

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 28 May 2019 10:09 AM
To: claims@premiumauto.com.sg
Cc: Hsiao Tong (LKKAuto); claims@premiumauto.com.sg; Admin A
Subject: RE: LOD - ACCIDENT INVOLVING SKC 9293 R AND YOUR INSURED SLW 6976 G DATED ON 14/01/2019 ***LKK REF:CC3/AIG19000824/pb3

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,171.91	Payable to Premium Automobiles Pte Ltd
2. Loss of Rental (4days x \$100.00)	\$ 400.00	Payable to Hio Bing Hong
3. LTA/GIA Search Fee	\$ 2.00	Payable to Premium Automobiles Pte Ltd
TOTAL	<u>\$ 3,573.91</u>	

Kindly take note that we will proceed to close file accordingly.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 25 May 2019 9:56 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Shu Pei (LKKAuto) <shupei@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: LOD - ACCIDENT INVOLVING SKC 9293 R AND YOUR INSURED SLW 6976 G DATED ON 14/01/2019 ***LKK REF:CC3/AIG19000824/pb3

Dear Claim team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, 30 January 2019 4:53 PM

To: Claims Dept <claims@premiumauto.com.sg>; Shu Pei (LKKAUTO) <shupe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKC 9293 R AND YOUR INSURED SLW 6976 G DATED ON 14/01/2019 ***LKK

REF:CC3/AIG19000824/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject to insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Friday, 18 January 2019 3:46 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKC 9293 R AND YOUR INSURED SLW 6976 G DATED ON 14/01/2019 ***LKK
REF:CC3/AIG19000824/pb3

Hi all,

Kindly advise liability clearance status. Vehicle had been survey by adrian earlier just now.

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Shu Pei (LKKAUTO) [<mailto:shupe@lkkauto.com>]

Sent: Monday, 14 January 2019 5:49 PM

To: 'Claims'

Cc: Admin A; assignments; Hsiao Tong (LKKAUTO)

Subject: RE: ACCIDENT INVOLVING SKC 9293 R AND YOUR INSURED SLW 6976 G DATED ON 14/01/2019 ***LKK
REF:CC3/AIG19000824/pb3

Dear George,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 14 January 2019 2:08 PM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SKC 9293 R AND YOUR INSURED SLW 6976 G DATED ON 14/01/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

TP insured with AIG

Do take note, Accident scenes photos and video were uploaded in Merimen.

Please assist to arrange survey on 18th Jan 2019 @ 10am, owner waiting.

Address : 55 Ubi Road 1 Road Singapore 408699

Thank you.

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 66900293 f. +65 64751023

e. claims@premiumauto.com.sg w. www.audi.com.sg

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