

Vic (LKKAUTO)

From: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Sent: Wednesday, 23 January, 2019 1:44 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMC6117M AGAINST SHB4295J LKK REF CC4/III19000799/Uhb3

Dear Vic,

We refer to the above accident and Email on 23/01/2019

We confirm that liability is clear and fully in our client's favour and he/she is wishing to do a direct settlement with **India International Insurance Pte Ltd** with regards to the above accident.

With this agreement, Kah Motor will proceed with the repairs to our client's vehicle and thereafter submit our final repair invoice documents in relation to our client's claim. Upon receipt of the documents, **India International Insurance Pte Ltd** will make payment in favour of 'Kah Motor Co. Sdn. Bhd.'

We trust the above clarifies.

Thank You

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Wednesday, 23 January, 2019 1:38 PM
To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMC6117M AGAINST SHB4295J LKK REF CC4/III19000799/Uhb3

WITHOUT PREJUDICE

Dear Rueben,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]

Sent: Thursday, 17 January, 2019 2:20 PM

To: Vic (LKKAuto)

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMC6117M AGAINST SHB4295J LKK REF CC4/III19000799/Uhb3

Dear Vic,

Kindly refer the attached accident scene video footage as required. It has also been uploaded in merimen.

Hope to receive your reply soonest.

Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)

Bodyshop Service Advisor

Kah Motor Body Repair Centre

15, Ubi Road 4

Singapore 408610

Tel : 68465672

Hp : 90721766

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, 17 January, 2019 1:54 PM

To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>

Cc: Liew Thye Wui <twliew@honda.com.sg>; Faeaz <faeaz@honda.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMC6117M AGAINST SHB4295J LKK REF CC4/III19000799/Uhb3

Without Prejudice

Dear Reuben,

We refer to your below email.

Please be informed that our principal would like to request for a copy of your client's video footage.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]

Sent: Thursday, 17 January, 2019 12:20 PM

To: Vic (LKKAuto)

Cc: Motor Claim - III; Liew Thye Wui; Faeaz; Admin-D (LKKAuto); Manivel Priyadarshini

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMC6117M AGAINST SHB4295J

Dear Vic,

As spoken earlier, kindly assist to check for liability on this case for direct settlement.

Hope to hear from you soon.

Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)

Bodyshop Service Advisor

Kah Motor Body Repair Centre

15, Ubi Road 4

Singapore 408610

Tel : 68465672

Hp : 90721766

From: Jeshurueben Rao Thomas

Sent: Tuesday, 15 January, 2019 12:30 PM

To: Manivel Priyadarshini <manivel@iii.com.sg>

Cc: 'Motor Claim - III' <motorclaim@iii.com.sg>; Liew Thye Wui <twliew@honda.com.sg>; Faeaz <faeaz@honda.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMC6117M AGAINST SHB4295J

Dear Priya,

May I know the liability on this case for direct settlement?

Your soonest reply is well appreciated.

Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 11 January, 2019 2:14 PM
To: 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMC6117M AGAINST SHB4295J

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **SMC6117M** and let us have your report urgently.

This claim will be handled by [Ms Priya](#).

*Kindly upload this survey request email to merimen.

Thank You.

Warmest regards,

[Stanley Lai](#)

Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 206 Fax: 6224 4174
S&P 'A-' rated Company



From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]
Sent: Friday, 11 January, 2019 2:03 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMC6117M AGAINST SHB4295J

Dear Stanley,

We would like to choose LKK Auto Consultants Pte Ltd as the motor surveyors.

Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 11 January, 2019 1:54 PM
To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMC6117M AGAINST SHB4295J

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Warmest regards,

Stanley Lai

Motor Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 206 Fax: 6224 4174
S&P 'A-' rated Company



From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]
Sent: Friday, 11 January, 2019 12:43 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SMC6117M AGAINST SHB4295J

To The Officer In Charge,

Please Refer The Above Attachment For Your Reference.

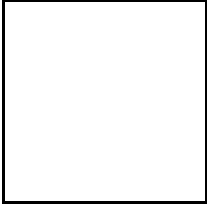
Kindly Help To Arrange Surveyor To Survey This Vehicle SMC6117M.

Your Insured vehicle number is SHB4295J, Accident Date 11/01/2019.

Thank You

Warmest Regards

Jeshuruben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766



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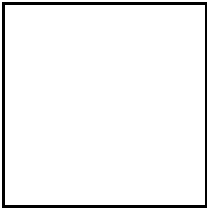
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India International Insurance Pte Ltd.

Registration No. 198703792-K



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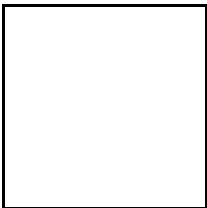
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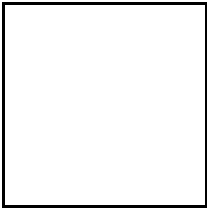
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