

NATIONAL Assessment Centre Services. [ver 1 Jan 05] **MANBY 1900 4787**

Date In: 11/01/2019 12:29	Job description	Date & Time Completed	Done by
Ref No: NBSA INC 19000731/4	SAS e-filing		
Veh No: SMD 9299X	E-mail (Within 2hrs, AIC 2hrs)		
D.O.A: 11/01/2019 09:35	I-Motor Claim Form	MT11027397-002	12/01/2019
OID: (TP) Reporting Only	I-Motor W/O (Within: OD 2hrs, TP 4hrs)		17:33
TP Insurer:	I-Photo Uploaded		
	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner / Wksp		

Preferred Wksp / INC Assgn Wksp / QW: () Tel: () Fax: ()

TP Particulars: Veh No: **SCK 4694H** INC () / Non-INC ()

Owner / Driver: () Tel: ()

Policy No: () Period: () Cover Type: ()

Confirmed by: () Date: () Time: ()

Insured/Driver Liability: () % [Note-Est. Status (WO): N: 0-20%; P: 21-79%. P: 80-100%]

Year of Registration: () Warranty: YES () / NO ()

Excess: (\$) Loading: \$1,000 () / \$2,000 ()

General Remarks:

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

- Remarks: (INC 11011111 6788 6616)
- 1) Apply for Transport Allowance () / Courtesy Car ()
 - 2) QC Check / Post Repair Inspection ()
 - 3) Upload Resurvey Photo [Repair Cost > \$3000] ()

Injury: _____

Date/Time	Actions

191900338

Claims Particulars	Invoice/Referral Charge	Amount	Inc	Mod/Bill
Driver/Owner:	1) AR: Accident Reporting (\$30)			
Contact No:	2) DA: Damage Assessment (\$100)	INC (\$80)		
Damaged Portion:	3) TP: Towing Fee	\$40/\$45		
QC Checked by (Engr-In-Charge):	4) FT: Follow-Through Survey	\$120		
Auditors Comments:	5) FT: Follow-Through Survey (Resurvey)	\$30		
Est. 1:	For claiming against INC Only (w/ 10 Jan 2005)			
2/3:	6) TR: Re-inspection	\$75		
	7) NI: Idao DA + SMRT Survey	\$160		
	8) NTUC Additional Services:			
	OID*			
	*N5: Courtesy Car / Tpt Allowance	\$5		
	*N6: Repair Co-ordination	\$10		
	*N7: Post Repair Inspection	\$25		
	*N8: DV / Collect Excess Coordination	\$5		
	TP (N11): TP (Non INC) against INC	\$20		
	9) N12: Idao Mobile	\$0		
	Invoice dated	Fees Charged		
	Invoice dated	Fees Charged		

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/01/2019 12:20
Date Of Accident	11/01/2019 07:35
Exact Location Of Accident	TOH TUCK AVENUE AT THE SLIP RD TOWARDS PIE CHANGI
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMD9299X
Insured/Policyholder	
Name Of Registered Owner	KC AGENCY
Co Reg No	53350441D
Email Address	KENT.CHAN1979@GMAIL.COM
Mobile Phone No	(LOCAL) +65-93677602
Alternative Phone No	OFFICE-93677602

Vehicle Particulars

Manufacturer	TOYOTA
Model	VOXY HYBRID V-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	DRIVING GRAB
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5103561963
Cover Note Number	

Driver

Name of Driver	CHAN YONG CHIN (ZENG YONGQIN)
NRIC No	S7922010H
Date Of Birth	13/07/1979
Occupation	INDOOR
Date Of Driving Pass	25/06/2004
Driving Experience	14 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93677602
Fax Number	
Contact Number	OTHERS-93677602
EMail Address	KENT.CHAN1979@GMAIL.COM

Address BLK 329 ANG MO KIO AVENUE 3
#06-2052
Postcode 560329
Was driver an employee of the Insured's Company YES
If No, Relationship of the Driver with the Insured
Vehicle Registration Number of Driver's Own Vehicle -
-
-
Insurance Company of Driver's Own Vehicle -
-
-

General Information of the Accident

Type Of Accident CHAIN COLLISION
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles (including own vehicle) involved in the accident 3
Was any body injured in the Accident? YES
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 2
Passenger 1 NAME: : PASSENGER
GENDER: : MALE

Details of Police Action

Was the accident reported to the police? NO
If Yes,Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes,against whom?

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? YES
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKK4694H
Vehicle Make/Model/Colour MERCEDES BENZ
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver SEAH HAN YONG
NRIC/Passport Number S7328711A
Contact Number 90468368
Address
Postcode
Insurance Company Name
Nature Of Damage

No. Of Passenger (Including Driver) 2
Passenger 1 NAME: :
GENDER: :

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SMF7416C
Vehicle Make/Model/Colour BMW X3
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver TAN SOCK HOON
NRIC/Passport Number S7225011G
Contact Number 96812934
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver) 1

DETAILS OF INJURED PERSON 1

Name CHAN YONG CHIN (ZENG YONGQIN)
Approximate Age
Injuries Sustain SLIGHT INJURY
Injured person in which vehicle? SMD9299X
Were seat belts worn? YES
Was this injured conveyed to hospital by ambulance? NO
Address
Postcode

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

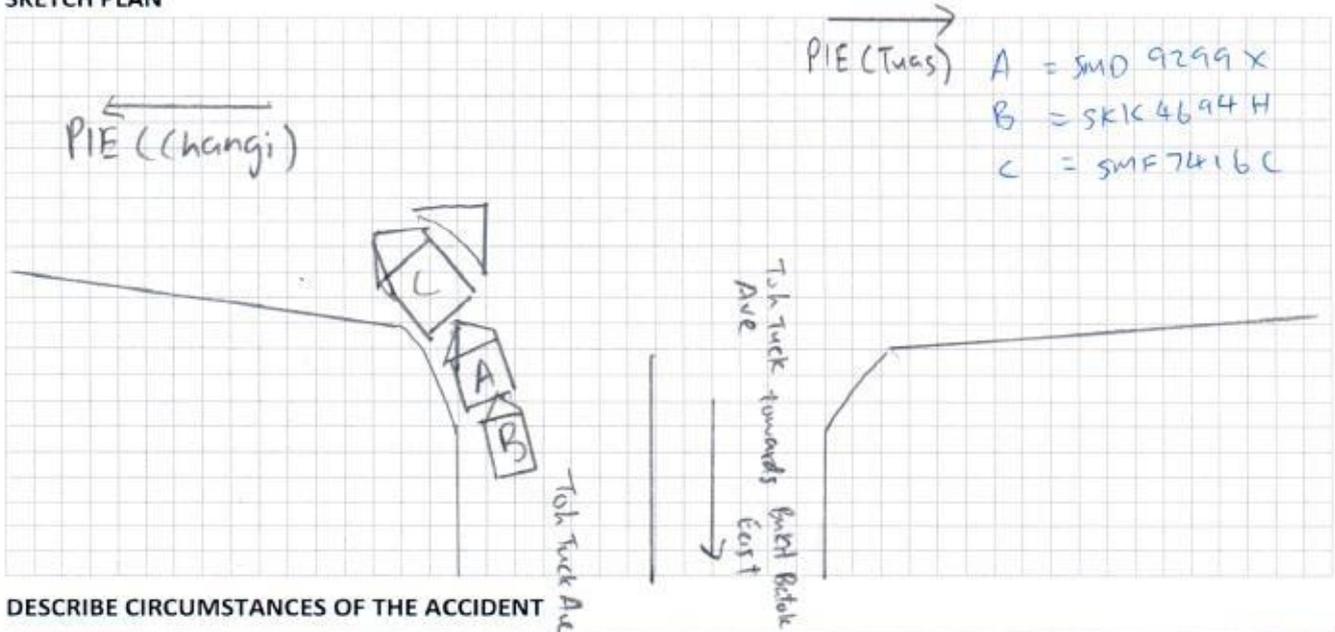
Policyholder's Signature
Date & Time: 11/11/19
11:40am



Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

The accident happened on 11 Jun 2019 at about 07:35 hrs along Teh Tuck Ave.

As we ~~were~~ were filtering along the slip road into PIE (Changi), the vehicle C (SMF7416C) stop suddenly. So I responded by stopping my vehicle A (SMD9299X).

However after a second, I heard a loud bang and my vehicle got pushed forward and hit vehicle C in front of me. When I ~~align~~ align alight, I saw vehicle B (SKK4644H) bang into my boot & bumper. My front bonnet & head lamps were all damaged.

There are video footage in my vehicle & vehicle C to show the whole incident.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature 
 Date & Time: 11/1/19
 11:40am



Driver's Signature 
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature 
 Name: 
 NRIC/FIN No.:

Claim Handling

Accident MT/1027397

Policy No.	5103561963	Vehicle No.	SMD9299X	GST Registration No.	533504
Certificate No.				Policyholder NRIC	533504
Policyholder Name	KC AGENCY	Cover Type	drive CLASSIC	Loading	0
Product Code	PRIVATE CAR INSURANCE	Contact No.(Office)		Contact No.(Home)	
Contact No.(Mobile)	NA	Special Remark		eCode	No
Email Address		TCA	No Yes	eCode Reason	
KFK	No Yes	NCD Entitlement(%)	0	Private Hire	Not avi

Accident Details

Report Date	11/01/2019 16:45	Accident Report Within 24 hrs	Yes	Accident Type	Collisio
Date of Accident	11/01/2019	Time of Accident hh:mm	07:30	Country of Accident	Singap
Reporting Centre		Orange Force		ICM No.	
Accident Location	BUKIT BATOM AVE 3 EXIT TO CLEMENTI AVE 6				

Excess

Own Damage Excess	2,000.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess		Outside Singapore OD Excess	2,000.00		
Third Party Excess	1,500.00	Outside Singapore TP Excess	1,500.00		

Benefits

GST Registered Information

GST Registered	Yes	GST Registration Date	16/11/2016
GST Registration No.	53350441D	GST Status Verified	No

Modification History

Policyholder Mailing Address

Address 1	BLK 329 #06-2052	Address 2	ANG MO KIO AVENUE 3	Address 3	
Address 4	SINGAPORE 560329	Address Type	Singapore address	Post Code	560329
Unit No.	06-2052	Related Policy Number	5103561963		

OI Driver Info

Driver Name		Driver Type		Driver DOB	
Unnamed driver Name		Driver NRIC		Driving Experience	
Register Date of Driver License		Driver Age		Contact No.(Home)	
Contact No.(Mobile)		Contact No.(Office)		Address 3	
Address 1		Address 2		Post Code	
Address 4		Address Type	Foreign address		
Unit No.					
Does he own a Singapore Registered car?	Yes No	Driver Vehicle No.		Driver Insurer Company	

Modification History

Claim 002 **New**

Claim Type *	OD-MX	Insured Name	KC AGENCY
Contact No.(Mobile)		Contact No.(Home)	
Email Address		Vehicle Number	SMD9299X
Claim Description	SMD9299X / SKK74694H ON 11 Jan 2019		
Preferred Workshop Finalisation	Yes	Insured Liability	Not at Fault
Date Registered		Preferred Repair Option	Preferred Workshop, Name unknown
Report Taken By		GIA report	Received
		Date Registered	12/01/2019 17:32
		Claim Close Date	
		Report Taken By	ROSJI WAHAB

Print AK letter

Save Submit

Attachment

Accident No.	MT/1027397	Claim No.	002
Last Doc. Received	Yes No	Upload Date	12/01/2019 17:33
Choose File	No file chosen	Category *	Please Select
		Confidential	NO
		Urgency *	Normal

Videos

ACCIDENT STATEMENT

ACCIDENT DATE: (11 / 01 / 2019) (DD/MM/YYYY). TIME: (07:35) (HH:MM)

LOCATION: Along Toh Tuck Ave towards ~~Butterfield East~~ at the slip road towards

FIE (Fines) change

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SMD 9299 X
- b) INSURANCE COMPANY: NTUC
- c) POLICY NUMBER: 5103561963
- d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
- e) MAKE & MODEL: Toyota Voxy
- f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
- g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
- h) PURPOSE OF USING AT ACCIDENT TIME: Doing Grab
- i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO) (NO)
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- A) NAME: KC Ngan (MALE / FEMALE)
- b) NRIC/FIN/PASSPORT: S2350441D CONTACT: 93677602
- c) ADDRESS: Blk 329 Ang Mo Kio Ave 3 #06-2052
(560329)

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: Chan Yung Chin (MALE / FEMALE)
- b) NRIC/FIN/PASSPORT: S7922010H CONTACT: 93677602
- c) ADDRESS: Blk 329 Ang Mo Kio Ave 3 #06-2052
(560329)

*d) DATE OF BIRTH: (13 / 07 / 1979) (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) DATE OF DRIVING PASS 25 Jun 2004

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO)

IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: _____

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS) _____

b) ROAD SURFACE: (DRY / WET / OTHERS) _____

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: SKK 469414 MODEL: Mercedes Benz
- b) DRIVER'S NAME: Seah Han Yung
- c) NRIC/FIN/PASSPORT: S9328711A CONTACT: 9046 8368

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: SNF 7416C MODEL: BMW X3
- e) DRIVER'S NAME: Tan Sock Hoon
- f) NRIC/FIN/PASSPORT: S72250116 CONTACT: 9681 2934

mark

* No of passengers
(Including driver)
(2)

* No of passenger
(Including driver)
(2)

* No of passenger
(Including driver)
(1)

Email = kent.chan1979@gmail.com

VIDEO SHLmotorwork@gmail.com

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7922010H



Name

CHAN YONG CHIN
(ZENG YONGQIN)

曾永欽

Race

CHINESE

Date of birth

13-07-1979

Sex

M

Country of birth

SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S7922010H



CHAN YONG CHIN
(ZENG YONGQIN)

Birth Date: 13 Jul 1979

Issue Date: 25 Jun 2004



4431351

NRIC No. S7922010H



Date of issue

17-07-2009

APT BLK 329 ANG MO KIO AVENUE 3 #06-2052
SINGAPORE 580328

NRIC No: S7922010H

Date: 08/07/2016

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

PASS DATE

Class 3 MOTOR CARS AND MOTOR TRACTORS THE WEIGHT OF WHICH UNLADEN DOES NOT EXCEED 2500 KILOGRAMS

25 Jun 2004

Class 4 HEAVY MOTOR CARS AND MOTOR TRACTORS THE WEIGHT OF WHICH UNLADEN EXCEED 2500 KILOGRAMS

05 Sep 2016

S7922010H

S / No. 9000251397

NP 428A



Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
 MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
 ROAD TRANSPORT ACT, 1987 (MALAYSIA)
 MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5103561963 / Cover : drivo CLASSIC

1. Index mark and Registration Number of Vehicle : To Be Advised
 Chassis Number : ZWR800324911
2. Name of Policyholder : KC AGENCY
3. Effective Date of Insurance : 12 Sep 2018
4. Expiry Date of Insurance : 11 Sep 2019
5. Persons or Classes of Persons entitled to drive#
 (a) The Policyholder.
 (b) Any other person who is driving on the Policyholder's order or with his/her permission.
 Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to Use#
 (a) Use for social domestic and pleasure purposes and in connection with the Policyholder's or Hirer's business.

This Policy does not cover

- (a) Use for racing, pace-making, reliability trial or speed-testing.
 - (b) Use for the carriage of goods (other than samples) in connection with any trade or business.
 - (c) Use for any purpose in connection with the Motor Trade.
- # Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$2,000
EXCESS (SECTION 2)	: S\$1,500
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: NO
INSURE WITH COE	: YES
NCD PROTECTION	: NO
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: CHAN YONG CHIN (ZENG YONGQIN)
NAMED DRIVER (1)	: N/A
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: HONG LEONG FINANCE LTD
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

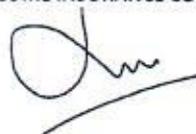
Agency : VINCAR PTE LTD (00000614250)
 Date of Issue : 11 Sep 2018 12:05 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive

Register New Vehicle (Acknowledgement)

Vehicle Particulars

Vehicle No.:	SMD9299X		
Vehicle Type:	Z11 - Private Hire (Chauffeur) Station Wagon/Jeep/Land Rover	Vehicle Scheme:	Normal
Vehicle Attachment 1:	No Attachment		
Vehicle Attachment 2:	-	Vehicle Attachment 3:	-
Vehicle Make:	TOYOTA	Vehicle Model:	VOXY HYBRID 1.8V CVT
Chassis No.:	ZWR800324911	Engine No.:	2ZR0B70747
Motor No.:	318D07518	Trailer Chassis No.:	-
Propellant:	Petrol-Electric	Passenger Capacity:	6
Engine Capacity:	1797 cc	Power Rating:	60.0 kW
Maximum Power Output:	100.0 kW (134 bhp)		
Unladen Weight:	1620 kg	Maximum Laden Weight:	2005 kg
Primary Colour:	Black	Secondary Colour:	-
First Registration Date:	12 Sep 2018	Original Registration Date:	12 Sep 2018
Manufacturing Year:	2018	Open Market Value:	\$33,163.00
PARF Eligibility:	Yes	Minimum PARF Benefit:	\$14,214.00
No. of Transfers:	0	Additional Registration Fee Rate:	First \$20,000.00 (100%), next \$13,163.00 (140%)
Actual ARF Paid:	\$28,429.00		

Owner Particulars

Owner Name:	KC AGENCY
Owner ID Type:	Business
Owner ID:	53350441D
Registered Address Type:	HDB / HUDC
Registered Block /House No.:	329
Registered Street Name:	ANG MO KIO AVENUE 3
Registered Unit No.:	# 06 - 2052
Registered	