

Vic (LKKAUTO)

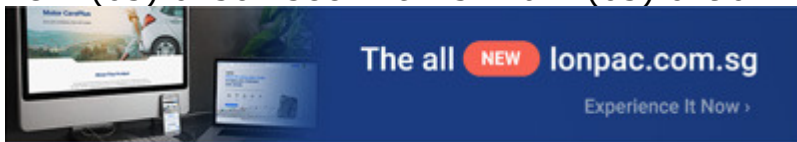
From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 13 December, 2019 11:21 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> Your Ref: GBJ341P Our Ref: 18/19/19/VP05/021314 - LKK REF CC4/LPC19000691/T1hb3 [External General]

Lonpac External - General

Dear Vic

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Saturday, 7 December 2019 2:29 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Your Ref: GBJ341P Our Ref: 18/19/19/VP05/021314 - LKK REF CC4/LPC19000691/T1hb3

Your Ref: 18/19/19/VP05/021314

Our Ref: CC4/LPC19000691/T1hb3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SJN 216C (OI) AND GBJ 341P (TP) ON 10/01/2019

We refer to the subject matter and to the assignment dated 10th January 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle rear-ended the TP vehicle.

As such, in view of the MCF for reversing vehicle, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "EM-1 AUTO PTE LTD" as below:

TP CLAIMED	REVISED - TO OFFER
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Cost of Repair (w/gst)	\$ 11,476.39	\$ 5,082.50
Loss of Use (\$100 x 8 days)	\$ 800.00	\$ 480.00 (\$60 x 8 days)
GIA / LTA Search Fee	\$ 36.45	\$ 36.45
Towing Fee	\$ 60.00	\$ 60.00
TOTAL	\$ 12,372.84	\$ 5,658.95

Breakdown of days is as follows:

Our surveyor's recommended days to repair	7 days
Weekends / Downtime	1 days
TOTAL	8 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 15 October, 2019 11:57 AM

To: ONG LI LI

Cc: 'MT_Claim_SG'; Admin A; Vic (LKKAuto)

Subject: RE: Your Ref: GBJ341P Our Ref: 18/19/19/VP05/021314 - LKK REF CC4/LPC19000691/T1hb3

Dear Li Li,

We attach herewith our PA and marked estimate for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Shu Pei (LKKAuto)

Sent: Tuesday, 15 January, 2019 6:36 PM

To: 'ONG LI LI'

Cc: 'MT_Claim_SG'; Admin A; Joy Irene (LKKAuto)

Subject: RE: Your Ref: GBJ341P Our Ref: 18/19/19/VP05/021314

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBJ 341P at M/s Em-1 Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 10 January 2019 5:18 PM

To: 'ONG LI LI' <llong@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: Your Ref: GBJ341P Our Ref: 18/19/19/VP05/021314

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 10 January, 2019 5:16 PM

To: em1autopteltd@gmail.com; assignments@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Your Ref: GBJ341P Our Ref: 18/19/19/VP05/021314

Dear Catherine/Nivitha

Please refer to the attached and arrange Mohd Taufikh to conduct TP survey.

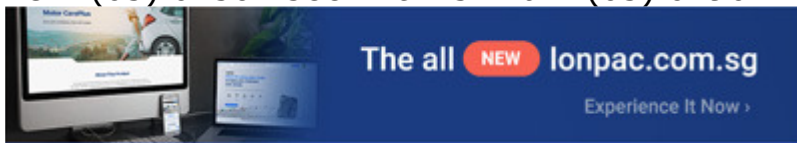
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: ONG LI LI

Sent: Thursday, 10 January, 2019 4:44 PM

To: 'em1autopteltd@gmail.com'; assignments@lkkauto.com; 'Admin-D (LKKAuto)'

Cc: MT_Claim_SG

Subject: Your Ref: GBJ341P Our Ref: TBA

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	

3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

