

## Shu Pei (LKKAuto)

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**From:** Shu Pei (LKKAuto)  
**Sent:** Thursday, 17 January 2019 10:13 AM  
**To:** Claims Dept  
**Cc:** Admin A; assignments; 'NORA '; Joy Irene (LKKAuto)  
**Subject:** RE: ACCIDENT INVOLVING SKM 8691 D AND YOUR INSURED GBB 1180 Y DATED ON 29/12/2018 \*\*\*LKK REF: CC3/AIG19000694/jb3

Hi Kee Siang,

As per our tele-conversation a while ago, we will cancel case at our end since owner decided withdraw claim.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joy Irene (LKKAuto)  
**Sent:** Wednesday, 16 January 2019 3:08 PM  
**To:** Claims Dept <claims@premiumauto.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; 'NORA ' <nora.khai@premiumauto.com.sg>; Shu Pei (LKKAuto) <shupeilkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING SKM 8691 D AND YOUR INSURED GBB 1180 Y DATED ON 29/12/2018 \*\*\*LKK REF: CC3/AIG19000694/jb3

Hi Kee Siang,

Status : Pending insured GIA.

No GIA available yet for us.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, 16 January 2019 2:57 PM

**To:** Joy Irene (LKKAUTO) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'NORA ' <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>; Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SKM 8691 D AND YOUR INSURED GBB 1180 Y DATED ON 29/12/2018 \*\*\*LKK REF: CC3/AIG19000694/jb3

Hi Joy,

Have your insured filed report ? Kindly advise.

Best Regards,

**Kee Siang**

Claims Advisor

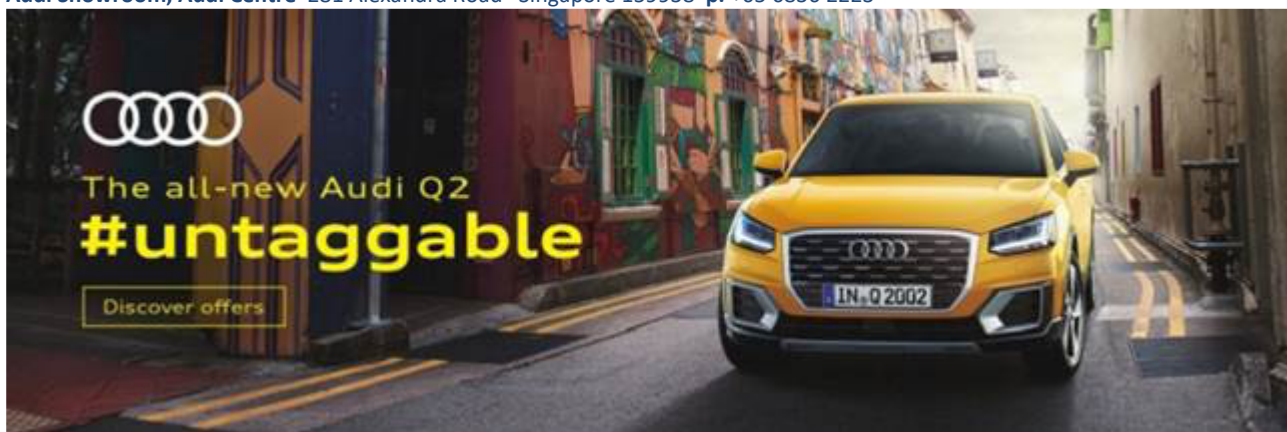
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Joy Irene (LKKAUTO) [<mailto:JoyIrene@lkkauto.com>]

**Sent:** Tuesday, 15 January 2019 10:31 AM

**To:** Claims Dept

**Cc:** Admin A; SUR; assignments; 'NORA '; Shu Pei (LKKAUTO)

**Subject:** RE: ACCIDENT INVOLVING SKM 8691 D AND YOUR INSURED GBB 1180 Y DATED ON 29/12/2018 \*\*\*LKK REF: CC3/AIG19000694/jb3

WITHOUT PREJUDICE

Good morning Justin,

Status : Pending insured's GIA report.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Tuesday, 15 January 2019 10:13 AM  
**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'NORA ' <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SKM 8691 D AND YOUR INSURED GBB 1180 Y DATED ON 29/12/2018 \*\*\*LKK REF: CC3/AIG19000694/jb3  
**Importance:** High

Dear Joy,

Good day,

Any update of liability clearances?

Thank you.

Best Regards,  
**Justin Ee**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
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**From:** NORA [<mailto:nora.khai@premiumauto.com.sg>]

**Sent:** Saturday, 12 January 2019 10:03 AM

**To:** 'Shu Pei (LKKAUTO)'; 'Claims'; 'Joy Irene (LKKAUTO)'

**Cc:** 'Admin A'; 'SUR'; 'assignments'

**Subject:** RE: ACCIDENT INVOLVING SKM 8691 D AND YOUR INSURED GBB 1180 Y DATED ON 29/12/2018 \*\*\*LKK REF: CC3/AIG19000694/jb3

Dear Shu Pei,

Thank you for the kind reply.

Aside to Joy,

Please assist to check on Monday and revert back should there be report being done already on your insured part. Appreciate your kind assistance. Attached above is the repair estimate for your kind reference.

Many thanks.

Kind Regards,

**Norah Khai**  
**Claims Manager**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9827 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Shu Pei (LKKAUTO) [<mailto:shupe@lkkauto.com>]

**Sent:** Friday, 11 January 2019 3:17 PM

**To:** 'Claims'

**Cc:** Admin A; SUR; assignments; Joy Irene (LKKAUTO)

**Subject:** RE: ACCIDENT INVOLVING SKM 8691 D AND YOUR INSURED GBB 1180 Y DATED ON 29/12/2018 \*\*\*LKK REF: CC3/AIG19000694/jb3

**Importance:** High

Dear Justin,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

***To check availability of the case handler , you may contact the undersigned.***

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Thursday, 10 January 2019 9:56 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** ACCIDENT INVOLVING SKM 8691 D AND YOUR INSURED GBB 1180 Y DATED ON 29/12/2018

**Importance:** High

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

TP is insured with [AIG](#).

Thank you.

Best Regards,

**Justin Ee**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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