

INS. CASE OWNER:

CC 4/EQ1900 0688, 4/16/19

LKK:

IDAC:

Surveyor:

Marcus

DOI:

ASSIGNMENT

4/1/19

Date / Time:

10/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBB 13774

Name of Insured:

ANBER LOMPUN DUN PRAEMBAH

Insured Tel No.:

HP:

8/1/19

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

UM GENE SHONG TSON

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

DRUPH 16-006900

FMT

17E Tmos RME

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

GBA 25867

GBB 13774

GU 4437M



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

16/1/19
17E

GBA 25867
FINISHED

GBB 13774

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 16/1/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher: NO

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

22/10/19

MUR EQUIPMENT. OLD INVOICES IN A
TO VEH. C.C. & WAS THE 2ND CAR.
SEND LETTER IN BULK TO OI TO
NOTIFY TP CLAIM & ALSO RAISES.

ORIGINAL TP LOG IN

14/05/19

GROUP SET OFFER TO TP

24/05/19

TP ACCEPTED OFFER.
NO BV REQUIRED.
ALL DONE IN ORANGE
TO CLOSE.

PRELIMINARY ADVICE

Date/Time: 10/01/19

Sent By: 63

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: 16

SS 1,500.00 (2 days) Reduction: 86 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 24/05/19

Confirm with:

Email ☐ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: 28

If NO or B 28, Ass. Lin: 0%

Repair Cost: 1,391.00

SS 1,391.00

(3 VEH. C.C. 2 OI 240)

Loss of Rental (LOR):

SS - (days)

Loss of Use (LOU):

SS 120.00 (S 60 x 2 days)

Loss of Income (LOI):

SS - (S x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS -

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost

SS -

3) Survey fee:

450.00

Total:

SS 1,513.00

Global Sum SS: -

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 1,513.00

Name 1:

ANBER SERVICE PTE LTD

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

(08/11/13) wef

REF:

ASS. REC. BY: MORIS

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GU 4477Mat Workshop m/s Abma Dr

of _____

Insured: 63313777

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: 2 Consistent? : Yes or NoEst. Repairs: 1 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: GU 4477M Yr Regn: 1111Type: M.Gar / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or CAMake: Volkswagen Caddy cc 1598Colour: white A/C: Insured / Std / NI / NASp. Reading: 124977 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WV12222K2B X 218816Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65-215

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 6 Rear 6R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 8/11/19 D.O.I. 14/11/19

Survey held at _____

Des. of Damages: FR / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

LT A 650349 \$1,300.00CRV: \$ 8,011.25 (86%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I.: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQI19000688/Uhb3

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 11-01-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBB 1377Y	Veh. Inspected	GU 4477M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	11/01/2019

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	08/01/2019	Inspection Date	14/01/2019
Survey held at	ABWIN SERVICE PTE LTD No. 8 KAKI BUKIT AVENUE 4 #07-48 PREMIER@KAKI BUKIT GATE 2 SINGAPORE 415875		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ119000688/Uhb3

Date: 15.01.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

GU4477M

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 14.01.2019 at the premises of M/s Abwin Service Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	9,311.25
Revised Estimate Amount	: S\$	1,679.82
"Check" Items Amount	: S\$	968.40
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

Please arrange to survey vehicle at
8 KAKI BUKIT AVENUE 4 - GATE 2
#07-48 PREMIER @ KAKI BUKIT
SINGAPORE 415875

ABWIN 論煙

Date : 14/01/2019
TP Vehicle No. : GBB-1377-Y
To : EQ INSURANCE COMPANY LTD
Attn : Motor Claim Department

LINDA LIAO
ABWIN SERVICE PTE LTD
DID: 67139417
Fax: 67139415
HP: 97519596

Owner : HI-GLITZ PTE LTD
NTUC INCOME INSURANCE CO-OPERATIVE LTD
Certificate No. : 5069802656-03
Vehicle No. : GU -4477-M
Make & Model : VOLKSWAGEN CADDY 1.6 TDI AT 2CAA85

Accident Date: 08/01/2019

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
-----	-------------	---------------	---------------

List Item

1	TAILGATE	\$2,678.35	X
1	TAILGATE LOCK CATCH	\$76.65	X
1	RH TAILLAMP	\$254.65	X
1	LH TAILLAMP	\$254.65	X
1	RH TAILAMP CORNER PANEL	\$95.60	X
1	LH TAILAMP CORNER PANEL	\$95.60	X
1	REAR BUMPER	\$788.60	X
1	REAR BUMPER BRACKET RH	\$55.60	X
1	REAR BUMPER BRACKET LH	\$55.60	X
1	REAR END PANEL	\$385.55	X
1	REAR END PANEL TOP GARNISH	\$195.65	X
1	REAR BUMPER REINFORCEMENT	\$780.40	X
1	REAR BUMPER SPONGE CENTRE	\$295.60	X
	Sub Total	\$6,012.50	
	Discount 10% on Parts	(\$601.25)	
		\$5,411.25	

Special Nett

1	REAR BUMPER REVERSE SENSOR	\$350.00	X
1	REAR BUMPER REVERSE CAMERA	\$450.00	X
10	REAR BUMPER CLIPS	\$50.00	X
	Sub Total	\$850.00	

Labour & Misc

TO STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	\$1,200.00	300
TO SPRAY PAINT ON AFFECTED AREAS	\$1,200.00	250
TO CHECK ALL NECESSARY WIRINGS	\$250.00	20
TO APPLY TUFF KOTE	\$150.00	X
TO DETACH & RENEW REVERSE SENSOR	\$250.00	50
Sub Total	\$3,050.00	

Date : 14/01/2019
 TP Vehicle No. : GBB-1377-Y
 To : EQ INSURANCE COMPANY LTD
 Attn : Motor Claim Department

LINDA LIAO
 ABWIN SERVICE PTE LTD
 DID: 67139417
 Fax: 67139415
 HP: 97519596

Owner : HI-GLITZ PTE LTD
 NTUC INCOME INSURANCE CO-OPERATIVE LTD
 Certificate No. : 5069802656-03
 Vehicle No. : GU -4477-M
 Make & Model : VOLKSWAGEN CADDY 1.6 TDI AT 2CAA85

Accident Date: 08/01/2019

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
-----	-------------	---------------	---------------

Sub Total \$9,311.25
 GST 7% \$651.79
 Total \$9,963.04

1679.82



Please arrange to survey vehicle at
8 KAKI BUKIT AVENUE 4 - GATE 2
#07-48 PREMIER @ KAKI BUKIT
SINGAPORE 415875

ABWIN 論輝

Date : 14/01/2019
TP Vehicle No. : GBB-1377-Y
To : EQ INSURANCE COMPANY LTD
Attn : Motor Claim Department

LINDA LIAO
ABWIN SERVICE PTE LTD
DID: 67139417
Fax: 67139415
HP: 97519596

Owner : HI-GLITZ PTE LTD
NTUC INCOME INSURANCE CO-OPERATIVE LTD
Certificate No. : 5069802656-03
Vehicle No. : GU -4477-M
Make & Model : VOLKSWAGEN CADDY 1.6 TDI AT 2CAA85

Accident Date: 08/01/2019

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
-----	-------------	---------------	---------------

List Item

1	TAILGATE	2,678.35	X
1	TAILGATE LOCK CATCH	\$76.65	X
1	RH TAILLAMP	\$254.65	X
1	LH TAILLAMP	\$254.65	X
1	RH TAILAMP CORNER PANEL	\$95.60	X
1	LH TAILLAMP CORNER PANEL	\$95.60	X
1	REAR BUMPER	\$788.60	—
1	REAR BUMPER BRACKET RH	\$55.60	—
1	REAR BUMPER BRACKET LH	\$55.60	—
1	REAR END PANEL	\$385.55	X
1	REAR END PANEL TOP GARNISH	\$195.65	X
1	REAR BUMPER REINFORCEMENT	\$780.40	?
1	REAR BUMPER SPONGE CENTRE	\$295.60	?
Sub Total		\$6,012.50	
Discount 10% on Parts		(\$601.25)	
		\$5,411.25	

Special Nett

1	REAR BUMPER REVERSE SENSOR	\$350.00	200
1	REAR BUMPER REVERSE CAMERA	\$450.00	X
10	REAR BUMPER CLIPS	\$50.00	✓
Sub Total		\$850.00	

Labour & Misc

TO STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	\$1,200.00	300
TO SPRAY PAINT ON AFFECTED AREAS	\$1,200.00	250
TO CHECK ALL NECESSARY WIRINGS	\$250.00	20
TO APPLY TUFF KOTE	\$150.00	X
TO DETACH & RENEW REVERSE SENSOR	\$250.00	50
Sub Total	\$3,050.00	

Date : 14/01/2019
TP Vehicle No. : GBB-1377-Y
To : EQ INSURANCE COMPANY LTD
Attn : Motor Claim Department

LINDA LIAO
ABWIN SERVICE PTE LTD
DID: 67139417
Fax: 67139415
HP: 97519596

Owner : HI-GLITZ PTE LTD
NTUC INCOME INSURANCE CO-OPERATIVE LTD
Certificate No. : 5069802656-03
Vehicle No. : GU -4477-M
Make & Model : VOLKSWAGEN CADDY 1.6 TDI AT 2CAA85

Accident Date: 08/01/2019

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
-----	-------------	---------------	---------------

Sub Total	\$9,311.25
GST 7%	\$651.79
Total	\$9,963.04



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5292E
Vehicle Details	
Vehicle No.:	GU4477M
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Jan 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	CADDY 1.6 TDI AT 2CAA85
Primary Colour:	White
Manufacturing Year:	2010
Engine No.:	CAY452626
Chassis No.:	WV1ZZZ2KZBX218816
Maximum Power Output:	-
Open Market Value:	\$27,237.00
Original Registration Date:	28 Jan 2011
First Registration Date:	28 Jan 2011
Transfer Count:	0
Actual ARF Paid:	\$1,362.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	27 Jan 2021
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$32,001.00
COE Rebate Amount:	\$6,503.00
Total Rebate Amount:	\$6,503.00

The information contained herein is correct as at 15 Jan 2019

OK

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Thursday, 10 January 2019 4:33 PM
To: assignments
Subject: FW: GU4477M Against GBB1377Y (EQ) Date of accident : 08/01/2019
Attachments: GBB1377Y.PDF; GU4477M.PDF

5:16pm @ 10/1/19
vehicle not in
person @ Linda

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 10 January 2019 4:22 PM
To: Admin A <admin-a@lkkauto.com>
Subject: RE: GU4477M Against GBB1377Y (EQ) Date of accident : 08/01/2019

Dear LKK

Attached both accident reports for your attention.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joel Goh
Sent: Thursday, January 10, 2019 4:21 PM
To: 'Linda Liao'
Cc: Admin A
Subject: RE: GU4477M Against GBB1377Y (EQ) Date of accident : 08/01/2019

Without Prejudice

Dear Linda

We welcome direct settlement for this accident and will appoint LKK to handle it.

Dear LKK

Please assist on the following DS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Linda Liao [<mailto:lindaliao@abwin.com.sg>]

Sent: Thursday, January 10, 2019 1:43 PM

To: Joel Goh

Cc: Janet Tan

Subject: Re: GU4477M Against GBB1377Y Date of accident : 08/01/2019

Dear All

Please arrange survey before repair as soon as possible.

Please advise the liability as soon as possible.

Thank you

Regards

ABWIN 安穩

Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4

#07-48 Premier@Kaki Bukit Gate 2

Singapore 415875

Linda Liao

Motor Claim Executive

DID +65 6713 9417 HP:9751 9596

T +65 6713 9400 | F +65 6713 9415

[Website](#) | [Facebook](#) | [LinkedIn](#)

Your Ref:
Our Ref: AC19010014

30/01/2019

EQ INSURANCE COMPANY LTD
5 MAXWELL ROAD
#17-00 TOWER BLOCK MND COMPLEX
SINGAPORE 069110
Attn: Motor Claims Department

Dear Sirs,

ACCIDENT ON 08/01/2019 INVOLVING GU -4477-M & GBB-1377-Y AYE

We are authorised repair workshop for the owner of vehicle, GU -4477-M, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, GBB-1377-Y, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$1,391.00
2. 0 days Car Rental x \$0.00	-
3. Loss of Use (2 x \$200.00)	\$400.00
4. Survey Fees	-
5. LTA Fees	-
6. TP/GIA Fees	\$2.00
7. Medical Fees	-
8. Others	-
(E&OE)	\$1,793.00

We enclose the following documents to support the claims:-

<input checked="" type="checkbox"/> Repair/Excess Bill	<input type="checkbox"/> GIA/Police Report(s)	<input checked="" type="checkbox"/> Power of Attorney	<input type="checkbox"/> Medical Bill
<input type="checkbox"/> Surveyor Report	<input checked="" type="checkbox"/> GIA/TP Search	<input type="checkbox"/> Car Rental Bill	<input type="checkbox"/> Witness Statement
<input type="checkbox"/> Coloured Photographs	<input type="checkbox"/> Insurance Certificate	<input type="checkbox"/> Others: _____	

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully,
ABWIN SERVICE PTE LTD



LINDA LIAO
Claims Department
E-mail: lindaliao@abwin.com.sg
DID: 67139417



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ119000688/Uhb3

22 FEBRUARY 2019

AMBER COMPOUNDING PHARMACY PTE LTD
221 SOUTH BRIDGE ROAD
SINGAPORE 058770
ATTN: THE MANAGEMENT

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 1377Y / GU 4477M / OTHERS ON 08/01/2019

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh Sanghila
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)
jason@amber-pharmacy.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 22 February, 2019 12:12 PM
To: jason@amber-pharmacy.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: GBB 1377Y_ACCIDENT INVOLVING GBB 1377Y / GU 4477M / OTHERS ON 08/01/2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ19000688/Uhb3

22 FEBRUARY 2019

AMBER COMPOUNDING PHARMACY PTE LTD **By Post and By Email**
221 SOUTH BRIDGE ROAD
SINGAPORE 058770
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 1377Y / GU 4477M / OTHERS ON 08/01/2019

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

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You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Date: 20/01/2019

From: HI-GLITZ PTE LTD (Name of Policyholder)

My Vehicle No.: G614477M Other Vehicles: GBB1377Y

Accident Date: 08/01/2019 Location: AYE

LETTER OF AUTHORISATION

To: EQ Insurance Company Ltd (Third Party and/or Third Party Insurer)

I have authorised ABWIN SERVICE PTE LTD to proceed with the repairs to my accident damaged vehicle and to proceed with 3rd Party Insurance Claims against Third Party and / or its Insurer on my behalf for property damages, costs, and expenses, including loss of use, loss of rental, medical fees and legal costs.

To have absolute discretion to agree to any settlement of compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

As ABWIN SERVICE PTE LTD will be handling the entire 3rd Party Claims, which includes signing / submission of all relevant documents and negotiation of my claims on my behalf, kindly forward and make payable all proceeds of my claims to **ABWIN SERVICE PTE LTD**.

I confirm that the payment of any negotiated settlement with and accepted by ABWIN SERVICE PTE LTD will serve as an effectual discharge of my claims against the Third Party and / or its Insurer for the damage caused.

I further confirmed and accept that:

- i) I will indemnify & keep Abwin Service Pte Ltd indemnified in connection with or arising from the claim and under no circumstances that will hold Abwin Service Pte Ltd liable for any losses or damages of whatever nature arising from or in connection with the claim;
- ii) Abwin Service Pte Ltd does not guarantee and never represented that the Insurer & or Third Party will fully indemnify me for the damage and/or the repair costs and that I shall continue to be liable to Abwin Service for the whole repair costs.

Policyholder's Signature / Company's Stamp (if applicable)

Name: HI-GLITZ PTE LTD

NRIC No./ROC No.: 200005292E

Designation:



Witness's Signature

Name: Linda Liao

NRIC No.: S8188387P

TAX INVOICE**INV19010022****To:** EQ INSURANCE COMPANY LTD
5 MAXWELL ROAD
#17-00 TOWER BLOCK MND COMPLEX
SINGAPORE 069110**Date:** 30/01/2019
Vehicle No.: GU -4477-M
Make: VOLKSWAGEN
Model: CADDY 1.6 TDI AT 2CAA85**Attention:****Date of Accident:** 08/01/2019

S/N	DESCRIPTION	QTY	AMOUNT (S\$)
1	BEING SUCCESSFUL CLAIM FOR VEHICLE NO. GU -4477-M ACCIDENT ON 08/01/2019 AS FOLLOWS :-		
2	REPAIR COSTS	1.000	\$1,300.00

SUB TOTAL \$1,300.00
7% GST \$91.00
TOTAL \$1,391.00

Remarks:

Payment by cheque should be crossed and made payable to **ABWIN SERVICE PTE LTD.**

For ABWIN SERVICE PTE LTD

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-005329

Date of Request: 10/01/2019

Your Ref No: Online Purchase

Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
Singapore 415875

Dear Sir/Madam,

Enquiry Date: 10/01/2019

Enquiry By: Linda Liao

TP Vehicle No.: GBB1377Y

Accident Date: 08/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBB1377Y	EQ Insurance Company Ltd	29/07/2018-28/07/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
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No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
Singapore 415875

Dear Sir/Madam,

Enquiry Date: 10/01/2019

Enquiry By: Linda Liao

TP Vehicle No: GBB1377Y

Accident Date: 08/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 18/06/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBB 1377Y (Insd Veh)	Your Ref. No. : DMCPHQ18-004900
	GU 4477M (TP Veh)	Our Ref. No. : CC4/EQ119000688/Uhb3q2
Date of Accident	8/1/2019	

Liability	100%	
Final Repair Cost	: \$ 1,391.00	
Loss of Use	: \$ 120.00	2 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	1,513.00	
Final Settlement Sum	: \$ 1,513.00	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	ABWIN SERVICE PTE LTD	: \$ 1,513.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQ19000688/Uhb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 18-06-2019	
			Code : EQ1	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBB 1377Y	Veh. Inspected	GU 4477M	
Policy No.	DMCPHQ18-004900	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	JOEL	Assign Date	10/01/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN CADDY (A)	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	VW1ZZZ2KZBX218816	Colour	WHITE	
Odometer	124977	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	6 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	08/01/2019	Inspection Date	14/01/2019	
Survey held at	ABWIN SERVICE PTE LTD No. 8 KAKI BUKIT AVENUE 4 #07-48 PREMIER@KAKI BUKIT GATE 2 SINGAPORE 415875			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GU 4477M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	TAILGATE	TO REPAIR SEE LABOUR	2,678.35	-
1	TAILGATE LOCK CATCH	NOT NECESSARY	76.65	-
1	RH TAILLAMP	NOT NECESSARY	254.65	-
1	LH TAILLAMP	NOT NECESSARY	254.65	-
1	RH TAILLAMP CORNER PANEL	NOT NECESSARY	95.60	-
1	LH TAILLAMP CORNER PANEL	NOT NECESSARY	95.60	-
1	REAR BUMPER	DENTED / DEFORMED	788.60	788.60
1	REAR BUMPER BRACKET RH	NECESSARY	55.60	55.60
1	REAR BUMPER BRACKET LH	NECESSARY	55.60	55.60
1	REAR END PANEL	TO REPAIR SEE LABOUR	385.55	-
1	REAR END PANEL TOP GARNISH	NOT NECESSARY	195.65	-
1	REAR BUMPER REINFORCEMENT	NOT NECESSARY	780.40	-
1	REAR BUMPER SPONGE CENTRE	NOT NECESSARY	295.60	-
	LESS 10% DISCOUNT		-601.25	-89.98
			5,411.25	809.82
<u>SPECIAL NETT ITEMS</u>				
1	SET REAR BUMPER REVERSE SENSOR (SN)	SHORTED	350.00	200.00
1	REAR BUMPER REVERSE CAMERA (SN)	NOT NECESSARY	450.00	-
10	REAR BUMPER CLIPS (SN)	NECESSARY	50.00	50.00
			850.00	250.00
<u>LABOUR</u>				
	TO STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS. INCLUSIVE OF THE REPAIR OF TAILGATE AND REAR END PANEL .		1,200.00	300.00
	TO SPRAY PAINT ON AFFECTED AREAS.		1,200.00	250.00
	TO CHECK ALL NECESSARY WIRINGS.		250.00	20.00
	TO APPLY TUFF KOTE.	NOT NECESSARY	150.00	-

Report Ref No. CC4/EQ19000688/Uhb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO DETACH & RENEW REVERSE SENSOR .		250.00	50.00
			3,050.00	620.00
GRAND TOTAL			9,311.25	1,679.82
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,300.00

Report Ref No. CC4/EQ19000688/Uhb3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Thursday, 20 June 2019 3:08 PM
To: 'Joel Goh'
Cc: 'Vic (LKKAuto)'
Subject: TP Direct Settlement - Accident Involving GBB 1377Y (OI) and GU 4477M (TP) on 08/01/2019
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933