

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 28 January 2019 3:48 PM
To: 'ETNG2002@YAHOO.COM.SG'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLK 9639Z AND SLE 1110R
ALONG JALAN BUKIT MEARH ON 03.01.2019
Attachments: Addendum form SLK 9639Z.pdf
Importance: High

Our Ref: CC4/ASM19000681/Afa3
Your Veh: SLK 9639Z

NG ENG THYE
Policy Holder

Dear Mr Ng,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLK 9639Z AND SLE 1110R ALONG JALAN BUKIT MEARH
ON 03.01.2019**

We refer to the above subject.

We write to inform you that we are the loss adjuster appointed by your motor insurer, M/s AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s Premium Automobiles Pte Ltd, acting on behalf of the owner of SLE 1110R against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into the Third Party vehicle SLE 1110R. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Your Ref: CC4/ASM19000681/AFA3

PA/TP/0062/2019/GW

22 August 2019

Ms. Punitha D/O Narendran
345 Upper Bukit Timah Road
#05-07
Singapore 588197

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Motor Claim Dept

Dear Sir/Madam,

RE: LETTER OF AUTHORIZATION

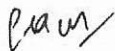
**ACCIDENT INVOLVING VEHICLE SLE 1110 R / SLK 9369 Z AT JALAN
BUKIT MERAH ON 03 JANUARY 2019.**

I am the registered owner of SLE 1110 R.

I confirm that I will be claiming for Loss of Rental and Repair cost and hereby authorize your esteemed company to settle the Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms. Punitha D/O Narendran

Copy to Norah Khai, Premium Automobiles Pte Ltd



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLK 9639Z (Insd veh)	Model: AUDI A1
	SLE 1110R (TP veh)	
Date of Accident/ Time:	03/01/2019 / 15:10	

Repair Estimate	: \$	17,280.50	
Final Repair Cost	: \$	10,323.25	(W/GST)
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	500.00	5 days at \$ 100.00 per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	10,825.25	
Payee Name : PREMIUM AUTOMOBILES PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: 2X	
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: Date: 28/8/19.	  Signature of Witness / Workshop stamp (if applicable) Name of Witness: Date: 28/8/19.
 Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: 28/8/19.	

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:19

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85013979 Date : 01/07/2019 Order : SLE1110R Term : 30	Account: A0008 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
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Regn No: SLE1110R (V 29635) Regn Date: 27/07/2016 Mileage: 43549 WIP No.: 39214

Model: A1 SB 1.0 TFSI S tronic 8XFCSG Chassis: WAUZZZ8X8GB091176 Engine: CHZ 084873 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN	480.00	1.00	480.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM,WIRE HARNESS FOR TAILLIGHT AND REAR WIPER ASSY.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.TO INSPECT END PANELLING FOR FURTHER DAMAGES.REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1200.00	1.00	1,200.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR LID.	1200.00	1.00	1,200.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY REAR WINDSCREEN SEALANT	200.00	1.00	200.00
X	A8X4827023B	LID	1.00	2359.00	2,359.00
X	A8X0807309	BRACKET	1.00	449.50	449.50
X	A8X4845501A NVE	(A) (SK) REARWINDOW 21	1.00	704.50	704.50
X	A8XA807067A GRU	COVER	1.00	1306.00	1,306.00
X	A8XA807421B 9B9	SPOILER	1.00	384.00	384.00
X	A8X0853742A 2ZZ	AUDI SIGN	1.00	112.50	112.50
X	A8X0853741 2ZZ	INSCRIPTION 'A1'	1.00	86.60	86.60
X	A8X0853737A 2ZZ	INSCRIPTION 'TFSI'	1.00	86.60	86.60
X	A8XA807377A	GUIDE	1.00	43.70	43.70
X	A8D0853419F	PACKING	1.00	17.40	17.40
X	A8J8827439	BALL PIN	2.00	18.20	36.40
X	A8T0827310A	CLIP	2.00	1.40	2.80
X	A8XA945105	REFLECTOR	1.00	26.90	26.90

Parts 5,615.90
Labour 0.00
Sublet 4,032.00
Menus 0.00
Lubricant 0.00

Sub-Total 9,647.90

7% GST 675.35

Grand Total 10,323.25



Received by

For & on behalf of
Premium Automobiles Pte Ltd

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

PUNITHA RAMANAN

NO. 345 #05-07
BUKIT TIMAH ROAD
SINGAPORE 588197

ATTN : PUNITHA RAMANAN

INVOICE : AR1902-0238
DATE : 16/02/2019
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201902-0082

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SKW2257L 467.29
Make / Model :
Rental Dates : Rental Billing From 11/02/2019 To 15/02/2019 (Inclusive)
Period : 5 days
Rental Rate : S\$ 100.00 Per Day (Including GST)
Reference No : SLE1110R

AMOUNT : S\$

FIVE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 467.29
GST 7% : 32.71

TOTAL S\$: 500.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

RENTAL AGREEMENT

201902-0082

Hirer's Name Ponithu Ramanan		Date of Birth 11/10/1969	Passport/ Nric No. S6936982J	Nationality Singaporean
Address 345, Upper Bukit Timah Road #05-07		Occupation Teacher	Driving Licence No. S6936982J	Date of Expiry
Postal Code 588197		Contact No. 97927525	Mobile Phone No. 97927525	
Joint Hirer's / Guarantor's Name Sarvena Ramanan		Date of Birth 14/05/1994	Passport/ Nric No. S9416394C	Nationality Singaporean
Address 345, Upper Bukit Timah Road #05-07		Occupation Student	Driving Licence No. S9416394C	Date of Expiry
Postal Code 588197		Contact No.	Mobile Phone No. 97677414	

CHECK OUT

CHECK IN

Date 11.2.19	Time 8.15am	Mileage KM	E 1/4 1/2 3/4 F
Date 15.2.19	Time 3pm	Mileage KM	Remarks

IMPORTANT NOTES:-

- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	5	@	100	500
DISCOUNT				
GST @ 7%				
TOTAL				500
EXTENSION				V 101076
				201902-0082
				Audi Tony
				SLE 1110R
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SKW2257L

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

PUNITHA RAMANAN

OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
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Official Receipt No : **201902-0201**
Account of : **PUNITHA RAMANAN**
Date Issued : **16/02/2019**
Vehicle Reg No. : **SKW2257L**
Rental Dates : **11/02/2019**
Amount Received : **S\$ 500.00**
Payment Type: : **VISA** **V101276** **S\$ 500.00**
Payment for Invoice : **AR1902-0238**
Comments :

TOTAL AMOUNT RECEIVED	S\$ 500.00
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* This is a computer generated document. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-001558

Date of Request: 03/01/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 03/01/2019

Enquiry By Jeffrey Tan Eng Su

TP Vehicle No. SLK9639Z

Accident Date 03/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLK9639Z	AXA Insurance Pte Ltd	06/01/2017-05/01/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-001558
Date of Request: 03/01/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 03/01/2019
Enquiry By Jeffrey Tan Eng Su
TP Vehicle No. SLK9639Z
Accident Date 03/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque