

ASS. REC. BY:

REF:

CS/SPF19000 806/ R140301

Special Instruction:

Surveyor:

Rousell

ASSIGNMENT (Office)

From (Person):

Frankie They

of

SPF

Date/Time:

14/11/19 @ 3:24pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMD 8914K

Insured:

TP1096X

at Workshop m/s

Performance

Tel:

63190174

of

303 Alexandra Road

Policy No:

Claim No:

AEMP1105/009 / 2018/149

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

22/10/2018

CA / REV / REP. / REV 24 HRS ^{1up}

15/11/19

H.O.D. Endorsement:

Date/Time:

3:43pm @ 14/11/19

Person Contacted:

Caroline

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SMD 8914K-X
	TP1096X-X
	Submit \$4,495.40, 3 days
	(Red: 20% 40, 3%)

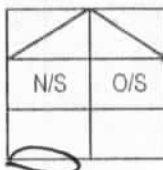
DATE: 9/8/06

REF: SPF

98060

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SMD 8914K
 at Workshop m/s Performance
 of 303 Alexandra Road
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____



(Policy Condition)
 Remark: The veh had commenced its
 repair at the time of inspection.

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SMD 8914K Yr Regn: 2011 / APR
 Type: M.Cap / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: B.M.W 740 LT 3.0L C.C. 2979
 Colour: Grey A/C: Insured / Std / NI / NA
 Sp.Reading: 122884 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WBAKB42030cy83692
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 245/50R18
 R: _____
 BS / DUN / EXNOVA / GY FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: 6 mm Rear: 6 mm
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 22/10/18 D.O.I. 15/01/19
 Survey held at PERFORMANCE
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear N/S
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
Estimate range \$3000- \$5000-

RECEIVED 14 FEB 2019

Date/Time, File Pass to? ☐ : Preli. Report
14/2 Typist ☒ : Final Report
 Date/Time, File Return to?

Days Of Repair: 3
 Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech Invs (\$)
☐ Weekend (\$)

Survey Fee: 280
 Transportation
) S + RS \$
) Photos
) Others

Report Format : TP
 Lump Sum / I.B.I: (\$)

TOTAL

280

Nivitha (LKK Auto)

From: Frankie THAY (SPF) <Frankie_THAY@spf.gov.sg>
Sent: Monday, 14 January 2019 3:24 PM
To: Catherine Chong; assignments
Cc: Olivia Lau (LKKAuto)
Subject: Re : Pre-Repair Inspection for SMD8914K

Your reference: SMD8914K

Our reference: AEMD/105/009/2018/149

Catherine,

Please conduct a Pre-Repair Inspection for SMD8914K as follow.

Please arrange the survey tomorrow, 15 Jan 2019 at the following venue.

Performance Motors Limited - Body and Paint
303 Alexandra Road
Singapore 159941

Owner leaving car in for survey + repair by 10am.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

Frankie Thay (Mr)
Safe Driving Manager
Automotive Engineering & Management Division
Police Logistics Department
Singapore Police Force
DID: (65) 6478 4841 | FAX: (65) 6478 4848



HOME TEAM
TRANSFORMATION 2025
One Home, One Team
Building Our Future Together

WARNING: "Privileged/Confidential information may be contained in this message. If you are not the intended addressee, you must not copy, distribute or take any action in reliance thereon. Communication of any information in this email to any unauthorized person is an offence under the Official Secrets Act (Cap 213). Please notify the sender immediately if you receive this in error."

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/10/2018 16:22
Date Of Accident	22/10/2018 12:15
Exact Location Of Accident	ABOUT 10 METERS FROM THE CROSS JUNC TRAFFIC LIGHT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMD8914K
Insured/Policyholder	
Name Of Registered Owner	LYNN YIEW CHIOU LING
NRIC No	S8279806D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96945519
Alternative Phone No	OFFICE-96945519
Vehicle Particulars	
Manufacturer	BMW
Model	740LI 3.0L A/T ABS D/AB 2WD 4DR HID SR
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	ERGO INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPG18003755
Cover Note Number	
Driver	
Name of Driver	BENJAMIN TAN WEE LIANG
NRIC No	S8014908E
Date Of Birth	05/06/1980
Occupation	INDOOR
Date Of Driving Pass	24/04/2000
Driving Experience	18 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96945519
Fax Number	
Contact Number	
Email Address	BENREXHUNT@GMAIL.COM

Address	50 WOODLANDS DRIVE 16 #09-02 SINGAPORE 737901
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	FRIEND
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	DOVER NPP
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT NO:T/20181022/2109 LODGED AT DOVER NPP. ON the 22/10/2018 AT ABOUT 1215HRS, I WAS DRIVING ALONG KAKI BUKIT ROAD 3 WHEN I FELT SOME VEHICLE KNOCK ONTO MY CAR FROM THE REAR. WHEN I CAME OUT FROM THE CAR, THE TP1096X MOTORBIKE WAS ALREADY LYING ON THE ROAD. THE POLICE OFFICER SEEMS INJURIES AND I ASSISTED HIM TO THE SIDE OF THE ROAD AND WAITED FOR AMBULANCE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	TP1096X
Vehicle Make/Model/Colour	YAMAHA/XJ900P (M)/WHITE
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	UNKNOWN
NRIC/Passport Number	
Contact Number	UNKNOWN
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF INJURED PERSON 1

Name UNKNOWN

Approximate Age

Injuries Sustain

Injured person in which vehicle? TP1096X

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address

Postcode

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
(collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

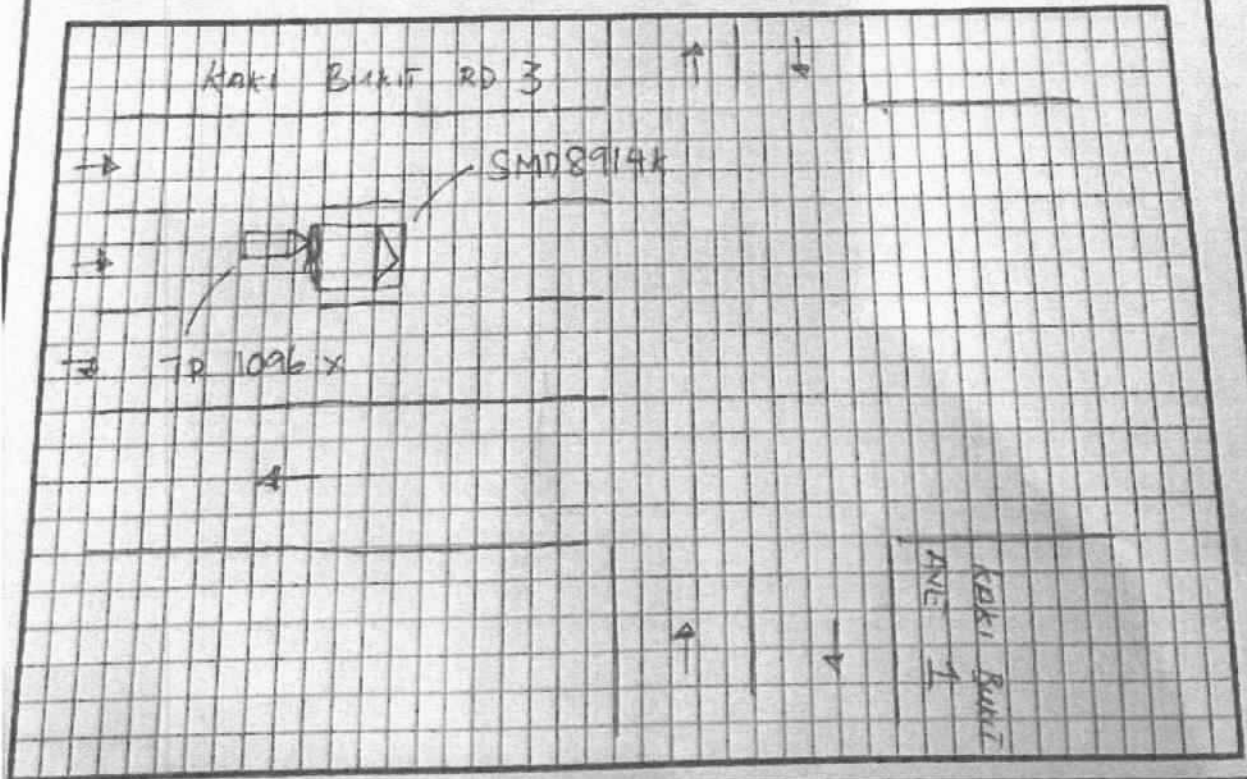
VERIFIED BY AJAX MARS
REPORTING OFFICER
MUHAMMAD SUMARDI BIN
MOHD AFFANDI

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Sketch Plan



POLICE REPORT


**SINGAPORE
POLICE FORCE**

Police Station Of Origin
Dover NPP
3 Dover Road #01-368 SINGAPORE 130003
Tel No 1800-7788999



T/20181022/2109

Report No. T/20181022/2109

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 22/10/2018 16:31	Vide Report No.: G/20181022/0099	Station Diary No.: 13
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Informant's Particulars

Name of Informant: BENJAMIN TAN WEE LIANG		Address: 50 WOODLANDS DRIVE 16 #09-02 SINGAPORE 737901	
ID Type / ID No.: NRIC NO / S8014908E		Contact No.: Home/Office: Mobile: 96945519	
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Male	Age: 38	Date of Birth: 05/06/1980	Type of Informant: Driver
Race: Chinese		Language:	Institution / School Name:
Occupation: Real estate agent		Driving Licence Information: Class: Date of Expiry:	

General Information of the Accident

Type of Accident:	Injury Police Vehicle	Drink Drive: No	Date/Time of Accident: 22/10/2018 12:15	Type of Location:
Location: Along Road 1 KAKI BUKIT ROAD 3				
About 10 metres from the cross junction traffic light				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision:			Anyone conveyed by ambulance: Yes	

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SMD8914K	Car					0
TP1096X	Motorcycle					0

Details of Person Involved

Any Pedestrian Involved: No	Use of Pedestrian Crossing: NA
No. of Pedestrians Injured: NIL	

POLICE REPORT

SINGAPORE
POLICE FORCE

Police Station Of Origin:
Dover NPP
3 Dover Road #01-368 SINGAPORE 130003
Tel No. 1800-7788999



T/20181022/2106

2 of 3

Report No. T/20181022/2106

CONTINUATION OF REPORT

Driver			
Name	BENJAMIN TAN WEE LIANG		ID No. S8014908E
Related Vehicle	SMD8914K (Car)		Contact No. 96945519
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On the 22/10/2018 at about 1215hrs , I was driving along Kaki Bukit Road 3, when I felt some vehicle knock onto my car from the rear. When I came out from the car , the TP1096X motorbike was already lying on the road. The police officer seems injured and I assisted him to the side of the road and waited for Ambulance.

POLICE REPORT

SINGAPORE
POLICE FORCE

Police Station Of Origin:
 NPP
 Power Road #01-366 SINGAPORE 130003
 Tel No 1800-7788989



3 of 3
 Report No. T/20181022/2109

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:
 D /
 Staff Sgt FIRDAUS BIN NOR SIMAN

X

Signature Of Informant

Signature Of Interpreter:
 Not applicable

Date/Time:
 22/10/2018 18:31

Officer In Charge Of Case:
 TP / DDGVT /
 SI DZUL HAIRIE BIN RAMLI
 Contact No.: 65476220

SN 51

Classification Of Case:

Authentication Stamp
 NP165

Quoted 15/01 @ 10am
S&R

SMD8914K

BMW Dealer

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

01 NOV 2018

ESTIMATE

Estimate No.	: b1 48963	Page No.	: 1 of 5
Date Estimated	: 31/10/2018		
Prepared By	: Han Kwan Yong		

- ESTIMATE REPAIR FOR - Lynn Yiew Chiou Ling 32 Dover Rise #08-01 Singapore Singapore 138686	- ACCOUNT - 40000 Cash Sales - Service Singapore
--	---

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMD8914K	CY83692	28/04/2011	740LiA	0

DESCRIPTION	VALUE
To replace rear bumper & attachments including to knock out dented area caused by the accident	850 1,275.00
To respray rear bumper and lower apron cover	1200 1,334.00
To check electrical wiring systems and lightings at the rear section for proper function.	150 177.00
To replace rear left exhaust silencer tail pipe chrome trim including to realign	100 120.00
Sundries.	? 80.00

Total Labour 1: 2,986.00

DESCRIPTION	QTY	PRIC	VALUE
RIVET	10	0.50	5.00
RR BUMPER CARRIER	1	820.80	820.80
RR BUMPER LH MOUNT	1	198.30	198.30
RR BUMPER ADAPTER	1	42.85	42.85
# RR BUMPER LH COVERING	1	198.35	198.35
RR BUMPER LOWER TRIM (PRIMED)	1	230.10	230.10
RR BUMPER (PDC)	1	1,610.45	1,610.45
RR BUMPER CTR GUIDE	1	51.50	51.50
C CLIP NUT	10	1.30	13.00
EXPANDING NUT	10	0.55	5.50
RR BUMPER LH REFLECTOR	1	36.10	36.10
DECOUPLING RING PDC TORQUE CONVERTE	1	5.05	5.05
BUMPER PDC SENSOR (A90 SOPHISTOGRAU	1	368.80	368.80

Total Parts : 3,585.80

Performance Motors Limited

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GST REG. NO : M2 - 0020081 - X**E S T I M A T E**

Estimate No. : **b1 48963**
Date Estimated : **31/10/2018**
Prepared By : **Han Kwan Yong**

Page No. : **2 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMD8914K	CY83692	28/04/2011	740LiA	0

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. _____ Claim No. _____

Date & Time 15/11/19 @ 1515 Excess S\$ _____

Surveyor's Name PKM Sign _____

Surveyor's Tel 90010068 Authorised Yes / No _____

Authorised Date _____ Time _____

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No _____ PML Yes / No _____

Surveyor's E-mail _____

No. of Working Days Recommend 3 days

Recong 54 paint

15/11/19

6648.30

Labour 1	:	2,986.00
Parts	:	3,585.80
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	460.03
Grand Total	:	7,031.83

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Performance Motors Limited

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Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



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GST REG. NO : M2 - 0020081 - X**E S T I M A T E**

Estimate No. : **b1 48963**
Date Estimated : **31/10/2018**
Prepared By : **Han Kwan Yong**

Page No. : **3 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMD8914K	CY83692	28/04/2011	740LiA	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 48963**
Date Estimated : **31/10/2018**
Prepared By : **Han Kwan Yong**Page No. : **4 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMD8914K	CY83692	28/04/2011	740LiA	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

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64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 48963**
Date Estimated : **31/10/2018**
Prepared By : **Han Kwan Yong**Page No. : **5 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMD8914K	CY83692	28/04/2011	740LiA	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors LimitedAddress:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941Email address:
dataprotection@pml.com.sg

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W. GST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No. : b1 48963
Date Estimated : 31/10/2018
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -
Lynn Yiew Chiou Ling
32 Dover Rise
#08-01
Singapore
Singapore 138686

- ACCOUNT - 86463
SPF Accident Claims Section
Automotive Engrg & Mgt Div
Police Logistic Department
Blk 8 Old Police Academy 298333
No.1 Mount Pleasant Rd#02-12

REGN NO	CHASSIS NO	REGN DATE	MODEL	M LEAGE
SMD8914K	CY83692	28/04/2011	740LiA	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	
To replace rear bumper and attachment include knocking out dented areas caused by the accident	850.00		850.00	
To respray rear bumper and lower apron cover	1200.00		1,200.00	
To check electrical wiring systems and lightings at the rear section for proper function	150.00		150.00	
To replace rear LH exhaust silencer tail pipe chrome trim include realignment and conducting checks for leak	100.00		100.00	
Sundries	80.00		80.00	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
RR BUMPER LH COVERING	202.25	1.00		202.25
RR BUMPER LOWER TRIM (PRIMED)	239.15	1.00		239.15
RR BUMPER (PDC)	1,674.00	1.00		1,674.00

SUPPLEMENTARY ITEMS

Total Labour :	2,380.00
Total Parts :	2,115.40
Total Labour & Parts :	4,495.40
Deduction for Excess :	0.00
Total Repair Costs less Excess:	4,495.40
GST @7%:	314.68
Grand Total :	4,810.08



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AUTOMOTIVE ENGINEERING & MGT DIVISION		Ref : CS/SPF19000806/R1td3e2		
ACCIDENT CLAIM SECTION(SPORE POLICE FORCE)1 MOUNT PLEASANT ROAD BLK 8 OLD POLICE ACADEMYSINGAPORE 298333 ATTN : FRANKIE THAY		Date : 14-02-2019		
		Code : SPF		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	TP 1096X	Veh. Inspected	SMD 8914K	
Policy No.		Coverage (\$)	0.00	
Claim No.	AEMD/105/009/2018/149	Excess (\$)	0.00	
Assign From	FRANKIE THAY	Assign Date	14/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	B.M.W. 740LI 3.0L	c.c	2979	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	WBAKB42030CY83692	Colour	GREY	
Odometer	122584	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/50 R18	GOODYEAR	6 mm	
L/H Front Tyre	245/50 R18	GOODYEAR	6 mm	
R/H Rear Tyre	245/50 R18	GOODYEAR	6 mm	
L/H Rear Tyre	245/50 R18	GOODYEAR	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	22/10/2018	Inspection Date	15/01/2019	
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMD 8914K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	SUNDRIES (SN)	NECESSARY	80.00	80.00
10	RIVET (SN)	NOT NECESSARY	5.00	-
1	RR BUMPER CARRIER (SN)	NOT NECESSARY	820.80	-
1	RR BUMPER LH MOUNT (SN)	NOT NECESSARY	198.30	-
1	RR BUMPER ADAPTER (SN)	NOT NECESSARY	42.85	-
1	#RR BUMPER LH COVERING (SN)	DEFORMED	202.25	202.25
1	RR BUMPER LOWER TRIM (PRIMED) (SN)	DEFORMED	239.15	239.15
1	RR BUMPER (PDC) (SN)	DEFORMED	1,674.00	1,674.00
1	RR BUMPER CTR GUIDE (SN)	NOT NECESSARY	51.50	-
10	C CLIP NUT (SN)	NOT NECESSARY	13.00	-
10	EXPANDING NUT (SN)	NOT NECESSARY	5.50	-
1	RR BUMPER LH REFLECTOR (SN)	NOT NECESSARY	36.10	-
1	DECOUPLING RING PDC TORQUE CONVERTE (SN)	NOT NECESSARY	5.05	-
1	BUMPER PDC SENSOR (A90 SOPHISTOGRU (SN)	NOT NECESSARY	368.80	-
			3,742.30	2,195.40
<u>LABOUR</u>				
TO REPLACE REAR BUMPER & ATTACHMENTS INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT.			1,275.00	850.00
TO RESPRAY REAR BUMPER AND LOWER APRON COVER.			1,334.00	1,200.00
TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.			177.00	150.00
TO REPLACE REAR LEFT EXHAUST SILENCER TAIL PIPE CHROME TRIM INCLUDING TO REALIGN.			120.00	100.00
			2,906.00	2,300.00
GRAND TOTAL			6,648.30	4,495.40
RECOMMENDED COST OF REPAIRS				4,495.40

Report Ref No. CS/SPF19000806/R1td3e2

NOTES : THE ESTIMATED UPPER RANGE OF REPAIR COST FOR THE DAMAGED VEHICLE IS IN THE REGION OF \$3,000-\$5,000

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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