

Vic (LKKAuto)

From: Lawrence Teo <lawrenceteo@tanchong.com>
Sent: Tuesday, 22 January, 2019 10:39 AM
To: Shu Pei (LKKAuto); winnie.ho@axa.com.sg
Cc: Admin A; SUR; Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SLH3167Z & SDB88P ON 02.01.2018
INS/IC/LAW/0026/2019 DIRECT SETTLEMENT

Dear All,

This case revert to OD Recovery.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Lawrence Teo
Sent: 21 January 2019 11:00
To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; winnie.ho@axa.com.sg
Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLH3167Z & SDB88P ON 02.01.2018 INS/IC/LAW/0026/2019 DIRECT SETTLEMENT

Dear All,

Any update?

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: 14 January 2019 18:29
To: winnie.ho@axa.com.sg; Lawrence Teo <lawrenceteo@tanchong.com>
Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING SLH3167Z & SDB88P ON 02.01.2018 INS/IC/LAW/0026/2019 DIRECT SETTLEMENT

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM19000622/R1hb3	Vic

To check availability of the case handler, you may contact the undersigned

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: HO Winnie <winnie.ho@axa.com.sg>
Sent: Monday, 14 January 2019 10:53 AM
To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Lawrence Teo <lawrenceteo@tanchong.com>
Subject: ACCIDENT INVOLVING SLH3167Z & SDB88P ON 02.01.2018 INS/IC/LAW/0026/2019 DIRECT SETTLEMENT

Hi all,

Pls follow up on the matter with Tan Chong. Tks

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: winnie.ho@axa.com.sg
Customer Care No. 1800 8804741 / Fax: (65) 6880 4838

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-----Original Message-----

From: Lawrence Teo [<mailto:lawrenceteo@tanchong.com>]
Sent: 14 January, 2019 9:23 AM
To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>
Cc: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: RE: ACCIDENT INVOLVING SLH3167Z & SDB88P ON 02.01.2018 INS/IC/LAW/0026/2019 DIRECT SETTLEMENT

Dear Nel Sanson

I am requesting for 3rd party (Direct Settlement).

Not only survey.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

-----Original Message-----

From: CST <cst@axa.com.sg>
Sent: 13 January 2019 23:23
To: Lawrence Teo <lawrenceteo@tanchong.com>
Subject: RE: ACCIDENT INVOLVING SLH3167Z & SDB88P ON 02.01.2018 INS/IC/LAW/0026/2019 DIRECT SETTLEMENT

WARNING: This sender failed our SPF checks and may not be who they appear to be.

Dear Mr Teo,

Thank you for your email.

Please avoid sending survey requests to CST@axa.com.sg.
You may send such requests to motor.survey@axa.com.sg only.
We appreciate your understanding.

We hope this helps.

Best Regards,

Nel Sanson
Specialist, GI Contact Centre - Policy and Claim Service AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | Email:customer.care@axa.com.sg
Phone: (65) 6880 4888
www.axa.com.sg

----- Original Message -----

From: lawrenceteo@tanchong.com
Sent: 10/01/2019
To: cst@axa.com.sg; motor.survey@axa.com.sg Subject:ACCIDENT INVOLVING SLH3167Z & SDB88P ON 02.01.2018
INS/IC/LAW/0026/2019 DIRECT SETTLEMENT

Dear Office In Charge,

Our customer, U'REN MAUREEN PRISCILLA the owner of SLH3167Z is insured with NTUC Insurance at the material time of the accident. The 3rd party SDB88P is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental @\$100/Day.GIA Report / Estimate attached for your action.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472

Email: lawrenceteo@tanchong.com<mailto:lawrenceteo@tanchong.com>

Website: www.tanchong.com<http://www.tanchong.com> :: www.nissan.com.sg<http://www.nissan.com.sg>

From: Singapore Printer <printsg@tanchong.org<mailto:printsg@tanchong.org>>

Sent: 09 January 2019 15:36

To: Lawrence Teo <lawrenceteo@tanchong.com<mailto:lawrenceteo@tanchong.com>>

Subject: Attached Image

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