

VANTAGE AUTOMOTIVE

AXA Insurance S'pore Pte Ltd
8 Shenton Way
#27-01
Singapore 068811
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date : 06 June 2019

Subject : **ACCIDENT INVOLVING VEHICLES SLP3513R & SDR388P ON 27.11.2018**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:

Cost of repair	:	S\$	2796.55
Loss of use	:	S\$	400.00 (S\$ 100.00 x 4 days)
GiA search fee	:	S\$	2.00
Total	:	S\$	3198.55

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GiA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours sincerely



Katherine Chong
Senior Admin

VANTAGE AUTOMOTIVE LIMITED

COMPANY REGD NO. 182800490

305 Alexandra Road Singapore 159942
Tel: 65-6272 8828 Fax: 65-6477 7300



A member of
Sime Darby Motors



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/12/2018 13:02
Date Of Accident	27/11/2018 09:50
Exact Location Of Accident	KIM SENG ROAD TRAFFIC LIGHT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLP3513R
Insured/Policyholder	
Name Of Registered Owner	SIME DARBY SERVICES PTE LTD
Co Reg No	197501065W
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-85337214
Alternative Phone No	OFFICE-64473888

Vehicle Particulars

Manufacturer	KIA
Model	FORTE K3-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	B 29100055
Cover Note Number	

Driver

Name of Driver	KENETTE LENON
NRIC No	G5328961X
Date Of Birth	26/04/1990
Occupation	INDOOR
Date Of Driving Pass	26/06/2014
Driving Experience	4 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98365814
Fax Number	
Contact Number	
Email Address	LENONKENTTE@YAHOO.COM

Address	21 FERNVALE CLOSE #08-02
Postcode	797460
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - PRIVATE HIRE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	YES
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : UNKNOW
	GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Refer to accident report .

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SDR388P
Vehicle Make/Model/Colour	PORSCHE SILVER
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE KIM SHIN
NRIC/Passport Number	
Contact Number	96300023
Address	ONE MARINA BLVD #28-00
Postcode	018989
Insurance Company Name	
Nature Of Damage	FRONT
No. Of Passenger (Including Driver)	2

Passenger 1

NAME: :

GENDER: :

VANTAGE AUTOMOTIVE LIMITED

(A Sime Darby Motors Company)

Co. Regs. No. 192600045M GST Regs. No. M2-0000551-1

305 Alexandra Road
Vantage Automotive Centre
Singapore 159942

Service Booking: 6477 7368
Vantage 24-Hour Assist: 6473 8588
Fax: 6477 7300

**SERVICE TAX INVOICE**

REPAIR ORDER NO. B9 46104	Date IN 17/01/2019	Invoice Number 5376775 / WSH	Page No. 1 of 1
	Payment Term 30 Days From Invoice	Invoice Date 21/05/2019	
	Customer Service Advisor Chong Min Seng	Invoice By Katherine Chong Fui Poh	

CUSTOMER INFORMATION	INVOICE TO 77
Sime Darby Services Private Limited 305 Alexandra Road #02-01 Vantage Automotive Centre Singapore 159942	Axa Insurance Pte Ltd No. 8 Shenton Way #24-01 Axa Tower Singapore 068811

REGISTRATION No. SLP3513R	CHASSIS No. KNAFJ411MH5714335	STOCK No. 800427	REGISTRATION DATE 01/06/2017	MODEL	MILEAGE 31370
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CODE	DESCRIPTION	UNITS	DISC %	NETT
	TO CONDUCT TP CLAIM - AXA AGAINST SDR388P. DOA.27/11/2018	0	0.00	0.00
	SUNDRIES	1	0.00	30.00
	ELECTRICAL WIRING CHECK FOR PROPER FUNCTIONING.(NETT)	1	0.00	150.00
	TO REMOVE AND REFIX REAR BUMPER REVERSE SENSOR, CONDUCT DISTANCE SETTING(NETT)	1	0.00	150.00
	LABOUR TO REMOVE,REPLACE REAR BUMPER.	1	0.00	600.00
	LABOUR TO PUTTY AND RESPRAY REAR BUMPER	1	0.00	600.00
Sub-Total :				1,530.00
CODE	DESCRIPTION	UNITS	DISC %	NETT
N KS86611A7800	REAR BUMPER	1	10.00	601.20
N KS86695A7800	REAR BUMPER CENTER COVER	1	10.00	423.00
N KS86613A7001	REAR BUMPER BRACKET LH	1	10.00	29.70
N KS86614A7001	REAR BUMPER BRACKET RH	1	10.00	29.70
Sub-Total :				1,083.60
Attending CSO : Min Seng Should you require further explanation, please reach me at 83833190				

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$ 2,613.60
Labour Charges	1,530.00	Less Insurance Excess	S\$ 0.00
Parts Charges	1,083.60	GST @ 7%	S\$ 182.95
Lubricant/Misc	0.00	Invoice Total Amounts	S\$ 2,796.55
		Less Deposit/Voucher	S\$ 0.00
Computer generated invoice. No signature is required.		Amount Payable	S\$ 2,796.55

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-006400

Date of Request: 11/01/2019

Your Ref No:

Online Purchase

Vantage Automotive Limited
1 Ubi Road
Singapore 408607

Dear Sir/Madam,

Enquiry Date 11/01/2019
Enquiry By Chong Kean Yap
TP Vehicle No. SDR388P
Accident Date 27/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDR388P	AXA Insurance Pte Ltd	13/01/2018-12/01/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



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TAX INVOICE

Our Ref No: GR-19-006400

Date of Request: 11/01/2019

Your Ref No:

Online Purchase

Vantage Automotive Limited
1 Ubi Road
Singapore 408607

Dear Sir/Madam,

Enquiry Date 11/01/2019

Enquiry By Chong Kean Yap

TP Vehicle No. SDR388P

Accident Date 27/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

S PASS
Employment of Foreign Manpower Act (Chapter 91A)
Republic of Singapore

Employer:
RENTOKIL INITIAL SINGAPORE PRIVATE LIMITED

Section: **SERVICE**

Name:
LENON KENETTE KRISTOFER MEDINA

Occupation:
MICROBIOLOGIST

E Pass No.
D 26356964

Date of Application
14-02-2017

Date of Issue
28-02-2017

Date of Expiry
17-06-2019

L7674377

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **G5328961X**

Name:
LENON KENETTE KRISTOFER MEDINA

Birth Date: **26 Apr 1990**

Issue Date: **10 Jun 2014**

Valid Till: **09 Jun 2019**

902313253K

VISIT PASS
Immigration Regulations

Name:
LENON KENETTE KRISTOFER MEDINA

Date of Birth: **20-04-1990** Sex: **M** Nationality: **FILIPINO**

Pin: **G5328961X** Date of Issue: **28-02-2017** Date of Expiry: **17-06-2019**

MULTIPLE JOURNEY VISA ISSUED

YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars <= 3500kg with <= 7 passengers, exclusive of the driver; and <= 4 motor vehicles <= 3500kg **10 Jun 2014**

NP 439A

License No: G5328961X

**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

2934

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.S.400
 Cars for Hire

MOTORMAX PLUS-COMMERCIAL
Comprehensive

Certificate No. B 29100055 MCY

Excess : SGD1,000

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
 SLP3513R

2. Name of Policyholder
 Sime Darby Services Pte Ltd

3. Effective Date of the Commencement of Insurance for the purposes of the Act
 01/10/2018

4. Date of Expiry of Insurance
 30/09/2019

5. Persons or Classes of Persons entitled to drive*

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use for the carriage of passengers or goods in connection with the Policyholder's business.

Use for social domestic and pleasure purposes.

The Policy does not cover

(1) Use for racing pace-making reliability trial or speed-testing.

(2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers

for Chief Executive Officer

SATISFACTION CUM DISCHARGE VOUCHER

Date: 21 JAN 2019

To: AXA Insurance Pte Ltd

MOTOR VEHICLE CLAIM

Vehicle Owner's Name: Sime Darby Services Pte Ltd

Vehicle Registration No.: SLP 3513 R

Make / Model: Kia Forte K3 1.6 (A)

Motor Policy Number: _____

Date of Accident: 27/11/2018

Owner's Excess: NIL

Repairs Cost: _____

I/We certify that the repairs to my/our vehicle number SLP 3513 R have been completed by Regent Motors, a division of Vantage Automotive Limited, of 305 Alexandra Road, Singapore 159942, to my/our entire satisfaction. Payment of the repair charges that are claimable under the Policy will be deemed and settled by me/us.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Owner/Insured Signature: 



Date: 21 JAN 2019

Job No.: 89 46104

KNOCK OUT RATES 2018-2019

Car Group	Type	Make & Model	Singapore Use S\$	Malaysia Surcharge
C Auto	Compact	Ford Fiesta or similar	100	50
F Auto	Intermediate	Toyota Corolla Altis or similar	100	50
H Auto	Standard	Ford Mondeo or similar	180	50
J Auto	Luxury	BMW 5 Series (E60) or similar	330	100
M Auto	Full-size Passenger	Honda Odyssey or similar	200	50
O Auto	Oversize Passenger	Toyota Previa or similar	300	50
Q Auto	Premium	BMW 3 Series (E90) or similar	280	100
S Auto	Intermediate SUV	Honda CRV or similar	200	50

RATES INCLUDES

- Loss Damage Waiver
- Unlimited Mileage

RATES EXCLUDE

- Petrol
- Electronic Road Pricing
- Windscreen Coverage
- Personal Accident Insurance
- Insurance Savers (optional)
- Other Optional Charges
- Prevailing Goods & Services Tax

TERMS & CONDITION

- Rates are quoted in Singapore dollars
 - Rates are non-discountable and may not be used with any coupons, other promotions or offers.
 - Minimum rental age is 21 years with exception of Group J & Q (BMW vehicles) with a minimum of 25 years.
 - A valid driving license must be held for minimum of 1 year.
 - Proof of Identification must be presented.
 - Vehicles must be returned to Hertz location in Singapore.
 - Vehicles cannot be driven to Thailand.
 - Vehicles are subject to availability at the time of reservation and Hertz reserve the right to replace vehicles with similar models.
 - Hertz reserves the right to modify and/or cancel the offer without prior of notice
- Black-Out dates and Hertz standard Terms & Conditions apply.

Acknowledgement

Accident Involving SLP 3513R and SDR 388P on 27/11/2018

I, Sime Darby Services Pte Ltd, the owner of Vehicle Registration Number SLP 3513R, have been advised by Customer Service Adviser and understand the content of my motor claim as specify herein:

1. Type of claim: ☐ Claiming own-policy only.
☐ Claiming own-policy and uninsured losses.
☒ Direct settlement with 3rd Party Insurer [Any reversion to own-policy claim shall be submitted to my insurer within 14 days from date of accident as required by my Policy].
2. Vantage Automotive Limited being an appointed Approved Reporting Centre is bound by CHA not to induce, instigate, encourage or procure any owner or driver of any motor vehicle to engage the services of any solicitors to make any third party claims.
3. The estimated repair costs shall be subjected to insurer surveyors' finalisation on completion of job and after considering additional parts and/or labours discovered in the course of repair.
4. A compulsory policy excess NIL, stated in the Motor Policy taken up by you, is applicable for own-damage claim.
5. Loss of Use and Cost of Rental shall be computed in accordance to the number of days as recommended by the surveyor and the Benchmark Rates published in State Courts Practice Directions for Non-injury Motor Accident (NIMA) Claims.
6. I am fully aware that Vantage Automotive Limited is assisting me in my claim against the third-party insurer. I shall release Vantage Automotive Limited against any liability, loss claim or proceedings which may arise out of or in the course of or by reasons of execution of the services.
7. In the event that my insurer or third party insurer is not prepared to settle the claim due to breach of policy or other reasons, I shall pay Vantage Automotive Limited the full repair bill.
8. A towing charge of \$120.00, administration fee of \$300.00 and storage fee \$50.00 per day is chargeable to me if my vehicle is not repaired by Vantage Automotive Limited.
9. The average time span to settle a claim is 6 months or longer for complex cases. Any correspondence or status enquiry of the mentioned claim shall be directed to the under-mentioned personnel:

Name: Ms Caroline Tan
 Tel.: 6319 0174
 email: pml-pbsp@sime-darby.com.sg

10. Special Instructions:

COR: \$2796.55

Loss of Rental Income: 4 days x \$100

= \$400.00 (please refer to car rental rates)

CHA: \$2.00



Name:
 NRIC No.:
 Date: 10 DEC 2018

LETTER OF AUTHORIZATION- MOTOR INSURANCE 3RD PARTY CLAIMS

I, Sime Darby Services Pte Ltd the Owner of the vehicle number: SLP3513R
hereby do authorize Vantage Automotive Ltd to proceed with the repairs of my vehicle as
per 3rd party insurer and the surveyor's recommendation which I file against the 3rd party
insurer and shall pay the amount of car rental (if any including GST) to Vantage
Automotive Ltd upon collection of my vehicle and duly complete and sign the discharge
voucher.

I further aware that Vantage Automotive is assisting me in the claim against the third-
party insurer. I shall release Vantage Automotive Limited against the liability.

Regardless of all circumstances or reasons causing the delay or unsuccessful claim(s), I
agreed that Vantage Automotive will not be held responsible or liable in any event if the
claim is either partially successful and or unsuccessful.

Dated the

days of 10 DEC 2018



Owner name /signature

Simon Koh
Customer Service Advisor
Accident & Bodyshop

Witness (name / signature)

NRIC No.

G7558211R

NRIC No.