

## Mei Kwan (LKKAUTO)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Tuesday, 22 January, 2019 12:31 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Vic (LKKAUTO); CS A Team; Admin A  
**Subject:** RE: Our Ref: 18/19/19/VC30/021328 RE: PRI - SLV1746S Claims against PC3958L  
DOA: 14/01/2019 ( LONPAC )  
**Attachments:** PC3958L 140119.PDF

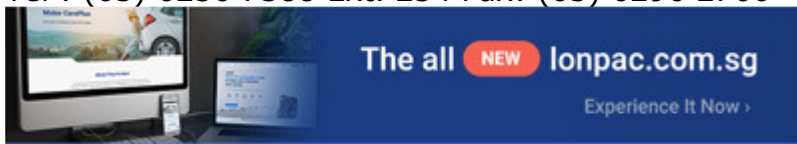
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Tuesday, 22 January, 2019 9:14 AM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Vic (LKKAUTO); CS A Team; Admin A  
**Subject:** RE: Our Ref: 18/19/19/VC30/021328 RE: PRI - SLV1746S Claims against PC3958L DOA: 14/01/2019 ( LONPAC )

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC ref: 18/19/19/VC30/021328**  
**LKK REF: CC4/LPC19000896/Kha3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLV 1746S

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Tuesday, 15 January, 2019 11:15 AM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VC30/021328 RE: PRI - SLV1746S Claims against PC3958L DOA: 14/01/2019 ( LONPAC )

Dear Li Li,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Tuesday, 15 January, 2019 10:59 AM

**To:** [fion.pee@ow.sg](mailto:fion.pee@ow.sg); MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** [sharon@ow.sg](mailto:sharon@ow.sg); [Lily.Loi@ow.sg](mailto:Lily.Loi@ow.sg); [hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg); [puitheng.chong@ow.sg](mailto:puitheng.chong@ow.sg)

**Subject:** Our Ref: 18/19/19/VC30/021328 RE: PRI - SLV1746S Claims against PC3958L DOA: 14/01/2019 ( LONPAC )

Dear Catherine/Nivitha

Please arrange TP survey.

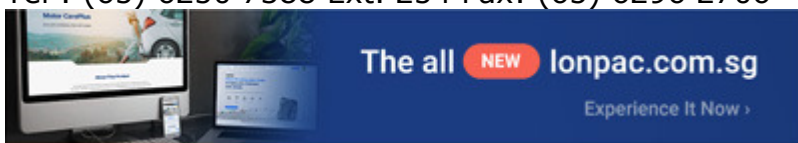
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** [fion.pee@ow.sg](mailto:fion.pee@ow.sg) [<mailto:fion.pee@ow.sg>]

**Sent:** Tuesday, 15 January, 2019 10:51 AM

**To:** MT\_Claim\_SG  
**Cc:** [sharon@ow.sg](mailto:sharon@ow.sg); [Lily.Loi@ow.sg](mailto:Lily.Loi@ow.sg); [hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg); [puiheng.chong@ow.sg](mailto:puiheng.chong@ow.sg)  
**Subject:** PRI - SLV1746S Claims against PC3958L DOA: 14/01/2019 ( LONPAC )

Attn: Gerald

Dear Sirs,

Good Day.

Kindly arrange PRI for our vehicle SLV1746S at 9A Serangoon North Ave 5 S554500.

Thank you.

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Best Regards,

**Fion Pee (Ms)**

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA WERKZ PTE LTD**

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