

INS CASE OWNER:

CC

3,166 1900

0888

T1/1/19

LKK:
IDAC:

ASSIGNMENT

DOI:

16/1/19

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 23/1/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 8,433.10 (7 days) Reduction: 50 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

SS 9,023.42 (Agreed / Assessed) BOLA S/N No.: 28

If NO or B 28, Ass. Lia: 100

Repair Cost:

SS 9,023.42

Loss of Rental (LOR):

SS 599.20 (7 days) x \$80

Loss of Use (LOU):

SS - (\$ - x - days)

Loss of Income (LOI):

SS - (\$ - x - days)

LOR only ☒ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost:

SS -

Total:

SS 9,624.62 Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 9,023.42

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2 (Payee + P.M.A.)

SS 599.20

Name 2:

BKW RENT A CAR PTE LTD

Payee 3 (Striae + N.A.)

SS -

Name 3:

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320

COPY SENT

11/1/19

VGS Singapore. 247. 159934 Singapore

JOYCE PANG SHU MIN
(PENG SHUMIN)
12 West Coast Crescent
#03-16
Singapore, 128042
Singapore

Tan Kah 97445749
10/1/19 @ 1430
Rising before paint
2-8 days
sure @ 11am tomorrow

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV012658
Quote No. SER/QUO/1900075
QuoteDate 14/01/19
Salesperson Nicholas Chua
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	SCIROCCO 1.4 TSI+R2Z/.RKZ	101,907	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SJZ4560T	WVWZZZ13ZBV014146	26/11/10	Nicholas Chua
Engine Code	Labor Type	Engine No.	Model Code
	1J	CAV 231307	1372Q5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR FRT	2	Labor		840 1,680.00 ✓
P B&P ALEX LABOUR	LABOUR REAR	4	Labor		1680 3,360.00 ✓
P B&P ALEX PAINT	SPRAY PAINT FRT	2	Labor		800 1,600.00 ✓
P B&P ALEX PAINT	SPRAY PAINT REAR	4	Labor		1600 3,200.00 ✓
P B&P NUMBER PLATE	FRT B&P NUMBER PLATE -NETT	1	pcs		80 80.00 ✓
P B&P NUMBER PLATE	REAR B&P NUMBER PLATE -NET	1	pcs		80 80.00 ✓
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces		? 400.00 X
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480 480.00 ✓
P B&P MECH	COMPULSORY TO DO AFTER AC				
	CHECK WIRE HARNESS, ECU. S	1	Time Un		280 280.00 ✓
	Nett				
	Sum Labor				11,160.00
P 1K0807305C	REAR REINFORCEMENT ^T	1	Pieces		527.13 X
	Use Predecessor 1K0807305B				
P 1K8807109	CROSS MEMBER FRONT	1	Pieces		544.03 X
	Successor 1K8807109C				
P 1K8807183B	FRT BUMPER GUIDE LH	1	Pieces		28.66 X
	Use Predecessor 1K8807183A				
P 1K8807184B	FRT BUMPER GUIDE RH	1	Pieces		28.66 X
	Use Predecessor 1K8807184A				
P 1K8807217M GRU	FRONT BUMPER	1	Pieces		1,429.63 X
P 1K8807248E	FRT BUMPER FOAM INSER	1	Pieces		122.31 X
	Use Predecessor 1K8807248C				
P 1K8807393C	REAR BUMPER BRACKET LH	1	Pieces		43.81 ✓
P 1K8807394C	REAR BUMPER BRACKET RH	1	Pieces		43.81 ✓
	Sum carried forward				13,928.04

Payments to: - BBN: - Acc.-No...

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

JOYCE PANG SHU MIN
(PENG SHUMIN)
12 West Coast Crescent
#03-16
Singapore, 128042
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV012658
Quote No. SER/QUO/1900075
QuoteDate 14/01/19
Salesperson Nicholas Chua
Page 2

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License No.	VIN	Initial Registration	Sales Advisor
SJZ4560T	WVWZZZ13ZBV014146	26/11/10	Nicholas Chua
Engine Code	Labor Type	Engine No.	Model Code
	1J	CAV 231307	1372Q5

			Continued	13,928.04
P 1K8807417H GRU	REAR BUMPER	1 Pieces	del 1,307.64 ✓	
P 1K8807863A	REAR BUMPER CENTER BRACK	1 Pieces	del 76.03 ✓	
P 1K8853630B 739	VW SIGN	1 Pieces	del 78.57 ✓	
	Use Predecessor 1K8853630A 739			
P 1K8853653A 9B9	FRT RADIATOR GRILLE	1 Pieces	X 324.94 ✓	
P 1K8853666C 9B9	RHS FOG LAMP GRILLE	1 Pieces	X 142.90 ✓	
P 1K8853677 9B9	FRONT CENTER GRILLE	1 Pieces	cut 273.54 ✓	
P 1K8853687A 739	NAME PLATE SCIROCCO	1 Pieces	del 83.94 ✓	
	Use Predecessor 1K8853687 739			
P 1K8853761A 041	FRT DECORATIVE FRAME	1 Pieces	del 317.12 ✓	
P 3AA853675C GQF	NAME PLATE TSI	1 Pieces	del 58.47 ✓	
	Sum Item			5,431.19

Sum Labor 11,160.00
Sum Item 5,431.19

Total SGD 16,591.19
7% GST 1,161.38
Total SGD Incl. GST 17,752.57

Explanations

P = Proportionately Charged

Payment Terms

No Credit
Acknowledged by Repairer
Signature:
Date:

Payments to: - BBN - Acc.-No...

Service Order Confirmation

SERVICE ORDER NO.: 19IP0162

CUSTOMER NO.: CV012658

CUSTOMER NAME: JOYCE PANG SHU MIN

TELEPHONE NO.:

ADDRESS: 12 West Coast Crescent #03-16

Singapore

VEH No.: SJZ4560T

Order Date: 17/01/19

Reg Date: 26/11/10

KM: 112,228

VIN NO.: WVVZZZ13ZBV014146

ENGINE NO:

SA: Kong Charmaine

MODEL: SCIROCCO 1.4 TSI+RZZ / RKZ MODEL NO.: 1372QS

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480	480
2	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280	280
3	B&P NUMBER PLATE	FRT B&P NUMBER PLATE -NETT	1	ST	80	80
4	B&P ALEX LABOUR	LABOUR FRT	1	LAB	840	840
5	B&P ALEX PAINT	SPRAY PAINT FRT	1	LAB	800	800
6	B&P ALEX LABOUR	LABOUR REAR	2	LAB	840	1,680
7	B&P ALEX PAINT	SPRAY PAINT REAR	2	LAB	800	1,600
8	B&P NUMBER PLATE	REAR B&P NUMBER PLATE -NETT	1	ST	80	80
9	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
10	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
Item						
11	1K8853761A 841	FRT DECORATIVE FRAME	1	PCS	317.12	317.12 ✓
12	1K8853677 989	FRONT CENTER GRILLE	1	PCS	273.54	273.54 ✓
13	1K8807417H GRU	REAR BUMPER	1	PCS	1,307.64	1,307.64 ✓
14	1K8807863A	REAR BUMPER CENTER BRACKET	1	PCS	76.03	76.03 ✓
15	1K8853687A 739	NAME PLATE SCIROCCO	1	PCS	83.94	83.94 ✓
16	3AA853675C GOF	NAME PLATE TSI	1	PCS	58.47	58.47 ✓
17	1K8853630B 739	VW SIGN	1	PCS	78.57	78.57 ✓
18	1K8805903B 988	FRT LOWER SPOILER	1	PCS	310.15	310.15 ✓
19	1K8807393C	REAR BUMPER BRACKET LH	1	PCS	43.82	43.82 ✓
20	1K8807394C	REAR BUMPER BRACKET RH	1	PCS	43.82	43.82 ✓

Remarks : DIRECT SETTLEMENT

DOA: 07/01/2019

TP VEHICLE NO: SKR4728H

SURVEY BY: TAUFIK LKK

REPAIR LIMIT \$11,000

Service Order Confirmation

SERVICE ORDER NO.: 19P0162

CUSTOMER NO.: CV012658

CUSTOMER NAME: JOYCE PANG SHU MIN

TELEPHONE NO.:

ADDRESS: 12 West Coast Crescent #03-18
Singapore

VEH No.: SJZ4560T

Order Date: 17/01/19

Reg Date: 28/11/10

KM: 112,228

VIN NO.: WVWZZZ13ZBV014146

ENGINE NO:

SA: Kong Charmaine

MODEL: SCIROCCO 1.4 TSI+RZZ./RHZ MODEL NO.: 137205

SL	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
----	-------------	-----	-----	------------	--------	--------

TOTAL	8,433.10
GST AMOUNT	590.32
TOTAL AMOUNT	9,023.42

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Supplementary or Omitted List



VEHICLE NUMBER: **SJZ 4560T**
MODEL **SCIROCCO 1.4 TSI**

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT
Total		\$0.00

No.	Item No.	Description	Qty	Amount
1	1K8805903B 9B9	FRONT LOWER SPOILER	1	310.15
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				
21				
22				
23				
24				
25				
26				
TOTAL:				\$310.15

Total Labour & Parts

\$310.15

Survey By

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 5127F

Vehicle Details

Vehicle No.: SJZ4560T

Vehicle to be Exported: No

Intended
Deregistration Date: 17 Jan 2019

Vehicle Make: VOLKSWAGEN

Vehicle Model: SCIROCCO 1.4L AT TSI
1372Q5

Primary Colour: White

Manufacturing Year: 2010

Engine No.: CAV231307

Chassis No.: WVWZZZ13ZBV014146

Maximum Power
Output: 118.0 kW (158 bhp)

Open Market Value: \$24,809.00

Original Registration
Date: 26 Nov 2010

First Registration Date: 26 Nov 2010

Transfer Count: 0

Actual ARF Paid: \$24,809.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry
Date: 25 Nov 2020

PARF Rebate Amount: \$13,644.00

Intended COE Rebate Details

COE Expiry Date: 25 Nov 2020

COE Category: A - Car (1600cc &
below)

COE Period(Years): 10

QP Paid: \$27,389.00

COE Rebate Amount: \$5,082.00

Total Rebate Amount: \$18,726.00

The information contained herein is correct as at 17 Jan 2019

OK

Total 17K.

Print Received Message

This mail is associated with :

***SJZ4560T (4702240465SG)**

[SKR4728H]

TP

RING JOYCE PANG SHU MIN (PENG SHUMIN)

Jan 7 2019 8:00AM

[Loh Sur Yong Stephen]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 09/12/2019 11:45 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9624.62) - SJZ4560T - Claim Handler: Lee, Ming-Yao

Approved:9624.62:Please proceed to settle at best

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Jan 2019 14:41	Cim Veh Model Changed	(201628) VOLKSWAGEN SCIROCCO 1.4 TSI (A).	[A] HOW MEI KWAN
2	15 Jan 2019 14:41	Cim Created	Reg No: SJZ4560T. Acct Date: 2011/01/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Volkswagen Centre Singapore (HQ)	[A] HOW MEI KWAN
3	15 Jan 2019 14:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); Suggested Adj. : FormTeam Adjusters Pte Ltd.	[A] HOW MEI KWAN
4	15 Jan 2019 14:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/01/24	[A] HOW MEI KWAN
5	15 Jan 2019 14:41	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	15 Jan 2019 14:41	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
7	15 Jan 2019 14:41	Label Added	(23):Express.	[A] HOW MEI KWAN
8	15 Jan 2019 14:41	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	16 Jan 2019 11:50	Cim Registration Modified	Acct Date:2011/01/07->2019/01/07.	[I] Chan, Yoke Shi
10	29 Nov 2019 11:44	Adj Rpt Initiated		[A] HUEY YON
11	29 Nov 2019 11:44	Cim Dtl Modified	3P1 Reg. Date: -> 2010/11/26.	[A] HUEY YON
12	29 Nov 2019 11:44	Cim Details Notified		[A] HUEY YON
13	03 Dec 2019 15:14	Adj Mandate Request	Cur.Req:9624.62:** 7 days recommendation for repair . BOLA 28 - 3 vehicle chain collision, Insured vehicle last	[A] Khanchna Pothura]

Date From



Date To



Audit Type: None



Go

ACTIVITY

[23/01/2019 16:29] Chong Poh Kin:
spoke to OI (Mr Loh), confirmed accident details. BOLA 28, OI involved in 3 car chain collision and OI is the last vehicle, informed TP claim and NCD issue. OI agreed to settle, but NEED TO KNOW CLAIM AMOUNT BEFORE ANY SETTLEMENT. send letter to OI.

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Bill Type	Acc. Type	Acc. Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2361284	29 Nov 2019 11:44:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJZ4560T	SKR4728H	11.77

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 10 December 2019 5:44 PM
To: 'Wong Mei' (VGS - SG/Singapore)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); Admin A
Subject: RE: [EXT] RE: OFFER + DV REQUEST- FOR ACCDT INVOLVING SKE9905Z & SLB2097E ON 28.11.18 ***LKK REF:CC3/AIG18021607/eb3

Without Prejudice

Dear Mei,

Thank you for the acceptance.

We will use the DV that you have submitted earlier and will do the necessary.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Tuesday, 10 December 2019 5:41 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: OFFER + DV REQUEST- FOR ACCDT INVOLVING SKE9905Z & SLB2097E ON 28.11.18 ***LKK REF:CC3/AIG18021607/eb3

Dear Khanchna,

Offer accepted. Please forward us DV, if any, and kindly process payment. Thanks.

Thanks and Best Regards,

Mei
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 10 December 2019 5:00 PM
To: Wong MeiY (VGS - SG/Singapore)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); Admin A
Subject: RE: [EXT] RE: OFFER + DV - REQUEST FOR ACCDT INVOLVING SJZ4560T & SKR4728H ON 7.1.19 *** LKK REF: CC3/AIG19000888/fa3

Without Prejudice

Dear Sir/Madam,

We refer to the above matter and your e-mail below.

We confirm settlement as per your LOD on this matter.

We will do the necessary accordingly.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Wednesday, 4 December 2019 9:13 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: OFFER + DV - REQUEST FOR ACCDT INVOLVING SJZ4560T & SKR4728H ON 7.1.19 *** LKK REF: CC3/AIG19000888/fa3

Good Morning Khanchna,

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	15 Jan 2019 14:41	Cim Veh Model Changed	(201628) VOLKSWAGEN SCIROCCO 1.4 TSI (A).	[A] HOW MEI KWAN
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11	29 Nov 2019 11:44	Cim Dtl Modified	JPJ Reg. Date: -> 2010/11/26.	[A] HUEY YON
12	29 Nov 2019 11:44	Cim Details Notified		[A] HUEY YON
13	03 Dec 2019 15:14	Adj Mandate Request	Cur.Req:9624.62:** 7 days recommendation for repair . BOLA 28 - 3 vehicle chain collision, Insured vehicle last	[A] Khanchna Pothura]

Date From



Date To



Audit Type: None



Go

ACTIVITY

[23/01/2019 16:29] Chong Poh Kin:
spoke to OI (Mr Loh), confirmed accident details. BOLA 28, OID involved in 3 car chain collision and OI is the last vehicle, informed TP claim and NCD issue. OI agreed to settle, but NEED TO KNOW CLAIM AMOUNT BEFORE ANY SETTLEMENT. send letter to OI.

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Jan 2019 Edit Reg		16 Jan 2019 00:00 Edit Adj Rpt	S\$8,433.10 Edit Estimates	S\$8,433.10 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Loh Sur Yong Stephen, ID: S1105105G, Tel: +6599999999								
Main Claimant:	RING JOYCE PANG SHU MIN (PENG SHUMIN), ID: S7905127F								
Vehicle Reg. No.:	SJZ4560T	Date of Loss:	07/01/2019 08:00 - :59 [97 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 470224046SSG	Policy/Cover Note No.:	2100402609 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKR4728H	Policy No. (Claimant):	2100279987-07						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 24/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (09/12/2019): Alert - Adj Mandate Approved (S\$9624.62) - SJZ4560T - Claim Handler: Lee, Ming-Y...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJZ4560T (4702240465SG)
[SKR4728H]

TP

RING JOYCE PANG SHU MIN (PENG SHUMIN)

Jan 7 2019 8:00AM

[Loh Sur Yong Stephen]

Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown														Edit				
Photos/Images															3 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
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Letters/Correspondences				1 per page	☒
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49	03/12/19 15:21	General View	1	Load JPG	☒
50	03/12/19 15:21	General View	1	Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	15/01/19 14:42	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	1	Load PDF	
2	22/01/19 09:27	TP ESTIMATE - MARKED	1	Load PDF	
3	11/02/19 11:32	RENTAL RECEIPT	1	Load PDF	
4	29/11/19 17:18	GIA SEARCH	1	Load PDF	
5	03/12/19 15:36	LETTER TO OI	1	Load PDF	
6	11/12/19 09:44	WORKSHOP INVOICE	1	Load PDF	
7	11/12/19 09:44	AUTHORISATION TO ACT FORM	1	Load PDF	
8	11/12/19 09:44	Release Voucher	1	Load PDF	
9	11/12/19 09:44	LOD	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	16/01/19 11:43	OI GIA REPORT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKR4728H (Insd veh)	Model:	VOLKSWAGEN SCIROCCO
	SJZ4560T (TP veh)		1.4 TSI (A)
Date of Accident:	07/01/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	18,084.46
Final Repair Cost	:	\$	9,023.42
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	599.20 7 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	9,624.62

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ 100 _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 9,025.42
2)	BKW Rent-A-Car Pte Ltd	:	\$ 599.20
3)		:	\$

JOANNE LEE KHANG MIN

11 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19000888/T1KA3Q2

Date: 11/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100402609
 Claimant: SJZ4560T Insured Vehicle No: SKR4728H
 Vehicle No: SJZ4560T
 Date of Loss: 07/01/2019 Nature of Claim: TP Claim No: 4702240465SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJZ4560T**
 Make & Model: VOLKSWAGEN SCIROCCO, 1.4 TSI (A) Engine No: CAV231307
 Reg. Date: 26/11/2010 (Man. Year: 2010) Chassis No: VVWZZZ13ZBV014146
 Colour: White Odometer: 112070 km
 Engine Capacity: 1390 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/40R18 Rear Tyre Size: 235/40R18
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,901.36	2,753.10	3,148.26	53.35
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,000.00	5,680.00	5,320.00	48.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	16,901.36	8,433.10	8,468.26	50.10
+ GST 7.00/7.00% (S\$)	1,183.10	590.32	592.78	50.10
Nett Amount (S\$)	18,084.46	9,023.42	9,061.04	50.10
+ Car Rental (7.0 x S\$80.00/day + 7.00% GST) (S\$)		599.20		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		9,624.62		

INSPECTION

Date of Assignment: 16/01/2019
 Date Inspected: 16/01/2019 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 7.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT B&P NUMBER PLATE	Bent	80.00 FS	*80.00 FS
2	1		*REAR B&P NUMBER PLATE	Bent	80.00 FS	*80.00 FS
3	1		*REAR REINFORCEMENT	Not Necessary	527.13 FS	*- FS
4	1		*CROSS MEMBER FRONT	Not Necessary	544.03 FS	*- FS
5	1		*FRT BUMPER GUIDE LH	Not Necessary	28.66 FS	*- FS
6	1		*FRT BUMPER GUIDE RH	Not Necessary	28.66 FS	*- FS
7	1		*FRONT BUMPER	Repair	1,429.63 FS	*- FS
8	1		*FRT BUMPER FOAM INSERT	Not Necessary	122.31 FS	*- FS
9	1		*REAR BUMPER BRACKET LH	Deformed	43.82 FS	*43.82 FS
10	1		*REAR BUMPER BRACKET RH	Deformed	43.82 FS	*43.82 FS
11	1		*REAR BUMPER	Deformed	1,307.64 FS	*1,307.64 FS
12	1		*REAR BUMPER CENTER BRACK	Necessary	76.03 FS	*76.03 FS
13	1		*VW SIGN	Necessary	78.57 FS	*78.57 FS
14	1		*FRT RADIATOR GRILLE	Not Necessary	324.94 FS	*- FS
15	1		*RHS FOG LAMP GRILLE	Not Necessary	142.90 FS	*- FS
16	1		*FRONT CENTER GRILLE	Cut	273.54 FS	*273.54 FS
17	1		*NAME PLATE SCIROCCO	Necessary	83.94 FS	*83.94 FS
18	1		*FRT DECORATIVE FRAME	Cut	317.12 FS	*317.12 FS
19	1		*NAME PLATE TSI	Necessary	58.47 FS	*58.47 FS
20	1		*FRONT LOWER SPOILER	Deformed	310.15 FS	*310.15 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	5,901.36	2,753.10
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR FRT	New	1,680.00	840.00
2	LABOUR REAR	New	3,360.00	1,680.00
3	SPRAY PAINT FRT	New	1,600.00	800.00
4	SPRAY PAINT REAR	New	3,200.00	1,600.00
5	SUPPLY & INSTALL REVERSE SE	New	400.00	0.00
6	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
7	CHECK WIRE HARNESS ,ECU ,S	New	280.00	280.00
Gross Labour Cost (\$\$)			11,000.00	5,680.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >