

Mei Kwan (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 17 January, 2019 9:27 AM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto); CS A Team; Admin A
Subject: RE: Our Ref: 18/19/19/VC05/021324 RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SDW74T & XD8087S ON 11/01/2019

Dear Hsiao Tong

There were conflicting statements, therefore, settlement may not be 100%.

You may want to check with Performance Motor if they still want to pursue third party claim or revert OD.

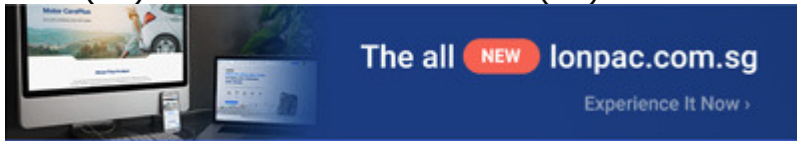
Also, can you provide us with all the survey photographs now?

Thanks.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: ONG LI LI
Sent: Wednesday, 16 January, 2019 10:28 AM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto); CS A Team; Admin A
Subject: RE: Our Ref: 18/19/19/VC05/021324 RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SDW74T & XD8087S ON 11/01/2019

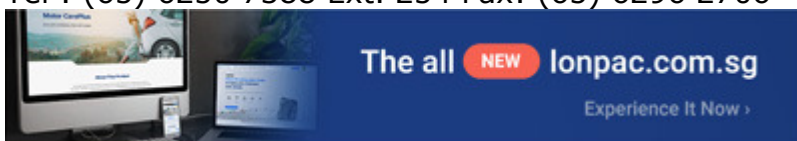
Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 16 January, 2019 10:15 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto); CS A Team; Admin A

Subject: RE: Our Ref: TBA RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SDW74T & XD8087S ON 11/01/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: TBA
LKK REF: CC4/LPC19000830/R1pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SDW 74T

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 14 January, 2019 3:08 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: TBA RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SDW74T & XD8087S ON 11/01/2019

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 14 January 2019 10:26 AM

To: PBSP <pml-pbsp@simedarby.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com;
'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Subject: Our Ref: TBA RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SDW74T & XD8087S ON 11/01/2019

Without Prejudice

Dear Caroline

Our Insured has not reported the accident to us.

You may liaise with LKK Auto Consultants Pte Ltd if you still want to pursue TP claims.

Dear Catherine/Nivitha

fya

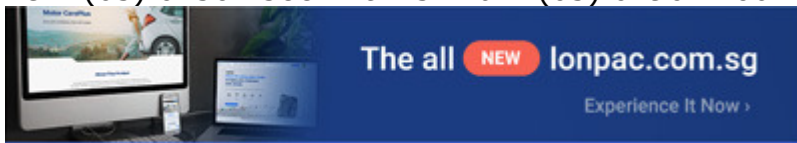
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Monday, 14 January, 2019 8:37 AM

To: MT_Claim_SG; GERALD POH WEE BIN; ericwoo

Subject: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SDW74T & XD8087S ON 11/01/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

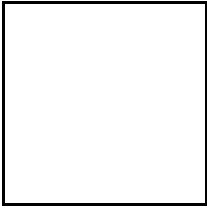
Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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