

04/03/19

INS. CASE OWNER:

CC Y Asm / AXA1900 0870, K h67

LKK:  
IDAC:

Surveyor:

KENNETH

DOI:

ASSIGNMENT  
10/01/19

Date / Time:

14/1/18

Registered in Merit:

SAHOTAOW 93758  
SANDHAK 42222

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGS 7572L

Name of Insured:

WKE TOWN FENI TOWN

Insured Tel No.:

HP: 9100510

Excess Sec II :SS

D.O.A: 10/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

19/1/2018/1

WOLFSMAN 4E IV

MLE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

PC 65777



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Man's  
wrted



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

16/1/19  
VLC

PC 65777 - X  
4570126 - X  
- MINIALIZED  
- ORIGINAL TP LOD IN.  
- 4.6mm x 11mm

STAGE DATE / PIC  
Non-Reporting In (1st):  
Non-Reporting In (2nd):  
Non-Reporting In (Final):  
Notification In (if non-pickup):  
Call OI:  
After call In to OI: 29/01/19 - VLC

29/01/19

- FILE 2019/01/29. OI KERRI-BURRO TP.  
- 0800 LETTER W BULBIL TO OI TO  
- NOTIFY TP CUMUL & NED LODS.  
- 09/01/19 TO OI. 08/01/19 TO 09/01/19.  
- 09/01/19 08/01/19 14 N 90.

Documentation Check List: Handler Typist  
Notification In (if non-pickup):  
After call In to OI:  
Authorisation To Act:  
Release Voucher:  
Final Repair Bill:  
Car Rental Invoice:  
Towing Invoice:  
LTA / GLA:  
Medical Bill:  
PIR:  
Mandate/Reject Instruction:  
LOD:  
Payment Breakdown Form:  
Post-Repair Photos:  
Others:

05/02/19

19/02/19

23/02/19

- AXA APPROVED MANDATE  
- 0800 ACCEPTANCE BULBIL TO TP.  
- 0800. 01/19. TP ACCEPTED OFFER.  
- ALL DOCS IN ORDER.  
- TO CLOSE.

PRELIMINARY ADVICE Date/Time: 29/01/19 Sent By: VLC

FINALIZATION Date/Time: Confirm with: Confirm by:  
Repair Cost: PIP SS 3,679.89 (5 days) Reduction: 25 % Email: Call:

FINAL SETTLEMENT Date/Time: 23/02/19 Confirm with: KERRY Email: Call:

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27 If NO or B 28, Ass. Lia: COI KERRI-BURRO TP

Repair Cost: (W/GRE) SS 3,957.69

Loss of Rental (LOR): \$5 (5 days)

Loss of Use (LOU): SS 750.00/50 x 5 (5 days)

Loss of Income (LOI): \$5 (5 days)

LOR only LOR + LOU LOR + LOI (Tick only one)

GLA/TA Search SS 2.00

Medical:

Disbursement:

Legal Cost:

(e.g. Tow/ Independent)

Total: SS 4,689.89 Global Sum SS:

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

Payee 1: SS 4,689.89 Name 1: ALAN'S UNITED AUTO PTE LTD

Payee 2: (Strike if N.A.) SS - Name 2: -

Payee 3: (Strike if N.A.) SS - Name 3: -

COPY SENT  
17/1/19

1) Claim status: Normal/Reject/Private Settle  
2) Report Format:  
3) Survey fee: \$350.00

ASS. REC. BY:

REF:

A41

W

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

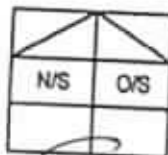
Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

867k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4-5 days

Res.: Yes or No

Lum Sum:

1-B.1%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

PC 65372

Yr Regn:

11, 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Ty Thica

c.c.

2982

Colour:

M. Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

70882

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

KOH 211

8008376

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

1P5 R15X8

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

R/Bal.

9

mm

Rear

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

10/1/19

D.O.A.

18/1/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

21/1

File pass to Car

PIP \$3,679.80

CRSD: \$1,251.20 (25%)

Date/Time, File Pass to?



: Prell. Report

1)

Date/Time, File Return to?



: Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RS - SI

Fees:

Others

TOTAL

Add Fee:



: Site Insp (\$



: Interview (\$



Tech Invs (\$



Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19000810/hb3

8 SHENTON WAY #24-01  
AXA TOWERS SINGAPORE 068811

Date : 14-01-2019



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

|              |           |                |            |
|--------------|-----------|----------------|------------|
| Insured Veh. | SGS 7572L | Veh. Inspected | PC 6537Z   |
| Policy No.   |           | Coverage (\$)  | 0.00       |
| Claim No.    |           | Excess (\$)    | 0.00       |
| Assign From  |           | Assign Date    | 14/01/2019 |

## 2. Vehicle Particulars & Condition

|              |        |              |
|--------------|--------|--------------|
| Make & Model | c.c    | 0            |
| Engine No.   | HIDDEN | Year of Reg. |
| Chassis No.  |        | Colour       |
| Odometer     | -      | Steering     |
| Brakes       |        | Modification |
| General      |        |              |

## 3. Conditions of Tyres

|                | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre |      |      | mm      |
| L/H Front Tyre |      |      | mm      |
| R/H Rear Tyre  |      |      | mm      |
| L/H Rear Tyre  |      |      | mm      |

## 4. Description of Damages

|  |
|--|
|  |
|--|

## 5. General Information

|                |  |                 |
|----------------|--|-----------------|
| Accident Date  | 10/01/2019   | Inspection Date |
| Survey held at | ALAN'S UNITED AUTO PTE LTD<br>BLK 7 SIN MING INDUSTRIAL ESTATE<br>#01-76<br>SINGAPORE 575642 |                 |

## 5a. Remarks

|   |
|---|
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|---|

# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SGS7572L  
Accident Date : 10-Jan-2019

No. : 05907

Date : 12-Jan-2019

Our Ref : 219006 (AXA) / CHAN

PAGE : 1

NG LIMOUSINE  
BLK 474 TAMPINES STREET 43  
#04-100  
Singapore 520474

*Not Authorized  
Return B4 paint*

## ESTIMATED COST OF REPAIR FOR TOYOTA HIACE SUPPER GL PC65372

- 1 pc Tail gate
- 1 pc Tail gate logo
- 1 pc Tail gate "HIACE" emblem
- 1 pc Tail gate "SUPER GL" emblem
- 1 pc Rear bumper fascia
- 4 pcs Rear bumper bracket
- 1 pc Rear bumper step panel
- 1 pc End panel -outer
- 1 pc End panel top garnish

|             |          |   |
|-------------|----------|---|
|             | 2,150.70 | — |
|             | 66.20    | — |
|             | 46.30    | — |
|             | 51.90    | — |
|             | 393.70   | — |
| @ S\$ 23.40 | 93.60    | — |
|             | 237.60   | — |
|             | 309.40   | — |
|             | 158.60   | — |
|             | 3,508.00 | — |
| Less 25% :  | 877.00   | — |

- 1 pc Tail gate glass sealant
- 1 pc Tail gate 70km/h sticker
- 1 pc Tail gate "EMERGENCY" sticker
- 1 pc Rear bumper reverse sensor(set

|          |      |
|----------|------|
| 2,631.00 | 40sn |
| 60.00    | snx  |
| 15.00    | sn   |
| 15.00    | sn   |
| 300.00   | sn 7 |

To remove & refix rear windscreen glass and conduct water leak test.

150.00 12cl

To apply undersealing

60.00 7A 3ok

To putty and spray replaced parts

900.00 6ool

To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts

800.00 7450 ✓

Total : S\$ 4,931.00

Singapore Dollars Four Thousand Nine Hundred and Thirty One Only

KENNETH  
PUS CONTHAM  
TKS.

P 2209.80  
SN 270.00  
L 1170.00  
3679.80  
3679.80  
40days ✓

# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 05907

Vehicle Insured : SGS7572L

Accident Date : 10-Jan-2019

Date : 12-Jan-2019

Our Ref : 219006 (AXA) / CHAN

PAGE : 1

NG LIMOUSINE

BLK 474 TAMPINES STREET 43

#04-100

Singapore 520474

*Not Authored  
Return B4 paint*

## ESTIMATED COST OF REPAIR FOR TOYOTA HIACE SUPPER GL PC6537Z

- 1 pc Tail gate  
1 pc Tail gate logo  
1 pc Tail gate "HIACE" emblem  
1 pc Tail gate "SUPER GL" emblem  
1 pc Rear bumper fascia  
4 pcs Rear bumper bracket  
1 pc Rear bumper step panel  
1 pc End panel -outer  
1 pc End panel top garnish

|            |          |     |
|------------|----------|-----|
| Pr         | 2,150.70 | ✓   |
| ma         | 66.20    | —   |
| ma         | 46.30    | —   |
| ma         | 51.90    | —   |
| Pr         | 393.70   | ✓   |
| ma         | 93.60    | ? X |
|            | 237.60   | ? ✓ |
| ma         | 309.40   | ? X |
| ma         | 158.60   | X   |
|            | 3,508.00 |     |
| Less 25% : | 877.00   |     |

- 1 pc Tail gate glass sealant  
1 pc Tail gate 70km/h sticker  
1 pc Tail gate "EMERGENCY" sticker  
1 pc Rear bumper reverse sensor(set)

|       |          |      |
|-------|----------|------|
| ma    | 2,631.00 | 40sn |
| ma    | 60.00    | sn   |
| ma    | 15.00    | sn   |
| ma    | 15.00    | sn   |
| total | 300.00   | sn 7 |
|       | 200.00   |      |

To remove & refix rear windscreen glass and conduct water leak test.

150.00 12cl

To apply undersealing

60.00 ?30

To putty and spray replaced parts

900.00 60cl

To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts

800.00 ?400

Total : S\$ 4,931.00

Singapore Dollars Four Thousand Nine Hundred and Thirty One Only

JKK Auto Consultants  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_



## Service Request Details

Claim

S9M01A4J

Reference

None

Loss Date

January 10, 2018

Request Date

January 14, 2019

Due Date

January 21, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Incident Only

Services

Pending verification - Direct Settlement

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

PC6537Z

Make

TPVD TOYOTA

Model

HIACE 3.0

Service Address

14/1 - Kenney → will arrange with surveyor.

LOKE JENN FENG JOHN  
BLK 574 PASIR RIS ST 53, #14-22, 510574, Singapore

JOHN.LOKE@AXA.COM.SG

Claim Handler

Owner Default

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message



**Re:<MANDATE IA> S9M01AOW ACCIDENT INVOLVING  
VEHICLES SGS 7572L (OI) AND PC 6537Z(TP) ON  
10/01/2019 TOTAL: \$4,689.39**

Type

 Question

Message

APPROVED

Reply



Transaction ref 20171128155307606950

The owner and vehicle particulars for Vehicle No. PC6537Z as at 28 Nov 2017 are as follows:

|  |   |
|--|---|
| 1. Name                                    | : NG LIMOUSINE  |
| 2. Identification No. Type                 | : Business  |
| 3. Identification No.                      | : 53107791L   |
| 4. Place Of Passport Issue                 | : -   |
| 5. Registered Address                      | : APT BLK 474 TAMPINES STREET 43<br>#04-100<br>SINGAPORE 520474                               |
| 6. Mailing Address                         | : -   |
| 7. Vehicle No.                             | : PC6537Z   |
| 8. Effective Date of Ownership             | : 28 Nov 2017   |
| 9. Original Registration Date              | : 28 Nov 2017   |
| 10. First Registration Date                | : 28 Nov 2017   |
| 11. Vehicle Type                           | : Z20 - Private Hire (Chauffeur) Bus/Coach/Minibus  |
| 12. Vehicle Scheme                         | : Public Service Vehicle (Others)   |
| 13. Attachment 1                           | : No Attachment   |
| 14. Attachment 2                           | : -   |
| 15. Attachment 3                           | : -   |
| 16. Vehicle Make                           | : TOYOTA  |
| 17. Vehicle Model                          | : HIACE SUPER GL DARK PRIME 3.0 AUTO  |
| 18. Year of Manufacture                    | : 2017  |
| 19. Primary Colour                         | : Grey  |
| 20. Secondary Colour                       | : -   |
| 21. Passenger Capacity                     | : 13  |
| 22. Chassis/Trailer Chassis No.            | : KDH2118008376 / -   |
| 23. Propellant/Emission Standard           | : Diesel / Euro VI  |
| 24. Engine No./Motor No.                   | : 1KD2735980 / -  |
| 25. Engine Capacity(cc)/Power Rating(kW)   | : 2982 / -  |
| 26. Maximum Power Output(kW/bhp)           | : - / -   |
| 27. Unladen Weight(kg)                     | : 2000  |
| 28. Maximum Laden Weight(kg)               | : 3125  |
| 29. Open Market Value                      | : \$49,793.00   |
| 30. PARF Eligibility                       | : No  |
| 31. PARF Eligibility Expiry Date           | : -   |
| 32. Minimum PARF Benefit                   | : \$0.00  |
| 33. IU Label No.                           | : -   |
| 34. COE No.                                | : 2017112805001286E   |
| 35. COE Expiry Date                        | : 27 Nov 2027   |
| 36. COE Category                           | : -   |
| 37. Quota Premium/Prevailing Quota Premium | : \$45,915.00   |
| 38. Actual Quota Premium/PQP Paid          | : \$31,329.00   |
| 39. Actual ARF Paid                        | : \$2,490.00  |
| 40. CO2 Emission(g/km)                     | : -   |
| 41. Actual CEVS Rebate Utilised            | : -   |
| 42. CEVS Surcharge Paid                    | : -   |
| 43. Actual Green Vehicle Rebate Utilised   | : -   |
| 44. Vehicle Lifespan Expiry Date           | : 27 Nov 2037   |
| 45. Road Tax Amount                        | : \$52.00   |
| 46. Road Tax Start Date                    | : 28 Nov 2017   |
| 47. Road Tax End Date                      | : 27 Nov 2018   |
| 48. Remarks                                | : This is a public service vehicle.<br>The vehicle is registered under Early Turnover Scheme. |

CKK VV

NG LIMOUSINE

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 28-01-2019

AXA INSURANCE SINGAPORE PTE LTD

MOTOR CLAIMS DEPT.

8 SHENTON WAY

#27-01 AXA TOWER

Singapore 068811

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES PC 6537Z AND SGS 7572 L  
ALONG KPE TO PINGGOL AFTER PIC EXIT ON 10-01-2019

I / We, the owner of Vehicle No. PC 6537Z which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- |  |   |                  |
|--|---|------------------|
| 1. Costs of repair                       | - | \$3937.39        |
| 2. Loss-of-Use/Rental fees 5 days (incl) | - | \$750.00         |
| 3. Police / GIA report / LTA fees        | - | \$2.00           |
| 4. Surveyor report fees                  | - |                  |
| 5. Others                                | - |                  |
| Total:                                   |   | <u>\$4689.39</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



Ng limousine



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29 JANUARY 2019

LOKE JENN FENG JOHN  
BLOCK 574 PASIR RIS STREET 53  
#14-22  
SINGAPORE 510574

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM19000810/Khb3  
YOUR REF : SGS 7572L  
ACCIDENT INVOLVING SGS 7572L AND PC 6537Z ALONG MCE TUNNEL ON  
10.01.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s ALAN'S UNITED AUTO PTE LTD acting on behalf of the owner of PC 6537Z against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third Party vehicle PC 6537Z. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

  
Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

[John.loke@axa.com.sg](mailto:John.loke@axa.com.sg)  
(Email)

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 29 January, 2019 3:25 PM  
**To:** John.loke@axa.com.sg  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SGS 7572L ACCIDENT INVOLVING SGS 7572L AND PC 6537Z ALONG MCE TUNNEL ON 10.01.2019



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29 JANUARY 2019

**LOKE JENN FENG JOHN**  
**BLOCK 574 PASIR RIS STREET 53**  
**#14-22**  
**SINGAPORE 510574**

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC4/ASM19000810/Khb3**  
**YOUR REF : SGS 7572L**  
**ACCIDENT INVOLVING SGS 7572L AND PC 6537Z ALONG MCE TUNNEL ON 10.01.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s ALAN'S UNITED AUTO PTE LTD acting on behalf of the owner of PC 6537Z against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third Party vehicle PC 6537Z. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

## LETTER OF AUTHORITY

ACCIDENT INVOLVING PC 6537 Z AND SGS 7572 L  
ALONG KPE TO PUNGOL AFTER PIZ EXIT  
ON 10-01-2019

BY THE LETTER OF AUTHORITY, I/We, NG LIMOUSINE  
NRIC NO. 53107791 L The owner of Vehicle No. PC 6537 Z

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 11 (day) 01 (month) 2019 (year)

Ng limousine



Acknowledged by Owner  
(company stamp if applicable)



redefining / insurance

CLAIM REF : S9M01AOW  
INSURED : LOKE JENN FENG JOHN

**DISCHARGE VOUCHER**

We/I, **NG LIMOUSINE, CO. REG. NO. 53107791L** hereby agree to accept the sum of dollars **FOUR THOUSAND SIX HUNDRED EIGHTY NINE AND CENTS THIRTY NINE ONLY (\$\$4,689.39)** paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. **SGS 7572L** as a result of an accident along **MCE TUNNEL** on **10/01/2019** of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. **PC 6537Z**.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. **SGS 7572L** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. **SGS 7572L**.

Dated this 23 day of FEBRUARY 2019.

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : 53107791L Ng limousine

Occupation/ Business : \_\_\_\_\_

Address : \_\_\_\_\_

Telephone No. : \_\_\_\_\_

Witness's Name : \_\_\_\_\_

Witness's Signature : [Signature]

Witness's NRIC No. : \_\_\_\_\_

**ALAN'S UNITED AUTO PTE. LTD.**  
Company Reg. No. 2011100072  
Blk 7 Sin Ming Industrial Estate  
#01-78 Sin Ming Road 575842  
Tel: 6453 7888 Fax: 6453 6599



# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 15673

Vehicle Insured : SGS7572L  
Accident Date : 10-Jan-2019

Date : 28-Jan-2019

Our Ref : 219006 (AXA) / CHAN

PAGE : 1

NG LIMOUSINE  
BLK 474 TAMPINES STREET 43  
#04-100  
Singapore 520474

## FINAL REPAIR COST FOR TOYOTA HIACE SUPPER GL PC6537Z

=====

|      |                             |          |
|------|-----------------------------|----------|
| 1 pc | Tail gate                   | 2,150.70 |
| 1 pc | Tail gate logo              | 66.20    |
| 1 pc | Tail gate "HIACE" emblem    | 46.30    |
| 1 pc | Tail gate "SUPER GL" emblem | 51.90    |
| 1 pc | Rear bumper fascia          | 393.70   |
| 1 pc | Rear bumper step panel      | 237.60   |

-----

2,946.40

Less 25% : 736.60

-----

|      |                                |          |    |
|------|--------------------------------|----------|----|
|      |                                | 2,209.80 |    |
| 1 pc | Tail gate glass sealant        | 40.00    | sn |
| 1 pc | Tail gate 70km/h sticker       | 15.00    | sn |
| 1 pc | Tail gate "EMERGENCY" sticker  | 15.00    | sn |
| 1 pc | Rear bumper reverse sensor(set | 200.00   | sn |

To remove & refix rear windscreen  
glass and conduct water leak test. 120.00

To apply undersealing 30.00

To putty and spray replaced parts 600.00

To remove, cut-out damaged parts,  
panel beating, welding, align,  
refix and to renew above parts 450.00

-----

3,679.80

Add 7% GST : 257.59

-----

Total : S\$ 3,937.39

=====

Singapore Dollars Three Thousand Nine Hundred  
and Thirty Seven and Cents Thirty Nine Only



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-006271

Date of Request: 11/01/2019

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd  
Blk 7 Sin Ming Industrial Estate  
#01-76  
Singapore 575642

Dear Sir/Madam,

Enquiry Date 11/01/2019  
Enquiry By Chan Yew Siah  
TP Vehicle No. SGS7572L  
Accident Date 10/01/2019

**Enquiry Result**

| TP Vehicle No. | Insurer               | Period of Insurance   | Insurer Tel. No. |
|----------------|-----------------------|-----------------------|------------------|
| SGS7572L       | AXA Insurance Pte Ltd | 07/07/2018-06/07/2019 | 6338 7288        |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-006271

Date of Request: 11/01/2019

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd  
Blk 7 Sin Ming Industrial Estate  
#01-76  
Singapore 575642

Dear Sir/Madam,

Enquiry Date 11/01/2019  
Enquiry By Chan Yew Siah  
TP Vehicle No. SGS7572L  
Accident Date 10/01/2019

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry               | 1.87         |
| GST Amount                       | 0.13         |
| Total Amount Due (GST Inclusive) | 2.00         |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

|                   |                      |        |                  |
|-------------------|----------------------|--------|------------------|
| Vehicle No:       | SGS 7572L (Insd veh) | Model: | TOYOTA HIACE (A) |
|                   | PC 6537Z (TP veh)    |        |                  |
| Date of Accident: | 10/01/2019           |        |                  |

|                       |           |                                  |
|-----------------------|-----------|----------------------------------|
| Global Sum Settlement | : [ ] Yes | [ X ] No                         |
| Repair Estimate       | : \$      | 5,276.17                         |
| Final Repair Cost     | : \$      | 3,937.39                         |
| Loss of Use           | : \$      | 750.00 5days at \$150.00 per day |
| Rental (if any)       | : \$      | 0.00 days                        |
| LTA / GIA Search Fee  | : \$      | 2.00                             |

|         |      |      |
|---------|------|------|
| Others: | : \$ | 0.00 |
|---------|------|------|

|                      |      |          |
|----------------------|------|----------|
|                      | : \$ |          |
| Final Settlement Sum | : \$ | 4,689.39 |

|  |   |
|--|---|
| Is Third Party Workshop GIA Registered? [ ] YES [ X ] NO (Kindly indicate below)                     |   |
| A) For Non GIA Registered Workshop:  | Agreed Liability ____ 100 ____ (%)              |
| B) For GIA Registered Workshop:  | BOLA Applicable: Yes/ No BOLA Scenario No: ____ |
| BOLA Liability: ____ (%)   | Assessed Liability (*): ____ (%)                |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. |   |
| Remarks _____  |   |

| Payment Instruction: Payee's Breakdown |                             |               |
|--|-----------------------------|---------------|
| 1)                                     | ALAN'S UNITED AUTO PTE.LTD. | : \$ 4,689.39 |

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

05/03/2019  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19000810/Khb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN: CYNTHIA LOH

Date : 05-03-2019



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

|              |             |                |            |
|--------------|-------------|----------------|------------|
| Insured Veh. | SGS 7572L ✓ | Veh. Inspected | PC 6537Z ✓ |
| Policy No.   | GA113506/01 | Coverage (\$)  | 0.00       |
| Claim No.    | S9M01AOW    | Excess (\$)    | 0.00       |
| Assign From  |             | Assign Date    | 14/01/2019 |

## 2. Vehicle Particulars & Condition

|              |                  |              |               |
|--------------|------------------|--------------|---------------|
| Make & Model | TOYOTA HIACE (A) | c.c          | 2982          |
| Engine No.   | HIDDEN           | Year of Reg. | 2017          |
| Chassis No.  | KDH2118008376    | Colour       | METALLIC GREY |
| Odometer     | 70892 ✓          | Steering     | IN ORDER      |
| Brakes       | IN ORDER         | Modification | NIL           |
| General      | GOOD             |              |               |

## 3. Conditions of Tyres

|                | Size        | Make     | Balance |
|----------------|-------------|----------|---------|
| R/H Front Tyre | 195 R15X8   | MICHELIN | 9 mm    |
| L/H Front Tyre | 195 R15X8   | MICHELIN | 9 mm    |
| R/H Rear Tyre  | 195 R15X8 ✓ | MICHELIN | 9 mm    |
| L/H Rear Tyre  | 195 R15X8   | MICHELIN | 9 mm    |

## 4. Description of Damages

|  |
|--|
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.<br>DAMAGES SEE DETAILS. |
|--|

## 5. General Information

|                |  |                 |              |
|----------------|--|-----------------|--------------|
| Accident Date  | 10/01/2019   | Inspection Date | 18/01/2019 ✓ |
| Survey held at | ALAN'S UNITED AUTO PTE LTD<br>BLK 7 SIN MING INDUSTRIAL ESTATE<br>#01-76<br>SINGAPORE 575642 |                 |              |

## 5a. Remarks

|   |
|---|
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|---|

## 5b. Estimate Days of Repair

|                                     |                |
|-------------------------------------|----------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 5 Working Days |
|-------------------------------------|----------------|



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 6537Z

| Qty                         | Description of Parts   | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|--|----------------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b> |  |                      |                           |                   |
| 1                           | TAIL GATE (CONSISTENT)   | BENT                 | 2,150.70                  | 2,150.70          |
| 1                           | TAIL GATE LOGO (CONSISTENT)  | NECESSARY            | 66.20                     | 66.20             |
| 1                           | TAIL GATE 'HIACE' EMBLEM (CONSISTENT)  | NECESSARY            | 46.30                     | 46.30             |
| 1                           | TAIL GATE 'SUPER GL' EMBLEM (CONSISTENT)   | NECESSARY            | 51.90                     | 51.90             |
| 1                           | REAR BUMPER FASCIA (CONSISTENT)  | BUCKLED              | 393.70                    | 393.70            |
| 4                           | REAR BUMPER BRACKET @\$23.40 (CONSISTENT)  | TO REPAIR SEE LABOUR | 93.60                     | -                 |
| 1                           | REAR BUMPER STEP PANEL (CONSISTENT)  | BENT                 | 237.60                    | 237.60            |
| 1                           | END PANEL -OUTER (CONSISTENT)  | TO REPAIR SEE LABOUR | 309.40                    | -                 |
| 1                           | END PANEL TOP GARNISH (CONSISTENT)   | SERVICEABLE          | 158.60                    | -                 |
|                             | LESS 25% DISCOUNT  |                      | -877.00                   | -736.60           |
|                             |  |                      | 2,631.00                  | 2,209.80          |
| <b>SPECIAL NETT ITEMS</b>   |  |                      |                           |                   |
| 1                           | TAIL GATE GLASS SEALANT (SN) (CONSISTENT)  | NECESSARY            | 60.00                     | 40.00             |
| 1                           | TAIL GATE 70KM/H STICKER (SN) (CONSISTENT)   | NECESSARY            | 15.00                     | 15.00             |
| 1                           | TAIL GATE 'EMERGENCY' STICKER (SN) (CONSISTENT)  | NECESSARY            | 15.00                     | 15.00             |
| 1                           | SET REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)   | SHORTED              | 300.00                    | 200.00            |
|                             |  |                      | 390.00                    | 270.00            |
| <b>LABOUR</b>               |  |                      |                           |                   |
|                             | TO REMOVE & REFIX REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST.   |                      | 150.00                    | 120.00            |
|                             | TO APPLY UNDERSEALING.   |                      | 60.00                     | 30.00             |
|                             | TO PUTTY AND SPRAY REPLACED PARTS.   |                      | 900.00                    | 600.00            |
|                             | TO REMOVE, CUT-OUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN,REFIX AND TO RENEW ABOVE PARTS.INCLUSIVE OF THE REPAIR OF REAR BUMPER BRACKET AND END PANEL -OUTER . |                      | 800.00                    | 450.00            |
|                             |  |                      | 1,910.00                  | 1,200.00          |
| <b>GRAND TOTAL</b>          |  |                      | <b>4,931.00</b>           | <b>3,679.80</b>   |

Report Ref No. CC4/ASM19000810/Khb3q2

**RECOMMENDED COST OF REPAIRS****3,679.80**

Report Ref No. CC4/ASM19000810/Khb3q2

**KONG SENG CHEONG**

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.







| NAME  | TYPE                       | SUB-TYPE   | AUTHOR                            | DATE<br>UPLOADED |
|---|----------------------------|--|-----------------------------------|------------------|
|  Email to OI dtd 290119.pdf  | Letters and Correspondence | Policy Holders / Insured                               | LKK AUTO CONSULTANTS PTE LTD (TP) | 29 January 2019  |
|  TP ESTIMATE- MARKED.pdf   | Forms / Claim Documents    | Estimate / Quotation                                   | LKK AUTO CONSULTANTS PTE LTD (TP) | 29 January 2019  |
|  LKK REINSPECTION PHOTOS.pdf   | Reports & Statement        | Others   | LKK AUTO CONSULTANTS PTE LTD (TP) | 29 January 2019  |
|  LKK INSPECTION PHOTOS.pdf   | Reports & Statement        | Others   | LKK AUTO CONSULTANTS PTE LTD (TP) | 29 January 2019  |
|  ATTACHED PG65372 REPAIR ESTIMATE GIA REPORT TO REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PHE SURVEY.meg | Letters and Correspondence | Third Party  | LOH Cynthia                       | 16 January 2019  |
|  ATTACHED PG65372 REPAIR ESTIMATE GIA REPORT TO REQUEST JOINT EXPERT SURVEYOR LIST TO CONDUCT PHE SURVEY.meg | Letters and Correspondence | Third Party  | LOH Cynthia                       | 16 January 2019  |
|  GA113506-Certificate of Insurance.pdf   | Forms / Claim Documents    | Policy Schedule / Covernote / Certificate of Insurance | LOH Cynthia                       | 16 January 2019  |
|  GA113506-Policy Schedule.pdf  | Forms / Claim Documents    | Policy Schedule / Covernote / Certificate of Insurance | LOH Cynthia                       | 16 January 2019  |
|  TP GIA REPORT.PDF   | Reports & Statement        | GIA Report   | LOH Cynthia                       | 16 January 2019  |
|  OI GIA.PDF  | Reports & Statement        | GIA Report   | LOH Cynthia                       | 16 January 2019  |