

AXA INSURANCE PTE LTD  
08 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811  
ATTENTION: MOTOR CLAIMS

08<sup>TH</sup> MARCH 2019

"WITHOUT PREJUDICE"

**ACCIDENT INVOLVING VEHICLES SGG1221C AND SKS7573L ON 12.01.2019**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses, which are set out hereunder as follows:

Repair Cost : \$29,353.37  
Loss of Rental : \$2,700 (\$150.00 X 18 DAYS)  
LTA search : \$2.00  
Total cost : \$32,055.37

A copy each of the following supporting documents is enclosed:

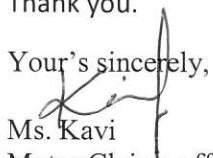
Repair Invoice & Rental Invoice	Certificate of Insurance
Accident report/IC	GIA Search
Letter of authority	Discharge voucher

Please forward us an acknowledgement of receipt of this letter within 14 days of your receipt, failing which our client will have no choice but to take action against you without any further notice to you or your client.

For any clarification, you can contact us at 82927422/ fax 67411626 or email to [kavi@tts.com.sg](mailto:kavi@tts.com.sg)

Thank you.

Yours sincerely,

  
Ms. Kavi  
Motor Claims officer  
Email: [kavi@tts.com.sg](mailto:kavi@tts.com.sg)



**TTS EUROCARS** pte ltd  
A member of the TTS Motor Group

Company Reg. No: 200413930H  
GST No: 20-0413930-H

383 Sin Ming Drive, TTS Centre, Singapore 575717 Sales: +65 6842 2222 Admin: +65 6757 0122 Aftersales: +65 6757 2622 Fax: +65 6741 1626  
Branch : No.15, Commonwealth Lane, Lot A1, Commonwealth Car Mall, Singapore 149554 Tel : +65 6462 1111 Fax : +65 6252 4834

For corporate, fleet & leasing enquiries, please contact +65 6462 1111  
24-Hour Emergency Assistance: +65 6475 2722

Website : [www.tts.com.sg](http://www.tts.com.sg)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 JANUARY 2019

**TAN HIAN THIN**

BLK 873 YISHUN ST 81

#10-159

SINGAPORE 760873

Dear Sir/Madam,

OUR REF : CC4/ASM19000911/Gjb3

YOUR REF : SGG 1221C

**ACCIDENT INVOLVING SKS 7573L AND SGG 1221C ALONG AYE ON 12.01.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s TTS EUROCARS PTE LTD, acting on behalf of the owner of SGG 1221C against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle was involved in a five (5) vehicle chain collision causing you to hit Third Party vehicle in front.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



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Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

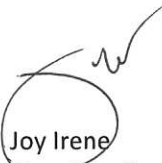
This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Joy Irene  
*Case Handler*

DID: 6841 2409

FAX: 6741 4108

Email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)

c.c. AXA Insurance Singapore Pte Ltd (AXA)  
(Motor Claims Dept)



TTS EUROCARS pte ltd

A member of the TTS Motor  
Group

Company Reg. No: 200413930H

## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SGG1221C & SKS7573L ON 12/1/19

I, LIM CHOONG KIAT <sup>(LIN JUNJIE)</sup> owner of Vehicle Registration No. SGG1221C

Hereby authorize TTS Eurocars Pte Ltd/ TTS Motor Group Pte Ltd to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident. I further authorize TTS Eurocars Pte Ltd/ TTS Motor Group Pte Ltd to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my above claim.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by TTS Eurocars Pte Ltd/ TTS Motor Group Pte Ltd of the settlement amount in respect of such claim shall constitute the full discharge of the claim in respect of such loss and damage.

Signed By:

Name

NRIC No:

In the presence of:

Name Natarajan Davidha Rajan

NRIC No: S 8171135F



redefining / insurance

CLAIM REF : S9M01ADF  
INSURED : TAN HIAN THIN

DISCHARGE VOUCHER

We/I LIM CHOONG KIAT (LIN JUNJIE) NRIC NO. S79277471 hereby agree to accept the sum of dollars [ THIRTY ONE THOUSAND TWO HUNDRED SEVENTY FIVE ONLY. ] (\$31,275.00 ) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [SKS 7573L] as a result of an accident along [AYE] on [12/01/2019] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SGG 1221C]

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SKS 7573L] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SKS 7573L]

Dated this 22 day of APRIL 2019

Claimant's Signature :

NRIC no./ Company Stamp :

Occupation/ Business :

Address :

Telephone No. :

Witness's Name :

Witness's Signature :

Witness's NRIC No. :

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

## TAX INVOICE

AXA INSURANCE PTE LTD  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811

Document No: IN19-300169  
Date : 08/03/2019

Vehicle No : SGG1221C  
MERCEDES BENZ E200  
Mileage : 45247

Staff ID : KAVI  
Account No : AXA  
Job No : T19-100080  
Page 2

Description	Quantity	U Price	Disc%	Amount
BOOT MOULDING	1	145.00		145.00
IMPACT ABSORBER	1	152.00		152.00
REAR BUMPER CENTRE CHROME	1	320.00		320.00
REAR BUMPER MOUNTING LH	1	66.00		66.00
REAR BUMPER MOUNTING RH	1	66.00		66.00
REAR BODY PANEL	1	1,360.00		1,360.00
REAR HATCH STRIP	1	190.00		190.00
INTERIOR PANEL CLIPS	1	32.00		32.00
REAR LAMP	1	690.00		690.00
FRONT FENDER SPRING	1	40.00		40.00
FRONT BUMPER SUPPORT	1	490.00		490.00
REINFORCEMENT ABSORBER	1	200.00		200.00
FRT BUMPER ABSORBER	1	230.00		230.00
RADIATOR BRACKET	1	90.00		90.00
FRT BUMPER LOWER TRIM	1	120.00		120.00
FRT BUMPER TRIM	1	120.00		120.00
FRT CHROME GRILLE	1	280.00		280.00
FRT BUMPER MOUNTING	1	80.00		80.00
LOWER REAR BUMPER TRIM	1	260.00		260.00
FRT BOOT LID BADGE (STAR)	1	74.00		74.00
REINFORCEMENT REAR CROSS MEMBER	1	760.00		760.00
RADIATOR SUPPORT CONSOLE	1	200.00		200.00
10% PARTS DISCOUNT	1	-2,470.34		-2,470.34
SUNDRIES	1	20.00		20.00
ELELCTRICAL WIRING CHECK FOR PROPER FUNCTIONING	1	30.00		30.00
REMOVE/REPLACE FRT HEADLAMP ADJUST/ALIGN HEADLAMP FOCUS	1	50.00		50.00
TUFF KOTE BODY CAVITY	1	40.00		40.00
REMOVE/REFIX/REPLACE RADIATOR COOLING SYSTEM CONDUCT	1	60.00		60.00



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24 Hours Emergency Assistance: +65 6475 2722

Website: [www.tts.com.sg](http://www.tts.com.sg)

## TAX INVOICE

AXA INSURANCE PTE LTD  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811

Document No: IN19-300169  
Date : 08/03/2019

Vehicle No : SGG1221C  
MERCEDES BENZ E200  
Mileage : 45247

Staff ID : KAVI  
Account No : AXA  
Job No : T19-100080  
Page 1

Description	Quantity	U Price	Disc%	Amount
BONNET INSULATOR CLIP	1	31.70		31.70
BONNET LOGO	1	80.90		80.90
FRONT BUMPER	1	1,155.85		1,155.85
RIVET	10	8.00		80.00
FRONT BUMPER GRILLE	1	239.33		239.33
FRT BUMPER GRILLE BASE	1	168.62		168.62
FRT LOWER RADIATORAIR DUCT	1	122.00		122.00
MERCEDES BENZ AMBLEM	1	131.50		131.50
FRT BUMPER LOWER GRILLE	1	105.50		105.50
LOWER BUMPER GRILLE	1	67.50		67.50
E CLASS PARKING SENSOR	5	180.00		900.00
PARKING SENSOR SEAL RING	5	8.00		40.00
TOWING EYE COVER	1	64.50		64.50
MOUNTING BRACKET BUMPER	2	22.50		45.00
FRONT LH FENDER	1	961.00		961.00
FRONT RH FENDER	1	961.00		961.00
BUMPER TRIM CLIPS	20	8.10		162.00
HEADLAMP RH UNIT	1	3,160.00		3,160.00
HEADLAMP LH UNIT	1	3,160.00		3,160.00
FRONT PANEL CROSS MEMBER	1	780.00		780.00
CONDENSER	1	1,440.00		1,440.00
TRUNK LID COVER	1	2,240.00		2,240.00
REAR TAILGATE BOOT LOCK COVER	1	210.00		210.00
E200 LOGO	1	86.00		86.00
REAR BOOT LID BADGE (STAR)	1	48.00		48.00
REAR TRIM BUMPER	1	1,880.00		1,880.00
REFLECTOR REAR BUMPER	1	28.00		28.00
REAR TAIL PIPE	1	390.00		390.00



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8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811

Document No: IN19-300169  
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Vehicle No : SGG1221C  
MERCEDES BENZ E200  
Mileage : 45247

Staff ID : KAVI  
Account No : AXA  
Job No : T19-100080  
Page 3

Description	Quantity	U Price	Disc%	Amount
PRESSURE TEST				
REMOVE/REFIX/REPLACE A/C CONDENSER VACUUM REFILL CONDUCT	1	60.00		60.00
PRESSURE TEST AND CHECK FOR LEAKS				
TOWING CHARGES	1	180.00		180.00
REPAIR/REPLACE FRT BONNET FRT BUMPER FRT SUPPORT PANEL	1	880.00		880.00
HEADLAMP, FRT RH FENDER, FRT RH CHASSIS MEMBER FRT LH				
DOOR AND ALL OTHER AFFECTED PARTS				
E CLASS NUMBER PLATE (SPECIAL)	1	50.00		50.00
PUTTY SAND SPRAY PAINT POLISH AND WAX FRT BONNET, FRT RH	1	1,500.00		1,500.00
FENDER FRT LH FENDER FRT BUMPER FRT RH DOOR FRT RH FENDER				
INNER PANEL AND ALL OTHER AFFECTED PARTS				
SUNDRIES	1	20.00		20.00
TUFF KOTE BODY CAVITY PRESERVATION REAR BOOT REAR END PANEL	1	40.00		40.00
SPARE TYRE PANEL REAR RH AND LH FENDERTAIL PANEL LH AND ALL				
OTHER AFFECTED PARTS				
SEALANT FOR BODY PANEL-REAR BOOT REAR END PANEL SPARE TYRE	1	40.00		40.00
PANEL TAIL LAMP PANEL REAR RH FENDER				
REMOVE/REFIX REAR SPARE TYRE BOARD FENDER INNER TRIMS	1	80.00		80.00
SPARE TYRE COMPARTMENT TOOLS AND EQUIPMENT FOR REPAIRS				
REPAIR, REPLACE, REAR BOOT LID REAR BUMPER REAR END PANEL	1	1,000.00		1,000.00
SPARE TYRE PANEL, REAR TAIL RH PANEL REAR TAIL LAMP LH PANEL				
REAR RH FENDER REAR LH FENDER AND ALL OTHER AFFECTED PARTS				
PUTTY, SAND, SPRAY PAINT POLISH REAR BOOT REAR BUMPER REAR END	1	1,000.00		1,000.00
PANEL REAR SPARE TYRE PANEL REAR FENDER RH REAR FENDER LH				
REAR RH DOOR RH ROCKER PANEL TAIL LAMP PANEL RH TAIL LAMP				
PANEL LH AND ALL OTHER AFFECTED PARTS				
CONDUCT ECU PROGRAMMING CHECK AND CLEAR FAULT CODES	1	150.00		150.00
RESTORE PROGRAMMING MODULES				

Total 27,433.06  
0.00

7.00% GST Pay 1,920.31  
Nett Total 29,353.37  
=====

## \* Acknowledgement by Customer \*

I confirm that the goods stated in this invoice have been received by me in good working order and condition. I further confirm that all services and/or repair jobs stated in this invoice are completed and done to my satisfaction.

TTS EUROCARS PTE LTD

Authorized Signature

Name/Signature/NRIC No/Co Stamp (where applicable)



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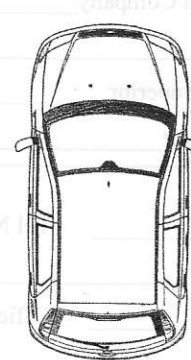

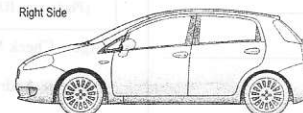
# TTS EUROCARS pte ltd



A member of the TTS Motor Group

## Daily Rental Agreement & Receipt

TTS : 4113

HIRER'S PARTICULARS		VEHICLE DETAILS
Name: <b>LIM POH NGAK</b>	NRIC No/ Passport No: <b>S0230636J</b>	Vehicle Registration No: <b>SMH4564</b>
Address:	Telephone (Home):	Make / Model: <b>BMW</b>
	Mobile No:	Colour:
The hirer is to bear excess of the first <b>\$5000.00</b> on the damage to TTS's car (customer to sign acknowledgement)		
Collision Damage Waiver : Yes / <b>No</b>	Date Hired from: <b>12/1/19 1600hrs.</b>	Rental Amount : <b>\$ 2880/=</b>
Excess waiver to :	No. of Days : <b>18 days</b>	CDW : <b>\$</b>
Estimated Date of Return : <b>30/1/2019</b>		Refundable deposit : <b>\$</b>
Remarks: <b>SGG 1221C AXA Claim</b>		Total <b>7% GST</b> : <b>\$ 201.60</b>
		Amount Paid : <b>\$ 3081.60</b>

Front 	Left Side 	Top 
Rear 	Right Side 	

Collection of Vehicle			Return of Vehicle		
Out Date /Time <b>12/01/19</b> <b>1600hrs</b>	Mileage Out <b>181064</b>	Fuel Level 	In Date /Time <b>30/1/19</b> <b>1630hrs</b>	Mileage In <b>182170</b>	Fuel Level 
Checkout by :			Check In by :		

All terms and conditions shall be governed by and construed in accordance to the laws of the Republic Singapore. In acknowledgement and agreement to the above terms and conditions of the rental Agreement contract:

Hirer Signature

TTS EUROCARS PTE LTD

Refund Deposit to Customer: \$

Date:

Customer's Signature:

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-006804

Date of Request: 14/01/2019

Your Ref No:

Online Purchase

TTS Eurocars Pte Ltd  
383 Sin Ming Drive  
TTS Centre  
Singapore 575717

Dear Sir/Madam,

Enquiry Date 14/01/2019  
Enquiry By Natarajan Kavidha Rajan  
TP Vehicle No. SKS7573L  
Accident Date 12/01/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKS7573L	AXA Insurance Pte Ltd	05/05/2018-04/05/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-006804

Date of Request: 14/01/2019

Your Ref No:

Online Purchase

TTS Eurocars Pte Ltd  
383 Sin Ming Drive  
TTS Centre  
Singapore 575717

Dear Sir/Madam,

Enquiry Date 14/01/2019  
Enquiry By Natarajan Kavidha Rajan  
TP Vehicle No. SKS7573L  
Accident Date 12/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque