

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Friday, 14 June 2019 12:03 PM  
**To:** AbwinM9 - Linda Liao; Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: Re: GBF7934D Against SFB6262P DOA:10/01/2019  
**Attachments:** DV AIG.pdf

Tracking:	Recipient	Delivery
	AbwinM9 - Linda Liao	
	Hsiao Tong (LKKAuto)	Delivered: 14/6/2019 12:04 PM
	Admin A	
	shupeil@lkkauto.com	Delivered: 14/6/2019 12:04 PM
	Meikwan@lkkauto.com	Delivered: 14/6/2019 12:04 PM
	olivialau@lkkauto.com	Delivered: 14/6/2019 12:04 PM

Our Ref: CC6/AIG19000743/Epa3

WITHOUT PREJUDICE

Dear Linda,

Thank you for your acceptance.

We attach herewith a copy of the DV for your further action.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AbwinM9 - Linda Liao <lindaliao@AbwinM9.com>  
**Sent:** Wednesday, 12 June 2019 3:53 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Re: GBF7934D Against SFB6262P DOA:10/01/2019

Dear Hsiao

We accepted the cost of repair offer as below :

Cost of repair : \$ 2272.15

Loss of Rental 4 days X 100.00=\$ 428.00

Lta / GIA Search Fee : \$ 2.00

Total : \$ 2702.15

Thank you

**\*\* Notice**

Our email address has changed, please update your records.

With effect from 19<sup>th</sup> March 2019, my primary email address will change to [lindaliao@AbwinM9.com](mailto:lindaliao@AbwinM9.com)

Please update my contact information in your address book and direct your messages to my new email address.

You messages are important to me, thanks for keeping my information up to date.

Warmest regards,



**Linda Liao**

*Claims Executive*

**DID +65 6713 9417**

**HP +65 9751 9596**

**Abwin Service Pte Ltd**

**T +65 6713 9400 | F +65 6713 9415**

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Wednesday, 12 June, 2019 8:56 AM

**To:** AbwinM9 - Linda Liao <[lindaliao@AbwinM9.com](mailto:lindaliao@AbwinM9.com)>

**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Re: GBF7934D Against SFB6262P DOA:10/01/2019

Without Prejudice

Dear Linda,

Kindly refer to the attached email which is self-explanatory.

My colleague, Ms Khanchna had sent offer to your good office.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AbwinM9 - Linda Liao <[lindaliao@AbwinM9.com](mailto:lindaliao@AbwinM9.com)>  
**Sent:** Monday, 10 June 2019 5:50 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Re: GBF7934D Against SFB6262P DOA:10/01/2019

Dear Hsiao Tong

We refer to the letter of demand to you dated 20/04/2019.

To date we have yet to received your settlement offer.

Please let us have your settlement offer soonest possible.

Thank you

**\*\* Notice**

Our email address has changed, please update your records.

With effect from 19<sup>th</sup> March 2019, my primary email address will change to [lindaliao@AbwinM9.com](mailto:lindaliao@AbwinM9.com)

Please update my contact information in your address book and direct your messages to my new email address.

You messages are important to me, thanks for keeping my information up to date.

Warmest regards,



**Linda Liao**

*Claims Executive*

**DID +65 6713 9417**

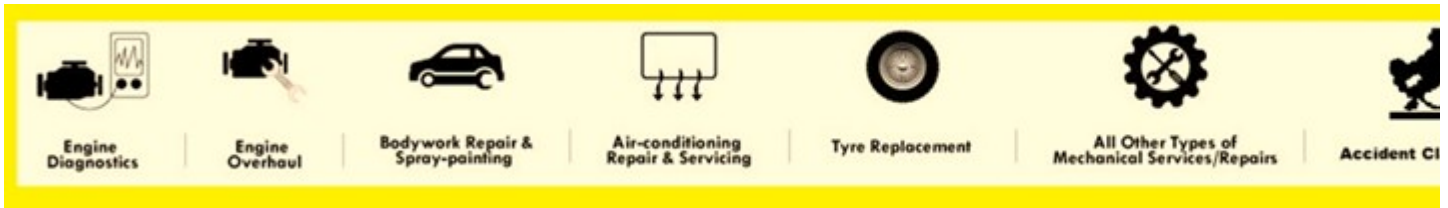
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**No. 8 Kaki Bukit Avenue 4**

**#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875**



**From:** AbwinM9 - Linda Liao [<mailto:lindaliao@AbwinM9.com>]

**Sent:** Monday, 22 April, 2019 11:45 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: GBF7934D Against SFB6262P DOA:10/01/2019

Dear Hsiao Tong

Please refer to attached document for your action.

Thank you

**\* Notice**

Our email address has changed, please update your records.

With effect from 19<sup>th</sup> March 2019, my primary email address will change to [lindaliao@AbwinM9.com](mailto:lindaliao@AbwinM9.com)

Please update my contact information in your address book and direct your messages to my new email address.

You messages are important to me, thanks for keeping my information up to date.

Warmest regards,



**Linda Liao**

*Claims Executive*

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No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject to insurer's approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Linda Liao <[lindaliao@abwin.com.sg](mailto:lindaliao@abwin.com.sg)>

**Sent:** Wednesday, 23 January 2019 2:58 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: GBF7934D Against SFB6262P Date of accident: 10/01/2019 \*\*\* LKK REF: CC6/AIG19000743/pa3

Dear Mei Kwan

Please advise the liability as soon as possible.

Thank you

Regards

**ABWIN** 論輝

**Abwin Service Pte Ltd**

**No. 8 Kaki Bukit Avenue 4**

**#07-48 Premier@Kaki Bukit Gate 2**

**Singapore 415875**

**Linda Liao**

Motor Claim Executive

**DID +65 6713 9417 HP:9751 9596**

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 14 January, 2019 12:11 PM

**To:** Linda Liao <[lindaliao@abwin.com.sg](mailto:lindaliao@abwin.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: GBF7934D Against SFB6262P Date of accident: 10/01/2019 \*\*\* LKK REF: CC6/AIG19000743/pa3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

**Meanwhile, please arrange appointment for survey.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Linda Liao <[lindaliao@abwin.com.sg](mailto:lindaliao@abwin.com.sg)>

**Sent:** Saturday, 12 January, 2019 9:13 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: GBF7934D Against SFB6262P Date of accident: 10/01/2019

Dear Meikwan

Please advise the liability as soon as possible.

Thank you

Regards



**Abwin Service Pte Ltd**  
**No. 8 Kaki Bukit Avenue 4**  
**#07-48 Premier@Kaki Bukit Gate 2**  
**Singapore 415875**

**Linda Liao**

Motor Claim Executive

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Friday, 11 January, 2019 7:19 PM

**To:** Linda Liao <[lindaliao@abwin.com.sg](mailto:lindaliao@abwin.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: GBF7934D Against SFB6262P Date of accident: 10/01/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

Please provide us GIA report.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Linda Liao <[lindaliao@abwin.com.sg](mailto:lindaliao@abwin.com.sg)>

**Sent:** Friday, 11 January, 2019 4:01 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: GBF7934D Against SFB6262P Date of accident: 10/01/2019

Dear

Please arrange survey before repair and advise the liability as soon as possible.

Thank you  
Regards



**Abwin Service Pte Ltd**  
**No. 8 Kaki Bukit Avenue 4**  
**#07-48 Premier@Kaki Bukit Gate 2**  
**Singapore 415875**

**Linda Liao**

Motor Claim Executive

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