

INS. CASE OWNER:

CC 4, Asm 1900 0800, 71/03/19 LKK: 92894.

IDAC:

Survivor:

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 16/5/2019

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 1,400.00

(2 days) Reduction: 66.40 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with: Huikey

Email ☒ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost:

SS 1,400.00

Loss of Rental (LOR):

SS 230.00

(2 days) x 415.00

Loss of Use (LOU):

SS

(5 x days)

Loss of Income (LOI):

SS 100.00

(55.00 x 2 days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search:

SS 2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost:

SS

Total:

SS 1,830.00

Global Sum SS: 1,830.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Payee 1:

SS 1,830.00

Name 1:

Ding Automotive Hk Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$50.00

COPY SENT 17/6/19

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

14/01/2019 21:03

JOB-NO: 50111318

OWNER'S PARTICULARS

NAME: CityCab PTE LTD (Fleet)

CONTACT: 65533880

Page 1 of 2

ADDRESS: 383 SIN MING DRIVE
SINGAPORE 575717 0

64739522

VEHICLE DETAILS

LICENSE NO: SHA8680J

TRANS: AUTO

CHASSIS: KMHLB41UMHU095239

MAKE / MODEL: HYUNDAI / i40

ENGINE: D4FDGU683656

OWNER'S INSURER: MS First Capital Insurance Limited

JOB-CODE: TP

SA: Ding Auto User 2

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
-------------	-----	--------------	----------	------------	-----	----------	-----------

LABOUR

1 STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	1.00	1,000.00	0.00	1,000.00		Y	200
2 REMOVE & REFIT SPARE TYRE & CARPET & SIDE TRIM	1.00	120.00	0.00	120.00		Y	800
3 REMOVE & RE-DRILL REAR REVERSE SENSOR	1.00	120.00	0.00	120.00		Y	30
4 RESPRAY REAR BUMPER	1.00	220.00	0.00	220.00		Y	200
5 RESPRAY REAR BUMPER DIFFUSER	1.00	220.00	0.00	220.00		Y	100
6 RESPRAY REVERSE SENSOR	1.00	100.00	0.00	100.00		Y	30
TOTAL:		1,780.00	0.00	1,780.00			560

MATERIALS

1 REAR BUMPER	1.00	599.88	119.94	479.74	L	Y	de
2 REAR BUMPER REINFORCEMENT	1.00	438.40	87.68	350.72	L	Y	x
3 REAR BUMPER REINFORCEMENT BRACKET LHS	1.00	95.63	19.13	76.50	L	Y	x
4 REAR BUMPER REINFORCEMENT BRACKET RHS	1.00	95.63	19.13	76.50	L	Y	x
5 REAR BUMPER REINFORCEMENT SPONGE	1.00	150.15	30.03	120.12	L	Y	x
6 REAR BUMPER RETAINER LHS	1.00	49.14	9.83	39.31	L	Y	x
7 REAR BUMPER RETAINER RHS	1.00	49.14	9.83	39.31	L	Y	x
8 REAR BUMPER REFLECTOR RHS	1.00	42.50	8.50	34.00	L	Y	x
9 REAR BUMPER DIFFUSER	1.00	218.40	43.68	174.72	L	Y	dra
10 REAR END PANEL	1.00	526.00	105.20	420.80	L	Y	x un x
11 REAR BUMPER CLIP SET	1.00	35.00	0.00	35.00	S	Y	mb
12 REAR BUMPER RUBBER PROTECTOR PAD	1.00	160.00	0.00	160.00	S	Y	de
13 REAR BUMPER REVERSE SENSOR	1.00	220.00	0.00	220.00	S	Y	200 nw
14 REAR BUMPER ADS STICKER	1.00	160.00	0.00	160.00	S	Y	new
TOTAL:		2,839.67	452.95	2,386.72			

TOTAL PARTS & LABOUR :

4,618.67

452.95

4,165.72

1209.46

EXCESS/LOADING-S\$ 0.00

No. Of Day: 2

RE-SURVEY: BEFORE/AFTER PAINTING

PART-BY-PART OR LUMP SUM: S\$

DATE OF SURVEY: 14, 01, 19

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
-------------	-----	--------------	----------	------------	-----	----------	-----------

SURVEYED BY: TanakaCONTACT NO: 9749574

FAX NO: _____

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto002

Ding Auto User 2

ESTIMATOR

STA AUTOCENTRE

TEL:

FAX: _____

*Resurvey after repair
sure lkkauto.com*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurable Company

Acknowledged by Repairer

Signature: _____

Date: _____

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurable Company

Acknowledged by Repairer

Signature: _____

Date: _____

Poh Kin (LKKAUTO)

From: claims@dingautomotive.com.sg
Sent: Thursday, 6 June 2019 9:55 AM
To: Poh Kin (LKKAUTO)
Cc: 'Kenneth Ding'; 'You jingfeng'; 'taxiscs'; 'Dd hashim'; 'Kelly Ding'; Admin A
Subject: RE: RTA involving vehicle nos. GBF 7625X and SHA 8680J on 09.01.2019

Categories: clear

Dear Poh Kin,

Thank you for your offer.

We accept this offer, kindly send us DV for payment process.

We look forward from you soon.

Thank you.

Best Regards,

Hailey

Motor Claims Department
Ding Automotive Pte Ltd
DID: 81203490

From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Monday, 3 June 2019 6:05 PM
To: claims@dingautomotive.com.sg
Cc: 'Kenneth Ding'; 'You jingfeng'; 'taxiscs'; 'Dd hashim'; 'Kelly Ding'; Admin A
Subject: RE: RTA involving vehicle nos. GBF 7625X and SHA 8680J on 09.01.2019
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/ASM19000800/T1fa3
Your Ref: 50111318/SHA8680J/AD/09/01/2019/HAILEY

Dear Hailey,

We refer to the above matter and your letter of demand.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from Our Principal to offer settlement at global sum of **\$1,830.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 3 June 2019 6:05 PM
To: claims@dingautomotive.com.sg
Cc: 'Kenneth Ding'; 'You jingfeng'; 'taxiscs'; 'Dd hashim'; 'Kelly Ding'; Admin A
Subject: RE: RTA involving vehicle nos. GBF 7625X and SHA 8680J on 09.01.2019

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/ASM19000800/T1fa3
Your Ref: 50111318/SHA8680J/AD/09/01/2019/HAILEY

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Purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from Our Principal to offer settlement at global sum of **\$1,830.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: claims@dingautomotive.com.sg [mailto:claims@dingautomotive.com.sg]
Sent: Thursday, 16 May 2019 10:55 AM

Poh Kin (LKKAUTO)

From: claims@dingautomotive.com.sg
Sent: Thursday, 16 May 2019 2:02 PM
To: Mei Kwan (LKKAUTO)
Cc: CS A Team; 'Kelly Ding'; 'Kenneth Ding'; 'ADMIN@DINGAUTOMOTIVE.COM.SG'; 'Dd hashim'
Subject: 50111318 BILLING FOR SHCA8680J/TP GBF7625X/09/01/2019-PENDING OFFER/REF:---
Attachments: CCF16052019.pdf; SCAN_20190516_135144633.pdf

Dear LKK Claims Officer,

Please refer to the attachment supporting document to claims against your insured.

We have completed the repair, vehicle collected and has done finalized.

We would like to claim for our insured as per following:

Recommended Repair Days:02
Sat,Sun,Public Holiday/etc:00
Total Claims Days:02
Repair Cost:\$1,498.00
Loss Of Rental:\$214.96
Loss Of Income:\$160.00
LTA Search Fee:\$2.00
Towing Fee:-
Surveyor Fee:-
Total:\$1,874.96

Kindly revert us with an offer to close this case as soon as possible.

Please do not hesitate to contact us for further assistance.

Thank you.

Best Regards,
Hailey
Motor Claims Department
Ding Automotive Pte Ltd
DID: 81203490



Virus-free. www.avast.com

Poh Kin (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 3 June 2019 5:55 PM
To: Poh Kin (LKKAuto)
Subject: FW: New message for service request 92894, vehicle number SHA8680J

Report Remarks Entry - CC4/ASM19000800/T1fa3

Remarks

Remarks	3/6/19 4:53 PM Cynthia	*** MANDATE APPROVED - LOH	
<input type="button" value="Add"/>			

New remarks Added

Remarks 1	By	On
<input type="checkbox"/> SHA 8680J ; GBF 7625X	HMK	14/1/20 3:53:19
<input type="checkbox"/> EST : \$4166.72 — SUR : MTH —WKSP : DING AUTOMOTIVE PTE LTD	HMK	15/1/20 1:53:41
<input type="checkbox"/> S9M01A1J // 92894 // CL	HMK	14/1/20 3:53:37

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)
Sent: Monday, 3 June, 2019 5:00 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 92894, vehicle number SHA8680J

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: cynthia.loh@axa.com.sg [mailto:cynthia.loh@axa.com.sg]

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



<S9M01A1J> IA Mandate uploaded

Type

🔔 Question

Message

Dear Cynthia, Liability: Insured Driver collided into the rear of third party vehicle. Liability is down against our insured. We did clarify with PIC the nature of the accident and they are agree to settle, aware that NCD (if any) would be affected Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Ding Automotive Pte Ltd" is as follows: - 1)COR(w/gst) : \$1,498.00 + 2) Loss of Rental (2day x \$115.00): \$230.00 +3) Loss of Income(\$50.00 x 2days): \$100.00 + 4) LTA search: \$7.45 = Total: \$1,835.45. **2days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM, For your approval please. PohKin - 18/05/2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18/5/2019

Survey Details:

Date of loss	9-Jan-19
Date of appointment	14-Jan-19
Date of survey	14-Jan-19
Location of survey	DING AUTOMOTIVE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHA8680J
Make and Model	HYUNDAI I40 1.7 CRDI F/L AT ABS
Date of registration	6-Oct-16
Parf Rebate	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	4,166.72
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 1,209.46	list price -20%
Check items (estimate)	\$ -	
Labour	\$ 560.00	
Total	\$ 1,769.46	
Lump Sum(if applicable)	\$ 1,400.00	after -20%

Number of days for repair	<u>2 days</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

31 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	BOLA 27
Proposed repair cost	\$ 1,498.00	(\$1,400.00 +7%gst)
Loss of use	\$ -	
Loss of rental	\$ 230.00	(\$115.00 x 2 days)
Loss of income	\$ 100.00	(\$50.00 x 2 days)
LTA search fees	\$ 7.45	
Others	\$ -	
Proposed Total	\$ 1,835.45	

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 14 January 2019 11:16 AM
To: assignments
Subject: FW: ACCIDENT INVOLVING SHA8680J AND GBF7625X ON 09/01/2019 ARRANGE SURVEY
Attachments: SAS2533047.PDF; SHA8680J-GBF7625X.html

Hi Nivitha,

TP smart. Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

11:38am @ 14/1/19
person @ jin feng
vehicle in
sur @ Taufiqh.

From: taxiscs@stengg.com <taxiscs@stengg.com>
Sent: Saturday, 12 January, 2019 4:31 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: ACCOUNTS@DINGAUTO.SG; ADMIN@DINGAUTOMOTIVE.COM.SG; carlor.chan@dingauto.sg; Dd hashim <dd.hashim@dingauto.sg>
Subject: ACCIDENT INVOLVING SHA8680J AND GBF7625X ON 09/01/2019 ARRANGE SURVEY

Dear Officer ,

Please arrange surveyor come onto Survey SHA8680J ASAP

The vehicle SHA8680J already in 31 Corporation Road 649825 .

Thanks

Best Regards

Ding Automotive Pte Ltd
JING FENG
Hp : 62657130

NOTE !!!

All mailed letter & cheque payment is to be mailed to our main office address :
BLOCK 10 #01-20
SIN MING INDUSTRIAL EST. SEC C
SINGAPORE 575645

[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]

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Satisfaction Voucher

Date: 15/01/2019

MS First Capital Insurance Limited

Attention: MOTOR CLAIMS DEPT

Dear Sir/Madam

I/We hereby acknowledge having received from Singapore Technologies Kinetics Ltd., 249 Jalan Boon Lay, Singapore 619523, my/our vehicle number SHA8680J which has been repaired to my/our satisfaction and acceptance. I/We admit that the payment of SGD _____ account for such repairs is in full discharge of my/our claim upon the corporation under the policy number D-18088937MFSH reference claim number 50111318 in respect of the damage caused to the said vehicle in an accident that occurred thereto or about the 09/01/2019 at ALONG SLIP OF TAMPINES RD TWDE

Dated this day of _____, 201 _____

Signature: _____

NRIC No: S1656520B

Name: CityCab PTE LTD (Fleet)

Address: 383 SIN MING DRIVE
SINGAPORE 575717 0

Company Stamp if applicable

DING AUTOMOTIVE PTE LTD
OUR REF: 50111318/TP/SHA8680J/AD/09/01/2019/HAILEY
YOUR REF: GBF7625X/-----
16 MAY 2019

Without Prejudice
to our driver's Injury claim

(Poh Kin)

MOTOR CLAIMS DEPARTMENT
AXA INSURANCE
8 SHENTON WAY, #24-01
AXA TOWER, 068811 SINGAPORE

ACCIDENT INVOLVING: SHA8680J AGAINST GBF7625X ON 09/01/2019
LOCATION ALONG: SLIP OF TAMPINES RD TWDS UPPER SERANGOON RD
We refer to the above matter:

	Rate per day	Repair/ Claim days	AMOUNT BEFORE GST	GST 7%	AMOUNT AFTER GST
Cost of Repair	\$ -	2	\$ 1,400.00	\$ 98.00	\$ 1,498.00
Loss Of Rental	\$ 107.48	2	\$ 214.96	\$ -	\$ 214.96
Loss Of Income	\$ 80.00	2	\$ 160.00	\$ -	\$ 160.00
LTA/GIA Search Fee	\$ -	0	\$ 1.87	\$ 0.13	\$ 2.00
Towing Fee	\$ -	0		\$ -	\$ -
Surveyor Fee	\$ -	0	\$ -	\$ -	\$ -
Total	\$ 187.48	2	\$ 1,776.83	\$ 98.13	\$ 1,874.96

The accident was caused solely by the negligence of your insured and as a results. We had incurred the following costs of repair and losses of our insurer:

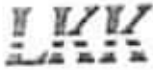
Enclosed are copies of the following documents for your perusal:

☺	Repair Estimate	☺	Discharge Voucher
☺	GIA/Accident Police Report	☺	Certificate Of Insurance
☺	LTA 3 rd Party Search Fee	☺	Final Bill/Repair Tax Invoice
☺	Mileage Record	☺	Confirmation Finalize/Liability Email Copy
☺	Rental Rates Agreement	☺	Letter Of Demand
☺	Letter Of Authority	☺	

Our insurer has authorized DING AUTOMOTIVE PTE LTD to deal with the claim in this accident case and also to receive and deal/negotiate with all payment as stated above.

Please look into our client's claim and revert soonest as possible.

Your Sincerely,
HAILEY
DING AUTOMOTIVE PTE LTD
OFFICE:64521208
FAX:64520614



Auto
Consultants
Pte Ltd

51 UH AVE 1, #01-25 PAYA UH INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

16 MAY 2019

AMCOWELD INC. PTE LTD
1005 EUNOS AVENUE7,
#01-06/08 EUNOS INDUSTRIAL ESTATE
SINGAPORE 409576

Dear Sir/Madam,

OUR REF : CC4/ASM19000800/T1fa3
YOUR REF : GBF 7625X
ACCIDENT INVOLVING GBF 7625X AND SHA 8680J ALONG UPPER SERANGOON
ROAD SLIP RD ON 09/01/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from DING AUTOMOTIVE PTE LTD, acting on behalf of the owner of SHA 8680J against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SHA 8680J. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at pohkin@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong
Case Handler
DID: 6041 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SHA8680J & GBF7625X ON 09-JAN-2019 .

I TAY CHAN TIAN NRIC NO. S1656520B of
citycab pte ltd owner/ hirer of the Vehicle Registration
No. SHA8680J hereby authorize **Ding Automotive Pte Ltd**
to submit, correspond, negotiate and settle my claim for cost
of repair and uninsured losses arising from the above accident.

I further authorize that agreed settlement sum for cost of
repair, loss of income and rental, survey report fee, third
party vehicle insurance particulars enquiry fee etc. Be ma
in favour of the **Ding Automotive Pte Ltd** and that the sai
payment be forwarded to them as full and final discharge
my claim.

SIGNED BY: _____



DATE: 09-JAN-2019 .



Without Prejudice
to our driver's Injury claim

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	GBF 7625X (Insd veh)	Model: HYUNDAI i40 -1.7D
	BHA 8880J (TP veh)	
Date of Accident/Time:	09/01/2019	

Repair Estimate	: \$	4,458.41	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	1,830.00	(Global Sum)

Payee Name: Ding Automotive Pte Ltd

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop:	Agreed Liability	100 (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. in the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirm that we have the authority of our client to act for and on their behalf in this accident.



Signature of workshop representative / Workshop stamp

Name of Representative: Kelly Ding

Date: 7/6/19

Signature of AXA's surveyor/representative

Name of AXA's surveyor /Representative:

Date: 10/6/2019

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Jim Yi King

Date: 7/6/19



DING AUTOMOTIVE PTE LTD
BLK 10, #01-20 SIN MING IND EST. SEC C, SINGAPORE 575645
Tel: 6452 1208 Fax: 6452 0614

FINAL BILL

M/S: AXA INSURANCE

ACCIDENT DATE: 09/01/2019

REF: -----

OIC: CLAIMS OFFICER

OUR REF: SHAB680J

DATE: 16/5/2019

ITEM NO.	DESCRIPTION	UNIT PRICE	AMOUNT
1	Repair Cost	\$ 1,400.00	\$ 1,400.00
REMARKS :		SUB TOTAL :	\$ 1,400.00
		7% GST	\$ 98.00
		GRAND TOTAL :	\$ 1,498.00

Yours faithfully,



Authorise Signature of Ding Automotive Pte Ltd

Our Ref: CC19010233

Date: 17 January 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	09/01/2019 @ 16:00 hrs
ALONG	ALONG SLIP RD OF TAMPINES RD TOWARDS UPPER
	SERANGOON RD
INVOLVING	GBF7325X

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA8680J** (the "Taxi"). The Taxi was hired to **TAY CHAN TIAN IC NO S1656520B** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-006607
Date of Request: 12/01/2019

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date 12/01/2019
Enquiry By You Jing Feng
TP Vehicle No. GBF7625X
Accident Date 09/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF7625X	AXA Insurance Pte Ltd	01/03/2018-28/02/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-006607

Date of Request: 12/01/2019

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date 12/01/2019
Enquiry By You Jing Feng
TP Vehicle No. GBF7625X
Accident Date 09/01/2019 ✓

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	
GST Amount	1.87
Total Amount Due (GST Inclusive)	0.13
	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBF 7625X (Insd veh)	Model:	HYUNDAI I40
	SHA 8680J (TP veh)		
Date of Accident:	09/01/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	4,458.41
Final Repair Cost	:	\$	1,498.00
Loss of Token Sum	:	\$	100.00
Rental (if any)	:	\$	230.00
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,830.00

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability <u>100</u> (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No /BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____ _____	

Payment Instruction: Payee's Breakdown		
1)	DING AUTOMOTIVE PTE LTD	\$ 1,830.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

20/06/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19000800/T1fa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: CYNTHIA LOH			Date : 20-06-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBF 7625X	Veh. Inspected	SHA 8680J	
Policy No.	GA316635/1	Coverage (\$)	0.00	
Claim No.	S9M01A1J	Excess (\$)	0.00	
Assign From		Assign Date	14/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KMHLB41UMHU095239	Colour	YELLOW	
Odometer	391005	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	WEST LAKE	6 mm	
L/H Front Tyre	205/60 R16	WEST LAKE	6 mm	
R/H Rear Tyre	205/60 R16	WEST LAKE	6 mm	
L/H Rear Tyre	205/60 R16	WEST LAKE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	09/01/2019	Inspection Date	14/01/2019	
Survey held at	DING AUTOMOTIVE PTE LTD BLK 10 #01-20 SIN MING IND EST SEC C SINGAPORE 575645			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 8680J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	DEFORMED	599.68	599.68
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	NOT NECESSARY	438.40	-
1	REAR BUMPER REINFORCEMENT BRACKET LHS (CONSISTENT)	NOT NECESSARY	95.63	-
1	REAR BUMPER REINFORCEMENT BRACKET RHS (CONSISTENT)	NOT NECESSARY	95.63	-
1	REAR BUMPER REINFORCEMENT SPONGE (CONSISTENT)	NOT NECESSARY	150.15	-
1	REAR BUMPER RETAINER LHS (CONSISTENT)	NOT NECESSARY	49.14	-
1	REAR BUMPER RETAINER RHS (CONSISTENT)	NOT NECESSARY	49.14	-
1	REAR BUMPER REFLECTOR RHS (CONSISTENT)	NOT NECESSARY	42.50	-
1	REAR BUMPER DIFFUSER (CONSISTENT)	CRACKED	218.40	218.40
1	REAR END PANEL (CONSISTENT)	NOT NECESSARY	526.00	-
	LESS 20% DISCOUNT		-452.93	-163.62
			1,811.74	654.46
SPECIAL NETT ITEMS				
1	SET REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	35.00	35.00
1	REAR BUMPER RUBBER PROTECTOR PAD (SN) (CONSISTENT)	DEFORMED	160.00	160.00
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	NOT WORKING	220.00	200.00
1	REAR BUMPER ADS STICKER (SN) (CONSISTENT)	NECESSARY	160.00	160.00
			575.00	555.00
LABOUR				
	STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS.		1,000.00	200.00
	REMOVE & REFIT SPARE TYRE & CARPET & SIDE TRIM.	NOT NECESSARY	120.00	-
	REMOVE & RE-DRILL REAR REVERSE SENSOR.		120.00	30.00
	RESPRAY REAR BUMPER.		220.00	200.00
	RESPRAY REAR BUMPER DIFFUSER .		220.00	100.00
	RESPRAY REVERSE SENSOR .		100.00	30.00
			1,780.00	560.00
GRAND TOTAL			4,166.74	1,769.46

Report Ref No. CC4/ASM19000800/T1fa3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,400.00
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Report Ref No. CC4/ASM19000800/T1fa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.

Service Request Details

Claim

S9M01A1J

Reference

CC4/ASH1V000800/TT1a3a2

Loss Date

9 January 2019

Report Date

10 Jan 2019 4:05:00 PM

Request Date

14 January 2019

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TPP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SH466R0J

Make

TPVD HYUNDAI

Model

HD-1.7 D CRDI (A)

Service Address

Primary Contact/Insured

AMCOWELD INC PTE LTD
1005 EUNOS AVENUE 7, #01-06/08 EUNOS INDST ESTATE, 409576, Singapore
62877077
MOTOR@INSUREHUB.COM.SG

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Actions















Next Step

Wait for Approve Invoice

Add Timeline

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
Document Type	Document SubType	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED	
<div>Upload Documents</div>						
NAME		TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED	
LKX Invoice 1 (15).pdf		Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TPP)	25 June 2019	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
 PAYMENT BREAKDOWN_LKK.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
 LKK Inspection (7).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
 LKK Adjustment 1a (6).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
 WORKSHOP INVOICE.pdf	Invoice	Requirer	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
 Immediate Advice (with mandated) dated 18.05.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 May 2019
 LKK Resurvey photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 May 2019
 GAA search fee.pdf	Forms / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	18 May 2019
 Letter to OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 May 2019
 Status of Driving License.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 May 2019
 Rental rate and mileage record.pdf	Forms / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	18 May 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Survey photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 May 2019
 GA316635-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	LOH Cynthia	21 January 2019
 GA316635-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	LOH Cynthia	21 January 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2019
 GBF7625X INSD GIA.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	14 January 2019
 PRI EMAIL RECEIVED FROM WORKSHOP.msg	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	14 January 2019