

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SKR4725H

Claimant's Vehicle No. SJ74560T

Accident on 7-1-19 involving vehicle/s No. _____
_____ along/at _____

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 9023.42 Payable to Volkswagen Centre Singapore
2. ~~Loss-of-Use/~~ Car Rental S\$ 599.00 Payable to BKW Rent-A-Car Hk Ltd
3. ~~Medical and~~ Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No./P. _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG19000888/T1ka3

23rd January 2019

LOH SUR YONG STEPHEN
126 Eng Neo Avenue
Singapore 1128.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SKR4728H, SJZ4560T AND
SGY9955X ALONG DUNEARN ROAD ON 07.01.2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Pohkin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT


(AIG Asia Pacific - Express Third Party Claim)


I, RING JAYLE PANG SHU MIN (the third party claimant) of 12 WEST OAKS CRESCENT #03-16 (address), owner of SJZ 4560T (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SJZ 4560T that was damaged pursuant to the accident which occurred on 7-1-19 (date) along DUNEDIN RD AFTER ENG NEO (location) involving vehicle no/s SJK 4728 H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 02 FEB 2019 (day) of _____ (month) 20____ (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Date : 14 Jan 2018

Dear Sir or Madam :

To whom it may concern,


RE: Authorization to act on behalf

Vehicle No.: SJZ4560T

I, Ring Joyce Pang Shumin, bearing NRIC Number S7905127F,
would like to authorize Coon Hugh Christopher, bearing NRIC
Number G3162648Q, to act on my behalf for all documents
and repair for the above said vehicle.

Thank You.

Yours Sincerely,


.....
Signature



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd., LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 9,023.42 (repair costs), S\$ 599.20 (loss of use/rental) S\$ 2.00 (search fees) for vehicle no. SJZ4560T that was damaged pursuant to the accident which occurred on 7/1/19 (date) along DUNEARN ROAD (location) involving vehicle no/s SKR4728H

This is pursuant to the inspection conducted on 16/1/19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIANG JOYCE PANG SHU MIN ("third party claimant") of vehicle no. SJZ4560T to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJZ4560T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 day of 12 (month) 20 19 (year)

MT4

Signed by AIG appointed surveyor



Chopped & Signed by 81030001 the workshop

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P04656

Bus Reg. No. S3103069E
GST No. M20098505-2

SERVICE ORDER NO: 19IP0162
SERVICE CUSTOMER NO.: F01089R
SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L
TELEPHONE NO.:
ADDRESS: 78 Shenton Way
#07-18 AIG Building
Singapore
Post Code: 079120

VEH NO.: SJZ4560T
DATE: 30/01/19 Pickup:
VIN NO.: WVVZZZ13ZBV014148 KM: 112,228
GEARBOX CODE: MLD Engine No.:
MODEL: SCIROCCO 1.4 TSI+RZZ/RKZ
SA: Kong Charmaine
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT					
DOA: 07/01/2019					
TP VEHICLE NO: SKR4728H					
SURVEY BY TAUFIK LKK					
REPAIR LIMIT \$11,000					
Labor					
1	LABOUR FRT	1.00	LAB	840.00	840.00
2	LABOUR REAR	2.00	LAB	840.00	1,680.00
3	SPRAY PAINT FRT	1.00	LAB	800.00	800.00
4	SPRAY PAINT REAR	2.00	LAB	800.00	1,600.00
5	FRT B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
6	REAR B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
7	Tow SVC- Quality Recovery Services	1.00	UNIT		
8	Tow SVC- Quality Recovery Services	1.00	UNIT		
9	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
10	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
11	FRT LOWER SPOILER	1.00	PCS	310.15	310.15
12	REAR BUMPER BRACKET LH	1.00	PCS	43.82	43.82
13	REAR BUMPER BRACKET RH	1.00	PCS	43.82	43.82

Volkswagen Centre Singapore



Service Tax Invoice No. SV19P04656

Sir Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 19IP0162
SERVICE CUSTOMER NO.: F01089R
SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L
TELEPHONE NO.:
ADDRESS: 78 Shenton Way
#07-18 AIG Building
Singapore
Post Code: 079120

VEH NO.: SJZ4560T
DATE: 30/01/10 Pickup:
VIN NO.: WVGZZ2132BV014146 KM: 112,238
GEARBOX CODE: MLD Engine No.:
MODEL: SCIROCCO 1.4 TSI+R22./RkZ
SA: Kong Charmaine
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
14	REAR BUMPER	1.00	PCS	1,307.64	1,307.64
15	REAR BUMPER CENTER BRACKET	1.00	PCS	78.03	78.03
16	VW SIGN	1.00	PCS	78.57	78.57
17	FRONT CENTER GRILLE	1.00	PCS	273.54	273.54
18	NAME PLATE SCIROCCO	1.00	PCS	83.94	83.94
19	FRT DECORATIVE FRAME	1.00	PCS	317.12	317.12
20	NAME PLATE TSI	1.00	PCS	58.47	58.47

GST (7%) AMOUNT: 590.32
TOTAL AMOUNT: 9,023.42



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment

247 Alexandra Road Singapore 159934 Phone :64748288 Fax : 64711022



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
01-Feb-2019	P 1575

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	P 1575	01-Feb-2019	SLI 5226 C
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 24 JANUARY 2019 (0930 HRS) TO 30 JANUARY 2019 (1700 HRS) (INCLUDED ONE SATURDAY AND ONE SUNDAY) YOUR REF: SJZ4560T & SKR4728H	7	80.00	560.00
GST @ 7%			\$39.20
TOTAL			\$599.20

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of BKW Automobile Pte Ltd



bizSAFE

HIRER'S PARTICULARS

Name (as in I/C): **COON HUGH CHRISTOPHER**
 NRIC/Passport No: **S3162648Q** Date of Birth: **14.10.1982**
 Address: **762 Dunman Rd #01-30** Age: **36**
 SI: **S39487**
 Name & Address of Employer: _____
 Occupation: _____ Driving Exp: **2**
 Driving Licence No: **93162648Q** Passed Date: **14/4/2016**
 D/L Type: Local/Int'l/Others: _____
 Tel(O): _____ (R): _____ HP: **9007 53581**

DRIVER'S PARTICULARS

Name (as in I/C): _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
 S: _____
 Occupation: _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Others: _____ Contact No: _____

Hirer's Own Vehicle No: **512 4360T** Replace Veh No: _____
 Loan Vehicle No: **511 5226C** VR No: _____
 Make & Model: **VW Jetta** Auto/Manual Group: **Auto**
CHARGES : \$ cts
 Daily **7** day @ \$ **80** Per day **560** 60
 Weekly/Monthly week @ \$ Per week/Monthly
 Others
 CDW/PAI @ \$ Per day/Monthly
 Delivery/Collection Svc
 GST
 OR No: (A) SUB-TOTAL
 Petrol Level & Surcharge
 OUT E 1/4 1/2 3/4 F
 IN
 First _____ km FREE per day GST **7%** **39** 20
 Excess mileage is chargeable at _____ cents per km TOTAL CHARGES **599** 20

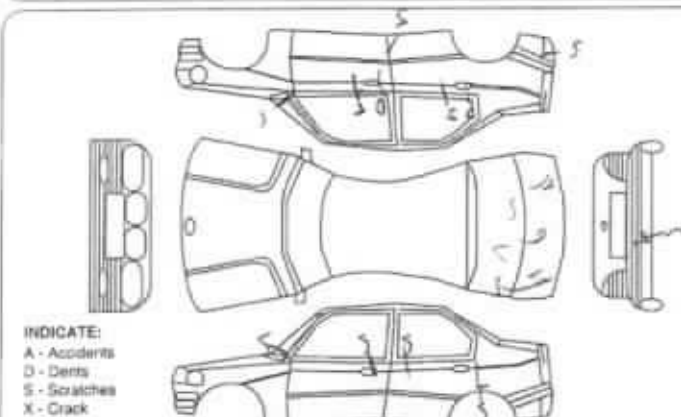
Security Deposit : \$ Bank: **DBS**
 CASH/NETS/VISA/MC/AMEX/CHQ No: **417 100 7118 345**
 Expiry Date: **02/23** Card ID No: **042**
 Name as in Card: **LEAH A COON**

NON WAIVER EXCESS (Subject to GST): \$ **2000**
ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature :

Additional Driver's Signature :

SINGAPORE Use Only


INDICATE:
 A - Accidents
 D - Dents
 S - Scratches
 X - Crack

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 21 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may result all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should the fuel to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (for instance, in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expenses (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserves the right not to replace or replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair, between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/Driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
27/1/19	0930	36405	Maxwell	

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
30.01.19	1700	37067	S1	

Hirer's/Driver Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-006751

Date of Request: 14/01/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 14/01/2019

Enquiry By Charmaine Kong Mei Kwan

TP Vehicle No. SKR4728H

Accident Date 07/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKR4728H	AIG Asia Pacific Insurance Pte. Ltd.	10/02/2018-09/02/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

8 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-006751

Date of Request: 14/01/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 14/01/2019

Enquiry By Charmaine Kong Mei Kwan

TP Vehicle No. SKR4728H

Accident Date 07/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Print Received Message

This mail is associated with :

***SJZ4560T (4702240465SG)**
[SKR4728H]

TP

RING JOYCE PANG SHU MIN (PENG SHUMIN)

Jan 7 2019 8:00AM

[Loh Sur Yong Stephen]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 09/12/2019 11:45 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9624.62) - SJZ4560T - Claim Handler: Lee, Ming-Yao

Approved:9624.62:Please proceed to settle at best