

INS. CASE OWNER:

Jacyh
Maphus

CC 6, ALH 1900

0802, Upa34

LKK:

IDAC:

Surveyor:

DOI:

ASSIGNMENT

14/1/19

Date / Time:

14/1/19

Registered in Marinon:

14/1/19

Pre-assign / CCU / FTE

STL 7800 E



Insured Vehicle No.:

Claim No.:

Name of Insured:

James Cai Baythni

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

14/1/19

Place of Accident:

Yishan Ave 6

Is driver the owner?

(NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

TP 2314 B



INSRS:

WSP:

Tel:

Liability:

RMKS:

BTH

08765



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

12/1/19
CHT

TP 2314 B - X; STL 7800 E - X

23/1/19 @ 3:58pm, called Old, Mr Li. (confirm accident)

2/4/19 - Free → MK to take.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

Jacyh 23/1/19

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. 11

If NO on 28, Ass. Lia:

Repair Cost:

SS

1926.00

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

60.00 (\$ 30 x 2 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

1986.00

Global Sum SS:

1986.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1986.00

Name 1:

Ban Hock Hin Co. Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 320.00

ASS. REC. BY: MARCUS

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: TP 23143

at Workshop m/s 3rd

of _____

Insured: 55278005

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 106

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

0876E

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: TP 23143 Yr Regn: 4:97

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda CR3300CC 1284

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 84545 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 5C38100.0444

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 120/70ZR14

R: 190/50ZR17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or not there

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. _____ mm L/Bal. _____ mm

D.O.A. 4/1/19 D.O.I. 14/1/19

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

col 31-3-2027 MA5135
No second hand parts eye.
7/3/19 confirmed 1/5 @ 1800 with Raymond.
(Ref TP 2364/577)

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

1) ☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2) _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

\$ + RS. \$ _____

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I.: (\$ _____)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0876E
Vehicle Details	
Vehicle No.:	FP2314B
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Jan 2019
Vehicle Make:	HONDA
Vehicle Model:	CB1300DCV
Primary Colour:	Black
Manufacturing Year:	1997
Engine No.:	SC38E1000461
Chassis No.:	SC381000444
Maximum Power Output:	-
Open Market Value:	\$8,916.00
Original Registration Date:	22 Apr 1997
First Registration Date:	22 Apr 1997
Transfer Count:	4
Actual ARF Paid:	\$1,338.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Mar 2027
COE Category:	D - Motorcycle
COE Period(Years):	10
PQP Paid:	\$6,256.00
COE Rebate Amount:	\$5,135.00
Total Rebate Amount:	\$5,135.00
Message	
Please note that the National Environment Agency (NEA) is offering an incentive for the owner of this motorcycle to deregister the motorcycle on or before 5 April 2023.	
This motorcycle is currently eligible for an incentive of \$3,500 from NEA. If the COE is renewed from now till its deregistration on or before 5 April 2023, the incentive will be reduced to \$2,000. The last registered owner of this motorcycle will receive the incentive from NEA.	
This motorcycle will no longer be allowed for use on Singapore's roads after 30 June 2028.	
For more information, please visit http://www.nea.gov.sg/mtcincentive or contact NEA at 1800-2255-632.	

The information contained herein is correct as at 15 Jan 2019



BAN HOCK HIN
Co., Pte Ltd

Co. Reg. No: 97000788K
MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

QUOTATION

Customer :

NO. : 33464

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120
MOTOR CLAIMS DEPT

DATE : 07/01/2019
CLAIM NO. : 11237
POLICY NO. :

FROM : RAYMOND

VEHICLE NO. : FP2314B
MAKE/MODEL : 1

*not Aish
2 hr
4/5 #1800
2 dy.
14/1/19 take the up*

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount
1	BAND MUFFLER RH	REPLACE	1.00	\$62.00	62.00
2	BRACKET FOOTREST RH	REPLACE	1.00	\$574.00	574.00
3	COLLAR EXHAUST MOUNTING P/N: 48764	REPLACE	1.00	\$40.00	40.00
4	LABOUR P/N: 06766 - FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED.	Supply/Install	4.00	\$35.00	140.00
5	MUFFLER EXHAUST	REPLACE	2.00	\$10.00	20.00
6	PACKING MUFFLER P/N: 49136	REPLACE	1.00	\$38.00	38.00
7	PIN P/N: 40937	REPLACE	1.00	\$9.00	9.00
8	PIN FOOTREST 1 P/N: 40686	REPLACE	1.00	\$9.00	9.00
9	PIPE EXHAUST	REPLACE	1.00	\$2,167.00	2,167.00
10	RUBBER (PROTECTOR EXHAUST) P/N: 46697	REPLACE	1.00	\$5.00	5.00
11	RUBBER MUFFLER MOUNTING	REPLACE	1.00	\$15.00	15.00
12	SHOCK ABSORBER REAR	REPLACE	1.00	\$1,085.00	1,085.00

SUB TOTAL
GST @ 7 %

\$4,164.00
\$291.48



<u>S/N</u>	<u>Description</u>	<u>Action</u>	<u>Qty</u>	<u>Unit Price</u>	<u>Amount</u>
GRAND TOTAL					\$4,455.48

50% deposit required before ordering of parts.

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD

Acknowledge & Accepted By



RAYMOND

This quotation is sent via email / LAN-Fax and will bear a computer generated signature.



Hsiao Tong (LKKAUTO)

From: Raymond <raymond@bhh.com.sg>
Sent: Monday, 1 April 2019 10:17 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Accident Involving FP2314B & SJL7800E on 04/01/2019 *** LKK REF: CC6/AIG19000802/Upa3

Dear Hsiao Tong,

Ok, please process the payment.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Sunday, 31 March, 2019 11:09 AM

To: Raymond <raymond@bhh.com.sg>

Subject: RE: Accident Involving FP2314B & SJL7800E on 04/01/2019 *** LKK REF: CC6/AIG19000802/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$1,980.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond <raymond@bhh.com.sg>

Sent: Thursday, 31 January 2019 12:38 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FP2314B & SJL7800E on 04/01/2019 *** LKK REF: CC6/AIG19000802/Upa3

Dear Hsiao Tong,

Note with thanks.

Best Regards,

Raymond

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MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 31 January, 2019 12:23 PM

To: Raymond <raymond@bhh.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving FP2314B & SJL7800E on 04/01/2019 *** LKK REF: CC6/AIG19000802/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject to insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond <raymond@bhh.com.sg>
Sent: Thursday, 31 January 2019 11:48 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving FP2314B & SJL7800E on 04/01/2019 *** LKK REF: CC6/AIG19000802/Upa3

Dear Hsiao Tong,

We refer to our email dated 23/01/2019 & 26/01/2019.

Regret to inform we have yet to receive any respond from you.

Please refer to Bola Scenario 11(b) and advise your insured liability for direct settlement as soon as possible.

Thanks

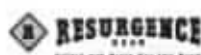
Best Regards,
Raymond
Ban Hock Hin Co., Pte Ltd
Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969
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Facebook: <http://www.facebook.com/bhhsg>



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MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Raymond <raymond@bhh.com.sg>
Sent: Saturday, 26 January, 2019 10:10 AM
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: 'Poh Kin (LKKAUTO)' <pohkin@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Accident Involving FP2314B & SJL7800E on 04/01/2019 *** LKK REF: CC6/AIG19000802/Upa3

Dear Hsiao Tong,

We refer to our email dated 18/01/2019 & 23/01/2019.

Until to date we have yet to receive the confirmation for direct settlement.

Please advise your insured liability as soon as possible.

Thanks

Best Regards,
Raymond
Ban Hock Hin Co., Pte Ltd
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MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Raymond <raymond@bhh.com.sg>

Sent: Wednesday, 23 January, 2019 3:42 PM

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: 'Poh Kin (LKKAUTO)' <pohkin@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Accident Involving FP2314B & SJL7800E on 04/01/2019 *** LKK REF: CC6/AIG19000802/Upa3

Dear Hsiao Tong,

We refer to our email dated 18/01/2019 below.

Please advise your insured liability for direct settlement.

Thanks

Best Regards,
Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Raymond <raymond@bhh.com.sg>

Sent: Friday, 18 January, 2019 2:26 PM

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: 'Poh Kin (LKKAUTO)' <pohkin@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Accident Involving FP2314B & SJL7800E on 04/01/2019 *** LKK REF: CC6/AIG19000802/Upa3

Dear Mei Kwan,

We attached the accident photos for your perusal.

Our client is travelling straight and your insured is making a u-turn.

Please refer to Bola Scenario 11(b).

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

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MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Friday, 18 January, 2019 9:57 AM

To: Raymond <raymond@bhh.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FP2314B & SJL7800E on 04/01/2019 *** LKK REF: CC6/AIG19000802/Upa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Raymond,

Kindly provide us evidence i.e. video/ scene photo.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond <raymond@bhh.com.sg>

Sent: Friday, 18 January, 2019 9:28 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FP2314B & SJL7800E on 04/01/2019 *** LKK REF: CC6/AIG19000802/Upa3

Dear Hsiao Tong,

Please advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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Facebook: <http://www.facebook.com/bhhsg>



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MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 15 January, 2019 1:30 PM

To: Raymond <raymond@bhh.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FP2314B & SJL7800E on 04/01/2019 *** LKK REF: CC6/AIG19000802/Upa3

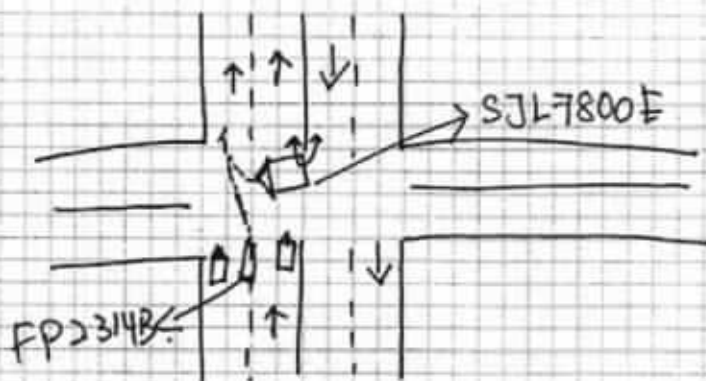
'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

On 7:25 Am of 04/01/2019, I sent my son to School. After I make U-turn at junction at Yishun Street 22 and Yishun Ave 6. When the traffic light turned to green on the other side two lane got two car. One car is turning left and one car is turning right and all stop there wait the passenger cross the junction. Then I started to make U-turn. At half way a motorcar suddenly came from behind at very fast speed. Then hit my car back right side.

motor vehicle No: FP 2314 B

Tan Hong Chan.

S9000876 E

Kindly provide us evidence i.e. video/ scene photo.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond <raymond@bhh.com.sg>

Sent: Tuesday, 15 January 2019 9:16 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Subject: Accident Involving FP2314B & SJL7800E on 04/01/2019

Dear Hsiao Tong / Poh Kin,

Mr. Marcus had surveyed our client bike at our workshop yesterday.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG19000802/Upa3

24 JAN 2019

JAMES CAI BINGHUI
24 CANBERRA DRIVE
#09-10
SINGAPORE 768427

Dear Sir/Madam,

**ACCIDENT INVOLVING SJL 7800E & FP 2314B ALONG/AT YISHUN AVE 6 TO
YISHUN ST 23 ON 04/01/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from FP 2314B against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle was making a U-turn and collided with third party who was riding straight. Under Motor Accident Guide, all vehicles making turn or u-turn across main road must exercise greater caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT

I, Tan Hong Chan (the third party claimant) of Buk 386 Yishun
Rong Rd #11-1719 S(T60386) (address), owner of FP2314B (vehicle no.)
hereby authorize Ban Hock Hin Co. Pte Ltd. ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. FP2314B that was damaged pursuant to the accident which occurred on 04/01/2019
(date) along Junction of Yishun Ave 6 and Yishun ST 23 (location) involving vehicle no/s
SJLT800E ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 6th (day) of March (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Ban Hock Hin Co. Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 1980.00 (G/S) (Repair Cost), S\$ (Loss of rental/use), S\$ (Disbursement), for vehicle no. FP2314B that was damaged pursuant to the accident which occurred on 04/01/2019 (date) along Junction of Yishun Ave 6 and Yishun ST 23 (location) involving vehicle no/s SJL7800G. This is pursuant to the inspection conducted on 14/01/19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Tan Hong Chan ("the third party claimant") of vehicle no. FP2314B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to FP2314B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6th (day) of April (month) 2019 (year)



cks.

Signed by appointed surveyor



Signed by "the workshop" (with chop)



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120
MOTOR CLAIMS DEPT

Invoice No. : **DLCR40100233-I11237**
Invoice Date : 05/03/2019
Payment Due Date : 04/04/2019

CLAIM NO. : 11237
POLICY NO. :
VEHICLE NO. : FP2314B
MAKE/MODEL : /

<u>S/N</u>	<u>Description</u>	<u>Amount</u>
1	LUMPSUM REPAIR	\$1,800.00
SUB TOTAL		\$1,800.00
GST @ 7 %		\$126.00
GRAND TOTAL		\$1,926.00

Validity: 30 days

For & on Behalf of

BAN HOCK HIN CO PTE LTD

Printed by : RAYMOND



CERT NO.: 2302-1-0281
ISO 9001:2015

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-005783

Date of Request: 10/01/2019

Your Ref No:

Online Purchase

Ban Hock Hin Co. Pte Ltd
No. 6 Defu Lane 4
Singapore 539410

Dear Sir/Madam,

Enquiry Date 10/01/2019
Enquiry By Tan Chok Lok
TP Vehicle No. SJL7800E
Accident Date 04/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJL7800E	AIG Asia Pacific Insurance Pte. Ltd.	15/01/2018-14/01/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-005783

Date of Request: 10/01/2019

Your Ref No: Online Purchase

Ban Hock Hin Co. Pte Ltd
No. 6 Defu Lane 4
Singapore 539410

Dear Sir/Madam,

Enquiry Date 10/01/2019
Enquiry By Tan Chok Lok
TP Vehicle No. SJL7800E
Accident Date 04/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Jan 2019 Edit Reg		14 Jan 2019 00:00 Edit Adj Rpt	S\$1,800.00 Edit Estimates	S\$1,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Cai Binghui James , ID: S7185330F								
Main Claimant:	TAN HONG CHAN , ID: S9000876E								
Vehicle Reg. No.:	FP2314B	Date of Loss:	04/01/2019 00:00 - :59 [260 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5751487024SG	Policy/Cover Note No.:	2100497183 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJL7800E	Policy No. (Claimant):	MC/00375792/01						
		Excess:							
Repairer:	Ban Hock Hin Co. Pte Ltd (HQ) No. 6 Defu Lane 4, 539410 Defu Lane - Tel: 62816520								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com								
Claimant's Insurer:	Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 23/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (15/01/2019): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*FP2314B (5751487024SG)
[SJL7800E]
TP
TAN HONG CHAN
Jan 4 2019 12:00AM
[Cai Binghui James]
Ban Hock Hin Co. Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Assessment Reports				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	15/01/19 12:15	Accident Statement <small>From: SC - Reg. No: SJL7800E, Claimant: JAMES CAI BINGHUI</small>		Load HTM
Photos/Images				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder		Thumbnail	Print
LKK Auto Consultants Pte Ltd (HQ)				
1	14/01/19 17:50	Chassis Number		Load JPG
2	14/01/19 17:51	General View		Load JPG
3	14/01/19 17:51	General View		Load JPG
4	14/01/19 17:51	General View		Load JPG
5	14/01/19 17:51	General View		Load JPG
6	14/01/19 17:51	General View		Load JPG
7	14/01/19 17:51	General View		Load JPG
8	14/01/19 17:51	General View		Load JPG
9	14/01/19 17:51	General View		Load JPG
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26	14/01/19 17:51	General View		Load JPG
27	14/01/19 17:51	General View		Load JPG
28	14/01/19 17:51	General View		Load JPG
29	14/01/19 17:51	General View		Load JPG
30	14/01/19 17:51	General View		Load JPG

Letters/Correspondences			1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
31	14/01/19 17:51	General View		Load JPG	<input checked="" type="checkbox"/>
32	14/01/19 17:51	General View		Load JPG	<input checked="" type="checkbox"/>
33	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
34	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
35	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
36	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
37	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
38	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
39	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
40	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
41	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
42	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
43	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
44	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
45	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
46	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
47	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
48	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
49	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
50	06/03/19 16:59	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	15/01/19 13:26	TP ESTIMATE + TP GIA REPORT		Load PDF	
2	17/01/19 17:00	TP ESTIMATE - MARKED		Load PDF	
3	23/01/19 16:09	TP scene photos		Load PDF	
4	11/04/19 10:52	WORKSHOP INVOICE		Load PDF	
5	11/04/19 10:52	AUTHORISATION TO ACT FORM		Load PDF	
6	11/04/19 10:52	Release Voucher		Load PDF	
7	11/04/19 10:52	GIA SEARCH		Load PDF	
8	11/04/19 10:52	LETTER TO OI		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer. <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJL7800E (Insd veh)	Model:	HONDA CB1300 1.3 (M)
	FP2314B (TP veh)		
Date of Accident:	04/01/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$		4,455.48
Final Repair Cost	:	\$		1,980.00
Loss of Use	:	\$		2.00 days at \$30.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		1,980.00

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Ban Hock Hin Co. Pte Ltd	: \$	1,980.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

11 Apr
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19000802/UPA3Q2

Date: 11/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100497183

Claimant Vehicle
No : FP2314B

Insured Vehicle No : SJL7800E

Date of Loss: 04/01/2019

Nature of Claim: TP

Claim No: 5751487024SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FP2314B

Make & Model: HONDA CB1300, 1.3 (M)

Engine No: SC38E1000461

Reg. Date: 22/04/1997 (Man. Year: 1997)

Chassis No: SC381000444

Colour: Black

Odometer: 84545 km

Engine Capacity: 1284 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 120/70Z R18

Rear Tyre Size: 190/50Z R17

Front Left Side: Metzeler 6 mm

Rear Left Side: Metzeler 6 mm

Front Right Side: 0 mm

Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,024.00	2,142.30	1,881.70	46.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	140.00	120.00	20.00	14.29
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,164.00	2,262.30	1,901.70	45.67
Approved Total (Overridden) (S\$)		1,800.00		
(S\$)	4,164.00	1,800.00	2,364.00	56.77
+ GST 7.00/7.00% (S\$)	291.48	126.00	165.48	56.77
Nett Amount (S\$)	4,455.48	1,926.00	2,529.48	56.77
+ Loss of Use (2.0 x S\$30.00/day) (S\$)		60.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		1,988.00		
Global Sum Settlement (S\$)		1,980.00		

INSPECTION

Date of Assignment: 14/01/2019

Date Inspected: 14/01/2019 Inspected At:

Ban Hock Hin Co. Pte Ltd (HQ)
No. 6 Defu Lane 4
Singapore 539410

Estimated Period of Repair: 2.0 days

Adjuster: MARCUS CHUA

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BAND MUFFLER RH	Necessary	62.00 F	*62.00 FL
2	1		*BRACKET FOOTREST RH (LOCAL REPAIR)	Bent	574.00 FS	*30.00 FS
3	1		*COOLLAR EXHAUST MOUNTING	Necessary	40.00 F	*40.00 FL
4	2		*MUFFLER EXHAUST	Necessary	20.00 F	*20.00 FL
5	1		*PIN	Not Necessary	9.00 F	*- FL
6	1		*PIN FOOTREST 1	Not Necessary	9.00 F	*- FL
7	1		*PIPE EXHAUST	Dented / Bent	2,167.00 F	*2,167.00 FL
8	1		*RUBBER (PROTECTOR EXHAUST)	Necessary	5.00 F	*5.00 FL
9	1		*RUBBER MUFFLER MOUNTING	Necessary	15.00 F	*15.00 FL
10	1		*SHOCK ABSORBER REAR	Serviceable	1,085.00 F	*- FL
11	1		*PACKING MUFFLER	Necessary	38.00 F	*38.00 FL
					Sub Total (S\$)	4,024.00 2,377.00
					- List Item Discount on L Items 0.00/10.00% (S\$)	0.00 234.70
					Total Parts (S\$)	4,024.00 2,142.30

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR FOR DISMANTLING AND ASSEMBLING OF PARTS QUOTED	New	140.00	120.00
Gross Labour Cost (S\$)			140.00	120.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >