

INS. CASE OWNER:

CC 3, ALH 1900 0645, T1 2849

LKK:  
IDAC:

SE-voyor:

WVW

DOI:

ASSIGNMENT

14/1/2019

Date / Time:

10-1-19

Registered in Merimen:

10-1-19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLV 5920D

Name of Insured:

COH 2H XIAH Alex

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

30/12/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLV 3728 G



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

22-01-19 Alex

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time: 14-03-19

Confirm with: PENDING

Confirm by: WVW

Repair Cost:

P/P S\$4,915.44

( 6 days)

Reduction:

60 %

Email

Call

FINAL SETTLEMENT

Date/Time: 28-3-19

Confirm with: CHIAH HE

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

w/lot

S\$4,915.44

ON REAR ENDED TP.

Loss of Rental (LOR):

S\$ -

( days)

Loss of Use (LOU):

S\$ 480.00

(S 60 x 8 days)

Loss of Income (LOI):

S\$ -

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 4,915.44

Global Sum S\$:

FINAL PAYMENT

Date/Time: 28-3-19

Confirm with: CHIAH HE

Email

Call

Payee 1:

S\$4,915.44

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

4320

11/4/19

Suburban

Taylor

REF:

AG

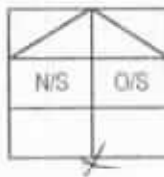
64511203 (2)

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MY  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal. or Market Value: 841K  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 6 days Res: Yes or No  
 Lum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SKJ37286 Yr Regn: 2013 Make: Mercedes  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Volkswagen Golf CC: 1395  
 Colour: Red A/C: \_\_\_\_\_ Insured / Std / NI / NA  
 Sp. Reading: 87736 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: WVWZZZ4Y70W080958  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or  
 Brake: Inorder / Jammed / Leaked / Burnt or  
 Modl: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 205/55R16  
 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Continental

Front \_\_\_\_\_ Rear \_\_\_\_\_  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 14/1/19. @ 1650.

Survey held at VW Alexander  
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time \_\_\_\_\_ Action / Instruction \_\_\_\_\_

Email up report limit 84,200..

MP: 84,143.63 (RSD: 6.34.93 60%)

Date/Time, File Pass to?

☐ : Preli. Report  
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

15 + RSD 50

15000

10000

TOTAL

Report Format :

Lump Sum / I.B.I: 15

Add Fee: ☐ Site Insp 15

☐ Interview 15

☐ Tech Invs 15

☐ Weekend 15

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	5897D
<b>Vehicle Details</b>	
Vehicle No.:	SKJ3728G
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Jan 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF A7 1.4 TSI AT BMT 5G13GZ
Primary Colour:	Red
Manufacturing Year:	2013
Engine No.:	CMB120315
Chassis No.:	WVWZZZAUZDW080958
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$20,921.00
Original Registration Date:	26 Mar 2013
First Registration Date:	26 Mar 2013
Transfer Count:	0
Actual ARF Paid:	\$5,921.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Mar 2023
PARF Rebate Amount:	\$4,144.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	25 Mar 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$91,010.00
COE Rebate Amount:	\$38,165.00
<b>Total Rebate Amount:</b>	<b>\$42,309.00</b>

The information contained herein is correct as at 15 Jan 2019

OK

**VGS Singapore**

247

Alexandra Road

159934 Singapore

Phone No. +65 6305 7299

Fax No. +65 6474 3643

E-Mail service@vw.com.sg

VAT Registration No. M20098505-2

Tax No. 199101494Z

**Service Quote**

Customer No. CV021455

Quote No. SER/QUO/1802241

QuoteDate 31/12/18

Salesperson Jessie Chia

Page 1

**THIS IS NOT AN OFFICIAL TAX INVOICE**

VGS Singapore, 247, 159934 Singapore

LEE HUIZHAN, JASMINE  
40 ELLINGTON SQUARE  
Singapore, 568951  
Singapore

Taufan 97495749  
- WP

14/1/19 1030

Reserving before print  
sure (Mantowin)

5-6 days

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)	78,791	
License No.	VIN	Initial Registration	Sales Advisor
SKJ3728G	WVWZZZAUZDW080958	26/03/13	Jessie Chia
Engine Code	Labor Type	Engine No.	Model Code
	1T	CMB 120315	5G13GZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	Labor	1344/600	3,360.00
P B&P ALEX PAINT	SPRAY PAINT	4	Labor	1280/600	3,200.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs	80	80.00
P B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces	400	400.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un	238	280.00
P B&P MECH	COMPULSORY TO DO AFTER AC	1	Time Un	408	480.00
	CHECK WIRE HARNESS, ECU, S				
	Nett				
	<b>Sum Labor</b>				<b>7,800.00</b>
P 1K8943021	REAR NUMBER PLATE LAMP	2	Pieces	41.96	83.92
P 5G0807305D	REAR REINFORCEMENT	1	Pieces	680.69	680.69
	Use Predecessor 5G0807305B				
P 5G0853675A JZQ	NAME PLATE ( TSI )	1	Pieces	71.90	71.90
P 5G0853675M AFM	NAME PLATE ( BLUEMOTION )	1	Pieces	72.02	72.02
P 5G0853687 2ZZ	NAME PLATE ( GOLF )	1	Pieces	81.23	81.23
P 5G6807393	BUMPER SIDE BRACKET LH	1	Pieces	41.96	41.96
P 5G6807393A	TAILLIGHT LOWER BRACKET LH	1	Pieces	41.96	41.96
P 5G6807394	BUMPER SIDE BRACKET RH	1	Pieces	41.96	41.96
P 5G6807394A	TAILLIGHT LOWER BRACKET RH	1	Pieces	41.96	41.96
P 5G6807417APGRU	REAR BUMPER	1	Pieces	1,046.26	1,046.26
	Predecessor 5G6807417ARGRU				
P 5G6807568D 9B9	REAR BUMPER SPOILER	1	Pieces	338.57	338.57
	Use Predecessor 5G6807568D				
P 5G6807863C	BUMPER CENTRE BRACKET	1	Pieces	96.26	96.26
P 8K0973702	NUMBER PLATE LAMP WIRE HO	2	Pieces	10.62	10.62
<b>Sum carried forward</b>					<b>10,449.31</b>

Payments to: - BBN: - Acc.-No...

**VGS Singapore**

247  
Alexandra Road  
159934 Singapore

Phone No. +65 6305 7299  
Fax No. +65 6474 3643  
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

LEE HUIZHAN, JASMINE  
40 ELLINGTON SQUARE  
Singapore, 568951  
Singapore

VAT Registration No. M20098505-2  
Tax No. 199101494Z

**Service Quote**

Customer No. CV021455  
Quote No. SER/QUO/1802241  
QuoteDate 31/12/18  
Salesperson Jessie Chia  
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	GOLF A7 1.4 TSI (DSG)	78,791	
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SKJ3728G	WVWZZZAUZDW080958	26/03/13	Jessie Chia
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1T	CMB 120315	5G13GZ

		<b>Continued</b>	<b>10,449.31</b>
P WHT005263	POP-RIVET	6 Pieces	all 9.24
	<b>Sum Item</b>		<b>2,658.55</b>

<b>Sum Labor</b>	<b>7,800.00</b>
<b>Sum Item</b>	<b>2,658.55</b>

<b>Total</b>	<b>SGD</b>	<b>10,458.55</b>
7% GST	10,458.55	732.10
<b>Total SGD Incl. GST</b>		<b>11,190.65</b>

**Explanations**

P = Proportionately Charged

**Payment Terms** No Credit

**LKK Auto Consultants** hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Payments to: - BBN: - Acc.-No.:

## Service Order Confirmation

SERVICE ORDER NO.: 18IP0210

CUSTOMER NO.: CV021458

CUSTOMER NAME: LEE HUIZHAN, JASMINE

TELEPHONE NO.:

ADDRESS: 48 ELLINGTON SQUARE

Singapore

**VEH No.: SKJ3728G**

Order Date: 22/01/19

Reg Date: 26/03/13

KM: 90,185

VIN NO.: WVVZZZAUZDW080958

ENGINE NO:

SA: Kong Charmaine

MODEL: GOLF A7 1.4 TSI (DSG)

MODEL NO.: 9G13GZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT	
Labor							
1	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	480	15	408
2	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	280	15	238
3	B&P ALEX LABOUR	LABOUR	2	LAB	840	20	1,344
4	B&P ALEX PAINT	SPRAY PAINT	2	LAB	900	20	1,280
5	B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	ST	80	20	64
6	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item							
8	9G0853687 2ZZ	NAME PLATE ( GOLF )	1	PCS	81.23	50	40.62
9	9G0853675A JZQ	NAME PLATE ( TSI )	1	PCS	71.90	50	35.95
10	9G0853675M AFM	NAME PLATE ( BLUEMOTION )	1	PCS	72.02	50	36.01
11	9G6807417APGRJ	REAR BUMPER	1	PCS	1,046.26	50	523.13
12	9G6807568D 9B9	REAR BUMPER SPOILER	1	PCS	338.57	50	169.29
13	WHT005263	POP-RIVET	6	PCS	1.54	50	4.62

Remarks : REPAIR LIMIT \$4150

DIRECT SETTLEMENT AGAINST AIG

DOA: 36.12.18

LKK TAUFIKH SURVEY

REF: CC3IAIG19000645/ea3

## Service Order Confirmation

SERVICE ORDER NO.: 19IP0210

CUSTOMER NO.: CV021458

CUSTOMER NAME: LEE HUIZHAN, JASMINE

TELEPHONE NO.:

ADDRESS: 40 ELLINGTON SQUARE  
Singapore

**VEH No.: SKJ3728G**

Order Date: 22/01/19

Reg Date: 28/02/13

KM: 80,185

VIN NO.: WVVZZZAUZDW080958

ENGINE NO:

SA: Kong Charmaine

MODEL: GOLF A7 1.4 TSI (DSG)

MODEL NO.: 5G13GZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	4,143.61
GST AMOUNT	290.06
TOTAL AMOUNT	4,433.66

On Behalf Of "COMPANY"

Certified Goods/Service received:

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SLV 5920 D -

Claimant's Vehicle No. SKJ 37294

Accident on 30/12/11 involving vehicle/s No. \_\_\_\_\_

\_\_\_\_\_ along/at \_\_\_\_\_

## BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 4483.66 Payable to Volkswagen Centre Singapore

2. Loss-of-Use/ 8 days x 60  
Car Rental S\$ 480 Payable to Volkswagen Centre Singapore

3. Medical and ✓  
Search Fees S\$ \_\_\_\_\_ Payable to Volkswagen Centre Singapore

Remarks : \_\_\_\_\_

Service Adviser \_\_\_\_\_

Contact No.H/P. \_\_\_\_\_





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG19000645/T1ea3**

22 JAN 2019

**KOH ZHI XIANG ALEX**  
22 BUKIT BATOK STREET 52  
#04-03  
SINGAPORE 659245

Dear Sir/Madam,

**ACCIDENT INVOLVING SLV 5920D AND SKJ 3728G ON 30/12/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

### AUTHORIZATION TO ACT

#### (AIG Asia Pacific - Express Third Party Claim)

I, LEE HUIZHAN, JASMINE (the third party claimant) of 81K 591A AM NO 210 STREET S1 113-241 5561591 (address), owner of SKJ37286 (vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SKJ37286 that was damaged pursuant to the accident which occurred on 30/11/2018 (date) along TECK WHEE AVE (location) involving vehicle no/s SW5920D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of FEB (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

**RELEASE VOUCHER**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK ASD CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 4,433.66 (repair costs), S\$ 480.00 (loss of use/rental) S\$ 2.00 (search fees) for vehicle no. SGJ 31286 that was damaged pursuant to the accident which occurred on 26.12.2018 (date) along TECK WHITE AVE (location) involving vehicle no/s SVW 59300

This is pursuant to the inspection conducted on 14-01-2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEE THUSHAN, JEREMIE ("third party claimant") of vehicle no. SGJ 31286 to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGJ 31286 (vehicle no.) as a result of the accident.

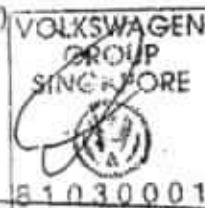
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 01 day of 04 (month) 20 19 (year)



Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

# Volkswagen Centre Singapore



Service Tax Invoice No. **SV19P08786**

Biz Reg. No. 53103049E  
GST No. M20098505-2

SERVICE ORDER NO: **19IP0210**

SERVICE CUSTOMER NO.: **F01089R**

SERVICE CUSTOMER NAME.: **AIG ASIA PACIFIC INSURANCE P.L.**

TELEPHONE NO.:

ADDRESS: **78 Shenton Way  
#07-16 AIG Building  
Singapore**

Post Code: **079120**

**VEH NO.:** **SKJ3728G**

DATE: **27/02/19**

Pickup:

VIN NO.: **WVWZZZAUZDW080958**

KM: **90,185**

GEARBOX CODE:

Engine No.:

MODEL: **GOLF A7 1.4 TSI (DSG)**

SA: **Kong Charmaine**

Next Appointment Date :

Next Appointment Mileage : **0**

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT	
REPAIR LIMIT \$4150						
DIRECT SETTLEMENT AGAINST AIG						
DOA: 30.12.18						
LKK TAUFIKH SURVEY						
REF: CC3/AIG19000645/ea3						
Labor						
1	LABOUR	2.00	LAB	840.00	20	1,344.00
2	SPRAY PAINT	2.00	LAB	600.00	20	1,200.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	20	84.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT			
5	Tow SVC- Quality Recovery Services	1.00	UNIT			
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	280.00	15	238.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	480.00	15	408.00
Item						
8	NAME PLATE ( TSI )	1.00	PCS	71.90	50	35.95
9	NAME PLATE ( BLUEMOTION )	1.00	PCS	72.02	50	36.01
10	NAME PLATE ( GOLF )	1.00	PCS	81.23	50	40.62
11	REAR BUMPER	1.00	PCS	1,046.26	50	523.13
12	REAR BUMPER SPOILER	1.00	PCS	338.57	50	169.28
13	POP-RIVET	6.00	PCS	1.54	50	4.62

# Volkswagen Centre Singapore



Service Tax Invoice No. SV19P08786

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 19IP0210

SERVICE CUSTOMER NO.: F01088R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P.L.

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#07-16 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SKJ3728G

DATE: 27/02/19

Pickup:

VIN NO.: WVWZZZAUZDW080958

KM: 90,185

GEARBOX CODE:

Engine No.:

MODEL: GOLF AT 1.4 TSI (DSG)

SA: Kong Charmaine

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
-----	-------------	-----	-----	------------	--------

GST (7%) AMOUNT: 290.05

TOTAL AMOUNT: 4,433.65

For Volkswagen Centre Singapore Pte Ltd



Customer

## NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2526214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-200107

Date of Request: 31/12/2018

Your Ref No:

Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 31/12/2018

Enquiry By: Edmund Goh Hui Huang

TP Vehicle No.: SLV5920D

Accident Date: 30/12/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLV5920D	AIG Asia Pacific Insurance Pte. Ltd.	03/01/2018-02/01/2019	65-6419-3000
SLV5920D	AIG Asia Pacific Insurance Pte. Ltd.	08/01/2018-07/01/2019	65-6419-3000

Thank You.

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**TAX INVOICE**

Our Ref No: GR-18-200107

Date of Request: 31/12/2018

Your Ref No:

Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 31/12/2018

Enquiry By: Edmund Goh Hui Huang

TP Vehicle No: SLV5920D

Accident Date: 30/12/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Jan 2019 <a href="#">Edit Reg</a>		14 Jan 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,143.61</b> <a href="#">Edit Estimates</a>	<b>S\$4,143.61</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>KOH ZHI XIANG ALEX</b> , ID: S8806426G, Tel: +6599999999								
Main Claimant:	<b>LEE HUIZHAN, JASMINE</b> , ID: S8135897D								
Vehicle Reg. No.:	<b>SKJ3728G</b>	Date of Loss:	30/12/2018 21:00 - :59 [69 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 9249417129SG</b>	Policy/Cover Note No.:	1800000548 (Comprehensive) Coverage: 08/01/2018 - 07/01/2019						
Vehicle Reg. No. (Insured):	<b>SLV5920D</b>	Policy No. (Claimant):	VPA/P1359344						
		Excess:							
Repairer:	<b>Volkswagen Centre Singapore (HQ)</b> 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Lee, Ming-Yao</b> ] MingYao.Lee@aig.com								
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 21/01/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SKJ3728G (9249417129SG)  
[SLV5920D]  
TP  
LEE HUIZHAN, JASMINE  
Dec 30 2018 9:00PM  
[KOH ZHI XIANG ALEX]  
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown													1	Edit		
															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
Photos/Images																		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print	
1	06/03/19 15:26	Odometer Reading													1	Load JPG	<input checked="" type="checkbox"/>	
2	06/03/19 15:26	Chassis Number													1	Load JPG	<input checked="" type="checkbox"/>	
3	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
4	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
5	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
6	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
7	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
8	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
9	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
10	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
11	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
12	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
13	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
14	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
15	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
16	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
17	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
18	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
19	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
20	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
21	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
22	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
23	06/03/19 15:26	General View													1	Load JPG	<input checked="" type="checkbox"/>	
Documentation															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print	
1	10/01/19 18:29	TP ESTIMATE + docs													1	Load PDF		
2	10/01/19 18:29	TP GIA REPORT													1	Load PDF		
3	17/01/19 16:53	TP ESTIMATE - MARKED													1	Load PDF		
4	28/03/19 14:55	LETTER TO OI													1	Load PDF		
5	28/03/19 15:05	LTA PARF COE Rebate Details													1	Load PDF		
6	04/04/19 15:43	WORKSHOP INVOICE													1	Load PDF		
7	04/04/19 15:43	AUTHORISATION TO ACT FORM													1	Load PDF		
8	04/04/19 15:43	Release Voucher													1	Load PDF		
9	04/04/19 15:43	GIA SEARCH													1	Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)														Thumbnail	Print	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/01/19 10:25	OI GIA REPORT	 Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLV5920D (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4
	SKJ3728G (TP veh)		(A7) TSI (A)
Date of Accident:	30/12/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	11,190.65	
Final Repair Cost	:	\$	4,433.66	
Loss of Use	:	\$	480.00	8.00 days at \$60.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	2.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	4,915.66	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 4,915.66
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

04 Apr  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19000645/T1EA3Q2

Date: 04/04/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800000548  
**Claimant Vehicle No :** SKJ3728G **Insured Vehicle No :** SLV5920D  
 Date of Loss: 30/12/2018 Nature of Claim: TP Claim No: 9249417129SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKJ3728G**  
 Make & Model: VOLKSWAGEN GOLF, 1.4 (A7) TSI (A) Engine No: CMB120315  
 Reg. Date: 26/03/2013 (Man. Year: 2013) Chassis No: WWWZZZAUZDW080958  
 Colour: Red Odometer: 87736 km  
 Engine Capacity: 1395 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm  
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,738.55	873.61	1,864.94	68.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,720.00	3,270.00	4,450.00	57.64
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>10,458.55</b>	<b>4,143.61</b>	<b>6,314.94</b>	<b>60.38</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>732.10</b>	<b>290.05</b>	<b>442.05</b>	<b>60.38</b>
<b>Nett Amount (S\$)</b>	<b>11,190.65</b>	<b>4,433.66</b>	<b>6,756.99</b>	<b>60.38</b>
<b>+ Loss of Use (8.0 x S\$60.00/day) (S\$)</b>		<b>480.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>4,915.66</b>		

### INSPECTION

Date of Assignment: 14/01/2019  
 Date Inspected: 14/01/2019 Inspected At: Volkswagen Centre Singapore (HQ)  
 247 Alexandra Road  
 Singapore 159934  
 Estimated Period of Repair: 6.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*REAR NUMBER PLATE LAMP	Not Necessary	83.92 FS	*- FS
2	1		*REAR REINFORCEMENT	Not Necessary	680.69 FS	*- FS
3	1		*NAME PLATE (TSI)	Necessary	71.90 FS	*35.95 FS
4	1		*NAME PLATE (BLUEMOTION)	Necessary	72.02 FS	*36.01 FS
5	1		*NAME PLATE (GOLF)	Necessary	81.23 FS	*40.62 FS
6	1		*BUMPER SIDE BRACKET LH	Not Necessary	41.96 FS	*- FS
7	1		*TAILLIGHT LOWER BRACKET LH	Not Necessary	41.96 FS	*- FS
8	1		*BUMPER SIDE BRACKET RH	Not Necessary	41.96 FS	*- FS
9	1		*TAILLIGHT LOWER BRACKET RH	Not Necessary	41.96 FS	*- FS
10	1		*REAR BUMPER	Deformed	1,046.26 FS	*523.13 FS
11	1		*REAR BUMPER SPOILER	Cut	338.57 FS	*169.28 FS
12	1		*BUMPER CENTRE BRACKET	Not Necessary	96.28 FS	*- FS
13	2		*NUMBER PLATE LAMP WIRE HO	Not Necessary	10.62 FS	*- FS
14	6		*POP-RIVET	Necessary	9.24 FS	*4.62 FS
15	1		*B&P NUMBE PLATE	Bent	80.00 FS	*64.00 FS
Total Parts (S\$)					2,738.55	873.61

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR	New	3,360.00	1,344.00
2	SPRAY PAINT	New	3,200.00	1,280.00
3	SUPPLY & INSTALL REVERSE SE	New	400.00	0.00
4	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	280.00	238.00
5	CHECK WIRE HARNESS ,ECU ,S	New	480.00	408.00
Gross Labour Cost (S\$)			<b>7,720.00</b>	<b>3,270.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >