

Asher Sng (LKKAuto)

From: Torque 5 Claims <claims@torque5.com>
Sent: Tuesday, 9 April 2019 10:52 AM
To: Asher Sng (LKKAuto)
Cc: claims@torque5.com; Admin A
Subject: Accident Involving SGZ 7313 G & SKL 7315 C on 14/01/2019. Our Ref: SGZ7313G. Your Ref: CC4/FWD19000899/Beb3
Attachments: image010.wmz; SGZ 7313G - 14012019 LOD.pdf
Follow Up Flag: Follow up
Flag Status: Completed

WITHOUT PREJUDICE

Dear Asher,

Attached is the Final repair bill, Loss of Rental, LTA fee and GIA fee of the above mentioned vehicle.

Claim amount as per below:-

1. Cost of Repair	\$ 3,424.00
2. Loss of Rental for 04 Days x \$100/-x per day	\$ 400.00
3. LTA/GIA fee	\$ 31.00
Total	\$ 3,855.00

The above settlement is in respect of our client's claim for damages pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation of his personal injuries.

Kindly acknowledge by replying to this email and advise who is the officer in charge.

Your assistance is greatly appreciated.



Thank you.

Warmest Regards,

Rachel Wu

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 EXT 112 | **Fax** (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875





Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875

Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com

Co. Reg. No.: 201313221G

LETTER OF AUTHORISATION

Accident on 14/01/2019 along P1E EXIT TO TPE
Involving vehicles SGZ731367 & SKL7315C

In consideration of **Torque 5 Pte Ltd, 8 Kaki Bukit Ave 4, Premier @ Kaki Bukit #01-50 Singapore 415875**, repairing my/our motor vehicle no SGZ731367 at my request, I/We, Lee Si chuan ("the claimant") of 451 Giduh Ring rd #04-136 S760451 (address) bearing NRIC No S79390472 the owner of motor vehicle no SGZ731367, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings related to this accident that are necessary to prosecute the claims maintained by **Torque 5 Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful due to untruthful statements from me/us, I/we undertake to pay to **Torque 5 Pte Ltd** the cost of repairs to my/our vehicle.

In the event that the settlement/payment cheque is being made in my/our favour, I/we hereby undertake to return the full amount to **Torque 5 Pte Ltd** account, within 7 days from receiving and clearance of the said settlement/payment cheque. Failing which, **Torque 5 Pte Ltd** will have the legal rights to take legal proceedings against me/us to recover the said sum, with further costs and disbursements to be incurred by me/us.

I/We further authorize **Torque 5 Pte Ltd** to settle the aforesaid claim in a manner that you deem fit and to utilize the monies to pay your charges without further reference to me/us. The payment to **Torque 5 Pte Ltd** shall amount to a good discharge of **Torque 5 Pte Ltd** obligation to me/us in respect of the settlement monies. This authorisation shall remain in force until revoked by me/us in writing to you, subject to terms and condition being agreed by both parties. I/We further understand that revocation is not allowed once your workshop has commenced on the repair of my/our vehicle.

Dated this 17 day of 01 (month) 20 19 (year)

Signed by "the claimant"

Name: Lee Si chuan

NRIC No: S79390472

Signed by Torque 5 Pte Ltd

Name: Peach Ay



RELEASE

Claim Reference:	1201900002356
Surveyor's Reference:	CC4/FWD19000899/Beb3
TP Reference:	SGZ 7313G

We, TORQUE 5 PTE LTD ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle SGZ 7313G ("Vehicle") to accept the sum of \$3,855.00, being the amount claimed for \$3,424.00 (repair costs), \$400.00 (loss of rental/~~use~~), \$ - (loss of income), \$31.00 (disbursement) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 14/01/2019 (date of accident) at / along PIE EXIT TO TPE (location) involving vehicle no/s. SGZ 7313G and SKL 7315C.

This is pursuant to the inspection conducted on 18/01/2019 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SKL 7315C be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 26 day of July 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



LTG

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.



Torque 5 Pte Ltd
No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

FWD Insurance Singapore
6 Temasek Boulevard
#18-01 Suntec Tower Four
Singapore 038986
Tel: 6820 8888


Tax Invoice
Inv. No. : T51907159
Inv. Date : 26 Jul 2019
Ref : 14/01/2019
Terms : 30 Days
Veh. No. : SGZ7313G
Make & Model : MITSUBISHI
COLTPLUS RLT

#	Description	Qty	UOM	Unit Price	Disc	Amt
1	TO SUPPLY SPARE PARTS AND LABOUR FOR ACCIDENT REPAIR PARTS LUMP SUM AMOUNT	1.00		3,200.00	0.00	3,200.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

(Customer's Signature and Company Stamp)

Subtotal : S\$ 3,200.00
GST 7.0% : S\$ 224.00
Total : S\$ 3,424.00
For **TORQUE 5 PTE. LTD.**



(Authorised Signature)
Reg no: 201313221G



No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit
#01-50 Singapore 415875
Tel: +65 6452 4457 Fax: +65 6452 4584
Email: leasing@torque5.com
Company Reg. No: 201530768C

Torque 5 Pte Ltd

8 Kaki Bukit Avenue 4, #01-50
Premier @ KB, Singapore 415875
Tel: 6452 4457 Fax: 6452 4584

Rental Invoice

Inv No. : L51901010

Date : 21 Jan 2019

Ref : SGZ7313G

Currency : SGD

Terms : COD

RA No. : R19010009

Veh No. : SFY1510K

#	Rental Period	Rate	Disc	Amt
1	Rental (17/01/2019 10:20 to 21/01/2019 17:00)	600.00	0.00	600.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

(Customer's Signature and Company Stamp)

Subtotal : S\$ 600.00
GST 7.0% : S\$ 0.00
Total : S\$ 600.00

For TORQUE 5 LEASING PTE LTD



(Authorised Signature)

RENTAL AGREEMENT

T 002151

HIRER'S PARTICULAR		Veh. No/Model: S627313G Mt. colt																													
Name: Lee Si Chuan.		Rental Veh. No/Model: SF91510K S-forester																													
NRIC/Passport No: S7939047Z		Date/Time Out: 10:20am 17/01/19																													
Address: 451 Yishun Ring Road #04-136 S760451		Date/Time In: 5pm 21/01/19																													
Tel: 91860494		<div style="display: flex; justify-content: space-around;"> <div> <p>OUT</p> </div> <div> <p>IN</p> </div> </div>																													
Driving license No: Exp:		Milage: 230962 Milage: 231259																													
ADDITIONAL DRIVER'S PARTICULAR		<table border="1"> <tr> <th>Rental Charges</th> <th>S\$</th> <th></th> <th>S\$</th> </tr> <tr> <td>Hours @</td> <td></td> <td>per hour</td> <td></td> </tr> <tr> <td>5 Days @</td> <td>120</td> <td>per day</td> <td></td> </tr> <tr> <td>Weeks @</td> <td></td> <td>per week</td> <td></td> </tr> <tr> <td>Months @</td> <td></td> <td>per month</td> <td></td> </tr> <tr> <td colspan="2">Subtotal</td> <td></td> <td>600</td> </tr> <tr> <td colspan="2"></td> <td colspan="2">GST @ 7%</td> </tr> </table>		Rental Charges	S\$		S\$	Hours @		per hour		5 Days @	120	per day		Weeks @		per week		Months @		per month		Subtotal			600			GST @ 7%	
Rental Charges	S\$		S\$																												
Hours @		per hour																													
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Subtotal			600																												
		GST @ 7%																													
Name:		Others																													
NRIC/Passport No:		TOTAL CHARGES 600																													
Address:		Mode of Payment:																													
Tel:		Cash/Nets/Cheque/Credit Card:																													
Driving license No: Exp:		Deposit																													
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Amount Refunded																													
		Remarks:																													
		Received by																													
Physical Damage Excess <table border="1"> <tr> <td>Singapore - Own Damage</td> <td>S\$2,000</td> </tr> <tr> <td>Singapore - 3rd Party Damage</td> <td>S\$2,000</td> </tr> <tr> <td>Malaysia (if applicable)</td> <td>S\$8,000</td> </tr> <tr> <td>For Driver aged < 27 or above 65 and/or less than 2 yrs driving experience regardless of age</td> <td>S\$3,000 (Additional)</td> </tr> </table>		Singapore - Own Damage	S\$2,000	Singapore - 3rd Party Damage	S\$2,000	Malaysia (if applicable)	S\$8,000	For Driver aged < 27 or above 65 and/or less than 2 yrs driving experience regardless of age	S\$3,000 (Additional)	Acknowledgement 																					
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For Driver aged < 27 or above 65 and/or less than 2 yrs driving experience regardless of age	S\$3,000 (Additional)																														
IMPORTANT NOTE: 1. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE. 2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Torque 5 Leasing Pte Ltd. 3. Use of vehicle for illegal purposes (e.g. In connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited. 4. In case of accident, the hirer shall report to Torque 5 Leasing Pte Ltd immediately.																															
		Hirer Signature/Date 17/01/19 for Torque 5 Leasing Pte Ltd Owner Signature/Date																													

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-007201

Date of Request: 14/01/2019

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Enquiry Date 14/01/2019
Enquiry By Stephanie Teo Wan Ting
TP Vehicle No. SKL7315C
Accident Date 14/01/2019

S9273139

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKL7315C	FWD Singapore Pte. Ltd.	19/06/2018-18/06/2019	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-007201

Date of Request: 14/01/2019

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Enquiry Date 14/01/2019
Enquiry By Stephanie Teo Wan Ting
TP Vehicle No. SKL7315C
Accident Date 14/01/2019

SG273139

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

SEARCH RESULTS

Our Ref No: GR-19-008677

Date of Request: 16/01/2019

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 14/01/2019

Place of Accident: PIE EXIT TO TPE

Client Vehicle No: SGZ7313G

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SKL7315C	Upper Changi Road/TPE(SLE) Exit 2	14/01/2019 09:30

Thank You.

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RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-008677

Date of Request: 16/01/2019

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 14/01/2019

Place of Accident: PIE EXIT TO TPE

Client Vehicle No: SGZ7313G

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-008678

Date of Request: 16/01/2019

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Date of Accident: 14/01/2019

Vehicle No: SGZ7313G

Place of Accident: PIE EXIT TO TPE

Involving Vehicle No: SKL7315C

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SKL7315C	PIE EXIT TO TPE	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

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