

## Poh Kin (LKKAuto)

**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Wednesday, 22 May 2019 10:27 AM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 8/1/2019 involving SHB 5063E & SJM 7017U (AIG's insured)  
Our Ref: TAX/01/19/2039/lg  
**Attachments:** TAX 01 19 2039.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3,589.10	= 3,589.10
Loss of Rental	\$878.78 ( 7.5 days x \$117.17 )	6.5 = 766.61
Loss of Income	\$493.12 ( 7.5 day x \$65.75 )	6.5 = 325.00
LTA Search Fee	\$7.00	7.00
<b>Total</b>	<b>\$4,968.00</b>	

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Notice of Assessment

Our relief driver Mr Kaharudin Bin Juti (NRIC No. S1685719Z) is claiming his injury and loss of income (based on his medical leave) through his own lawyer. We are claiming the loss of income (based on downtime) on behalf of our hirer Mr Ng Teng Koon (NRIC No. S2667399B).

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG19000782/Jfb3**

13 APRIL 2019

**JENNY TAN SUAT CHIN**  
BLK 9 HAIG ROAD  
#05-409  
SINGAPORE 430009

Dear Sir/Madam,

**ACCIDENT INVOLVING SJM 7017U / SHB 5063E / OTHERS ALONG/AT  
BESIDE CITY PLAZA TOWARDS GEYLANG ON 08/01/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: pohkin@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## **AUTHORISATION TO ACT**

I/We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 5063E** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHB 5063E** that was damaged pursuant to the accident which occurred on **08/01/2019** (date) along **Tanjong Katong Road** (location) involving vehicle no/s **SJM 7017U** ("the accident").

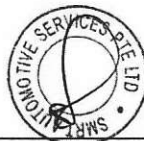
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 (day) of June (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,680.00** (Global Sum) for vehicle no. **SHB 5063E** that was damaged pursuant to the accident which occurred on **08/01/2019** (date) along **Tanjong Katong Road** (location) involving vehicle no/s **SJM 7017U**.

This is pursuant to the inspection conducted on **10/01/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHB 5063E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 5063E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3 (day) of June (month) 2019 (year)

 OHJ

Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190500122  
Date : 08.05.2019  
Vehicle No. : SHB5063E  
Your Ref No. : TAX/01/19/2039  
Our Ref No. : 24099612  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
<b>Parts</b>					
REAR BUMPER REINFORCEMENT	1.00	\$ 318.80	(25.00 )	\$ 79.70	\$ 239.10
ANTENNA, ELECTRICAL KEY	1.00	\$ 60.30	(10.00 )	\$ 6.03	\$ 54.27
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00 )	\$ 105.97	\$ 317.93
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00 )	\$ 3.75	\$ 11.25
PAD, RR BUMPER, RH & LH , 1	2.00	\$ 3.80	(25.00 )	\$ 1.90	\$ 5.70
PAD, RR BUMPER, RH & LH , 2	2.00	\$ 3.80	(25.00 )	\$ 1.90	\$ 5.70
PAD, RR BUMPER, RH & LH , 3	2.00	\$ 3.80	(25.00 )	\$ 1.90	\$ 5.70
SEAL, RR BUMPER ARM, RH & LH	2.00	\$ 11.00	(25.00 )	\$ 5.50	\$ 16.50
SEAL, RR BUMPER , LH	1.00	\$ 85.20	(25.00 )	\$ 21.30	\$ 63.90
FILLER, RR BUMPER , LH	1.00	\$ 119.90	(25.00 )	\$ 29.97	\$ 89.93
FILLER, RR BUMPER , RH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
RETAINER, RR BUMPER, LH	1.00	\$ 111.50	(25.00 )	\$ 27.87	\$ 83.63
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	0.00	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00 )	\$ 139.57	\$ 418.73
COVER, GUARD RR BUMPER LOWER	1.00	\$ 14.80	(25.00 )	\$ 3.70	\$ 11.10
PAD, RR BUMPER, CTR	3.00	\$ 2.20	(25.00 )	\$ 1.65	\$ 4.95
COVER, REAR FLOOR UNDER , LH	0.00	\$ 234.30	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 169.50	0.00	\$ 0.00	\$ 0.00
LENS & BODY ASSY , RR BUMPER , LH	1.00	\$ 486.80	(10.00 )	\$ 48.68	\$ 438.12
ANTENNA, ELECTRICAL KEY	0.00	\$ 60.30	0.00	\$ 0.00	\$ 0.00
WIRE, LUGGAGE ROOM	0.00	\$ 143.50	0.00	\$ 0.00	\$ 0.00
TAIL GATE PANEL SUB-ASSY, BACK DOOR	1.00	\$ 929.60	(100.00)	\$ 929.60	\$ 0.00
TAIL GATE DAM, BACK DOOR GLASS	0.00	\$ 27.90	0.00	\$ 0.00	\$ 0.00

Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190500122  
Date : 08.05.2019  
Vehicle No. : SHB5063E  
Your Ref No. : TAX/01/19/2039  
Our Ref No. : 24099612  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
UPPER ADHESIVE					
TAIL GATE MOULDING GLASS, BACK DOOR	0.00	\$ 29.70	0.00	\$ 0.00	\$ 0.00
TAIL GATE LOCK ASSY, BACK DOOR	0.00	\$ 452.10	0.00	\$ 0.00	\$ 0.00
TAIL GATE LOCK COVER , BACK DOOR	0.00	\$ 25.30	0.00	\$ 0.00	\$ 0.00
TAIL GATE MOULDING LOWER GLASS , BACK DOOR , LH	0.00	\$ 29.90	0.00	\$ 0.00	\$ 0.00
TAIL GATE MOULDING LOWER GLASS , BACK DOOR , RH	0.00	\$ 29.90	0.00	\$ 0.00	\$ 0.00
TAIL GATE MOULDING LOWER GLASS , BACK DOOR	0.00	\$ 19.70	0.00	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$ 891.20	(100.00)	\$ 891.20	\$ 0.00
SEALANT W/SCREEN	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
EMBLEM SUB-ASSY REAR	1.00	\$ 46.30	(25.00 )	\$ 11.57	\$ 34.73
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00 )	\$ 13.07	\$ 39.23
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00 )	\$ 13.07	\$ 39.23
TAIL GATE STRIKER ASSY, BACK DOOR	0.00	\$ 24.90	0.00	\$ 0.00	\$ 0.00
SMRT LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
STICKER DECAL 6555 8888	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
TAIL GATE WEATHERSTRIP, BACK DOOR	0.00	\$ 360.70	0.00	\$ 0.00	\$ 0.00
END PANEL SUBASSY, BODY LOWER BACK	0.00	\$ 629.80	0.00	\$ 0.00	\$ 0.00
SEALANT SIKAFLEX	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , LH	0.00	\$ 438.10	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 2209.10

Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV190500122  
Date : 08.05.2019  
Vehicle No. : SHB5063E  
Your Ref No. : TAX/01/19/2039  
Our Ref No. : 24099612  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
Labour						
TO REPAIR REAR END PANEL	1.00	\$ 100.00	0.00	\$	0.00	\$ 100.00
TO REPAIR REAR PORTION	1.00	\$ 500.00	0.00	\$	0.00	\$ 500.00
Others						
TO RESPRAY REAR PANEL	1.00	\$ 100.00	0.00	\$	0.00	\$ 100.00
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER LH	1.00	\$ 50.00	0.00	\$	0.00	\$ 50.00
TO RESPRAY FILLER RR BUMPER RH	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY TAIL GATE	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 100.00	0.00	\$	0.00	\$ 100.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$	0.00	\$ 20.00
TO TRANSFER REAR TAILGATE MECHANISM	0.00	\$ 120.00	0.00	\$	0.00	\$ 0.00
TO REMOVE AND REFIX REAR WINDSCREEN	0.00	\$ 240.00	0.00	\$	0.00	\$ 0.00
TO REMOVE AND REFIT WIRE HARDESS	0.00	\$ 200.00	0.00	\$	0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 20.00	0.00	\$	0.00	\$ 20.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	1.00	\$ 50.00	0.00	\$	0.00	\$ 50.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$	0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$	0.00	\$ 0.00
TOWING CHARGE	1.00	\$ 40.00	0.00	\$	0.00	\$ 40.00
GRAND TOTAL				\$	3,589.10	

Remark :

Make/Model : PRIUS4  
Accident Date : 08.01.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/01/19/2039

From: SMRT Taxis Pte Ltd

Date: 21/01/2019

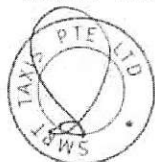
**ACCIDENT INVOLVING SHB 5063E & SJM 7017U ON 8/1/2019 ALONG TANJONG KATONG RD**

This is to confirm that the daily rental rate for SHB 5063E is \$117.17 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager





## Laid Up Report

Accident Start Date : 08/01/2019

Accident End Date : 27/02/2019

Date Generated : 27/02/2019

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/01/19/2039	SHB5063E	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24098612	09/01/2019 1:12 AM	16/01/2019 2:36 PM

**Enquire Transaction History**

## Transaction History Details

Log Date/Time: 10 Jan 2019 / 08:37:33

Asset Type: Vehicle

Transaction Amount: \$7.49

https://

Asset ID: SJM7017U

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment)

Channel: External Agency

User ID: ESASBAHO - BALQISH BINTE ABDUL HALIL

Business Transaction Reference No.: 20190110083733324678

https://

1/1/19

Search Date / Time: 08 Jan 2019 23:47:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

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