

INSURANCE

INS. CASE OWNER

CCP/EQ1900 8671, T19 8/11/19

LKK IDAC

Surveyor:

Taufiqh.

DOI:

ASSIGNMENT

14/1/19

Date / Time:

10/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJX 9682C

Name of Insured:

PETER HEW YEW KOON

Insured Tel No.:

HP: 90671676

Excess Sec II : \$5

D.O.A: 8/1/19

Is driver the owner?

(YES) / NO

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

UMPDM48-007859

NISSAN

SOUTH BUONA VISTA ROAD PT. SELANGOR PR.

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES) NO

OI GIA REPORT: YES NO TP GIA REPORT: YES NO

Insured Liability: % Final? Yes / No

SKK15711K



INRS: WSP: Tel: Liability: RMKS:

performance



INRS: WSP: Tel: Liability: RMKS:



INRS: WSP: Tel: Liability: RMKS:



INRS: WSP: Tel: Liability: RMKS:

| Date/Time | STAGE | DATE / PIC |
|-----------|----------------------------------|-------------------------------------|
| 15/1/19 | Non-Reporting Itr (1st) | |
| | Non-Reporting Itr (2nd) | |
| | Non-Reporting Itr (Final) | |
| | Notification Itr (if non-pickup) | |
| | Call Of: | |
| | After call Itr to Of: | |
| | Documentation Check List: | Handler Typist |
| | Notification Itr (if non-pickup) | <input checked="" type="checkbox"/> |
| | After call Itr to Of: | <input checked="" type="checkbox"/> |
| | Authorisation To Act: | <input checked="" type="checkbox"/> |
| | Release Voucher: | <input checked="" type="checkbox"/> |
| | Final Repair Bill: | <input checked="" type="checkbox"/> |
| | Car Rental Invoice: | <input checked="" type="checkbox"/> |
| | Towing Invoice: | <input checked="" type="checkbox"/> |
| | LTA / GIA: | <input checked="" type="checkbox"/> |
| | Medical Bill: | <input checked="" type="checkbox"/> |
| | PIR: | <input checked="" type="checkbox"/> |
| | Mandate/Reject Instruction: | <input checked="" type="checkbox"/> |
| | LOD: | <input checked="" type="checkbox"/> |
| | Payment Breakdown Form: | <input checked="" type="checkbox"/> |
| | Post-Repair Photos: | <input checked="" type="checkbox"/> |
| | Others: | <input checked="" type="checkbox"/> |

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: 22/1/19 / 11:35am Confirm with: CAROLINE Confirm by: PAMEL / TAUFIQH

Repair Cost: DIP \$5 10,472.20 (6 days) Reduction: \$1587.20 @ 13%

FINAL SETTLEMENT Date/Time: 11/1/19 / 6:10pm Confirm with: CAROLINE Email: Call:

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 28 If NO or B 28, Ass. Lia: 100%

Repair Cost: (LMBST) \$5 11205.25 C-C (OI 100%)

Loss of Rental (LOR): \$5 (days) 18/1/19

Loss of Use (LOU): \$5 560.00 (5 80 x 7 days)

Loss of Income (LOI): \$5 (5 x days)

LOR only LOU only LOR + LOU LOR + LOI (Tick only one)

GIA/LTA Search \$5 2.00

Medical: \$5

Disbursement: \$5 (e.g. Tow/ Independent)

Legal Cost: \$5

Total: \$5 11767.25 Global Sum \$5:

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

Payee 1: \$5 11767.25 Name 1: Performance Motors Limited

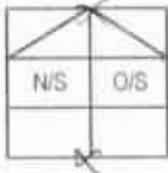
Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop n/s: PML
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured _____ Excess: _____
 (Client's Record)
 Make of Veh. _____

Veh No: SKKIS9IR Yr Regn: 2013 June
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
 Make: BMW 520T C.C. 1997
 Colour: Black A/C: Insured / Std / NI / NA
 Sp. Reading: 73907 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WKA XG 12020 D291541
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 275/55R17
 R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: 84K
 IDAC Accident Rpt: Consistent? Yes or No
 GIA / PR Seen: Consistent? Yes or No
 Est. Repairs: 6 days Res: Yes or No
 Lum Sum: 1-B-1 % 3 Val: Yes or No

Front R/Bal. 6 mm Rear R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. _____ D.O.I. 14/1/19
 Survey held at PML
 Des. of Damages: (Fr) Rear / O/S / N/S / UIC / Rooftop or

CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: Alma Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction |
|-------------|---------------------------------------|
| | <u>PP \$10,472.20 / 6 repair days</u> |
| | <u>(Red = \$1587.20 / 15%)</u> |

6 repair days + 1 PRG = 7 days.

Date/Time: File Pass to? Prel. Report
 Final Report

Days Of Repair: _____
 Resurvey No. of Trip: _____

| | |
|----------------|--|
| Survey Fee | |
| Transportation | |
| S + RC | |
| Phone | |
| Other | |
| TOTAL | |

Add Fee: Site Insp (\$)
 Interview (\$)
 Tech Invs (\$)
 Weekend (\$)

Report Format : _____
 Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQI19000631/jb3

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 10-01-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|-----------|----------------|------------|
| Insured Veh. | SJX 9682C | Veh. Inspected | SKK 1591R |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 10/01/2019 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|--------|--------------|---|
| Make & Model | | c.c | 0 |
| Engine No. | HIDDEN | Year of Reg. | |
| Chassis No. | | Colour | |
| Odometer | | Steering | |
| Brakes | | Modification | |
| General | | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre | | | mm |
| L/H Front Tyre | | | mm |
| R/H Rear Tyre | | | mm |
| L/H Rear Tyre | | | mm |

4. Description of Damages

| |
|--|
| |
|--|

5. General Information

| | | | |
|----------------|--|-----------------|--|
| Accident Date | 08/01/2019 | Inspection Date | |
| Survey held at | PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941 | | |

5a. Remarks

| |
|--|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|--|

Performance Motors Limited

A member of the Sime Darby Group
 Cr. Reg. No. 197401559W, GST Reg. No. M2-0220081-X



FINAL REPORT

Estimate No. : b1 49699
 Date Estimated : 09/01/2019
 Prepared By : Chua Kee Sin

Page No. :

REPAIR FOR -
 Chia Choon Kee
 2 Meng Suan Road

- ACCOUNT - 45912
 EQ Insurance Company Limited
 5 Maxwell Road, #17-00 Tower Block
 MND Complex
 Singapore 069110

Singapore 779205

| REGN NO | CHASSIS NO | REGN DATE | MODEL | MILEAGE |
|---|----------------|------------|----------|---------|
| SKK1591R | D291541 | 13/06/2013 | 5201A | 0 |
| DESCRIPTION | ORIGINAL PRICE | DISC. % | NETT | |
| To replace rear bumper and attachments, boot lid and attachments, rear RH covering include making good the front bumper and knocking out dents caused by the accident | 2125.00 | | 2,125.00 | |
| To spray paint front bumper, rear bumper and boot lid | 2802.00 | | 2,802.00 | |
| * To supply front emboss number plate | 83.00 | | 83.00 | |
| To check electrical wiring system at the front and rear sections for proper function including adjustment of headlights | 250.00 | | 250.00 | |
| * To carry out body cavity preservation (Per panel) | 100.00 | | 100.00 | |
| # To transfer lock mechanism from old to new boot lid include conducting checks on new boot lid central locking system for proper function | 451.00 | | 451.00 | |
| Sundries | 150.00 | | 150.00 | |

| DESCRIPTION | UNIT PRICE | QTY | DISC. % | NETT |
|---------------------------------|------------|------|---------|----------|
| BLIND RIVET NUT M6 | 2.55 | 3.00 | | 7.65 |
| BOOTLID | 1,642.45 | 1.00 | | 1,642.45 |
| # EXPANDING NUT * | 1.00 | 2.00 | | 2.00 |
| # EXPANDING NUT * | 1.10 | 1.00 | | 1.10 |
| # EXPANDING NUT * | 1.10 | 1.00 | | 1.10 |
| RR BUMPER BOTTOM CENTRE GUIDE | 60.45 | 1.00 | | 60.45 |
| RR BUMPER CARRIER | 772.05 | 1.00 | | 772.05 |
| RR BUMPER PANEL PRIMED (PDC) | 1,563.25 | 1.00 | | 1,563.25 |
| RR BUMPER TOW HOOK COVER PRIMED | 47.60 | 1.00 | | 47.60 |
| RR BUMPER ADAPTER | 50.65 | 1.00 | | 50.65 |
| EMBLEM GROMMET | 0.80 | 2.00 | | 1.60 |
| MODEL LETTERING 520I | 64.10 | 1.00 | | 64.10 |
| BMW EMBLEM | 71.25 | 1.00 | | 71.25 |
| # REAR RIGHT COVERING * | 84.20 | 1.00 | | 84.20 |

Performance Motors Limited

A member of the Stone Derby Group
Co. Reg. No. 197401559N. GST Reg. No. M2-6020081-1



FINAL REPORT

| | | | |
|---|--------|------|--------|
| BOOTLID SEALING | 115.25 | 1.00 | 115.25 |
| # PLUG BLACK D=5MM * | 0.90 | 7.00 | 6.30 |
| # DECOUPLING RING PDC TORQUE CONVERTE * | 5.05 | 1.00 | 5.05 |
| DECOUPLING RING PDC TORQUE CONVERTE | 5.05 | 3.00 | 15.15 |

SUPPLEMENTARY ITEMS

| | |
|---------------------------------|------------------|
| Total Labour : | 5,961.00 |
| Total Parts : | 4,511.20 |
| Total Labour & Parts : | 10,472.20 |
| Deduction for Excess : | 0.00 |
| Total Repair Costs less Excess: | 10,472.20 |
| GST @7%: | 733.05 |
| Grand Total : | 11,205.25 |



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933. TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ119000631/T1jb3

Date: 15.01.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKK1591R

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 14.01.2019 at the premises of M/s Performance Motors Limited and have the following to report:-

| | | |
|--------------------------|-------|-----------|
| Workshop Estimate Amount | : S\$ | 12,059.40 |
| Revised Estimate Amount | : S\$ | 8,792.85 |
| "Check" Items Amount | : S\$ | 2,384.05 |
| Market Value | : S\$ | - |
| LTA Reimbursement Value | : S\$ | - |
| Nett Value | : S\$ | - |

Description of Damage:

The vehicle sustained damages at the Front & Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5-6 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559M GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63448711

115, Alexandra Road
Sime Darby Business Centre
Singapore 159544
Tel. 63190528 (AfterSales)
63190533/330 (Motorrad)
64796601 (AfterSales)
64796624 (Motorrad)

*14 Jan 2019
to Sime Darby and
reply*

GST REG. NO : M2 - 0020081 - X

ESTIMATE

09 JAN 2019

| | |
|-----------------------------|-------------------|
| Estimate No. : b1 49699 | Page No. : 1 of 5 |
| Date Estimated : 09/01/2019 | |
| Prepared By : Chua Kee Sin | |

| | |
|---|--|
| - ESTIMATE REPAIR FOR - Chia Choon Kee 2 Meng Suan Road Singapore 779205 | - ACCOUNT - 40000 Cash Sales - Service Singapore |
|---|--|

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------|-------------|------------|-------|---------|
| SKK1591R | D291541 | 13/06/2013 | 520iA | 0 |

| DESCRIPTION | VALUE |
|--|--------------------------|
| Replace rear boot lid, rear bumper and remove front bumper attachment etc include conduct accident repairs | 2125 2,550.00 |
| Spray painting front bumper, rear bumper and rear boot lid | 82 3,114.00 |
| To supply front and rear emboss number plate. | 82 165.00 |
| To check electrical wiring system at the front and rear sections for proper function including adjustment of headlights. | 250 295.00 |
| To carry out body cavity preservation. (Per panel). | 100 118.00 |
| Sundries. <i>N/A</i> | ? 150.00 |
| Total Labour 1: | 6,392.00 |

| DESCRIPTION | QTY | PRIC | VALUE |
|----------------------------------|-----|----------|------------------------|
| BLIND RIVET NUT M6 | 3 | 2.55 | na 7.65 |
| BOOTLID | 1 | 1,642.45 | bt 1,642.45 |
| SET MOUNTS PDC SENSOR REAR (PDC) | 1 | 58.60 | na 58.60 |
| RR BUMPER BOTTOM CENTRE GUIDE | 1 | 60.45 | de 60.45 |
| RR BUMPER CTR GUIDE | 1 | 69.05 | na 69.05 |
| RR BUMPER CARRIER | 1 | 772.05 | bt 772.05 |
| RR BUMPER PANEL PRIMED (PDC) | 1 | 1,563.25 | de 1,563.25 |
| RR BUMPER TOW HOOK COVER PRIMED | 1 | 47.60 | de 47.60 |
| LH PROTECTION FOIL | 1 | 15.55 | na 15.55 |
| RH PROTECTION FOIL | 1 | 15.55 | na 15.55 |
| PROTECTION FOIL L=55MM | 2 | 4.75 | na 9.50 |
| RR BUMPER ADAPTER | 1 | 50.65 | de 50.65 |
| EMBLEM GROMMET | 2 | 0.80 | na 1.60 |
| MODEL LETTERING 520I | 1 | 64.10 | na 64.10 |
| BMW EMBLEM | 1 | 71.25 | na 71.25 |
| TRIGGER CONTACT | 1 | 135.25 | na 135.25 |
| BOOTLID SEALING | 1 | 115.25 | na 115.25 |

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401533W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64796770

280, Kampong Arang Road
East Coast Centre
Singapore 438160
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796101 (AfterSales)
64796124 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 49699**
Date Estimated : **09/01/2019**
Prepared By : **Chua Kee Sin**

Page No. : **2 of 5**

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------------|----------------|-------------------|--------------|----------|
| SKK1591R | D291541 | 13/06/2013 | 520iA | 0 |

| DESCRIPTION | QTY | PRIC | VALUE |
|-------------------------------------|-----|--------|--------|
| DECOUPLING RING PDC TORQUE CONVERTE | 4 | 5.05 | 20.20 |
| BUMPER PDC SENSOR (SCHWARZ) | 4 | 236.85 | 947.40 |

Total Parts : **5,667.40**

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No: _____ Claim No: _____

Date&Time: 17/1/19 @ 12:20pm Excess S\$ _____

Surveyor's Name: Tan Jiah Sign: [Signature]

Surveyor's Tel: 9784 5112 9 Authorized: Yes / No

Authorized Date: 17/1 Time: _____

RESURVEY PARTS PHOTO BY SURVEYOR / No P.M. Yes / No

Surveyor's E-mail: tanjiah@lkkauto.com

No. of Working Days Recommend: 5-6 days

| | | |
|--------------------|---|------------------|
| Labour 1 | : | 6,392.00 |
| Parts | : | 5,667.40 |
| Labour 2 | : | 0.00 |
| Excess | : | 0.00 |
| Total GST @ 7% | : | 844.16 |
| Grand Total | : | 12,903.56 |

**** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY****
**** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE ****

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X

303, Alexandra Road
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280, Esplanade Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449775

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190828 (AfterSales)
63190533/330 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)



1st Survey and repair

GST REG. NO : M2 - 0020081 - X

ESTIMATE

09 JAN 2019

Estimate No. : b1 49699
Date Estimated : 09/01/2019
Prepared By : Chua Kee Sin

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Chia Choon Kee
2 Meng Suan Road

Singapore 779205

- ACCOUNT - 40000

Cash Sales - Service
Singapore

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------|-------------|------------|-------|---------|
| SKK1591R | D291541 | 13/06/2013 | 520iA | 0 |

DESCRIPTION

Replace rear boot lid, rear bumper and remove front bumper attachment etc include conduct accident repairs

2125 2,550.00

Spray painting front bumper, rear bumper and rear boot lid

2802 3,114.00

To supply front and rear emboss number plate.

Fit - bt ✓ Rear - X 165.00

To check electrical wiring system at the front and rear sections for proper function including adjustment of headlights.

250 295.00

To carry out body cavity preservation.
(Per panel).

100? 118.00

Sundries.

? 150.00

Total Labour 1: 6,392.00

DESCRIPTION

BLIND RIVET NUT M6
BOOTLID
SET MOUNTS PDC SENSOR REAR (PDC)
RR BUMPER BOTTOM CENTRE GUIDE
RR BUMPER CTR GUIDE
RR BUMPER CARRIER
RR BUMPER PANEL PRIMED (PDC)
RR BUMPER TOW HOOK COVER PRIMED
LH PROTECTION FOIL
RH PROTECTION FOIL
PROTECTION FOIL L=55MM
RR BUMPER ADAPTER
EMBLEM GROMMET
MODEL LETTERING 520I
BMW EMBLEM
TRIGGER CONTACT
BOOTLID SEALING

| QTY | PRIC | VALUE |
|-----|----------|----------|
| 3 | 2.55 | 7.65 |
| 1 | 1,642.45 | 1,642.45 |
| 1 | 58.60 | 58.60 |
| 1 | 60.45 | 60.45 |
| 1 | 69.05 | 69.05 |
| 1 | 772.05 | 772.05 |
| 1 | 1,563.25 | 1,563.25 |
| 1 | 47.60 | 47.60 |
| 1 | 15.55 | 15.55 |
| 1 | 15.55 | 15.55 |
| 2 | 4.75 | 9.50 |
| 1 | 50.65 | 50.65 |
| 2 | 0.80 | 1.60 |
| 1 | 64.10 | 64.10 |
| 1 | 71.25 | 71.25 |
| 1 | 135.25 | 135.25 |
| 1 | 115.25 | 115.25 |

ne 7.65
bt 1,642.45
? 58.60
? 60.45
? 69.05
de 772.05
de 1,563.25
de 47.60
? 15.55
? 15.55
? 9.50
? 50.65
ne 1.60
ne 64.10
ne 71.25
? 135.25
ne 115.25



103, Alexandra Road
 Sime Darby Performance Centre
 Singapore 159941
 Tel. 63190100 (Sales & Admin)
 63190111 (AfterSales)
 Fax. 64747770

260, Kampong Arang Road
 East Coast Centre
 Singapore 438188
 Tel. 63150888 (AfterSales)
 Fax. 63449773

115, Alexandra Road
 Sime Darby Business Centre
 Singapore 159944
 Tel. 63190128 (AfterSales)
 63190133/330 (Motorrad)
 Fax. 64796601 (AfterSales)
 64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

| | |
|---|--------------------------|
| Estimate No. : b1 49699 Date Estimated : 09/01/2019 Prepared By : Chua Kee Sin | Page No. : 2 of 5 |
|---|--------------------------|

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------------|----------------|-------------------|--------------|----------|
| SKK1591R | D291541 | 13/06/2013 | 520ia | 0 |

| DESCRIPTION | QTY | PRIC | VALUE |
|-------------------------------------|-----|--------|-----------------|
| DECOUPLING RING PDC TORQUE CONVERTE | 4 | 5.05 | 20.20 |
| BUMPER PDC SENSOR (SCHWARZ) | 4 | 236.85 | 947.40 |
| Total Parts : | | | 5,667.40 |

| | |
|---|---------------------------|
| Claims OD / 3rd Party / Uninsured losses / Direct Settlement | |
| Regn No. _____ | Claim No. _____ |
| Date&Time <u>17/1/19 @ 2100pm</u> | Express S\$ _____ |
| Surveyor's Name <u>Tan Jiah</u> | Sign <u>[Signature]</u> |
| Surveyor's Tel <u>92445429</u> | Authorised Yes / No _____ |
| Authorised Date <u>NP</u> | Time _____ |
| RESURVEY PARTS PHOTO BY SURVEYOR <u>Yes</u> / No _____ PML Yes / No _____ | |
| Surveyor's E-mail <u>keef@thantow.com</u> | |
| No. of Working Days Recommend <u>5-6 days</u> | |

| | | | |
|--------------------|----------|------------------|--|
| Labour 1 | : | 6,392.00 | |
| Parts | : | 5,667.40 | |
| Labour 2 | : | 0.00 | |
| Excess | : | 0.00 | |
| Total GST @ 7% | : | 844.16 | |
| Grand Total | : | 12,903.56 | |

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**
 ** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

363, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190130 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770180, East Coast Road
East Coast Centre
Singapore 438189
Tel. 63190888 (AfterSales)
Fax. 63449773319, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorsrad)
Fax. 64796001 (AfterSales)
64796624 (Motorsrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 49699**
Date Estimated : **09/01/2019**
Prepared By : **Chua Kee Sin**Page No. : **3 of 5**

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
|-----------------|----------------|-------------------|--------------|----------|
| SKK1591R | D291541 | 13/06/2013 | 520iA | 0 |

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Sangsom Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/330 (Motorrad)
Fax. 64796602 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 49699**
Date Estimated : **09/01/2019**
Prepared By : **Chua Kee Sin**Page No. : **4 of 5**

| REGN. NO. | CHASSIS NO. | REGN. DATE | MODEL | MILEAGE |
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15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - to the Vendor's business partners for the purpose of carrying out product promotions;
 - to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770180, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773113, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 49699**
Date Estimated : **09/01/2019**
Prepared By : **Chua Kee Sin**Page No. : **5 of 5**

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- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- put his request in writing;
 - provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing by way of an email sent to the Vendor;
 - provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors LimitedAddress:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941Email address:
dataprotection@pmi.com.sg

insurance (Singapore) Pte. Ltd.
 100 Raffles Place, # 21-01, SGX Centre 2, Singapore 068807
 +65 6827 7888, Fax +65 6827 7800
 Reg. No. 200412212G GST Reg. No. 20-0412212G

Sime Darby Insurance
 Brokers (Singapore) Pte. Ltd.
 100 Raffles Place
 Motor Vehicle Insurance Dept.
 (231) 0000000

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

| | |
|--|---|
| Form M.X.1 Individual Ownership | SIME MOTOR PRIVATE Comprehensive |
| Certificate No. B 27532868 SMP | Excess : SGD750 |
| <p>1. Index Mark and Registration Number of Vehicle SKK1591R</p> <p>2. Name of Policyholder Chia Choon Kee</p> <p>3. Effective Date of the Commencement of Insurance for the purposes of the Act 13/06/2018</p> <p>4. Date of Expiry of Insurance 12/06/2019</p> <p>5. Persons or Classes of Persons entitled to drive* Chia Choon Kee Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission. * Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.</p> <p>6. Limitations as to use* Use only for social domestic and pleasure purposes and for the Policyholder's business. The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade. * Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.</p> | |
| <p>PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT PERFORMANCE MOTORS LTD OR AT ANY WORKSHOP OF YOUR CHOICE.</p> <p>This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).</p> | |

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers


 for Chief Executive Officer



Name
LEE MIN YEN, STACY
李敏燕
Race
CHINESE
Date of birth
10-04-1989 Sex **F**
Country of birth
SINGAPORE



Name
CHIA CHOON KEE
謝傳傑
Race
CHINESE
Date of birth
24-12-1953 Sex **M**
Country of birth
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S8912557Z**
Name:
LEE MIN YEN, STACY
Birth Date: **10 Apr 1989**
Issue Date: **12 Jul 2011**

001981637T

2417285

NRIC No. **S8912557Z**

Date of issue
22-04-2004

APT BLK 219 BUKIT BATOK STREET 21 #05-403
SINGAPORE 650219
NRIC No. **S8912557Z** Date: **11/11/2018**

4084648

NRIC No. **S0210212I**

Date of issue
08-06-2007

2 MENG SUAN ROAD
SINGAPORE 779205

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

| | EFFECTIVE DATE |
|--|----------------|
| Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 2500kg | 12 Jul 2011 |



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars | |
|-------------------------------|--|
| Owner ID Type: | Singapore NRIC |
| Owner ID: | 0212I |
| Vehicle Details | |
| Vehicle No.: | SKK1591R |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 15 Jan 2019 |
| Vehicle Make: | B.M.W. |
| Vehicle Model: | 520I 2.0L AT D/AB 2WD 4DR GAS/D NAV |
| Primary Colour: | Black |
| Manufacturing Year: | 2013 |
| Engine No.: | B3880484N20B20B |
| Chassis No.: | WBAXG12020D291541 |
| Maximum Power Output: | 135.0 kW (181 bhp) |
| Open Market Value: | \$42,155.00 |
| Original Registration Date: | 13 Jun 2013 |
| First Registration Date: | 13 Jun 2013 |
| Transfer Count: | 0 |
| Actual ARF Paid: | \$46,017.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 12 Jun 2023 |
| PARF Rebate Amount: | \$32,211.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 12 Jun 2023 |
| COE Category: | B - Car (1601cc & above) |
| COE Period(Years): | 10 |
| QP Paid: | \$75,000.00 |
| COE Rebate Amount: | \$33,072.00 |
| Total Rebate Amount: | \$65,283.00 |

The information contained herein is correct as at 15 Jan 2019

OK

Catherine Chong (LKK Auto)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Wednesday, 9 January, 2019 5:29 PM
To: assignments
Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SKK1591R & SJX9682C (EQ) ON 08/01/2019
Attachments: SJX9682C.PDF

09/01/2019 @ 6:10pm
Catherine Chong

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 9 January 2019 5:22 PM
To: Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKK1591R & SJX9682C (EQ) ON 08/01/2019

Dear LKK

Attached insured's accident report for your attention.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joel Goh
Sent: Wednesday, January 9, 2019 5:18 PM
To: 'PBSP'
Cc: Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKK1591R & SJX9682C (EQ) ON 08/01/2019

Without Prejudice

Dear Caroline

We welcome direct settlement and will appoint LKK to take over.

Dear LKK

Please assist on the following DS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify t

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Wednesday, January 9, 2019 3:32 PM

To: EQI PRS

Subject: REQUEST FOR DIRECT SETTLEMENT - SKK1591R & SJX9682C ON 08/01/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 26 July 2019 8:35 AM
To: Janet Tan
Subject: YOUR REF: DMPPHQ18-003659 (OUR REF: CC4/EQ19000631/T1gb3q2) *** ACCIDENT INVOLVING SJX 9682C & SKK 1591R ON 08/01/2019 ***
Attachments: ADJUSTMENT REPORT.pdf; INSPECTION REPORT.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; PARF COE REBATE.pdf; TP EST LIST MARKED.pdf

EQ ref : **DMPPHQ18-003659**
LKK ref : CC4/EQ19000631/T1gb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SJX 9682C & SKK 1591R ON 08/01/2019

We refer to the above matter.

This is a chain collision (OI LAST VEHICLE).

A letter was sent out to the Insured to notify Third Party claim and NCD issues. No further feedback till to date.

We seek your approval to offer Third Party repairer "**PERFORMANCE MOTORS LIMITED**" at **\$11,907.25(all-in)**.

The summary is as follows: -

| | Claimed Amount | Revised Amount |
|-----------------------------------|----------------|------------------------------|
| 1. Cost of Repair (w/GST) | \$ 12,903.56 | \$ 11,205.25 |
| 2. Loss of Use (7days x \$120.00) | \$ 840.00 | \$ 700.00 (7days x \$100.00) |
| 3. LTA/ GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 13,745.56 | <u>\$ 11,907.25</u> |

**6days recommendation for repair + 1PRS = 7days

| | |
|--------------|-----------------------------------|
| Market Value | : \$84,000.00 (est) |
| LTA Rebate | : \$65,250.00 (est) |
| Nett Value | : <u>\$18,750.00 (est)</u> |

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Cecilia Chong (LKK Auto)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 11 September 2019 5:10 PM
To: Cecilia Chong (LKK Auto); Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto)
Subject: URGENT PAYMENT: LOD REMINDER - SKK1591R & SJX9682C ON 08/01/2019

Dear All

Please see email below that our customer has accepted the offer.
Kindly expedite payment,

Thank you,

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>
Sent: Friday, 26 July 2019 2:31 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: LOD REMINDER - SKK1591R & SJX9682C ON 08/01/2019

Dear Ms Caroline,

As spoken to customer today at 14:30hrs customer Mr Alvin accept the 7day x \$80.00.

Thank you

Regards,
Chua Kee Sin
Senior Customer Service Advisor | Body and Paint
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Hp (+65) 9116 5200 | Fax (+65) 6479 4601
chua.kee.sin@simedarby.com.sg



<http://www.pml.com.sg/catatestdrive/>



Please consider the environment before printing this e-mail.

From: PBSP
Sent: Friday, July 26, 2019 10:54 AM
To: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: LOD REMINDER - SKK1591R & SJX9682C ON 08/01/2019

Dear Chua

Please assist to confirm customer's acceptance for LOU at \$560, offered by insurance.

| | | | | |
|---------------|----|--------|---|---------|
| LOU OFFERED | \$ | 560.00 | : | 80 x 7 |
| MCA Submitted | \$ | 840.00 | : | 120 x 7 |

Thank you.

Regards,
Caroline

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Friday, 26 July 2019 10:11 AM
To: PBSP <pml-pbsp@simedarby.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: LOD REMINDER - SKK1591R & SJX9682C ON 08/01/2019

WITHOUT PREJUDICE

Dear Caroline,

We are pleased to offer total amount of \$11,767.25 (all-in).

Kindly confirm acceptance.

Thanks

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

“This electronic mail content and any accompanying attachments (“the Message”) is intended only for the named addressee (“the Recipient”) and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies (“Sime Darby”) and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author’s and do not necessarily represent those of Sime Darby’s.”



EQ Insurance Company Limited
 5 Maxwell Road
 #17-00 Tower Block
 MND Complex
 Singapore 069110
 Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date :

Subject :

22 April 2019

ACCIDENT INVOLVING VEHICLES SKK1591R & SJX9682C ON 08.01.2019

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

| | | |
|----------------|---|---------------------------------|
| Cost of repair | : | S\$ 11205.25 |
| Loss of use | : | S\$ 840.00 (S\$120.00 x 7 days) |
| GIA search fee | : | S\$ 2.00 |
| Total | : | S\$ 12047.25 |

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving Licence
5. Copy of Letter of Authorisation

Performance Motors
 Limited
 1800-Call-BMW
 (1800-2255-269)

www.pml.com.sg

303 Alexandra Road
 Sime Darby
 Performance Centre
 Singapore 159941
 Tel Sales 6319 0100
 Tel After-sales:
 6319 0111
 Fax 6474 7770

315 Alexandra Road
 #01-01
 Sime Darby
 Business Centre
 Singapore 159944
 Tel Sales 6319 0511
 Tel After-sales:
 6319 0527
 Fax 6479 8624

280
 Kampong Arang Rd
 East Coast Centre
 Singapore 438180
 Tel After-sales:
 6319 0888
 Fax 6344 1332

Registered office
 305 Alexandra Road
 #02-01
 Vantage
 Automotive Centre
 Singapore 159942

Co. Reg. No:
 197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours sincerely

Cresendo Lagman
 Customer Service Manager, Body & Paint

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 3 July 2019 11:12 AM
To: peter.chew.yeow.koon@gmail.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/EQI19000631/T1gb3 ***
ACCIDENT INVOLVING SJX 9682C / SKK 1591R / OTHERS ON 08/01/2019 *** (NO ACTION REQUIRED)

03 JULY 2019

PETER CHEW YEOW KOON

Dear Sir/Madam,

ACCIDENT INVOLVING SJX 9682C / SKK 1591R / OTHERS ON 08/01/2019

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant (SKK 1591R).

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

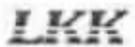
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SKK1591R & SJK9682C ON 8.1.19.

I, Chia Chuan Kee owner of Vehicle Registration No. SKK1591R hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

X

Name: Chia Chuan Kee (Date)

NRIC No.: S0210212E

In the presence of:

PERFORMANCE MOTORS LIMITED
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941
TEL: 63190100 (Sales)
63190111 (AfterSales)

Name: _____ (Date)

NRIC No.: _____

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770290, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773119, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/510 (Motorrad)
64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

| | |
|-----------------------------------|--------------------------------------|
| Repair Order No. : B1 1330298 | Page No. : 1 of 2 |
| Date IN : 14/01/2019 | Invoice Number : 2087992 / WSB |
| Motor Claim Advisor: Chua Kee Sin | Invoice Date : 16/04/2019 |
| | Payment Terms : 30 Days From Invoice |
| | Invoice By : Toh Jing Xuan |

- CUSTOMER INFORMATION -

Mr Chia Choon Kee
2 Meng Suan Road

Singapore 779205

- INVOICE TO - 45912

EQ Insurance Company Limited
5 Maxwell Road, #17-00 Tower Block
MND Complex
Singapore 069110

| | | | | |
|-----------------------|------------------------|--------------------------|----------------|------------------|
| REGN. NO. SKK1591R | CHASSIS NO. D291541 | REGN. DATE 13/06/2013 | MODEL 520IA | MILEAGE 73909 |
|-----------------------|------------------------|--------------------------|----------------|------------------|

- - - - LABOUR 1 - - - -

| | |
|---|----------|
| To replace rear bumper and attachments, bootlid and attachments, rear right covering including make good the front bumper and knock out dented area caused by the accident. | 2,125.00 |
| To respray front bumper, rear bumper and bootlid. | 2,802.00 |
| To check electrical wiring systems at the front and rear section for proper function including adjustments of headlights. | 250.00 |
| To carry out body cavity preservation. | 100.00 |
| To transfer lock mechanism from old to new bootlid including conduct checks on new bootlid central locking system for proper function. | 451.00 |
| Sundries. | 150.00 |
| INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT. | 0.00 |
| DATE OF ACCIDENT : 08.01.2019. 3RD PARTY CAR : SJX9682C. YOUR REF NO : NIL. | |
| VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO ON 17.01.2019 AT 2:10PM. AUTHORISED REPAIR BY MR JOEL GOH FROM EQ INSURANCE ON 09.01.2019 VIA EMAIL. | |
| PROPOSE LOSS OF USE = \$120x7. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION. | 0.00 |
| GIA SEARCH FEE = \$2.00. | 0.00 |

Total Labour 1: 5,878.00

- - - - PARTS - - - -

| | Qty | Retail Price | NETT |
|-------------------------------------|-----|--------------|----------|
| BLIND RIVET NUT M6 | 3 | 2.55 | 7.65 |
| BOOTLID | 1 | 1,642.45 | 1,642.45 |
| RR BUMPER CARRIER | 1 | 772.05 | 772.05 |
| EMBLEM GROMMET | 2 | 0.80 | 1.60 |
| MODEL LETTERING 520I | 1 | 64.10 | 64.10 |
| BOOTLID SEALING | 1 | 115.25 | 115.25 |
| DECOUPLING RING PDC TORQUE CONVERTE | 1 | 5.05 | 5.05 |
| DECOUPLING RING PDC TORQUE CONVERTE | 3 | 5.05 | 15.15 |

103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
63190501 (AfterSales)
64796624 (Motorrad)**SERVICE TAX INVOICE**

| | |
|--|---|
| Repair Order No. : B1 1330298 | Page No. : 2 of 2 |
| Date IN : 14/01/2019 | Invoice Number : 2087992 / WSB |
| Motor Claim Advisor: Chua Kee Sin | Invoice Date : 16/04/2019 |
| | Payment Terms : 30 Days From Invoice |
| | Invoice By : Toh Jing Xuan |

| | | | |
|---------------------------------|---|----------|----------|
| RR BUMPER PANEL PRIMED (PDC) | 1 | 1,563.25 | 1,563.25 |
| RR BUMPER TOW HOOK COVER PRIMED | 1 | 47.60 | 47.60 |
| RR BUMPER ADAPTER | 1 | 50.65 | 50.65 |
| REAR RIGHT COVERING | 1 | 84.20 | 84.20 |
| RR BUMPER BOTTOM CENTRE GUIDE | 1 | 60.45 | 60.45 |
| PLUG BLACK D=5MM | 7 | 0.90 | 6.30 |
| EXPANDING NUT | 1 | 1.10 | 1.10 |
| EXPANDING NUT | 1 | 1.10 | 1.10 |
| EXPANDING NUT | 2 | 1.00 | 2.00 |
| BMW EMBLEM | 1 | 71.25 | 71.25 |

| | |
|---------------|-----------------|
| Total Parts : | 4,511.20 |
|---------------|-----------------|

--- LABOUR 2 ---

To supply front silver emboss lettering black base number plate with bracket.

NETT

83.00

0.00

| | |
|-----------------|--------------|
| Total Labour 2: | 83.00 |
|-----------------|--------------|

| | | | |
|------------------|-----------------|------------------------------------|----------------------|
| Labour Charges : | 5,811.00 | Total Labour & Parts Charges : | S\$ 10,472.20 |
| Parts Charges : | 4,511.20 | Less Insurance Excess : | S\$ 0.00 |
| Lubricant/Misc : | 150.00 | Invoice Total Amount Exclude GST : | S\$ 10,472.20 |
| | | GST @ 7% : | S\$ 733.05 |
| | | Invoice Total Amount Include GST : | S\$ 11,205.25 |

| | | |
|---|------------------------------|----------------------|
| Computer generated invoice. No signature is required. | Amount Payable Include GST : | S\$ 11,205.25 |
|---|------------------------------|----------------------|

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-004930

Date of Request: 09/01/2019

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 09/01/2019
Enquiry By Melanie Setiawati
TP Vehicle No. SJX9682C
Accident Date 08/01/2019

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|--------------------------|-----------------------|------------------|
| SJX9682C | EQ Insurance Company Ltd | 15/06/2018-14/06/2019 | 6223 9433 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-004930

Date of Request: 09/01/2019

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 09/01/2019
Enquiry By Melanie Setiawati
TP Vehicle No. SJX9682C
Accident Date 08/01/2019

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque

Cecilia Chong (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Friday, 26 July 2019 9:00 AM
To: Cecilia Chong (LKK Auto); Joel Goh
Subject: FW: YOUR REF: DMPPHQ18-003659 (OUR REF: CC4/EQI19000631/T1gb3q2) *** ACCIDENT INVOLVING SJX 9682C & SKK 1591R ON 08/01/2019 ***
Attachments: ADJUSTMENT REPORT.pdf; INSPECTION REPORT.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; PARF COE REBATE.pdf; TP EST LIST MARKED.pdf

Dear Cecilia,

Please proceed to offer up to \$11,907.25.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the :

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Friday, July 26, 2019 8:35 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: YOUR REF: DMPPHQ18-003659 (OUR REF: CC4/EQI19000631/T1gb3q2) *** ACCIDENT INVOLVING SJX 9682C & SKK 1591R ON 08/01/2019 ***

EQ ref : **DMPPHQ18-003659**
LKK ref : CC4/EQI19000631/T1gb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SJX 9682C & SKK 1591R ON 08/01/2019

We refer to the above matter.

This is a chain collision (OI LAST VEHICLE).
A letter was sent out to the Insured to notify Third Party claim and NCD issues. No further feedback till to date.

We seek your approval to offer Third Party repairer "PERFORMANCE MOTORS LIMITED" at \$11,907.25(all-in).

The summary is as follows: -

| | Claimed Amount | Revised Amount |
|-----------------------------------|----------------|------------------------------|
| 1. Cost of Repair (w/GST) | \$ 12,903.56 | \$ 11,205.25 |
| 2. Loss of Use (7days x \$120.00) | \$ 840.00 | \$ 700.00 (7days x \$100.00) |
| 3. LTA/ GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 13,745.56 | \$ 11,907.25 |

**6days recommendation for repair + 1PRS = 7days

| | |
|--------------|----------------------------|
| Market Value | : \$84,000.00 (est) |
| LTA Rebate | : <u>\$65,250.00 (est)</u> |
| Nett Value | : \$18,750.00 (est) |

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 25/09/2019

THIRD PARTY DIRECT SETTLEMENT

| | | |
|------------------|----------------------|---------------------------------------|
| Vehicle No. | SJX 9682C (Insd Veh) | Your Ref. No. : DMPPHQ18-003659 |
| | SKK 1591R (TP Veh) | Our Ref. No. : CC4/EQ19000631/T1gb3q2 |
| Date of Accident | 8/1/2019 | |

| | | |
|----------------------|----------------|--------|
| Liability | 100% | |
| Final Repair Cost | : \$ 11,205.25 | |
| Loss of Use | : \$ 560.00 | 7 days |
| Rental (If any) | : \$ | days |
| Others: | : \$ 2.00 | |
| | : \$ | |
| | 11,767.25 | |
| Final Settlement Sum | : \$ 11,767.25 | |
| Remarks | : | |

| Payment Instruction: Payee's Breakdown | | |
|--|----------------------------|----------------|
| 1 | PERFORMANCE MOTORS LIMITED | : \$ 11,767.25 |
| | | : \$ |
| | | |

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ119000631/T1gb3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 25-09-2019



Code : EQ1

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|-----------------|----------------|------------|
| Insured Veh. | SJX 9682C | Veh. Inspected | SKK 1591R |
| Policy No. | DMPPHQ18-003659 | Coverage (\$) | 0.00 |
| Claim No. | | Excess (\$) | 0.00 |
| Assign From | JOEL | Assign Date | 10/01/2019 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|-------------------|--------------|------------|
| Make & Model | B.M.W. 520i | c.c | 1997 |
| Engine No. | HIDDEN | Year of Reg. | 2013 |
| Chassis No. | WBAXG12020D291541 | Colour | BLACK |
| Odometer | 73909 | Steering | IN ORDER |
| Brakes | IN ORDER | Modification | SPORTS RIM |
| General | GOOD | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------------|----------|---------|
| R/H Front Tyre | 225/55 R17 | GOODYEAR | 6 mm |
| L/H Front Tyre | 225/55 R17 | GOODYEAR | 6 mm |
| R/H Rear Tyre | 225/55 R17 | GOODYEAR | 6 mm |
| L/H Rear Tyre | 225/55 R17 | GOODYEAR | 6 mm |

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT & REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

| | | | |
|----------------|--|-----------------|------------|
| Accident Date | 08/01/2019 | Inspection Date | 14/01/2019 |
| Survey held at | PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941 | | |

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **6 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKK 1591R

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|---|-------------------------------|---------------------------|-------------------|
| REPLACEMENT OF PARTS | | | | |
| 1 | FRONT AND REAR EMBOSS NUMBER PLATE (SN) | FRT BENT / REAR NOT NECESSARY | 165.00 | 83.00 |
| 1 | SUNDRIES (SN) | NECESSARY | 150.00 | 150.00 |
| 3 | BLIND RIVET NUT M6 (SN) | NECESSARY | 7.65 | 7.65 |
| 1 | BOOTLID (SN) | BENT | 1,642.45 | 1,642.45 |
| 1 | SET MOUNTS PDC SENSOR REAR (PDC) (SN) | NOT NECESSARY | 58.60 | - |
| 1 | RR BUMPER BOTTOM CENTRE GUIDE (SN) | DEFORMED | 60.45 | 60.45 |
| 1 | RR BUMPER CTR GUIDE (SN) | NOT NECESSARY | 69.05 | - |
| 1 | RR BUMPER CARRIER (SN) | BENT | 772.05 | 772.05 |
| 1 | RR BUMPER PANEL PRIMED (SN) | DEFORMED | 1,563.25 | 1,563.25 |
| 1 | RR BUMPER TOW HOOK COVER PRIMED (SN) | DEFORMED | 47.60 | 47.60 |
| 1 | LH PROTECTOR FOIL (SN) | NOT NECESSARY | 15.55 | - |
| 1 | RH PROTECTOR FOIL (SN) | NOT NECESSARY | 15.55 | - |
| 2 | PROTECTOR FOIL L=55MM LH (SN) | NOT NECESSARY | 9.50 | - |
| 1 | RR BUMPER ADAPTER (SN) | DEFORMED | 50.65 | 50.65 |
| 2 | EMBLEM GROMMET (SN) | NECESSARY | 1.60 | 1.60 |
| 1 | MODEL LETTERING 520I (SN) | NECESSARY | 64.10 | 64.10 |
| 1 | BMW EMBLEM (SN) | NECESSARY | 71.25 | 71.25 |
| 1 | TRIGGER CONTACT (SN) | NOT NECESSARY | 135.25 | - |
| 1 | BOOTLID SEALING (SN) | NECESSARY | 115.25 | 115.25 |
| 4 | DECOUPLING RING PDC TORQUE CONVERTE (SN) | NECESSARY (3 PCS ONLY) | 20.20 | 15.15 |
| 4 | BUMPER PDC SENSOR (SCHWARZ) (SN) | NOT NECESSARY | 947.40 | - |
| 2 | EXPANDING NUT (SN) (ADDITIONAL) | NECESSARY | 2.00 | 2.00 |
| 1 | EXPANDING NUT (SN) (ADDITIONAL) | NECESSARY | 1.10 | 1.10 |
| 1 | EXPANDING NUT (SN) (ADDITIONAL) | NECESSARY | 1.10 | 1.10 |
| 1 | REAR RIGHT COVERING (SN) (ADDITIONAL) | DEFORMED | 84.20 | 84.20 |
| 7 | PLUG BLACK D=5MM (SN) (ADDITIONAL) | NECESSARY | 6.30 | 6.30 |
| 1 | DECOUPLING RING PDC TORQUE CONVERTE (SN) (ADDITIONAL) | NECESSARY | 5.05 | 5.05 |
| | | | 6,082.15 | 4,744.20 |

Report Ref No. CC4/EQI19000631/T1gb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|------------------------------------|--|-----------|---------------------------|-------------------|
| | LABOUR | | | |
| | TO TRANSFER LOCK MECHANISM FROM OLD TO NEW BOOT LID INCLUDE CONDUCTING CHECKS ON NEW BOOT LID CENTRAL LOCKING SYSTEM FOR PROPER FUNCTION .(ADDITIONAL) | | 451.00 | 451.00 |
| | REPLACE REAR BOOT LID ,REAR BUMPER AND REMOVE FRONT BUMPER ATTACHMENT ETC INCLUDE CONDUCT ACCIDENT REPAIRS. | | 2,550.00 | 2,125.00 |
| | SPRAY PAINTING FRONT BUMPER ,REAR BUMPER AND REAR BOOT LID . | | 3,114.00 | 2,802.00 |
| | TO CHECK ELECTRICAL WIRING SYSTEM AT THE FRONT AND REAR SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENT OF HEADLIGHTS. | | 295.00 | 250.00 |
| | TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL). | | 118.00 | 100.00 |
| | | | 6,528.00 | 5,728.00 |
| | GRAND TOTAL | | 12,610.15 | 10,472.20 |
| RECOMMENDED COST OF REPAIRS | | | | 10,472.20 |

Report Ref No. CC4/EQ19000631/T1gb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or form, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Thursday, 26 September 2019 4:01 PM
To: 'Joel Goh'
Cc: 'CeciliaChong@lkkauto.com'
Subject: TP Direct Settlement - Accident Involving SJX 9682C (OI) and SKK 1591R (TP) on 08/01/2019
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933