



LKK Auto
Consultants

Attn: Vic

SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2652
Fax : 65 6368 7421
www.smrt.com.sg

Date: 17.5.19

Our Ref.: Tax / 01/19/2053 / ST

Dear Sirs,

ACCIDENT INVOLVING SHF 187T & SJE 4322A
ON 11.1.19 ALONG ECP towards City near lamp post 204

LETTER OF CLAIM

We claim on behalf of SMRT TAXIS PTE LTD, owner of motor taxi no.: SHF 187T.
Your insured's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

1. Cost of Repair	:	\$ 3,156.56
2. Loss of Rental for 6 days @ S\$ 133.75 /day	:	\$ 802.50
3. Loss of Income for 6 days @ S\$ 60.00 /day	:	\$ 360.00
4. Police Report/ SAS Report/ LTA Search Fee	:	\$ 7.00
5. Survey Fee	:	
6. Others	:	
Total Claims :		\$ 4,326.06

We enclose the following documents:-

- | | |
|--|--|
| <input checked="" type="checkbox"/> Repair Invoice | <input checked="" type="checkbox"/> Vehicle laid-up report |
| <input checked="" type="checkbox"/> Police Report / SAS Report | <input checked="" type="checkbox"/> LTA Search result |
| <input checked="" type="checkbox"/> Letter of Authorisation | <input checked="" type="checkbox"/> Others : |
| <input type="checkbox"/> Investigation results | 1. <u>Scene photos</u> |
| <input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income | 2. _____ |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT TAXIS PTE LTD.

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD


Selena Tan
For Manager, Claims
Claims Department
Direct line: 6866 2653
Email address: tanselena@smrt.com.sg



Laid Up Report

Accident Start Date : 11/01/2019

Accident End Date : 11/02/2019

Date Generated : 21/02/2019

User Name : TanSelena

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/01/19/2053	SHF187T	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24099655	11/01/2019 7:48 PM	18/01/2019 8:42 AM

12.1 - 1 day Sat

13.1 - 1 day Sun

14.1 - 1 day

15.1 - 1 day

16.1 - 1 day

17.1 - 1 day

6 days



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190500121
Date : 08.05.2019
Vehicle No. : SHF187T
Your Ref No. : TAX/01/19/2053
Our Ref No. : 24099655
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
BUMPER REINFORCEMENT REAR	1.00	\$ 205.70	(25.00)	\$ 51.42	\$ 154.28
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00)	\$ 105.97	\$ 317.93
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 60.30	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 1	2.00	\$ 3.80	(25.00)	\$ 1.90	\$ 5.70
PAD, RR BUMPER, RH & LH , 2	2.00	\$ 3.80	(25.00)	\$ 1.90	\$ 5.70
PAD, RR BUMPER, RH & LH , 3	2.00	\$ 3.80	(25.00)	\$ 1.90	\$ 5.70
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	0.00	\$ 0.00	\$ 0.00
STOPPER, RR BUMPER, RH & LH	0.00	\$ 4.30	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , RH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , LH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00)	\$ 3.75	\$ 11.25
CLIP SEAL, RR BUMPER , RH & LH	0.00	\$ 2.00	0.00	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00)	\$ 139.57	\$ 418.73
COVER, GUARD RR BUMPER LOWER	1.00	\$ 14.80	(25.00)	\$ 3.70	\$ 11.10
PAD, RR BUMPER, CTR	3.00	\$ 2.20	(25.00)	\$ 1.65	\$ 4.95
FILLER, RR BUMPER , RH	1.00	\$ 119.90	(25.00)	\$ 29.97	\$ 89.93
FILLER, RR BUMPER , LH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
RETAINER, OUTSIDE , RH & LH	2.00	\$ 3.30	(25.00)	\$ 1.65	\$ 4.95
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$ 629.80	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 169.50	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , LH	0.00	\$ 234.30	0.00	\$ 0.00	\$ 0.00


Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190500121
Date : 08.05.2019
Vehicle No. : SHF187T
Your Ref No. : TAX/01/19/2053
Our Ref No. : 24099655
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
TO RESPRAY FILLER RR BUMPER LH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER RH	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO RESPRAY REAR PANEL	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY TAIL GATE	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00

GRAND TOTAL \$ 3,156.56

Remark :

Make/Model : PRIUS4
Accident Date : 11.01.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

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60 WOODLANDS INDUSTRIAL PARK E4
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GST Reg No. : MR-8500001-7
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Invoice No. : IV190500121
Date : 08.05.2019
Vehicle No. : SHF187T
Your Ref No. : TAX/01/19/2053
Our Ref No. : 24099655
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
COVER, REAR FLOOR UNDER CENTER	1.00	\$ 222.60	(25.00)	\$ 55.65	\$ 166.95
TAIL GATE PANEL SUB-ASSY, BACK DOOR	0.00	\$ 929.60	0.00	\$ 0.00	\$ 0.00
TAIL GATE LOCK ASSY, BACK DOOR	0.00	\$ 452.10	0.00	\$ 0.00	\$ 0.00
TAIL GATE LOCK COVER , BACK DOOR	0.00	\$ 25.30	0.00	\$ 0.00	\$ 0.00
TAIL GATE STRIKER ASSY, BACK DOOR	1.00	\$ 24.90	(25.00)	\$ 6.22	\$ 18.68
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$ 891.20	(100.00)	\$ 891.20	\$ 0.00
EMBLEM SUB-ASSY REAR	1.00	\$ 46.30	(25.00)	\$ 11.57	\$ 34.73
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00)	\$ 13.07	\$ 39.23
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00)	\$ 13.07	\$ 39.23
STICKER SMRT LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
STICKER DECAL 6555 8888	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
TAIL GATE CUSHION, BACK DOOR , RH & LH	0.00	\$ 8.20	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , RH	0.00	\$ 438.10	0.00	\$ 0.00	\$ 0.00
LENS & BODY ASSY , RR BUMPER , RH	1.00	\$ 486.80	(10.00)	\$ 48.68	\$ 438.12
SEALANT SIKAFLEX	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 2096.56
Labour					
TO REPAIR REAR PORTION	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO REPAIR REAR PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
Others					
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00

Authorised Signature
for SMRT Automotive Services Pte Ltd

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/01/2019 11:00
Date Of Accident	11/01/2019 17:30
Exact Location Of Accident	ECP TOWARDS CITY NEAR LAMP POST 204
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHF187T
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

Driver

Name of Driver	TOH HONG LIM
NRIC No	S1570808E
Date Of Birth	28/02/1962
Occupation	OUTDOOR
Date Of Driving Pass	03/02/1986
Driving Experience	32 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL

Address 236
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - RELIEF
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident CHAIN COLLISION
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 3
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 3
 Passenger 1
 NAME: : UNKNOWN
 GENDER: : MALE
 Passenger 2
 NAME: : UNKNOWN
 GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

I WAS TRAVELLING ALONG ECP AT THE RIGHT MOST LANE WITH TWO PASSENGERS ON BOARD AND HAD STOPPED DUE TO THE FRONT VEHICLE STOPPING. AFTER WHICH, I FELT AN IMPACT FROM BEHIND, THE VEHICLE SJE4322A FROM BEHIND HAD COLLIDED ONTO THE REAR PORTION OF MY TAXI. WHEN I ALIGHTED AND CHECKED, I THEN REALISED THAT IT WAS A CHAIN COLLISION INVOLVING THREE VEHICLES INCLUDING MINE.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? YES
 Remarks/ Reasons: FILE TOO LARGE
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJE4322A
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver ARNOLD YEE
 NRIC/Passport Number

	↑	↑	↑
A			
B			
C			

A- SHF187T
B- SJE4322A
C- SLZ 3063U

C- SLZ 3063H

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

I/We declare the foregoing particulars are true in every respect.



Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____

ak 12.1.2019



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/19/2053/ST

From: SMRT Taxis Pte Ltd

Date: 24.01.2019

**ACCIDENT INVOLVING SHF187T SJE4322A ON 11.1.2019
ALONG ECP TOWARDS CITY NEAR LAMP POST 204**

This is to certify that Mr. Muraleemohanan S/O Naoarajan of IC No. S1570808E is the registered hirer of the above taxi no. SHF187T.

This is also to confirm that the daily rental rate for SHF187T is \$133.75.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Date: 12/1/2019

Our Ref. No.:

Letter of Authorisation

I, TOH HONG LIM (NRIC No.: S1570808E) the registered hirer / relief driver / taxi share driver of SMRT taxi registration number SHP187T hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SJE 4322A & SLZ 3063U happened on 11/1/2019 @ 1730 HRS along ECP TOWARDS CTE C/P 204 (the "**Accident**") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : TOH HONG LIM Signature: [Signature]
NRIC No. : S1570808E
Tel No. : 9025 0305
Address :



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Enquire Transaction History

[Back to List History Details](#)

Log Date/Time:	12 Jan 2019 / 11:56:19		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SJE4322A		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190112115619339666

Search Date / Time: 11 Jan 2019 17:30:00
Insurance Company: LONPAC INSURANCE BHD
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)