

REF: MS16

MS16

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD (TP) WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: **SKU 5638L**
 Policy No: **A29089310AT2**
 Claims No: **581271**
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: **SG 5809 P** Yr Regn: **6/6/17**
 Type: M.Car / M.Cycle / **Bus** / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: **Man A95** C/C: **10518**
 Colour: **Multi Colour** A/C: Insured / Std / NI / NA
 Sp. Reading: **111293** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **WMAA9522SG7003456**
 Gen. Cond: **Good** / Fair / Poor / Burnt
 Steering: **Good** / Jammed / Leaked / Burnt or
 Brake: **Good** / Jammed / Leaked / Burnt or
 Modi: Nil / **SP** / STD A/Rim or
 Tyre Size: F: **275/70R22.5**
 R: _____ (D)

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input checked="" type="checkbox"/>

BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front: _____ Rear: _____
 R/Bal. **7** mm R/Bal. **7** mm
 L/Bal. **7** mm L/Bal. **7** mm
 D.O.A. **3/1/19** D.O.I. **10/1/19**
 Survey held at **Smart**
 Des. of Damages - Frt / **Rear** / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SG5809P-X
	SKU5638L-X

RECEIVED 23 JAN 2019

14/1/19 Email GIA to Yi Qian

23/1/19 Final fig \$601 confirmed by email (Recd 1154, 669)

[Signature]
 23/1/2019

Date/Time, File Pass to? : Preli. Report
 : Final Report

Days Of Repair: **2**

Resurvey No. of Trip: **1**

Survey Fee

Date/Time, File Return to?

21 23/1 - typist

Add Fee: Site Insp (\$)
 Interview (\$)
 Tech Invs (\$)
 Weekend (\$)

Transportation

S+RS

Photos

Others

Report Format : **merimen**

Lump Sum / I.B.I: \$ **601/2**

TOTAL

150
10
160

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Jan 2019		15 Jan 2019 11:21 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	STEVEN YAM AH LEK, ID: S1146781D, Tel: +6597827447, Email: STEVENYAL06@GMAIL.COM								
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	SG5809P	Date of Loss:	03/01/2019 09:00 - :59 [18 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 581277	Policy/Cover Note No.:	A29089310AT2 (Comprehensive) Coverage: 31/07/2018 - 30/07/2019						
Vehicle Reg. No. (Insured):	SKU5638L	Policy No. (Claimant):							
		Excess:	S\$500.00						
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 16/01/2019]								
Driver/Custodian (Insured):	STEVEN YAM AH LEK (63 / Male), NRIC: S1146781D, Tel: +6597827447								
Adj Asg. Remarks:	direct survey by LKK done on 10/1/2019								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAuto)

From: Low Yi Qian <yiqian_low@sg.msig-asia.com>
Sent: Tuesday, 15 January 2019 11:23 AM
To: Veron Chen (LKKAuto)
Cc: SUR; Accounts (LKKAuto); KKLau
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD ,DOA: 3/1/2019 ,SG 5809P (TP VEHICLE), SKU 5638L (OI VEHICLE)

Hi all,

Thank you for your email.

Claim ref 581277 for your actions.

Thank you and have a great day ahead!

Best Regards
Low Yi Qian
Administrative Officer
Claims Services Department
Direct line +65 6594 2525 | Direct fax +65 6225 7402 | yiqian_low@sg.msig-asia.com



MSIG



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | www.msig.com.sg | Follow us on  @MSIG_SG

A member of  INSURANCE GROUP

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Monday, 14 January, 2019 2:34 PM
To: Low Yi Qian <yiqian_low@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>; Accounts (LKKAuto) <account@lkkauto.com>; KKLau <kklau@lkkauto.com>
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD ,DOA: 3/1/2019 ,SG 5809P (TP VEHICLE), SKU 5638L (OI VEHICLE)

Dear Yi Qian,

Please be informed that we had inspected the vehicle SG 5809P at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 10/1/2019

Enclosed herewith a copy of TP GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 14 January 2019 2:34 PM
To: Low Yi Qian
Cc: SUR; Accounts (LKKAuto); KKLau
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD ,DOA: 3/1/2019 ,SG 5809P (TP VEHICLE), SKU 5638L (OI VEHICLE)
Attachments: ESTIMATE.pdf; GIA.pdf

Dear Yi Qian,

Please be informed that we had inspected the vehicle SG 5809P at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 10/1/2019

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Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 04/01/2012 15:18
Date Of Accident 03/01/2012 12:05
Exact Location Of Accident BISHOP GATE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SDR6887B
Insured/Policyholder
Name Of Registered Owner VISHWANATHAN VENUGOPAL
NRIC No S2646248G

Vehicle Particulars

Manufacturer MERCEDES-BENZ
Model E250
Exact Purpose for which vehicle was being used at time of accident
Are you claiming under your own insurance policy for repair to your vehicle? No
If No, Please state action to be taken Third Party
Vehicle Category Private Car

Insurance Company

Name of Insurance Company Chartis Singapore Insurance Pte Ltd
Type Of Coverage Comprehensive
Fleet Policy No
Policy Number 2100189469
Cover Note Number

Driver

Name of Driver SHEELA VISHWANATH
NRIC No S2646249E
Date Of Birth 31/07/1966
Occupation Indoor
Date Of Driving Pass 12/07/1994
Driving Experience 17 Years And 5 Months
Gender Female
Mobile Number (Local) +65-90889404
Fax Number
Contact Number
EMail Address
Address 21 JERVOIS ROAD #02-01 JERVOIS VIEW
Postcode 249004
Was driver an employee of the Insured's Company No
If No, Relationship of the Driver with the Insured Spouse

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

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7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/01/2019 11:48
Date Of Accident	03/01/2019 09:20
Exact Location Of Accident	JUNCTION OF WOODLANDS ST 83 AND WOODLANDS AVE 4
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SG5809P
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-81111111

Vehicle Particulars

Manufacturer	MAN
Model	DOUBLE DECKER
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-II027592MFBP
Cover Note Number	

Driver

Name of Driver	MAHENDRAN S/O KANAPATHY
NRIC No	S1679980G
Date Of Birth	20/09/1964
Occupation	OUTDOOR
Date Of Driving Pass	16/03/1999
Driving Experience	19 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address 6 ANG MO KIO ST 62

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident SIDE SWIPE

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 10

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

My bus was stationary on the left lane along Woodlands St 83 due to red lights. After the lights turned green, I proceeded to turn left into Woodlands Ave 4 and stopped at the next bus stop for pax activity. The private car SKU5638L which was on the right lane, overtook my bus and stopped in front of my bus. The driver informed that my bus right rear portion had collided onto his car left front portion while turning. I am not aware of any collision and my passengers did not felt any impact as well. We exchanged particulars and I reported the incident to my company. No injury was reported.

Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera? YES

Remarks/ Reasons: PEND DOWNLOAD

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKU5638L

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

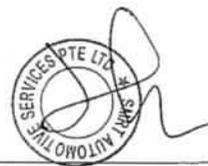
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



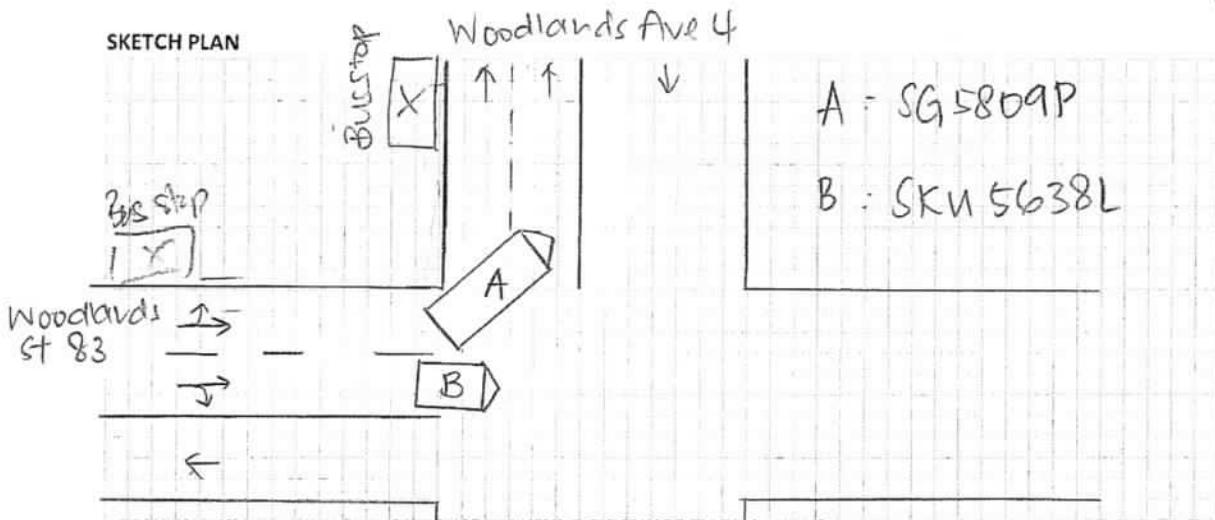
Policyholder's Signature
Date & Time:

[Signature] 6/032

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: 04 JAN 2019
NRIC/FIN No.:



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to report.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

an Gf082

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



04 JAN 2019



Case Details

Case Reference Number : BUS/01/19/7005
 Type of Repair : Accident Repair
 Vehicle Registration Number : SG5809P

Company Type : SMRT Buses Ltd
 Estimation ID : EST-5224-ID
 Assigned By : Audrey Woo Yee Shin

Insurance Company Name : MSIG Insurance (S) Pte Ltd
 Accident Date and Time : 03/01/2019 01:20 AM
 Vehicle Age(In Months) : 19

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
Standard	Main	VE	6012635	REAR LAMP BULB (A95 MAN)	1	245.00	245.00	0.00	245.00	Replace	1	245.00	Replace	CRA
Standard	Main	VE	6012636	REVERSE LAMP BULB (A95 MAN)	1	235.00	235.00	0.00	235.00	Replace	1	235.00	Replace	SCR
Total Spare Part Cost									480.00			Surveyor Total	480.00	
Lump Sum Discount (%)									0			Lump Sum Dis (%)	0	
Final Spare Part Cost									480.00			Final Sur Total	480.00	

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	795.00	265	
Total:		795.00	265.00	

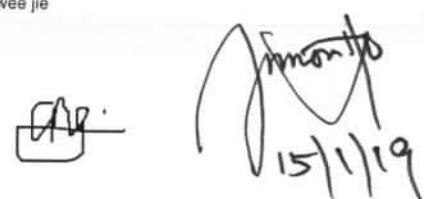
Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
Total:		0.00	0.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	ADVERTISEMENT STICKER	480.00	480.00	
Total:		480.00	480.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	480.00	480.00
Total Labour Cost	795.00	265.00
Total Spray Painting	0.00	0.00
Other	480.00	480.00
Overall Total	1,755.00	1,225.00
Lump Sum Repair Option		
Lump Sum Total	0.00	1,225.00
Surveyor Approved Amount		1,225.00
No of Repair Days*	2	2
Remarks	-	P/P repair. photo before paint.
Surveyor Name		Hwee jie
Signature		 15/1/19
Survey Date	10/01/2019	

Save Clear

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
60 Woodlands Industrial Park E4, Singapore 757705	
FAX Number : 63685592	
Estimator Telephone Number : 68662623	
Accident Reporting Number : 68662672	

Date Generated : 22/01/2019

User ID : CatherineLee

Section A - Accident Details	
Registration Number	SG5809P
Case Reference Number	BUS/01/19/7005
Registration Date	6/6/2017
Company Type	SMRT Buses Ltd
Make	MAN
Model	A95
Name of Driver	MAHENDRAN S/O KANAPATHY
Type of Accident	Side Swipe
Accident Date and Time	3/1/2019 9:20 AM
Accident Reported Date and Time	3/1/2019 11:15 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24099639
Special Instruction to ARC, If any	SG5809P - RIGHT REAR PORTION DAMAGED SKJ5638L - TP INSURED WITH MSIG - LEFT FRONT PORTION DAMAGED
Prepared Date and Time	6/1/2019 4:25 PM
Chassis Number	WMAA95ZZ5G7003456
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$795.00	\$265.00
Total Spray Cost	\$0.00	\$0.00
Total Spare Part Cost	\$336.00	\$336.00
Total Other Cost	\$480.00	\$0.00
TOTAL COST	\$1,611.00 1755	\$601.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	2.0	2.0
Prepared / Adjusted By	Kok Khoon Goh	Hwee jie
ARC / Surveyor Sign Off Date	06/01/2019 4:32 PM	10/01/2019 3:48 PM
Signature		
Remarks		P/P repair, photo before paint.

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
60 Woodlands Industrial Park E4, Singapore 757705	
FAX Number : 63685592	
Estimator Telephone Number : 68662623	
Accident Reporting Number : 68662672	

Date Generated : 22/01/2019

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$795.00	\$265.00
Total Labour	\$795.00	\$265.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Spray Painting & Panel Beating		

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
ADVERTISEMENT STICKER	\$480.00	\$0.00 <i>nil</i>
Total Other Costs	\$480.00	\$0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6012635	VE		REAR LAMP BULB (A95 MAN)	1.00	\$245.00	30.00	\$171.50	Replace	Replace <i>CRA</i>
6012636	VE		REVERSE LAMP BULB (A95 MAN)	1.00	\$235.00	30.00	\$164.50	Replace	Replace <i>SLR</i>
Total					\$480.00		\$336.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 23 January 2019 10:09 AM
To: 'Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses))/AR(Buses)'; hweejie@liiauto.com; SUR; Admin A
Cc: Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); AutoSvs-ARC (Bus)
Subject: RE: Finalisation - SG5809P (BUS/01/19/7005 - MSIG)

Dear Catherine,

WITHOUT PREJUDICE

Confirmed finalised amount \$601.00 @ 2 working days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses))/AR(Buses) <catherineleesc@smrt.com.sg>
Sent: Tuesday, 22 January 2019 3:05 PM
To: hweejie@liiauto.com; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC) <YewChung@smrt.com.sg>; AutoSvs-ARC (Bus) <AutoSvs-ARCBus@smrt.com.sg>
Subject: Finalisation - SG5809P (BUS/01/19/7005 - MSIG)

Hi Hwee Jie,

Attached herewith our copy of the bus repair estimate for the case.

Our finalised amount is \$601.00 @ 2 working days under part by part repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



Moving People, Enhancing Lives

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Jan 2019		15 Jan 2019 11:21 Edit Adj Rpt	S\$601.00 Edit Estimates	S\$601.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	STEVEN YAM AH LEK, ID: S1146781D, Tel: +6597827447, Email: STEVENYAL06@GMAIL.COM								
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	SG5809P	Date of Loss: 03/01/2019 09:00 - :59 [18 Months and 28 Days From LTA Reg Date (Man Yr)]							
Claim Type:	TP / 581277	Policy/Cover Note No.: A29089310AT2 (Comprehensive) Coverage: 31/07/2018 - 30/07/2019							
Vehicle Reg. No. (Insured):	SKU5638L	Policy No. (Claimant):							
		Excess: S\$500.00							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Imm.Advice due 16/01/2019]								
Driver/Custodian (Insured):	STEVEN YAM AH LEK (63 / Male), NRIC: S1146781D, Tel: +6597827447								
Adj Asg. Remarks:	direct survey by LKK done on 10/1/2019								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SG5809P (581277)**
[SKU5638L]
TP
SMRT BUSES LTD
Jan 3 2019 9:00AM
[STEVEN YAM AH LEK]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter			View	View in Browser
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	15/01/19 11:24	Accident Statement From:OD - Reg. No: SKU5638L, Claimant: STEVEN YAM AH LEK	Load HTM	<input type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
2	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
3	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
4	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
5	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
6	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
7	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
8	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
9	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
10	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
11	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
12	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
13	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
14	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
15	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
16	23/01/19 10:00	General View	Load JPG	<input checked="" type="checkbox"/>
17	23/01/19 10:01	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
18	23/01/19 10:01	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
19	23/01/19 10:01	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
20	23/01/19 10:01	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
21	23/01/19 10:01	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	15/01/19 11:18	estimate repair	Load PDF	<input type="checkbox"/>
2	15/01/19 11:18	TP SG5809P E-REPORT	Load PDF	<input type="checkbox"/>
3	15/01/19 11:23	direct survey by LKK done on 10/1/2019	Load PDF	<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG19000741/JVD3E2

Date: 23/01/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.	Policy No: A29089310AT2
Claimant Vehicle No : SG5809P	Insured Vehicle No : SKU5638L
Date of Loss: 03/01/2019	Nature of Claim: TP
	Claim No: 581277

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SG5809P	Engine No: 50344480934450
Make & Model: MAN A95, 10.5 D (A)	Chassis No: WMAA95ZZ5G7003456
Reg. Date: 06/06/2017 (Man. Year: 2016)	Odometer: 111293 km
Colour: Multi-colour	Engine Capacity: 10518 cc
Market Value/New Car Price: N/A	Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5	Rear Tyre Size: 275/70 R22.5 (D)
Front Left Side: Bridgestone 7 mm	Rear Left Side: Bridgestone 7/7 mm
Front Right Side: Bridgestone 7 mm	Rear Right Side: Bridgestone 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	960.00	336.00	624.00	65.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	795.00	265.00	530.00	66.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	1,755.00	601.00	1,154.00	65.75

INSPECTION

Date of Assignment:	15/01/2019
Date Inspected:	10/01/2019 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: ONG HWEE JIE

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 23 Jan 2019)	
Parts:	N/A	MAN A95 10.5 D (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SG5809P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.		

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*REAR LAMP BULB (A95 MAN)	Cracked	245.00 F	*245.00 FL	
2	1		*REVERSE LAMP BULB (A95 MAN)	Scratched	235.00 F	*235.00 FL	
3	1		*ADVERTISEMENT STICKER	Not Necessary	480.00 FS	*- FS	
					Sub Total (\$\$)	960.00	480.00
					- List Item Discount on L Items 0.00/30.00% (\$\$)	0.00	144.00
					Total Parts (\$\$)	960.00	336.00

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	795.00	265.00
Gross Labour Cost (S\$)			<u>795.00</u>	<u>265.00</u>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >