159/2161	1	10 0	xuz Te	JAO IDE		
INS. CASE OWN	BE Shelli	CC Y/III1900 *	011/04	W 79 IDAC		
Surveyor.	H.J	DOI: ASSIGN	11.1.6	polifin LYLL	19	
1 au 10 10 10 10 10 10 10 10 10 10 10 10 10			R	egistered in Merimen:	15/1/19	-
Pre-assign / CC	S40 1292	1.	Claim No. :	WITH 01.	Ai	
Name of Insured	. 101			milmooli	5	
2_4			Policy No. ;	TOWOTA		
Insured Tel No.		11110	Make / Model :	Mariana V	o Twos	MENT
Excess Sec II :S		1.0.A: [1]	Place of Accident	WINNE R	0 LAND?	WENT C
Is driver the own		fanure of Accident :		_	_	
Driver Te	0.00-0.	(V/L: (FE) / NO)	Ol GIA REPORT Insured Liability :	(YE) / NO : TP GIA REI Final ?	PORT: (ES)/ N Yes / No	10
emb zin	`		7			20
INSRS; WSP; Tel; Liability; RMKS;	INSRS: WSP: Tel: Liability RMKS:		INSRS: WSP: Tel: Liability: RMKS:	Te Li	SRS: SP: I: ability: 4KS:	
Date/Time			W. F. 2			
116	WHITE I HA THY ISLAND	SANIER RIFER		TAGE	DATE /	PIC .
WITH	the hart-y	1 7		on-Reporting its (10)		
		MA 15 J		on-Reporting ltr (2nd): on-Reporting ltr (Final):		
13 K	The Part of the Control of the Contr	111111111111111111111111111111111111111		otification by (if non-pickup).		
	131 \$ 81400:00	with sday		di Ot:		
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	the was to type me	whole faport	100	fler call for to OE:		
	1		A	athorisation To Act:	U	
			84	rleuse Voucher:	V	
				nai Repair Bill:	V	
				ar Rennal Invoice:		\vdash
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				The state of the s		=
			19	andate/Reject Instruction	17	=
	Total Vision			DD	7	=
	little repair phats	-		syment Breakdown Form:		\vdash
PRELIMINARY ADVIC	E Date/Time:	Sent By:	p _i	st-Repair Photos		
	15 [14]	7 1/5		thers:		
FINALIZATION	Date/Time:	Confirm with:		onfirm by:		
Repair Cost:	55 8,400.00 1 3	days) Reduction: 26.50	5	Email	Call	
FINAL SETTLEMENT		onfirm with Audie-	E	mail Cal		
Final Liability:	% III (Agreed / As	ssessed) BOLA S/N No.:	2 11	NO or B 28. Ass. Lia:		
Repair Cost:	ss 4,400-00	12/1/1/		Chings last		
Loss of Rental (LOR):	55 - (days)		CORN by	2010	
Loss of Use (LOU):	55 750-60 (5250-00 x 3			Lillian K	ANTE	
Loss of Income (LOI): LOR only LOU onl	SS - (S x	days) R+1.0 Tick only o	lane.	6 7 10		
GIA/LTA Search	SS - LOR + LOU LO	R + LO Tick only of	mel			
Medical	55 -		10	Claim status: Norma/Rej	ect/Private Seri	le:
Disbursement	SS -	(e.g. Tow/ Independe		Report Format:		
Legal Cost	88 -	And the same print		Survey fee: \$500	00	
Total:		lobal Sum SS:	(12)			
FINAL PAYMENT		onfirm with:	E	nail 🗸 Cal		
Payee 1;	ss 9,150-09 N	ame 1: SMKT BUSES				
Payee 2: (Strike if N.A.)		ame 2:				
Payee 3: (Strike if N.A.)		ame 3:				

Washing IS

Lump Sum I LB.I: 18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	nationale Des Experts En Auton	nobile			
IND	IA INTERNATIONA	AL INSURANCE PL	Ref : CC4/III190008	97/Jfb3			
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date: 15-01-2019 Code: III2				
1.		Policy Particul	ars :- THIRD PARTY CLA	IM			
	Insured Veh.	SHD 7292L	Veh. Inspected	SMB 51M			
	Policy No.		Coverage (\$)	0.00			
	Claim No.		Excess (\$)	0.00			
	Assign From		Assign Date	15/01/2019			
2.		Vehicle Pa	articulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
	Odometer	()e)	Steering				
	Brakes		Modification				
	General						
3.		Con	ditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Descr	iption of Damages				
5.		Gen	eral Information				
	Accident Date	11/01/2019	Inspection Date	14/01/2019			
	Survey held at	SMRT AUTOMOTIVE SERV	ICES PTE LTD				
	Land to the state of the state	60 WOODLANDS INDUSTR	IAL PARK E4 SINGAPORE 7	57705			
5a.			Remarks				
		ON WAS CONDUCTED ON A"					



SMRT Accident Vehicle Repair Estimates

1

SMRT Automotive Services Pta Ltd

60 Woodlends Industrial Park E4, Singapore 757705

FAX Number: 63685592

Estimator Telephone Number: 68060623

Acodent Reporting Number | 69662672

Date Generated : 14/01/2019

CHECKING IN

10.37

User ID : GonHKZ

	Section A - Accident C	Details.
Registration Number	SMBS1M	
Case Reference Number	BUS01/19/1031	
Registration Date	16/12/2006	
Contrarty Type	SMRT Buses Ltd	
faire	MERCEDES.	
Audel	MBOC500	
lame of Driver	Zhang Yarress	
Type of Accident	Head to Rear	
Accident Date and Time	11/01/2019 7:50 AM	
Accident Reported Date and Time	11/01/2019 9:45 AM	
	No	
s Surveyor Required?	140	
Survey by	No	
Venicie is Towed Back?	140	
Towed Back Clate and Time		
Replacement Vehicle issued?	No	
Job Card Number	THE PERSON NAMED OF THE PE	MAN TO THE PARTY OF THE PARTY O
Special Instruction to ARC if any		ORTION INSURED WITH III. COMFORT TAXI
Prepared Data and Time	14/01/2019 11 49 AM	
Chassis Number	WEB83442021000123	
Minage		
Work Shop		
Rapair Completion Date and Time		
	Section B - Summary of Rep	air Estimates
Summary of Repair Estimates	Canada Company	
Summary of Repair Committee	T	Adjusted by Surveyor, if applicable
	Quotation from ARC	Adjusted by Surveyor, it approxim
Post I silver of Cost		\$0.00
Decide the Control of	\$2,120.00	STIME FOR DESIGNATION OF THE PROPERTY.
Total Spray Cost	52,120.00 5445.00	\$0.00
Total Spray Cost Total Spare Part Cost	52,120.00 5445.00 56,429.22	\$0.00 \$0.00 \$0.00
Total Spare Part Cost Total Spare Part Cost	\$2,120.00 \$446.00 \$6,429.22 \$0.00	\$0.00 \$0.00 \$0.00 \$0.00
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST	\$2,120.00 \$445.00 \$6,429.22 \$0.00 \$6,995.22	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total	\$2,120.00 \$445.00 \$6,429.22 \$0.00 \$8,995.22 \$9,000.00	\$0.00 \$0.00 \$0.00 \$0.00
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Purmer of Repair Days	\$2,120.00 \$445.00 \$6,429.22 \$0.00 \$8,995.22 \$9,000.00 4.0	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sam Total Number of Repair Days Prepared / Adjusted By	\$2,120.00 \$445.00 \$6,429.22 \$0.00 \$8,995.22 \$9,000.00 4.0 Nok Khoon Gah	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Total Spare Part Cost Total Spare Part Cost Total Other Cost TOTAL COST	\$2,120.00 \$445.00 \$6,429.22 \$0.00 \$8,995.22 \$9,000.00 4.0	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By	\$2,120.00 \$445.00 \$6,429.22 \$0.00 \$8,995.22 \$9,000.00 4.0 Nok Khoon Gah	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Tetal Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	\$2,120.00 \$445.00 \$6,429.22 \$0.00 \$8,995.22 \$9,000.00 4.0 Nok Khoon Gah	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Tetal Number of Repair Days Prepared / Adjusted By ARC / Serveyor Sign Off Dake	\$2,120.00 \$445.00 \$6,429.22 \$0.00 \$8,995.22 \$9,000.00 4.0 Nok Khoon Gah	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Tetal Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	\$2,120.00 \$445.00 \$6,429.22 \$0.00 \$8,995.22 \$9,000.00 4.0 Not Phoon Ooh 14/01/2019 11:57 AM	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Dake Signature	\$2,120.00 \$445.00 \$6,429.22 \$0.00 \$8,995.22 \$9,000.00 4.0 Nok Yihoon Goh 14/01/2019 11:57 AM	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Serveyor Sign Off Dale Signature	\$2,120.00 \$445.00 \$6,429.22 \$0.00 \$8,995.22 \$9,000.00 4.0 Not Phoon Ooh 14/01/2019 11:57 AM	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Total Spare Part Cost Total Other Cost Total Other Cost TOTAL COST Lump Sum Tetal Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature	\$2,120.00 \$445.00 \$6,429.22 \$0.00 \$8,995.22 \$9,000.00 4.0 Nok Yihoon Goh 14/01/2019 11:57 AM	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

	. ,



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd 60 Woodlands Industrial Park E4, Singapore 757705 FAX Number: 63865592 Estimator Telephone Number: 58662523

CatherineLee

Accident Reporting Number : 88682672

Date Generated : 22/01/2019

User ID

Pole kin

	Section A - Accident Details	
Registration Number	SMB51M	
Case Reference Number	BUSIDIATETOST	
Registration Date	18/12/2008	
Company Type	SMRT Buses Ltd	
Make	MERCEDES	
Model	MBOC500	
Name of Driver	Zhing Yanwu	
Type of Accident	Head to Rear	
Accident Date and Time	11/1/2019 7:50 AM	
Academs Reported Date and Time	11/1/2019 9:45 AM	
s Surveyor Required?	Yes	
Survey by	1.00	
/enide is Towed Back?	No	
Inwed Book Date and Time		
Esplacement Vehicle Issued?	No	
ob Card Number	24098681	
Decial Instruction to ARC, if any	SMBS1M - FBONT BIOUT BOOK -	
repared Date and Time	[SOLIZER LIP] - REAR LEFT PORTION INSURED WITH III COMMORT TANK	
hasais Number	14 140 18 1148 AM	
Heage	WEB53442021000123	
lors Shop		
Apair Completion Date and Time:		

	Section B - Summary of Re	pair Estimates	
Summary of Repair Estimates			
	Quotation from ARC	Adjusted by Surveyor, if applicable	
Total Labour Cost	\$2.120.00		
Total Spray Cost	\$446.00	\$1,590,00	
Total Spare Part Cost	26.466.27	8324.00	
Total Other Cost	80.00	\$6,468.27	
TOTAL COST	20.10	\$0.00	
Lump Sum Total	\$9,034.27	\$8,382.27	
Sumber of Repair Days	\$9,050.00	\$8,400.00	
Prepared / Adjusted By	4.0	3.0	
	Kok Khoen Goh	Hwee je	
RC / Surveyor Sign Off Date	14/01/2019 11:57 AM	14/01/2018 4:17 PM	
ignature		140112019 4:17 PM	
	0	LAK	
emarks .			

Section	on C - Quotation and Accident Invoice Details	
Quotation Number		
Quotation Date	Invoice Number	
The same of the sa	Invoice Date	
Invoice Amount	Prepared Date	

Finalized - Hwas Jas



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd 60 Woodlands Industrial Park E4, Singapore 757701 FAX Number : 53685562 Estimator Telephone Number: 68662623 Accident Reporting Number 68662672

Date Generated : 14/01/2019

			Secti	on D - Deta	ills of Repair E	stimates			
Part 1 - Labor	ar Works								
Jab Scope				Quotation f	rom AR			Adjusted by Surveyo	or, if applicable
TO REMOVE &	INSTALL ALL AR	OVE ITEMS AND	REPAIR OTHERS	Ne 120 00				M.S.A. SHIP CONT. INC.	realistane and
DAMAGED AFF	ECTED AREAS	AAT ILEMO UMP	SILPSIN WITHURS		1590				
Total Labour				\$2,120.00					
Part 2 - Spray	Painting & Pan	el Beating Rela	ited Works						
Jub Scope				Quotation fr	rom ARC			Adjusted by Surveys	or, if applicable
PROVIDE LABOREPAIR ITEMS		IAL TO PUTTY A	ND RESPRAY ABOVE	5448-0G	324				
Total Spray Pa	inting & Panel Be	ating		\$448.00					
Part 3 - Other	Costs - Accider	nt and Acciden	t Repair Related Experi	10					
Job Scope				Quotation h	rom ARC			Adjusted by Surveyo	or, if applicable
Total Other Co	ets								
Part 4 - Spare	Parts / Material	Usage	VALUE OF THE PARTY						40-110-
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approve
			STICKER IU	1:00	\$35.00	0.00	\$35.00	Replace NC.C	
	1		STICKER SG LOVE	1.00	\$35.00	0.00	\$35.00	Replace NF.C	/
6009351	GLASS		WINDSCREEN FRT CEN TRE.FOR ME OCS00 BUS	1.00	\$6,210.00	10.00	\$5,589.00	Replace CRA	/
4006315	CONSUMABLE		ACTIVATOR	1:00	\$80.00	0.00	580:00	Replace NE	/
4006314	CONSUMABLE	Sikafex-265	ADHESIVE DIRECT GLAZING	10.00	\$37.00	0.00	\$370.00	Replace NEC	-
4006313	CONSUMABLE	SIKAB Primer- 206 G+P	CONTRACTOR OF THE PARTY OF THE	1:00	\$80.00	0.00	580.00	Reptace NEL	/
6009382	BODY RH		COVER HEADLAMP RM. FIBREGLASS MB OCS00	1.00	\$621,00	10.00	\$588.90	CRAMES	
6009506	VE		HEADLAMP FOR MERCEDES OCSOS LE RIGHT	1.00	\$1,276.50	10:00	\$1,148.85	CRA,	,
6009701	VE		LAMP BLINKER FRONT RIGHT FOR MB OCSOO LE	1.00	8156.30	10.00	\$129.77	Replace MIS	-
Tintal					\$8,529.80		\$8,036.52		
	Parts / Material	Usage After Su	rveyor Signed off					-	
Added Spare	distance of the control of the contr								
Added Spare Part Number	Purtion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check

LKK Auto Consultants hence notify the Repairer of the following: To returney before/after spray painting

- To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Huse Ste-LKK
14/1/19
1/5 3days
Photo after paint

Adviowledged by Repairer

Signature:

Dated

Poh Kin (LKKAuto)

From:

Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>

Sent:

Monday, 25 February 2019 9:23 AM

To:

Poh Kin (LKKAuto)

Cc:

Admin A: motorclaim@iii.com.sq

Subject:

Pend III's DV \$9150 - SMRT BUS/01/19/1031/AW - Accident involving SMB51M

and SHD7292L on 11 Jan 2019 along Middle Road after Waterloo Street

Importance:

High

Follow Up Flag:

Follow up

Due By:

Monday, 25 February 2019 4:00 PM

Flag Status:

Flagged

LKK Ref:

CC4/III19000897/Jfb3

SMRT Ref:

SMRT BUS/01/19/1031/AW

Without Prejudice. Save as to Costs.

Dear Poh Kin,

We are glad to accept your offer of \$9,150. Please let us have III's DV soon. Thank you.

Audrey Wee | DID: 6556 3521 | FAX: 6481 9221 | Email: audrey@smrt.com.sg | Claims

Department | 6 Ang Mo Kio Street 62 Singapore 569140





From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]

Sent: Monday, 25 February, 2019 9:01 AM

To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Admin A

Subject: RE: LOD to III - SMRT BUS/01/19/1031/AW - Accident involving SMB51M and SHD7292L on

11 Jan 2019 along Middle Road after Waterloo Street

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref:

CC4/III19000897/Jfb3

Your Ref:

SMRT BUS/01/19/1031/AW

Dear Audrey,

We refer to the above matter

Purely towards an amicable settlement, we have instruction from our principal to offer settlement at global sum of \$9,150.00(all in) on this matter.

Poh Kin (LKKAuto)

From:

Poh Kin (LKKAuto)

Sent:

Monday, 25 February 2019 9:01 AM

To:

'Audrey Woo (Auto Sycs/Claims & IA/Claims & IA/Buses)'

Cc:

Admin A

Subject:

RE: LOD to III - SMRT BUS/01/19/1031/AW - Accident involving SMB51M and

SHD7292L on 11 Jan 2019 along Middle Road after Waterloo Street

Importance:

High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref:

CC4/III19000897/Jfb3

Your Ref:

SMRT BUS/01/19/1031/AW

Dear Audrey,

We refer to the above matter

Purely towards an amicable settlement, we have instruction from our principal to offer settlement at global sum of \$9,150.00(all in) on this matter.

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth. Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) [mailto:audrey@smrt.com.sg]

Sent: Tuesday, 19 February 2019 10:10 AM

To: Motor Claim - III <motorclaim@iii.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Stanley Lai <stanley.lai@iii.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>

Subject: LOD to III - SMRT BUS/01/19/1031/AW - Accident involving SMB51M and SHD7292L on 11

Print Received Message

This mail is associated with:

*SMB51M (MCT19010276) [SHD7292L] TP SMRT BUSES LTD Jan 11 2019 7:00AM

[COMFORT TRANSPORTATION PTE LTD] SMRT Automotive Services Pte Ltd

From

India International Insurance Pte Ltd (HQ) (III_SG), sent on 25/02/2019 08:50 AM.

To

LKK_HQ

Subject

Alert - Adj Mandate Approved (S\$9150.00) - SMB51M - Claim Handler: Sherini Pillai

Approved:9150.00:Pls offer \$250 for loss of use

Claim Audit

1	UDIT TRAIL	Accella	Remarks	By
Va.	On 15 Jan 2019	Audit		[A] Lau
1	15:06	Clm Veh Model Changed	(201729) MERCEDES-BENZ OCS00LE1830H 12.0 D (A).	Shu Pe
2	15 Jan 2019 15:06	Clm Created	Reg No: SMB51M. Acct Date: 2019/01/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SM RT Automotive Services Pte Ltd (Woodlands)	[A] Lau Shu Pe
3	15 Jan 2019 15:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	Shu Pe
4	15 Jan 2019 15:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/24	[A] La Shu Pe [A] La
5	15 Jan 2019 15:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	Shu Pe
6	15 Jan 2019 15:06	Label Added	(30653):Direct Settlement.	Shu Pe
7	15 Jan 2019 15:06	Adj Adjuster Assigned	[None] -> ONG HWEE JIE	Shu Pe
8	21 Jan 2019 10:01	Clm Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lai Shu Pe
9	21 Jan 2019 10:01	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] La
10	23 Jan 2019 13:17	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: BOLA 15, TP driven along extreme left in ne,TP driven along second lane from left. OID swerve to left lane, in order to avoid colli sion with front vehicle and Causing collision with TP vehicle.	Chong Poh Ki
11	24 Jan 2019 11:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/24	[I] Lalith Krishn
12	24 Jan 2019 11:04	Adj Mandate Set	Approved:0.00.	[I] Lalith Krishn
13	21 Feb 2019 17:07	Adj Rpt Initiated		JOANN LEE KHAN MIN
14	21 Feb 2019 17:07	Clm Dti Modified	Claimaint's ID: ->	JOANN LEE KHAN MIN
15	21 Feb 2019 17:07	Clm Dtl Modified	JPJ Reg. Date: -> 2008/12/18.	[A] JOANN LEE KHAN MIN
16	21 Feb 2019 17:07	Clm Details Notified		[A] JOANN LEE KHAN MIN
17	22 Feb 2019 16:56	Adj Mandate Request	Cur.Req:9225.00:PODS Liability: 100% Quantum: a)COR: \$8,400.00 + b)LOU: \$825.0 0 (\$275.00 x 3 days) = Total \$9,225.00 Vehicle Model: MERCEDES-BENZ OCS00LE183 0H-12.0 (BUS) (11967cc) For your approval	[A] Chon Poh K

◄ ▶ Date To ◀ IIII ► Audit Type None ▼ Go **Date From**

ACTIVITY							
No record							
Merimen Billin	g for this case -	Transaction His	story				
BIII Def No.	Bill Date	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount

terimen Billin	g for this case -	Transaction H	istory				
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2064535	21/02/2019 17:07	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMB51M	SHD7292L	10.70

Print Received Message

This mail is associated with:

*SMB51M (MCT19010276) [SHD7292L] TP SMRT BUSES LTD Jan 11 2019 7:00AM [COMFORT TRANSPORTATION PTE LTD] SMRT Automotive Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 24/01/2019 11:04 AM. To LKK_HQ Subject Alert - Adj Mandate Approved (S\$0.00) - SMB51M - Claim Handler: Sherini Pillai

Approved:0.00.			

Print Received Message

This mail is associated with:

*SMB51M (MCT19010276) [SHD7292L] TP SMRT BUSES LTD Jan 11 2019 7:00AM

[COMFORT TRANSPORTATION PTE LTD] SMRT Automotive Services Pte Ltd

From

India International Insurance Pte Ltd (HQ) (III_SG), sent on 25/02/2019 08:50 AM.

To Subject LKK_HQ

Alert - Adj Mandate Approved (S\$9150.00) - SMB51M - Claim Handler: Sherini Pillai

Approved:9150.00:Pls offer \$250 for loss of use

No record

Claim Audit

1 4	UDIT TRAIL			-
io.	On	Audit	Remarks	Ву
	15 Jan 2019 15:06	Clm Veh Model Changed	(201729) MERCEDES-BENZ OC500LE1830H 12.0 D (A).	[A] La Shu Pe
2	15 Jan 2019 15:06	Clm Created	Reg No: SMB51M. Acct Date: 2019/01/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SM RT Automotive Services Pte Ltd (Woodlands)	[A] La Shu Pe
3	15 Jan 2019 15:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] La Shu P
4	15 Jan 2019 15:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/24	[A] La Shu P
5	15 Jan 2019 15:06	Adj Mandate Set	Approved:0,00,Reinsp:Adj decides.	[A] La Shu P
6	15 Jan 2019 15:06	Label Added	(30653):Direct Settlement.	[A] La Shu P
7	15 Jan 2019 15:06	Adj Adjuster Assigned	[None] -> ONG HWEE JIE	[A] La Shu P
8	21 Jan 2019 10:01	Clm Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] La Shu P
9	21 Jan 2019 10:01	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] La Shu P
10	23 Jan 2019 13:17	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: BOLA 15, TP driven along extreme left la ne,TP driven along second lane from left. OID swerve to left lane, in order to avoid colli sion with front vehicle and Causing collision with TP vehicle.	[A] Chon Poh K
11	24 Jan 2019 11:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/24	[1] Lalith Krishn
12	24 Jan 2019 11:04	Adj Mandate Set	Approved:0.00.	[1] Lalith Krishn
13	21 Feb 2019 17:07	Adj Rpt Initiated		JOANI LEE KHAN MIN
14	21 Feb 2019 17:07	Cim Dtl Modified	Claimaint's ID: ->	JOAN! LEE KHAN MIN
15	21 Feb 2019 17:07	Clm Dtl Modified	JPJ Reg. Date: -> 2008/12/18.	JOAN LEE KHAN
16	21 Feb 2019 17:07	Clm Details Notified		JOAN LEI KHAI MII
17	22 Feb 2019 16:56	Adj Mandate Request	Cur.Req:9225.00:PODS Liability: 100% Quantum: a)COR: \$8,400.00 + b)LOU: \$825.0 0 (\$275.00 x 3 days) = Total \$9,225.00 Vehicle Model: MERCEDES-BENZ OC500LE183 0H-12.0 (BUS) (11967cc) For your approval	[A] Chor Poh

▼ Go ■ Date To ■ ► Audit Type None **Date From** ACTIVITY

erimen Billin	g for this case - '	Transaction H	istory				
BUIL Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2064535	21/02/2019 17:07	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMB51M	SHD7292L	10.70

Poh Kin (LKKAuto)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>

Sent: Tuesday, 19 February 2019 10:10 AM

To: Motor Claim - III; Admin-D (LKKAuto); Vivian Lau (LKKAuto); Bevan Lim (LKK Auto);

Mei Kwan (LKKAuto)

Cc: Stanley Lai; Zuhaidah Samsuri

Subject: LOD to III - SMRT BUS/01/19/1031/AW - Accident involving SMB51M and

SHD7292L on 11 Jan 2019 along Middle Road after Waterloo Street

Attachments: img-218160607-0001.pdf; SAS2534794.pdf

Importance: 'High

Follow Up Flag: Follow up

Due By: Wednesday, 20 February 2019 3:00 PM

Flag Status: Flagged

Categories: clear

BUS/01/19/1031/AW

Dear LKK Officers (c/o India Intl Insurance),

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB51M. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 8400
Loss of Use (3 days \$275, 12m bus)	\$ 825
LTA Search Fee	
Total	\$ 9225

We enclose the following documents,

- Repair Invoice
- GIA Report
- Survey Report and Bus Photos to be furnished by LKK

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Wee | DID: 6556 3521 | FAX: 6481 9221 | Email: audrey@smrt.com.sg | Claims

Department | 6 Ang Mo Kio Street 62 Singapore 569140



From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Tuesday, 19 February, 2019 9:55 AM

To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)

SMRT Ref. BUS/01/19/1031/AW

AUTHORIZATION TO ACT

I, <u>SMRT BUSES LTD</u> (the third party claimant") of <u>6 ANG MO KIO STREET 62</u> (S)569140 (address), owner of <u>SMB 51M</u> (vehicle no.) hereby authorize <u>SMRT AUTOMOTIVE SERVICES</u> <u>PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no <u>SMB 51M</u> that was damaged pursuant to the accident which occurred on <u>11/01/2019</u> (date) along <u>Middle Road</u> (location) involving vehicle no/s <u>SHD</u> 7292L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 25 (day) of FeB (month) 20 19 (year)

Signed by "the third party claimant"

(with chop if applicable)

Signed by "the workshop"

(with chop)



Nationality: Occupation:

INDIA INTERNATIONAL INSURANCE PTI LTD

Ga Reg. No. 190700792k | GST Reg. No. M2-0078006-X 64 | Cecil Street | #04 | #05 | #06-02 | 10B Building | Singapore 049711 Office (65) 63476100 Email insurs@fit.com.sg Eas (65) 62244174 Website www.tik.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER

\$9150 CHO/GIRO payable to SMRT BUSESLI III-Direct Settlement (PODS) India Ref: TP / MCT19010276 Claimant Ref : SMRT BUS/01/19/1031/AW SMRT Automotive Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd of Surveyor) with respect to the amount claimed for S\$ 9,150,00 (loss of use/rental), S\$ _____ (search fee), vehicle no. SMB 51M that was damaged pursuant to the accident which occurred on 11/01/2019 (location) involving vehicle no. SHD 7292L (insured (date) at Middle Road vehicle). This is pursuant to the inspection conducted on 14/01/2019 (date) at "the workshop". We/I confirm that we/I are/am authorized by the owner ___SMRT Buses Ltd ("the third party claimant") of vehicle no. SMB 51M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant". We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMB 51M (vehicle no.) as a result of the accident. We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without projudice and without admission of liability basis. This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same. SMRT Buses Ltd We/l authorize you to pay the total amount of S\$ 9,150.00 WITNESS: CLAIMANT: Signature Signature: Signed by appointed Surveyor Signed by "the workshop" (with chop) Met Anto Lenguitants Ptollo Name Name 1911/67/1982-NRIC: NRIC: Clubi AV/ # 11-75 Address Address: penja who Ind park (14+)

Nationality:

Occupation:



Customer Code: 3000066

SMRT BUSES LTD

Block Unit STREET 62 6 ANG MO KIO SINGAPORE 569140



SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 199004280Z Invoice No. : IV190100423 Date : 24.01.2019 Vehicle No. : SMB51M

Your Ref No. : BUS/01/19/1031 Our Ref No. : 24099681 Terms : 30 Days

Description	Qty	Unit Cost	Add /	(Discount) Amount	- 6	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$	8,400.00
			GRAND	TOTAL	\$	8,400.00

Remark :

Make/Model : MBOC500 Accident Date : 11.01.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorised Signature

for SMRT Automotive Services Pte Ltd

Page 1/1

E. & O.E.

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	Status	
Main	19 Feb 2019 14 Jan 2019 00:00 Edit Reg Edit Adj Rpt		\$\$8,400.00 \$\$8,400.00 Niew Rpt		Repo		ding for Survey ort ncel Case		
	Main	R	eference	Claim	Details		Documents		Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	by adjuster]		
Insured:	COMFORT	TRANSPORTAT	ION PTE LTD, Co	Reg. No.: -					
Main Claimant:	SMRT BU	SES LTD, Co. R	eg. No.: 198202292	2D					
Vehicle Req No.:	SMB51	1		Date	of Loss:		9 07:00 - :59 hs and 24 Days Fro	m LTA Reg	Date (Man Yr))
Claim Type	TP / MC	19010276			y/Cover No.:	MCOM0015			
Vehicle Reg No. (Insured):	SHD7292L POICY NO. D-18090224MFBP								
				Exce					
Repairer:	SMRT Au	omotive Service	s Pte Ltd (Woodi	ands) 50 Woodla	nds Indu	strial Park E4	, 757705 Woodland	is - Tel: 686	62628
Handling Insurer:	India Int	ernational Insur	ance Pte Ltd (HQ)) - Tel: 63476100	[Han	ded by Sheri	ini Piltai]		
Claimant's Insurer:	MS First (Capital Insurance	e Ltd (HQ) - Tel: 6	2222311					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	256-3561 [Han	dled by 0	ONG HWEE 3	IE] [Final Rp	t due 24/	01/2019]
ASSOCIA	TED MAIL RE	CEIVED					View	All Con	npose Case Mail
• III_SG (24/01/2019): OCIATED TAS e Priority	Alert - Adj Mand KS [⊡]	ate Approved (SS ate Approved (SS Group Subjec	10.00) - SMB511	1 - Claim	Handler: S	herini Pillai	ate New Tar Created	

Claim Documents

*SMB51M (MCT19010276)

[SHD7292L]

TP

SMRT BUSES LTD

Jan 11 2019 7:00AM

[COMFORT TRANSPORTATION PTE LTD]

SMRT Automotive Services Pte Ltd

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16	16/01/19 09:34	General View	0	Load JPG	V
17	23/01/19 10:57	Photo After Spray	0	Load JPG	120
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19	23/01/19 10:57	Photo After Spray	0	Load JPG	V
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25	23/01/19 10:57	Photo After Spray	0	Load JPG	1
Doc	umentation		1 per p	page V	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	_
1	15/01/19 15:07	EMAIL FROM III DD 14012019	0	Load PDF	
2	15/01/19 15:07	TP ESTIMATE	0	Load PDF	
3	15/01/19 15:07	TP GIA REPORT	0	Load PDF	
4	15/01/19 19:05	TP ESTIMATE- MARKED	0	Load PDF	
5	21/02/19 17:14	WORKSHOP INVOICE	0	Load PDF	
6	21/02/19 17:14	LOD	0	Load PDF	
7	06/03/19 16:10	DISCHARGE VOUCHER	0	Load PDF	
8	06/03/19 16:10	AUTHORISATION TO ACT FORM	0	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
	16/01/19 08:51	Singapore Accident Statement	0	Load PDF	
1	100000	The state of the s			

Merimen e-Claims Page 2 of 2

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.	-		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			~
			4
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III19000897/JFB3Q2

Date:

06/03/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No:

SMB51M

Insured Vehicle No:

SHD7292L

Date of Loss:

11/01/2019

Nature of Claim:

TP

Claim No: MCT19010276

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SMB51M

Make & Model:

MERCEDES-BENZ OC500LE1830H, 12.0 D (A)

Engine No:

45796600148598

Reg. Date:

18/12/2008 (Man. Year: 2008)

Chassis No: Odometer:

WEB63442021000123 849927 km

Colour: Engine Capacity:

11967 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

275/70 R22.5

Rear Tyre Size:

275/70 R22.5

Front Left Side:

Continental 7 mm

Rear Left Side: Rear Right Side: Continental 7 mm Continental 7 mm

Front Right Side: Continental 7 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		8,862.80	8,036.52	826.28	9.32
Miscellaneous Items		0.00	0.00	0.00	
Labour		2,566.00	1,914.00	652.00	25.41
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	11,428.80	9,950.52	1,478.28	12.93
	Approved Total (Overridden) (S\$)		8,400.00		
	Nett Amount (S\$)	11,428.80	8,400.00	3,028.80	26.50
	+ Loss of Use (3.0 x S\$250.00/day) (S\$)		750.00		
	Ne	tt Liability (S\$)	9,150.00		

INSPECTION

Date of Assignment:

14/01/2019

Date Inspected:

14/01/2019 Inspected At:

SMRT Automotive Services Pte Ltd

(Woodlands)

60 Woodlands Industrial Park E4

Singapore 757705

Estimated Period of Repair:

3.0 days

Adjuster Report Page 2 of 4

Adjuster: ONG HWEE JIE Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen		
Part Source	:	(Last Synchronised: 21 Feb 2019)
Parts:	N/A	MERCEDES-BENZ OC500LE1830H 12.0 D (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted	, no print-code for SMB51M)
Validity:		ites are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page
Further Info	: Items/values	not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*WINDSCREEN ,FRT.CENTRE,FOR MB OC500	Cracked	6,210.00 F	*6,210.00 FL
2	1		*COVER ,HEADLAMP ,RH FIBREGLASS ,MB OC500	Cracked	621.00 F	*621.00 FL
3	1		*HEADLAMP FOR MERCEDES OC500 LE,RIGHT	Cracked	1,276.50 F	*1,276.50 FL
4	1		*LAMP ,BLINKER ,FRONT ,RIGHT ,FOR MB OC500 LE	Missing	155.30 F	*155.30 FL
5	1		*STICKER IU	Necessary	35.00 FS	*35.00 FS
6	1		*STICKER SG LOVE	Necessary	35.00 FS	*35.00 FS
7	1		*ACTIVATOR	Necessary	80.00FS	*80.00 FS
8	10		*ADHESIVE:DIRECT GLAZING	Necessary	370.00 FS	*370.00 FS
9	1		*PRIMER (SIKA 206 G+P)	Necessary	80.00FS	*80.00 FS
F=Fra	inchise	part S=Spc	Nett. L=ListItemDisc.			1-23-25
				Sub Total (S\$)	8,862.80	8,862.80
			- List Item Discount on L Items 0.0	0/10.00% (S\$)	0.00	826.28
			To	otal Parts (S\$)	8,862.80	8,036.52

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	2,120.00	1,590.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	446.00	324.00
	Gross Labour	Cost (S\$)	2,566.00	1,914.00
	Report was unsubmitted during to	his print-out.		

< END OF ESTIMATES >