

INS-CASE OWNER:

CC 4, Asm 1900 0808, Jfa3/1 LKK: 42886

Surveyor:

OHJ

DOI:

ASSIGNMENT

14/1/19

Date / Time:

14/1/19

Registered in Merimen:

Pre-assign / CCU / FTE

YN4799H

SQM 01A66



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

Is driver the owner?

(YES (NO))

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final? Yes / No

SHC 4642



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

17/1/19
CPESHC 4642 - call 1911 0016739 / M: 1900A: 2/12/10
YN4799H - call 1911 0016739 / M: 1900A: 2/12/10Liability not clear as it is ahead of TP vehicle
to request evidence first
e-mail to request who footage
Send letter to OS first (Sulso)

17/1/2019

5/1/19

Seek mandate via SMART

6/1/19

Mandate approve via SMART

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

NIL

Repair Cost:

SS

3100.00

Loss of Rental (LOR):

SS

612.14

(

6

days)

X 102.19

Loss of Use (LOU):

SS

300.00

(350

x

6

days)

Loss of Income (LOI):

SS

(3

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

7.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

4020.14

Global Sum SS:

4000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4000.00

Name 1:

SMART Taxis Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

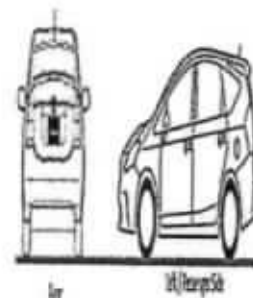
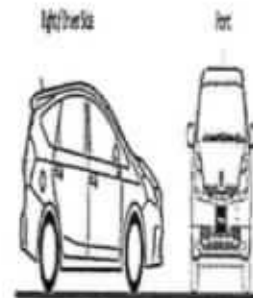
Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
6/1/19

Section A - Accident Details	
Registration Number	SHC4164Z
Case Reference Number	TAX/01/19/2048
Registration Date	29/11/2013
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	NG PETER
Type of Accident	Side Swipe
Accident Date and Time	11/1/2019 9:20 AM
Accident Reported Date and Time	11/1/2019 12:18 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	Yes
Towed Back Date and Time	11/1/2019 9:34 AM
Replacement Vehicle issued?	No
Job Card Number	24099843
Special Instruction to ARC, if any	TOWED \$40/ TP
Prepared Date and Time	11/1/2019 4:23 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$400.00
Total Spray Cost	\$1,116.00	\$530.00
Total Spare Part Cost	\$4,028.59	\$1,999.75
Total Other Cost	\$535.00	\$180.00
TOTAL COST	\$6,525.59	\$3,109.75
Lump Sum Total	\$6,550.00	\$3,100.00 (L/S)
Number of Repair Days	5.0	4.0
Prepared / Adjusted By	Tuck Foo Kok	Hwee Jie (LKK) / AXA
ARC / Surveyor Sign Off Date	14/01/2019 6:09 PM	14/01/2019 3:43 PM
Signature		
Remarks		L/S repair, photo after paint

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1902-0361	Invoice Number	
Quotation Date	25.02.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT LH PORTION	\$845.00	\$400.00
Total Labour	\$845.00	\$400.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
TO RESPRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY RIM	\$180.00	\$50.00
TO SPRAY FRONT BUMPER LOWER SUB GRILLE	\$180.00	\$80.00
Total Spray Painting & Panel Beating	\$1,116.00	\$530.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$30.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$60.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$30.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TOWING CHARGE	\$56.00	\$40.00
Total Other Costs	\$536.00	\$180.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
	NN	81519-47050	BRACKET, FR TURN LOWER RH	0.00	\$26.00	0.00	\$0.00	Replace	Not Given X
	NN	52011-47080	BUMPER ENERGY ABSORBER FRT	0.00	\$78.60	0.00	\$0.00	Replace	Not Given X
	BUL	53801-47050	FENDER FRT RH	1.00	\$723.40	25.00	\$542.55	Replace	Replace
	NN		TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given X
	NN	52115-47040	BUMPER SUPPORT FR RH	0.00	\$76.40	0.00	\$0.00	Replace	Not Given X
	SCR	53102-47020	BUMPER GRILLE SUB-ASSY, LOWER	1.00	\$311.10	25.00	\$233.33	Replace	Replace X
	CRA	81130-47300	HEAD LAMP RH	1.00	\$845.20	10.00	\$850.68	Replace	Replace
	CRA	81511-47050	LENS & BODY, FR TURN RH	1.00	\$511.80	10.00	\$460.62	Replace	Replace
	NN	52127-47903	COVER, FR BUMPER HOLE RH	0.00	\$18.50	0.00	\$0.00	Replace	Not Given X
	NN	81519-47060	BRACKET, FR TURN UPPER RH	0.00	\$24.40	0.00	\$0.00	Replace	Not Given X
	NN	57013-47030	ARM SUB-ASSY, FR BUMPER RH	0.00	\$250.40	0.00	\$0.00	Replace	Check X

	NN	85315-47140	WIPER WASHER JAR	0.00	\$180.10	0.00	\$0.00	Replace	Not Given	X
	NN	53875-47030	FENDER LINER FRT/RH	0.00	\$171.70	0.00	\$0.00	Replace	Not Given	Y
	NN	50851-47040	FENDER LINER PAD, FR WHEEL RH	0.00	\$49.30	0.00	\$0.00	Replace	Not Given	X
	NN	52021-47023	BUMPER REINFORCEMENT FRT	0.00	\$498.40	0.00	\$0.00	Replace	Check	X
	R	42611-47140 (FR)	WHEEL DISC. FRONT	1.00	\$1,484.20	100.00	\$0.00	Replace	Repair	R
	NEL	52181-16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace	✓
	DEF	52119-47930	BUMPER FRT	1.00	\$482.00	25.00	\$361.50	Replace	Replace	✓
	NEL	78374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace	✓
	NN	81210-12230	FOG LAMP RH	0.00	\$295.20	0.00	\$0.00	Replace	Not Given	X
Total					\$6,307.15		\$2,489.69			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

2499.69
 - 20%
 1999.75
 + 400.00
 + 710.00

 3109.75
 L/S \$3100/-

27/2/19 - Finalized L/S \$3.100/- 4 days.



Case Details

Case Reference Number : TAX/01/19/2048
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHC4164Z

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-5318-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AXA Insurance Singapore Pte Ltd
 Accident Date and Time : 11/01/2019 01:20 AM
 Vehicle Age(In Months) : 62

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Coating Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			BUMPER FRT	1	482.00	482.00	25.00	361.50	Replace	1	361.50	Replace * DEF
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	Replace * NEC
One Time Key In	Main			COVER, FR BUMPER HOLE RH	1	18.50	18.50	25.00	13.88	Replace	0	0	Not Give *
One Time Key In	Main			BUMPER GRILLE SUB-ASSY, LOWER	1	311.10	311.10	25.00	233.33	Replace	1	233.33	Replace * CUT
One Time Key In	Main			FOG LAMP RH	1	295.20	295.20	10.00	265.68	Replace	0	0	Not Give *
One Time Key In	Main			BUMPER ENERGY ABSORBER FRT	1	78.80	78.80	25.00	59.10	Replace	0	0	Not Give *
One Time Key In	Main			BUMPER REINFORCEMENT FRT	1	498.40	498.40	25.00	373.80	Replace	0	0	Check *
One Time Key In	Main			ARM SUB-ASSY, FR BUMPER RH	1	250.40	250.40	25.00	187.80	Replace	0	0	Check *
One Time Key In	Main			BUMPER SUPPORT F/RH	1	76.40	76.40	25.00	57.30	Replace	0	0	Not Give *
One Time Key In	Main			BRACKET, FR TURN LOWER RH	1	26.00	26.00	25.00	19.50	Replace	0	0	Not Give *
Total Spare Part Cost									5,035.74		Surveyor Total	2,499.68	
Lump Sum Discount (%)									20.00		Lump Sum Dis (%)	20	
Final Spare Part Cost									4,028.59		Final Sur Total	1,999.74	

SMRT Recommendation											Surveyor Approval		
BOM Type	Coating Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			BRACKET, FR TURN UPPER RH	1	24.40	24.40	25.00	18.30	Replace	0	0	Not Give *
One Time Key In	Main			LENS & BODY, FR TURN RH	1	511.80	511.80	10.00	460.62	Replace	1	460.62	Replace * CRA
One Time Key In	Main			HEAD LAMP RH	1	845.20	845.20	10.00	850.68	Replace	1	850.68	Replace * SCR
One Time Key In	Main			WIPER WASHER JAR	1	180.10	180.10	25.00	135.07	Replace	0	0	Not Give *
One Time Key In	Main			FENDER FRT/RH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace * DD
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace * NEL
One Time Key In	Main			FENDER LINER FRT/RH	1	171.70	171.70	25.00	128.77	Replace	0	0	Not Give *
One Time Key In	Main			FENDER LINER PAD, FR WHEEL RH	1	49.30	49.30	25.00	36.97	Replace	0	0	Not Give *
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give *
One Time Key In	Main			WHEEL DISC. FRONT	1	1,484.20	1,484.20	25.00	1,113.15	Replace	1	0	Repair *
Total Spare Part Cost									5,035.74		Surveyor Total	2,499.68	
Lump Sum Discount (%)									20.00		Lump Sum Dis (%)	20	
Final Spare Part Cost									4,028.59		Final Sur Total	1,999.74	

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR FRONT LH PORTION	845.00	400	
Total:		845.00	400.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY FRONT BUMPER	378.00	200	
Total:		1,116.00	530.00	

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
2	TO SPRAY FRONT BUMPER LOWER SUB GRILLE	180.00	80	
3	TO RESPRAY FRONT FENDER RH	376.00	200	
4	TO RESPRAY RIM	180.00	50	
Total:		1,116.00	530.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TOWING CHARGE	56.00	0	
2	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
3	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30	
4	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60	
5	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	30	
6	TO REPLACE SUNDRY PARTS	100.00	0	
7	TO WASH AND VACUUM	60.00	0	
Total:		636.00	140.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	4,028.59	1,999.74
Total Labour Cost	845.00	400.00
Total Spray Painting	1,116.00	530.00
Other	636.00	140.00
Overall Total	6,625.59	3,069.74
Lump Sum Repair Option	-	-
Lump Sum Total	6,650.00	3,090.00
Surveyor Approved Amount		3,050.00
No of Repair Days*	6	4
Remarks	-	L/S repair: photo after paint

Estimator Assessment(\$)

Surveyor Assessment(\$)

Surveyor Name

Hasee Jia

Signature



Save

Clear

Survey Date

14/01/2019

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 12/01/2019 09:42
To: 'motor.survey@axa.com.sg'
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Chew Tuck Loong Kelvin (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Subject: RE: SHC4164Z - Survey (AXA)
Attachments: 2048 - 4164.pdf

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHC4164Z** within 48 hours according to GIA guide line, involving your insured **YN4799H**
Vehicle in Woodlands SMRT Depot

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg





Re:TP MANDATE IA-S9M01A6G

Type

🔗 Question

Message

hi, revise to 6 days max. thanks.

Reply

Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 25 March 2019 1:57 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 11/1/2017 involving SHC 4164Z & YN 4799H (AXA's insured)
Our Ref: TAX/01/19/2048/lg
Attachments: TAX 01 19 2048.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3100.00
Loss of Rental	\$817.52 (8 days x \$102.19)
Loss of Income	\$480.00 (8 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$4404.52

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

We have notified AXA of PRS on 12/1/2019 at 9.42am and our taxi was surveyed on 14/1/2019 at 3.43pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





18 JULY 2019

OMNI AQUATIC SUPPLIES PTE. LTD
149 PANDAN LOOP
SINGAPORE 128347

Dear Sir/ Mdm

OUR REF : CC4/ASM19000807/Jfa3 // S9M01A6G
YOUR REF : YN 4799H
ACCIDENT INVOLVING YN 4799H AND SHC 4164Z ALONG/AT EU TONG SENG
STREET ON 11/01/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from SMRT AUTOMOTIVE SERVICES PTE LTD acting on behalf of the owner of SHC 4164Z against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre.** The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our

prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Mr Poh Kin, Chong (LKK Handler) 6841 2132 or pohkin@lkkauto.com Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

cc AXA INSURANCE PTE LTD



Date: 11/1/2019

Our Ref. No.:

Letter of Authorisation

I, NG PETER (NRIC No.: S1592622/H) the registered hirer / relief driver / taxi share driver of SMRT taxi registration number SHC4164Z hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and VN 4799H happened on 9.20 AM 11/01/19 along People Park complex (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: NG PETER Signature: [Signature]
NRIC No.: S1592622/H
Tel No.: 91163944
Address: Blk 689 Hougang st 61
#12-238 Singapore 530689



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	YN 4799H (Insd veh)	Model: <u>Toyota Prius</u>
	SHC 4164Z (TP veh)	
Date of Accident/ Time:	11/01/2019	

Repair Estimate	: \$	<u>8,918.64</u>	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
Final Settlement Sum (GLOBAL SUM)	: \$	<u>4,000.00</u>	
Payee Name: <u>SMRT TAXIS PTE LTD</u>			
Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability: _____ (%)
B)	For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: <u>NIL</u>
	BOLA Liability: _____ (%)		Assessed Liability (*): <u>100</u> (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

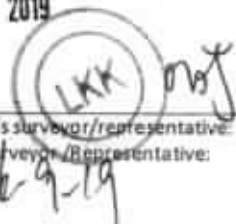
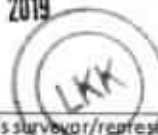
NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/ confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 	 
Signature of workshop Representative / Workshop stamp	Signature of Witness / Workshop stamp (if applicable)
Name of Representative: <u>Tan Lee Gek</u>	Name of Witness: <u>Ashlene Lee</u>
Date: <u>- 5 SEP 2019</u>	Date: <u>- 5 SEP 2019</u>
 	
Signature of AXA's surveyor/representative:	
Name of AXA's surveyor/representative:	
Date:	



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190300067
Date : 07.03.2019
Vehicle No. : SHC4164Z
Your Ref No. : TAX/01/19/2048
Our Ref No. : 24099643
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 3,100.00
GRAND TOTAL				\$ 3,100.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 11.01.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/19/2048

From: SMRT Taxis Pte Ltd

Date: 21/01/2019

ACCIDENT INVOLVING SHC 4164Z & YN 4799H ON 11/1/2019 AT PARK CRESCENT (PEOPLE'S PARK COMPLEX TAXI STAND)

This is to confirm that the daily rental rate for SHC 4164Z is \$102.19 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHC4164Z

Make / Model : TOYOTA PRIUS

Accident Case No. :

Ref. No. : 24099643

Date and Time Vehicle off-road for Accident Repair : 11.01.2019 09:34:00

Date and Time Repair Completed : 19.01.2019 09:35:00

Remarks :

Generated by : WEISIONG
Printed on : 27.02.2019

Enquire Transaction History

Transaction History Details

Log Date/Time:	12 Jan 2019 / 09:32:17	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	YN4799H		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190112093217655571

Search Date / Time: 11 Jan 2019 09:20:00

Insurance Company: AXA INSURANCE PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19000807/Jwa3q2

8 SHENTON WAY #24-01
 AXA TOWERSINGAPORE 068811
 ATTN: CYNTHIA LOH

Date : 18-09-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YN 4799H	Veh. Inspected	SHC 4164Z
Policy No.	VCA/P2117221	Coverage (\$)	0.00
Claim No.	S9M01A6G	Excess (\$)	0.00
Assign From		Assign Date	14/01/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	JTDKN36U005706877	Colour	MAROON
Odometer	542576	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	FALKEN	6 mm
L/H Rear Tyre	195/65 R15	FALKEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.
 DAMAGES SEE DETAILS.

5. General Information

Accident Date	11/01/2019	Inspection Date	14/01/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
 B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4164Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FENDER FRT/RH (DISC 25%) (CONSISTENT)	DENTED	723.40	542.55
1	BUMPER GRILLE SUB,ASSY ,LOWER (DISC 25%) (CONSISTENT)	CUT	311.10	233.33
10	BUMPER CLIPS @\$1.61 (DISC 25%) (CONSISTENT)	NECESSARY	16.10	12.08
1	BUMPER FRT (DISC 25%) (CONSISTENT)	DEFORMED	482.00	361.50
1	NAME PLATE (HYBRID) (DISC 25%) (CONSISTENT)	NECESSARY	51.90	38.93
1	HEAD LAMP RH (DISC 10%) (CONSISTENT)	SCRATCHED	945.20	850.68
1	LENS & BODY ,FR TURN RH (DISC 10%) (CONSISTENT)	CRACKED	511.80	460.62
1	BRACKET ,FR TURN LOWER RH (CONSISTENT)	NOT NECESSARY	26.00	-
1	BUMPER ENERGY ABSORBER FRT (CONSISTENT)	NOT NECESSARY	78.80	-
1	TYRE (CONSISTENT)	NOT NECESSARY	126.74	-
1	BUMPER SUPPORT F/RH (CONSISTENT)	NOT NECESSARY	76.40	-
1	COVER ,FR BUMPER HOLE RH (CONSISTENT)	NOT NECESSARY	18.50	-
1	BRACKET ,FR TURN UPPER RH (CONSISTENT)	NOT NECESSARY	24.40	-
1	ARM SUB-ASSY ,FR BUMPER RH (CONSISTENT)	NOT NECESSARY	250.40	-
1	WIPER WASHER JAR (CONSISTENT)	NOT NECESSARY	180.10	-
1	FENDER LINER FRT/RH (CONSISTENT)	NOT NECESSARY	171.70	-
1	FENDER LINER PAD ,FR WHEEL ,RH (CONSISTENT)	NOT NECESSARY	49.30	-
1	BUMPER REINFORCEMENT FRT (CONSISTENT)	NOT NECESSARY	498.40	-
1	FOG LAMP RH (CONSISTENT)	NOT NECESSARY	295.20	-
1	WHEEL DISC ,FRONT (CONSISTENT)	TO REPAIR SEE LABOUR	1,484.20	-
			6,321.64	2,499.69
LABOUR				
PANEL BEATING & BODY WORK.INCLUSIVE OF THE REPAIR OF WHEEL DISC.FRONT.			845.00	400.00
SPRAY PAINT.			1,116.00	530.00
TO APPLY RUST-PROOFING ON AFFECTED AREA.			100.00	30.00
TO CHECK WIRING AND SYSTEM FUNCTION.			80.00	20.00
TO DO WHEEL ALIGNMENT /TYRE BALANCING.			120.00	60.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE).			120.00	30.00

Report Ref No. CC4/ASM19000807/Jwa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TOWING CHARGE.		56.00	40.00
			2,597.00	1,110.00
GRAND TOTAL			8,918.64	3,609.69
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,100.00

Report Ref No. CC4/ASM19000807/Jwa3q2

ONG HWEЕ JIE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S9M01A6G
Reference	CCA/ASM19000807/jwa3a2
Loss Date	11 January 2019
Report Date	14 Jan 2019 8:59:00 AM
Request Date	15 January 2019
Due Date	
Vendor Name	L&K AUTO CONSULTANTS PTE LTD (TPP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SHCA164Z
Make	TPVD
Model	TOYOTA
Service Address	
...	
Primary Contact/Insured	
	CIMMI AQUATIC SUPPLIES PTE. LTD. 149 PANDAN LOOP, 128347, Singapore 63300083 GRACE@VIRTUALINVEST.BIZ
Claim Handler	
	TAN JAS 6568904844 jas.tan@axa.com.sg

Additional Instructions

1	Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Meimien	

 Download Invoices (1).pdf	Invoice	Subtype/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	TO DATE 30 September 2019
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 LKKInjunction (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 Rental mileage record.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
 TO MANHATTAN LK-GU-AT-627.pdf	Reports &	Others	LKK AUTO CONSULTANTS	5 August

NAME	Statement TYPE	SUB-TYPE	PTE LTD (TP) AUTHOR	DATE UPLOADED
TP MAANDATE JA-SHC 4164Z.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 August 2019
TP Estimate- Marked revluz.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 July 2019
Immediate Advice dated 24.07.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 July 2019
LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 July 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 July 2019
TP video footage.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	23 July 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2019
TP-NOTIFICATION TO VIA.png	Letters and Correspondence	Intermediaries	TAN Jis	15 January 2019
POLICY.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	TAN Jis	15 January 2019
Cl.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	TAN Jis	15 January 2019
TP SMART-PRI FROM WORKSHOP WITH TP GUA SHC4164Z .img	Forms / Claim Documents	Others	KUMAR Shalendra	14 January 2019