

22/03/2002

ASS. REC. BY:

REF:

CS/EQ119000697/Avd362

Special Instruction:

Surveyor:
menmen

Adrian

ASSIGNMENT (Office)

From (Person):

Joel Goh

of

EQ1

Date/Time:

11/1/19 @ 2:17pm

Estimated Cost:

Bill to:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKQ 4849Y

Insured:

at Workshop m/s

Auto N Cars

Tel:

6555 2909

of

Blk 1 Kaki Bukit Ave 6 # 01-04

Policy No:

Claim No:

DM19H000112

Sum Insured:

Excess:

\$125.00 (75% waiver)

Make of Veh:

D.O.A.

08/01/2019

(Client's Record)

☒ CA / REV / REP. / REV 24 HRS

In order

14/1/19 @ after 12pm

H.O.D. Endorsement:

Date/Time:

3pm @ 11/1/19

Person Contacted:

Daria

Vehicle IN ☒ OUT

Date/Time

Action/Instruction (✓) Estimate

SKQ 4849Y - CS/EQ119000697/Khb3

D.O.A: 8/1/2019

10/5/19

LS \$4000 confirmed by email (Ref 4970.40, 55/5)

Birney

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

| | |
|-----|-----|
| | |
| N/S | O/S |
| | |

Bal. or Market Value: 27K.

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKQ4849Y Yr Regn: 2008 / Dec

Type: M.Cap / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Fit. c.c 1339.

Colour: White A/C: Insured / Std / NI / NA

Sp.Reading: 180424. T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: GE61130598

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder? / Jammed / Leaked / Burnt or

Brake: Inorder? / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/60R15

R: 185/60R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / DOHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 14/01/19

Survey held at Auto N Gr.

Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD EQ.

COE Expiry : 04/12/23

RECEIVED 10 MAY 2019

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2) 10/5 - typist

Report Format: menmen

Lump Sum / I.B.I: (\$) 4000k

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Survey Fee:

Transportation:

\$ + RS \$

) Photos

) Others

TOTAL

160

160

...CLAIM SUBFOLDER...(New Assignment)

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|--|--|---------|---------------|-------------|--|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 10 Jan 2019 Sendback Est | 10 Jan 2019 14:44 S\$8,206.40 | 11 Jan 2019 14:17 Assign | | | | New Assignment Cancel Case |

| | | | | |
|------|-----------|---------------|-----------|--------------------------|
| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|--------------------------|

CLAIM SUBFOLDER DETAILS

| | | | |
|-------------------|---|------------------------|--|
| Insured: | LOI BIH LIANG, ID: S1607292C | | |
| Vehicle Reg. No.: | SKQ4849Y | Date of Loss: | 08/01/2019 00:00 - :59 [121 Months and 3 Days From LTA Reg Date (Man Yr)] |
| Claim Type: | OD / DM19HO00112 | Policy/Cover Note No.: | DMPPHQ18-008248 (Comprehensive) |
| | | Excess: | S\$125.00 |
| Repairer: | Auto N Cars Services Pte Ltd (HQ) Blk 1 Kaki Bukit Ave 6 #01-04, AutoBay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 6555 2909 | | |
| Handling Insurer: | EQ Insurance Company Ltd (HQ) - Tel: 6223 9433 ... [Handled by Joel Goh] | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 22/01/2019] | | |
| Adj Asg. Remarks: | EXCESS: \$125.00 (75% WAIVER) SURVEY AND AUTHORISE IF IN ORDER | | |

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. | | | | | | | | | |

View Received Message

This mail is associated with :

SKQ4849Y (DM19HO00112)

OD

Jan 8 2019 12:00AM

[LOI BIH LIANG]

Auto N Cars Services Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From EQ Insurance Company Ltd (HQ) (EQI_HQ), sent on 10/05/2019 14:23 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$4000.00) - SKQ4849Y - Claim Handler: Joel Goh

Approved:4000.00.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

| | | | |
|-----|---|-------|---|
| To: | EQ Insurance Company Ltd 5 Maxwell Road, #17-00 Tower Block MND Complex Singapore 069110 | From: | LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933 |
|-----|---|-------|---|

Attn: Joel Goh

Date: 10 May 2019

Preliminary Advice

| | | | |
|--------------------|--------------------------------|-------------------------|-------------------|
| Vehicle No | : SKQ4849Y | Accident Date | : 08/01/2019 |
| Make | : HONDA FIT | Policy No. | : DMPPHQ18-008248 |
| Assignment Date | : 11/01/2019 | Excess | : S\$125.00 |
| Date of Inspection | : 14/1/2019 | Est. Duration of Repair | : 5 |
| Inspection At | : AUTO N CARS SERVICES PTE LTD | | |

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

| | | |
|-----------------------------|------|---------------------|
| Repairer's Estimate (Gross) | :S\$ | 8,972.40 |
| Revised Amount | :S\$ | 4,000.00 (LUMP SUM) |
| Check Items (Estimated) | :S\$ | 0.00 |
| Total | :S\$ | 4,000.00 |

| | | |
|-----------------|------|--|
| Lump Sum Repair | :S\$ | |
|-----------------|------|--|

Total Loss Consideration

| | | |
|--------------------|------|-----------|
| New for Old Value | :S\$ | |
| Pre-Accident Value | :S\$ | 27,000.00 |
| COE / PARF Rebate | :S\$ | 13,478.00 |
| Salvage Value | :S\$ | |
| Margin for Repair | :S\$ | 13,522.00 |

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

| | |
|---|--------------------------|
| Vehicle Owner Particulars | |
| Owner ID Type: | Singapore NRIC |
| Owner ID: | 7292C |
| Vehicle Details | |
| Vehicle No.: | SKQ4849Y |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 14 Jan 2019 |
| Vehicle Make: | HONDA |
| Vehicle Model: | FIT 1.3G A |
| Primary Colour: | White |
| Manufacturing Year: | 2008 |
| Engine No.: | L13A4144526 |
| Chassis No.: | GE61130598 |
| Maximum Power Output: | 73.0 kW (97 bhp) |
| Open Market Value: | \$14,091.00 |
| Original Registration Date: | 05 Dec 2008 |
| First Registration Date: | 05 Dec 2008 |
| Transfer Count: | 2 |
| Actual ARF Paid: | \$14,091.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Forfeited |
| PARF Eligibility Expiry Date: | - |
| PARF Rebate Amount: | \$0.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 04 Dec 2023 |
| COE Category: | A - Car (1600cc & below) |
| COE Period(Years): | 5 |
| PQP Paid: | \$13,786.00 |
| COE Rebate Amount: | \$13,478.00 |
| Total Rebate Amount: | \$13,478.00 |
| Message | |
| Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier. | |

The information contained herein is correct as at 14 Jan 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|---|
| Date Of Report | 09/01/2019 03:19 |
| Date Of Accident | 08/01/2019 00:20 |
| Exact Location Of Accident | JUNCTION OF BISHAN ST 11 AND BISHAN ST 12 |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|----------------------|
| Vehicle Registration Number | SKQ4849Y |
| Insured/Policyholder | |
| Name Of Registered Owner | LOI BIH LIANG |
| NRIC No | S1607292C |
| Email Address | LOOISSG@YAHOO.COM |
| Mobile Phone No | (LOCAL) +65-90030388 |
| Alternative Phone No | OFFICE-90030388 |

Vehicle Particulars

| | |
|--|-------------|
| Manufacturer | HONDA |
| Model | FIT |
| Exact Purpose for which vehicle was being used at time of accident | PRIVATE |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES |
| If No, Please state action to be taken | |
| Vehicle Category | PRIVATE CAR |

Insurance Company

| | |
|---------------------------|--------------------------|
| Name of Insurance Company | EQ INSURANCE COMPANY LTD |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | DMPPHQ18-008248 |
| Cover Note Number | N.A. |

Driver

| | |
|----------------------|------------------------|
| Name of Driver | LOI BIH LIANG |
| NRIC No | S1607292C |
| Date Of Birth | 12/01/1963 |
| Occupation | INDOOR |
| Date Of Driving Pass | 21/02/1984 |
| Driving Experience | 34 YEARS AND 10 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-90030388 |
| Fax Number | |
| Contact Number | OFFICE-90030388 |
| Email Address | LOOISSG@YAHOO.COM |

| | |
|---|-------------------------------------|
| Address | BLK 433 YISHUN AVENUE 6 #05-2134 |
| Postcode | 760433 |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | OWNER |
| Vehicle Registration Number of Driver's Own Vehicle | - - - |
| Insurance Company of Driver's Own Vehicle | - - - |

General Information of the Accident

| | |
|--------------------|--------------------------|
| Type Of Accident | COLLISION - HEAD TO REAR |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|-----|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles (including own vehicle) involved in the accident | 2 |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 1 |

Details of Police Action

| | |
|---|----|
| Was the accident reported to the police? | NO |
| If Yes, Please state which Police Station | |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

I SKQ4849Y was driving along the junction of Bishan st 11 turning right towards Bishan st 12. As I was following the 3rd party SHB7827E in front of me, as we was making a right turn, half way on the turning the 3rd party make a sudden stop and I couldn't react on time due to it was at a turning point and my front vehicle collided onto the 3rd party rear bumper. When we was making a right turn I saw on the right side there was a pedestrian that was waving to the taxi asking him to stop and that point of time I was looking onto my right side scared if the pedestrian were to dash out to the main road. No injuries was involved and manage to exchange particular with the 3rd party.

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | YES |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-----------------------------|---------------------------|
| Vehicle Registration Number | SHB7827E |
| Vehicle Make/Model/Colour | CHEVROLET/EPICA 2.0DS/RED |
| Details Of Properties | |
| Vehicle Category | TAXI |
| Name of Driver | LOW KIM SENG |
| NRIC/Passport Number | S0852227H |
| Contact Number | 82295466 |
| Address | |
| Postcode | |
| Insurance Company Name | |



Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to rescind policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of the report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA):
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurers who have insured vehicles involved in this accident (all insurers who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");
(b) all insurers who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

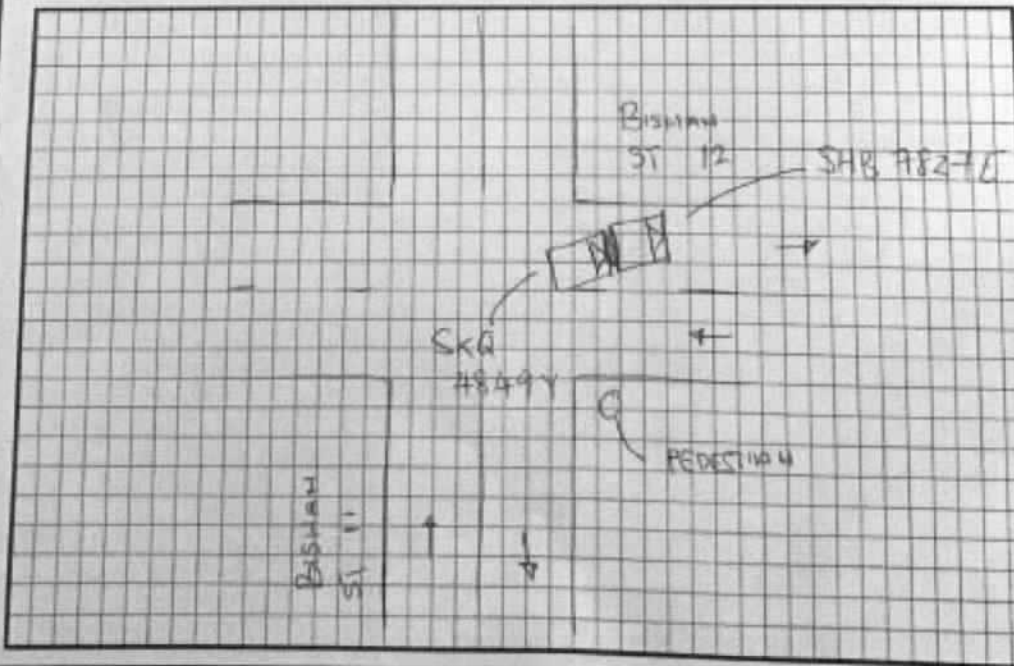
VERIFIED BY AJAX MARS
REPORTING OFFICER
MUHAMMAD SUMARDI BIN
MOHD AFFANDI

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Sketch Plan



Common Statement Pg. 1

ACCIDENT STATEMENT (2000 characters)

I SKQ4849Y was driving along the junction of Bishan st 11 turning right towards Bishan st 12. As I was following the 3rd party SHB7827E in front of me, as we was making a right turn, half way on the turning the 3rd party make a sudden stop and I couldn't react on time due to it was at a turning point and my front vehicle collided onto the 3rd party rear bumper. When we was making a right turn I saw on the right side there was a pedestrian that was waving to the taxi asking him to stop and that point of time I was looking onto my right side scared if the pedestrian were to dash out to the main road. No injuries was involved and manage to exchange particular with the 3rd party.

Taxi Voucher No.

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER:
MUHAMMAD SUMARDI BIN MOHO AFFANDI

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

8 January 2018 at 3:39 PM

Date/Time

8 January 2018 at 3:39 PM



Co. Reg: 200922097K

AutoBay @ Kaki Bukit Blk 1 Kaki Bukit Ave 6 #01-04 (S) 417883
• Tel: (65) 6555 2909 • Fax: (65) 6841 7181 • Web: www.autoncars.com.sg

INSURER: **EQ Insurance Company Ltd (HQ)**

PARTICULARS OF CLAIM

| | | | |
|---------------------|-----------------|-----------------------|------------|
| Claim Type: | OD (OWN DAMAGE) | Ref. No: | |
| Policy No: | DMPPHQ18-008248 | Date of Loss: | 08/01/2019 |
| Vehicle Reg. No.: | SKQ4849Y | Driveable? | |
| Driver Age/Info: | | Party At Fault: | UNKNOWN |
| TP Injury Involved? | NO | Third Party Involved? | YES |
| Insured/Claimant: | LOI BIH LIANG | | |

| | | | |
|-----------------|--------------------|--------------------|------------|
| Make/Model: | HONDA FIT, 1.3 (A) | Vehicle Reg. Date: | 05/12/2008 |
| Vehicle Colour: | WHITE | | |
| Engine No: | L13A4144526 | Chassis No: | GE61130598 |
| Odometer: | 0 KM | | |

| | |
|-------------------------------|-----------|
| Paint Type: | |
| Total Loss? | NO |
| Est. Duration of Repair (day) | 7 |

Present Location: **AUTO N CARS SERVICES PTE LTD (HQ)**

COST OF CLAIMS

| | |
|--------------------------|-----------------|
| Parts | 5,766.40 |
| Miscellaneous Items | 0.00 |
| Labour | 2,440.00 |
| Paintwork Labour | 0.00 |
| Towing | 0.00 |
| Gross Total (S\$) | 8,206.40 |
| + GST 7.00% (S\$) | 574.45 |
| Nett Amount (S\$) | 8,780.85 |

This claim is handled by: **JADEN CHOO JING TONG**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 10 Jan 2019)
Parts: 144 HONDA FIT 1.3 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: Auto N Cars Services Pte Ltd/SKQ4849Y/10/01/2019 14:44
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

| No. | Qty | Part No. | Particulars | %Disc | %Depr | Amount |
|-----|-----|----------|---|-------|-------|-------------|
| 1 | 1 | | *Front no plate <i>Chief d</i> | 0 | 0.00 | *50.00 FS ✓ |
| 2 | 1 | | *Front bumper <i>Delid</i> | 0.00 | 0.00 | *410.00 F ✓ |
| 3 | 1 | | *Front bumper reinforcement <i>Best</i> | 0.00 | 0.00 | *250.00 F ✓ |
| 4 | 2 | | *Front bumper retainer <i>new</i> | 0.00 | 0.00 | *90.00 F ✓ |
| 5 | 14 | | *Front bumper clip <i>new</i> | 0.00 | 0.00 | *21.00 F ✓ |
| 6 | 1 | | *Front bumper tow cover <i>missing</i> | 0.00 | 0.00 | *58.00 F ✓ |
| 7 | 1 | | *Front bumper lower grille <i>new</i> | 0.00 | 0.00 | *310.00 F + |
| 8 | 1 | | *Front grille <i>Delid</i> | 0.00 | 0.00 | *125.00 F ✓ |
| 9 | 1 | | *Front grille logo <i>new</i> | 0.00 | 0.00 | *65.00 F ✓ |
| 10 | 1 | | *Front bonnet <i>Delid</i> | 0.00 | 0.00 | *580.00 F ✓ |
| 11 | 1 | | *Front bonnet lock <i>Not new</i> | 0.00 | 0.00 | *75.00 F + |
| 12 | 2 | | *Front bonnet hinge <i>Not new</i> | 0.00 | 0.00 | *120.00 F * |
| 13 | 1 | | *RH headlamp assy ? | 0.00 | 0.00 | *430.00 F ? |
| 14 | 1 | | *LH headlamp assy ? | 0.00 | 0.00 | *430.00 F ? |
| 15 | 1 | | *Front support panel <i>Repair</i> | 0.00 | 0.00 | *480.00 F + |
| 16 | 1 | | *Radiator assy ? | 0.00 | 0.00 | *580.00 F ? |
| 17 | 1 | | *Radiator fan cowl <i>Not new</i> | 0.00 | 0.00 | *180.00 F + |
| 18 | 1 | | *Radiator fan motor <i>Not new</i> | 0.00 | 0.00 | *250.00 F + |
| 19 | 1 | | *Radiator fan blade <i>Not new</i> | 0.00 | 0.00 | *110.00 F + |
| 20 | 1 | | *Air con condenser <i>Best</i> | 0.00 | 0.00 | *610.00 F ✓ |
| 21 | 1 | | *Coolant ? | 0 | 0.00 | *25.00 FS ? |

F=Franchise part. S=SpcNett.

| | |
|-------------------------------------|-----------------|
| Sub Total (\$\$) | 5,249.00 |
| + Margin on L,N Items 10.00% (\$\$) | 517.40 |
| Total Parts (\$\$) | 5,766.40 |

Auto N Cars Services Pte Ltd/SKQ4849Y/10/01/2019 14:44. Not valid without Reference section.
 Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

| No | Particulars | Lab.Type | Amount |
|-------------------------|--|----------|------------------------|
| Labour Items | | | |
| 1 | To knock & straighten necessary portion, cut & weld damaged panel, adjust & realign the same | New | 1,200.00 <i>600</i> |
| 2 | To putty & spray both frt fender, frt bonnet, frt bumper, frt support panel & frt bumper reinforcement | New | 1,000.00 <i>600</i> |
| 3 | To remove & renew radiator assy, air con condenser assy, vacuum & change up gas | New | 180.00 <i>120</i> |
| 4 | To check all lightings & wirings | New | 60.00 <i>30</i> |
| Gross Labour Cost (S\$) | | | 2,440.00 |

Auto N Cars Services Pte Ltd/SKQ4849Y/10/01/2019 14:44. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian Lij
w/s 14/01/19.
05 hrs.
Excess \$125.



Co. Reg. 200922097K

AutoBay @ Kaki Bukit Bldg 1 Kaki Bukit Ave 6 #01-04 (S) 417883
 • Tel: (65) 6555 2909 • Fax: (65) 6841 7181 • Web: www.autocars.com.sg

INSURER: EQ Insurance Company Ltd (HQ)

PARTICULARS OF CLAIM

| | | | |
|-------------------------------|-----------------------------------|-----------------------|------------|
| Claim Type: | OD (OWN DAMAGE) | Ref. No: | |
| Policy No: | DMPPHQ18-008248 | Date of Loss: | 08/01/2019 |
| Vehicle Reg. No.: | SKQ4849Y | Driveable? | |
| Driver Age/Info: | | Party At Fault: | UNKNOWN |
| TP Injury Involved? | NO | Third Party Involved? | YES |
| Insured/Claimant: | LOI BIH LIANG | | |
| Make/Model: | HONDA FIT, 1.3 (A) | Vehicle Reg. Date: | 05/12/2008 |
| Vehicle Colour: | WHITE | | |
| Engine No: | L13A4144526 | Chassis No: | GE61130598 |
| Odometer: | 0 KM | | |
| Paint Type: | | | |
| Total Loss? | NO | | |
| Est. Duration of Repair (day) | 7 | | |
| Present Location: | AUTO N CARS SERVICES PTE LTD (HQ) | | |

COST OF CLAIMS

| | Amount |
|---------------------|-----------------|
| Parts | 5,766.40 |
| Miscellaneous Items | 0.00 |
| Labour | 2,440.00 |
| Paintwork Labour | 0.00 |
| Towing | 0.00 |
| | 8972.40 |
| Gross Total (S\$) | 8,206.40 |
| + GST 7.00% (S\$) | 574.45 |
| Nett Amount (S\$) | 8,780.85 |

This claim is handled by: JADEN CHOO JING TONG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 10 Jan 2019)

Parts: 144 HONDA FIT 1.3 (A) (Catalogue: Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Auto N Cars Services Pte Ltd/SKQ4849Y/10/01/2019 14:44

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

| No. | Qty | Part No. | Particulars | %Disc | %Depr | Amount |
|-----|-----|----------|--|-------|-------|-------------|
| 1 | 1 | | *Front no plate <i>Cut</i> | 0 | 0.00 | *50.00 FS ✓ |
| 2 | 1 | | *Front bumper <i>Reband</i> | 0.00 | 0.00 | *410.00 F ✓ |
| 3 | 1 | | *Front bumper reinforcement <i>Bent</i> | 0.00 | 0.00 | *250.00 F ✓ |
| 4 | 2 | | *Front bumper retainer <i>new</i> | 0.00 | 0.00 | *90.00 F ✓ |
| 5 | 14 | | *Front bumper clip <i>new</i> | 0.00 | 0.00 | *21.00 F ✓ |
| 6 | 1 | | *Front bumper tow cover <i>missing</i> | 0.00 | 0.00 | *58.00 F ✓ |
| 7 | 1 | | *Front bumper lower grille <i>Reband</i> | 0.00 | 0.00 | *310.00 F ✓ |
| 8 | 1 | | *Front grille <i>Reband</i> | 0.00 | 0.00 | *125.00 F ✓ |
| 9 | 1 | | *Front grille logo <i>new</i> | 0.00 | 0.00 | *65.00 F ✓ |
| 10 | 1 | | *Front bonnet <i>Dented</i> | 0.00 | 0.00 | *580.00 F ✓ |
| 11 | 1 | | *Front bonnet lock <i>Not new</i> | 0.00 | 0.00 | *75.00 F ✓ |
| 12 | 2 | | *Front bonnet hinge <i>Not new</i> | 0.00 | 0.00 | *120.00 F ✓ |
| 13 | 1 | | *RH headlamp assy <i>new</i> | 0.00 | 0.00 | *430.00 F ✓ |
| 14 | 1 | | *LH headlamp assy <i>new</i> | 0.00 | 0.00 | *430.00 F ✓ |
| 15 | 1 | | *Front support panel <i>Repair</i> | 0.00 | 0.00 | *480.00 F ✓ |
| 16 | 1 | | *Radiator assy <i>Bent</i> | 0.00 | 0.00 | *580.00 F ✓ |
| 17 | 1 | | *Radiator fan cowling <i>new</i> | 0.00 | 0.00 | *180.00 F ✓ |
| 18 | 1 | | *Radiator fan motor <i>Not new</i> | 0.00 | 0.00 | *250.00 F ✓ |
| 19 | 1 | | *Radiator fan blade <i>new</i> | 0.00 | 0.00 | *110.00 F ✓ |
| 20 | 1 | | *Air con condenser <i>Bent</i> | 0.00 | 0.00 | *610.00 F ✓ |
| 21 | 1 | | *Coolant <i>new</i> | 0 | 0.00 | *25.00 FS ✓ |

F=Franchise part. S=SpcNett.

Sub Total (S\$)

5,249.00

+ Margin on L.N Items 10.00% (S\$)

517.40

Total Parts (S\$)

5,766.40

Auto N Cars Services Pte Ltd/SKQ4849Y/10/01/2019 14:44. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

| No | Particulars | Lab.Type | Amount |
|-------------------------|--|----------|----------------------------------|
| <u>Labour Items</u> | | | 700 |
| 1 | To knock & straighten necessary portion, cut & weld damaged panel, adjust & realign the same | New | 1,200.00 |
| 2 | To putty & spray both frt fender, frt bonnet, frt bumper, frt support panel & frt bumper reinforcement | New | 1,000.00 |
| 3 | To remove & renew radiator assy, air con condenser assy, vacuum & change up gas | New | 180.00 ¹²⁰ |
| 4 | To check all lightings & wirings | New | 60.00 ³⁰ |
| Gross Labour Cost (S\$) | | | 2,440.00 |

Auto N Cars Services Pte Ltd/SKQ4849Y/10/01/2019 14:44. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Adrian Lij
w/s 14/01/19.
05 days.
Excess \$125.



AutoBay @ Kaki Bukit Blk 1 Kaki Bukit Ave 6 #01-04 (S) 417883
• Tel: (65) 6555 2909 • Fax: (65) 6841 7181 • Web: www.autoncars.com.sg

(SUPPLEMENTARY)

INSURER: **EQ Insurance Company Ltd (HQ)**

PARTICULARS OF CLAIM

| | | | |
|---------------------|-----------------|-----------------------|------------|
| Claim Type: | OD (OWN DAMAGE) | Ref. No: | |
| Policy No: | DMPPHQ18-008248 | Date of Loss: | 08/01/2019 |
| Vehicle Reg. No.: | SKQ4849Y | Driveable? | |
| Driver Age/Info: | | Party At Fault: | UNKNOWN |
| TP Injury Involved? | NO | Third Party Involved? | YES |
| Insured/Claimant: | LOI BIH LIANG | | |

| | | | |
|-----------------|--------------------|--------------------|------------|
| Make/Model: | HONDA FIT, 1.3 (A) | Vehicle Reg. Date: | 05/12/2008 |
| Vehicle Colour: | WHITE | | |
| Engine No: | L13A4144526 | Chassis No: | GE61130598 |
| Odometer: | 0 KM | | |

Paint Type:
Total Loss? **NO**
Est. Duration of Repair (day) **7**

Present Location: **AUTO N CARS SERVICES PTE LTD (HQ)**

| COST OF CLAIMS | Amount |
|-----------------------------------|-----------------|
| Parts | 616.00 |
| Miscellaneous Items | 0.00 |
| Labour | 150.00 |
| Paintwork Labour | 0.00 |
| Towing | 0.00 |
| Gross Total (S\$) | 766.00 |
| + GST 7.00% (S\$) | 53.62 |
| Nett Amount (S\$) | 819.62 |
| + Previous Estimates (S\$) | 8,780.85 |
| Claim Total (S\$) | 9,600.47 |

Generated using Merimen e-Claims Internet Estimation & Adjusting System

(17/07/00)

REF: NS/INC12000171/H/Hn

ASS. REC. BY:

Henry NTUC

ASSIGNMENT

From: _____ Date: _____

Estimated Cost _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: SFR 1822 YPolicy No. 3004 222696-06Claims No. NT/6740945-001

Sum Insured: _____ Excess: _____

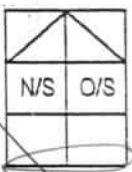
(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.



Bal. or Market Value: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHA 3971C Yr Regn: 04, 2008

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

(A)

Make: Hyundai Sonata c.c. 1991Colour Blue A/C: Insured / Std / NI / NASp. Reading 688825 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMHET4VR8A • 491217Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215 / 60 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Maxxis

Front _____ Rear _____

R/Bal. 7 mm R/Bal. 5 mmL/Bal. 7 mm L/Bal. 5 mmD.O.A. 1/1/12 D.O.I. 3/1/12Survey held at CDGE Loyang

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

4/5 survey & resurvey photo uploaded.

SHA 3971C CC/INC 09016881/CN D.O.A: 2707-09

SFR 1822 Y X

16/1/12 Finalized amt 4/5 \$1650.00 with 3 working day with Andrew.

(RED \$2725 64 - 62%)

ENTERED 09 FEB 2012

Send for typing on:

18-01-12 5 JAN 2012

Prel. Report

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S - RS, SI

Photos

| |
|-----|
| 160 |
| |
| |

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 21 Jan 2019)**Parts:** 144 HONDA FIT 1.3 (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** Auto N Cars Services Pte Ltd/SKQ4849Y/21/01/2019 11:15**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Estimates on Parts**

| No. | Qty | Part No. | Particulars | %Disc | %Depr | Amount |
|-----|-----|----------|-----------------------------|-------|-------|---------------|
| 1 | 1 | | *AIR-CON COMPRESSOR dm (NC) | 0.00 | 0 | *560.00 F X |
| | | | | | | 560.00 |
| | | | | | | 56.00 |
| | | | | | | 616.00 |

F=Franchise part.

Auto N Cars Services Pte Ltd/SKQ4849Y/21/01/2019 11:15. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

REPAIR DETAILS

Recommended Parts

| No | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|----|-----|----------|--------------------------------|---------------|-------------|--------------|
| 1 | 1 | | *BUMPER FOAM PAD | Not Necessary | 97.78 FS | *- FS |
| 2 | 1 | | *COVER | Not Necessary | 66.60 FS | *- FS |
| 3 | 10 | | *SCREW/WASHER | Necessary | 26.00 FS | *19.50 FS |
| 4 | 1 | | *PARKING AID FRT X (4 PCS) | Short Circuit | 352.80 FS | *264.60 FS |
| 5 | 1 | | *BUMPER TOW COVER | Dented | 23.80 FS | *17.85 FS |
| 6 | 1 | | *SCREW/WASHER (10 PCS) | Necessary | 25.00 FS | *18.75 FS |
| 7 | 1 | | *BUMPER CLIP XT ST (20 PCS) | Not Necessary | 18.00 FS | *- FS |
| 8 | 1 | | *PARKING AID SEAL (4 PCS) | Necessary | 9.60 FS | *7.20 FS |
| 9 | 10 | | *ENGINE UNDERTRAY | Torn | 18.00 FS | *13.50 FS |
| 10 | 10 | | *NUT | Necessary | 26.00 FS | *19.50 FS |
| 11 | 10 | | *INSULATOR CLIP XF | Necessary | 70.00 FS | *52.50 FS |
| 12 | 10 | | *SCREW/WASHER | Necessary | 44.00 FS | *33.00 FS |
| 13 | 10 | | *BOLT UNDERTRAY M6 | Not Necessary | 26.00 FS | *- FS |
| 14 | 1 | | *BUMPER BRACKET FR | Bent | 53.76 FS | *40.32 FS |
| 15 | 1 | | *BADGE - RADIATOR | Necessary | 64.80 FS | *48.60 FS |
| 16 | 1 | | *BUMPER FOAM PAD | Dented | 156.00 FS | *117.00 FS |
| 17 | 1 | | *CENTRE GRILLE W A | Cracked | 180.80 FS | *135.60 FS |
| 18 | 1 | | *GRILLE FRT CHROME | Cracked | 1,245.53 FS | *934.15 FS |
| 19 | 1 | | *HEADLAMP HID LH X | Cracked | 2,609.90 FS | *1,957.43 FS |
| 20 | 1 | | *HEADLAMP HID RH X | Scratched | 2,688.19 FS | *2,016.15 FS |
| 21 | 1 | | *RADIATOR SHIELD L | Serviceable | 72.90 FS | *- FS |
| 22 | 1 | | *BUMPER FOAM FRT X | Serviceable | 360.80 FS | *- FS |
| 23 | 1 | | *RADIATOR SHIELD T | Serviceable | 80.60 FS | *- FS |
| 24 | 1 | | *TOP PANEL XF | Bent | 1,198.09 FS | - |
| 25 | 1 | | *BUMPER COVER FRT | Dented | 2,024.90 FS | *1,518.68 FS |
| 26 | 1 | | *BUMPER UNDERTRAY | Serviceable | 469.21 FS | *- FS |
| 27 | 1 | | *BONNET FRT XF | Bent | 4,852.00 FS | *3,639.00 FS |
| 28 | 1 | | *BUMPER BRACKET FR | Bent | 53.76 FS | *40.32 FS |
| 29 | 1 | | *GRILLE MESH, RHF | Serviceable | 189.80 FS | *- FS |
| 30 | 1 | | *GRILLE MESH, LHF | Serviceable | 195.49 FS | *- FS |
| 31 | 1 | | *BUMPER CHROME FRT | Necessary | 208.80 FS | *156.60 FS |
| 32 | 1 | | *BUMPER CHROME FRT | Necessary | 208.80 FS | *156.60 FS |
| 33 | 1 | | *JC2Z4740/BUMPER B | Bent | 922.14 FS | *691.61 FS |
| 34 | 2 | | *BONNET CATCH XF | Bent | 106.80 FS | *106.80 FS |
| 35 | 2 | | *BONNET LOCK XF | Bent | 116.70 FS | *116.70 FS |
| 36 | 1 | | *TOP PANEL XF | Bent | 898.57 FS | *898.57 FS |
| 37 | 1 | | *BONNET CATCH XF X | Bent | 53.40 FS | *53.40 FS |

F=Franchise part. S=SpcNett.

| | | |
|-------------------|-----------|-----------|
| Total Parts (S\$) | 19,815.32 | 13,073.93 |
|-------------------|-----------|-----------|

Report was unsubmitted during this print-out.

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

| No | Particulars | Lab.Type | Amount |
|--------------------------------|--|----------|---------------|
| Labour Items | | | |
| 1 | TO REMOVE AND RENEW AIR-CON COMPRESSOR. VACUUM AND CHARGE UP GAS | New | 150.00 |
| Gross Labour Cost (S\$) | | | 150.00 |

Auto N Cars Services Pte Ltd/SKQ4849Y/21/01/2019 11:15. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|--|----------|------------|----------|
| Labour Items | | | | |
| 1 | TO STRAIGHTEN, REPAIR, REPLACE FRONT BONNET, FRONT BUMPER, FRONT GRILLE, FRONT LH HEADLAMPS, FRONT RH HEADLAMPS ETC. | New | 4,250.00 | 2,550.00 |
| 2 | TO PUTTY SPRAY PAINT FRONT BONNET, FRONT BUMPER ETC. | New | 3,000.00 | 1,125.00 |
| 3 | TO SUPPLY FRONT LICENSE PLATE & HOLDER. | New | 45.00 | 33.75 |
| 4 | TO FOCUS ON FRONT HEADLAMPS. | New | 150.00 | 112.50 |
| 5 | TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES. | New | 450.00 | 337.50 |
| 6 | ADDITIONAL LABOUR TO REPLACE SUPPORT PANEL. | New | 1,125.00 | 1,125.00 |
| 7 | TO TOP UP AIR-CON GAS. | New | 450.00 | 450.00 |
| 8 | ADDITIONAL SPRAY PAINT. | New | 562.50 | 562.50 |
| Gross Labour Cost (S\$) | | | 10,032.50 | 6,296.25 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 10 May 2019 2:13 PM
To: 'Darla Balingit'
Cc: SUR
Subject: RE: SKQ 4849Y-DOA: 8/1/2019 (EQI OD)

Dear Darla,

Noted with thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Darla Balingit <darla@autoncars.com.sg>
Sent: Friday, 10 May 2019 1:48 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: Re: SKQ 4849Y-DOA: 8/1/2019 (EQI OD)

Dear Veron,

COR \$4000 lump sum accepted.

Kindly make an offer in merimen

Thank you!

On Wed, May 8, 2019 at 12:14 PM Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Darla,

Offer Lump Sum \$4,000/- before excess \$125 @ 5 working days

PARTS -\$3099 + 10%=\$3408.90

SN-\$75

LABOUR-\$1550

TOTAL-\$5033.90 (Less 20%)= \$4027.12

Please check and confirm

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

--

Best Regards,

Darla Balingit

Auto N Cars Services Pte Ltd

m: +65 8499 3326

o : +65 6555 2909 Fax : 6841 7181

e: darla@autoncars.com.sg

web site : www.autoncars.com.sg

office: Auto Bay@ Kaki Bukit Avenue 6

Blk 1 #01-04

Singapore 417883

...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|--|---|---|---|------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
| Main | 10 Jan 2019 Sendback Est | 10 Jan 2019 14:44 \$8,206.40 | 11 Jan 2019 14:17 Edit Adj Rpt | \$4,000.00 Edit Estimates | \$4,000.00 View Rpt | | Pending for Survey Report Cancel Case |
| Supp #1 | 21 Jan 2019 11:13 | 21 Jan 2019 11:15 \$766.00 | 21 Jan 2019 11:15 | | | (Combined) | Combined with Main Uncombine Suppl. |

| | | | | |
|-------------|------------------|----------------------|------------------|--------------------------|
| Main | Reference | Claim Details | Documents | Show All |
|-------------|------------------|----------------------|------------------|--------------------------|

CLAIM SUBFOLDER DETAILS

| | | | |
|-------------------|---|------------------------|--|
| Insured: | LOI BIH LIANG, ID: S1607292C | | |
| Vehicle Reg. No.: | SKQ4849Y | Date of Loss: | 08/01/2019 00:00 - :59 [121 Months and 3 Days From LTA Reg Date (Man Yr)] |
| Claim Type: | OD / DM19HO00112 | Policy/Cover Note No.: | DMPPHQ18-008248 (Comprehensive) |
| | | Excess: | \$125.00 |
| Repairer: | Auto N Cars Services Pte Ltd (HQ) Blk 1 Kaki Bukit Ave 6 #01-04, AutoBay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 6555 2909 | | |
| Handling Insurer: | EQ Insurance Company Ltd (HQ) - Tel: 6223 9433 ... [Handled by Joel Goh] | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 22/01/2019] | | |
| Adj Asg. Remarks: | EXCESS: \$125.00 (75% WAIVER) SURVEY AND AUTHORISE IF IN ORDER | | |

ASSOCIATED MAIL RECEIVED

[View All](#)

[Compose Case Mail](#)

- EQI_HQ (10/05/2019): Alert - Adj Mandate Approved (\$4000.00) - SKQ4849Y - Claim Handler: Joel Goh

ALL ASSOCIATED TASKS

[View All](#)

[Search Tasks](#)

[Create New Task](#)

[Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. | | | | | | | | | |

Claim Documents

SKQ4849Y (DM19HO00112)
OD
Jan 8 2019 12:00AM
[LOI BIH LIANG]
Auto N Cars Services Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports





























1 per page

| No | Finalized On | Auto N Cars Services Pte Ltd (HQ) | | Thumbnail | Print |
|----|----------------|-----------------------------------|--|-----------|-------|
| 1 | 10/01/19 14:44 | Repairer Estimates | | Load HTM | |
| 2 | 21/01/19 11:15 | Repairer Estimates Suppl. #1 | | Load HTM | |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
| 1 | 10/05/19 14:21 | Adjuster Immediate Advice | | Load HTM | |

Photos/Images

3 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
|----|-----------------|-----------------------------------|--|-----------|-------|
| 1 | 08/05/19 11:11 | General View | | Load JPG | |
| 2 | 08/05/19 11:11 | General View | | Load JPG | |
| 3 | 08/05/19 11:11 | General View | | Load JPG | |
| 4 | 08/05/19 11:11 | General View | | Load JPG | |
| 5 | 08/05/19 11:11 | General View | | Load JPG | |
| 6 | 08/05/19 11:11 | General View | | Load JPG | |
| 7 | 08/05/19 11:11 | General View | | Load JPG | |
| 8 | 08/05/19 11:11 | General View | | Load JPG | |
| 9 | 08/05/19 11:11 | General View | | Load JPG | |
| 10 | 08/05/19 11:11 | General View | | Load JPG | |
| 11 | 08/05/19 11:11 | General View | | Load JPG | |
| 12 | 08/05/19 11:11 | General View | | Load JPG | |
| 13 | 08/05/19 11:11 | General View | | Load JPG | |
| 14 | 08/05/19 11:11 | General View | | Load JPG | |
| 15 | 08/05/19 11:11 | General View | | Load JPG | |
| 16 | 08/05/19 11:11 | General View | | Load JPG | |
| 17 | 08/05/19 11:11 | General View | | Load JPG | |
| 18 | 08/05/19 11:11 | General View | | Load JPG | |
| 19 | 08/05/19 11:11 | General View | | Load JPG | |
| 20 | 08/05/19 11:11 | General View | | Load JPG | |
| 21 | 08/05/19 11:11 | General View | | Load JPG | |
| 22 | 08/05/19 11:11 | General View | | Load JPG | |
| 23 | 08/05/19 11:11 | General View | | Load JPG | |
| 24 | 08/05/19 11:11 | General View | | Load JPG | |
| 25 | 08/05/19 11:11 | General View | | Load JPG | |
| 26 | 08/05/19 11:11 | General View | | Load JPG | |
| 27 | 08/05/19 11:11 | General View | | Load JPG | |
| 28 | 08/05/19 11:11 | General View | | Load JPG | |
| 29 | 08/05/19 11:11 | General View | | Load JPG | |
| 30 | 08/05/19 11:11 | General View | | Load JPG | |
| 31 | 08/05/19 11:11 | General View | | Load JPG | |
| 32 | 08/05/19 11:11 | General View | | Load JPG | |
| 33 | 08/05/19 11:11 | General View | | Load JPG | |

| Assessment Reports | | | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|-----------------|-----------------------------------|--|-------------------------------------|
| No | Finalized On | Auto N Cars Services Pte Ltd (HQ) | Thumbnail | Print |
| | | | | <input checked="" type="checkbox"/> |
| 34 | 08/05/19 11:11 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 35 | 08/05/19 11:11 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 36 | 08/05/19 11:11 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 37 | 08/05/19 11:11 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 38 | 08/05/19 11:11 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
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| 58 | 08/05/19 11:11 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 59 | 08/05/19 11:11 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 60 | 08/05/19 11:11 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 21/01/19 15:53 | SUPPLEMENTARY |  Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div> | | | |
| Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | |

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

EQ Insurance Company Ltd
5 Maxwell Road, #17-00 Tower Block, MND Complex
Singapore 069110

Our File No: CS/EQ119000697/AVD3E2

Date: 23/05/2019

REFERENCE

Insured/Claimant: LOI BIH LIANG Policy No: DMPPHQ18-008248
Date of Loss: 08/01/2019 Nature of Claim: OD Claim No: DM19HO00112

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKQ4849Y**
Make & Model: HONDA FIT, 1.3 (A) Engine No: L13A4144526
Reg. Date: 05/12/2008 (Man. Year: 2008) Chassis No: GE61130598
Colour: White Odometer: 180424 km
Engine Capacity: 1339 cc
Market Value/New Car Price: S\$27,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--|-----------------|-----------------|-----------------|--------------|
| Parts | 6,382.40 | 3,483.90 | 2,898.50 | 45.41 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 2,590.00 | 1,550.00 | 1,040.00 | 40.15 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 8,972.40 | 5,033.90 | 3,938.50 | 43.90 |
| Approved Total (Overridden) (S\$) | | 4,000.00 | | |
| - Excess (S\$) | 0.00 | 125.00 | -125.00 | |
| (S\$) | 8,972.40 | 3,875.00 | 5,097.40 | 56.81 |
| + GST 7.00/7.00% (S\$) | 628.07 | 271.25 | 356.82 | 56.81 |
| Nett Amount (S\$) | 9,600.47 | 4,146.25 | 5,454.22 | 56.81 |

INSPECTION

Date of Assignment: 11/01/2019 Present Location:
Date Inspected: 14/01/2019 Inspected At:

Auto N Cars Services Pte Ltd (HQ)
Auto N Cars Services Pte Ltd (HQ)
Blk 1 Kaki Bukit Ave 6 #01-04, AutoBay @
Kaki Bukit
Singapore 417883

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

| | | |
|----------------------|--|---|
| Reference | | |
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 23 May 2019) |
| Parts: | 144 | HONDA FIT 1.3 (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SKQ4849Y) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-------------------------|-----|----------|--|--------------------------------|------------|-----------|
| 1 | 1 | | *Front no plate | Cracked | 50.00 FS | *50.00 FS |
| 2 | 1 | | *Front bumper (WCP) | Deformed | 410.00 F | *410.00 F |
| 3 | 1 | | *Front bumper reinforcement (WCP) | Bent | 250.00 F | *250.00 F |
| 4 | 2 | | *Front bumper retainer (WCP) | Necessary | 90.00 F | *90.00 F |
| 5 | 14 | | *Front bumper clip (WCP) | Necessary | 21.00 F | *21.00 F |
| 6 | 1 | | *Front bumper tow cover (WCP) | Missing | 58.00 F | *58.00 F |
| 7 | 1 | | *Front bumper lower grille (WCP) | Deformed | 310.00 F | *310.00 F |
| 8 | 1 | | *Front grille (WCP) | Deformed | 125.00 F | *125.00 F |
| 9 | 1 | | *Front grille logo (WCP) | Necessary | 65.00 F | *65.00 F |
| 10 | 1 | | *Front bonnet (WCP) | Dented | 580.00 F | *580.00 F |
| 11 | 1 | | *Front bonnet lock (WCP) | Not Necessary | 75.00 F | *- F |
| 12 | 2 | | *Front bonnet hinge (WCP) | Not Necessary | 120.00 F | *- F |
| 13 | 1 | | *RH headlamp assy (WCP) | Not Necessary | 430.00 F | *- F |
| 14 | 1 | | *LH headlamp assy (WCP) | Not Necessary | 430.00 F | *- F |
| 15 | 1 | | *Front support panel (WCP) | Repair | 480.00 F | *- F |
| 16 | 1 | | *Radiator assy (WCP) | Bent | 580.00 F | *580.00 F |
| 17 | 1 | | *Radiator fan cowl (WCP) | Not Necessary | 180.00 F | *- F |
| 18 | 1 | | *Radiator fan motor (WCP) | Not Necessary | 250.00 F | *- F |
| 19 | 1 | | *Radiator fan blade (WCP) | Not Necessary | 110.00 F | *- F |
| 20 | 1 | | *Air con condenser (WCP) | Bent | 610.00 F | *610.00 F |
| 21 | 1 | | *Coolant | Necessary | 25.00 FS | *25.00 FS |
| Supplementary #1 | | | | | | |
| 22 | 1 | | *AIR-CON COMPRESSOR (DAMAGED) (WCP) | Not Consistent With The Impact | 560.00 F | *- F |

F=Franchise part. S=SpcNett.

| | | |
|---|-----------------|-----------------|
| Sub Total (S\$) | 5,809.00 | 3,174.00 |
| + Margin on L,N Items 10.00/10.00% (S\$) | 573.40 | 309.90 |

Report was unsubmitted during this print-out.

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|-------------|-----------|-------------------|----------|
| | | | | | Total Parts (S\$) | 3,483.90 |
| | | | | | 6,382.40 | |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|--|----------|-----------------|-----------------|
| Labour Items | | | | |
| 1 | To knock & straighten necessary portion, cut & weld damaged panel, adjust & realign the same | New | 1,200.00 | 700.00 |
| 2 | To putty & spray both frt fender, frt bonnet, frt bumper, frt support panel & frt bumper reinforcement | New | 1,000.00 | 700.00 |
| 3 | To remove & renew radiator assy, air con condenser assy, vacuum & change up gas | New | 180.00 | 120.00 |
| 4 | To check all lightings & wirings | New | 60.00 | 30.00 |
| Supplementary #1 | | | | |
| Labour Items | | | | |
| 5 | TO REMOVE AND RENEW AIR-CON COMPRESSOR. VACUUM AND CHARGE UP GAS | New | 150.00 | 0.00 |
| Gross Labour Cost (S\$) | | | 2,590.00 | 1,550.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >