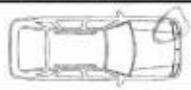
# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT			
AXA INSURANCE PTE LTD 8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: CYNTHIA LOH		Ref: CS3/ASM19000919/Gcd3s2 Date: 21-01-2019 Code: ASM	
<b>1. Policy Particulars :- (THIRD PARTY CLAIM)</b>			
Insured Veh.	FBK 5334Y	Veh. Inspected	SKN 1828T
Policy No.		Coverage (\$)	0.00
Claim No.	S9M01A84	Excess (\$)	0.00
Assign From	CYNTHIA LOH	Assign Date	15/01/2019
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	TOYOTA ESTIMA	c.c	2362
Engine No.	HIDDEN	Year of Reg.	2006
Chassis No.	ACR507015886	Colour	SILVER
Odometer	145844 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	215/55R17	MICHELIN	6 mm
L/H Front Tyre	215/55R17	MICHELIN	6 mm
R/H Rear Tyre	215/55R17	MICHELIN	6 mm
L/H Rear Tyre	215/55R17	MICHELIN	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.			
<b>5. General Information</b>			
Accident Date	10/01/2019	Inspect Date / Time	16/01/2019 ( 12:30 PM )
Survey held at	ECLIPSE AUTO PTE LTD 155 KAKI BUKIT AVENUE 1 #01-00 SHUN LI INDUSTRIAL PARK SINGAPORE 416012		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000-\$3,000			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>4 Working Days</b>	

Report Ref No. CS3/ASM19000919/Gcd3s2

Inspected By

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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