

Asher Sng (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 19 February 2019 5:41 PM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] ACCIDENT INVOLVING SHC7705T AND SKT189D ON 09/01/2019 ARRANGE SURVEY [External Confidential]

Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - Confidential

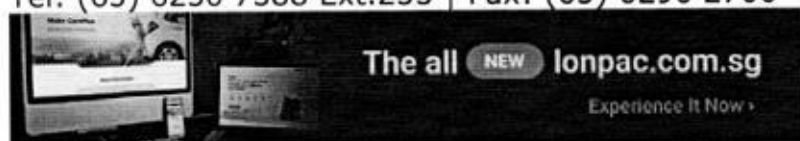
Dear Asher,

Kindly proceed as proposed

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, 14 February, 2019 11:48 AM
To: GERALD POH WEE BIN; Shu Pei (LKKAuto)
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] RE: ACCIDENT INVOLVING SHC7705T AND SKT189D ON 09/01/2019 ARRANGE SURVEY

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 17/01/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured enter the main road and collided third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **DING AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
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1. Cost of Repair (w/GST)	\$ 3,644.77	\$ 1,230.50
2. Loss of Rental (4days x \$99.82)	\$ 399.28	\$ 399.28 (4days x \$99.82)
3. Loss of income (4days x \$80)	\$ 320.00	\$ 200.00 (4days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,366.05	\$ 1,831.78

**3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Asher Sng (LKKAuto)

Sent: Tuesday, 29 January 2019 12:24 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SHC7705T AND SKT189D ON 09/01/2019 ARRANGE SURVEY

Hi Gerald,

We refer to the above matter.

Enclosed a copy of the third party video for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 17 January 2019 9:27 AM
To: Shu Pei (LKKAUTO) <shupeil@kkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@kkauto.com>
Subject: RE: ACCIDENT INVOLVING SHC7705T AND SKT189D ON 09/01/2019 ARRANGE SURVEY

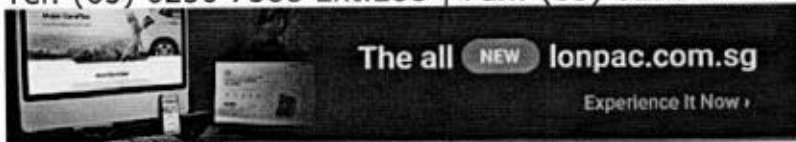
Dear Shu Pei,

Attached copy of insured's GIA report for your attention

Please assess liability first before proceeding with Direct Settlement.

In addition, please obtain the video footage for our viewing.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Shu Pei (LKKAUTO) [<mailto:shupeil@kkauto.com>]
Sent: Thursday, 17 January, 2019 9:09 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SHC7705T AND SKT189D ON 09/01/2019 ARRANGE SURVEY

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 7705T at M/s Ding Automotive Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair

Preliminary advice

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

Sent: Tuesday, 15 January, 2019 8:52 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SHC7705T AND SKT189D ON 09/01/2019 ARRANGE SURVEY

Dear Gerald,

Thank you for your assignment.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 15 January 2019 8:34 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING SHC7705T AND SKT189D ON 09/01/2019 ARRANGE SURVEY

Our Ref : 18/19/19/VP05/021315

Dear Catherine/Nivitha

Kindly proceed to survey accordingly.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: taxiscs@stengg.com [<mailto:taxiscs@stengg.com>]

Sent: Monday, 14 January, 2019 6:21 PM

To: CHEW BENG KEE; MT_Claim_SG

Cc: ACCOUNTS@DINGAUTO.SG; ADMIN@DINGAUTOMOTIVE.COM.SG; carlor.chan@dingauto.sg; Dd hashim

Subject: ACCIDENT INVOLVING SHC7705T AND SKT189D ON 09/01/2019 ARRANGE SURVEY

Dear Officer ,

Please arrange surveyor come onto Survey SHC7705T ASAP

The vehicle SHC7705T already in 31 Corporation Road 649825 .

Thanks

Best Regards

Ding Automotive Pte Ltd
JING FENG
Hp : 62657130

NOTE !!!

All mailed letter & cheque payment is to be mailed to our main office address :
BLOCK 10 #01-20
SIN MING INDUSTRIAL EST. SEC C
SINGAPORE 575645

[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]

DING AUTOMOTIVE PTE LTD
OUR REF : 50111322/ TP/SHC7705T/AD /09/01/2019/ DD HASHIM
YOUR REF : SKT189D/--
24 January 2019

Motor Claims Department
LONPAC INSURANCE
300 BEACH ROAD #17-04/07
THE CONCOURSE SINGAPORE 199555

ACCIDENT INVOLVING: SHC7705T AND SKT189D on 09/01/2019
LOCATION ALONG: JOO SENG ROAD

We refer to the above matter.

	Rate per day	Repair days	AMOUNT BEFORE GST	GST 7%	AMOUNT AFTER GST
Cost of Repair	\$ -	4	\$ 1,150.00	\$ 80.50	\$ 1,230.50
Loss of Rental	\$ 99.82	4	\$ 399.28	\$ -	\$ 399.28
Loss of Income	\$ 80.00	4	\$ 320.00	\$ -	\$ 320.00
LTA/GIA Search Fee	\$ -	0	\$ 1.87	\$ 0.13	\$ 2.00
Towing Fee	\$ -	0	\$ -	\$ -	\$ -
Medical Fee	\$ -	0	\$ -	\$ -	\$ -
Surveyor Fee	\$ -	0	\$ -	\$ -	\$ -
Total	\$ 179.82	4	\$ 1,871.15	\$ 80.63	\$ 1,951.78

The accident was caused solely by the negligence of your insured and as a result, We had incurred the following costs of repair and losses of our insurer:

Enclosed are copies of the following documents for your perusal:

☺	Repair Estimate	☺	Discharge Voucher
☺	GIA/Police Accident Report	☺	Certificate Of Insurance
☺	LTA 3rd Party Search Fee	☺	Letter Of Demand
☺	Mileage Record	☺	Repair Tax Invoice/Final Bill
☺	Rental Rates Confirmation	☺	Confirmation Finalize&Liability Email Copy
☺	Letter Of Authority	☺	

Our insurer has authorized DING AUTOMOTIVE PTE LTD to deal with the repair and accept payment in relation to the claim for repairs or loss of use and execute documents on behalf of insurer.

Please look into our client's claim soonest possible.

Yours sincerely
DING AUTOMOTIVE PTE LTD
DD HASHIM
HP: 81160811
Office: 6452 1208
Fax: 6452 0614

LETTER OF AUTHORITY

ACCIDENT
INVOLVING SHC7705T & SKT 189D ON 9/1/19.

I, Lim Poon Hong NRIC NO. S129934914 of
citycab pte ltd owner/ hirer of the Vehicle Registration
No. SHC7705T hereby authorize **Ding Automotive Pte
Ltd** to submit, correspond, negotiate and settle my claim for
cost of repair and uninsured losses arising from the above
accident.

I further authorize that agreed settlement sum for cost of
repair, loss of income and rental, survey report fee, third
party vehicle insurance particulars enquiry fee etc. Be made
in favour of the **Ding Automotive Pte Ltd** and that the said
payment be forwarded to them as full and final discharge of
my claim.

SIGNED BY:

Lim

DATE:

14/1/19



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VP05/021315
DATE : 27 FEB 2019

Without Prejudice
to our driver's Injury Claim

DISCHARGE VOUCHER

I/We, CITYCAB PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner SHC 7705T the sum of Singapore Dollars ONE THOUSAND EIGHT HUNDRED THIRTY ONE AND CENTS SEVENTY EIGHT ONLY. (\$1,831.78) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SKT 189D on 09/01/2019 along/at JOO SENG ROAD.

I /We hereby agree to indemnify and keep indemnify (TAN LEAD SHAKE /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s DING AUTOMOTIVE PTE LTD.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

.....
Name of vehicle owner/Date

DING AUTOMOTIVE PTE LTD

Business Reg. No : 201619222G

BLK 10, #01-20 SIN MING IND EST. SEC C, SINGAPORE 575645

Tel: 6452 1208 Fax: 6452 0614

TAX INVOICE**LONPAC INSURANCE BHD**

300 BEACH ROAD

#17-04/07 THE CONCOURSE

SINGAPORE 199555

ATTN : MOTOR CLAIMS DEPARTMENT

TEL : FAX :

INVOICE : I-000558

DATE : 02/03/2019

GST REG NO : 201619222G

TERMS : C.O.D.

PO NO : SKT189D

OUR REF : SHC7705T

PAGE : 1 of 1

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1.	COST OF CLAIM-ALL IN COR,LOR,LOI<A SEARCH FEE	1	1,711.94	1,711.94
REMARKS : 50111322 TP CLAIMS AGAINST SKT189D UNDER LONPAC INSURANCE OIC:MS ASHER LKK D.O.A:09.01.2019		SUB TOTAL	:	1,711.94
		GST	:	119.84
		TOTAL SGD	:	1,831.78
		DEPOSIT	:	
		O/S BALANCE	:	

FOR DING AUTOMOTIVE PTE LTD

Authorised Signature

Customer Signature

I have inspected and hereby confirmed that
the job done and the amount due herein
are entire to my satisfaction.

Our Ref: CC19010327



Date: 14 January 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	09/01/2019 @ 18:00 hrs
ALONG	ALONG JOO SENG ROAD
INVOLVING	SKT189D

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7705T** (the "Taxi"). The Taxi was hired to **LIM POON HONG IC NO S1299349H** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$106.81** per day (inclusive of GST).
99.82

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-006731
Date of Request: 14/01/2019

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date: 14/01/2019
Enquiry By: You Jing Feng
TP Vehicle No.: SKT189D
Accident Date: 09/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKT189D	Lonpac Insurance Bhd	04/11/2018-03/11/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

1/14/2019

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-006731
Date of Request: 14/01/2019

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date: 14/01/2019
Enquiry By: You Jing Feng
TP Vehicle No: SKT189D
Accident Date: 09/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque