

1500000

INS. CASE OWNER:

CC 4/AIG1900

LKK:

IDAC:

Surveyor:

MARMS

DOI:

ASSIGNMENT

14/1/14

Date / Time:

14/1/14

Registered in Merimen:

14/1/14

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMA 9362L

Claim No.:

76086451534

Name of Insured:

123 LENSING PTE

Policy No.:

999999999

Insured Tel No.:

HP:

7/1/14

Make / Model:

TOYOTA

Excess Sec II :SS

D.O.A.:

Place of Accident:

KYE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Mr. YOK UONG

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L YES / NO)

Insured Liability:

Final ? Yes / No

JCA 2503



INSRS:

WSP:

Tel:

Liability:

RMKS:

Grafia



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

16/1/14

MT

JCA 2504 - X

SMA 9362L - X

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OE:

After call hr to OE:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR: TP:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: CWS

Repair Cost:

42 \$5,000

(7 days) Reduction:

67 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 26.05.14

Confirm with: LEE LEE

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

\$5,000.00

DID (CHARGED) USE TP (CHARGED)

Loss of Rental (LOR):

\$5

(1 days)

Loss of Use (LOU):

\$5,000.00

(5 30 x 6 days)

Loss of Income (LOI):

\$5

(5 x days)

LOR only ☐LOU only ☒LOR + LOU ☐LOR + LOU ☐

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/Independent)

Legal Cost

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$520

Total:

\$5,120.00

Global Sum \$5:

FINAL PAYMENT

Date/Time: 26.05.14

Confirm with: LEE LEE

Email ☒ Call ☐

Payee 1:

\$5,120.00

Name 1: EROPIA INDICE TENDON, PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

REF: ALG

ASSIGNMENT

From _____ Date: 14/01/2019

Estimated Cost _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No.

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured

Excess

(Client's Record)

Make of Veh.

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value

IDAC Accident Report

GIA / PR Seen

Est. Repairs

4

days

Res.

Yes or No

Lump Sum

20

%

3 Val.

Yes or No

CA / REV / REP. / 24 HRS 'wp'

Date

Person Contacted

Vehicle: IN / OUT

Veh No.

JKA 2503

Yr Regn

11, 05

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

Honda ANF

C.C. 125

Colour

s.hin

A/C

Insured / Std / NI / NA

Sp Reading

25875

T/Radio

Insured / Std / NI / NA

Eng/No.

Ch/No.

PMKJC 383 07K P00X74

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD A/Rim or

Tyre Size

F:

70/90-17

R:

90/90-17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

6

Rear

6

R/Bal

mm

R/Bal

mm

L/Bal

mm

L/Bal

mm

D.O.A.

7/1/18

D.O.I.

14/1/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S only

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

P7 P70P3 black dye.

45191.000 (EED: 92.016 30 61%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) C + RS, SI

) Photos

) Other

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG19000786/Upb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 14-01-2019



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SMA 9362L	Veh. Inspected	JKA 2503
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	14/01/2019

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	07/01/2019	Inspection Date	14/01/2019
Survey held at	EROFIA MOTOR TRADING PTE LTD 1 KAKI BUKIT AVENUE 6 #02-62 SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 Fax : 67528669

Co. Reg No. 201202259N

A19

Owner : Chai Koh Choy

Accident Date : 7-Jan-19

Vehicle No : JKA 2503

Vehicle Model : Honda Wave

Estimated Repair Costs

Qty	Description	Amount S(\$)
	<u>List Items</u>	
2	Fork inner tubes	\$ 180.00 ✓
2	Fork outer tubes	\$ 190.00 X
1	Fork under bracket	\$ 170.00 X
1	Front rim shaft	\$ 42.00 X
1	Front rim bearing	\$ 38.00 X
1	Front bracket disc	\$ 145.00 X
1	Headlamp	\$ 80.00 —
1	Side mirror -L/H	\$ 48.00 —
1	Front signal -L/H	\$ 50.00 —
1	Handle bar	\$ 78.00 —
1	Handle bar end -L/H	\$ 22.00 —
1	Hand grip (1 set)	\$ 50.00 —
1	Front footrest bracket	\$ 48.00 —
1	Front footrest rubber	\$ 22.00 —
1	Gear pedal	\$ 40.00 —
1	Rear footrest -L/H	\$ 38.00 —
1	Rear footrest bracket -L/H	\$ 65.00 —
1	Rear fender	\$ 68.00 X
1	Main stand	\$ 48.00 —
1	Side stand	\$ 58.00 X
1	Basket	\$ 32.00 —
1	Fairing assy (1 set)	\$ 435.00 —
		\$ 1,947.00
	Less 10%	\$ 194.70
		\$ 1,752.30

c/f:	\$	1,752.30
------	----	----------

Special Nett Items

1	Number plate (1 set)	\$	22	28.00	20
2	Fork oils	\$	17	30.00	2
2	Fork oil seals	\$	17	56.00	2
1	Steering cone bearing (1 set)	\$	17	85.00	2
1	ERP IU	\$	62	175.00	✓
1	Rear box	\$	66	250.00	1B
1	Rear box bracket	\$	But	100.00	—
1	Sticker (1 set)	\$	22	90.00	—
		\$		814.00	

<u>S/No.</u>	<u>Labour</u>
--------------	---------------

1	To provide towing service.	\$ 35	50.00
2	To check wiring and reset headlamp focusing.	\$ 17	80.00
3	To provide labour.	\$ 250	380.00
		\$	510.00

Grand Total

5 3,076.30

Dollars: Three Thousand Seventy-Six And Thirty Cents Only.

1503-4
1440

EROFIA MOTOR TRADING PTE LTD

EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 Fax : 67528669

Co. Reg No. 201202259N

A16

Owner : Chai Koh Choy

Accident Date : 7-Jan-19

Vehicle No : JKA 2503

Vehicle Model : Honda Wave

Estimated Repair Costs

Qty	Description	Amount S(\$)
	<u>List Items</u>	
2	Fork inner tubes	\$ 2 180.00 ✓
2	Fork outer tubes	\$ 2 190.00 X
1	Fork under bracket	\$ 1 170.00 X
1	Front rim shaft	\$ 1 42.00 X
1	Front rim bearing	\$ 1 38.00 X
1	Front bracket disc	\$ 1 145.00 X
1	Headlamp	\$ 1 80.00 —
1	Side mirror -L/H	\$ 1 48.00 —
1	Front signal -L/H	\$ 1 50.00 —
1	Handle bar	\$ 1 78.00 —
1	Handle bar end -L/H	\$ 1 22.00 —
1	Hand grip (1 set)	\$ 1 50.00 —
1	Front footrest bracket	\$ 1 48.00 —
1	Front footrest rubber	\$ 1 22.00 —
1	Gear pedal	\$ 1 40.00 —
1	Rear footrest -L/H	\$ 1 38.00 —
1	Rear footrest bracket -L/H	\$ 1 65.00 —
1	Rear fender	\$ 1 68.00 X
1	Main stand	\$ 1 48.00 —
1	Side stand	\$ 1 58.00 X
1	Basket	\$ 1 32.00 —
1	Fairing assy (1 set)	\$ 1 435.00 —
		\$ 1,947.00
	Less 10%	\$ 194.70
		\$ 1,752.30

c/ft	\$	1,752.30
------	----	----------

Special Nett Items

1	Number plate (1 set)	\$	28.00	20
2	Fork oils	\$	30.00	✓
2	Fork oil seals	\$	56.00	✓
1	Steering cone bearing (1 set)	\$	85.00	✓
1	ERP IU	\$	175.00	✓
1	Rear box	\$	250.00	1/20
1	Rear box bracket	\$	100.00	—
1	Sticker (1 set)	\$	90.00	—
		\$	814.00	

<u>S/No.</u>	<u>Labour</u>	
1	To provide towing service.	\$ 35 50.00
2	To check wiring and reset headlamp focusing.	\$ 175 80.00
3	To provide labour.	\$ 250 380.00
		<hr/> \$ 510.00

Grand Total	\$ 3,076.30
-------------	-------------

1600-7
1440.

Dollars: Three Thousand Seventy-Six And Thirty Cents Only.

Three Thousand

EROFIA MOTOR TRADING PTE LTD

Pre repair inspection request - JKA2503 VS SMA9362L (OI) DOA: 07/01/2019

From: Hor, Yinnul

To: Admin A (admin.a@lkkauto.com), assignments@lkkauto.com

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Md Ishak, Mohd Imran; Mithoosingh, Aashweenjeetkaur

Sent: 11/1/2019 5:08:46 PM

Hi,

Please refer to the enclosed request from **K. Krishna & Partners**

Claim no : 7608498015SG003

Case Owner : WAN NUR SALIHA BINTE SYED YUSOFF

If you have any queries/concerns, please let us know.

Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.

Thanks & Regards,

Yin Rut, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FHOI, Claims Operations - Auto

Shant Services - Malaysia (Global Business Services)

Yinnul.Hor@aig.com | www.aig.sg

From: kkrishna@singnet.com.sg [mailto:kkrishna@singnet.com.sg]

Sent: Friday, January 11, 2019 5:03 PM

To: Hor, Yinnul

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Md Ishak, Mohd Imran; Mithoosingh, Aashweenjeetkaur; kkrishna@singnet.com.sg

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMA9362L AND JKA2503 ON 07/01/2019

Dear Sirs,

We refer to your email of even date.

Our client wish to appoint Mr Marcus Chua of M/s LKK Auto Consultants Pte Ltd to conduct the pre-repair inspection of the vehicle no. JKA 2503.

Please request your assessor to contact our **Mr Teo of M/s Erofia Motor Workshop at his mobile no. 90696165 within forty-eight (48) hours** from the receipt of this fax to arrange for the inspection.

Regards,

Yours faithfully

K. Krishna & Partners

Advocates & Solicitors

Tel: 6323 3038

Fax: 6323 2120

From: Hor, Yinnul

Sent: Fri, 11 Jan 2019 01:13:37 +0000

To: kkrishna@singnet.com.sg

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Md Ishak, Mohd Imran; Mithoosingh, Aashweenjeetkaur

Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMA9362L AND JKA2503 ON 07/01/2019

Without Prejudice

Your Reference : KK.EM.JKA2503.2019. we

Our Reference : 7608498015SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd

5.29pm @ 11/1/19
vehicle In
Mr Teo
Repairer agreed survey on
12/1/19

Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasuli	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rui, Hor (Viviane)

AIG

Claim Adjuster II, Singapore PNO, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

YinRui.Hor@aig.com | www.aig.sg

From: kkrishna@singnet.com.sg [mailto:kkrishna@singnet.com.sg]

Sent: Thursday, January 10, 2019 5:17 PM

To: Hor, Yinnul

Subject: RE: Your Ref: SMA 9362L // Our Ref: KK.EM.JKA2503.2019. wen // DOA 06/01/2019

Dear Sirs,

We refer to your email of even date.

We confirm the D.O.A. 07/01/2019.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:

M/s Erofla Motor Workshop
1 Kaki Bukit Avenue 6
#02-62
Singapore 417883

Please request your assessor to contact our **Mr Teo of M/s Erofla Motor Workshop** at his mobile no. **90696165** within **forty-eight (48) hours** from the receipt of this fax to arrange for the inspection.

Regards,

Yours faithfully

K. Krishna & Partners

Advocates & Solicitors

Tel: 6323 3038

Fax: 6323 2120

From: Hor, Yinnul

Sent: Thu, 10 Jan 2019 08:27:18 +0000

To: kkrishna@singnet.com.sg

Cc:

Subject: RE: Your Ref: SMA 9362L // Our Ref: KK.EM.JKA2503.2019. wen // DOA 06/01/2019

Hi,

Thank you for your notice.

However, there is a conflicting D.O.A. as OI GIA REPORT (07/01/2019) and TP (06/01/2019) indicating different D.O.A. Kindly assist to confirm the correct D.O.A.

Thanks & Regards,

Yin Rui, Hor (Viviane)

AIG

Claim Adjuster II, Singapore PNO, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

YinRui.Hor@aig.com | www.aig.sg

From: kkrishna [mailto:kkrishna@singnet.com.sg]
Sent: Thursday, January 10, 2019 3:16 PM
To: Md Ishak, Mohd Imran; MohdFitri.Hassim@aig.com
Cc: erofia2@gmail.com
Subject: Your Ref: SMA 9362L // Our Ref: KK.EM.JKA2503.2019. wen // DOA 06/01/2019

Dear Sirs,

We act for Mr Chai Koh Choy, the owner of JKA 2503 which was involved in the abovecaptioned accident.

We are instructed that the accident was caused by the negligence of the driver of motor vehicle no. SMA 9362L. Our search shows that you are insurers of the motor vehicle no. SMA 9362L.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:

M/s Erofia Motor Workshop
1 Kaki Bukit Avenue 6
#02-62
Singapore 417883

Please request your assessor to contact our **Mr Teo of M/s Erofia Motor Workshop** at his mobile no. **90696165** within forty-eight (48) hours from the receipt of this fax to arrange for the inspection.

Regards,

Yours faithfully
K. Krishna & Partners
Advocates & Solicitors
Tel: 6323 3038
Fax: 6323 2120

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Hsiao Tong (LKKAUTO)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Wednesday, 6 March 2019 4:45 PM
To: Hsiao Tong (LKKAUTO)
Cc: CS A Team; Admin A
Subject: RE: AIG ref: 7608498015SG-003 *LKK REF: CC4/AIG19000786/Upb3

Dear Hsiao Tong,

Matter pending for PIR

Thank you

Kind Regards,
Saliha

Saliha Syed Yusoff
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, February 22, 2019 8:05 AM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: AIG ref: 7608498015SG-003 *LKK REF: CC4/AIG19000786/Upb3

Hi Saliha,

We refer to the above matter.

Kindly advise if investigation had been cleared and whether we can proceed DS.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 22 February 2019 8:05 AM
To: 'Syed-Yusoff, Saliha'
Cc: CS A Team; Admin A
Subject: RE: AIG ref: 7608498015SG-003 *LKK REF: CC4/AIG19000786/Upb3

Hi Saliha,

We refer to the above matter.

Kindly advise if investigation had been cleared and whether we can proceed DS.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 29 January 2019 4:57 PM
To: 'Syed-Yusoff, Saliha' <Saliha.Syed-Yusoff@aig.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: AIG ref: 7608498015SG-003 *LKK REF: CC4/AIG19000786/Upb3

Hi Saliha,

Noted.

LKK Handler: Hsiao Tong.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Tuesday, 29 January 2019 4:47 PM
To: CS A Team <cs-a@lkkauto.com>
Subject: AIG ref: 7608498015SG-003

Dear Team,

We're investigating into the matter. Kindly withhold settlement till further notice

Kind Regards,
Saliha

Saliha Syed Yusoff
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel: +(65) 6419 1917 |
www.aig.sg

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**SINGAPORE
POLICE FORCE**TRAFFIC POLICE
10 UBI AVE 3
SINGAPORE 408865
Tel: 65476243/44
Fax: 65474749

30 JUL 2019

Your Ref: KK.PI.18077.2019.ma

Our Ref: TP/IP/01035/2019(TP124234/Y)

Attn: Lee Lee

Ms Aeria Margaret Ann
K. KRISHNA & PARTNERS
101 CECIL STREET
#24-03/04 TONG ENG BUILDING
SINGAPORE 069533

Date: 24 JUL 2019

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO. JKA2503 SMA9362L ON 7-1-19

I refer to your / my letter dated _____. I wish to draw to your attention to the item(s) marked "X" hereunder:-

- ☐ This case comes under the Non-Injury Accident Reporting Scheme. Traffic Police will not be investigating into the accident which did not fall within the various category of exceptions
- ☐ This case is still under investigation
- ☐ No action is being taken against anyone in this case. This does not preclude further prosecution should new evidence emerge later. Our findings do not affect insurance and civil claims.
- ☐ Action is being taken against the driver / rider for careless/inconsiderate driving
- ☐ The driver /rider has pleaded guilty in Court 21 on for :
a. Drink driving & b. Inconsiderate driving.
- ☐ The driver/rider has been given a warning for careless /inconsiderate driving.
- ☒ The driver/rider SMA9362L has accepted the offer of composition on 6-2-19
for inconsiderate driving
- ☐ The Coroner's Inquiry was held on in Court 22 C.I No Verdict " "
- ☒ Police report T/2006 is attached as requested.
- ☐ No report was lodged by the driver / rider of
- ☐ The insurance of vehicle are

Yours faithfully

Yot Hwee Choo
for HEAD INVESTIGATION
TRAFFIC POLICE

*Delete where inapplicable

A FORCE FOR THE NATION



Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67527740 Fax: 67528669
E-Mail: erofia@singnet.com.sg
Co Registration No: 201202259N

Ref: EMT1430/18/lt/JKA2503

WITHOUT PREJUDICE

Your reference: TO BE ADVISED

BY HAND TO LKK

25 January 2019

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #07-16
AIG Building
Singapore 079120

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING SMA9362L AND JKA2503 ON 07 JANUARY 2019**

We are instructed by our client Chai Koh Choy to claim damages against your insured SMA9362L in connection with a road traffic accident on 07 January 2019 at about 01.00hrs along Kranji Expressway with our client's motorcycle registration number JKA2503

As a result of the accident, our client's motor bike was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1.	Final repair cost as per Surveyor's recommendation	S\$ 1,000.00
2.	Loss of Use (6 days X S\$30.00/day) Repair Day + PRI	S\$ 180.00
	Total to Claim	<u>S\$ 1,180.00</u>

Attached final repair bill for your early process of our claim

Kindly revert soonest

Thank you

Yours faithfully
Erofia Motor Trading Pte Ltd

Teo Hwa Heng





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG19000786/Ueb3

31 JULY 2019

123 LEASING PTE LTD
210 TURF CLUB ROAD
#LOT-A8 THE GRANDSTAND
SINGAPORE 287995

Dear Sir/Madam,

ACCIDENT INVOLVING SMA 9362L AND JKA 2503 ON 07/01/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Chai Kok Choy ("the third party claimant")
of 58 Jln aneka Tmn Serene Johor Bahru 80300 Johor (address),
owner of JKA 2503 (vehicle no.) hereby authorize
Erofia motor Trading pte ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. JKA 2503 that was
damaged pursuant to the accident which occurred on 0701 2019 (date) along
Kranji Expressway (location)
involving vehicle no/s SMA 9362 L ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 10 day of 01 (month) 2019 (year)

Provide always that this discharge of my
claim for damages relating to the damage to
my vehicle shall not prejudice or affect or
preclude me from making a further claim for
general and special damages for my personal
injuries sustained in the same accident.



Chai X
Signed by "the third party claimant"

[Signature]
Signed by "the workshop"

e

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **EROFIA MOTOR TRADING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,000.00** (Repair Cost), **S\$120.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **JKA 2503** that was damaged pursuant to the accident which occurred on **07/01/2019** (date) along **ROAD 1 KRANJI EXPRESSWAY (KJE)** (location) involving vehicle no/s **SMA 9362L**.

This is pursuant to the inspection conducted on **14/01/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CHAI KOH CHOY** ("the third party claimant") of vehicle no. **JKA 2503** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **JKA 2503** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of 08 (month) 20 19 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

EROFIA MOTOR TRADING PTE LTD (201202259N)

1 Kaki Bukit Ave 6 #02-62
Singapore 417883
Tel: 67527740 Fax: 67528669
H/P: 90696165 (Mr Teo)

INVOICE

Number	Date	Page
JKA2503	25-Jan-19	1

YOUR REF:
VEHICLE NO: JKA2503
MAKE/MODEL: HONDA WAVE
NAME: AIG ASIA PACIFIC INSURANCE PTE LTD
ADDRESS: 78 SHENTON WAY #07-16
AIG BUILDING
SINGAPORE 079120

ACCIDENT INVOLVING SMA9362L AND JKA2503 ON 07 JANUARY 2019

FINAL REPAIR COST AS PER SURVEYOR'S RECOMMENDATION	S\$	1,000.00
LOSS OF USE (6 DAYS X \$30.00/DAY) REPAIR & PRI	S\$	180.00

SUB-TOTAL: S\$ 1,180.00

SINGAPORE DOLLARS: ONE THOUSAND ONE HUNDRED AND EIGHTY ONLY

90% **TOTAL :** S\$ 1,180.00

EROFIA MOTOR TRADING PTE LTD

.....


...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jan 2019 Edit Reg		11 Jan 2019 00:00 Edit Adj Rpt	S\$1,000.00 Edit Estimates	S\$1,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: 123 LEASING PTE LTD , Co. Reg. No.: 201801338W									
Main Claimant: CHAI KOH CHOY , ID: F7525709X									
Vehicle Reg. No.:	JKA2503	Date of Loss:	07/01/2019 00:00 - :59 [145 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7608498015SG	Policy/Cover Note No.:	0999994697 (Comprehensive)						
Vehicle Reg. No. (Insured):	SMA9362L	Policy No. (Claimant):							
		Excess:							
Repairer: Erofia Motor Trading Pte Ltd (KAKI BUKIT) 1 KAKI BUKIT AVE 6 #02-62, 417883 Kaki Bukit - Tel:									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Cheok, Lee Wai] Cheok.LeeWai@aig.com									
Claimant's Insurer: Zurich Insurance Company (Singapore Branch) - Tel: 6236 2210									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 23/01/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (15/01/2019): TP GIA REPORT									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***JKA2503 (7608498015SG)
[SMA9362L]**

**TP
CHAI KOH CHOY
Jan 7 2019 12:00AM
[123 LEASING PTE LTD]
Erofia Motor Trading Pte Ltd**

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On		Thumbnail	Print
1	[Draft]	LKK Auto Consultants Pte Ltd (HQ)		
		Third Party Express Settlement – Payment Breakdown	1	Edit

Assessment Reports











































1 per page

No	Finalized On		Thumbnail	Print
		AIG Asia Pacific Insurance Pte. Ltd. (SG)		
1	15/01/19 14:52	Accident Statement <small>From: SC - Reg. No: SMA9362L, Claimant: 123 LEASING PTE LTD</small>	1	Load HTM

Photos/Images

3 per page

No	Relabel/Reorder		Thumbnail	Print
		LKK Auto Consultants Pte Ltd (HQ)		
1	14/01/19 17:34	General View	1	Load JPG
2	14/01/19 17:34	General View	1	Load JPG
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4	14/01/19 17:34	General View	1	Load JPG
5	14/01/19 17:34	General View	1	Load JPG
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34	14/01/19 17:35	General View	1	Load JPG
35	14/01/19 17:35	General View	1	Load JPG
36	14/01/19 17:35	General View	1	Load JPG

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
37	14/01/19 17:35	General View	 Load JPG	<input checked="" type="checkbox"/>
38	14/01/19 17:35	General View	 Load JPG	<input checked="" type="checkbox"/>
39	14/01/19 17:35	General View	 Load JPG	<input checked="" type="checkbox"/>
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60	14/01/19 17:35	General View	 Load JPG	<input checked="" type="checkbox"/>
61	14/01/19 17:35	General View	 Load JPG	<input checked="" type="checkbox"/>
62	25/01/19 08:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
63	25/01/19 08:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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65	25/01/19 08:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
66	25/01/19 08:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
67	25/01/19 08:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
68	25/01/19 08:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
69	25/01/19 08:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/01/19 15:25	EMAIL FROM AIG DD 11012019	 Load PDF	
2	15/01/19 18:57	TP DOC	 Load PDF	
3	15/01/19 18:57	TP ESTIMATE- MARKED	 Load PDF	
4	22/08/19 17:39	TP PIR	 Load PDF	
5	22/08/19 17:42	LETTER TO OI	 Load PDF	
6	16/09/19 10:04	WORKSHOP INVOICE	 Load PDF	
7	16/09/19 10:04	AUTHORISATION TO ACT FORM	 Load PDF	
8	16/09/19 10:04	Release Voucher	 Load PDF	
9	16/09/19 10:04	LOD	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMA9362L (Insd veh)	Model:	HONDA ANF125MRM7 (MY)
	JKA2503 (TP veh)		125CC
Date of Accident:	07/01/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	3,076.30
Final Repair Cost	:	\$	1,000.00
Loss of Use	:	\$	120.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,120.00

6.00 days at \$20.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Erofia Motor Trading Pte Ltd	:	\$ 1,120.00
2)		:	\$

JOANNE LEE KHANG MIN

16 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19000786/UEB3Q2

Date: 16/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994697
 Claimant: JKA2503 Insured Vehicle No: SMA9362L
 Vehicle No: JKA2503
 Date of Loss: 07/01/2019 Nature of Claim: TP Claim No: 7608498015SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: JKA2503
 Make & Model: HONDA ANF125MRM7 (MY), 125cc Engine No: NF125ME9000415
 Reg. Date: 10/11/2006 (Man. Year: 2006) Chassis No: PMKJC38B07K800474
 Colour: Silver Odometer: 25875 km
 Engine Capacity: 125 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 70/90-17 Rear Tyre Size: 90/90-17
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,566.30	1,515.40	1,050.90	40.95
Miscellaneous Items	0.00	0.00	0.00	
Labour	510.00	285.00	225.00	44.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,076.30	1,800.40	1,275.90	41.48
Approved Total (Overridden) (S\$)		1,000.00		
Nett Amount (S\$)	3,076.30	1,000.00	2,076.30	67.49
+ Loss of Use (6.0 x S\$20.00/day) (S\$)		120.00		
Nett Liability (S\$)		1,120.00		

INSPECTION

Date of Assignment: 11/01/2019
 Date Inspected: 14/01/2019 Inspected At: Erofia Motor Trading Pte Ltd (KAKI BUKIT)
 1 KAKI BUKIT AVE 6 #02-62
 Singapore 417883
 Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*FORK INNER TUBES	Repair	180.00 FL	*- FL
2	2		*FORK OUTER TUBES	Repair	190.00 FL	*- FL
3	1		*FORK UNDER BRACKET	Repair	170.00 FL	*- FL
4	1		*FRONT RIM SHAFT	Not Necessary	42.00 FL	*- FL
5	1		*FRONT RIM BEARING	Not Necessary	38.00 FL	*- FL
6	1		*FRONT BRACKET DISC	Not Necessary	145.00 FL	*- FL
7	1		*HEADLAMP	Cracked	80.00 FL	*80.00 FL
8	1		*SIDE MIRROR -L/H	Broken	48.00 FL	*48.00 FL
9	1		*FRONT SIGNAL -L/H	Cracked	50.00 FL	*50.00 FL
10	1		*HANDLE BAR	Bent	78.00 FL	*78.00 FL
11	1		*HANDLE BAR END -L/H	Scratched	22.00 FL	*22.00 FL
12	1		*SET HAND GRIP	Necessary	50.00 FL	*50.00 FL
13	1		*FRONT FOOTREST BRACKET	Bent	48.00 FL	*48.00 FL
14	1		*FRONT FOOTREST RUBBER	Torn	22.00 FL	*22.00 FL
15	1		*GEAR PEDAL	Cut	40.00 FL	*40.00 FL
16	1		*REAR FOOTREST -L/H	Broken	38.00 FL	*38.00 FL
17	1		*REAR FOOTREST BRACKET-L/H	Bent	65.00 FL	*65.00 FL
18	1		*REAR FENDER	Not Necessary	68.00 FL	*- FL
19	1		*MAIN STAND	Bent	48.00 FL	*48.00 FL
20	1		*SIDE STAND	Repair	58.00 FL	*- FL
21	1		*BASKET	Bent	32.00 FL	*32.00 FL
22	1		*SET FAIRING ASSY	Cut	435.00 FL	*435.00 FL
23	1		*SET NUMBER PLATE	Necessary	28.00 FS	*20.00 FS
24	2		*FORK OILS	Not Necessary	30.00 FS	*- FS
25	2		*FORK OIL SEALS	Not Necessary	56.00 FS	*- FS
26	1		*SET STEERING CONE BEARING	Not Necessary	85.00 FS	*- FS
27	1		*ERP IU	Cut	175.00 FS	*175.00 FS
28	1		*REAR BOX	Cut	250.00 FS	*180.00 FS
29	1		*REAR BOX BRACKET	Bent	100.00 FS	*100.00 FS
30	1		*SET STICKER	Necessary	90.00 FS	*90.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	2,761.00	1,621.00
- List Item Discount on L Items 10.00/10.00% (S\$)	194.70	105.60
Total Parts (S\$)	2,566.30	1,515.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO PROVIDE TOWING SERVICE	New	50.00	35.00
2	TO CHECK WIRING AND RESET HEADLAMP FOCUSING	New	80.00	0.00
3	TO PROVIDE LABOUR	New	380.00	250.00
Gross Labour Cost (S\$)			510.00	285.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >