

## Vic (LKKAUTO)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 1 March, 2019 9:28 AM  
**To:** Vic (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: <SEEK MANDATE> Our Ref: 181919VC30021328 LOD - ACCIDENT INVOLVING SLV1746S & PC3958L ON 14/01/2019 (LONPAC) LKK REF CC4/LPC19000896/Kha3 [External General]

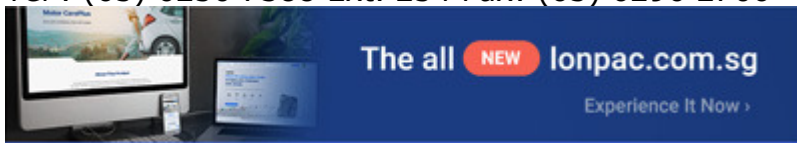
### Lonpac External - General

Dear Vic

As discussed, in view of conflicting statements, please request video footage from the TP.

Otherwise, in absence of further evidence, you may proceed to negotiate settlement at 50%, i.e. \$1938.28.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Wednesday, 27 February, 2019 1:25 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: Our Ref: 181919VC30021328 LOD - ACCIDENT INVOLVING SLV1746S & PC3958L ON 14/01/2019 (LONPAC) [External General] LKK REF CC4/LPC19000896/Kha3

**Your Ref:** 18/19/19/VC30/021328

**Our Ref:** CC4/LPC19000896/Kha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES PC 3958L (OI) AND SLV 1746S (TP) ON 14/01/2019

We refer to the above matter.

We refer to the assignment dated 15<sup>th</sup> January 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that our Insured vehicle was moving out from the side road when the collision happened.

We propose to offer to TP repairer "OPTIMA WERKZ PTE LTD" as below:

TP CLAIMED	REVISED - TO OFFER
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Cost of Repair w/gst	\$ 5,100.95	\$ 3,572.56
Loss of Use (\$100 x 5 days)	\$ 500.00	\$ 300.00 (\$60 x 5 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 5,602.95</b>	<b>\$ 3,874.56</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
Downtime	1 day
<b>TOTAL</b>	<b>5 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Wednesday, 27 February, 2019 9:42 AM

**To:** [Lily.loi@ow.sg](mailto:Lily.loi@ow.sg); MT\_Claim\_SG; Vic (LKKAUTO); Mei Kwan (LKKAUTO)

**Cc:** [sharon@ow.sg](mailto:sharon@ow.sg)

**Subject:** RE: Our Ref: 181919VC30021328 LOD - ACCIDENT INVOLVING SLV1746S & PC3958L ON 14/01/2019 (LONPAC) [External General]

## **Lonpac External - General**

Without Prejudice

Dear Lily

Please liaise with LKK Auto Consultants Pte Ltd.

Dear Mei Kwan/Vic

fya

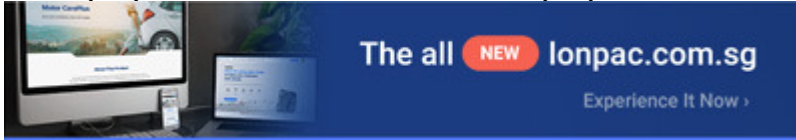
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

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Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** [Lily.loi@ow.sg](mailto:Lily.loi@ow.sg) [<mailto:Lily.loi@ow.sg>]  
**Sent:** Wednesday, 27 February, 2019 9:35 AM  
**To:** MT\_Claim\_SG  
**Cc:** [sharon@ow.sg](mailto:sharon@ow.sg)  
**Subject:** LOD - ACCIDENT INVOLVING SLV1746S & PC3958L ON 14/01/2019 (LONPAC)

Our Ref : SLV1746S / TP#764  
Your Ref : PC3958L

Without Prejudice

Dear Officer-In-Charge,

We refer to the above mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST )	S\$3,572.56
- Loss of Use	S\$500.00 (\$100 x 05 days)
- GIA/LTA search Fees	S\$2.00
<b>Grand Total</b>	<b>S\$4,074.56</b>

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

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Best Regards,

**Lily Loi (Ms)**  
Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA WERKZ PTE LTD**

Head office: 6 Kung Chong Road Singapore 159143	T: +65 6472 1313	F: +65 6472 2112
Branch : 9A Serangoon North Ave 5 Singapore 554500	T: +65 6484 9919	F: +65 6481 1011
Branch : 551 Upp Thomson Road Singapore 574415	T: +65 6452 6868	F: +65 6452 9223

[www.ow.sg](http://www.ow.sg)

[www.facebook.com/optimawerkz](https://www.facebook.com/optimawerkz)

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**From:** [Lily.loi@ow.sg](mailto:Lily.loi@ow.sg) <[Lily.loi@ow.sg](mailto:Lily.loi@ow.sg)>  
**Sent:** Tuesday, 12 February, 2019 6:23 PM  
**To:** 'mt\_claim@lonpac.com' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Cc: 'sharon@ow.sg' <[sharon@ow.sg](mailto:sharon@ow.sg)>; 'Adeline Lim' <[adeline@ow.sg](mailto:adeline@ow.sg)>

**Subject:** LOD - ACCIDENT INVOLVING SLV1746S & PC3958L ON 14/01/2019 (LONPAC)

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**Lily Loi (Ms)**

Claims Executive, Motor Claims Department

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