INS. CASE OWNER	Wang lete	cc4 / Asm 1900	9670, R	1-1070	DAC: 9767]
- C-4	MAB	DOI:	-(// D	polickin/ ste / Time :	11-1-19
Pre-assign / CCU Insured Vehicle No Name of Insured Insured Tel No. Excess Sec II :SS Is driver the owner	CHUA X	Nothi Cynthia HP: D.O.A: 9-1-19 Nature of Accident:	Claim No. : Policy No. : Make / Model : Place of Accident	sqn	n olavu
If NO, Driver Nam Driver Tel	No. :	(V/L: YES / NO)	OI GIA REPORT: Insured Liability:		IA REPORT: YES / NO final ? Yes / No
INSRS: WSP: Tel: Liability: RMKS:	INSR WSP. Tel: Liabil RMK	ity:	INSRS: WSP: Tel: Liability: RMKS:		INSRS: WSP: Tel: Liability: RMKS:
Date Time (A) (A) (5/1/1-14) OI h-div	pending thruller 1 pending thruller 1 pending (01)	of They was to settle	No.	PAGE on-Reporting ltr (1st) on-Reporting ltr (2nd) on-Reporting ltr (2nd) on-Reporting ltr (Fina on-Reporting ltr (if non- one call ltr to OI of of oil of): al): pickup): // / / / / / / / / / / / / / / / / / /
PRELIMINARY ADVICE	Date/Time:	Sent By:	Pe	st-Repair Photos: hers:	
FINALIZATION Repair Cost: FINAL SETTLEMENT Final Liability: Repair Cost: (w/(5/1))	Date/Time: SS W ₁ 50.00 (Date/Time: 11/4 20 4 % 00 (Agrees SS 4,440.5 _b	Confirm with: (days) Reduction: (9.15) Confirm with Louis (Assessed) BOLA S/N No.: 27	% %	onfirm by:	
Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI): LOR only LOU only GIA/LTA Search	SS - (5 50 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5		r)	G 3	Ola (allsten
Medical: Disbursement: Legal Cost Total:	55 - 55 - 55 - 55 - 55 -	(e.g. Tow/ Independent Global Sum SS;	nt) 2)	Report Format: Survey fee:	nal/Reject/Private Settle 1P \$350.00
FINAL PAYMENT Proce 1: Long L. Dobe (CNA) Proce P. (Subs. R.A.)	Date/Time: SS 5,047.95 SS	Confirm with: Name 1 Auto wheels /		nati Call	

MOTORWORKS PTE LTD

48 TOH GUAN ROAD EAST ENTERPRISE

#04-142 SINGAPORE 608586

ATTN: AXA INSURANCE

DATE:

1/10/2019

VEHICLE NO:

SKM2050T

MODEL:

MERCEDES C200

YEAR:

2014

ACCIDENT DATE:

1/9/2019

TYPE OF CLAIM:

TP

CLAIM ADVISOR:

LOUIS (91928963)

EMAIL: louisongautowheels@yahoo.com

ESTIMATION

DESCRIPTION	QTY	VIII-00/00
PARTS	411	LIST PRICE
BOOTLID XAA	4	
REAR BUMPER TE-	1	REPAIR
REAR BUMPER DIFFUSER	1	\$1,668.70
P. I. IN BEAR BURES STEEL	1	\$664.50
RH HEAR BUMPER RETAINER MA	1	\$188.60
RH JH REAR BUMPER BRACKET NO /	1	\$195.40
REAR BUMPER CENTRE BRACKET X STC	1	\$315.40
	1	
REAR REINFORCEMENT ? KILL	1	\$304.10
END PANEL report		\$762.10
SPARE TYRE PANEL X	1	\$965.30
WEATHER STRIP X SUC	1	REPAIR
RH HATAILLAMP SLA	1	\$165.10
	1	\$1,045.30
RH JHTAILLAMP PANEL	1	REPAIR
RH JH REAR FENDER	1	REPAIR

MOTORWORKS PTE LTD

48 TOH GUAN ROAD EAST ENTERPRISE

#04-142 SINGAPORE 608586

white

ATTN: AXA INSURANCE

ESTIMATION

DATE:

1/10/2019

VEHICLE NO:

SKM2050T

MODEL:

MERCEDES C200

YEAR:

2014

ACCIDENT DATE:

1/9/2019

TYPE OF CLAIM:

TP

CLAIM ADVISOR:

LOUIS (91928963)

EMAIL: louisongautowheels@yahoo.com

REAR BUMPER TOWING COVER X RH JA REVERSE SENSOR MI AH JA REVERSE SENSOR HOLDER ***

ZIR FIRE

\$78.90 \$664.60

\$120.40

TOTAL:

\$7,138.40

DISCOUNT 5%:

\$356.92

\$6,781.48

S/NET

REAR BUMPER CLIPS A.

END PANEL SEALANT X AA

10 1 \$50.00

\$100.00

TOTAL:

\$100.00

LABOUR	PRICE
LABOUR FOR FACILITATE REPAIR - REAR PORTION	500 \$1,500.00
TO RESPRAY AFFECTED AREAS - BOOTLID X ***	∧^ ×\$300.00
TO RESPRAY AFFECTED AREAS - REAR BUMPER	250 \$380.00
TO RESPRAY AFFECTED AREAS - LH REAR FENDER	250 \$300.00
TO RESPRAY AFFECTED AREAS - END PANEL	250 \$390.00

MOTORWORKS PTE LTD

48 TOH GUAN ROAD FAST ENTERPRISE

#04-142 SINGAPORE GOBS86

A tract of

ATTN: AXA INSURANCE

DATE:

1/10/2019

VEHICLE NO:

SKM2050T

MODEL:

MERCEDES C200

YEAR:

2014

ACCIDENT DATE:

1/9/2019

TYPE OF CLAIM:

TP

CLAIM ADVISOR:

LOUIS (91928963) EMAIL: louisongautowheels@yahoo.com

ESTIMATION

TO RESPRAY AFFECTED AREAS - SPARE TYRE PANEL

TO CHECK AND RECONNECT ALL NECESSARY WIRING

TO REMOVE AND REFIT REAR TRIM FOR FACILITATE REPAIR

SUNDARIES NA

RUST PROOFING

** × \$300.00

30 \$50.00

\$200.00

20 \$80.00

20\$100.00

Resury after report

Resury

Resurves

R

- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

MOTORWORKS PTE LTD

48 TOH GUAN ROAD EAST ENTERPRISE

#54-142 SINGAPORE SOUSE

ATTN: AXA INSURANCE

ESTIMATION

DATE:

1/10/2019

VEHICLE NO:

SKM2050T

MODEL:

MERCEDES C200

YEAR:

2014

ACCIDENT DATE:

1/9/2019

TYPE OF CLAIM:

TP

CLAIM ADVISOR:

LOUIS (91928963)

EMAIL: louisongautowheels@yahoo.com

DESCRIPTION	QTY	LIST PRICE
PARTS BOOTLID X REAR BUMPER DEFUSER PARTS REAR BUMPER DIFFUSER PARTS REAR BUMPER RETAINER AND A PROPERTY OF THE PARTS OF THE PROPERTY OF THE PARTS OF	1 1 1 1 1 1 1 1	REPAIR \$1,668.70 \$664.50 \$188.60 \$198.40 (15.40 \$315.40 \$304.10 \$5762.10 (Mpair)
SPARE TYRE PANEL X WEATHER STRIP	1 1 1	× \$965.30 (reper) × REPAIR × \$165.10
RH HTAILLAMP SAL RH HTAILLAMP PANEL RH LH REAR FENDER	1 1 1	\$1,045.30 REPAIR REPAIR
		mer Ain

3,965 50

MOTORWORKS PTE LTD

48 TOH GUAN ROAD EAST ENTERPRISE #D4-142 SINGAPORE GOBSBG

ATTN: AXA INSURANCE

DATE:

1/10/2019

VEHICLE NO:

SKM2050T

MODEL:

MERCEDES C200

YEAR:

2014

ACCIDENT DATE:

1/9/2019

TYPE OF CLAIM:

TP

CLAIM ADVISOR:

LOUIS (91928963)

EMAIL: louisongautowheels@yahoo.com

ESTIMATION

REAR BUMPER TOWING COVER X RH HAREVERSE SENSOR MA ALL JE REVERSE SENSOR HOLDER

2112 FIRE

X \$78.90

\$664.60 332.3 \$120.40 60.20

4155

10%

37 39.50

TOTAL:

DISCOUNT 5%:

TOTAL:

57,138.40 4,138

\$6,781.48

\$356.92

S/NET

REAR BUMPER CLIPS ** END PANEL SEALANT X 10

\$50.00 X \$100.00

\$100.00

LABOUR

LABOUR FOR FACILITATE REPAIR - REAR PORTION TO RESPRAY AFFECTED AREAS - BOOTLID X TO RESPRAY AFFECTED AREAS - REAR BUMPER TO RESPRAY AFFECTED AREAS - LH REAR FENDER

TO RESPRAY AFFECTED AREAS - END PANEL

PRICE

500 \$1,500.00 ×\$300.00

250 \$380.00 250 \$300.00 250 \$300.00

MOTORWORKS PTE LTD

48 TOH GUAN ROAD EAST ENTERPRISE 804-142 SINGAPORE 608586

of the

ATTN: AXA INSURANCE

DATE:

1/10/2019

VEHICLE NO:

SKM2050T

MODEL:

MERCEDES C200

YEAR:

2014

ACCIDENT DATE:

1/9/2019

TYPE OF CLAIM:

TP

CLAIM ADVISOR:

LOUIS (91928963)

EMAIL: louisongautowheels@yahoo.com

ESTIMATION

TO RESPRAY AFFECTED AREAS - SPARE TYRE PANEL TO CHECK AND RECONNECT ALL NECESSARY WIRING TO REMOVE AND REFIT REAR TRIM FOR FACILITATE REPAIR

SUNDARIES

RUST PROOFING

×\$300.00

30 \$50.00

\$208.00

20 \$80.00 1400

205108:00

TOTAL:

\$3,430.00

TOTAL:

\$10,311.48 \$400-10

7% GST:

\$721.80 \$11,033.28

Rasme
He 9000 cores

5 days
Lls

11/01/12 @ 1420 Resury after report

3739.50

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after-spray painting
 To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Compression.

Acknowledged by Repairer

Signature:

Date:

From:

Louis Ong <louisongautowheels@yahoo.com>

Sent:

Wednesday, 17 April 2019 6:29 PM

To:

Poh Kin (LKKAuto)

Cc:

Admin A

Subject:

RE: Accident involved with SKM2050T and SJR2738D(TP) on 09/0

Hi Poh kin,

We accept the offer.

Can forwards us the DV.

Thanks

Auto Wheels Motorworks PTE LTD Louis Ong 91928963

On Wed, 17 Apr 2019 at 17:29, Poh Kin (LKKAuto) <pohkin@lkkauto.com> wrote:

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref:

CC4/ASM19000670/R1fa3

Your Ref:

SKM 2050T

Dear Louis,

We refer to above matter.

Towards an amicable settlement and without admission of liability to our Insured's part, we revise offer settlement as below:

1. Cost of Repair (w/GST)	S\$ 4,440.50
2. Loss of Use	S\$ 600.00
LTA Search fee	S\$ 7.45
	S\$ 5,047.95

kindly confirm acceptance.

Your prompt reply will be very much appreciated.

From:

Poh Kin (LKKAuto)

Sent:

Wednesday, 17 April 2019 5:30 PM

To:

Louis Ong

Cc:

Admin A

Subject:

RE: Accident involved with SKM2050T and SJR2738D(TP) on 09/01/2019 along Petir

Road filter to Upper Bt Timah Road *** LKK REF: CC4/ASM19000670/fa3

Importance:

High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref:

CC4/ASM19000670/R1fa3

Your Ref:

SKM 2050T

Dear Louis,

We refer to above matter.

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1. Cost of Repair (w/GST)	S\$ 4,440.50
2. Loss of Use	\$\$ 600.00
3. LTA Search fee	<u>\$\$</u> 7.45
	\$\$ 5,047.95

kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: <u>pohkin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From:

Louis Ong <louisongautowheels@yahoo.com>

Sent:

Wednesday, 17 April 2019 5:22 PM

To:

Poh Kin (LKKAuto)

Cc:

Admin A

Subject:

Re: Accident involved with SKM2050T and SJR2738D(TP) on 09/01/2019 along Petir

Road filter to Upper Bt Timah Road *** LKK REF: CC4/ASM19000670/fa3

Categories:

clear

Hi Poh Kin,

We would like to re-propose the amount for \$5,100/- all in.

Can help to re-propose to AXA Insurance.

Thanks

Auto Wheels Motorworks PTE LTD Louis Ong 91928963

On Wednesday, 17 April 2019 05:10:16 PM +08, Poh Kin (LKKAuto) <pohkin@lkkauto.com> wrote:

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref:

CC4/ASM19000670/R1fa3

Your Ref:

SKM 2050T

Dear Louis.

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of \$5.040.00(all in) on this matter.

kindly confirm acceptance.

Your prompt reply will be very much appreciated.

[&]quot;Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

From:

Poh Kin (LKKAuto)

Sent:

Wednesday, 17 April 2019 5:10 PM

To:

Louis Ong

Cc:

Admin A

Subject:

RE: Accident involved with SKM2050T and SJR2738D(TP) on 09/01/2019 along Petir

Road filter to Upper Bt Timah Road *** LKK REF: CC4/ASM19000670/fa3

WITHOUT PREJUDICE SAVE AS TO COSTS

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CC4/ASM19000670/R1fa3

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Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth. Print only when necessary.

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From: Louis Ong [mailto:louisongautowheels@yahoo.com]

Sent: Wednesday, 3 April 2019 8:25 PM

From:

Louis Ong <louisongautowheels@yahoo.com>

Sent:

Wednesday, 17 April 2019 5:22 PM

To:

Poh Kin (LKKAuto)

Cc:

Admin A

Subject:

Re: Accident involved with SKM2050T and SJR2738D(TP) on 09/01/2019 along Petir

Road filter to Upper Bt Timah Road *** LKK REF: CC4/ASM19000670/fa3

Categories:

clear

Hi Poh Kin,

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Can help to re-propose to AXA Insurance.

Thanks

Auto Wheels Motorworks PTE LTD Louis Ong 91928963

On Wednesday, 17 April 2019 05:10:16 PM +08, Poh Kin (LKKAuto) <pohkin@lkkauto.com> wrote:

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref:

CC4/ASM19000670/R1fa3

Your Ref:

SKM 2050T

Dear Louis,

We refer to above matter and your letter of demand.

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kindly confirm acceptance.

Your prompt reply will be very much appreciated.

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From:

Poh Kin (LKKAuto)

Sent:

Wednesday, 17 April 2019 5:10 PM

To: Cc: Louis Ong

Cc:

Admin A

Subject:

RE: Accident involved with SKM2050T and SJR2738D(TP) on 09/01/2019 along Petir

Road filter to Upper Bt Timah Road *** LKK REF: CC4/ASM19000670/fa3

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref:

CC4/ASM19000670/R1fa3

Your Ref:

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Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: <u>pohkin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Louis Ong [mailto:louisongautowheels@yahoo.com]

Sent: Wednesday, 3 April 2019 8:25 PM

From:

Louis Ong <louisongautowheels@yahoo.com>

Sent:

Thursday, 14 March 2019 8:23 PM

To:

Poh Kin (LKKAuto)

Cc:

Admin A

Subject:

Re: Accident involved with SKM2050T and SJR2738D(TP) on 09/01/2019 along Petir

Road filter to Upper Bt Timah Road *** LKK REF: CC4/ASM19000670/fa3

Attachments:

LOA.pdf; LOD.pdf; LTA SEARCH.pdf; TAX INVOICE.PDF

Categories:

clear

Hi Poh Kin,

The above attachment are our LOD, Tax Invoice, LOA and LTA search Fee.

Breakdown:

	Total	SŚ	5,527.95
3.		S\$	7.45
	Third Party Insurer Enquiry Fee (\$7.00 + 7% GST)		
2.	Loss of Use (\$180 x 5 COR days + 1 Sunday)	S\$	1,080.00
1.	Cost of Repair (\$ 4,150 + 7% GST)	S\$	4,440.50

Please check and revert.

Thanks

Auto Wheels Motorworks PTE LTD Louis Ong 91928963

On Friday, 15 February 2019, 4:15:19 pm GMT+8, Poh Kin (LKKAuto) <pohkin@lkkauto.com> wrote:

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref:

CC4/ASM19000670/R1fa3

Your Ref:

SKM 2050T

Dear Louis,

English (default) -

LKK AUTO CONSULTANTS PTE LTD (TP) -



SERVICE REQUESTS

MESSAGES

CLAIMS



Pls proceed DS with below revised quantum

Type

Question

Message

LOU: \$600 (\$100/day for 6 days). Other costs: as proposed.

Total: \$5047.95.



Menu



<S9M019VU> IA Mandate uploaded

Type

Q Question

Message

Dear Peter, Liability: Insured collided into the rear of third party vehicle. Liability is down against our insured. We did clarify with insured husband the nature of the accident and they agree to settle, aware that NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Auto Wheels Motorworks Pte Ltd" is as follows: - 1)COR(w/gst): \$4,440.50 + 2) Loss of Use (6daysx\$120.00): \$720.00 + 3) LTA: \$7.45= Total: \$5,167.95. **05days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 11/04/2019

Reply



51 UBLAYE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 400933 TEL.: (068) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 11/4/2019

Survey Details:

Date of loss	9-Jan-19
Date of appointment	11-Jan-19
Date of survey	11-Jan-19
Location of survey	AUTO WHEELS MOTORWORKS PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY C	LAIM
Vehicle number	SKM2050T	
Make and Model	MERCEDES BENZ C200 SEDAN	
Date of registration	15-Jan-14	
Parf Rebate		
Market Value	\$	86,000.00
Parf Rebate	\$	79,912.00
Nett Loss	\$	6,088.00

Repair details:

Initial Estimate	10.311.48

Proposed/Revised repair cost:

Parts	\$ 3,789.50	list price-10%
Check items	\$ -	
Labour	\$ 1,400.00	1
Total	\$ 5,189.50	1
Lump Sum(if applicable)	\$ 4,150.00	after -20%

Number of days for repair	5 days



SI UBI AVE 1, #R2-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX: (065) 62564515

Remarks:

1		
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l		
l		
l		
1		
1		

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	4,440.50	(\$4,150.00 + 7%gst)
Loss of use	\$	720.00	(\$120.00 x 6 days)
Loss of rental	\$		
Loss of income	5		
LTA search fees	\$	7.45	
Others	5	-	
Proposed Total	\$	5,167.95	

MOTORWORKS PTE LTD

14TH MARCH 2019

AXA INSURANCE

Subject: Accident between SKM2050T and SJR2738D(TP) on 09/01/2019 Along Petir road filter to Upper Bukit Timah Road.

We refer to the above case.

We are instructed by our client to file claim for the damages against your insured.

Our client has suffered loss and damage as a result of your insured's negligence in the driving of vehicle No. SKM2050T.

We quantify our client's claim as follows:

1.	Cost of Repair (\$ 4,150 + 7% GST)	S\$	4,440.50
2.	Loss of Use (\$180 x 5 COR days + 1 Sunday)	S\$	1,080.00
3.	Third Party Insurer Enquiry Fee (\$7.00 + 7% GST)	S\$	7,45
	Total	5\$	5,527.95

We hereby append the following relevant documents for your perusal:

- Repair Bill Tax Invoice
- II. Third Party Insurer Enquiry Tax Invoice

Please let us know within the next 7 days from the receipt of this letter, whether you are prepared to accept all the above amount.

Best regards,

Louis Ong Motor Claims Officer

Auto Wheels Motorworks PTE LTD

Tel :

: 9192 8963

Email: louisongautowheels@yahoo.com

" 1

11.01.2019 BERTHUM

Ni nu sivid Vuent

Menu



Service Request Details

Claim

59M019VU

Reference

None &

Loss Date

9 January 2019

Request Date

11 January 2019

Due Date

18 January 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Incident Only

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKM2050T

Make

TPVD

LKK AUTO CONSULTANTS PTE LTD (TP) -

Menu

Service Address

...

Primary Contact/Insured

CHUA XIN HUI CYNTHIA 80 FLORA ROAD, #08-03, EDELWEISS PARK CONDOMINIUM, 506999, Singapore 96651565 JWHC67@GMAIL.COM

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Catherine Chong (LKK Auto)

From:

Louis Ong <louisongautowheels@yahoo.com>

Sent:

Friday, 11 January, 2019 8:39 AM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Subject:

Re: Accident involved with SKM2050T and SJR2738D(TP) on 09/01/2019 along Petir

Road filter to Upper Bt Timah Road

Categories:

Shailendra

Hi.

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us on the liability and arrange for survey.

Vehicle is in @

48 TOH GUAN ROAD EAST ENTERPRISE

#04-142 SINGAPORE 608586.

Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong

91928963

On Thu, 10 Jan 2019 at 17:16, Louis Ong <louisongautowheels@yahoo.com> wrote:

Hi.

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us on the liability and arrange for survey.

Vehicle is in @

48 TOH GUAN ROAD EAST ENTERPRISE

#04-142 SINGAPORE 608586.

We would like LKK to survey the vehicle.

Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

15th February 2019

CHUA XIN HUI CYNTHIA

80 Flora Road, #08-03, Singapore 506999.

Dear Sir/Madam,

OUR REF

: CC4/ASM19000670/R1fa3

YOUR REF

: SJR 2738D

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJR 2738D AND SKM 2050T ALONG SLIP ROAD OF PETIR ROAD TOWARDS UPPER BUKIT TIMAH ROAD ON 09.01.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Auto Wheels Motorworks Pte Ltd, acting on behalf of the owner of SKM 2050T against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into the rear of Third Party vehicle SKM 2050T. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- · Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong Case Handler DID: 6841 2132

FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA) (Motor Claims Dept)



MOTORWORKS PTE LTD

NO. 1 BUKIT BATOK CRESCENT #02-40 WCEGA PLAZA SINGAPORE 658064

LETTER OF AUTHORITY

I/We, CHIANG HONG YIP		owner of _3	SKM2050T	(vehicle no.)
hereby authorize AUTO WHE respect to my/our claim for re	EELS MOTORWO	rental and/o	TD to act on or loss of use f	my/our behalf with or my vehicle no.
on09/01/2019a	t/alongPETIR F	ROAD FILTE	R TO UPPER E	BUKIT TIMAH ROAD
involving with the vehicle no.	SJR2738D			
I/We further authorize AUTO Settle my/our above mention voucher or receive any paym payment cheque/s being mad	ed claim in a man ent on my/our bel	ner that they	deem fit and to	to sign any discharge at of my/our claim with
I/We further acknowledge that may reach on my/our behalf is insofar as the driver / owner /	s on a without pre	ejudice and	without admiss	
Date:	09/01/2019			
Name:	CHIANG HONG	YIP		
Company stamp / NRIC No:	S7036429H			
Signature of claimant:	- trick	iaj		



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:		SJR 27	ont (insdiveb)		
		SKM 20	sot [TP veh]	Model: Messessib	eriz 0200
Date of A	ccident/ Time:	(19/01/2	016		
Repair Es	mate	5		11,086.78 -	
Estal Resp	HC COST	15		4,440.50	(54.150.00 - 7%pst)
Loss of Us		10		600.00	6 days at 5 lots per day
Rental (if	artyt	5		NI	days at 5 per day
13A / 53A	Search Fee	- 5		7.45	
Others		- 5		Nil	
		.5		166	
Final Sett	fement Sum	.5		5,047.95	
Payer Na	me: Auto Wheels M	otorworks Pte Ltd			
is Third P	arty Workshop GIA Heg	istered? 1 YES	FT NO	Amely indicate below	er.
A):	For Non GIA Regi	stered Workshop:	Agreed	Lubinty_100	(6)
5)	For G14 Registers	d Workshop	BDIA A	oplicable: Yes/No BC	DLA Scenario No:
	BOLA Liability:	(%)	Assesse	c Liability (*):	(%)
	* Assessed Alica III	ty to be filled only for con-	e collisions and fr	er conce where BOEAG	dies not apply:

NOTE:

Remarks

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSDEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim. All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/fortfeasor) for any and all losses (past/present/future) arising from this accident

We confirmed that we have the authority of our client to set for and on their behalf in this accident.

Signature of workshop representative 2 Workshop stamp

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: Ton Fox Y (

24 05 701

Date

MAR

Senature of AXA's surveyor able sensitive Name of AXA's surveyor Representative Date: 20 | 5 | 20 | 9

AXA maurance Par Ltd: (Company Reg. No.: 198993512M) 8 Shorton Way 424-01-AXA Toxic: Singapore 06561)

AXA Customer Centre #03: 21/22 Telephone: +65 6880 4888 - anacomisg * The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.* AUTO WHEELS MOTORWORKS PTE LTD No 1 BUKIT BATOK CRESCENT #02-40 WCEGA PLAZA SINGAPORE 658064

TAX INVOICE

AXA INSURANCE PTE LTD

Invoice Date

Tel & Fax: 6795 4101

14 Mar 2019

Invoice Number TG:15444

Reference

BENZ C200 - SKM 2050 T

UEN / GST Reg. No. 201226886H

Description	Quantity	Unit Price	Tax	Amount SGD
LUMPSUM REPAIR FOR SKM 2050 T	1.00	4,150.00	7%	4,150.00
			Subtotal	4,150.00
		TOTAL SALE	S GST 7%	290.50
	-	то	TAL SGD	4,440.50

Due Date: 14 Mar 2019

Received In Good Order & Condition Goods Sold Are Not Refundable/Return

** Any defects or unsatisfied conditions after servicing are to be informed within THREE (3) DAYS from DATE OF INVOICE.

** Services rendered will be taken as accepted if no feedback is received within THREE (3) DAYS from DATE OF INVOICE.

** Interest rate of 5% per month, calculated on a daily basis, is levied on payment for OVERDUE AMOUNT(s)/ACCOUNT(s) owing to Auto Wheels MotorWorks Pte Ltd after SEVEN (7) DAYS from DATE OF INVOICE.

** Cheque should be crossed and make payable to "AUTO WHEELS MOTORWORKS.FTE LTD"

Customer's Signature/ Co. Stamp Auto Wheels Moto E.& O. E.



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

10 Jan 2019 / 17:09:34

Receipt Date/Time:

10 Jan 2019 / 17:09:21

Tax Invoice/Receipt

Receipt No.: ITNET-00000-190110-002921

Previous Receipt No. :

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJR2738D As at 09 Jan 2019/13:00:00 Insurance Co: AXA INSURANCE PTE LTD 1 Insurance Enquiry - SJR2738D Enquiry Fee 20190110170841246325		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By x000000000006429	Credit Carr	411 X X X 44 A A A	7.45
	Total	01100434	*****	7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJR 2738D (II	nsď veh)	Model:	MERCEDES BENZ C200
	SKM 2050T	(TP veh)		
Date of Accident	: 09/01/2019			
Global Sum Settle	ement : [] Yes	1	X] No	
Repair Estimate		: \$	_11,086.78	
Final Repair Cost		: \$	4,440.50	
Loss of Use		: \$	600.00	6days at \$100.00 per day
Rental (if any)		: S	-	days
LTA / GIA Search	Fee	: \$	7.45	
Others:		\$	0.00	
		: \$		
Final Settlement S	Sum	: \$	5,047.95	
below)	orkshop GIA Registered	7.0		
A) For Non GIA	Registered Workshop:		Agreed Liability	- NO.
B) For GIA Regi	stered Workshop:		BOLA Applicable:	Yes/ No BOLA Scenario No:
BOLA Liability	y:(%)		Assessed Liability	(*):(%)
* Assessed L	iability to be filled only for	chain co	Illisions and for cas	ses where BOLA does not apply.
Remarks	111 111 20 11 122 111 112 111 111 111 11			
-				
THE DESCRIPTION OF THE	tion: Payee's Breakdow			
1) AUTO WHEE	ELS MOTORWORKS PT	ELTD	: \$	5,047.95
	/			1
IOANNE	LEE KHANG MIN		13/06/2019	
Trail Color Color Color Color	Consultants Pte I td	-	Date	d

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (If any)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

			stionale Des Experts En Automo	
AXA	INSURANCE PTE	LTD	Ref : CC4/ASM19000	670/R1fa3q2
AXA	ENTON WAY #24 TOWERSINGAPO		Date: 13-06-2019	
	N:PETER		Code: ASM	
l.	150	China I De Contrata Carta	rs :- THIRD PARTY CLAIN	and the following and the first of
	Insured Veh.	SJR 2738D	Veh. Inspected	SKM 2050T
	Policy No.	GA044648/1	Coverage (\$)	0.00
	Claim No.	S9M019VU	Excess (\$)	0.00
_	Assign From		Assign Date	11/01/2019
2.		Vehicle Pa	rticulars & Condition	
	Make & Model	MERCEDES BENZ C200	c.c	1796
	Engine No.	HIDDEN	Year of Reg.	2014
	Chassis No.	WDD2040482A901822	Colour	GREY
	Odometer	63641	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		
3.		Conc	litions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	225/45Z R17	MICHELIN	6 mm
	L/H Front Tyre	225/45Z R17	MICHELIN	6 mm
	R/H Rear Tyre	225/45Z R17	MICHELIN	6 mm
	L/H Rear Tyre	225/45Z R17	MICHELIN	6 mm
١.		Descrip	otion of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE I	REAR O/S PORTION.	
	DAMAGES SEE D	ETAILS.		
5.	100000	Gene	ral Information	State of the Owner,
	Accident Date	09/01/2019	Inspection Date	11/01/2019
	Survey held at	48 TOH GUAN ROAD EAST	ENTERPRISE #04-142 S 608	586
	Repairer	AUTO WHEELS MOTORWOO	RKS PTE LTD	
ša.			Remarks	III JIKO TI SILI
		ON WAS CONDUCTED ON A"VICE TO YOUR INSTRUCTIONS,		
5b.			te Days of Repair	
	TECTIMATED NOD	MAL PERIOD FOR REPAIR:	5 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKM 2050T

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BOOTLID (NPA) (CONSISTENT)	NOT NECESSARY		:
-1	REAR BUMPER (CONSISTENT)	DEFORMED	1,668.70	1,668.7
1	REAR BUMPER DIFFUSER (CONSISTENT)	SCRATCHED	664.50	664.5
1	RH REAR BUMPER RETAINER (CONSISTENT)	NECESSARY	188.60	188.60
1	RH REAR BUMPER BRACKET (CONSISTENT)	NECESSARY	/195.40	195.4
1	REAR BUMPER CENTRE BRACKET (CONSISTENT)	SERVICEABLE	315.40	
-1	REAR BUMPER SPONGE (CONSISTENT)	SERVICEABLE	J 304.10	
1	REAR REINFORCEMENT (CONSISTENT)	SERVICEABLE	762.10	
1	END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	965.30	
1	SPARE TYRE PANEL (CONSISTENT) (NPA)	SERVICEABLE		
1	WEATHER STRIP (CONSISTENT)	SERVICEABLE	165.10	
1	RH TAILLAMP (CONSISTENT)	SCRATCHED	1,045.30	1,045.3
1	RH TAILLAMP PANEL (CONSISTENT) (NPA)	TO REPAIR SEE LABOUR		
1	RH REAR FENDER (CONSISTENT) (NPA)	TO REPAIR SEE LABOUR	18	
2	REAR BUMPER TOWING COVER (CONSISTENT)	NOT NECESSARY	78.90	
2	RH REVERSE SENSOR (CONSISTENT)	MISSING (1 PCS ONLY)	664.60	332.3
2	RH REVERSE SENSOR HOLDER (CONSISTENT)	NECESSARY (1 PCS ONLY)	120.40	60.20
	LESS 5% DISCOUNT		-356.92	
	LESS 10% DISCOUNT			-415.50
			6,781.48	3,739.50
	SPECIAL NETT ITEMS			
10	REAR BUMPER CLIPS (SN)(CONSISTENT)	NECESSARY	50.00	50.00
1	END PANEL SEALANT (SN)(CONSISTENT)	NOT NECESSARY	100.00	
1	SUNDRIES (SN)(CONSISTENT)	NECESSARY	80.00	20.00
	F0 06 000 0		230.00	70.00

Report Ref No. CC4/ASM19000670/R1fa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	LABOUR			
	LABOUR FOR FACILITATE REPAIR-REAR PORTION INCLUSIVE OF THE REPAIR OF END PANEL,RH TAILLAMP PANEL AND RH REAR FENDER.		1,500.00	500.00
	TO RESPRAY AFFECTED AREAS -BOOTLID .	NOT NECESSARY	300.00	
	TO RESPRAY AFFECTED AREAS -REAR BUMPER.		J300.00	250.00
	TO RESPRAY AFFECTED AREAS -LH REAR FENDER.		- 300.00	250.00
	TO RESPRAY AFFECTED AREAS -END PANEL.		_ 300.00	250.00
	TO RESPRAY AFFECTED AREAS -SPARE TYRE PANEL.	NOT NECESSARY	300.00	×
	TO CHECK AND RECONNECT ALL NECESSARY WIRING.		50.00	30.00
	TO REMOVE AND REFIT REAR TRIM FOR FACILITATE REPAIR.		200.00	80.00
	RUST PROOFING.		100.00	20.00
			3,350.00	1,380.00
	GRAND TOTAL		10,361.48	5,189.50
				/
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,150.00

Report Ref No. CC4/ASM19000670/R1fa3g2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

CLAIMS

S9M019VU

Chillie

Reference

toss Date

Primary Contact/Insured

LICK AUTO CONSULTANTS PTE.

Vendor Name

Due Date

LTD (TP)

11 January 2019

Request Date

Report Date

Third Party Webiche Damage

Type of Loss

Pending verification - Direct Settlement

Services

Service Address

80 FLORA ROAD, #08-03, EDELWEISS PARK CONDOMINIUM, 506999, Singapore CHUA XIN HUI CYNTHIA JWHC57@GMAR_COM

Claim Handler

WANG Peter

petricwang@axa.com.sg

Additional Instructions

Notes Metrics Assessment Documents History Involces Mestages

Document SubType

Document Type

+ United Dysamors

Reports & Statement

Accident Statement

MANNE

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AUTHOR

SUB-TYPE

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https://vp.smartclaims.axa.com.so/claim-portal/html/index-vendor-service-renuests html#/service-renuests/??serviceRenuestNumher=92677.Rtah=invoices

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Forms / Claim Found Found / Claim Found Found / Claim Found	LIOCAGLIstment la Cit pell	Forms / Claim Documents	Others	LIKK AUTO CONSULTANTS PTE LTD (TP)	20 June 2019
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Letters and Letters and Letters and Letters and Letters and Correspondence Correspondence LID (TP) LID (TP) LID (TP) LID (TP) LINK AUTO CONSULTANTS PTE LID (TP)	Permetiste Advice (with mandate) dated 11.04.pdf	Reports & Statement	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	11 April 2019
Reports & Statement Others LINK AUTO CONSULTANTS PTE LID (TP) LINK AUTO CONSULTANTS PTE Reports & Statement Others LID (TP) Reports & Statement Estimate / Quotation LINK AUTO CONSULTANTS PTE Reports & Statement Estimate / Quotation LINK AUTO CONSULTANTS PTE	Letter to Ot pell	Letters and Correspondence	Policy Holders / Insured	LYK AUTO CONSULTANTS PTE LTD (TP)	11 April 2019
Reports & Statement Others LTD (TP) Reports & Statement Estimate / Quotation LTD (TP)	LIKK Survey photo-pidl	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 April 2019
Reports & Statement Estimate / Quotation LKK AUTO CONSULTANTS PTE LTD (TD)	LIOC resurvey plotto: after repair pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 April 2019
	TP Estimate-Marked revise juff	Reports & Statement	Estimate / Quotation	LIKK AUTO CONSULTANTS PTE LTD (TP)	11 April 2019

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DATE	14 January 2019	11 January 2019	11 January 2019
AUTHOR	LIK AUTO CONSULTANTS PTE LTD (TP)	KUMAR Shallendra	KUMAR Shallendra
300-7795	Estimate / Quotation	GA Report	Offers
TVVE	Forms / Calm Documents	Reports & Statement	Forms / Claim Documents
NAME	TP ESTIMATE - MARINED poli	SMAZOSOT TPACE	FRI FROM WORKSHOP, mug