

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Friday, 15 February, 2019 4:08 PM
To: Elmer Alfonso
Cc: Admin A; Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBG1036E AND YOUR INSURED VEHICLE SDS6828S ON 12/01/2019 *** LKK REF: CC4/ASM19000874/Uha3

WITHOUT PREJUDICE

Dear Elmer,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Admin-D (LKKAuto)
Sent: Wednesday, 30 January, 2019 3:14 PM
To: 'Elmer Alfonso'; Mei Kwan (LKKAuto)
Cc: Vic (LKKAuto); Admin A; CS A Team; assignments
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBG1036E AND YOUR INSURED VEHICLE SDS6828S ON 12/01/2019 *** LKK REF: CC4/ASM19000874/ha3

Dear Elmer,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso [<mailto:elmer@tanchong.com>]

Sent: Wednesday, 30 January, 2019 2:58 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBG1036E AND YOUR INSURED VEHICLE SDS6828S ON 12/01/2019 *** LKK REF: CC4/ASM19000874/ha3

Hi,

Please be inform the customer will come for survey on 31/01/2019 15:00 confirmed.

Kindly advise if the schedule survey is confirm.

Best Regards,

Elmer Alfonso
96450084

From: Elmer Alfonso

Sent: Wednesday, 30 January 2019 11:36 AM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBG1036E AND YOUR INSURED VEHICLE SDS6828S ON 12/01/2019 *** LKK REF: CC4/ASM19000874/ha3

Hi,

Please give us update for the above mentioned and kindly let me know if you will still proceed the survey?

Best Regards,

Elmer Alfonso
96450084

From: Elmer Alfonso

Sent: Wednesday, 16 January 2019 9:45 AM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBG1036E AND YOUR INSURED VEHICLE SDS6828S ON 12/01/2019 *** LKK REF: CC4/ASM19000874/ha3

Hi,

Kindly forward to us the video and kindly confirm if you will conduct a survey ?

Best Regards,

Elmer Alfonso
96450084

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 15 January 2019 11:12 AM
To: Elmer Alfonso <elmer@tanchong.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING MY CLIENT VEHICLE GBG1036E AND YOUR INSURED VEHICLE SDS6828S ON 12/01/2019 *** LKK REF: CC4/ASM19000874/ha3

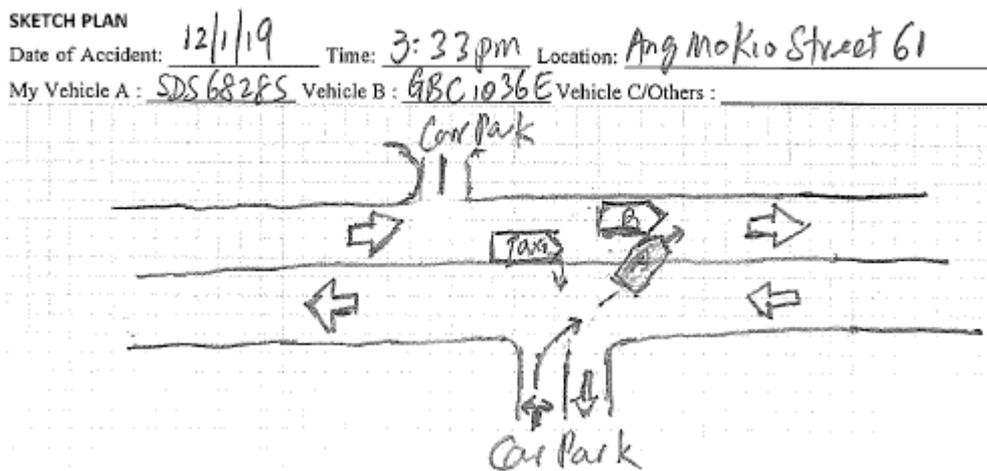
'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

As I was turning right after exiting the car park, I waited for both sides of traffic to clear.

When cleared to move, a taxi was planning to enter the car park and the entrance was narrow, he signal me to go first. Seeing no traffic behind him, I move my vehicle slowly to turn right. On doing so, vehicle B suddenly appeared and hit the left side of my vehicle. The entire accident was recorded by the in vehicle camera and clearly the vehicle B was nowhere in sight when I engage the turn.

Please provide us evidence i.e. video/ scene photo and arrange for TP survey.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elmer Alfonso <elmer@tanchong.com>

Sent: Monday, 14 January, 2019 6:09 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>

Subject: ACCIDENT INVOLVING MY CLIENT VEHICLE GBG1036E AND YOUR INSURED VEHICLE SDS6828S ON 12/01/2019

Hi,

Good Morning,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental . Can you Arrange survey on 16/01/2019 11:00 am. Here at AUTOLUTION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

[Tel:67038691](tel:67038691) EMAIL: elmer@tanchong.com