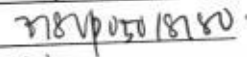


14/1/19

Registered in Merimex:

18/10/9 / vps (on)



Young M

ep times lthy.

2017/11/15

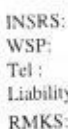
01 GIA REPORT: YES

Final ? Yes / No

(VA) YES / NO

57E 4222

SHF 187



INSRS:
WSP:
Tel :
Liability
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS: *SmrT*
WSP:
Tel :
Liability : *tp*
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

PRELIMINARY ADVICE		Date/Time:	Sent By:		Post-Repair Photos:	
					Others:	
FINALIZATION		Date/Time:	Confirm with:		Confirm by:	
Repair Cost:	PIP	SS 3,156.56	(4 days) Reduction:	0%	Email	Call
FINAL SETTLEMENT		Date/Time:	Confirm with:		Email	
Final Liability:	%	100	(Agreed / Assessed) BOLA S/N No.:		78	
Repair Cost:	SS	3156.56			If NO or B 28. Ass. Lia:	
Loss of Rental (LOR):	SS	802.50	(6 days) x \$133.75			0%
Loss of Use (LOU):	SS	-	(S x days)			(3 Veh. C.C.; Old 2nd)
Loss of Income (LOI):	SS	300.00	(S 50 x 6 days)			
LOR only	☐	LOU only	☐	LOR + LOU	☐	LOR + LO
GIA/LTA Search	SS	7.00				
Medical:	SS	-				
Disbursement:	SS	-	(e.g. Tow/ Independent)			
Legal Cost	SS	-				
Total:	SS	4266.06	Global Sum SS:			
FINAL PAYMENT		Date/Time:	Confirm with:		Email	
Payee 1:	SS	4266.06	Name 1:		SMRT Taxi Pte Ltd	
Payee 2: (Strike if N.A.)	SS		Name 2:			
Payee 3: (Strike if N.A.)	SS		Name 3:			

REF: LPL

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

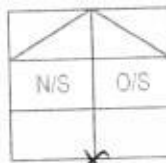
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHF 187 T

Yr Regn: 12/12/17

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

CC 1798

Colour:

Maroon

A/C: Insured / Std / NI / NA

Sp. Reading:

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTDKB3FU203576301

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 195/65R15

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Falken

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

11/1/19

D.O.I.

14/1/19

Survey held at

Smart

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

PK \$3,156.56

CRD: \$6,473.66 (07%)

01/19/2053

SJE 4322A

SL2 3063U

Date/Time: File Pass to?



Preli. Report

1)



Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

Transportation

) \$+PS \$

) Photos

) Other

TOTAL

Report Format:

Lump Sum / I.B.I. (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC19000914/Jhb3

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 15-01-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJE 4322A	Veh. Inspected	SHF 187T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	15/01/2019

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	11/01/2019	Inspection Date	14/01/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC19000914/Jhb3

Date: 15.01.2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHF187T

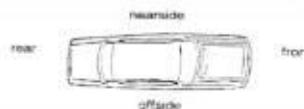
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 14.01.2019 at the premises of M/s SMRT Automotive Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	8,911.00
Revised Estimate Amount	: S\$	2,635.27
"Check" Items Amount	: S\$	793.67
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

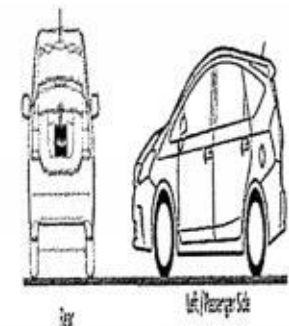
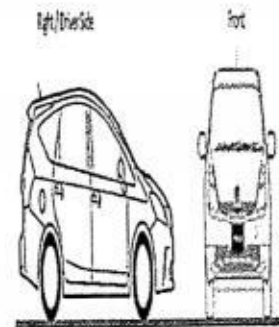
HWEE JIE

Licensed Appraiser

Vic

Section A - Accident Details

Registration Number	SHF187T
Case Reference Number	TAX/01/19/2053
Registration Date	12/12/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	TOH HONG LIM
Type of Accident	Head to Rear
Accident Date and Time	11/1/2019 5:30 PM
Accident Reported Date and Time	12/1/2019 11:01 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24099655
Special Instruction to ARC, if any	DROVE IN/LONPAC
Prepared Date and Time	14/1/2019 12:49 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Toyota

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,214.00	\$500.00
Total Spray Cost	\$1,856.00	\$450.00
Total Spare Part Cost	\$5,962.22	\$2,096.56
Total Other Cost	\$600.00	\$110.00
TOTAL COST	\$9,632.22	\$3,156.56 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	7.0	4.0
Prepared / Adjusted By	Kim Ming Chin	Hwee Jie (LKK) / LONPAC
ARC / Surveyor Sign Off Date	14/01/2019 1:38 PM	14/01/2019 4:45 PM
Signature		
Remarks		P/P repair. Photo before paint.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1904-0333	Invoice Number	
Quotation Date	25.04.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$200.00	\$100.00 ✓
TO REPAIR REAR PORTION	\$1,014.00	\$400.00 ✓
Total Labour	\$1,214.00	\$500.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR PANEL	\$180.00	\$100.00 ✓
TO RESPRAY REAR BUMPER	\$378.00	\$200.00 ✓
TO RESPRAY FILLER RR BUMPER LH	\$180.00	\$0.00
TO RESPRAY FILLER RR BUMPER RH	\$180.00	\$50.00 ✓
TO RESPRAY REAR PANEL	\$200.00	\$0.00
TO RESPRAY TAIL GATE	\$378.00	\$0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	\$180.00	\$100.00 ✓
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$1,856.00	\$450.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00 ✓
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$30.00 ✓
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	\$120.00	\$30.00 ✓
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	\$120.00	\$30.00 ✓
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$600.00	\$110.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159479 13	COVER, RR BUMPER ASSY	1.00	\$423.90	25.00	\$317.93 ✓	Replace	Replace
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00 ✓	Replace	Replace
		52023470 30	REAR BUMPER REINFORCEMENT	0.00	\$318.80	0.00	\$0.00	Replace	Check X
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00 ✓	Replace	Replace
		89997301 00	ANTENNA, ELECTRICAL KEY	0.00	\$60.30	0.00	\$0.00	Replace	Check X
		52462470 30	PAD, RR BUMPER, RH & LH, 1	2.00	\$3.80	25.00	\$5.70 ✓	Replace	Replace
		52462470 20	PAD, RR BUMPER, RH & LH, 2	2.00	\$3.80	25.00	\$5.70 ✓	Replace	Replace

DEF
NFC
WC
SHOOTED
NFC
NFC
NFC

5246247010	PAD, RR BUMPER, RH & LH, 3	2.00	\$3.80	25.00	\$5.70	Replace	Replace	NBC
5219147030	SEAL, RR BUMPER ARM, RH & LH	0.00	\$11.00	0.00	\$0.00	Replace	Not Given	X
5259958030	STOPPER, RR BUMPER, RH & LH	0.00	\$4.30	0.00	\$0.00	Replace	Not Given	X
5257547040	RETAINER, RR BUMPER, RH	0.00	\$112.70	0.00	\$0.00	Replace	Not Given	X
5257647040	RETAINER, RR BUMPER, LH	0.00	\$111.50	0.00	\$0.00	Replace	Not Given	X
5259147050	SEAL, RR BUMPER, RH	0.00	\$85.20	0.00	\$0.00	Replace	Not Given	X
5259247040	SEAL, RR BUMPER, LH	0.00	\$85.20	0.00	\$0.00	Replace	Not Given	X
5216116010	CLIPS PIECE, FRT & RR BUMPER	10.00	\$1.50	25.00	\$11.25	Replace	Replace	NBC
9046706206C0	CLIP SEAL, RR BUMPER, RH & LH	0.00	\$2.00	0.00	\$0.00	Replace	Not Given	X
5245347010	GUARD, RR BUMPER, LOWER	1.00	\$558.30	25.00	\$418.73	Replace	Replace	NBC
5216947020	COVER, GUARD RR BUMPER LOWER	1.00	\$14.80	25.00	\$11.10	Replace	Replace	NBC
5246147010	PAD, RR BUMPER, CTR	3.00	\$2.20	25.00	\$4.95	Replace	Replace	NBC
5256547900	FILLER, RR BUMPER, RH	1.00	\$119.90	25.00	\$89.93	Replace	Replace	NBC
5256647900	FILLER, RR BUMPER, LH	0.00	\$119.90	0.00	\$0.00	Replace	Not Given	X
7539235220	RETAINER, OUTSIDE, RH & LH	2.00	\$3.30	25.00	\$4.95	Replace	Replace	NBC
5830747090	END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$629.80	0.00	\$0.00	Replace	Check	X
5839847050	COVER, REAR FLOOR UNDER, RH	0.00	\$169.50	0.00	\$0.00	Replace	Not Given	X
5839947030	COVER, REAR FLOOR UNDER, LH	0.00	\$234.30	0.00	\$0.00	Replace	Not Given	X
6625947010	COVER, REAR FLOOR UNDER CENTER	0.00	\$222.60	0.00	\$0.00	Replace	Not Given	X
6700547440	TAIL GATE PANEL SUB-ASSY, BACK DOOR	0.00	\$929.60	0.00	\$0.00	Replace	Not Given	X
6935047050	TAIL GATE LOCK ASSY, BACK DOOR	0.00	\$452.10	0.00	\$0.00	Replace	Not Given	X
6932147010	TAIL GATE LOCK COVER, BACK DOOR	0.00	\$25.30	0.00	\$0.00	Replace	Not Given	X
6943052050	TAIL GATE STRIKER ASSY, BACK DOOR	1.00	\$24.90	25.00	\$18.68	Replace	Replace	NBC
7680147110A1	TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-EMBLEM SUB-ASSY REAR	1.00	\$891.20	100.00	\$0.00	Replace	Repair	NBC
7540348010	EMBLEM SUB-ASSY REAR	1.00	\$46.30	25.00	\$34.73	Replace	Replace	NBC
7544147090	NAME PLATE (HYBRID), LUGGAGE	1.00	\$52.30	25.00	\$39.23	Replace	Replace	NBC
7544247130	NAME PLATE (PRIUS), LUGGAGE	1.00	\$52.30	25.00	\$39.23	Replace	Replace	NBC
	STICKER SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace	NBC
	STICKER DECAL 6555 8888	1.00	\$21.60	0.00	\$21.60	Replace	Replace	NBC
6947847010	TAIL GATE CUSHION, BACK DOOR, RH & LH	0.00	\$8.20	0.00	\$0.00	Replace	Not Given	X
8155147281	LENS & BODY, REAR COMBINATION LAMP, RH	0.00	\$438.10	0.00	\$0.00	Replace	Not Given	X
8158147010	LENS & BODY ASSY, RR BUMPER, RH	1.00	\$486.80	10.00	\$438.12	Replace	Replace	NBC
	SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Check	X
Total			\$7,015.90		\$1,775.33			

2096.56
+ 500.00
+ 560.00
3156.56

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28	Replace	Replace
		6625947010	COVER, REAR FLOOR UNDER CENTER	1.00	\$222.60	25.00	\$166.95	Replace	Replace
Total					428.30		321.23		

11 206.80



Case Details

Case Reference Number : TAX/01/19/2053
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHF187T

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-5334-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : Lonpac Insurance Bhd
 Accident Date and Time : 11/01/2019 09:30 AM
 Vehicle Age(In Months) : 13

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval		
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			COVER, RR BUMPER ASSY	1	423.90	423.90	25.00	317.92	Replace	1	317.92	Replace * <i>SCR OEF</i>
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace * <i>NEL</i>
One Time Key In	Main			REAR BUMPER REINFORCEMENT	1	318.80	318.80	25.00	239.10	Replace	0	0	Check *
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	1	180.00	Replace * <i>sketch</i>
One Time Key In	Main			ANTENNA, ELECTRICAL KEY	1	60.30	60.30	25.00	45.22	Replace	0	0	Check *
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 1	2	3.80	7.60	25.00	5.70	Replace	2	5.70	Replace * <i>NEL</i>
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 2	2	3.80	7.60	25.00	5.70	Replace	2	5.70	Replace * <i>NEL</i>
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 3	2	3.80	7.60	25.00	5.70	Replace	2	5.70	Replace * <i>NEL</i>
One Time Key In	Main			SEAL, RR BUMPER ARM, RH & LH	2	11.00	22.00	25.00	16.50	Replace	0	0	Not Give *
One Time Key In	Main			STOPPER, RR BUMPER, RH & LH	2	4.30	8.60	25.00	6.45	Replace	0	0	Not Give *
Total Spare Part Cost									5,641.00	Surveyor Total 1,775.27			
Lump Sum Discount (%)									0.00	Lump Sum Dis (%) 0			
Final Spare Part Cost									5,641.00	Final Sur Total 1,775.27			

SMRT Recommendation												Surveyor Approval		
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			RETAINER, RR BUMPER, RH	1	112.70	112.70	25.00	84.53	Replace	0	0	Not Give	▼
One Time Key In	Main			RETAINER, RR BUMPER, LH	1	111.50	111.50	25.00	83.63	Replace	0	0	Not Give	▼
One Time Key In	Main			SEAL, RR BUMPER, RH	1	85.20	85.20	25.00	63.90	Replace	0	0	Not Give	▼
One Time Key In	Main			SEAL, RR BUMPER, LH	1	85.20	85.20	25.00	63.90	Replace	0	0	Not Give	▼
One Time Key In	Main			CLIPS PIECE, FRT & RR BUMPER	10	1.50	15.00	25.00	11.25	Replace	10	11.25	Replace	▼ NEC
One Time Key In	Main			CLIP SEAL, RR BUMPER, RH & LH	1	2.00	2.00	25.00	1.50	Replace	0	0	Not Give	▼
One Time Key In	Main			GUARD, RR BUMPER, LOWER	1	558.30	558.30	25.00	418.72	Replace	1	418.72	Replace	▼ BUC
One Time Key In	Main			COVER, GUARD RR BUMPER LOWER	1	14.80	14.80	25.00	11.10	Replace	1	11.10	Replace	▼ SCR
One Time Key In	Main			PAD, RR BUMPER, CTR	3	2.20	6.60	25.00	4.95	Replace	3	4.95	Replace	▼ NEC
One Time Key In	Main			FILLER, RR BUMPER, RH	1	119.90	119.90	25.00	89.93	Replace	1	89.93	Replace	▼ DEP
One Time Key In	Main			FILLER, RR BUMPER, LH	1	119.90	119.90	25.00	89.93	Replace	0	0	Not Give	▼
One Time Key In	Main			RETAINER, OUTSIDE, RH & LH	2	3.30	6.60	25.00	4.95	Replace	2	4.95	Replace	▼ NEC
One Time Key In	Main			END PANEL SUB-ASSY, BODY LOWER BACK	1	629.80	629.80	25.00	472.35	Replace	0	0	Check	▼
One Time Key In	Main			COVER, REAR FLOOR UNDER, RH	1	169.50	169.50	25.00	127.13	Replace	0	0	Not Give	▼
One Time Key In	Main			COVER, REAR FLOOR UNDER, LH	1	234.30	234.30	25.00	175.73	Replace	0	0	Not Give	▼
Total Spare Part Cost									5,641.00					
										Surveyor Total	1,775.27			
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)	0			
Final Spare Part Cost									5,641.00	Final Sur Total	1,775.27			

SMRT Recommendation											Surveyor Approval		
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			COVER, REAR FLOOR UNDER CENTER	1	222.60	222.60	25.00	166.95	Replace	0	0	Not Givr *
One Time Key In	Main			TAIL GATE PANEL SUB-ASSY, BACK DOOR	1	929.60	929.60	25.00	697.20	Replace	0	0	Not Givr *
One Time Key In	Main			TAIL GATE LOCK ASSY, BACK DOOR	1	452.10	452.10	10.00	406.89	Replace	0	0	Not Givr *
One Time Key In	Main			TAIL GATE LOCK COVER , BACK DOOR	1	25.30	25.30	25.00	18.98	Replace	0	0	Not Givr *
One Time Key In	Main			TAIL GATE STRIKER ASSY, BACK DOOR	1	24.90	24.90	25.00	18.67	Replace	1	18.67	Replace * NEC
One Time Key In	Main			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	891.20	25.00	668.40	Replace	1	0	Repair *
One Time Key In	Main			EMBLEM SUB-ASSY REAR	1	46.30	46.30	25.00	34.72	Replace	1	34.72	Replace * NEC
One Time Key In	Main			NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1	52.30	52.30	25.00	39.22	Replace	1	39.22	Replace * NEC
One Time Key In	Main			NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1	52.30	52.30	25.00	39.22	Replace	1	39.22	Replace * NEC
One Time Key In	Main			STICKER SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace * NEC
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace * NEC
One Time Key In	Main			TAIL GATE CUSHION, BACK DOOR , RH & LH	1	8.20	8.20	25.00	6.15	Replace	0	0	Not Givr *
One Time Key In	Main			LENS & BODY, REAR COMBINATION LAMP , RH	1	438.10	438.10	10.00	394.29	Replace	0	0	Not Givr *
One Time Key In	Main			LENS & BODY ASSY , RR BUMPER , RH	1	486.80	438.12	10.00	438.12	Replace	1	438.12	Replace * SCR
One Time Key In	Main			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Check *
Total Spare Part Cost									5,641.00		Surveyor Total	1,775.27	
Lump Sum Discount (%)									0.00		Lump Sum Dis (%)	0	
Final Spare Part Cost									5,641.00		Final Sur Total	1,775.27	

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR REAR PORTION	1,014.00	400	
Total:		1,014.00	400.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY REAR BUMPER	378.00	200	
2	TO RESPRAY FILLER RR BUMPER LH	180.00	0	
3	TO RESPRAY FILLER RR BUMPER RH	180.00	50	
4	TO RESPRAY REAR PANEL	180.00	0	
5	TO RESPRAY TAIL GATE	378.00	0	
6	TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	100	
7	TO RESPRAY BUMPER BEAM	180.00	0	
Total:		1,656.00	350.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30	
3	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	30	
4	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	30	
5	TO WASH AND VACUUM	60.00	0	
6	TO REPLACE SUNDRY PARTS	100.00	0	
Total:		600.00	110.00	

Summary

Estimator Assesment(\$)

Surveyor Assesment(\$)

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	5,641.00	1,775.27
Total Labour Cost	1,014.00	400.00
Total Spray Painting	1,656.00	350.00
Other	600.00	110.00
Overall Total	8,911.00	2,635.27
Lump Sum Repair Option		
Lump Sum Total	0.00	2,635.27
Surveyor Approved Amount		2,635.27
No of Repair Days*	7	4

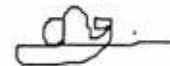
Remarks

P/P repair. Photo before paint.

Surveyor Name

Hwee jie

Signature



Save

Clear

Survey Date

14/01/2019

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 14 January 2019 2:21 PM
To: Admin-D (LKKAuto)
Cc: MT_Claim_SG
Subject: FW: SHF187T - Survey (Lonpac)
Attachments: 2053 - 187.pdf

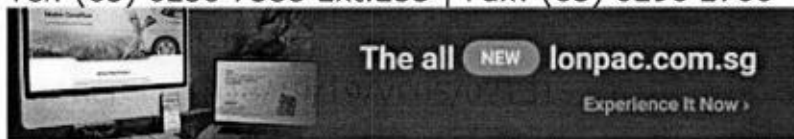
2.24pm @ 14/1/19
vehicle in
sur @ Hwee Jie
person @ Shanti

Our Ref : 18/19/19/VP05/021315

Dear Catherine/Nivitha,

Kindly proceed to survey accordingly.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:BThaiyalN@smrt.com.sg]
Sent: Monday, 14 January, 2019 2:06 PM
To: GERALD POH WEE BIN
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Subject: RE: SHF187T - Survey (Lonpac)

Dear Sir / Mdm,

Kindly arrange to survey the vehicle **SHF187T** within 48 hours according to GIA guide line, involving your insured **SJE4322A**

Vehicle in **Woodlands. SMRT Depot**

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)



Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 14 January 2019 2:27 PM
To: Admin-D (LKKAuto)
Subject: FW: SHF187T - Survey (Lonpac)
Attachments: 2053 - 187.pdf

Dear Catherine,

Our reference should be 18/19/19/VP05/021323

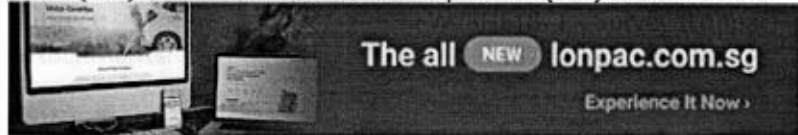
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: GERALD POH WEE BIN
Sent: Monday, 14 January, 2019 2:21 PM
To: 'Admin-D (LKKAuto)'
Cc: 'mt_claim@lonpac.com'
Subject: FW: SHF187T - Survey (Lonpac)

Our Ref : 18/19/19/VP05/021315

Dear Catherine/Nivitha,

Kindly proceed to survey accordingly.

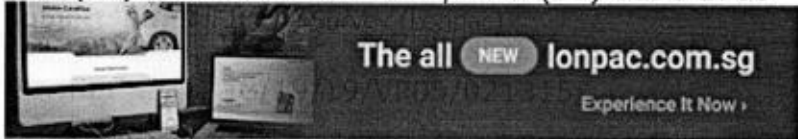
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:BThaiyalN@smrt.com.sg]
Sent: Monday, 14 January, 2019 2:06 PM
To: GERALD POH WEE BIN
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto

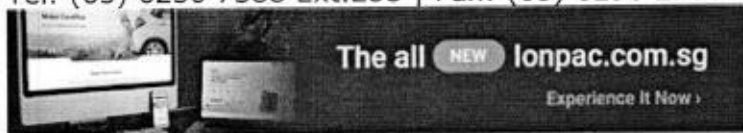
Shu Pei (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 17 January 2019 9:53 AM
To: Shu Pei (LKKAUTO)
Cc: MT_Claim_SG
Subject: FW: SHF187T - Survey (Lonpac)
Attachments: 17012019094903.pdf

Dear Shu Pei,

Attached correct report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

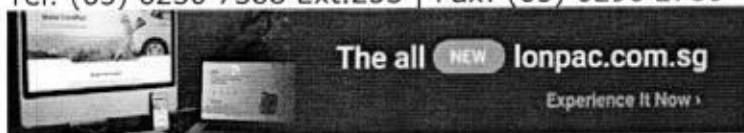


From: GERALD POH WEE BIN
Sent: Wednesday, 16 January, 2019 9:49 AM
To: 'Shu Pei (LKKAUTO)'
Cc: 'mt_claim@lonpac.com'
Subject: RE: SHF187T - Survey (Lonpac)

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, 15 January, 2019 6:29 PM

To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)
Subject: RE: SHF187T - Survey (Lonpac)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 187T at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 14 January 2019 2:57 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SHF187T - Survey (Lonpac)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Monday, 14 January 2019 2:21 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SHF187T - Survey (Lonpac)

Our Ref : 18/19/19/VP05/021315

Dear Catherine/Nivitha,

Kindly proceed to survey accordingly.

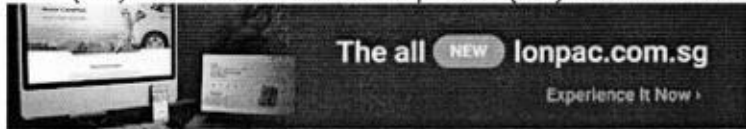
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:BThaiyalN@smrt.com.sg]

Sent: Monday, 14 January, 2019 2:06 PM

To: GERALD POH WEE BIN

Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))

Subject: RE: SHF187T - Survey (Lonpac)

Dear Sir / Mdm,

Kindly arrange to survey the vehicle **SHF187T** within 48 hours according to GIA guide line, involving your insured **SJE4322A**

Vehicle in **Woodlands. SMRT Depot**

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg





This email has been checked for viruses by AVG antivirus software.
www.avg.com

Jia Le (LKK Auto)

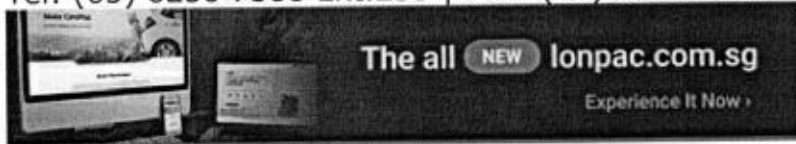
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 14 June 2019 12:15 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: (Seek Mandate) ACCIDENT INVOLVING SJE 4322A AND SHF 187T ON 11/01/2019 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 14 June, 2019 11:18 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: (Seek Mandate) ACCIDENT INVOLVING SJE 4322A AND SHF 187T ON 11/01/2019 [External Confidential]

Dear Gerald,

Third party counter propose 6 repair days in view of a Sunday involved.

We revised the offer as follows :-

	Revised Amount
1. Cost of Repair	\$ 3,156.56
2. Loss of Rental	\$ 802.50 (6days x \$133.75)
3. Loss of Income	\$ 300.00 (6days x \$50)
4. LTA/ GIA Search Fee	\$ 7.00
Total	\$ 4,266.06

Please let us have your instruction/approval.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Jia Le (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 12 June 2019 4:26 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: (Seek Mandate) ACCIDENT INVOLVING SJE 4322A AND SHF 187T ON 11/01/2019 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

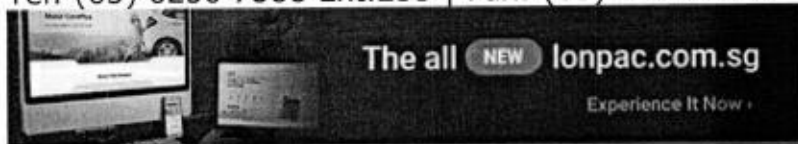
Kindly proceed as proposed.

Our reference should be 18/19/19/VP05/021323

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Tuesday, 4 June, 2019 5:02 PM
To: GERALD POH WEE BIN
Cc: Admin A
Subject: (Seek Mandate) ACCIDENT INVOLVING SJE 4322A AND SHF 187T ON 11/01/2019

Lonpac Ref: 18/19/19/VP05/021315

LKK Ref: CC4/LPC19000914/Jhb3s2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 15/01/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was 2nd vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to third party repairer, "SMRT AUTOMOTIVE SERVICES PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 11,206.80	\$ 3,156.56

2. Loss of Rental (6days x \$133.75)	\$ 802.50	\$ 688.75 (5days x \$133.75)
3. Loss of Income (6days x \$60)	\$ 360.00	\$ 250.00 (5days x \$50)
4. LTA/ GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 12,376.30	\$ 4,102.31

**04days recommendation for repair + 1PRS = 5days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 17 January 2019 9:53 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SHF187T - Survey (Lonpac)

Dear Shu Pei,

Attached correct report for your attention.

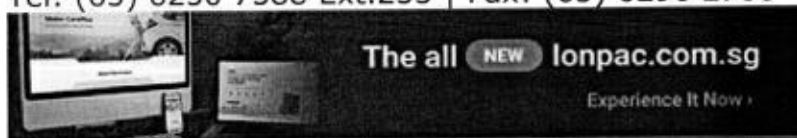
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: GERALD POH WEE BIN

Sent: Wednesday, 16 January, 2019 9:49 AM

To: 'Shu Pei (LKKAuto)'

Cc: 'mt_claim@lonpac.com'

Subject: RE: SHF187T - Survey (Lonpac)

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

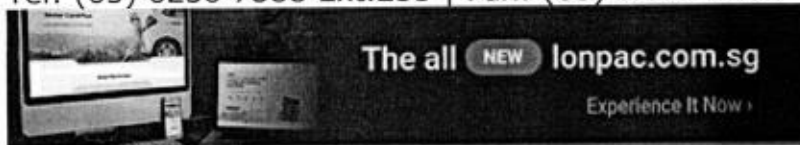
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: Tuesday, 15 January, 2019 6:29 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: SHF187T - Survey (Lonpac)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 187T at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 14 January 2019 2:57 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SHF187T - Survey (Lonpac)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

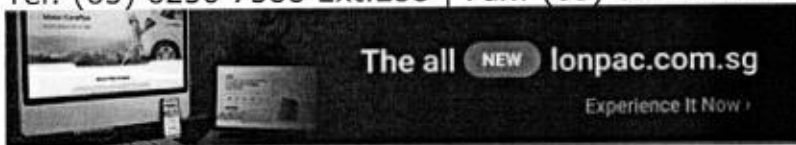
From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Monday, 14 January 2019 2:21 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: SHF187T - Survey (Lonpac)

Our Ref : 18/19/19/VP05/021315

Dear Catherine/Nivitha,

Kindly proceed to survey accordingly.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:BThaiyalN@smrt.com.sg]
Sent: Monday, 14 January, 2019 2:06 PM
To: GERALD POH WEE BIN
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Subject: RE: SHF187T - Survey (Lonpac)

Dear Sir / Mdm,

Kindly arrange to survey the vehicle **SHF187T** within 48 hours according to GIA guide line, involving your insured **SJE4322A**

Vehicle in **Woodlands. SMRT Depot**

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Jia Le (LKK Auto)

From: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)
<TanSelena@smrt.com.sg>
Sent: Monday, 17 June 2019 2:38 PM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: Your Ref: CC4/LPC19000914/Jdb3 [ACCIDENT INVOLVING SJE4322A & SHF187T ON 11/01/2019] SMRT REF: TAX/01/19/2053/ST)

Dear Carlor

We confirm acceptance of your offer below.

Will leave the original DV at our counter for your surveyor's collection today.

Thank you

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: 17/06/2019 09:56
To: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: Your Ref: CC4/LPC19000914/Jdb3 [ACCIDENT INVOLVING SJE4322A & SHF187T ON 11/01/2019]
SMRT REF: TAX/01/19/2053/ST)

Without Prejudice

Dear Sir/Mdm,

We refer to the above matter.

We have our principal instruction and propose settlement as follows: -

1. Cost of Repair	\$ 3,156.56
2. Loss of Rental (6days x \$133.75)	\$ 802.50
3. Loss of Income (6days x \$50)	\$ 300.00
4. LTA/GIA Search Fee	\$ 7.00
TOTAL	\$ 4,266.06

Kindly return the original DV to us.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:TanSelena@smrt.com.sg>]

Sent: Friday, 14 June 2019 10:54 AM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: Your Ref: CC4/LPC19000914/Jdb3 [ACCIDENT INVOLVING SJE4322A & SHF187T ON 11/01/2019] SMRT REF: TAX/01/19/2053/ST)

Dear Carlor

Attached document as requested. Please revise offer to 6 days in view of a Sunday involved.

Thank you

Regards

Selena Tan

Claims and Insurance Agency

Direct line +65 6866 2653 | Direct fax +65 6368 7421

60 Woodlands Industrial Park E4

Singapore 757705



From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: 14/06/2019 10:35

To: Selena Tan Lee See (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A

Subject: Your Ref: SHF187T *Our Ref: CC4/LPC19000914/Jdb3 [ACCIDENT INVOLVING SJE4322A & SHF187T ON 11/01/2019]

WITHOUT PREJUDICE

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJE 4322A & SHF 187T ON 11/01/2019

We refer to the above matter.

We propose settlement at a global sum of **\$4,100.00(all-in).**

Please confirm acceptance.

- “Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC19000914/Jdb3s2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 27-06-2019	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJE 4322A	Veh. Inspected	SHF 187T
Policy No.	Z18VP05018180	Coverage (\$)	0.00
Claim No.	18/19/19/VP05/021323	Excess (\$)	0.00
Assign From	GERALD POH	Assign Date	14/01/2019
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU203576301	Colour	MAROON
Odometer	-	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65R15	FALKEN	6 mm
L/H Front Tyre	195/65R15	FALKEN	6 mm
R/H Rear Tyre	195/65R15	FALKEN	6 mm
L/H Rear Tyre	195/65R15	FALKEN	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	11/01/2019	Inspection Date	14/01/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHF 187T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	COVER, RR BUMPER ASSY (DISC 25%)	DEFORMED	423.90	317.93
2	PAD, RR BUMPER, RH & LH, 1 @ \$3.80 (DISC 25%)	NECESSARY	7.60	5.70
2	PAD, RR BUMPER, RH & LH, 2 @ \$3.80 (DISC 25%)	NECESSARY	7.60	5.70
2	PAD, RR BUMPER, RH & LH, 3 @ \$3.80 (DISC 25%)	NECESSARY	7.60	5.70
10	CLIPS PIECE, FRT & RR BUMPER @ \$1.50 (DISC 25%)	NECESSARY	15.00	11.25
1	GUARD, RR BUMPER, LOWER (DISC 25%)	BUCKLED	558.30	418.73
1	COVER, GUARD RR BUMPER LOWER (DISC 25%)	SCRATCHED	14.80	11.10
3	PAD, RR BUMPER CTR @ \$2.20 (DISC 25%)	NECESSARY	6.60	4.95
1	FILLER, RR BUMPER, RH (DISC 25%)	DEFORMED	119.90	89.93
2	RETAINER, OUTSIDE, RH & LH @ \$3.30 (DISC 25%)	NECESSARY	6.60	4.95
1	TAIL GATE STRIKER ASSY, BACK DOOR (DISC 25%)	NECESSARY	24.90	18.68
1	EMBLEM SUB-ASSY REAR (DISC 25%)	NECESSARY	46.30	34.73
1	NAME PLATE (HYBRID), LUGGAGE (DISC 25%)	NECESSARY	52.30	39.23
1	NAME PLATE (PRIUS), LUGGAGE (DISC 25%)	NECESSARY	52.30	39.23
1	LENS & BODY ASSY, RR BUMPER, RH (DISC 10%)	SCRATCHED	486.80	438.12
2	PIXEL STICKER @ \$60.00 (SN)	NECESSARY	120.00	120.00
1	SENSOR REVERSE (SN)	SHORTED	180.00	180.00
1	STICKER SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	BUMPER REINFORCEMENT REAR (DISC 25%)	DEFORMED	205.70	154.28
1	COVER, REAR FLOOR UNDER CENTER (DISC 25%)	DEFORMED	222.60	166.95
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	318.80	-
1	ANTENNA, ELECTRICAL KEY	SERVICEABLE	60.30	-
1	SEAL, RR BUMPER ARM, RH & LH	SERVICEABLE	11.00	-
1	STOPPER, RR BUMPER, RH & LH	SERVICEABLE	4.30	-
1	RETAINER, RR BUMPER, RH	SERVICEABLE	112.70	-
1	RETAINER, RR BUMPER, LH	SERVICEABLE	111.50	-
1	SEAL, RR BUMPER, RH	SERVICEABLE	85.20	-
1	SEAL, RR BUMPER, LH	SERVICEABLE	85.20	-
1	CLIP SEAL, RR BUMPER, RH & LH	SERVICEABLE	2.00	-
1	FILLER, RR BUMPER, LH	SERVICEABLE	119.90	-

Report Ref No. CC4/LPC19000914/Jdb3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	END PANEL SUB-ASSY, BODY LOWER BACK	SERVICEABLE	629.80	-
1	COVER, REAR FLOOR UNDER, RH	SERVICEABLE	169.50	-
1	COVER, REAR FLOOR UNDER, LH	SERVICEABLE	234.30	-
1	COVER, REAR FLOOR UNDER CENTER	SERVICEABLE	222.60	-
1	TAIL GATE PANEL SUB-ASSY, BACK DOOR	SERVICEABLE	929.60	-
1	TAIL GATE LOCK ASSY, BACK DOOR	SERVICEABLE	452.10	-
1	TAIL GATE LOCK COVER, BACK DOOR	SERVICEABLE	25.30	-
1	TAIL GATE CUSHION, BACK DOOR, RH & LH	SERVICEABLE	8.20	-
1	LENS & BODY, REAR COMBINATION LAMP, RH	SERVICEABLE	438.10	-
1	SEALANT SIKAFLEX	SERVICEABLE	37.00	-
1	TAIL GATE BACK DOOR OUTSIDE GARNISH SUB	TO REPAIR SEE LABOUR	891.20	-
			7,536.80	2,096.56
	LABOUR			
	PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF TAIL GATE BACK DOOR OUTSIDE GARNISH SUB.		1,214.00	500.00
	SPRAY PAINT.		1,856.00	450.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	30.00
	TO REMOVE AND INSTALL LUGGAGE COMAPARTMENT TRIM TO FACILITATE REPAIR.		120.00	30.00
	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE.		120.00	30.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
			3,670.00	1,060.00
GRAND TOTAL			11,206.80	3,156.56
RECOMMENDED COST OF REPAIRS				3,156.56

Report Ref No. CC4/LPC19000914/Jdb3s2

ONG HWEE JIE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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