

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3
#01-80 SINGAPORE 159723
TEL: 6271 5133/6271 7433 FAX: 6274 5715
GST Regn No: 201113141K

24 June 2019

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

Attn: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING VEHICLE: SMA4053L And SDP6880E On 10.1.2019 Along International Business Park Road At Near Circle.

We are the authorized repair workshop for the owner of motor vehicle no: **SMA4053L**, which was involved in the captioned accident with your insured vehicle: **SDP6880E**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01) Cost Of Repair	
02) 7% GST	\$ 4,400.00
03) Loss Of Rental 6 days @ \$120	\$ 308.00
(*Including 1 non working day on 20.1.2019)	\$ 720.00
04) GIA/LTA Enquiry Fee	\$ 31.00
05) 2 Day Pre-Repair	\$ 200.00
	<u><u>5,659.00</u></u>

We enclosed herewith the following documents to support the claims:-

- | | |
|---------------------------|------------------------|
| a) GIA report | d) Letter Of Authority |
| b) Repair Statement BM548 | e) GIA/LTA Enquiry Fee |
| c) Car Rental Agreement | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

ACCORD
AUTO SERVICES PTE LTD
Celia Lai
Accord Auto Services Pte Ltd
Tel: 6271 7433 / 9274 0999
Email: avclaims@mycarworkshop.com.sg

LETTER OF AUTHORITY

To Whom It May Concern,

Accident Involving Vehicle: SMA 4053L and SDP 6880E on 10.1.2019 Along International Business Park Rd At Near Circle.

I/We, Koh Chek Leong, NRIC No: S 7630910H

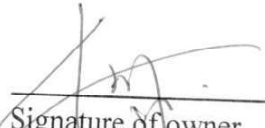
Of _____
Owner of motor vehicle no SMA 4053L do hereby appoint **Accord Auto Services Pte Ltd**

as my/ours authorised representative and _____
as my/ours solicitors to write, to negotiate and settle my/our claim against the other party/parties involved

in the above mentioned accident. I/We, Koh Chek Leong
shall have absolute discretion to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid

Accord Auto Services Pte Ltd and such payment will be constitute a full and final discharge of my claims.



Signature of owner
(Company Stamp, if Applicable)



Without Prejudice on Injury Claims

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No	SDP 6880E (Insd veh)		
	SMA 4053L (TP veh)	Model: VOLKSWAGEN JETTA	
Date of Accident/Time	10/01/2019		
Repair Estimate	11,431.76		
Final Repair Cost			
Cost of Loss		Days at \$	per day
Rental / Serv		Days at \$	per day
GIA / GIA Search Fee			
Others			
Final Settlement Sum	\$	2,650.00	(GLOBAL SUM)
Payee Name :	ACCORD AUTO SERVICES PTE LTD		
Is Third Party Workshop GIA Registered?	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)		
A)	For Non GIA Registered Workshop:	Agreed Liability <u>50</u> (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: <u>Yes</u> No BOLA Scenario No: _____	
	BOLA Liability: _____ (%)	Assessed Liability (*) : _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			



NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

  Signature of workshop representative / Workshop stamp Name of Representative: <u>Lai Lai</u> Date: <u>05 SEP 2020</u> 	  Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Lim Kah</u> Date: <u>05 SEP 2020</u> 
Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date:	

(Vivian)

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL: 6271 5133/6271 7433 FAX: 6274 5715

GST Regn No: 201113141K

Date : 24 June 2019

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

Our Ref No : BM548
Insured : Koh Chek Leong
Insured NRIC : S7630910H
Make & Model : Volkswagen Jetta 1.4 TSI
DOA : 10.1.2019
Claim Type : Third Party

REPAIR STATEMENT

Re: Vehicle Registration No:

SMA4053L

Cost Of Repair

\$ 4,400.00

7% GST

\$ 308.00

\$ 4,708.00

Accord Auto Services Pte Ltd

ACCORD
AUTO SERVICES PTE LTD



www.MyCarWorkshop.com.sg

Accord Rent-A-Car Pte. Ltd.

Blk 1009 Bukit Merah Lane 3
#01-80 Alexandra Village Ind'l Est
Singapore 159723
TEL: 97690531
FAX: 6481 9516
Co Reg No.: 201130172G

Invoice #: RC51003

Koh Chek Leong
Customer Vehicle No.: SMA4053L
Replacement Vehicle No.: SJN2051Y
Make & Model: Mitsubishi Lancer 1.6
IU No.: 1122818248

Rental Information:

Type text here

Date / Time

Start		End	
17/01/2019	12:00 PM	22/01/2019	6:30 PM

Actual Duration / Charged

6 Days

Rental Cost

Daily	6	Days	\$120.00	Per day	\$720.00
Weekly		Weekly		Per week	
Monthly		Monthly		Per month	
CDW				Per day	
Others					

Payment Details:

Amount Due:

\$720.00

Notes & Information:

DOA:10.1 2019

This is a computer generated invoice. No signature is required.
Thank you for choosing Accord Rent A Car Pte Ltd

VEHICLE HIRING AGREEMENT

Vehicle No: SJN2051Y
Make & Model: Mitsubishi Lancer 1.6

Vehicle Out Date: 17/01/2019 Time: 12:00 PM
Vehicle In Date: Time:
Rate Per Day: \$120.00 No. of Days:
Total Charges:

THIRD PARTY INSURANCE NON WAIVER EXCESS: \$3500

OWN DAMAGE INSURANCE NON WAIVER EXCESS: \$3500

HIRER'S PARTICULARS

Name (as in NRIC): Koh Chek Leong
NRIC / Passport No: S7630910H
Date of Birth: 04/10/1976
Address: Blk 407 Sembawang Drive #02-804 Singapore 750407

Employment Details:

Driving License Passed Date: 18/09/2003

Contact: 81860681

ADDITIONAL DRIVER'S PARTICULARS

Name (as in NRIC):

NRIC / Passport No:

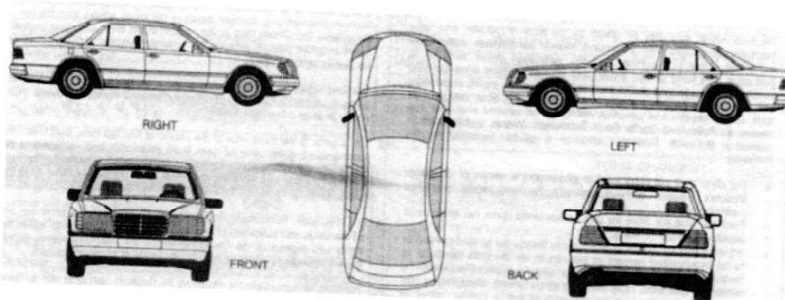
Date of Birth:

Address:

Employment Details:

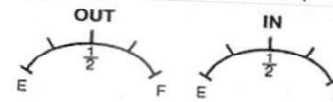
Driving License Passed Date:

Contact:



MILEAGE OUT : _____

CONTROL LEVEL (OUT & IN)



EMERGENCY BREAKDOWN AND TOWING SERVICE (24 HOURS) HELPLINE: 6481 9518 / 6271 5133 HP 9229 9191

IMPORTANT INFORMATION AND DECLARATION

Before signing this agreement you should carefully read and understand the terms and conditions provided with this documents and confirm below whether you consent to receiving information as set out.

1. Only persons above 25 & below 65 years of age and signing this agreement may drive the vehicle.
2. Vehicle is strictly for use in Singapore only and may not driven out of Singapore without the prior written consent of Precursor Investments.
3. All vehicles are fitted with anti theft device which will response to the RF at the Singapore Customs. Hirer will be fully liable for all costs and charges incurred in event that the immobiliser is being activated at the Singapore Customs. There will be no refund of unused rental and the hirer shall bear the costs of the following charges i) S\$300.00 for towing from Singapore Customs ii) S\$150.00 for resetting of immobiliser.
4. Use of vehicle for illegal purposes (e.g. In connection with theft, drug pedaling or trafficking, smuggling) is strictly prohibited.
5. In case of accident, the hirer shall report to the rental office immediately. If there are bodily injuries, a police report must be made within 24 hours.
6. Punctured tyres, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside the vehicle, by itself does not constitute to a breakdown and that in the event, the Owner's 24 hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the costs of such response at S\$50.00 per trip. Punctured and damaged tyres that cannot be reused will be changed accordingly from S\$80.00 to S\$200.00 per tyre.
7. All vehicles are supplied with petrol and should be returned with petrol level likewise. There will be no refund for excess petrol.
8. No refund or early return of vehicle (The Hirer shall be liable for excess charges for any late return at rate shown per hour per day). Latest by 6pm.
9. Windscreen and windows damages are not covered under insurance (Range from S\$300.00 to S\$1000.00).
10. No Smoking, Durians and Transportation of Pets are allowed. Hirer is responsible for a penalty of S\$500.00.

I have read and agree to the terms and conditions on both sides of this agreement as indicated. I consent to pay the final cost of rental and I understand that the cost of rental set out above is an estimate only. I may be liable to further charges as set out in Clauses 6 and which include, but are not limited to, my liability as owner of the vehicle for charges for traffic or parking violations, during the currency of this agreement. All information I have provided Precursor Investments in connection with this agreement is true.

Signature/Company Stamp (If Applicable)

Customer name: Koh Chek Leong (hirer)

Date: 17/01/2019



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-006859
Date of Request: 14/01/2019

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A #03-11
AMK Auto Point
Singapore 568047

Dear Sir/Madam,

Enquiry Date 14/01/2019
Enquiry By Lai Yean Kuan
TP Vehicle No. SDP6880E
Accident Date 10/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	
GST Amount	1.87
Total Amount Due (GST Inclusive)	0.13
	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-006859
Date of Request: 14/01/2019

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A #03-11
AMK Auto Point
Singapore 568047

Dear Sir/Madam,

Enquiry Date 14/01/2019
Enquiry By Lai Yean Kuan
TP Vehicle No. SDP6880E
Accident Date 10/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDP6880E	AXA Insurance Pte Ltd	24/05/2018-23/05/2020	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

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RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-006537
Date of Request: 12/01/2019

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A #03-11
AMK Auto Point
Singapore 568047

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 10/01/2019
Place of Accident: INTERNATIONAL BUSINESS PARK RD
Client Vehicle No: SMA4053L

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	
GST Amount	14.02
Total Amount Due (GST Inclusive)	0.98
	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

SEARCH RESULTS

Our Ref No: GR-19-006537
Date of Request: 12/01/2019

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A #03-11
AMK Auto Point
Singapore 568047

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 10/01/2019
Place of Accident: INTERNATIONAL BUSINESS PARK RD
Client Vehicle No: SMA4053L

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SDP6880E	INTERNATIONAL BUSINESS PARK CIRCLE	10/01/2019 18:25

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-006841

Date of Request: 14/01/2019

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A #03-11
AMK Auto Point
Singapore 568047

Dear Sir/Madam,

Date of Accident: 10/01/2019

Vehicle No: SMA4053L

Place of Accident: INTERNATIONAL BUSINESS PARK RD AT NEAR CIRCLE

Involving Vehicle No: SDP6880E

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SDP6880E	INTERNATIONAL BUSINESS PARK RD AT NEAR CIRCLE	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

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Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

25 FEB 2019

LIM JOO SIONG

852 JURONG WEST ST 81

#09-317

SINGAPORE 640852

Dear Sir/ Mdm

OUR REF : CC4/ASM19000808/R1pb3

YOUR REF : SDP 6880E

ACCIDENT INVOLVING SDP 6880E AND SMA 4053L ALONG/AT INTERNATIONAL BUSINESS PARK CIRCLE ON 10/01/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from ACCORD AUTO SERVICES PTE LTD acting on behalf of the owner of SMA 4053L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle had encroached into third party land and collided with third party. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
 (Motor Claims Dept)

English (default) ▼

LKK AUTO CONSULTANTS PTE LTD (TP) ▼



SERVICE REQUESTS

MESSAGES

CLAIMS



REVISED & RESEEK MANDATE BASED ON 50%

Type

Question

Message

Hi Cecilia, 1) pls confirm parts price is check and reasonable 2) LOR - 6 days (5 days repair + 1 Sunday) 3) LOU - not approve 4) LTA - upon receipt. Tks

[Reply](#)