

INSURANCE CASE OWNER:

CC3 / ALG 1900

LKK:
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 25/11/2019

After call ltr to OI: 25/11/2019

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 3,395.20

(3 days)

Reduction: 48.29

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia:

Repair Cost: (w/his)

SS 3,632.86

Loss of Rental (LOR):

SS 450.00

(3 days)

X \$50.00 (w/his)

Loss of Use (LOU):

SS -

(5 x days)

Loss of Income (LOI):

SS -

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 4,084.86

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 4,084.86

Name 1:

Premium Automobiles Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0047/2019/PH
Date : 11-Jan-19

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle : **SDN 185 D**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Vickrum Muthsamy P
Address : 24 Mugliston Road
: (S) 437728
Telephone : HP +65 96908217
Type of Claim : Third Party Claims
Policy No. :
Vehicle No : **SDB 9330 E**
Model Code : Audi A4 Sedan 2.0 TFSI (A)
Model / Year : 12/7/2018
Engine No : CVK 061246
Chassis No : WAUZZZF41JA165172
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 5-Jan-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDB 9330 E.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$ 360.00 ✓	
2	To dismantle and renew rear bumper. Re-organize crash management components. Reinstall all parts removed.	\$ 900.00 500	
3	To respray rear bumper	\$ 800.00 550	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ <u>2,252.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDB 9330 E.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>2chnd</i>	\$ 2,015.00	✓
2	REAR BUMPER FIXING PARTS	\$ 66.00	+
3	SECURING PLATE	4 \$ 60.00	+
4	SECURING STRIP	\$ 203.00	+
5	REAR BUMPER SPOILER <i>cut</i>	\$ 227.00	✓
6	REAR BUMPER CARRIER <i>new</i>	\$ 819.00	XX
7	SEAL <i>3 new</i>	2 \$ 25.00	+
8	GUIDE SECTION	\$ 40.00	+
9	REAR BUMPER GUIDE SECTION - RH <i>3 new</i>	\$ 41.00	+
10	REAR BUMPER GUIDE SECTION - LH/RH	2 \$ 40.00	+
11	REAR BUMPER SENSOR <i>3 new</i>	2 \$ 462.00	+
12	REAR BUMPER SENSOR SEAL	4 \$ 16.00	+
13	SUNDRIES <i>2 new</i>	\$ 300.00	+
TOTAL SPARE PARTS CHARGES		\$ 4,314.00	
TOTAL LABOUR CHARGES		\$ 2,252.00	
GRAND TOTAL		\$ 6,566.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian King

Surveyed Date

:

11/01/19

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorised, 03 Dec 19

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

:

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDB 9330 E.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 2,015.00	\$ 1,612.00
2	REAR BUMPER FIXING PARTS	\$ 66.00	
3	SECURING PLATE	4 \$ 60.00	
4	SECURING STRIP	\$ 203.00	
5	REAR BUMPER SPOILER	\$ 227.00	\$ 181.20
6	REAR BUMPER CARRIER	\$ 819.00	
7	SEAL	2 \$ 25.00	
8	GUIDE SECTION	\$ 40.00	
9	REAR BUMPER GUIDE SECTION - RH	\$ 41.00	
10	REAR BUMPER GUIDE SECTION - LH/RH	2 \$ 40.00	
11	REAR BUMPER SENSOR	2 \$ 462.00	
12	REAR BUMPER SENSOR SEAL	4 \$ 16.00	
13	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS CHARGES		\$ 4,314.00	\$ 1,793.20
TOTAL LABOUR CHARGES		\$ 2,252.00	\$ 1,602.00
GRAND TOTAL		\$ 6,566.00	\$ 3,395.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 3 July 2019 3:20 PM
To: 'Nora Khai PA'
Cc: 'Claims'; Admin A
Subject: RE: FINAL REVISION - SDB9330E - TP AIG DOA: 05.01.2019 - SURVEYED 11 JAN 19
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/AIG19000667/Afa3
Your Ref: SDB 9330E

Dear NORA,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SDN 185D AND SDB 9330E ON 05.01.2019

We refer to the above matter.

We hereby confirmed settlement as per your letter of demand:-

1. Cost of Repair (w/GST)	S\$ 3,632.86
2. Loss of Rental (3 days x \$150.00(with gst))	S\$ 450.00
3. GIA search fee	S\$ 2.00
	S\$ 4,084.86

Signed DV received in your LOD, we will proceed closing this matter for payment processing.

In the meantime, we appreciate if you could furnish us a copy of the **before paint photo** for our file record.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Poh Kin (LKKAUTO)

From: Nora Khai PA <nora.khai@premiumauto.com.sg>
Sent: Sunday, 30 June 2019 12:11 PM
To: Poh Kin (LKKAUTO)
Cc: 'Claims'; Admin A
Subject: RE: FINAL REVISION - SDB9330E - TP AIG DOA: 05.01.2019 - SURVEYED 11 JAN 19

Categories: clear

Dear Poh Kin,

We regret to inform that we our client has rejected your offer. We counter propose that you will follow our LOD as our client had incurred rental charges during the accident repair.
Hope for your kind considerations and approval.

Thanking you in advance for your soonest reply.

Kind Regards,
Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6366 2323 d. +65 6768 9827 f. +65 6841 1183
e. claims@@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Thursday, June 27, 2019 3:39 PM
To: Nora Khai PA <nora.khai@premiumauto.com.sg>

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Thursday, 27 June 2019 3:39 PM
To: Nora Khai PA
Cc: 'Claims'; Admin A
Subject: RE: FINAL REVISION - SDB9330E - TP AIG DOA: 05.01.2019 - SURVEYED 11 JAN 19

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC3/AIG19000667/Afa3
Your Ref: SDB 9330E

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SDN 185D AND SDB 9330E ON 05.01.2019

We refer to the above matter and your letter of demand.

We hereby confirmed settlement as per your letter of demand:-

1. Cost of Repair (w/GST)	S\$ 3,632.86
2. Loss of Use (3 days x \$120.00(with gst))	S\$ 360.00
3. GIA search fee	<u>S\$ 2.00</u>
	<u>S\$ 3,994.86</u>

Kindly confirmed acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Poh Kin (LKKAuto)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, 2 March 2019 4:53 PM
To: Adrian Ling (LKKAuto); CS A Team; Admin A; Carrine Leong; jayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: FINAL REVISION - SDB9330E - TP AIG - SURVEYED 11 JAN 19
Attachments: PA00472019 - SDB 9330 E- Audi A4 Sedan 2.0 TFSI (A) - Rear (AIG) TP.xlsx
Categories: clear

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3395.20 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDB 9330 E.

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	REAR BUMPER	\$ 2,015.00	\$ 1,612.00
2	REAR BUMPER FIXING PARTS	\$ 66.00	
3	SECURING PLATE	4 \$ 60.00	
4	SECURING STRIP	\$ 203.00	
5	REAR BUMPER SPOILER	\$ 227.00	\$ 181.20
6	REAR BUMPER CARRIER	\$ 819.00	
7	SEAL	2 \$ 25.00	
8	GUIDE SECTION	\$ 40.00	
9	REAR BUMPER GUIDE SECTION - RH	\$ 41.00	
10	REAR BUMPER GUIDE SECTION - LH/RH	2 \$ 40.00	
11	REAR BUMPER SENSOR	2 \$ 462.00	
12	REAR BUMPER SENSOR SEAL	4 \$ 16.00	
13	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS CHARGES		\$ 4,314.00	\$ 1,793.20
TOTAL LABOUR CHARGES		\$ 2,252.00	\$ 1,602.00
GRAND TOTAL		\$ 6,566.00	\$ 3,395.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/AIG19000667/Afa3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0047/2019/NK

27 June 2019

Dear Sir,

RE: INSURANCE CLAIM FOR SDB 9330 E, Audi A4 Sedan 2.0 TFSI

With reference to the above-mentioned vehicle, no. **SDB 9330 E**, claimant, **Mr. Vickrum Muthsamy P**, please find the related document as per attached.

1. A copy of the Original invoice no. 85013976 – S\$3,632.86
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Loss of Rental – S\$450.00 (S\$150.00 x 3 working days)
6. GIA Search Fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SDB 9330 E

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

BREAKDOWN OF PAYMENT

Vehicle No: SDB 9330 E

Accident on 05/01/2019 at Junction At Haig Road And Mugliston Road

Involving vehicle/s SDN 185 D

1) Repair cost \$ 3,632.86 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 450.00 Payable to: Vickrum Muthsamy P

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Business
Owner ID:	6900M

Vehicle Details

Vehicle No.:	SKH3353P
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Jun 2019
Vehicle Make:	TOYOTA
Vehicle Model:	CAMRY 2.0 AUTO
Primary Colour:	Grey
Manufacturing Year:	2012
Engine No.:	1AZE252355
Chassis No.:	MR053BK5104004852
Maximum Power Output:	109.0 kW (146 bhp)
Open Market Value:	\$23,138.00
Original Registration Date:	28 Nov 2012
First Registration Date:	28 Nov 2012
Transfer Count:	0
Actual ARF Paid:	\$23,138.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Nov 2022
PARF Rebate Amount:	\$15,039.00

Intended COE Rebate Details

COE Expiry Date:	27 Nov 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$80,001.00
COE Rebate Amount:	\$27,333.00
Total Rebate Amount:	\$42,372.00

The information contained herein is correct as at 27 Jun 2019

OK



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG19000667/Afb3

25th January 2019

JASON GAN THENG CHOR

20 Lengkong Satu,
Singapore 417489.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SDN 185D AND SDB 9330E ALONG
ON 05.01.2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong
Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Vickrum Muthsamy P (the third party claimant) of 24 Mudliston Road
Singapore 437728 (address), owner of SDB 9903 E (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SDB 9330 E that was damaged pursuant to the accident which occurred on 05/01/2019
(date) along Junction At Haig Road And Mugliston Road (location) involving vehicle no/s
SDN 185 D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 11th (day) of January (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,632.86 (Repair Cost), S\$450.00 (Loss of rental/~~use~~), S\$2.00 (Disbursement), for vehicle no. SDB 9330 E that was damaged pursuant to the accident which occurred on 05/01/2019 (date) along Junction At Haig Road And Mugliston Road (location) involving vehicle no/s SDN 185 D. This is pursuant to the inspection conducted on 11/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Vickrum Muthsamy P ("the third party claimant") of vehicle no. SDB 9330 E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SDB 9330 E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3rd (day) of July (month) 2019 (year)

 LWP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408696
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9628 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:30

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013976 Date : 26/06/2019 Order : SDB9330E Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SDB9330E (V 37614) Regn Date: 12/07/2018 Mileage: 15305 WIP No.: 18532

Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV, Chassis: WAUZZZF41JA165172 Engine: CVK 061246 Dept: U

You have been assisted by :- UB-Lim Kee Siang (43)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABW5807067A GRU	(A) (G) COVER 31/01/19	1.00	2015.00	1,612.00
X	ABW0807521A 9B9	SPOILER	1.00	226.50	181.20

Parts 1,793.20
Labour 0.00
Sublet 1,602.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,395.20

7% GST 237.66

Grand Total 3,632.86



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

201902-0143

Hirer's Name Vickram Muthusamy P	Date of Birth 28/12/64	Passport/ Nric No. S2566550C	Nationality
Address 24 Mugliston Road	Occupation	Driving Licence No. As Above	Date of Expiry
Postal Code 431128	Contact No.	Mobile Phone No. 96908217	
Joint Hirer's / Guarantor's Name	Date of Birth	Passport/ Nric No.	Nationality
Address	Occupation	Driving Licence No.	Date of Expiry
Postal Code	Contact No.	Mobile Phone No.	

CHECK OUT

CHECK IN

Date 18.2.19	Time 1pm	Mileage KM	E 1/4 1/2 3/4 F
Date 20.2.19	Time 6.30pm	Mileage KM	Remarks

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	3	@ 150	450
DISCOUNT			
GST @ 7%			
TOTAL			450
EXTENSION			m101592
			201902-0242
Audi/Tony SDB9330E			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SKH 3353P

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE**VICKRUM MUTHUSAMY P**

NO. 24
MUGLISTON ROAD
SINGAPORE 437728

ATTN : VICKRUM MUTHUSAMY P

INVOICE : AR1902-0289
DATE : 21/02/2019
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201902-0143

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SKH3353P 420.56
Make / Model :
Rental Dates : Rental Billing From 18/02/2019 To 20/02/2019 (Inclusive)
Period : 3 days
Rental Rate : S\$ 150.00 Per Day (Including GST)
Reference No : SDB9330E

AMOUNT : S\$
FOUR HUNDRED FIFTY DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 420.56
GST 7% : 29.44

TOTAL S\$: 450.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

VICKRUM MUTHUSAMY P

OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 201902-0242		
Account of	: VICKRUM MUTHUSAMY P		
Date Issued	: 21/02/2019		
Vehicle Reg No.	: SKH3353P		
Rental Dates	: 18/02/2019		
Amount Received	: S\$ 450.00		
Payment Type:	: MASTER	M101292	S\$ 450.00
Payment for Invoice	: AR1902-0289		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	450.00

* This is a computer generated document. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-002518

Date of Request: 05/01/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 05/01/2019
Enquiry By Jeffrey Tan Eng Su
TP Vehicle No. SDN185D
Accident Date 05/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDN185D	AIG Asia Pacific Insurance Pte. Ltd.	14/03/2017-13/03/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-002518

Date of Request: 05/01/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 05/01/2019
Enquiry By Jeffrey Tan Eng Su
TP Vehicle No. SDN185D
Accident Date 05/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express













CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Jan 2019 Edit Reg		11 Jan 2019 00:00 Edit Adj Rpt	S\$3,395.20 Edit Estimates	S\$3,395.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Jason Gan Theng Chor, ID: S1767199E								
Main Claimant:	VICKRUM MUTHSAM Y, ID: S2566550C								
Vehicle Reg. No.:	SDB9330E	Date of Loss:	05/01/2019 14:00 - :59 [5 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201693130SG	Policy/Cover Note No.:	2100503745 (Comprehensive)						
Vehicle Reg. No. (Insured):	SDN185D	Policy No. (Claimant):	-						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 22/01/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDB9330E (1201693130SG)
[SDN185D]
TP
VICKRUM MUTHSAM Y P
Jan 5 2019 2:00PM
[Jason Gan Theng Chor]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	 Edit	
Photos/Images				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/03/19 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>
2	12/03/19 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>
3	12/03/19 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>
4	12/03/19 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>
5	12/03/19 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>
6	12/03/19 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>
7	12/03/19 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>
8	12/03/19 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>
9	12/03/19 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>
10	12/03/19 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>
11	12/03/19 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>
12	12/03/19 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>
13	12/03/19 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>
14	12/03/19 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>
15	12/03/19 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation				
			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/01/19 11:28	TP GIA REPORT	 Load PDF	
2	11/01/19 13:35	TP ESTIMATE - MARKED	 Load PDF	
3	28/01/19 16:36	LETTER TO OI	 Load PDF	
4	16/07/19 11:09	WORKSHOP INVOICE	 Load PDF	
5	16/07/19 11:09	AUTHORISATION TO ACT FORM	 Load PDF	
6	16/07/19 11:09	Release Voucher	 Load PDF	
7	16/07/19 11:09	RENTAL RECEIPT	 Load PDF	
8	16/07/19 11:09	GIA SEARCH	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	14/01/19 09:40	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LXX Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SDN185D (Insd veh)	Model:	AUDI A4 2.0 (A)
	SDB9330E (TP veh)		
Date of Accident:	05/01/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	7,025.62
Final Repair Cost	:	\$	3,632.86
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	450.00 3 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,084.86

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: 27

BOLA Liability: _____ 100 (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 4,084.86
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

16 Jul

2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19000667/AFA3Q2

Date: 16/07/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100503745
Claimant Vehicle No :	SDB9330E	Insured Vehicle No :	SDN185D
Date of Loss:	05/01/2019	Nature of Claim:	TP
		Claim No:	1201693130SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SDB9330E	Engine No:	CVK061246
Make & Model:	AUDI A4, 2.0 (A)	Chassis No:	WAUZZZF41JA165172
Reg. Date:	12/07/2018 (Man. Year: 2018)	Odometer:	10558 km
Colour:	Silver		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,314.00	1,793.20	2,520.80	58.43
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,252.00	1,602.00	650.00	28.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,566.00	3,395.20	3,170.80	48.29
+ GST 7.00/7.00% (S\$)	459.62	237.66	221.96	48.29
Nett Amount (S\$)	7,025.62	3,632.86	3,392.76	48.29
+ Car Rental (3.0 x S\$150.00/day) (S\$)		450.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,084.86		

INSPECTION

Date of Assignment:	11/01/2019		
Date Inspected:	11/01/2019	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	3.0 days		

Adjuster: ADRIAN LING**Manager:** Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	2,015.00 FS	*1,612.00 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	66.00 FS	*- FS
3	4		*SECURING PLATE	Not Necessary	60.00 FS	*- FS
4	1		*SECURING STRIP	Not Necessary	203.00 FS	*- FS
5	1		*REAR BUMPER SPOILER	Cut	227.00 FS	*181.20 FS
6	1		*REAR BUMPER CARRIER	Not Necessary	819.00 FS	*- FS
7	2		*SEAL	Not Necessary	25.00 FS	*- FS
8	1		*GUIDE SECTION	Not Necessary	40.00 FS	*- FS
9	1		*REAR BUMPER GUIDE SECTION -RH	Not Necessary	41.00 FS	*- FS
10	2		*REAR BUMPER GUIDE SECTION -LH/ RH	Not Necessary	40.00 FS	*- FS
11	2		*REAR BUMPER SENSOR	Not Necessary	462.00 FS	*- FS
12	4		*REAR BUMPER SENSOR SEAL	Not Necessary	16.00 FS	*- FS
13	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
Total Parts (S\$)					4,314.00	1,793.20

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR .CHECK FUNCTION	New	360.00	360.00
2	TO DISMANTLE AND RENEW REAR BUMPER .RE-ORGANIZE CRASH MANAGEMENT COMPONENTS ,REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY REAR BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			2,252.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >