

1552100

INS. CASE OWNER:

Lynthia

CC 4 ASM AXA1900

0816

LEK:

IDAC:

Surveyor:

Rusul

DOI:

ASSIGNMENT

15/1/19

Date / Time:

14/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDR 786P

Name of Insured:

LEE KIM SHIN

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

27/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SAMOLAH 12882

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

cup 3513R

INSRS:
WSP:
Tel:
Liability:
RMKS:

performance

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
15/1/19	Non-Reporting 1st (1st)	
15/1/19	Non-Reporting 1st (2nd)	
15/1/19	Non-Reporting 1st (Final)	
15/1/19	Notification 1st (if non-pickup)	
15/1/19	Call OI	
15/1/19	After call 1st to OI	
15/1/19	Documentation Check List: Handler Typist	
15/1/19	Notification 1st (if non-pickup)	
15/1/19	After call 1st to OI	
15/1/19	Authorisation To Act	
15/1/19	Release Voucher: 1-6 form	
15/1/19	Final Repair Bill	
15/1/19	Car Rental Invoice	
15/1/19	Towing Invoice	
15/1/19	LTA / GIA	
15/1/19	Medical Bill	
15/1/19	PIR	
15/1/19	Mandate/Reject Instruction	
15/1/19	LOD	
15/1/19	Payment Breakdown Form	
15/1/19	Post-Repair Photos	
15/1/19	Others	
15/1/19	PRELIMINARY ADVICE	
15/1/19	FINALIZATION	
15/1/19	FINAL SETTLEMENT	
15/1/19	Final Liability	
15/1/19	Repair Cost	
15/1/19	Loss of Rental (LOR)	
15/1/19	Loss of Use (LOU)	
15/1/19	Loss of Income (LOI)	
15/1/19	LOR only	
15/1/19	LOU only	
15/1/19	LOR + LOU	
15/1/19	GIA/LTA Search	
15/1/19	Medical	
15/1/19	Disbursement	
15/1/19	Legal Cost	
15/1/19	Total	
15/1/19	FINAL PAYMENT	
15/1/19	Payee 1	
15/1/19	Payee 2 (Strike if N.A.)	
15/1/19	Payee 3 (Strike if N.A.)	

Zoon

REF: AXA

9
82614

Pls call before giving

ASSIGNMENT

From: Date: 15/01/19

Estimated Cost:

QDV / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLP 3513R

at Workshop n/s

vantage

of

305 Alexander Road

Insured

Policy No.

Claims No.

Sum insured:

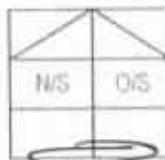
Excess:

(Client's Record)

Make of Veh:

Min Sang 83833190

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? - Yes or No

GIA / PR Seen: Consistent? - Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: 1-B-1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS 'up'

Vehicle IN / OUT

Date: Person Contacted:

Veh No: SLP 3513R Vt Regn: 2017 Jun

Type: ☒ M Car / ☐ M Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: KIA CERATO K3

SA: 1591

Colour: PG

A/C: Insured / Std / NI / NA

Sp Reading: 35782

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

KNAFJ411MH5714335

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ Wonder / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Wonder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

NEXEN

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A: 27/11/18

D.O.I: 15/01/19

Survey held at

VANTAGE

Des. of Damages: Frt ☒ Rear ☐ O/S ☐ N/S ☐ U/C ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

ching. min sang @ jmeds - court

P/P 42613.60/-

(Ref - #1141 / 301.)

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Add Fee:

☐

Site Insp \$

☐

Interview \$

☐

Tech Insp \$

☐

Workshop \$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1) ... - ...

1) ...

1) ...

1) ...

TOTAL

Report Format:

Lump Sum / L.B.1: \$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM19000816/pb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 14-01-2019	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SDR 388P	Veh. Inspected	SLP 3513R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	14/01/2019
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	27/11/2018	Inspection Date	
Survey held at	VANTAGE AUTOMOTIVE LTD 305 ALEXANDRA ROAD SINGAPORE 155942		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

896, Dunearn Road #01-01
Sime Darby Centre
Singapore 589472

Tel. 63190500 (Sales)
63190555 (AfterSales)
Fax. 64691709 (Sales)

280, Kampong Arang Road
East Coast Centre
Singapore 438180

Tel. 63190800 (Sales)
63190888 (AfterSales)
Fax. 63441332

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b9 4003**
Date Estimated : **11/01/2019**
Prepared By : **Chong Min Seng**

Page No. : 1 of 2

- ESTIMATE REPAIR FOR -

Sime Darby Services Private Limited
305 Alexandra Road
#02-01 Vantage Automotive Centre
Singapore 159942

- ACCOUNT - 610020

Sime Darby Services Private Limited
305 Alexandra Road
#02-01 Vantage Automotive Centre
Singapore 159942

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP3513R	KNAFJ411MH57143	01/06/2017		0

DESCRIPTIONVALUE

TO CONDUCT TP CLAIM - AXA

0.00

SUNDRIES

30 ~~150.00~~

ELETRICAL WIRING CHECK FOR PROPER FUNCTIONING (NETT)

~~150.00~~

TO REMOVE AND REFIX REAR BUMPER REVERSE SENSOR
CONDUCT
DISTANCE TEST (NETT)

~~150.00~~

TO REPAIR, REPLACE REAR BUMPER

600 ~~1,200.00~~

TO PUTTY, SPRAY PAINT REAR REAR BUMPER.

600 ~~1,000.00~~

TUFF KOTE BODY CAVITY PRESERVATION (PER PANEL @ \$60
NETT)

X 120.00Total Labour 1: **2,770.00**

PART NUMBER	DESCRIPTION	QTY	PRIC	DISC	VALUE
86611-A7800	REAR BUMPER DE	1	668.00	10.00	601.20
86694-A7800	REAR BUMPER CENTER COVER DE	1	47.00	10.00	42.30
86631A7800	REAR BUMPER BEAM ?	1	313.00	10.00	281.70
86614A7001	REAR BUMPER BRACKET RH re	1	33.00	10.00	29.70
86613A7001	REAR BUMPER BRACKET LH re	1	33.00	10.00	29.70
	REVERSE SENSOR EYE (RH) ?				
Total Parts :					984.60

307, Alexandra Road
Sime Darby Performance Centre
Singapore 119941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770496, Dunearn Road #01-01
Sime Darby Centre
Singapore 449471
Tel. 63190500 (Sales)
63190533 (AfterSales)
Fax. 64631709 (Sales)389, Selegie Road
East Coast Centre
Singapore 438180
Tel. 63190800 (Sales)
63190888 (AfterSales)
Fax. 63441132

GST REG. NO : M2 - 0020081 - X

E S T I M A T EEstimate No. : **b9 4003**
Date Estimated : **11/01/2019**
Prepared By : **Chong Min Seng**Page No. : **2 of 2**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP3513R	KNAFJ411MH57145	01/06/2017		0

Pass
By 9001068
3 days
15/01/19 @ 1400hrs
Pass by print

Labour 1	:	2,770.00
Parts	:	984.60
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	262.82
Grand Total	:	4,017.42

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** GST AMOUNT SUBJECT TO CHANGE **

VANTAGE AUTOMOTIVE LIMITED

(A Sime Darby Motors Company)

Co. Regs. No. 192600045M GST Regs. No. M2-0000551-1

305 Alexandra Road
Vantage Automotive Centre
Singapore 159942Service Booking: 6477 7368
Vantage 24-Hour Assist: 6473 8588
Fax: 6477 7300

Finalized

SERVICE TAX INVOICE

RE-PRINT

REPAIR ORDER NO. B9 46104	Date IN 17/01/2019	Invoice Number	Page No. 1 of 1
	Payment Term 30 Days From Invoice	Invoice Date ??	
	Customer Service Advisor Chong Min Seng	Invoice By Katherine Chong Ful Poh	

CUSTOMER INFORMATION	INVOICE TO 77
Sime Darby Services Private Limited 305 Alexandra Road #02-01 Vantage Automotive Centre Singapore 159942	Axa Insurance Pte Ltd No. 8 Shenton Way #24-01 Axa Tower Singapore 068811

REGISTRATION No. SLP3513R	CHASSIS No. KNAFJ411MH5714335	STOCK No. 800427	REGISTRATION DATE 01/06/2017	MODEL	MILEAGE 31370
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CODE	DESCRIPTION	UNITS	DISC %	NETT
	TO CONDUCT TP CLAIM - AXA AGAINST SDR388P DOA.27/11/2018	0	0.00	0.00
	SUNDRIES	1	0.00	30.00
	ELECTRICAL WIRING CHECK FOR PROPER FUNCTIONING.(NETT)	1	0.00	150.00
	TO REMOVE AND REFIX REAR BUMPER REVERSE SENSOR, CONDUCT DISTANCE SETTING(NETT)	1	0.00	150.00
	LABOUR TO REMOVE,REPLACE REAR BUMPER.	1	0.00	600.00
	LABOUR TO PUTTY AND RESPRAY REAR BUMPER	1	0.00	600.00
	Sub-Total :			1,530.00
CODE	DESCRIPTION	UNITS	DISC %	NETT
N KS86611A7800	REAR BUMPER	1	10.00	601.20
N KS86695A7800	REAR BUMPER CENTER COVER	1	10.00	423.00
N KS86613A7001	REAR BUMPER BRACKET LH	1	10.00	29.70
N KS86614A7001	REAR BUMPER BRACKET RH	1	10.00	29.70
	Sub-Total :			1,083.60

Attending CSO : Min Seng

Should you require further explanation, please reach me at 83833190

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$	2,613.60
Labour Charges	1,530.00	Less Insurance Excess	S\$	0.00
Parts Charges	1,083.60	GST @ 7%	S\$	182.95
Lubricant/Misc	0.00	Invoice Total Amounts	S\$	2,796.55
		Less Deposit/Voucher	S\$	0.00
Computer generated invoice. No signature is required.		Amount Payable	S\$	2,796.55

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



SG Distributor

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 137401553M GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

890, Dunearn Road 801-01
Sime Darby Centre
Singapore 169472
Tel. 63190500 (Sales)
63190555 (AfterSales)
Fax 64621709 (Sales)

380, Kampong Arang Road
East Coast Centre
Singapore 438189
Tel. 63198800 (Sales)
63198888 (AfterSales)
Fax. 63441332

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b9 4003
Date Estimated : 11/01/2019
Prepared By : Chong Min Seng

Page No. : 1 of 2

- ESTIMATE REPAIR FOR -
Sime Darby Services Private Limited
305 Alexandra Road
#02-01 Vantage Automotive Centre
Singapore 159942

- ACCOUNT - 610020
Sime Darby Services Private Limited
305 Alexandra Road
#02-01 Vantage Automotive Centre
Singapore 159942

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP3513R	KNAFJ411MH5714	01/06/2017		0

DESCRIPTION	VALUE
TO CONDUCT TP CLAIM - AXA	0.00
SUNDRIES <i>NE</i>	<i>30</i> 150.00
ELETRICAL WIRING CHECK FOR PROPER FUNCTIONING (NETT)	150.00
TO REMOVE AND REFIX REAR BUMPER REVERSE SENSOR CONDUCT DISTANCE TEST(NETT)	150.00
TO REPAIR,REPLACE REAR BUMPER	<i>600</i> 1,200.00
TO PUTTY, SPRAY PAINT REAR REAR BUMPER.	<i>600</i> 1,000.00
TUFF KOTE BODY CAVITY PRESERVATION(PER PANEL @ \$60 NETT)	<i>12</i> X 120.00

Total Labour 1: 2,770.00

PART NUMBER	DESCRIPTION	QTY	PRIC	DISC	VALUE
86611-A7800	REAR BUMPER <i>DE</i>	1	668.00	10.00	601.20
86694-A7800	REAR BUMPER CENTER COVER <i>DE</i>	1	47.00	10.00	42.30
86631A7800	REAR BUMPER BEAM <i>? X SRC</i>	1	313.00	10.00	281.70
86614A7001	REAR BUMPER BRACKET RH <i>NE</i>	1	33.00	10.00	29.70
86613A7001	REAR BUMPER BRACKET LH <i>NE</i>	1	33.00	10.00	29.70
	REVERSE SENSOR EYE (RH) <i>? X SRC</i>				
Total Parts :					984.60

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64787770896, Dunearn Road #01-01
Sime Darby Centre
Singapore 689472
Tel. 63190500 (Sales)
63190555 (AfterSales)
Fax. 64691709 (Sales)280, Kembangan Road
East Coast Centre
Singapore 438180
Tel. 63190800 (Sales)
63190808 (AfterSales)
Fax. 63441332

GST REG. NO : M2 - 0020081 - X

E S T I M A T EEstimate No. : b9 4003
Date Estimated : 11/01/2019
Prepared By : Chong Min Seng

Page No. : 2 of 2

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLP3513R	KNAFJ411MH57143	01/06/2017		0

Permu
Ap 9000068
3 days
15/06/19 @ 1400hrs
Permu by paint

Labour 1	:	2,770.00
Parts	:	984.60
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	262.82
Grand Total	:	<u>4,017.42</u>

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** GST AMOUNT SUBJECT TO CHANGE **

43754.60

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.Z.400
Car for Hire

MOTORMAX PLUS-COMMERCIAL
Comprehensive

Certificate No. B 29100055 MCY

Excess : SGD1,000

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
SLP3513R

2. Name of Policyholder
Sime Darby Services Pte Ltd

3. Effective Date of the Commencement of Insurance for the purposes of the Act
01/10/2018

4. Date of Expiry of Insurance
30/09/2019

5. Persons or Classes of Persons entitled to drive*

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use for the carriage of passengers or goods in connection with the Policyholder's business.

Use for social domestic and pleasure purposes.

The Policy does not cover

- (1) Use for racing pace-making reliability trial or speed-testing.
- (2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers



for Chief Executive Officer

SATISFACTION CUM DISCHARGE VOUCHER

Date: 21 JAN 2019

To: AXA Insurance Pte Ltd

MOTOR VEHICLE CLAIM

Vehicle Owner's Name: Sime Darby Services Pte Ltd

Vehicle Registration No.: SLP 3513 R

Make / Model: Kia Forte K3 1.6 (A)

Motor Policy Number: _____

Date of Accident: 27/11/2018

Owner's Excess: NIL

Repairs Cost: _____

I/We certify that the repairs to my/our vehicle number SLP 3513 R have been completed by Regent Motors, a division of Vantage Automotive Limited, of 305 Alexandra Road, Singapore 159942, to my/our entire satisfaction. Payment of the repair charges that are claimable under the Policy will be deemed and settled by me/us.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Owner/Insured Signature: 

Date: 21 JAN 2019

Job No.: B9 46104

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 31 January 2019 4:01 PM
To: 'Lee Kim Shin'
Subject: RE: Accident involving SDR388P & SLP3513R on 27/11/2018 along/at Kim Seng Road Traffic Light

Dear Mr Lee,

Thank you for your email.

We will check and get back to you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee Kim Shin <lee.kimshin@allenandgledhill.com>
Sent: Thursday, 31 January 2019 10:49 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Accident involving SDR388P & SLP3513R on 27/11/2018 along/at Kim Seng Road Traffic Light

Your Ref: CC4/ASM19000816/R1pb3

Our Ref: SDR388P

Dear Ms Chew Hsiao Tong,

I refer to your letter of 24 January 2019.

In response to your letter of 15 January 2019, I had on 24 January 2019 filed my accident statement with BH Auto Services Pte Ltd (copy of statement and enclosures attached).

Please forward to me the claim and claim details by the owner of SLP3513R so that I can consider whether to deal directly with the claim.

Lee Kim Shin

Lee Kim Shin SC

Managing Partner | Allen & Gledhill LLP

T +65 6890 7699 | M +65 9630 0023 | F +65 6302 3019 | lee.kimshin@allenandgledhill.com

One Marina Boulevard #28-00 Singapore 018989 | www.allenandgledhill.com

Allen & Gledhill LLP (UEN/Registration No. T07LL0925F) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. A list of the Partners and their professional qualifications may be inspected at the address specified above.

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 21/09/2019

Survey Details:

Date of loss	27-Nov-18
Date of appointment	14-Jan-19
Date of survey	15-Jan-19
Location of survey	PERFORMANCE MOTORS LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLP 3513R
Make and Model	KIA FORTE K3 1.6A
Date of registration	1/6/2017
Excess	
Market Value	\$0
Parf Rebate	\$52,630
Nett Loss	(\$52,630)

Repair details:

Initial Estimate	\$ 3,754.60
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,083.60
Check items (estimate)	\$ -
Labour	\$ 1,530.00
Total	\$ 2,613.60
Lump Sum(if applicable)	\$ -

Number of days for repair	3
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

03 RECOMMENDED REPAIR DAYS + 1PRS= 4DAYS

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 2,796.55	W/GST
Loss of use	\$ -	
Loss of rental	\$ 400.00	4days x \$100
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 3,198.55	



<MANDATE IA> -S9M01AAL {ACCIDENT INVOLVING SDR 388P(OI) & SLP 3513R(TP) ON 27/11/2018}

Type

Question

Message

LIABILITY: 100% BOLA S27: INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$3198.55 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

Reply



**Re:<MANDATE IA> -S9M01AAL {ACCIDENT INVOLVING
SDR 388P(OI) & SLP 3513R(TP) ON 27/11/2018}**

Type

🔗 Question

Message

APPROVE

Reply



RE: Re:<MANDATE IA> -S9M01AAL {ACCIDENT INVOLVING SDR 388P(OI) & SLP 3513R(TP) ON 27/11/2018}

Type

Question

Message

Dear Cynthia, Sorry, we re-seek mandate of total amount \$3,038.55 (all-in) as TP claiming LOU not LOR. Thus LOU is \$60 x 4 days. Kindly let us have your approval/instruction. Thanks - Cecilia

Reply

Cecilia Chong (LKK Auto)

From: Katherine Chong <katherine.chong@simedarby.com.sg>
Sent: Thursday, 10 October 2019 3:24 PM
To: Cecilia Chong (LKK Auto)
Cc: Liu Chun Cheong; Simon Koh Eng Aun; Andy Ooi Lee Keong; Chua Syahirul Syazwani Irwan
Subject: RE: SLP3513R - TP - MSIG - (AXA) - (SDR388P) - DOA 27-11-2018 - INVOICE & LOD

Hi Cecilia,

We accept the offer.

Kindly please proceed necessary action.

Thank You.

Regards,
Katherine Chong
Senior Assistant (Body & Paint)
Vantage Automotive Limited
305 Alexandra Road
Singapore 159942
Email: katherine.chong@simedarby.com.sg
DID:+65 6477 7364

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Thursday, October 10, 2019 3:03 PM
To: Katherine Chong <katherine.chong@simedarby.com.sg>
Cc: Liu Chun Cheong <liu.chun.cheong@simedarby.com.sg>; Simon Koh Eng Aun <simon.koh.engaun@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Chua Syahirul Syazwani Irwan <syazwanichua@simedarby.com.sg>
Subject: RE: SLP3513R - TP - MSIG - (AXA) - (SDR388P) - DOA 27-11-2018 - INVOICE & LOD

Without Prejudice

Dear Katherine,

We are pleased to offer total amount of \$3,038.55 (all-in).

Kindly confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 10 October 2019 5:29 PM
To: Lee Kim Shin
Subject: RE: ACCIDENT INVOLVING SDR 388P & SLP 3513R ON 27/11/2018 ALONG/AT KIM SENG ROAD TRAFFIC LIGHT *** PRIVATE SETTLEMENT BREAKDOWN FEE ***
Attachments: PRIVATE SETTLEMENT FORM.pdf

Dear Mr Lee,

We refer to our tele-conversation.

Enclosed below is the breakdown of Third-Party claim if you like to settle the matter privately to protect the NCD:

1. Cost Repair	\$ 2,796.55
2. Loss of Use (4days x \$60)	\$ 240.00
3. LTA Search Fee	\$ 2.00
Total	\$ 3,038.55
 4. Professional Fee (w/GST)	 \$ 374.50

Please issue the following 2 cheques:

- 1) \$ 3,038.55 payable to VANTAGE AUTOMOTIVE LIMITED
- 2) \$ 374.50 payable to LKK AUTO CONSULTANTS PTE LTD

You may send your payment by post to:

LKK AUTO CONSULTANTS PTE LTD
51 Ubi Avenue 1 #01-25 Paya Ubi Industrial Park
Singapore 408933

With the following attachments:

- 1) your cheque payment;
- 2) the signed private settlement letter (scan copy will do) to protect your No Claim Discount (NCD).

Kindly call the undersigned should your need further assistance.

Thank You.

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Michelle Choo Siew Li
Sent: Monday, 14 October, 2019 12:03 PM
To: Cecilia Chong (LKK Auto)
Cc: Lee Kim Shin
Subject: RE: ACCIDENT INVOLVING SDR 388P & SLP 3513R ON 27/11/2018 ALONG/AT KIM SENG ROAD TRAFFIC LIGHT *** PRIVATE SETTLEMENT BREAKDOWN FEE ***
Attachments: Private Settlement & cheques (14 Oct 19).PDF

Dear Cecilia

Please see attached. I will arrange for the originals to be sent to you by post.

Could you please send us a copy of the private settlement letter once it's been signed by the workshop.

Thank you.

Kind regards
Michelle

Michelle Choo

Personal Assistant | Allen & Gledhill LLP
T +65 6890 7697 | F +65 6438 8830 | mslchoo@allenandgledhill.com
One Marina Boulevard #28-00 Singapore 018989 | www.allenandgledhill.com

Allen & Gledhill LLP (UEN/Registration No. T07LL0925F) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. A list of the Partners and their professional qualifications may be inspected at the address specified above.

CONFIDENTIALITY CAUTION: This message is intended only for the use of the individual or entity to whom it is addressed and is privileged and confidential. If you are not the intended recipient, please notify us immediately by return e-mail, delete this message and you should not disseminate, distribute or copy any information contained herein.

From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]
Sent: Thursday, 10 October, 2019 5:29 PM
To: Lee Kim Shin <lee.kimshin@allenandgledhill.com>
Subject: RE: ACCIDENT INVOLVING SDR 388P & SLP 3513R ON 27/11/2018 ALONG/AT KIM SENG ROAD TRAFFIC LIGHT *** PRIVATE SETTLEMENT BREAKDOWN FEE ***

Dear Mr Lee,

We refer to our tele-conversation.

Enclosed below is the breakdown of Third-Party claim if you like to settle the matter privately to protect the NCD:

1. Cost Repair	\$ 2,796.55
2. Loss of Use (4days x \$60)	\$ 240.00
3. LTA Search Fee	\$ 2.00
Total	\$ 3,038.55
 4. Professional Fee (w/GST)	 \$ 374.50

return e-mail, delete this message and you should not disseminate, distribute or copy any information contained herein.

On 9 Oct 2019, at 5:15 PM, Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:

Dear Mr Lee,

As per our tele-conversation, the breakdown as follow:

Repair cost (w/GST): \$2,796.55
Loss of Rental: \$400.00 (4days x \$100/day)
LTA search fee: \$2.00
Total: \$3,198.55 (This to be paid to Third Party)

Surveyor Fee(w/GST): \$374.50
This to be paid to us (LKK Auto Consultant Pte Ltd)

Kindly let us know if you would want to opt for private settlement so we can proceed further in emailing you the documentation to sign.

Many thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

No. 2919

OFFICIAL RECEIPT

Date 17-10-2019

Received from Mr Lee Kim Shin

the sum of Dollars Three Hundred Seventy Four And Cents Fifty only

in payment of Survey Fees - SLP 3513R / SDR 388P DOA 27/11/2018

LKK Auto Consultants Pte Ltd

\$ 374.50

CASH / CHEQUE DBS 687467



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

OFFICIAL RECEIPT

No. 2919

Date 17-10-2019

Received from Mr Lee Kim Shin

the sum of Dollars Three Hundred Seventy Four And Cents Fifty only


in payment of Survey Fees - SLP 3513R / SDR 388P DOA 27/11/2018

LKK Auto Consultants Pte Ltd

\$ 374.50

CASH/CHEQUE DBS 687467

C. H. H. H.

DBS TREASURES  PRIVATE
CLIENT

Date

14 10 19
D O M M Y Y

Pay LKK AUTO CONSULTANTS PTE LTD

or Bearer

Singapore Dollars Three Hundred Seventy-Four

S\$ 374.50

and Cents Fifty Only

LEE KIM SHIN MR

Lee Kim Shin

Cheque No.

Branch Code

Account No.

Please sign above this line

⑈5⑈687467⑈7⑈7⑈7⑈7⑈048⑈ 0480048447⑈

Date

1	4	1	0	1	9
D	D	M	M	Y	Y

Pay LKK AUTO CONSULTANTS PTE LTD

Singapore Dollars Three Hundred Seventy-Four

and Cents Fifty Only

LEE KIM SHIN MR

or Bearer

S\$374.50



Cheque No.

Bank/Branch Code

Account No.

Please sign above this line

⑈5⑈687467⑈7⑈7⑈7⑈048⑈ 0480048447⑈

Date

1	4	1	0	1	9
D	D	M	M	Y	Y

Pay Vantage Automotive Limited

or Bearer

Singapore Dollars Three Thousand Thirty-Eight and

S\$ 3,038.55

Cents Fifty-Five

LEE KIM SHIN MR



Cheque No.

Bank/Branch Code

Account No.

Please sign above this line

⑆2⑈687466⑈7171⑈048⑆ 0480048447⑈



Simon Koh Company Stamp

Received By:

Simon Koh

Date: 21 OCT 2019

Customer Service Advisor
Accident & Bodyshop



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

05 SEPTEMBER 2019

LEE KIM SHIN
99 CLOVER WAY
SINGAPORE 579142

Dear Sir/ Mdm

OUR REF : CC4/ASM19000816/R1Gb3

YOUR REF : SDR 388P

ACCIDENT INVOLVING SDR 388P & SLP 3513R ALONG/AT KIM SENG ROAD
TRAFFIC LIGHT ON 27/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **VANTAGE AUTOMOTIVE LIMITED** acting on behalf of the owner of SLP 3513R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter from your company
- Authorisation letter
- Rental Agreement/ Leasing Agreement
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
EMAIL: ceciliachong@lkkauto.com

Cc *AXA Insurance Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORIZATION- MOTOR INSURANCE 3RD PARTY CLAIMS

I, Sim Darby Services Pte Ltd the Owner of the vehicle number: SLP3513R
hereby do authorize Vantage Automotive Ltd to proceed with the repairs of my vehicle as
per 3rd party insurer and the surveyor's recommendation which I file against the 3rd party
insurer and shall pay the amount of car rental (if any including GST) to Vantage
Automotive Ltd upon collection of my vehicle and duly complete and sign the discharge
voucher.

I further aware that Vantage Automotive is assisting me in the claim against the third-
party insurer. I shall release Vantage Automotive Limited against the liability.

Regardless of all circumstances or reasons causing the delay or unsuccessful claim(s), I
agreed that Vantage Automotive will not be held responsible or liable in any event if the
claim is either partially successful and or unsuccessful.

Dated the _____ days of 10 DEC 2012



Owner name /signature

Simon Koh
Customer Service Advisor
Accident & Bodyshop

Witness (name / signature)

NRIC No. _____

G7558211R.

NRIC No. _____

Cecilia

PRIVATE SETTLEMENT

"We/I, VANTAGE AUTOMOTIVE LIMITED (192600045M) workshop of motor vehicle SLP 3513R hereby agree to accept the sum of (S\$3,198.55) as payment from the owner/driver of the motor vehicle SDR 388P, LEE KIM SHIN (S1423070Z) for the repair to the damages and loss of rental to the owner of the motor vehicle SLP 3513R as a result of the accident involving motor vehicle SLP 3513R and SDR 388P on 27/11/2018 along KIM SENG ROAD TRAFFIC LIGHT.

We/I, VANTAGE AUTOMOTIVE LIMITED (192600045M), workshop of motor vehicle SLP 3513R hereby agree that there will be no any further claim(s), including any personal injury claims to the driver of motor vehicle SDR 388P at the time of the incident against the owner and insurer of the motor vehicle SDR 388P for the above mentioned accident upon accepting the amount of S\$3,038.55.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of 10 (month) 2019 (year)



21 OCT 2019

Signed & chop by workshop of SLP 3513R

Simon Koh
Customer Service Advisor
Accident & Bodyshop

Signed by registered owner/driver of vehicle SDR 388P

LEE KIM SHIN
(NRIC S1423070Z)

VANTAGE AUTOMOTIVE LIMITED

(A Sime Darby Motors Company)

Co. Regs. No. 192600045M GST Regs. No. M2-0000551-1

305 Alexandra Road
Vantage Automotive Centre
Singapore 159942

Service Booking: 6477 7368
Vantage 24-Hour Assist: 6473 8588
Fax: 6477 7300



SERVICE TAX INVOICE

REPAIR ORDER NO. B9 46104	Date IN 17/01/2019 Payment Term 30 Days From Invoice Customer Service Advisor Chong Min Seng	Invoice Number 5376773 / WSH Invoice Date 21/05/2019 Invoice By Katherine Chong Fui Poh	Page No. 1 of 1
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CUSTOMER INFORMATION	INVOICE TO 77
Sime Darby Services Private Limited 305 Alexandra Road #02-01 Vantage Automotive Centre Singapore 159942	Axa Insurance Pte Ltd No. 8 Shenton Way #24-01 Axa Tower Singapore 068811

REGISTRATION No. SLP3513R	CHASSIS No. KNAFJ411MH5714335	STOCK No. 800427	REGISTRATION DATE 01/06/2017	MODEL	MILEAGE 31370
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CODE	DESCRIPTION	UNITS	DISC %	NETT
	TO CONDUCT TP CLAIM - AXA AGAINST SDR388P. DOA.27/11/2018	0	0.00	0.00
	SUNDRIES	1	0.00	30.00
	ELECTRICAL WIRING CHECK FOR PROPER FUNCTIONING.(NETT)	1	0.00	150.00
	TO REMOVE AND REFIX REAR BUMPER REVERSE SENSOR, CONDUCT DISTANCE SETTING(NETT)	1	0.00	150.00
	LABOUR TO REMOVE,REPLACE REAR BUMPER.	1	0.00	600.00
	LABOUR TO PUTTY AND RESPRAY REAR BUMPER	1	0.00	600.00
Sub-Total :				1,530.00

CODE	DESCRIPTION	UNITS	DISC %	NETT
N KS86611A7800	REAR BUMPER	1	10.00	601.20
N KS86695A7800	REAR BUMPER CENTER COVER	1	10.00	423.00
N KS86613A7001	REAR BUMPER BRACKET LH	1	10.00	29.70
N KS86614A7001	REAR BUMPER BRACKET RH	1	10.00	29.70
Sub-Total :				1,083.60

Attending CSO : Min Seng

Should you require further explanation, please reach me at 83833190

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$ 2,613.60
Labour Charges	1,530.00	Less Insurance Excess	S\$ 0.00
Parts Charges	1,083.60	GST @ 7%	S\$ 182.95
Lubricant/Misc	0.00	Invoice Total Amounts	S\$ 2,796.55
		Less Deposit/Voucher	S\$ 0.00

Computer generated invoice. No signature is required.

Amount Payable

S\$ 2,796.55

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-006400

Date of Request: 11/01/2019

Your Ref No:

Online Purchase

Vantage Automotive Limited
1 Ubi Road
Singapore 408607

Dear Sir/Madam,

Enquiry Date: 11/01/2019
Enquiry By: Chong Kean Yap
TP Vehicle No.: SDR388P
Accident Date: 27/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDR388P	AXA Insurance Pte Ltd	13/01/2018-12/01/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-006400

Date of Request: 11/01/2019

Your Ref No:

Online Purchase

Vantage Automotive Limited
1 Ubi Road
Singapore 408607

Dear Sir/Madam,

Enquiry Date 11/01/2019
Enquiry By Chong Kean Yap
TP Vehicle No. SDR388P
Accident Date 27/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Cecilia Chong (LKK Auto)

From: LOH Cynthia <cynthia.loh@axa.com.sg>
Sent: Thursday, 10 October 2019 12:21 PM
To: Cecilia Chong (LKK Auto); admin@lbs-auto.com
Subject: RE: SLP3513R - TP - MSIG - (AXA) - (SDR388P) - DOA 27-11-2018 - INVOICE & LOD - S9M01AAL

Dear Cecilia,


Approve.

Thanks & Regards



Cynthia Loh
Specialist, Motor Claims Department
AXA Insurance Pte Ltd
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: cynthia.loh@axa.com.sg
Customer Care No. 1800 8804741
www.axa.com.sg



 Please consider the environment before printing this email
This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Thursday, October 10, 2019 10:28 AM
To: LOH Cynthia <cynthia.loh@axa.com.sg>; admin@lbs-auto.com
Subject: [EXTERNAL] RE: SLP3513R - TP - MSIG - (AXA) - (SDR388P) - DOA 27-11-2018 - INVOICE & LOD - S9M01AAL

Dear Cynthia,

TP claiming LOU not LOR. Thus, we reseek mandate of total amount \$3,038.55. LOU (4days x \$60).

For your approval please.

Thanks

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd

VANTAGE AUTOMOTIVE

AXA Insurance S'pore Pte Ltd
8 Shenton Way
#27-01
Singapore 068811
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date : 06 June 2019

Subject : **ACCIDENT INVOLVING VEHICLES SLP3513R & SDR388P ON 27.11.2018**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:

Cost of repair	:	S\$	2796.55
Loss of use	:	S\$	400.00 (S\$ 100.00 x 4 days)
GIA search fee	:	S\$	2.00
Total	:	S\$	3198.55

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours sincerely



Katherine Chong
Senior Admin

VANTAGE AUTOMOTIVE LIMITED

COMPANY REG. NO. 18290048M

305 Alexandra Road Singapore 159942
Tel: 65-6272 8828 Fax: 65-6477 7300



A member of
Sime Darby Motors



KNOCK OUT RATES

2018-2019

Car Group	Type	Make & Model	Singapore Use S\$	Malaysia Surcharge
C Auto	Compact	Ford Fiesta or similar	100	50
F Auto	Intermediate	Toyota Corolla Altis or similar	100	50
H Auto	Standard	Ford Mondeo or similar	180	50
J Auto	Luxury	BMW 5 Series (E60) or similar	330	100
M Auto	Full-size Passenger	Honda Odyssey or similar	200	50
Q Auto	Oversize Passenger	Toyota Previa or similar	300	50
Q Auto	Premium	BMW 3 Series (E90) or similar	280	100
S Auto	Intermediate SUV	Honda CRV or similar	200	50

RATES INCLUDES

- Loss Damage Waiver
- Unlimited Mileage

RATES EXCLUDE

- Petrol
- Electronic Road Pricing
- Windscreen Coverage
- Personal Accident Insurance
- Insurance Savers (optional)
- Other Optional Charges
- Prevailing Goods & Services Tax

TERMS & CONDITION

- Rates are quoted in Singapore dollars
 - Rates are non-discountable and may not be used with any coupons, other promotions or offers.
 - Minimum rental age is 21 years with exception of Group J & Q (BMW vehicles) with a minimum of 25 years.
 - A valid driving license must be held for minimum of 1 year.
 - Proof of identification must be presented.
 - Vehicles must be returned to Hertz location in Singapore.
 - Vehicles cannot be driven to Thailand.
 - Vehicles are subject to availability at the time of reservation and Hertz reserve the right to replace vehicles with similar models.
 - Hertz reserves the right to modify and/or cancel the offer without prior of notice
- Black-Out dates and Hertz standard Terms & Conditions apply.

Acknowledgement

Accident Involving SLP 3513R and SDR 388P on 27/11/2018

I, Sime Darby Services Pte Ltd, the owner of Vehicle Registration Number SLP 3513R, have been advised by Customer Service Adviser and understand the content of my motor claim as specify herein:

1. Type of claim: ☐ Claiming own-policy only.
☐ Claiming own-policy and uninsured losses.
☒ Direct settlement with 3rd Party Insurer [Any reversion to own-policy claim shall be submitted to my insurer within 14 days from date of accident as required by my Policy].
2. Vantage Automotive Limited being an appointed Approved Reporting Centre is bound by GIA not to induce, instigate, encourage or procure any owner or driver of any motor vehicle to engage the services of any solicitors to make any third party claims.
3. The estimated repair costs shall be subjected to insurer surveyors' finalisation on completion of job and after considering additional parts and/or labours discovered in the course of repair.
4. A compulsory policy excess NIL, stated in the Motor Policy taken up by you, is applicable for own-damage claim.
5. Loss of Use and Cost of Rental shall be computed in accordance to the number of days as recommended by the surveyor and the Benchmark Rates published in State Courts Practice Directions for Non-injury Motor Accident (NIMA) Claims.
6. I am fully aware that Vantage Automotive Limited is assisting me in my claim against the third-party insurer. I shall release Vantage Automotive Limited against any liability, loss claim or proceedings which may arise out of or in the course of or by reasons of execution of the services.
7. In the event that my insurer or third party insurer is not prepared to settle the claim due to breach of policy or other reasons, I shall pay Vantage Automotive Limited the full repair bill.
8. A towing charge of \$120.00, administration fee of \$300.00 and storage fee \$50.00 per day is chargeable to me if my vehicle is not repaired by Vantage Automotive Limited.
9. The average time span to settle a claim is 6 months or longer for complex cases. Any correspondence or status enquiry of the mentioned claim shall be directed to the under-mentioned personnel:

Name: Ms Caroline Tan
 Tel.: 6319 0174
 email: pml-pbsp@sime-darby.com.sg

10. Special Instructions:

COR: \$2796.55

Loss of Rental income: 4 days x \$100

= \$400.00 (please refer to car rental rates)

CUA: \$2.00



Signed by:
 Name:
 NRIC No.:
 Date: 10 DEC 2018



Service Request Details

Claim

S9M01AAL

Reference

None

Loss Date

November 27, 2018

Request Date

January 14, 2019

Due Date

January 21, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLP3513R

Make

TPVD

Model

UNKNOWN

Service Address

14/1 → min seng
8383 3190.
Vehicle in →
arrange asap.

LEE KIM SHIN
99 CLOVER WAY, LAUW & SONS GARDEN, 579142, Singapore
68907699
lee.kimshin@allenandgledhill.com

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions
NON-REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15 January, 2019

**LEE KIM SHIN
99 CLOVER WAY,
LAUW & SONS GARDEN,
Singapore 579142**

Dear Sir,

**OUR REF : CC4/ASM19000816/pb3
YOUR REF : SDR 388P
ACCIDENT INVOLVING SDR 388P & SLP 3513R ON 27/11/2018 ALONG/AT KIM
SENG ROAD TRAFFIC LIGHT**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to chewht@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6742 3197 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 22 January 2019 9:56 AM
To: 'motor.doc@axa.com.sg'
Cc: Admin A; 'cynthia.loh@axa.com.sg'
Subject: <Request for Insured GIA Report> S9M01AAL; Insured Veh: SDR 388P; Third Party Veh: SLP 3513R; DOA: 27/11/2018 *LKK REF: CC4/ASM19000816/R1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to forward a copy to us for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Wednesday, 23 January 2019 10:44 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: <Request for Insured GIA Report> S9M01AAL; Insured Veh: SDR 388P; Third Party Veh: SLP 3513R; DOA: 27/11/2018 *LKK REF: CC4/ASM19000816/R1pb3

Hi,

As of 23/01/2019, our insured had yet to file an accident report.

Regards,
Namrata

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, January 22, 2019 9:56 AM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; LOH Cynthia <cynthia.loh@axa.com.sg>
Subject: <Request for Insured GIA Report> S9M01AAL; Insured Veh: SDR 388P; Third Party Veh: SLP 3513R; DOA: 27/11/2018 *LKK REF: CC4/ASM19000816/R1pb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to forward a copy to us for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

24 JAN 2019

1st Reminder

LEE KIM SHIH
99 CLOVER WAY, LAUW & SONS GARDEN
SINGAPORE 579142

Dear Madam,

OUR REF : CC4/ASM19000816/R1pb3

YOUR REF : SDR 388P

**ACCIDENT INVOLVING SDR 388P & SLP 3513R ALONG/AT KIM SENG ROAD TRAFFIC
LIGHT ON 27/11/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 31 JAN 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SLP 3513R** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **31 JAN 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Chew Hsiao Tong (Ms)
Case Handler
DID: 6742 3197
Email: chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)