

INS. CASE OWNER:

Lymalchong.

CC 4, Asm 1900

0687, KFA39

LKK:

IDAC:

92698

Survivor:

KSL

DOI:

ASSIGNMENT

14/1/19

Date / Time:

11-1-19

Registered in Meritax:

Pre-assign / CCU / FTE

SLQ9436K



Insured Vehicle No.:

Claim No.:

59MOIAXM

Name of Insured:

HO HUAN LOON

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

10-1-19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

G78680 X



INSRS:

WSP:

Tel:

Liability:

RMKS:

Accord
Auto.

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

G78680 X - C3/M18/15014591/HW3342; OIA 14/1/19

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 20/4/2019

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

35/4/2019

no body pick up

30/4/2019

someone pick up but hang the phone, e-mail letter to OI

21/7/19

BOLA 21, 100%

9/2/19

Settle @ \$3210. DV send (Pending DV in).

DV in (File page Admin to close).

Letter point photo

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: Kennen

Repair Cost:

SS 2400.00

(5 days) Reduction: \$2235.82 % 53

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with: Ceiza

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost: (w/ GST)

SS

2568.00

Loss of Rental (LOR):

SS 642.00

(6 days) x \$107 (w/ GST)

Loss of Use (LOU):

SS

(5 x days)

Loss of Income (LOI):

SS

(5 x days)

LOR only

☒ LOU only☐ LOR + LOU☐ LOR + LOI

[Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$320/-

Total:

SS 3212.00

Global Sum SS: 3210.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 3210.00

Name 1:

Accord Auto Services Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF: ASM(AXA)

Systematic

ASSIGNMENT

From

Date: 14-01-2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

GT 8680X

at Workshop m/s

Anerd Auto

of

51k 10 Ann Ind Pk 2A #03-11

Insured:

Policy No.

Claims No.

Sum Insured:

Excess

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

54,500

IDAC Accident Rpt:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

05 days

Res: Yes or No

Lump Sum:

20 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle IN / OUT

Veh No:

GT 8680X

Yr Regn:

11 / 00

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Hisea

C.C.

2986

Colour:

D. Blue

A/C

Insured / Std / NI / NA

Sp. Reading

447453

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

111162

0013066

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R: Nil

185R14X8

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

3

mm

R/Bal.

5

mm

L/Bal.

3

mm

L/Bal.

5

mm

D.O.A.

10/1/19

D.O.L.

14/1/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

15/1

File pass to

workshop deny apce 50% on parts discount for 1 day.

46 274001-

(Red = 2735-82 / 53107)

* 5 days + 1 PRS = 6 days

Date/Time: File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1. S + PR. 34

1. Hotel

1. Other

TOTAL

Report Format:

Lump Sum / L.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

ESTIMATE

AXA Insurance Singapore Pte Ltd
8 Shenton Way,
#27-01/02 AXA Tower
Singapore 068811
Attn: Motor Claims Department

Date : 11/01/2019
Vehicle No : GT8680X
Veh Make/Model : Toyota Hiace Diesel
YOM : 2000
Chassis No : LH1620013066
Date of Accident : 10/01/2019

Not Authorised
61 Day @ 2400/-
Returning After 5 days

No	Qty	Description	Amount S
List Items:-			
1	1	Tailgate	\$ 1,285.50
2	1	Tailgate centre garnish	\$ 297.86
3	1	Tailgate logo	\$ 42.80
4	1	Tailgate lock	\$ 199.20
5	1	Tailgate weatherstrip	\$ 249.57
6	1	Tailgate windscreen glass moulding	\$ 100.00
7	1	Rear bumper	\$ 446.71
8	2	Rear bumper side retainer	\$ 79.16
9	1	End panel (inner)	\$ 295.73
10	1	LH outer panel	\$ 297.90
Total - List Item			\$ 3,294.43
Less 25%			\$ 823.61
Total			\$ 2,470.82
Special Nett Items:-			
1	1	Rear number plate	\$ 35.00
2	1	Tailgate windscreen glass gum/sealant	\$ 80.00
3	10	Rear bumper clip	\$ 50.00
4	1	"60 km/h" sticker	\$ 30.00
Total - SN Item			\$ 195.00
Labour Charges:-			
1		Spray painting on all affected area.	\$ 1,000.00
2		Labour remove/refix accident damages parts to knock, jack, cut weld and realign accident affected area.	\$ 1,000.00
3		To apply anti rust treatment.	\$ 120.00
4		To check wiring system & light.	\$ 80.00
5		To remove and re-install tailgate windscreen glass.	\$ 150.00
6		To check & test tailgate water leaking and transfer mechanism and assy.	\$ 120.00
Total - L/C			\$ 2,470.00
Sub-Total			\$ 5,135.82
7% GST			\$ 359.51
Total			\$ 5,495.33

Acknowledged by Repairer:

Signature:

Date:

Page 1/1

2,210.32
25%
511.5794
62
500
600
600
200
600
600
1,300.00
3,014.74
20%
2,411.79
445,424.00

ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

LKK Auto Consultants hence notify
the Repairer of the following:

- To repair before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
- shop.com.sg
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

ESTIMATE

Acknowledged by Repairer

AXA Insurance Singapore Pte Ltd
8 Shenton Way,
#27-01/02 AXA Tower
Singapore 068811
Attn: Motor Claims Department

Date of Signature:	11/01/2019
Vehicle No.:	GT8680X
Veh Make/Model:	Toyota Hiace Diesel
YOM:	2000
Chassis No.:	LH1620013066
Date of Accident:	10/01/2019

Not Notation
Ltd
6/1/97 @?
Business After Party
5 days

No	Qty	Description	Amount S
		List Items:-	
1	1	Tailgate	\$ 1,285.50
2	1	Tailgate centre garnish	\$ 297.86
3	1	Tailgate logo	\$ 42.80
4	1	Tailgate lock	\$ 199.20
5	1	Tailgate weatherstrip	\$ 249.57
6	1	Tailgate windscreen glass moulding	\$ 100.00
7	1	Rear bumper	\$ 446.71
8	2	Rear bumper side retainer	\$ 79.16
9	1	End panel (inner)	\$ 295.73
10	1	LH outer panel	\$ 297.90
		Total - List Item	\$ 3,294.43
		Less 25%	\$ 823.61
		Total	\$ 2,470.82
		Special Nett Items:-	
1	1	Rear number plate	\$ 35.00
2	1	Tailgate windscreen glass gum/sealant	\$ 80.00
3	10	Rea bumper clip	\$ 50.00
4	1	"60 km/h" sticker	\$ 30.00
		Total - SN Item	\$ 195.00
		Labour Charges:-	
1		Spray painting on all affected area.	\$ 1,000.00
2		Labour remove/refix accident damages parts to knock, jack, cut weld and realign accident affected area.	\$ 1,000.00
3		To apply anti rust treatment.	\$ 120.00
4		To check wiring system & light.	\$ 80.00
5		To remove and re-install tailgate windscreen glass.	\$ 150.00
6		To check & test tailgate water leaking and transfer mechaism and assy.	\$ 120.00
		Total - L/C	\$ 2,470.00
		Sub-Total	\$ 5,135.82
		7% GST	\$ 359.51
		Total	\$ 5,495.33

Acknowledged by Repairer:
Signature: _____
Date: _____

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	8494L
Vehicle Details	
Vehicle No.:	GT8680X
Vehicle to be Exported:	Yes
Intended Deregistration Date:	15 Jan 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE DIESEL
Primary Colour:	Blue
Manufacturing Year:	2000
Engine No.:	5L5012991
Chassis No.:	LH1620013066
Maximum Power Output:	-
Open Market Value:	\$25,413.00
Original Registration Date:	30 Nov 2000
First Registration Date:	30 Nov 2000
Transfer Count:	0
Actual ARF Paid:	\$1,271.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	29 Nov 2020
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$22,924.00
COE Rebate Amount:	\$8,583.00
Total Rebate Amount:	\$8,583.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 15 Jan 2019

OK

[> Back to OneMotoring](#)

Enquire Transfer Fee

Vehicle No.:	GT8680X
Vehicle Type:	A50 - Goods (Closed) Van/Van Panel (Delivery)
Vehicle Attachment 1:	No Attachment
Vehicle Scheme:	Normal
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE DIESEL
Chassis No.:	LH1620013066
Propellant:	Diesel
Engine No.:	5L5012991
Engine Capacity:	2986 cc
Maximum Power Output:	-
Maximum Laden Weight:	3030 kg
Unladen Weight:	1500 kg
Year Of Manufacture:	2000
Original Registration Date:	30 Nov 2000
Lifespan Expiry Date:	29 Nov 2020
COE Category:	C - Goods Vehicle & Bus
PQP Paid:	\$22,924.00
COE Expiry Date:	29 Nov 2020
Road Tax Expiry Date:	29 May 2019
Inspection Due Date:	29 May 2019
Intended Transfer Date:	10 Jan 2019
CO2 Emission:	-
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
Total Amount Payable:			25.00

This vehicle has a road tax Over Payment of \$75.00. This Over Payment may be used to offset Road Tax payable and Transfer Fees respectively, where applicable.

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

You may print this page for reference.

[OK](#)
[Print](#)



Service Request Details

Claim

S9M01A2M

Reference

None

Loss Date

10 January 2019

Request Date

11 January 2019

Due Date

18 January 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Incident Only

Services

Pending verification - Direct Settlement

11.01.2019 @ 10am
Jissy veh not in.

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

GT8680X

Make

TPVD TOYOTA



Service Address

...

Primary Contact/Insured

HO HIAN LOON
11 PUNGGOL FIELD WALK, #18-24, 828744, Singapore
96370601
HOHIALLOON@LIVE.COM

Claim Handler

Owner Default

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>
Sent: Thursday, 10 January, 2019 4:53 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Gilbert Ng
Subject: Accident Involving GT8680X & SLQ9436K on 10/01/2019 Along slip road of Upper Thomson Road
Attachments: SAS2533464.PDF
Categories: Mateen

Dear officer-in-charge,

Kindly assist arrange Pre-Repair Survey for GT8680X, vehicle not in workshop.

Please provide us 10 surveyor name list.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18/5/2019

Survey Details:

Date of loss	10-Jan-19
Date of appointment	11-Jan-19
Date of survey	14-Jan-19
Location of survey	ACCORD AUTO SERVICES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	GT8680X
Make and Model	TOYOTA HIACE DIESEL - 2986cc
Date of registration	30-Nov-00
Parf Rebate	
Market Value	\$ 11,500.00
Parf Rebate	\$ 8,634.00
Nett Loss	\$ 2,866.00

Repair details:

Initial Estimate	5,135.82
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 1,719.74	list price -25%
Check items (estimate)	\$ -	
Labour	\$ 1,300.00	
Total	\$ 3,019.74	
Lump Sum(if applicable)	\$ 2,400.00	after -20%

Number of days for repair	<u>5 days</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	BOLA 27
Proposed repair cost	\$ 2,568.00	(\$2,400.00 +7%gst)
Loss of use	\$ -	
Loss of rental	\$ 770.40	6 days x \$120.00+7%gst)
Loss of income	\$ -	
GIA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 3,340.40	

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



<S9M01A2M> IA Mandate uploaded

Type

Question

Message

Dear Lynn, Liability: Insured collided into the rear of third party vehicle. Liability is down against our insured. We have informed OI (Mr Ho) about TP claim and NCD issue and He is agree to settle the matter. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Accord Auto Services Pte Ltd" is as follows: - 1)COR : \$2,568.00 + 2) Loss of Rental (6day x \$120.00+7%gst): \$770.40 + 3) GIA search: \$2.00 = Total: \$3,340.40. **5days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 18/05/2019

Reply

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:<S9M01A2M> IA Mandate uploaded

Type

Question

Message

Hi Poh Kin, as confirmed proposed COR \$2400(before GST)
and to note LOR max \$100/day for commercial vehicle (van).
Thanks

[Reply](#)

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL: 6271 5133/6271 7433 FAX: 6274 5715

GST Regn No: 201113141K

23 March 2019

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING VEHICLE: GT8680X and SLQ9436K On 10.1.2019 Along Slip Road Of Upper Thomson Rd Twds SLE.

We are the authorized repair workshop for the owner of motor vehicle no: **GT8680X**, which was involved in the captioned accident with your insured vehicle: **SLQ9436K**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01) Cost Of Repair	\$	2,400.00	
02) 7% GST	\$	168.00	
03) Loss Of Rental 9 Days @ \$120	\$	1,155.60	(*Include GST)
04) GIA/LTA Enquiry Fee	\$	2.00	
05) 2 Days Pre-repair	\$	200.00	
	<u>\$</u>	<u>3,925.60</u>	

We enclosed herewith the following documents to support the claims:-

- | | |
|----------------------------|-----------------------------------|
| a) GIA report | e) Insured NRIC & Driving License |
| b) Repair Statement AMK516 | f) GIA/LTA Enquiry Fee |
| c) Letter Of Authority | |
| d) Rental Agreement | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

ACCORD
AUTO SERVICES PTE LTD

Celia Lai

Accord Auto Services Pte Ltd

Tel: 6271 7433 / 9274 0999

Email: avclaims@mycarworkshop.com.sg

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Tuesday, 30 April 2019 11:43 AM
To: HOHIANLOON@LIVE.COM
Cc: Admin A
Subject: FW: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLQ 9436K AND GT 8680X ALONG SLIP ROAD OF UPPER THOMSON ROAD ON 10.01.2019

Importance: High

HO HIAN LOON
Policy Holder

Dear Mr Ho,

OUR REF : CC4/ASM19000687/Kfa3

YOUR REF : SLQ 9436K

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLQ 9436K AND GT 8680X ALONG SLIP ROAD OF UPPER THOMSON ROAD ON 10.01.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Accord Auto Services Pte Ltd, acting on behalf of the owner of GT 8680X against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into the rear of Third Party vehicle GT 8680X. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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LETTER OF AUTHORITY

To Whom It May Concern,

Accident Involving Vehicle: GT 8680X and SLG 9436K on 10.1. 2014 Along Sip Road
of Upper Thomson Rd Twd's SE.

I/We, Terry Aquacare NRIC no. 52888494L
of _____

owner of motor vehicle no. GT 8680X do hereby appoint **Accord Auto Services Pte Ltd**
as my/ours authorised representation and _____

as my/ours solicitors to write, to negotiate and settle my/our claims against the other party/parties
involved in the above mentioned accident. I/We, Terry Aquacare
shall have absolute discretion to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid
Accord Auto Services Pte Ltd and such payment will be constitute a full and final discharge of my
claims.

TERRY AQUACARE



Signature of Owner



Without Prejudice on Injury Claims

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	8LQ 9438K	(Insd veh)	
	GT 8680K	(TP veh)	Model: TOYOTA HIACE
Date of Accident/ Time:	10/01/2019 / 14:20		
Repair Estimate	\$	5,495.33	
Final Repair Cost (WGST)	\$	7,568.00	
Loss of Use	\$		days at \$ per day
Rental (if any) (WGST)	\$	842.00	\$ days at \$ 107.00 per day
GIA Search Fee	\$	2.00	
Others	\$		
Final Settlement Sum	\$	3,210.00	(global sum)
Payee Name:	ACCORD AUTO SERVICES PTE LTD		
Is Third Party Workshop GIA Registered?	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)		
A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable Yes/ No BOLA Scenario No: _____	
	BOLA Liability _____ (%)	Assessed Liability (*) _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative Name of Representative: <u>Celia Lai</u> Date: <u>01 AUG 2019</u>	 Workshop stamp	 Signature of Witness Name of Witness: <u>Chibart</u> Date: <u>01 AUG 2019</u>	 Workshop stamp (if applicable)
 Signature of AXA's surveyor/representative Name of AXA's surveyor/Representative: <u>LKK</u> Date: <u>7/8/19</u>			

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3
#01-80 SINGAPORE 159723
TEL: 6271 5133/6271 7433 FAX: 6274 5715
GST Regn No: 201113141K

(p/c)

Date : 23 Mar 2019

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Our Ref No : AMK516
Insured : Terry Aquacare
Insured NRIC : 52888494L
Make & Model : Toyota Hiace 3.0 D(M)
DOA : 10.1.2019
Claim Type : Third Party

REPAIR STATEMENT

Re: Vehicle Registration No:

GT8680X ✓

Cost Of Repair	\$	2,400.00
7% GST	\$	168.00
	\$	<u>2,568.00</u>

Accord Auto Services Pte Ltd

ACCORD
AUTO SERVICES PTE LTD

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
TERRY AQUACARE 790 CHOA CHU KANG NORTH 6 #09-240 SINGAPORE 680790

DATE	INVOICE NO.
29-Jan-2019	A 38847

	VHA NO.	DUE DATE	VEH. NO.
	A 38847	29-Jan-2019	GBE 6109 G
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 14 JANUARY 2019 TO 23 JANUARY 2019 YOUR REF: GT 8680 X DOR: 10/01/2019	9	120.00	1,080.00
GST @ 7%			\$75.60
TOTAL			\$1,155.60

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

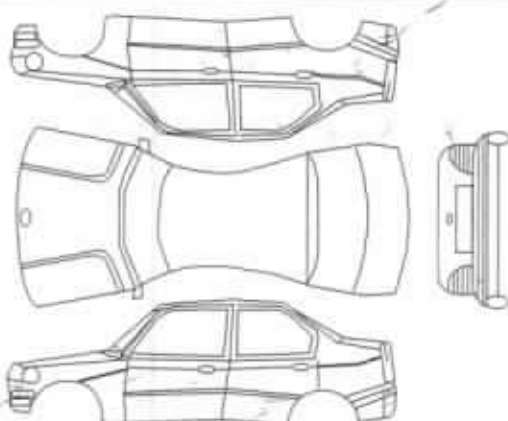
VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

Name (as in IC): Tejy Angkora
 NRIC/Passport No: 20202111 Date of Birth: 1985/01/01
 Address: 11A 110 Choa Chua Kang North 6 Age: 34
115-210 St: 115-210
 Name & Address of Employer: _____
 Occupation: _____ Driving Exp: _____
 Driving Licence No: _____ Passed Date: _____
 D/L Type: Local/Int'l/Other: _____
 Tel(O) _____ (R) _____ HP: 7665 7611

DRIVER'S PARTICULARS

Name (as in IC): Chew Chuan Yuen
 NRIC/Passport No: 20202111 Date of Birth: 20/05/1985
 Address: 11A 110 Choa Chua Kang North 6 Age: 34
115-210 St: 115-210
 Occupation: _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: 31/10/11-4
 D/L Type: Local/Int'l/Other: _____ Contact No: 7665 7615



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours, will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including):

Hirer's Own Vehicle No: GTSE 80X Replace Veh No: _____
 Loan Vehicle No: GRE 6109 6 VR No: _____
 Make & Model: NV 350 Auto/Manual Group: _____
 CHARGES : \$ cts
 Daily 9 day @ \$ 120 Per day \$ 1080
 Weekly/Monthly week @ \$ Per week/Monthly
 Others
 CDW/PAI @ \$ Per day/Monthly
 Delivery/Collection Svc
 GST 7% \$ 75
 (A) SUB-TOTAL \$ 1155
 OR No: _____
 Petrol Level OUT E 1/4 1/2 3/4 F
 & IN
 Surcharge
 First _____ km FREE per day
 Excess mileage is chargeable at _____ cents per km
 GST
 TOTAL CHARGES

Security Deposit : \$ _____ Bank: _____

CASH/NETS/VISA/MC/AMEX/CHQ No: _____

Expiry Date: _____ Card ID No: _____

Name as in Card: _____

NON WAIVER EXCESS (Subject to GST): \$ 5000/-

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : _____ Additional Driver's Signature : _____

SINGAPORE Use Only

Date Out	Time Out	Mileage	Check By	Remarks
11/01/19	10:00am	58741		

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc.)

Date In	Time In	Mileage	Check By	Remarks
23/01/19	11:00am	58742	NK	23/01/19 @ 1800.

Hirer's/Driver Signature



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-005786

Date of Request: 10/01/2019

Your Ref No:

Online Purchase

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A #03-11
AMK Auto Point
Singapore 568047

Dear Sir/Madam,

Enquiry Date: 10/01/2019

Enquiry By: Soe Jie Yi

TP Vehicle No: SLQ9436K

Accident Date: 10/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLQ9436K	AXA Insurance Pte Ltd	27/07/2017-26/07/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19000687/Kga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:LYNN

Date : 14-08-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLQ 9436K	Veh. Inspected	GT 8680X
Policy No.	VPA/P1964757	Coverage (\$)	0.00
Claim No.	S9M01A2M	Excess (\$)	0.00
Assign From		Assign Date	11/01/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA HIACE	c.c	2986
Engine No.	HIDDEN	Year of Reg.	2000
Chassis No.	LH1620013066	Colour	DARK BLUE
Odometer	447453	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185 R14X8	MICHELIN	3 mm
L/H Front Tyre	185 R14X8	MICHELIN	3 mm
R/H Rear Tyre	185 R14X8	MICHELIN	5 mm
L/H Rear Tyre	185 R14X8	MICHELIN	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION, DAMAGES SEE DETAILS.
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5. General Information

Accident Date	10/01/2019	Inspection Date	14/01/2019
Survey held at	ACCORD AUTO SERVICES PTE LTD 10 ANG MO KIO INDUSTRIAL PARK 2A AMK AUTO POINT #03-11 SINGAPORE 568047		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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TEL: 6256 3561 FAX: 6256 4315

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Page No.1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GT 8680X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAILGATE (CONSISTENT)	BENT	1,285.50	1,285.50
1	TAILGATE CENTRE GARNISH (CONSISTENT)	SERVICEABLE	297.86	-
1	TAILGATE LOGO (CONSISTENT)	NECESSARY	42.80	42.80
1	TAILGATE LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	199.20	-
1	TAILGATE WEATHERSTRIP (CONSISTENT)	SERVICEABLE	249.57	-
1	TAILGATE WINDSCREEN GLASS MOULDING (CONSISTENT)	NECESSARY	100.00	100.00
1	REAR BUMPER (CONSISTENT)	BUCKLED	446.71	446.71
2	REAR BUMPER SIDE RETAINER (CONSISTENT)	N/S DISTORTED	79.16	39.58
1	END PANEL (INNER) (CONSISTENT)	TO REPAIR SEE LABOUR	295.73	-
1	LH OUTER PANEL (CONSISTENT)	BUCKLED	297.90	297.90
	LESS 25% DISCOUNT		-823.61	-553.12
			2,470.82	1,659.37
SPECIAL NETT ITEMS				
1	REAR NUMBER PLATE (SN) (CONSISTENT)	SERVICEABLE	35.00	-
1	TAILGATE WINDSCREEN GLASS GUM /SEALANT (SN) (CONSISTENT)	NOT NECESSARY	80.00	-
10	REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	50.00	50.00
1	'60KM/H' STICKER (SN) (CONSISTENT)	NECESSARY	30.00	12.00
			195.00	62.00
LABOUR				
	SPRAY PAINTING ON ALL AFFECTED AREA.		1,000.00	500.00
	LABOUR REMOVE /REFIX ACCIDENT DAMAGES PARTS TO KNOCK,JACK,CUT WELD AND REALIGN ACCIDENT AFFECTED AREA.INCLUSIVE OF THE REPAIR OF END PANEL (INNER) .		1,000.00	600.00
	TO APPLY ANTI RUST TREATMENT.		120.00	60.00
	TO CHECK WIRING SYSTEM & LIGHT.		80.00	20.00
	TO REMOVE AND REINSTALL TAILGATE WINDSCREEN GLASS.		150.00	60.00

Report Ref No. CC4/ASM19000687/Kga3q2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK & TEST TAILGATE WATER LEAKING AND TRANSFER MECHANISM AND ASSY.		120.00	60.00
			2,470.00	1,300.00
GRAND TOTAL			5,135.82	3,021.37
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,400.00















Report Ref No. CC4/ASM19000687/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 LKKInspection (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 LKKAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
 Rental agreement and tax invoice.pdf	Forms / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	18 May 2019
 GIA search fee.pdf	Forms / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	18 May 2019
 Letter to OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 May 2019
 Immediate Advice (with mandate) dated 18.05.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 May 2019
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 May 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 May 2019
 LKK RESURVEY PHOTO-AFTER PAINT.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 May 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 TP Estimate-Marked revise.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	18 May 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	17 January 2019
 P1964757_PS.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KHONG Lynn	11 January 2019
 EMAIL FROM WORKSHOP (THIRD PARTY PII).msg	Letters and Correspondence	Workshop	KADRI Matteen	11 January 2019
 GIA REPORT OF SLO943AK (INSD).PDF	Reports & Statement	GIA Report	KADRI Matteen	11 January 2019
 GIA REPORT OF GT6680K (TP).PDF	Reports & Statement	GIA Report	KADRI Matteen	11 January 2019